

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
17/02/2018	31	195	86	373	72	373	55	223
16/02/2018	31	195	86	373	72	373	56	223
15/02/2018	31	195	86	373	72	373	56	223
14/02/2018	31	195	86	373	72	373	57	223
13/02/2018	31	195	86	373	72	373	57	223
12/02/2018	31	195	86	373	72	373	58	223
11/02/2018	31	195	86	373	72	373	58	223

## Harddisk Usage RFL\_STB

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
17/02/2018	58	195	83	559	70	559	66	363
16/02/2018	58	195	83	559	70	559	66	363
15/02/2018	58	195	83	559	70	559	66	363
14/02/2018	58	195	83	559	70	559	67	363
13/02/2018	58	195	83	559	70	559	67	363
12/02/2018	58	195	83	559	70	559	67	363
11/02/2018	58	195	83	559	70	559	68	363

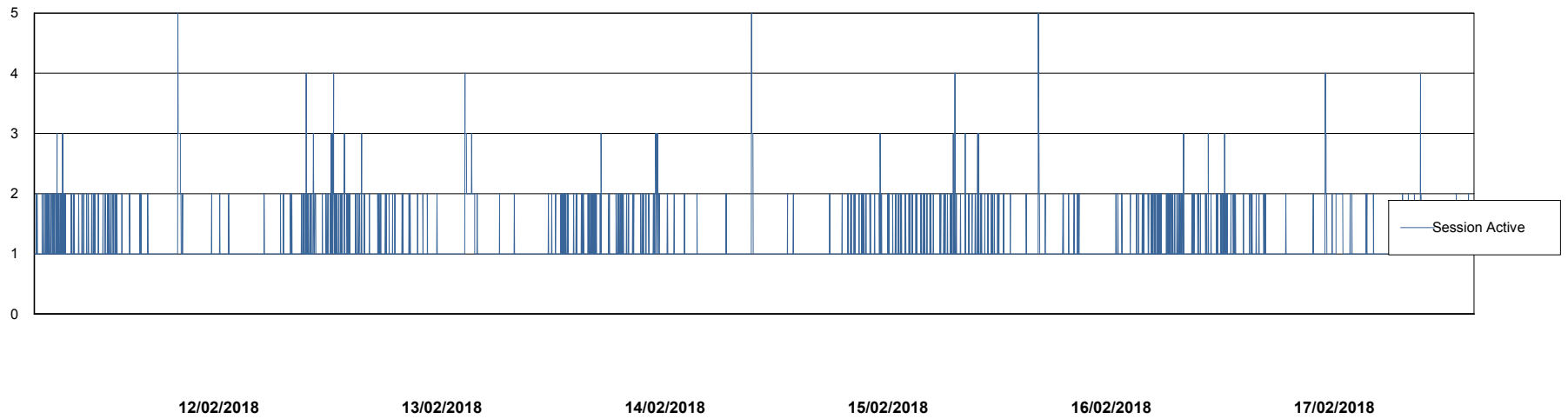
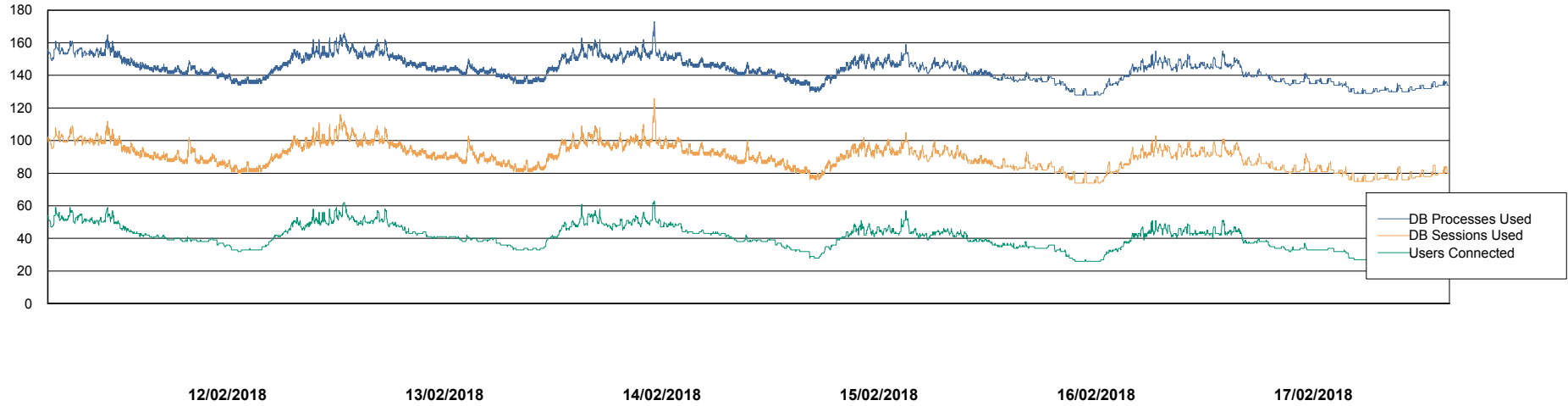
# Weekly SLA Customer Report

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Database ID 36



## Database Performance RFLDB\_Production

DB Processes Max 500  
DB Sessions Max 784



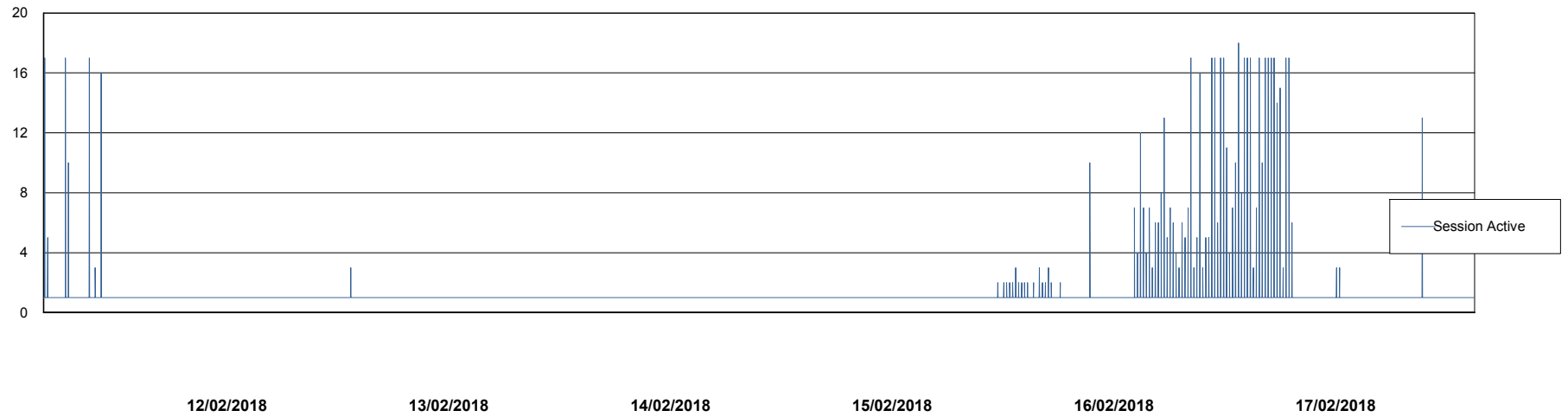
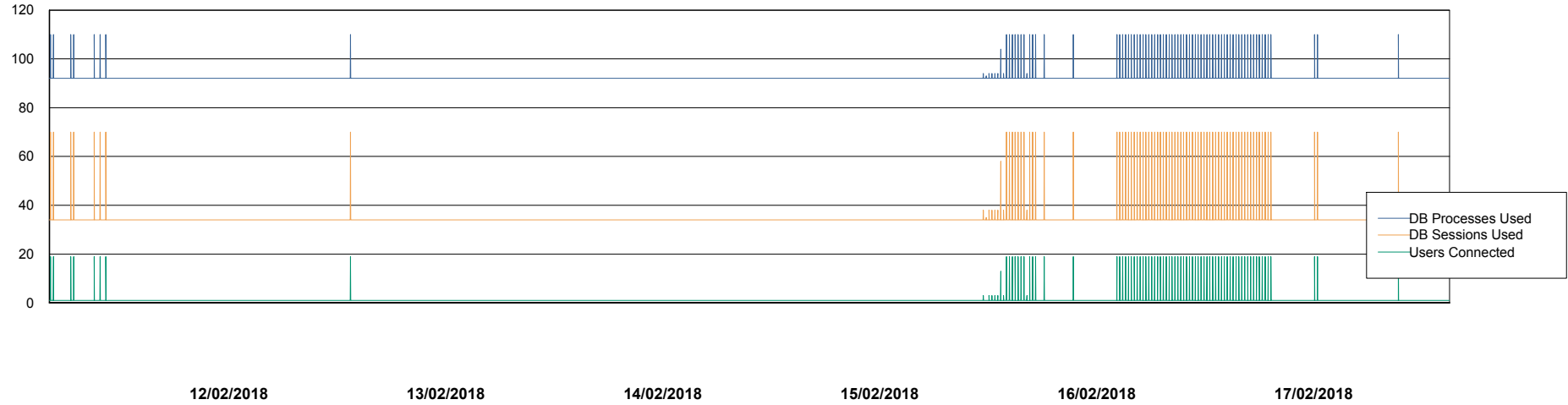
# Weekly SLA Customer Report

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Database ID 36



## Database Performance RFLDB\_Standby

DB Processes Max 500  
DB Sessions Max 784



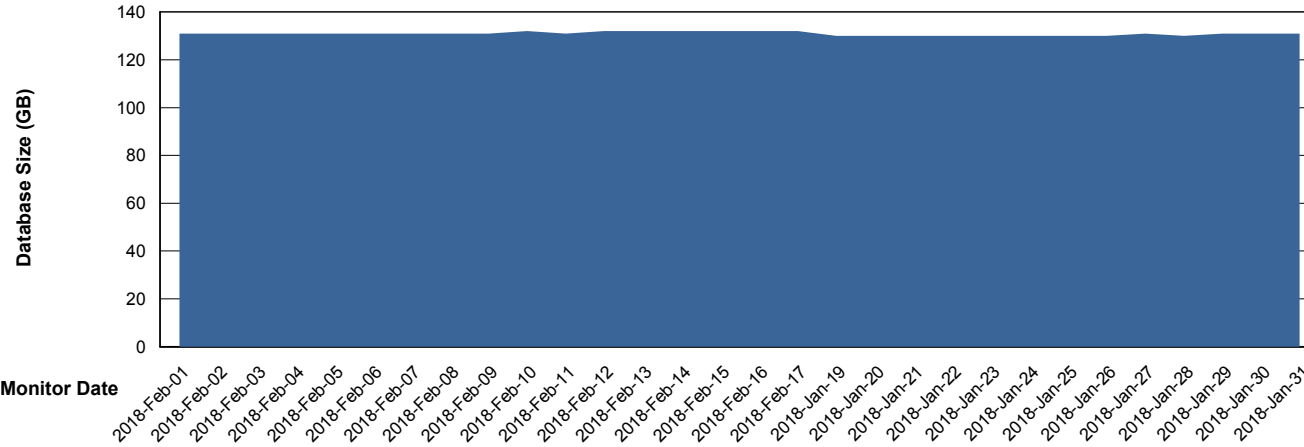
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17/02/2018	ABSDATA	2	39	25
	INDX	2	91	13
16/02/2018	ABSDATA	2	39	25
	INDX	2	91	13
15/02/2018	ABSDATA	2	39	25
	INDX	2	91	13
14/02/2018	ABSDATA	2	39	25
	INDX	2	91	13
13/02/2018	ABSDATA	2	39	25
	INDX	2	90	13
12/02/2018	ABSDATA	2	39	25
	INDX	2	90	13
11/02/2018	ABSDATA	2	39	25
	INDX	2	90	13

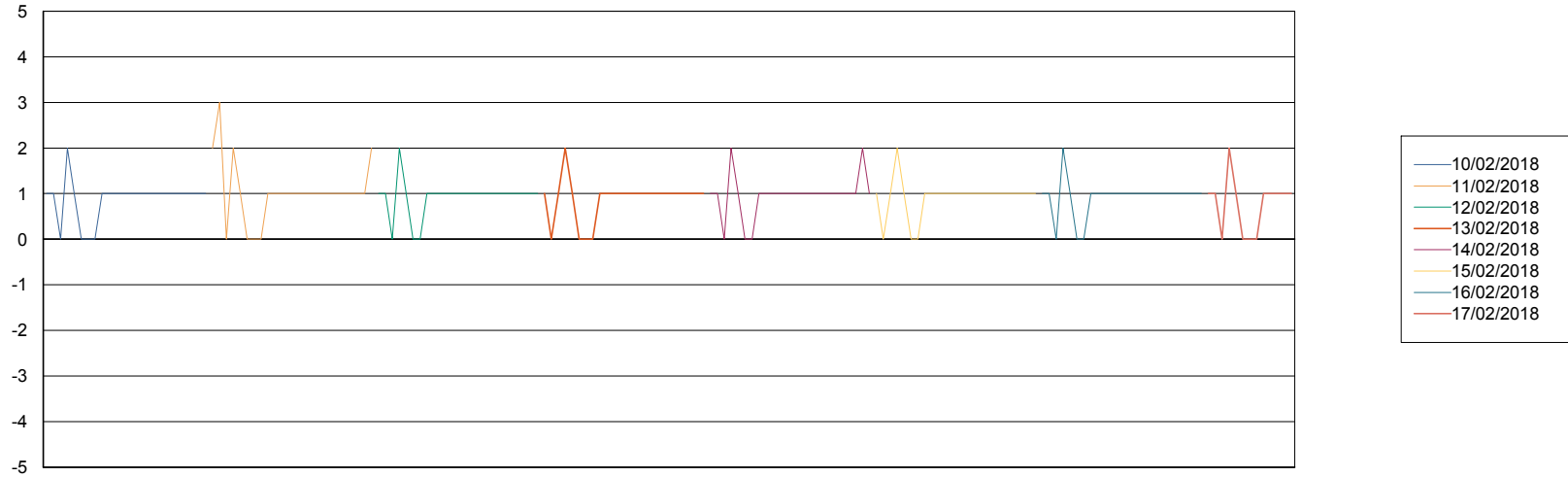
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



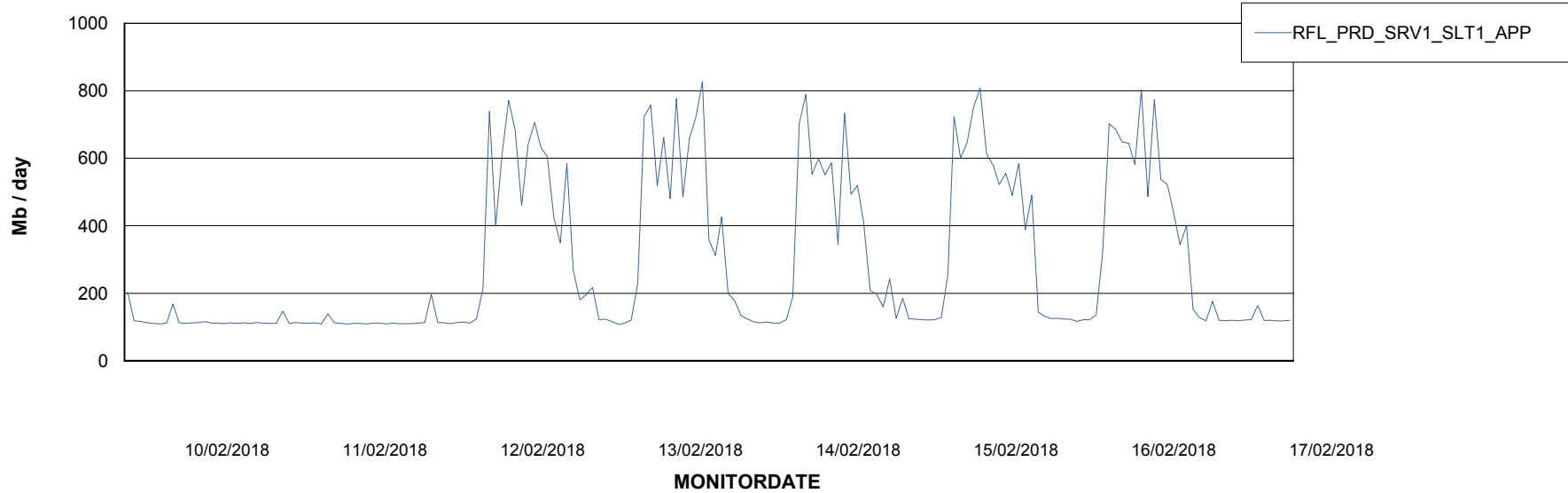
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Database ID 36

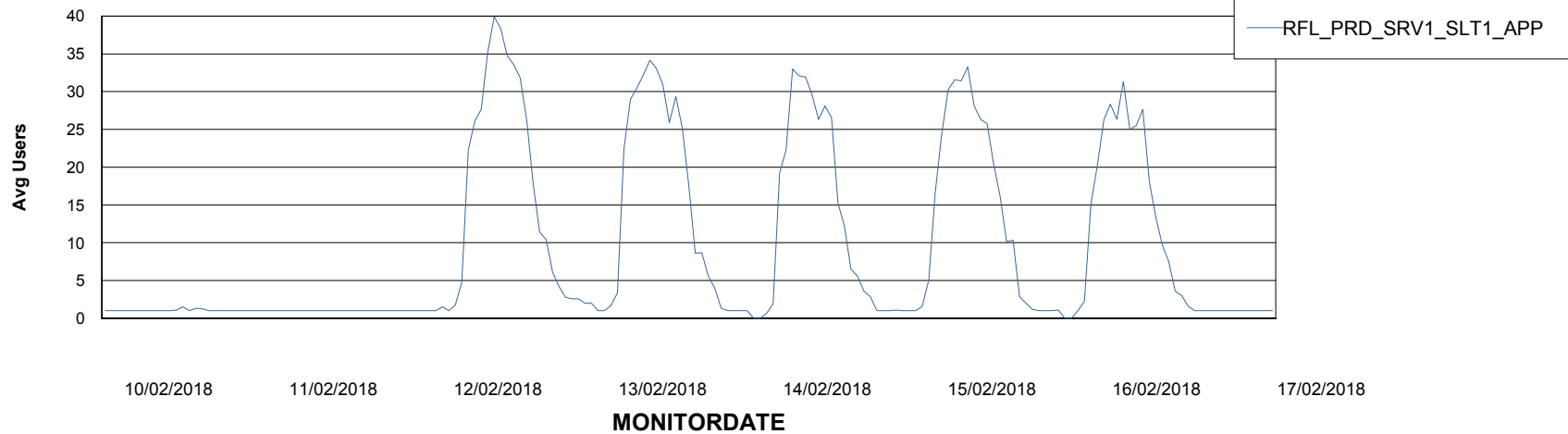


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



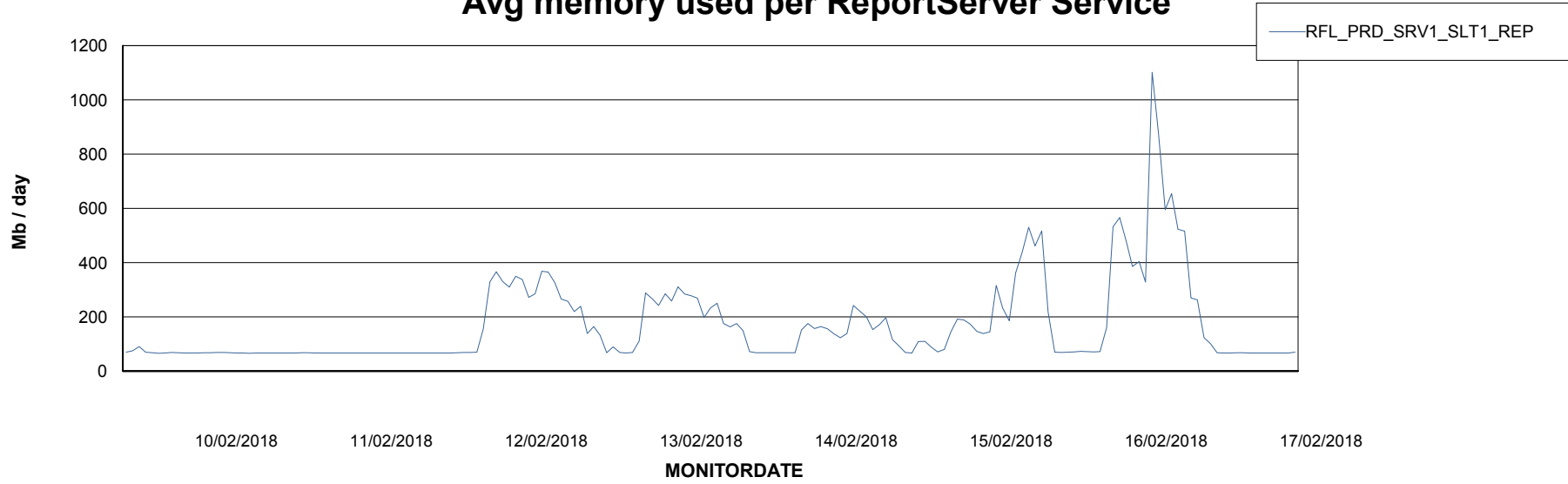
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



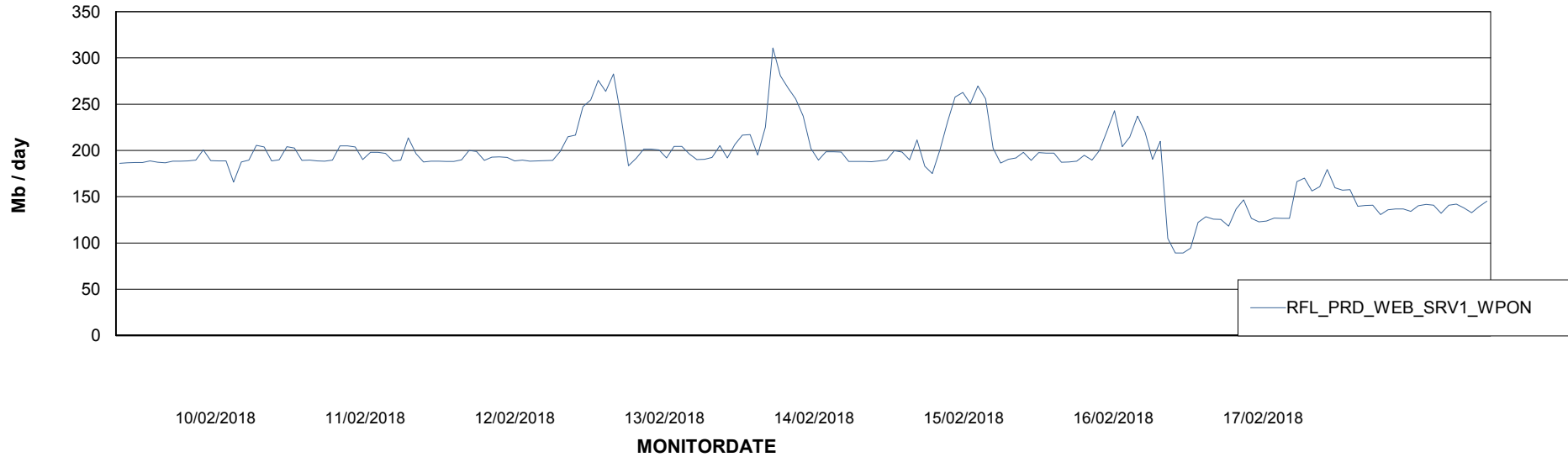
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

