

# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## Harddisk Usage BCM\_ABS-DEVBD-01 Standby DB Server

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)
17/03/2018	61	80	0	0	76	250
16/03/2018	61	80	0	0	76	250
15/03/2018	61	80	0	0	76	250
14/03/2018	60	80	0	0	76	250
13/03/2018	60	80	0	0	80	250
12/03/2018	60	80	0	0	57	250
11/03/2018	60	80	0	0	72	250

## Harddisk Usage BCM\_ABS-PRODBD-01 Production DB Server

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)
17/03/2018	46	150	66	175
16/03/2018	46	150	67	175
15/03/2018	46	150	66	175
14/03/2018	46	150	66	175
13/03/2018	46	150	67	175
12/03/2018	46	150	64	175
11/03/2018	47	150	50	175

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## Harddisk Usage BCM\_PRD\_ABS-DEV-01

	Free disk space on c: (%)	Total disk space on c: (Gb)
17/03/2018	76	100
16/03/2018	76	100
15/03/2018	76	100
14/03/2018	77	100
13/03/2018	76	100
12/03/2018	76	100
11/03/2018	76	100

## Harddisk Usage BCM\_PRD\_ABS-PROD-01

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
17/03/2018	59	80	0	0
16/03/2018	60	80	0	0
15/03/2018	60	80	0	0
14/03/2018	60	80	0	0
13/03/2018	58	80	0	0
12/03/2018	57	80	0	0
11/03/2018	58	80	0	0

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Harddisk Usage BCM\_PRD\_ABS-PRODWEB-01

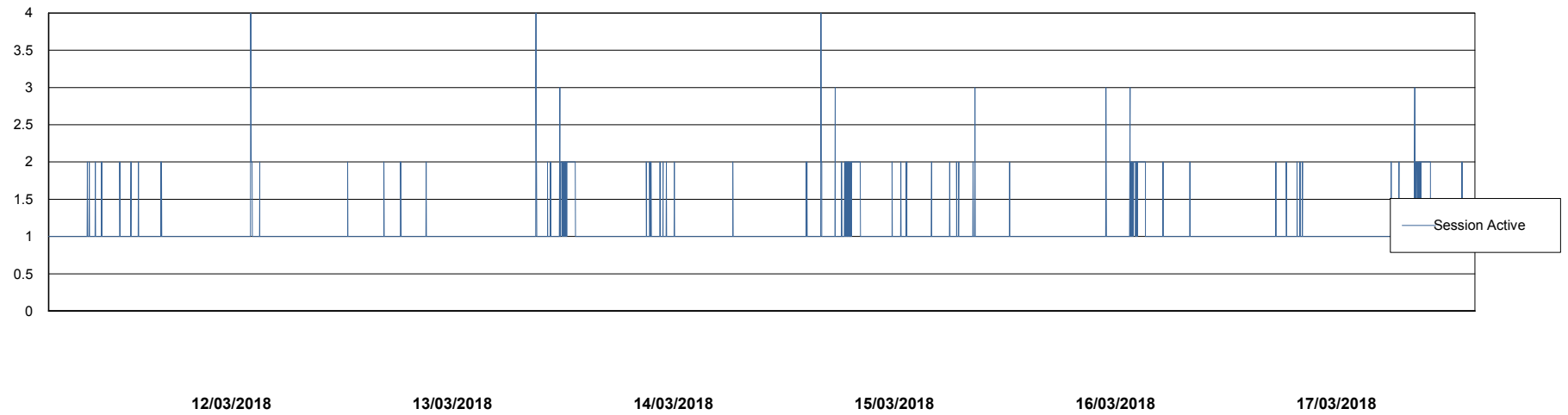
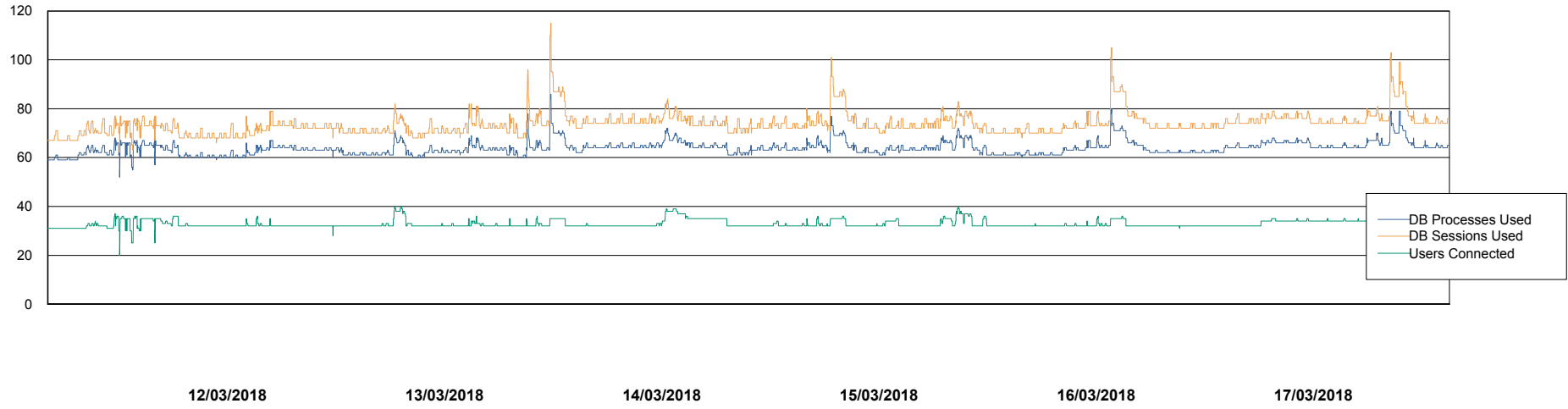
	Free disk space on c: (%)	Total disk space on c: (Gb)
17/03/2018	69	80
16/03/2018	69	80
15/03/2018	69	80
14/03/2018	69	80
13/03/2018	69	80
12/03/2018	69	80
11/03/2018	70	80

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## Database Performance BCMDB\_ABS1 Production Database



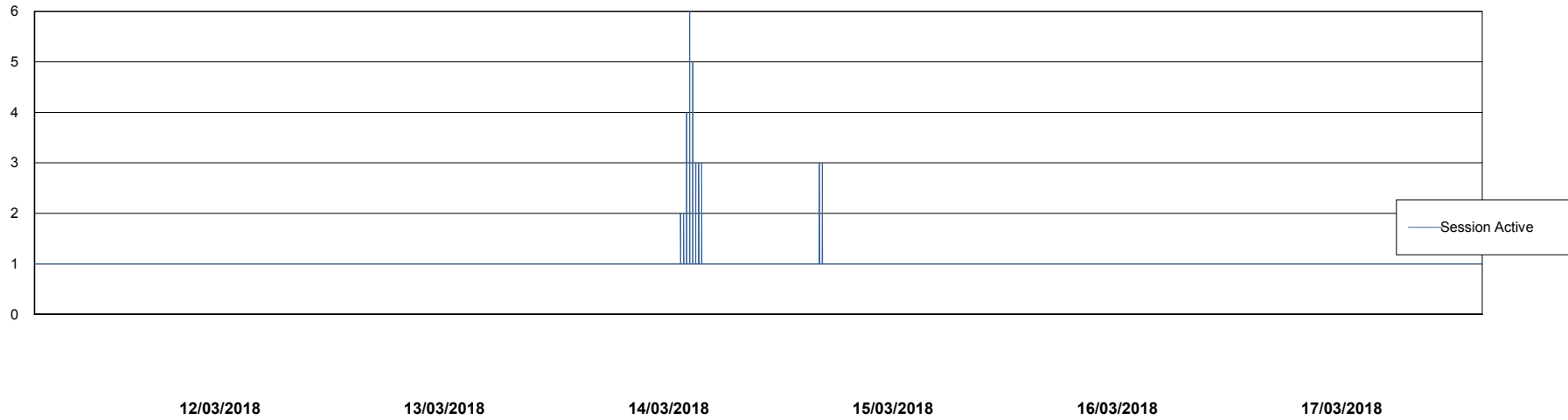
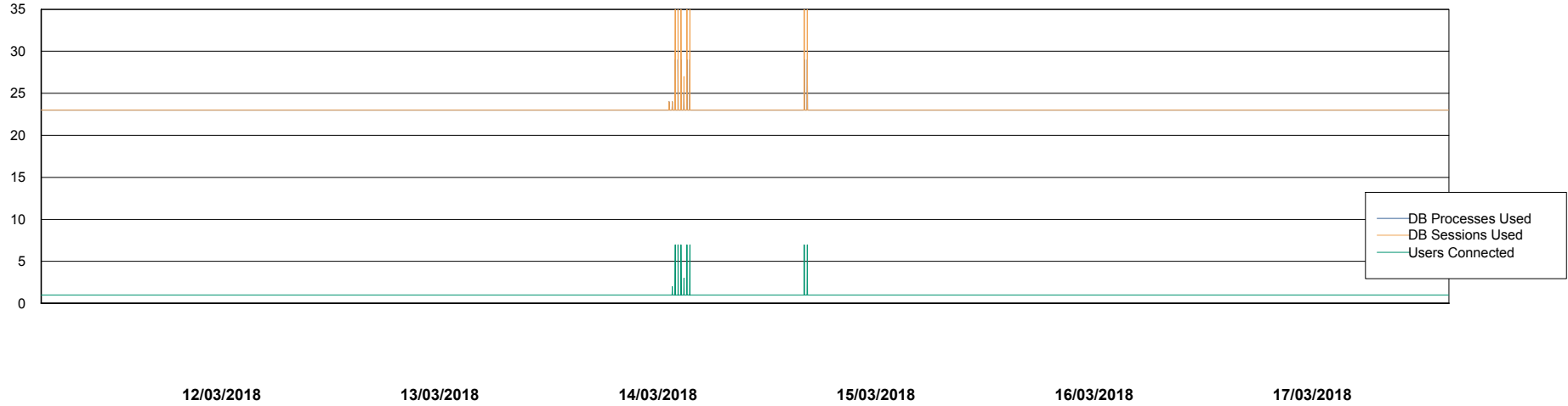
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Database Performance BCMDB\_ABS1SB Standby Database

DB Processes Max 150  
DB Sessions Max 248



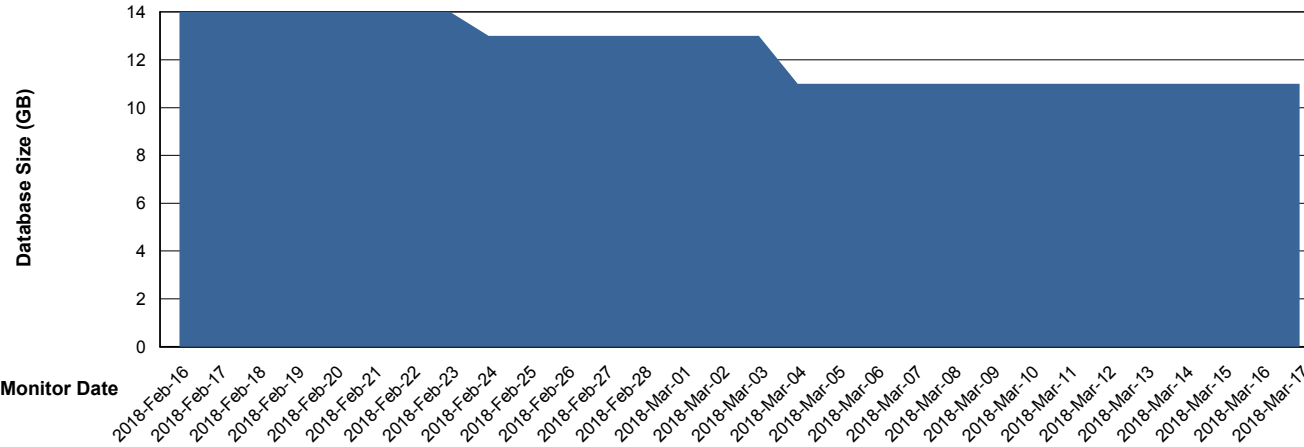
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DATABASE SIZE BCMDB\_ABS1 Production Database

Database growth over last month



Database Tablespace BCMDB\_ABS1 Production Database

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
16/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
15/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
14/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
13/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
12/03/2018	ABSDATA	5	3	40
	INDX	10	7	30
11/03/2018	ABSDATA	5	3	40
	INDX	10	7	30

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Standby Database Health BCM\_Production

### Recovery lag for last 7 days



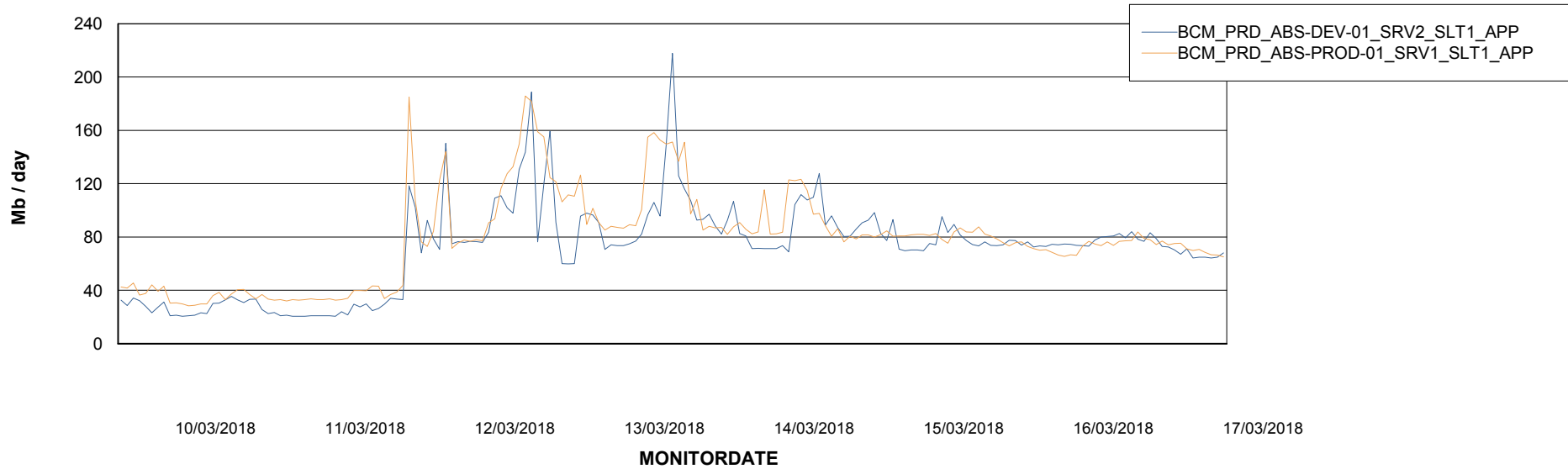
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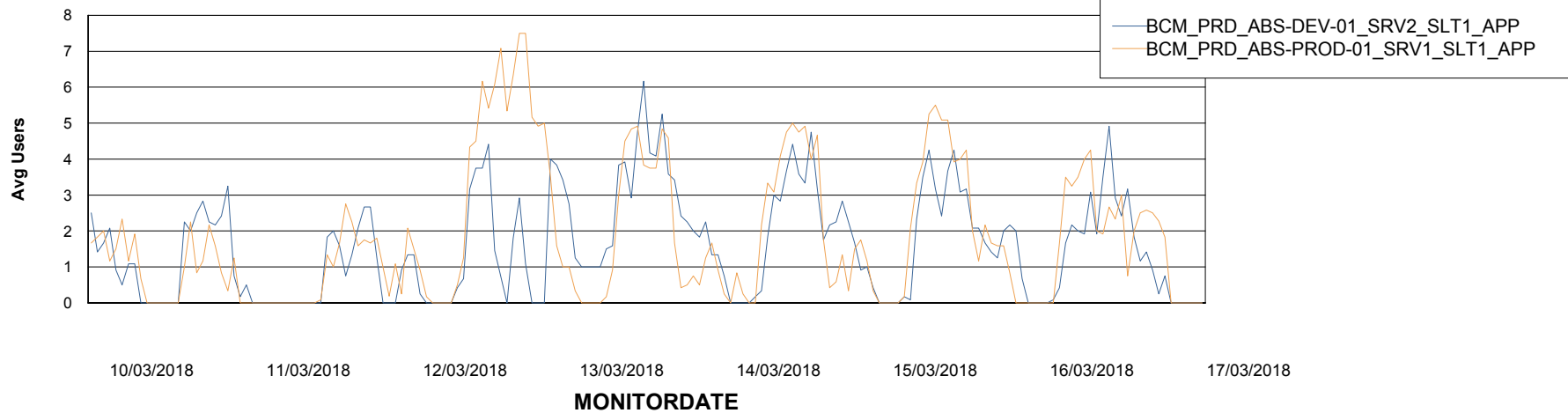


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



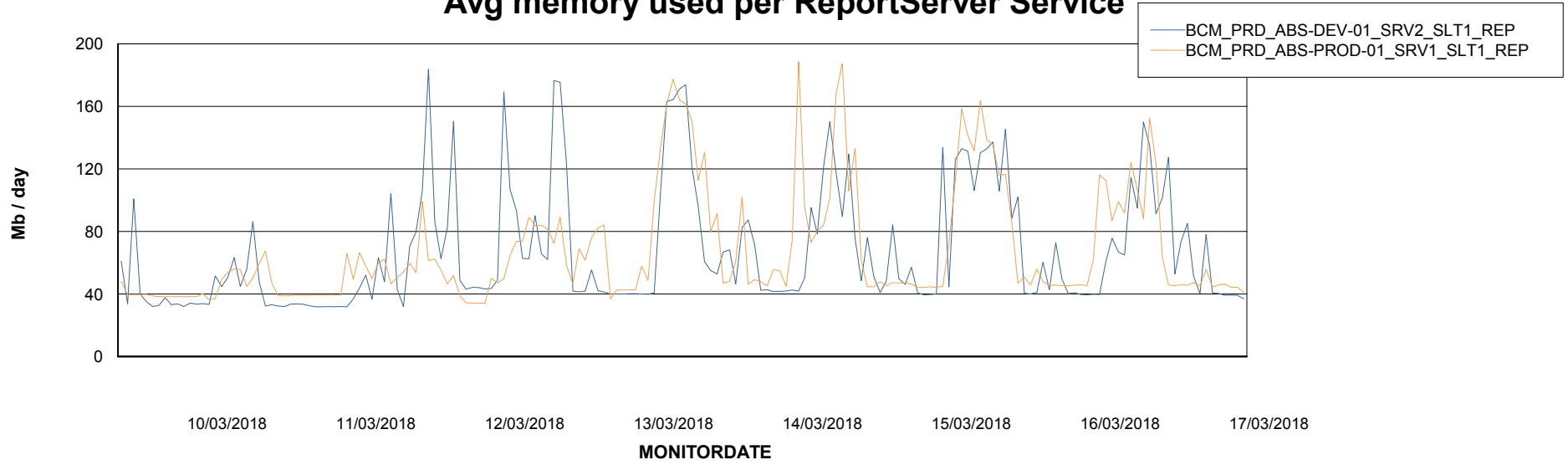
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



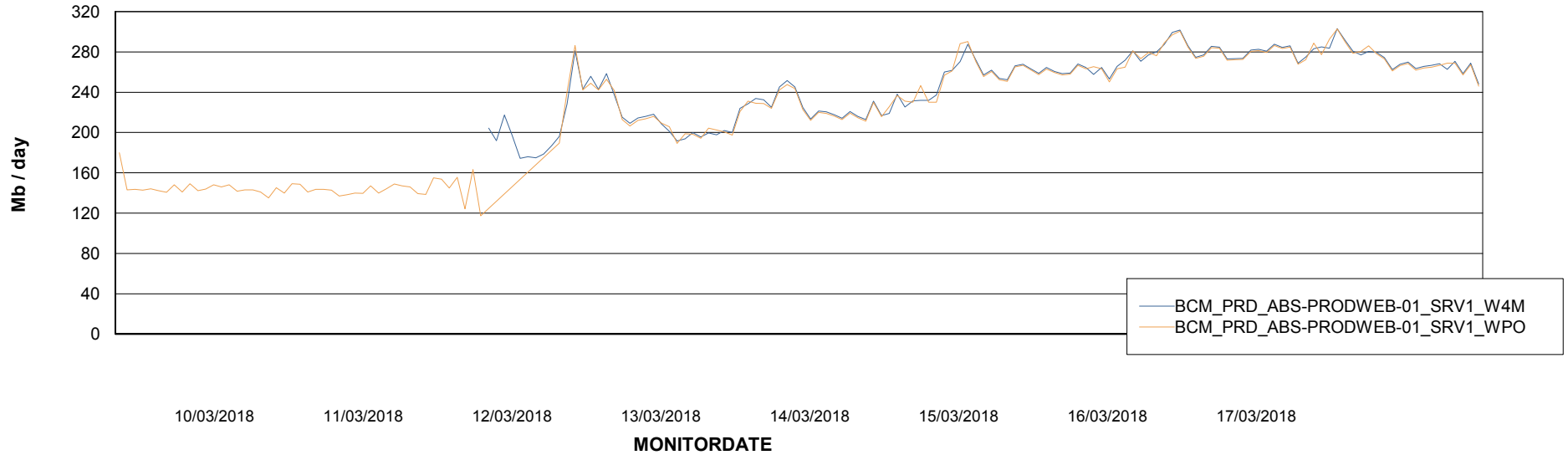
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

