

Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Harddisk Usage RSS_PRD_SVRDC020v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 14/04/2018 | 56 | 100 | 65 | 300 | 70 | 300 |
| 13/04/2018 | 56 | 100 | 65 | 300 | 70 | 300 |
| 12/04/2018 | 56 | 100 | 65 | 300 | 70 | 300 |
| 11/04/2018 | 57 | 100 | 65 | 300 | 70 | 300 |
| 10/04/2018 | 57 | 100 | 65 | 300 | 70 | 300 |
| 09/04/2018 | 57 | 100 | 65 | 300 | 71 | 300 |
| 08/04/2018 | 57 | 100 | 65 | 300 | 71 | 300 |

Harddisk Usage RSS_PRD_SVRDC021v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 14/04/2018 | 54 | 100 | 50 | 300 | 31 | 300 |
| 13/04/2018 | 54 | 100 | 50 | 300 | 32 | 300 |
| 12/04/2018 | 54 | 100 | 51 | 300 | 33 | 300 |
| 11/04/2018 | 55 | 100 | 51 | 300 | 33 | 300 |
| 10/04/2018 | 55 | 100 | 51 | 300 | 34 | 300 |
| 09/04/2018 | 55 | 100 | 51 | 300 | 35 | 300 |
| 08/04/2018 | 55 | 100 | 51 | 300 | 36 | 300 |

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Harddisk Usage RSS_PRD_SVRDC022v015

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 14/04/2018 | 65 | 100 | 43 | 5 |
| 13/04/2018 | 65 | 100 | 43 | 5 |
| 12/04/2018 | 65 | 100 | 43 | 5 |
| 11/04/2018 | 65 | 100 | 43 | 5 |
| 10/04/2018 | 66 | 100 | 43 | 5 |
| 09/04/2018 | 66 | 100 | 43 | 5 |
| 08/04/2018 | 66 | 100 | 43 | 5 |

Harddisk Usage RSS_PRD_SVRDC190v016

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 14/04/2018 | 17 | 40 | 98 | 200 |
| 13/04/2018 | 17 | 40 | 98 | 200 |
| 12/04/2018 | 17 | 40 | 98 | 200 |
| 11/04/2018 | 18 | 40 | 98 | 200 |
| 10/04/2018 | 18 | 40 | 98 | 200 |
| 09/04/2018 | 17 | 40 | 98 | 200 |
| 08/04/2018 | 17 | 40 | 98 | 200 |

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Harddisk Usage RSS_PRD_SVRDC191v016

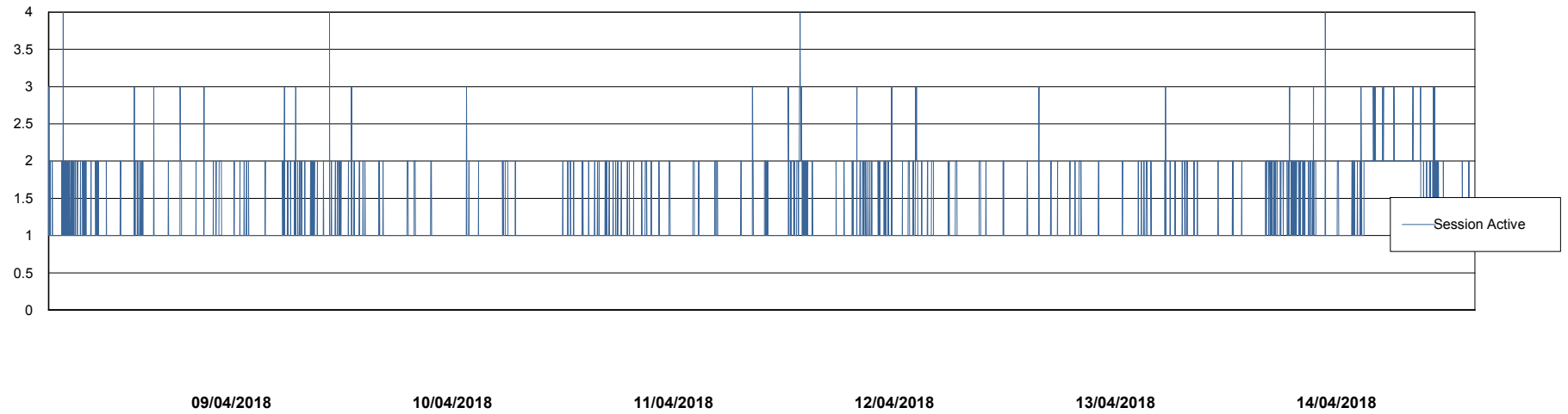
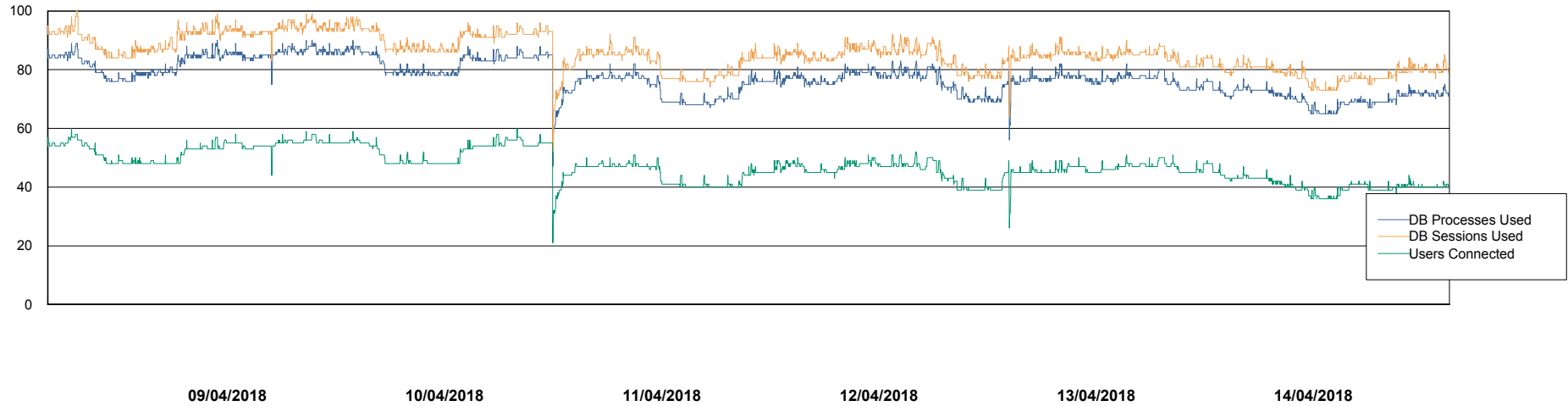
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 14/04/2018 | 18 | 60 | 58 | 200 |
| 13/04/2018 | 18 | 60 | 58 | 200 |
| 12/04/2018 | 18 | 60 | 58 | 200 |
| 11/04/2018 | 19 | 60 | 58 | 200 |
| 10/04/2018 | 19 | 60 | 58 | 200 |
| 09/04/2018 | 19 | 60 | 58 | 200 |
| 08/04/2018 | 19 | 60 | 58 | 200 |

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Database Performance RSSDB_Production

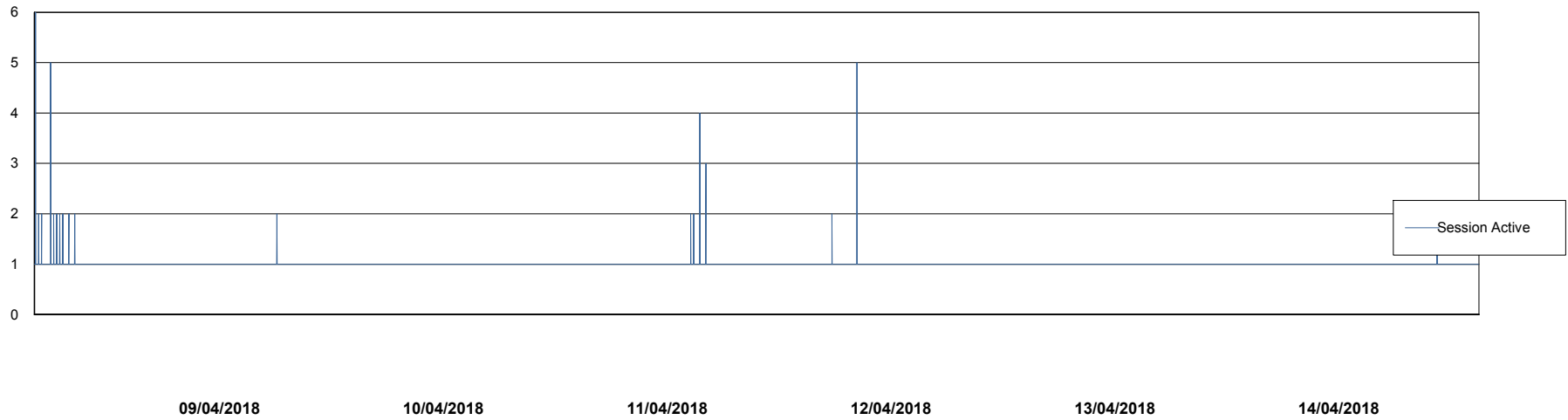
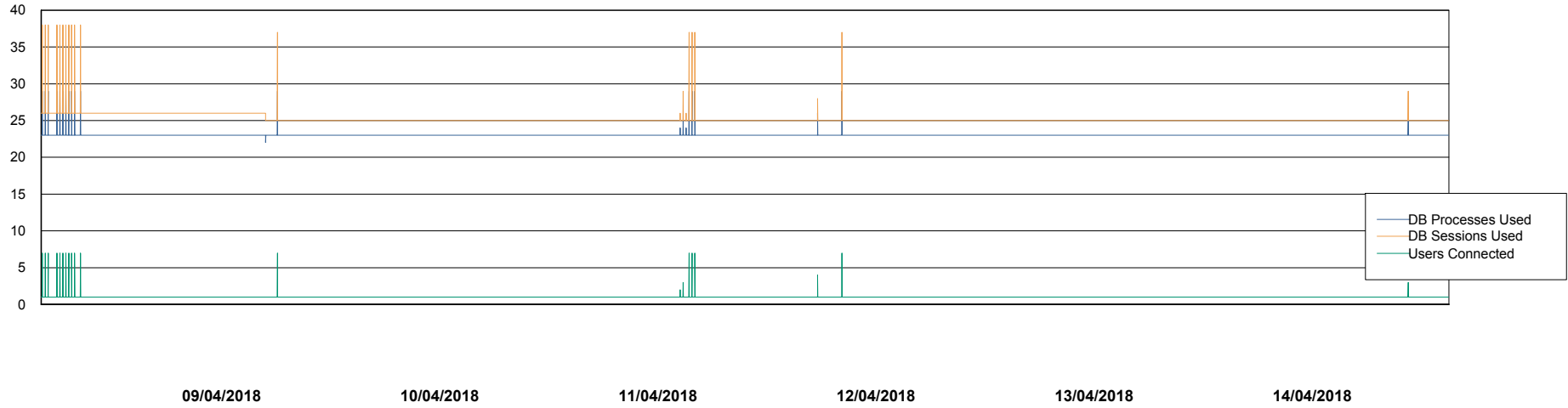


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Database Performance RSSDB_Standby



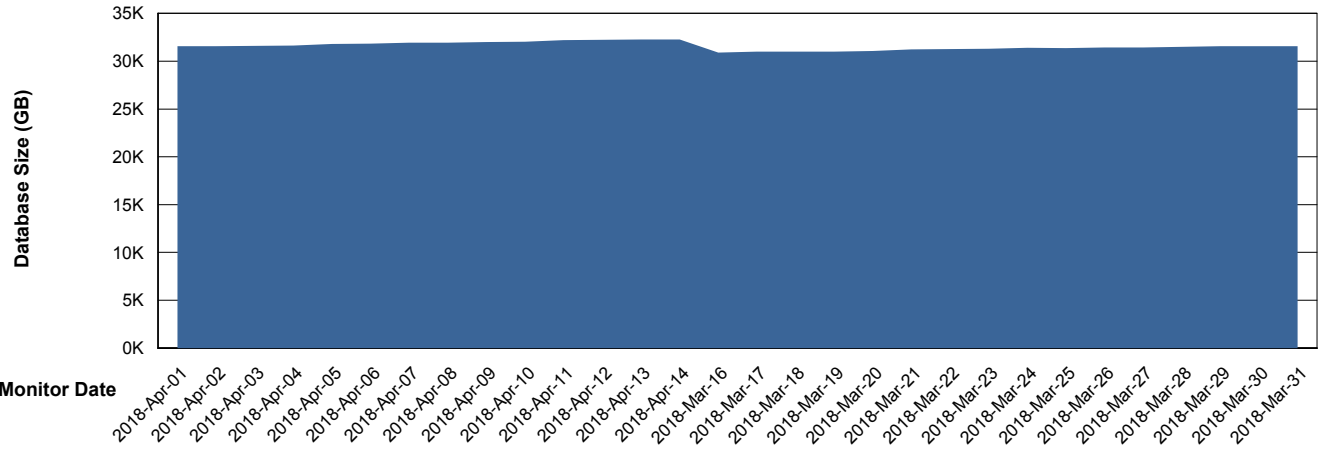
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DATABASE SIZE RSSDB_Production

Database growth over last month



Database Tablespace RSSDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 14/04/2018 | ABSDATA | 17,500 | 13,971 | 20 |
| | INDX | 21,500 | 16,986 | 21 |
| 13/04/2018 | ABSDATA | 17,500 | 13,971 | 20 |
| | INDX | 21,500 | 16,986 | 21 |
| 12/04/2018 | ABSDATA | 17,500 | 13,970 | 20 |
| | INDX | 21,500 | 16,974 | 21 |
| 11/04/2018 | ABSDATA | 17,500 | 13,962 | 20 |
| | INDX | 21,500 | 16,944 | 21 |
| 10/04/2018 | ABSDATA | 17,500 | 13,952 | 20 |
| | INDX | 21,500 | 16,915 | 21 |
| 09/04/2018 | ABSDATA | 17,500 | 13,870 | 21 |
| | INDX | 21,500 | 16,854 | 22 |
| 08/04/2018 | ABSDATA | 17,500 | 13,846 | 21 |
| | INDX | 21,500 | 16,802 | 22 |

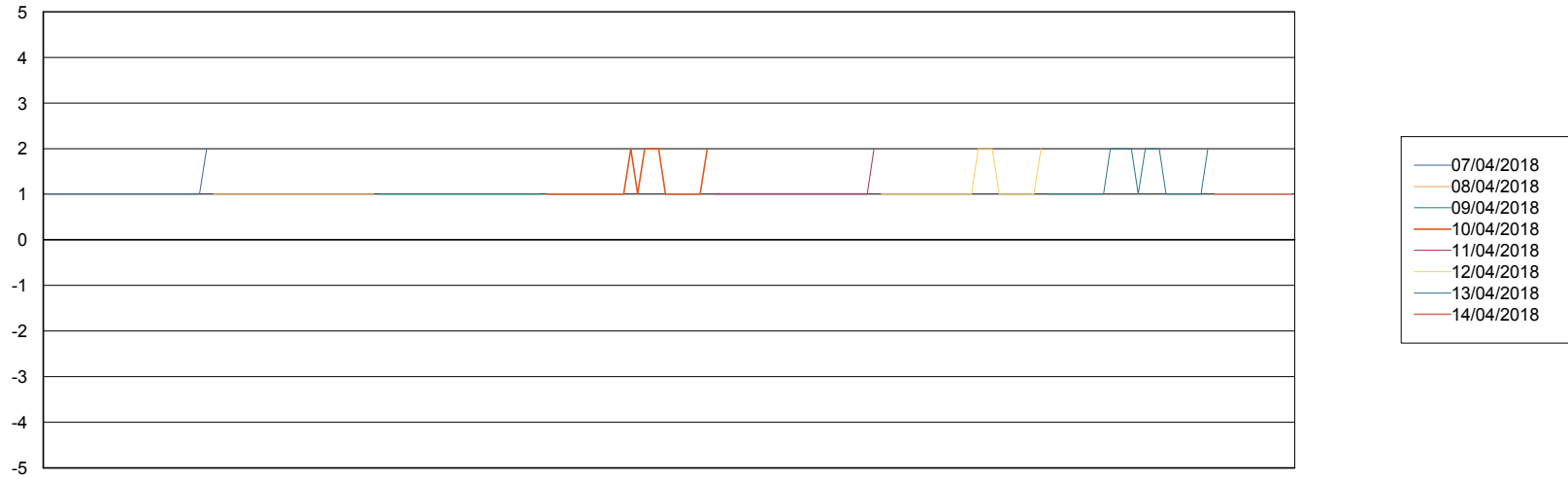
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Standby Database Health RSS Production

Recovery lag for last 7 days



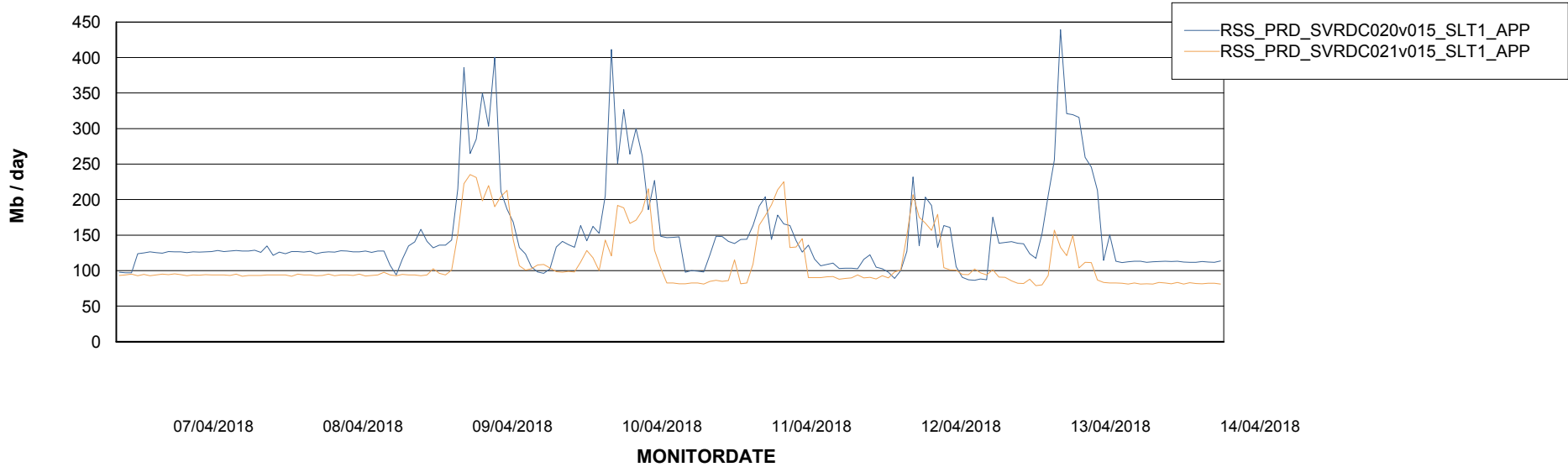
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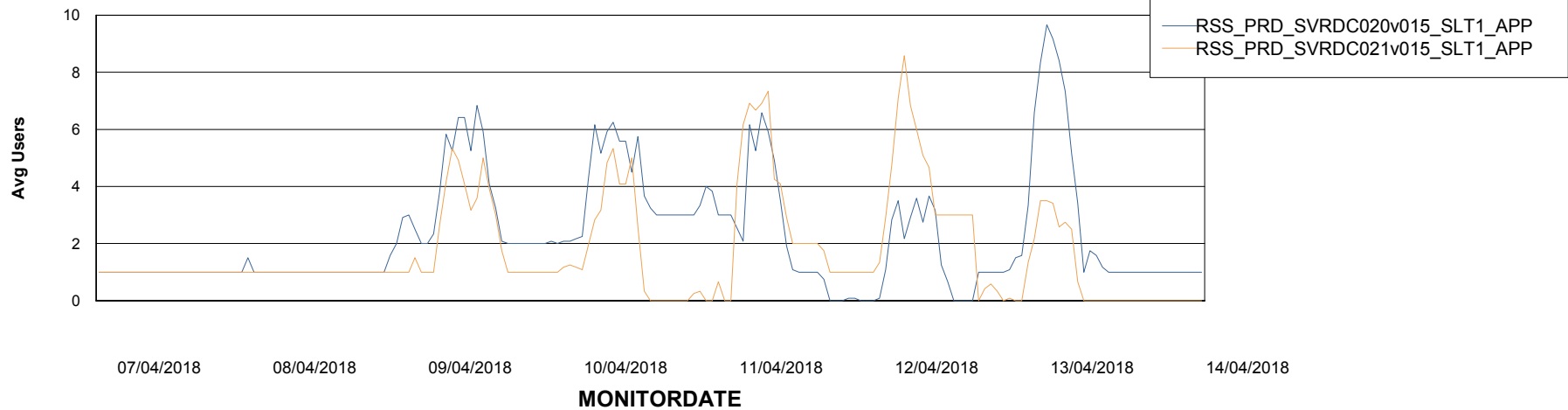


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



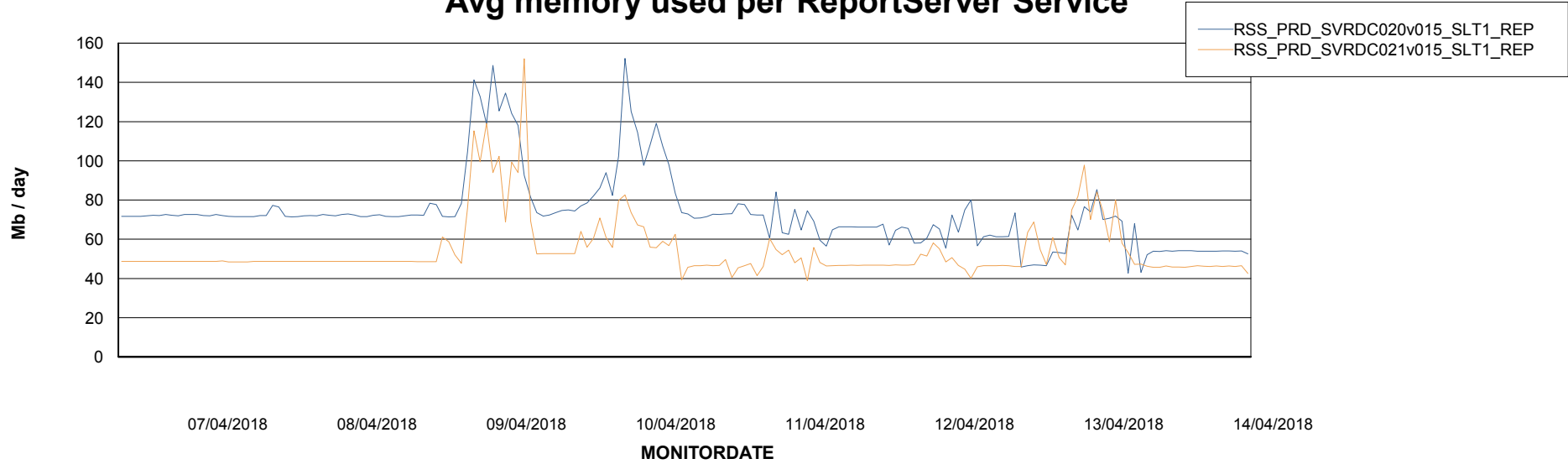
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



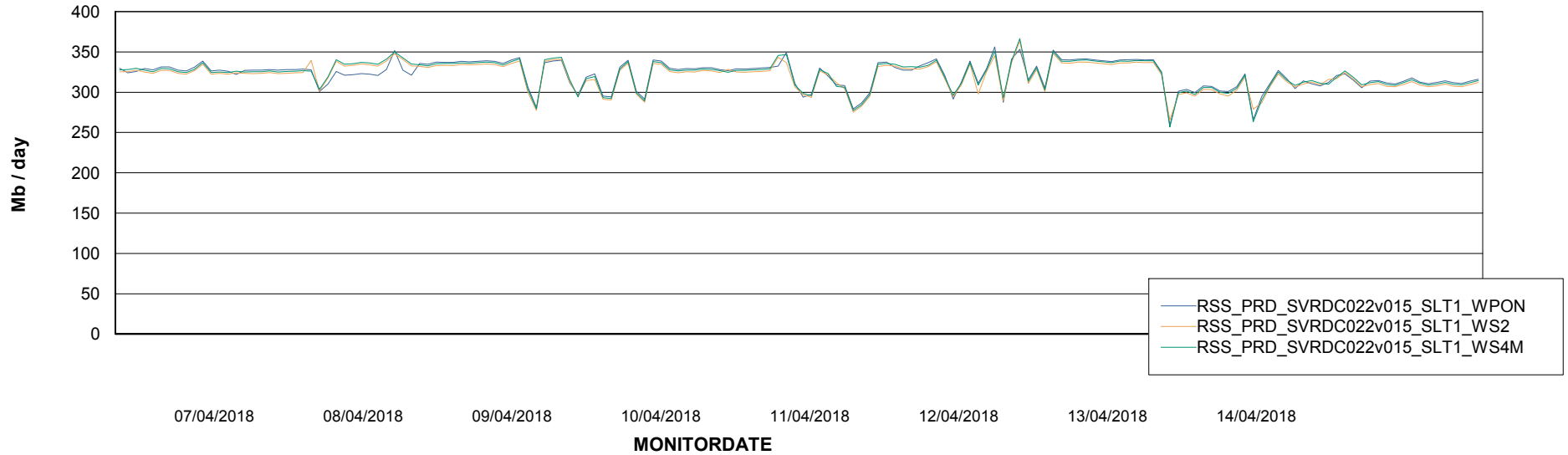
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RSS Production
Database ID 52



Disaster per ABS component

