

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
24/03/2018	25	1	1	76	97	5	0	54	394	173
23/03/2018	25	1	1	76	97	5	0	54	394	173
22/03/2018	25	1	1	77	97	5	0	54	394	173
21/03/2018	25	1	1	77	97	5	0	54	394	172
20/03/2018	25	1	1	77	97	5	0	54	394	172
19/03/2018	25	1	1	31	97	5	0	54	394	173
18/03/2018	25	1	1	3	97	5	0	54	394	174

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
24/03/2018	16	1	1	56	96	1	0	61	5	2
23/03/2018	16	1	1	56	96	1	0	61	5	2
22/03/2018	16	1	1	56	96	1	0	62	5	2
21/03/2018	16	1	1	56	96	1	0	54	5	2
20/03/2018	16	1	1	56	96	1	0	49	5	2
19/03/2018	16	1	1	56	96	1	0	50	5	2
18/03/2018	16	1	1	56	96	1	0	51	5	2

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
24/03/2018	23	1	1	92	100	1	0	23	20	14
23/03/2018	23	1	1	92	100	1	0	23	20	14
22/03/2018	23	1	1	92	100	1	0	23	20	14
21/03/2018	23	1	1	92	100	1	0	23	20	14
20/03/2018	23	1	1	92	100	1	0	23	20	14
19/03/2018	23	1	1	92	100	1	0	24	20	14
18/03/2018	23	1	1	92	100	1	0	24	20	14

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
24/03/2018	27	1	1	96	100	1	0	56	10	4
23/03/2018	27	1	1	96	100	1	0	56	10	4
22/03/2018	27	1	1	96	100	1	0	56	10	4
21/03/2018	27	1	1	96	100	1	0	56	10	4
20/03/2018	27	1	1	96	100	1	0	56	10	4
19/03/2018	27	1	1	96	100	1	0	57	10	4
18/03/2018	27	1	1	96	100	1	0	57	10	4

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
24/03/2018	27	1	1	98	100	1	0	68	10	3
23/03/2018	27	1	1	98	100	1	0	68	10	3
22/03/2018	27	1	1	98	100	1	0	68	10	3
21/03/2018	27	1	1	98	100	1	0	68	10	3
20/03/2018	27	1	1	98	100	1	0	68	10	3
19/03/2018	27	1	1	98	100	1	0	68	10	3
18/03/2018	27	1	1	98	100	1	0	68	10	3

## Harddisk Usage BGG\_PRD\_SRV4

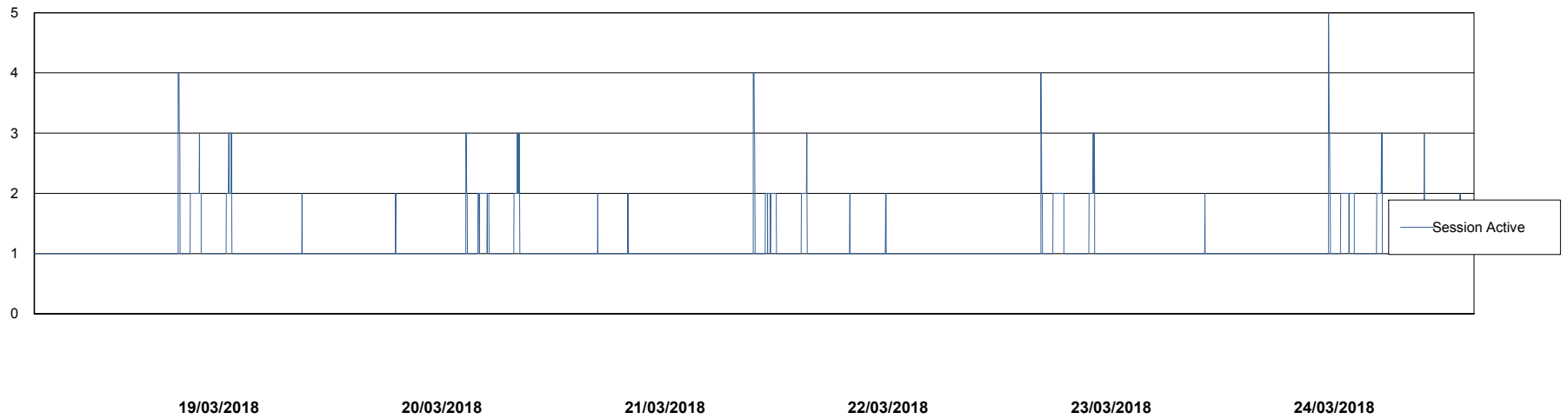
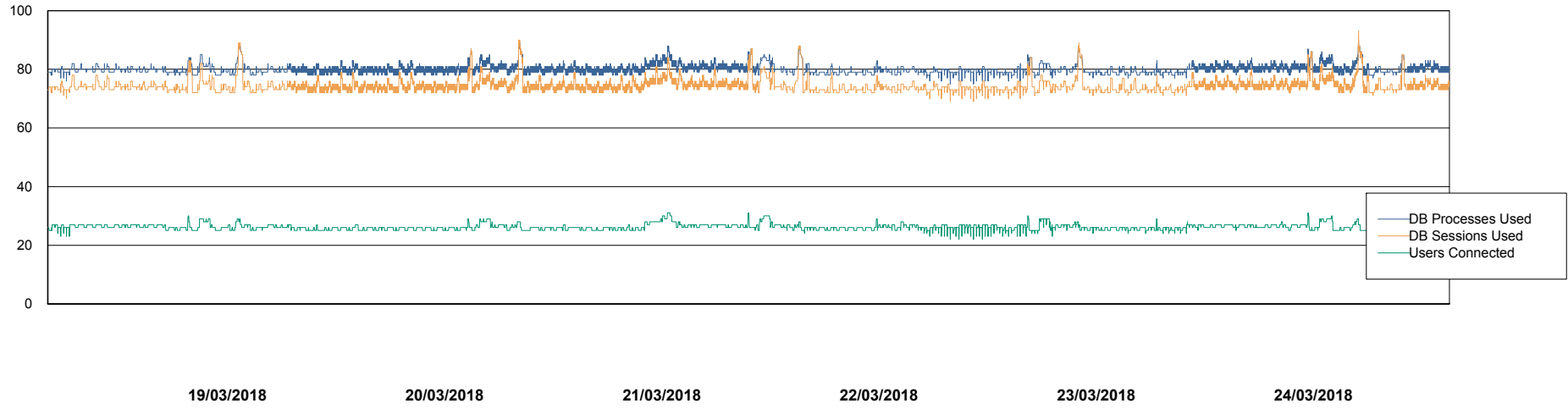
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
24/03/2018	25	1	1	98	100	1	0	63	10	3
23/03/2018	25	1	1	98	100	1	0	63	10	3
22/03/2018	25	1	1	98	100	1	0	63	10	3
21/03/2018	25	1	1	98	100	1	0	63	10	3
20/03/2018	25	1	1	98	100	1	0	63	10	3
19/03/2018	25	1	1	98	100	1	0	63	10	3
18/03/2018	25	1	1	98	100	1	0	63	10	3

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

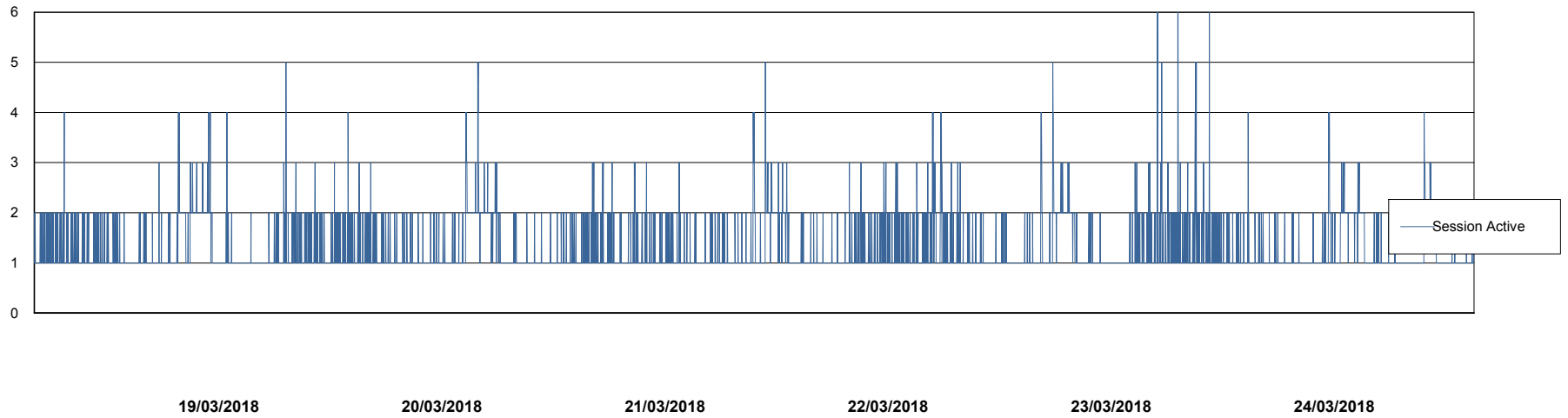
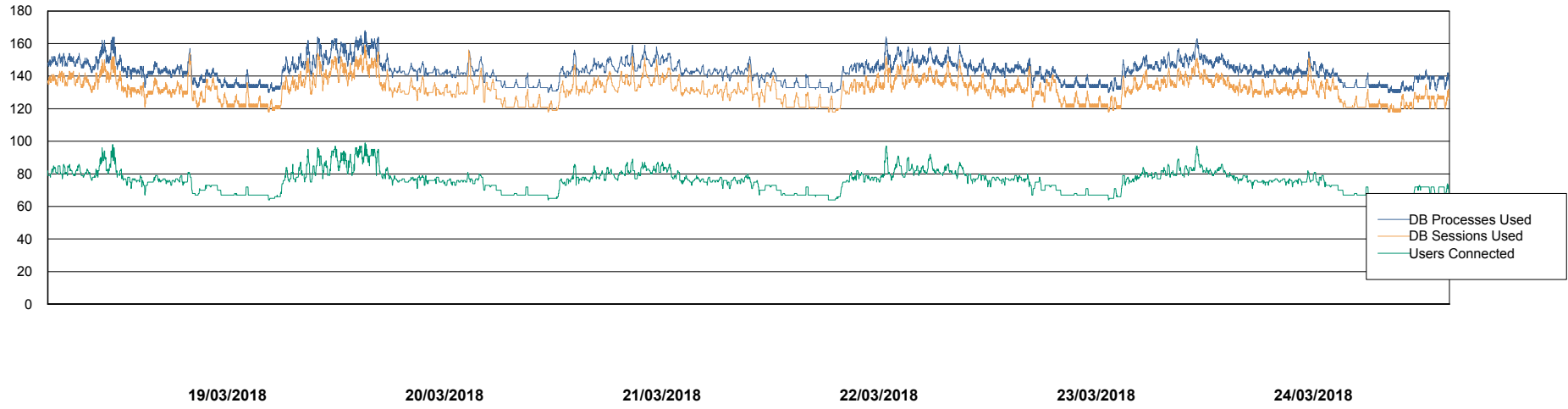


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

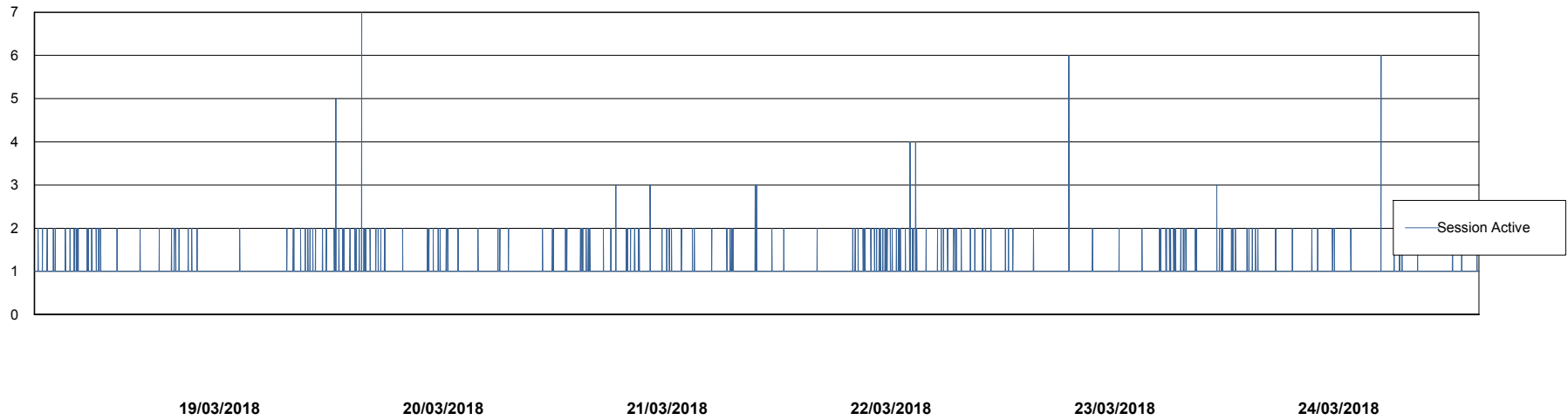


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



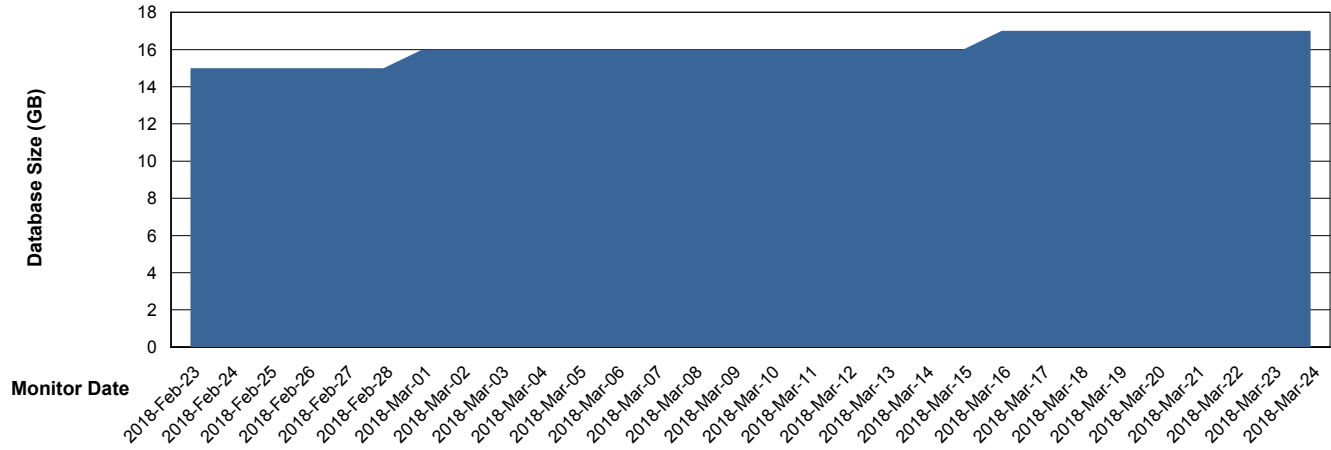
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



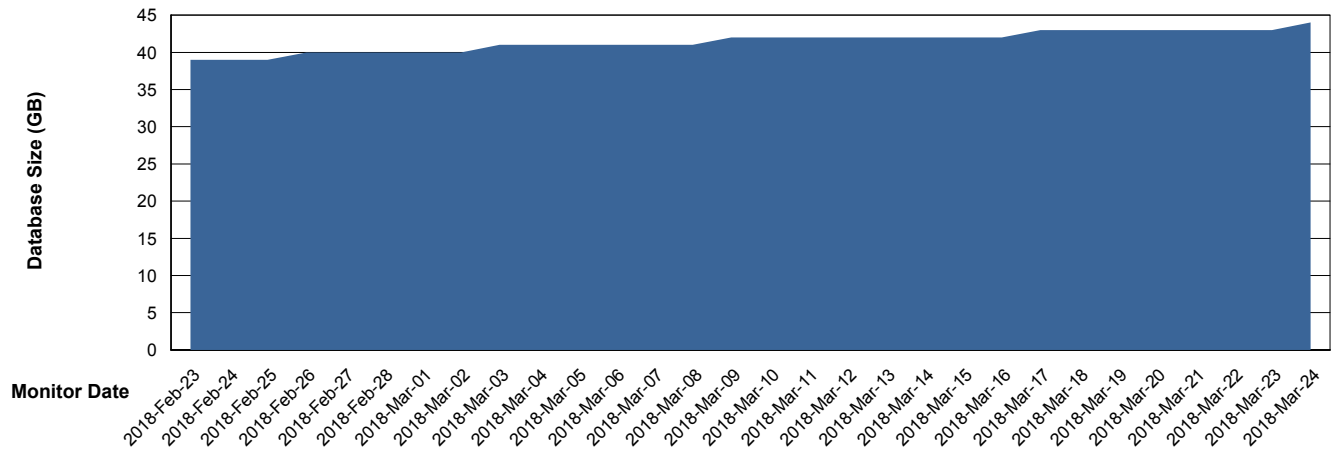
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
24/03/2018	ABSDATA	10	8	20
	INDX	9	8	11
23/03/2018	ABSDATA	10	7	30
	INDX	9	8	11
22/03/2018	ABSDATA	10	7	30
	INDX	9	8	11
21/03/2018	ABSDATA	10	7	30
	INDX	9	8	11
20/03/2018	ABSDATA	10	7	30
	INDX	9	8	11
19/03/2018	ABSDATA	10	7	30
	INDX	9	8	11
18/03/2018	ABSDATA	10	7	30
	INDX	9	8	11

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
24/03/2018	ABSDATA	48	39	19
	INDX	8	2	75
23/03/2018	ABSDATA	48	39	19
	INDX	8	2	75
22/03/2018	ABSDATA	48	39	19
	INDX	8	2	75
21/03/2018	ABSDATA	48	38	21
	INDX	8	2	75
20/03/2018	ABSDATA	48	38	21
	INDX	8	2	75
19/03/2018	ABSDATA	48	38	21
	INDX	8	2	75
18/03/2018	ABSDATA	48	38	21
	INDX	8	2	75

BI Status and last ETL error for BGGDB\_BI

	Mon 19/3/2018	Tue 20/3/2018	Wed 21/3/2018	Thu 22/3/2018	Fri 23/3/2018	Sat 24/3/2018
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

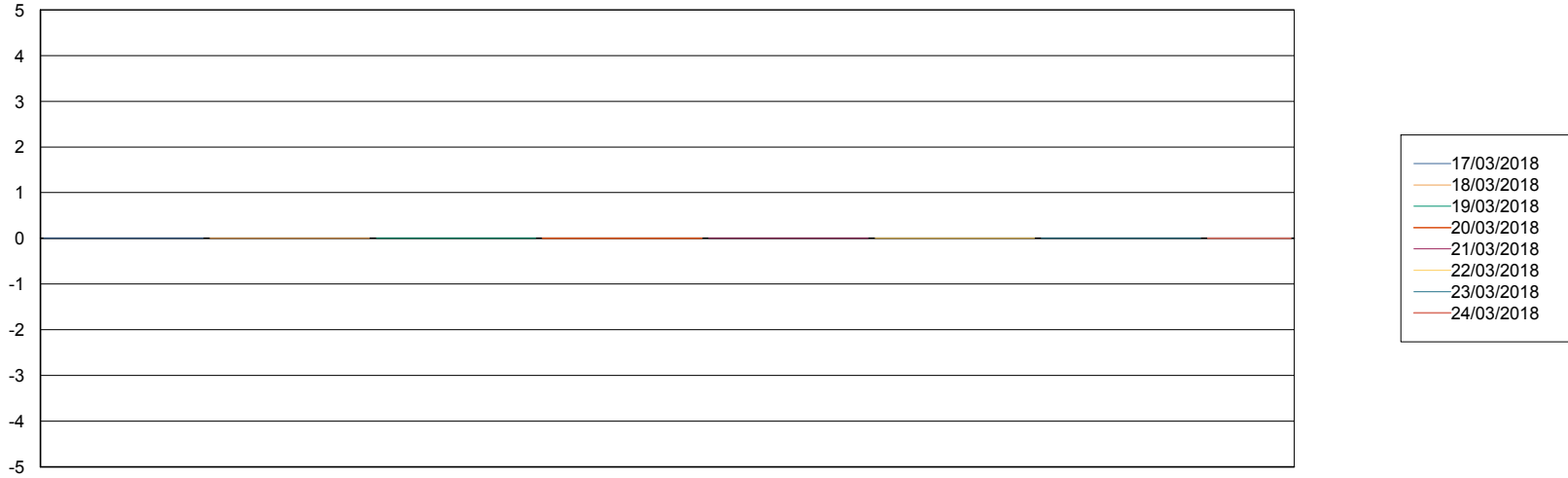
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



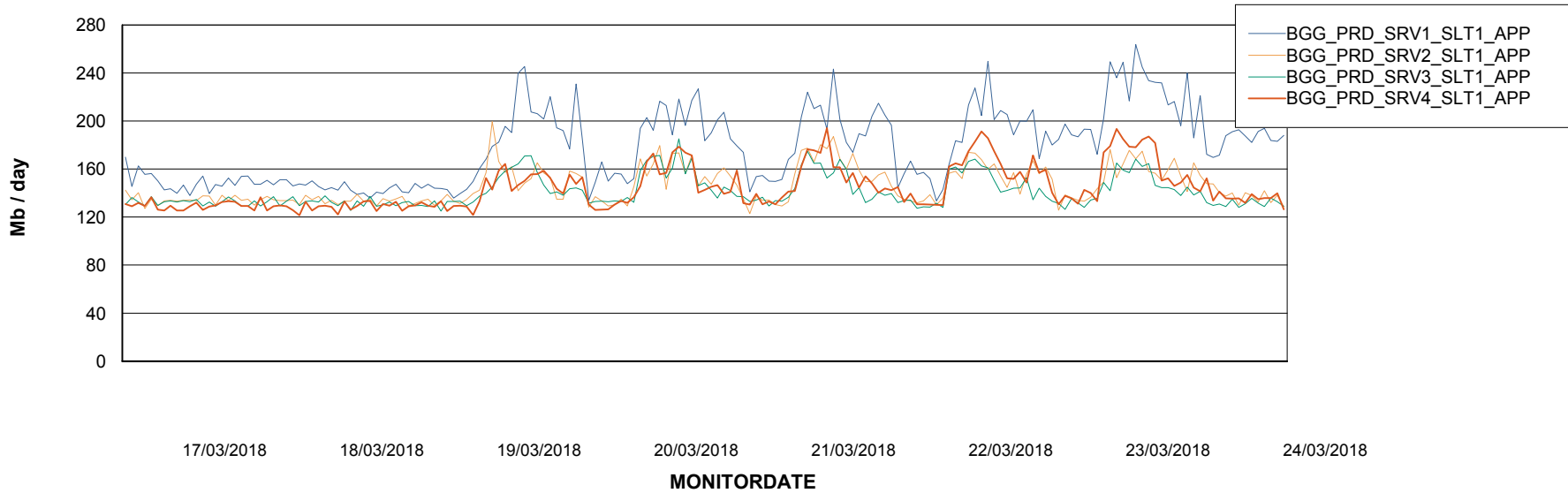
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

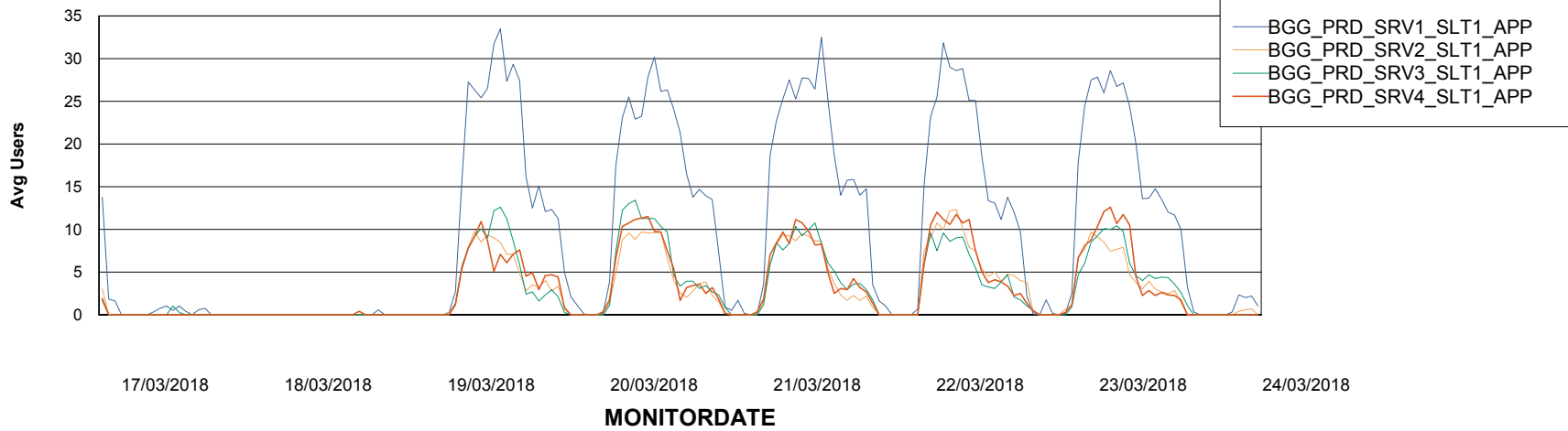


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



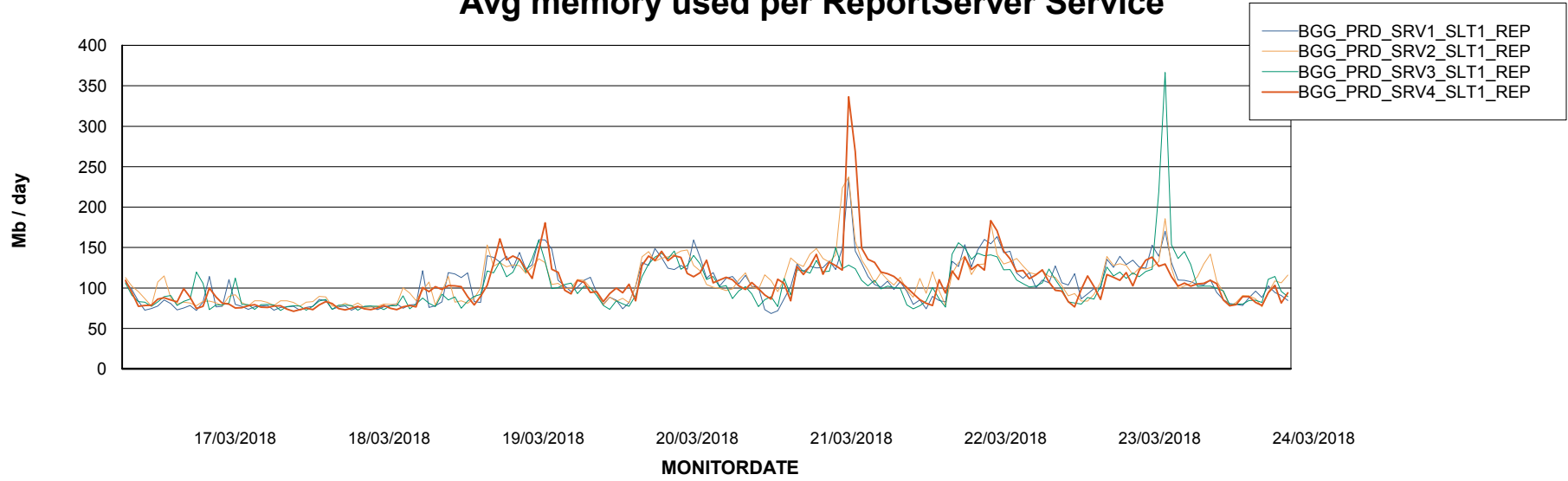
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



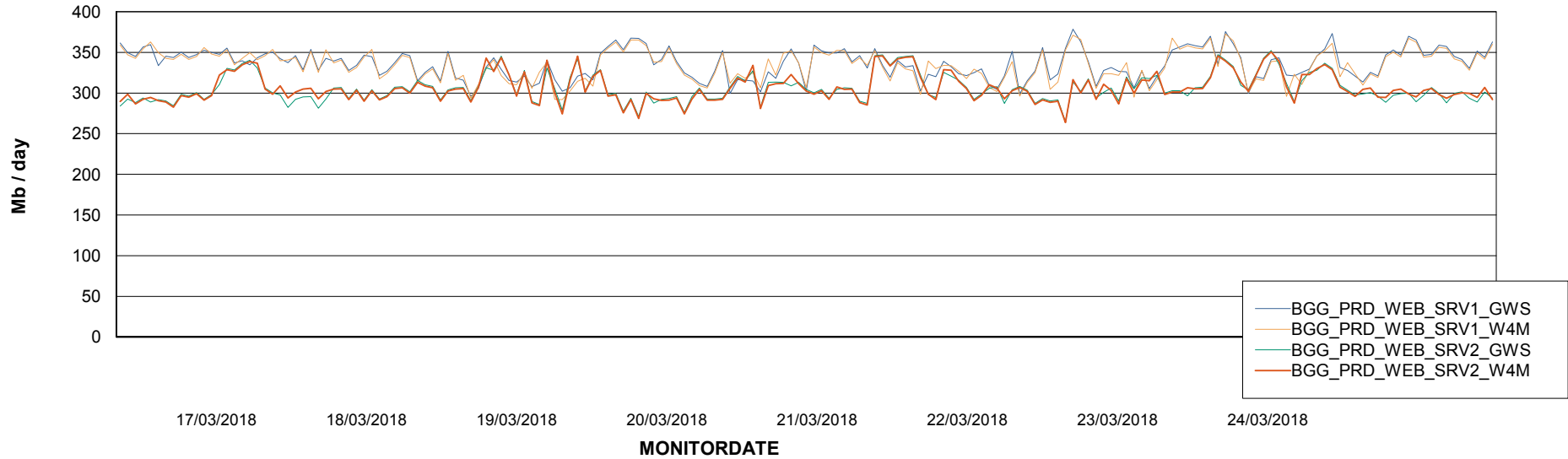
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

