

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 17/03/2018 | 25                       | 1                          | 1                         | 3                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 16/03/2018 | 25                       | 1                          | 1                         | 3                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 15/03/2018 | 25                       | 1                          | 1                         | 4                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 14/03/2018 | 25                       | 1                          | 1                         | 4                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 13/03/2018 | 25                       | 1                          | 1                         | 4                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 12/03/2018 | 25                       | 1                          | 1                         | 4                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |
| 11/03/2018 | 25                       | 1                          | 1                         | 5                            | 97                          | 5                            | 0                           | 54                             | 394                             | 173                            |

## Harddisk Usage BGG\_PRD\_DB1

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 17/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 52                          | 5                            | 2                           |
| 16/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 53                          | 5                            | 2                           |
| 15/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 53                          | 5                            | 2                           |
| 14/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 54                          | 5                            | 2                           |
| 13/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 55                          | 5                            | 2                           |
| 12/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 56                          | 5                            | 2                           |
| 11/03/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 57                          | 5                            | 2                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 17/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |
| 16/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 22                          | 20                           | 14                          |
| 15/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |
| 14/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |
| 13/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |
| 12/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |
| 11/03/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 23                          | 20                           | 14                          |

## Harddisk Usage BGG\_PRD\_SRV2

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 17/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 16/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |
| 15/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |
| 14/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |
| 13/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |
| 12/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |
| 11/03/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 54                          | 10                           | 4                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 17/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 16/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 15/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 14/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 13/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 12/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |
| 11/03/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 68                          | 10                           | 3                           |

## Harddisk Usage BGG\_PRD\_SRV4

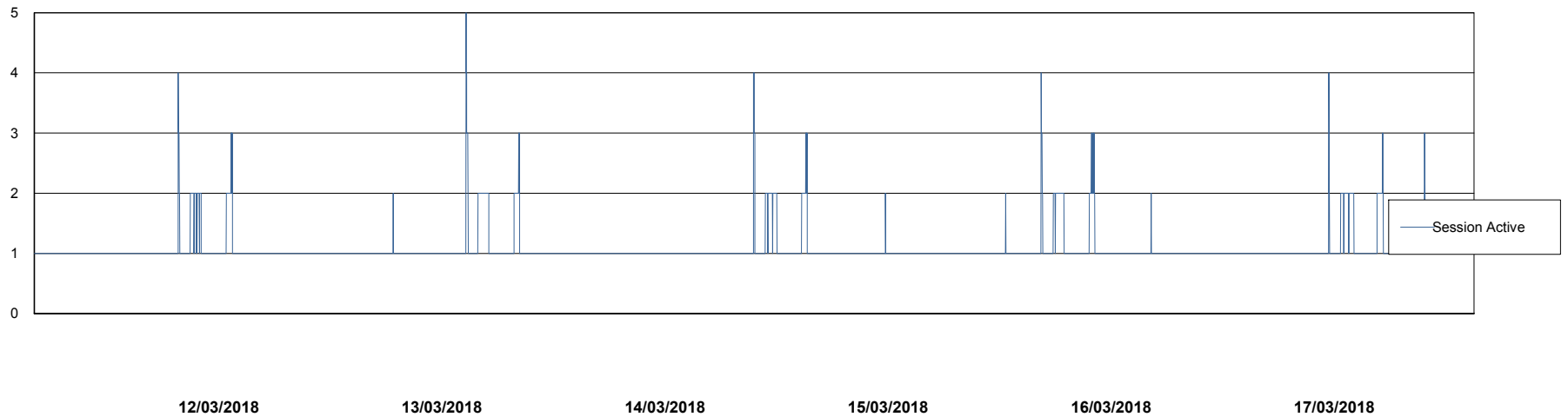
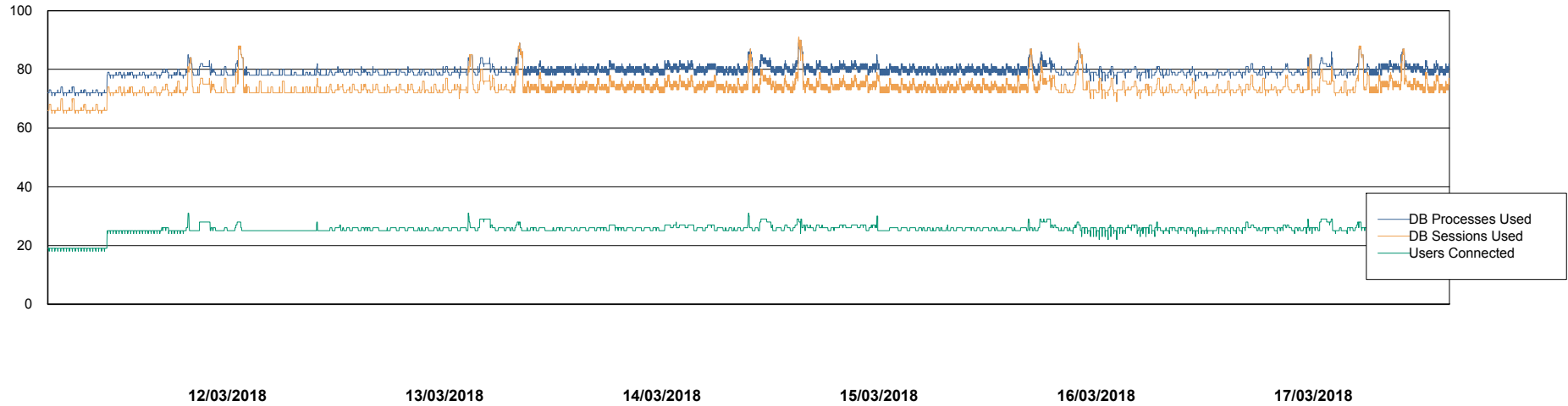
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 17/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 63                          | 10                           | 3                           |
| 16/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |
| 15/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |
| 14/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |
| 13/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |
| 12/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |
| 11/03/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 62                          | 10                           | 3                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

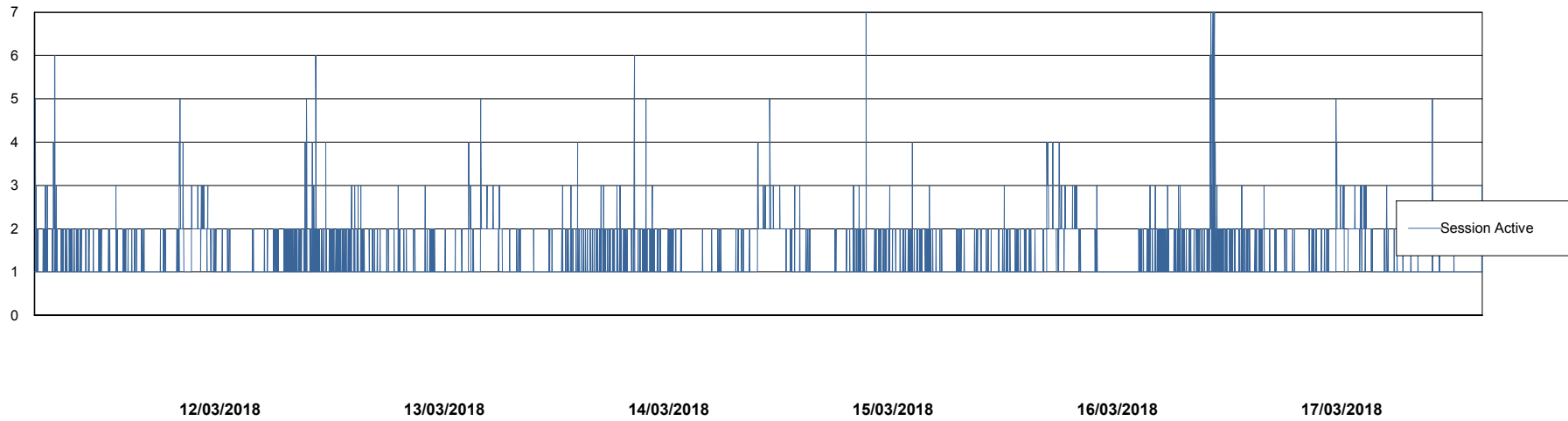
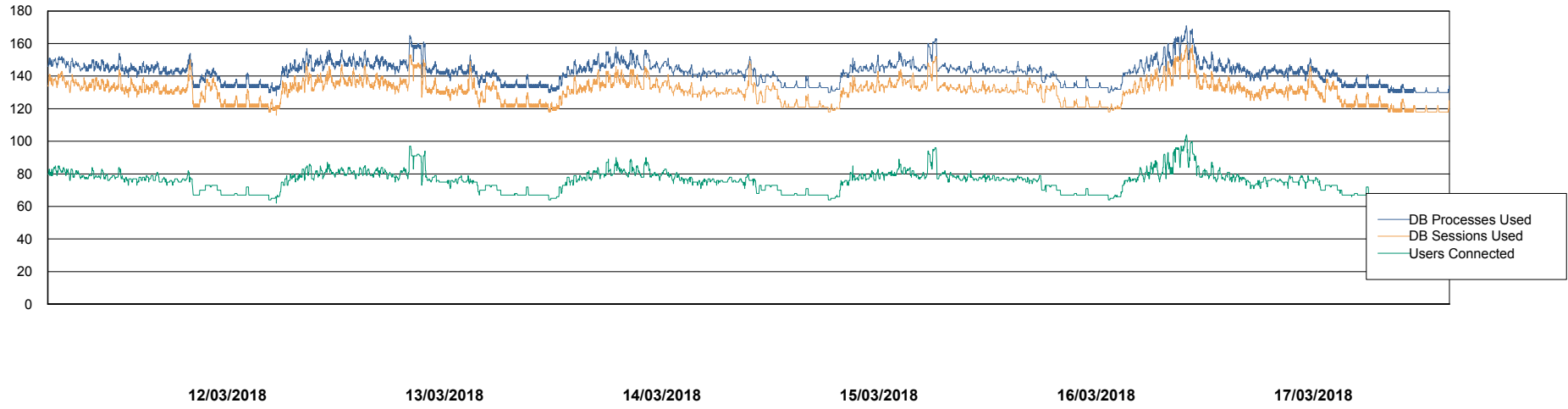


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

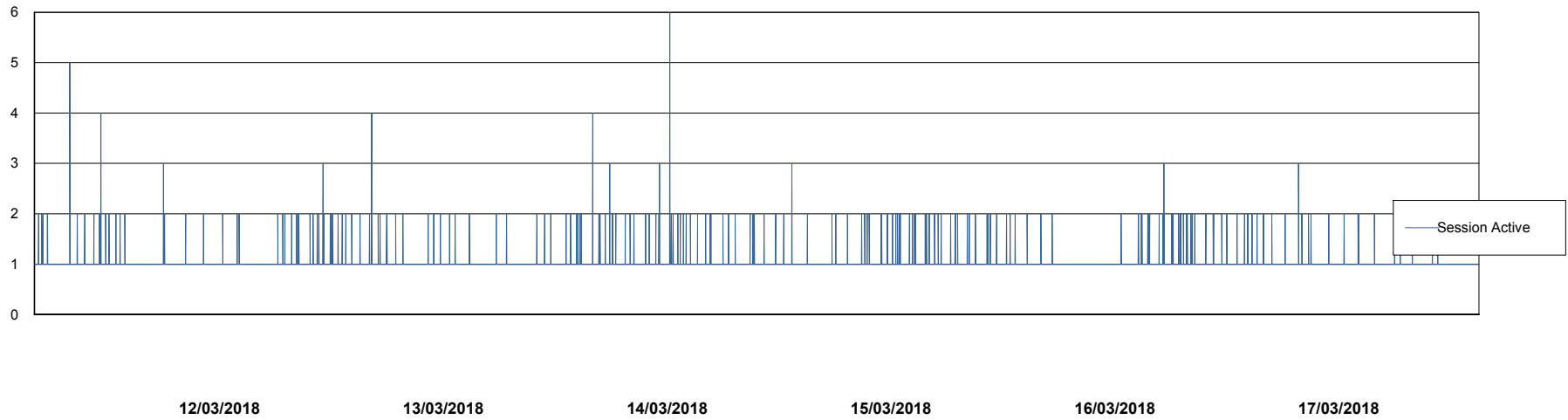


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



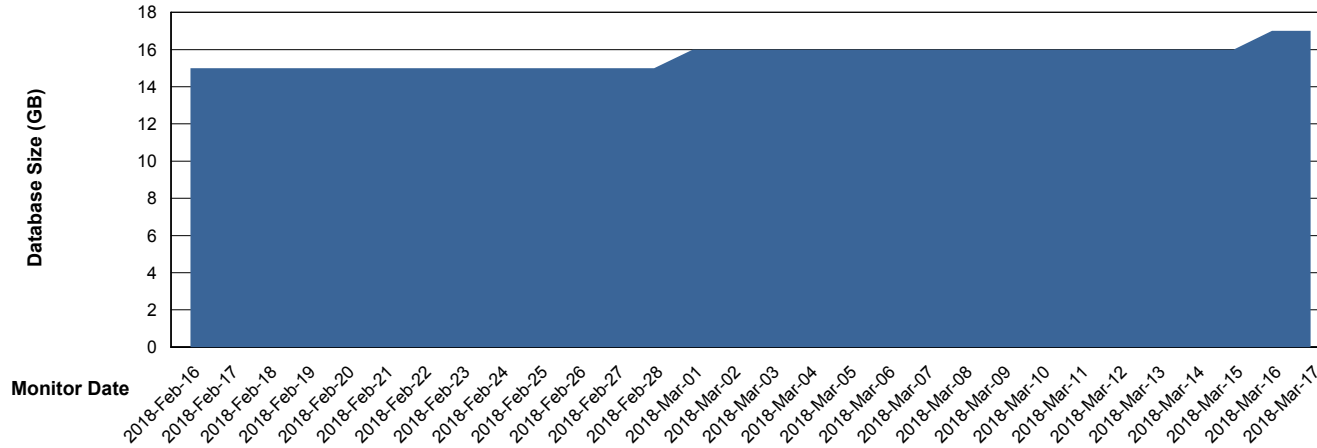
# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



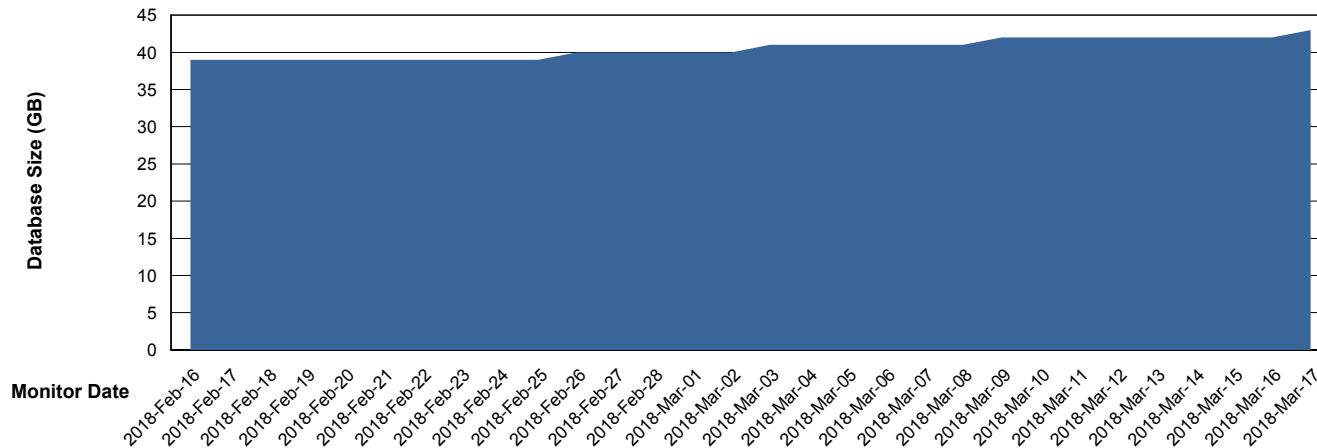
DATABASE SIZE BGGDB\_BI

Database growth over last month



DATABASE SIZE BGGDB\_Production

Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Tablespace BGGDB\_BI

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 17/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 8             | 11              |
| 16/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 8             | 11              |
| 15/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 7             | 22              |
| 14/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 7             | 22              |
| 13/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 7             | 22              |
| 12/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 7             | 22              |
| 11/03/2018 | ABSDATA         | 10            | 7             | 30              |
|            | INDX            | 9             | 7             | 22              |

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 17/03/2018 | ABSDATA         | 48            | 38            | 21              |
|            | INDX            | 8             | 2             | 75              |
| 16/03/2018 | ABSDATA         | 48            | 38            | 21              |
|            | INDX            | 8             | 2             | 75              |
| 15/03/2018 | ABSDATA         | 48            | 38            | 21              |
|            | INDX            | 8             | 2             | 75              |
| 14/03/2018 | ABSDATA         | 42            | 37            | 12              |
|            | INDX            | 8             | 2             | 75              |
| 13/03/2018 | ABSDATA         | 42            | 37            | 12              |
|            | INDX            | 8             | 2             | 75              |
| 12/03/2018 | ABSDATA         | 42            | 37            | 12              |
|            | INDX            | 8             | 2             | 75              |
| 11/03/2018 | ABSDATA         | 42            | 37            | 12              |
|            | INDX            | 8             | 2             | 75              |

BI Status and last ETL error for BGGDB\_BI

|                                     | Mon 12/3/2018 | Tue 13/3/2018 | Wed 14/3/2018 | Thu 15/3/2018 | Fri 16/3/2018 | Sat 17/3/2018 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            |

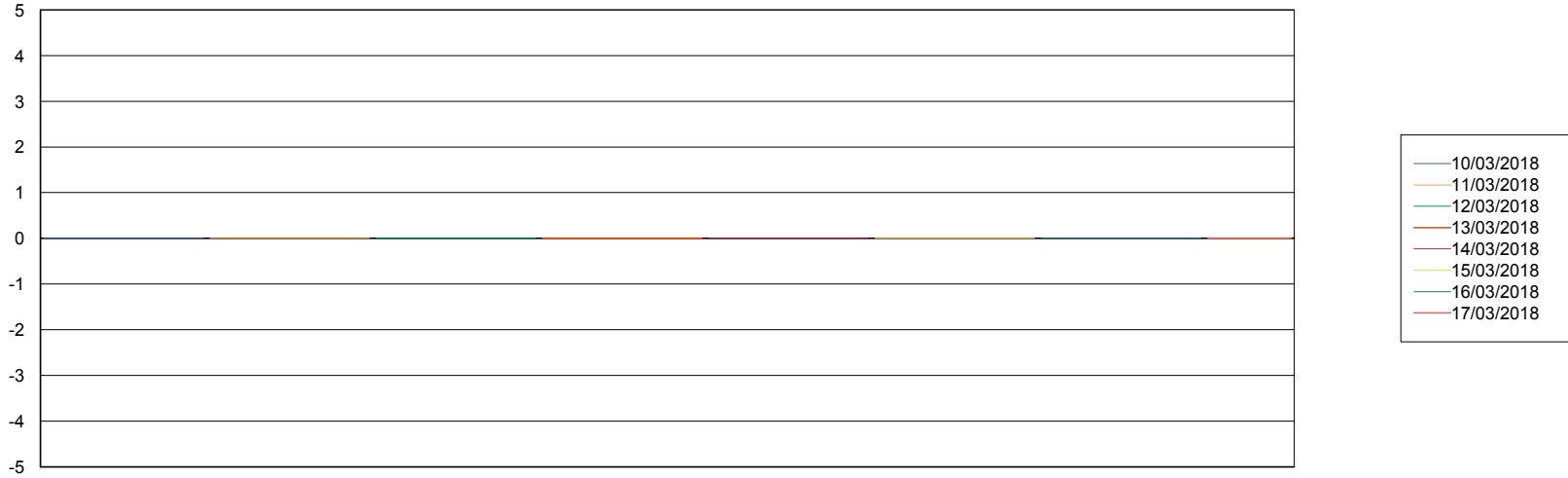
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



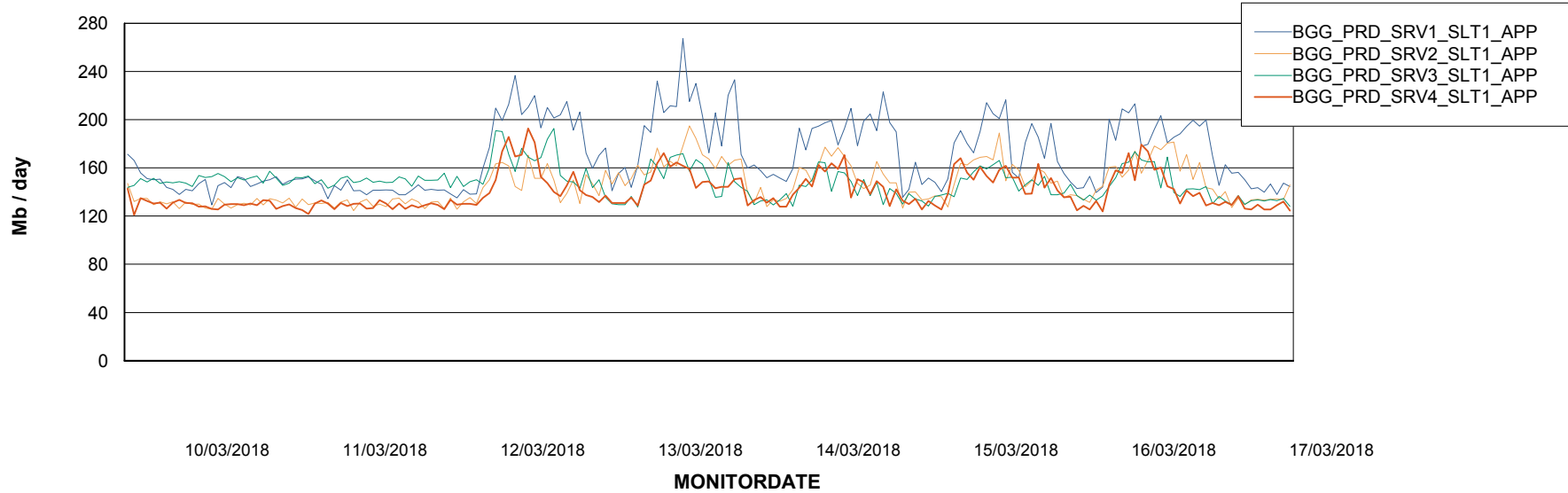
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

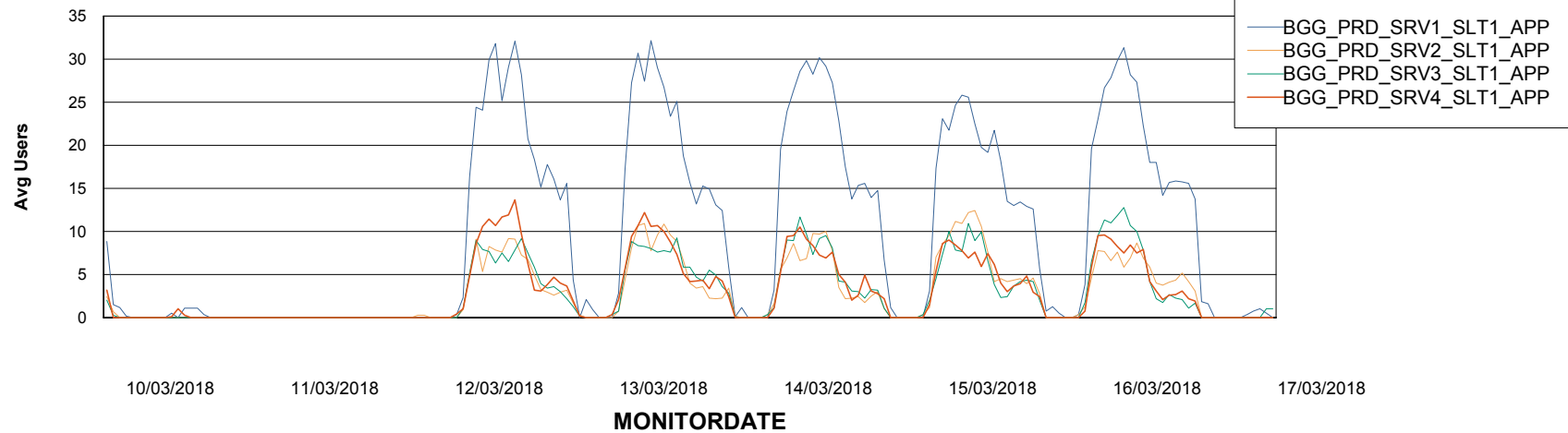


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



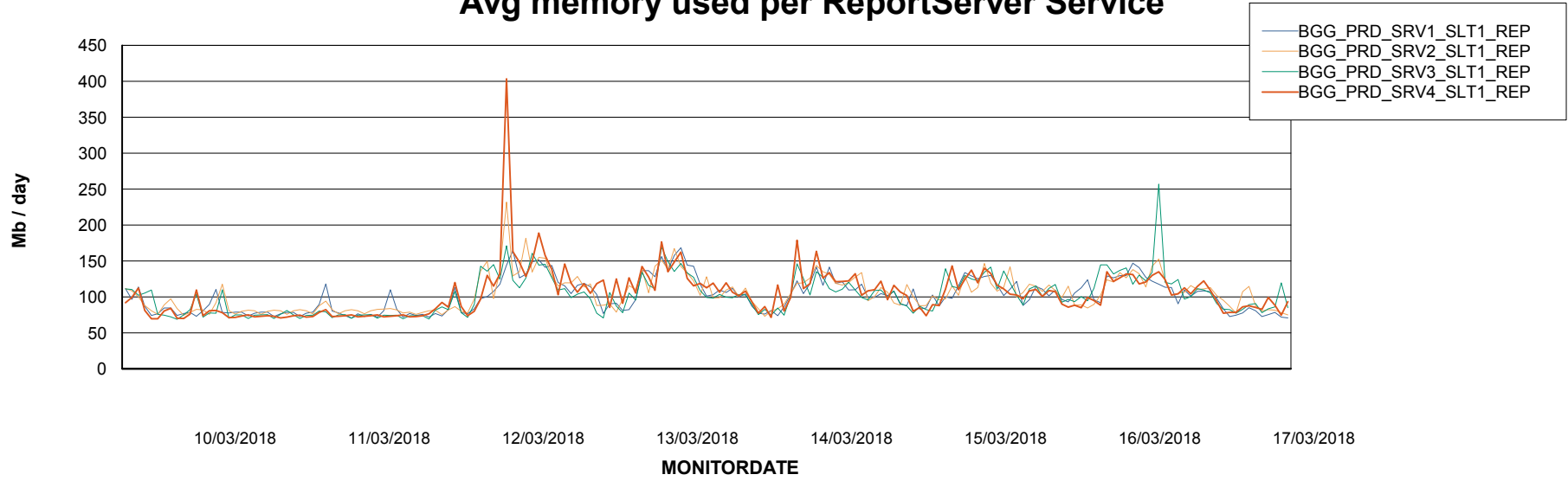
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



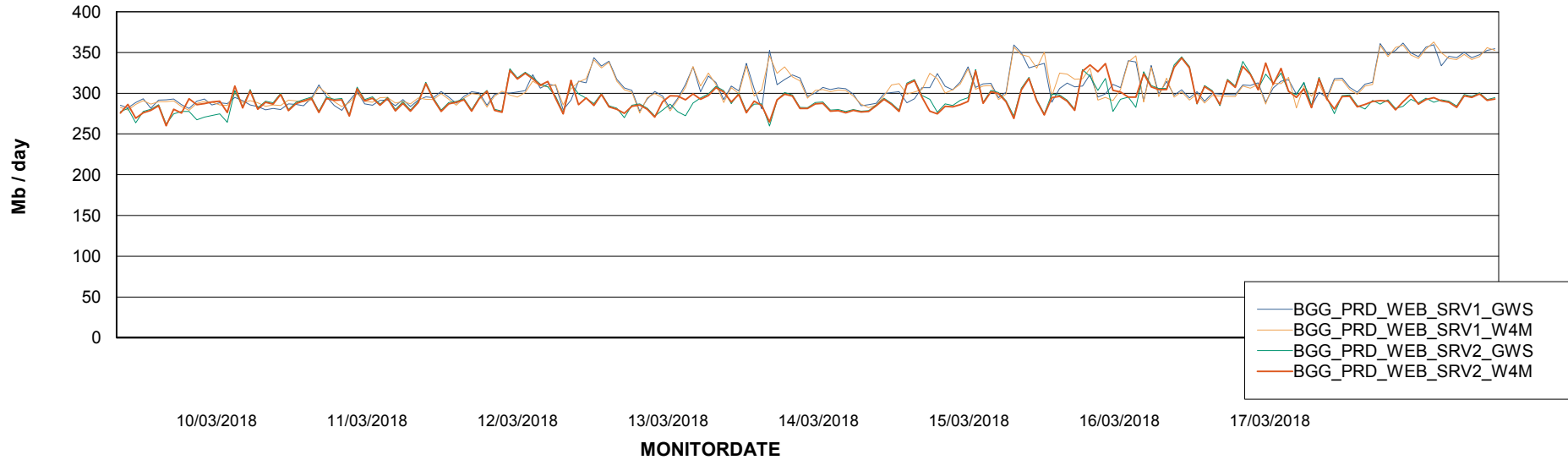
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

