

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 20/01/2018 | 25 | 1 | 1 | 19 | 97 | 5 | 0 | 54 | 394 | 171 |
| 19/01/2018 | 25 | 1 | 1 | 20 | 97 | 5 | 0 | 54 | 394 | 171 |
| 18/01/2018 | 25 | 1 | 1 | 20 | 97 | 5 | 0 | 54 | 394 | 171 |
| 17/01/2018 | 25 | 1 | 1 | 20 | 97 | 5 | 0 | 54 | 394 | 171 |
| 16/01/2018 | 25 | 1 | 1 | 20 | 97 | 5 | 0 | 54 | 394 | 170 |
| 15/01/2018 | 25 | 1 | 1 | 21 | 97 | 5 | 0 | 54 | 394 | 171 |
| 14/01/2018 | 25 | 1 | 1 | 21 | 97 | 5 | 0 | 54 | 394 | 171 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 20/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 68 | 5 | 1 |
| 19/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 69 | 5 | 1 |
| 18/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 69 | 5 | 1 |
| 17/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 67 | 5 | 2 |
| 16/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 64 | 5 | 2 |
| 15/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 65 | 5 | 2 |
| 14/01/2018 | 16 | 1 | 1 | 56 | 96 | 1 | 0 | 66 | 5 | 2 |

Weekly SLA Customer Report

Customer BGG_Production
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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 20/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 19/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 18/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 17/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 16/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 15/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |
| 14/01/2018 | 23 | 1 | 1 | 92 | 100 | 1 | 0 | 24 | 20 | 14 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 20/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 55 | 10 | 4 |
| 19/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 54 | 10 | 4 |
| 18/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 54 | 10 | 4 |
| 17/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 54 | 10 | 4 |
| 16/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 54 | 10 | 4 |
| 15/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 55 | 10 | 4 |
| 14/01/2018 | 27 | 1 | 1 | 96 | 100 | 1 | 0 | 55 | 10 | 4 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 20/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 82 | 10 | 2 |
| 19/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |
| 18/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |
| 17/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |
| 16/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |
| 15/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |
| 14/01/2018 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 81 | 10 | 2 |

Harddisk Usage BGG_PRD_SRV4

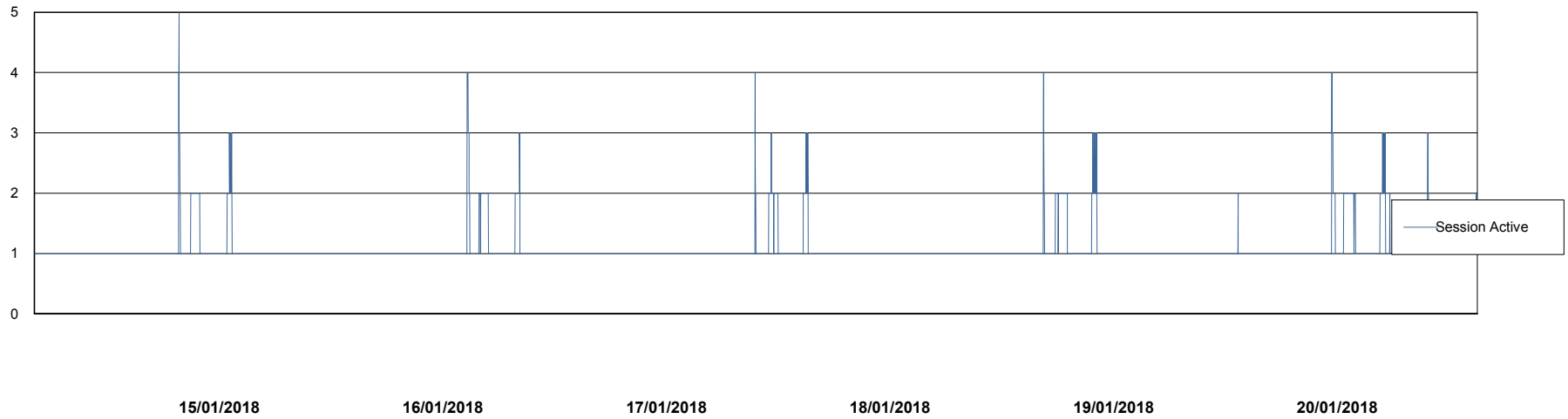
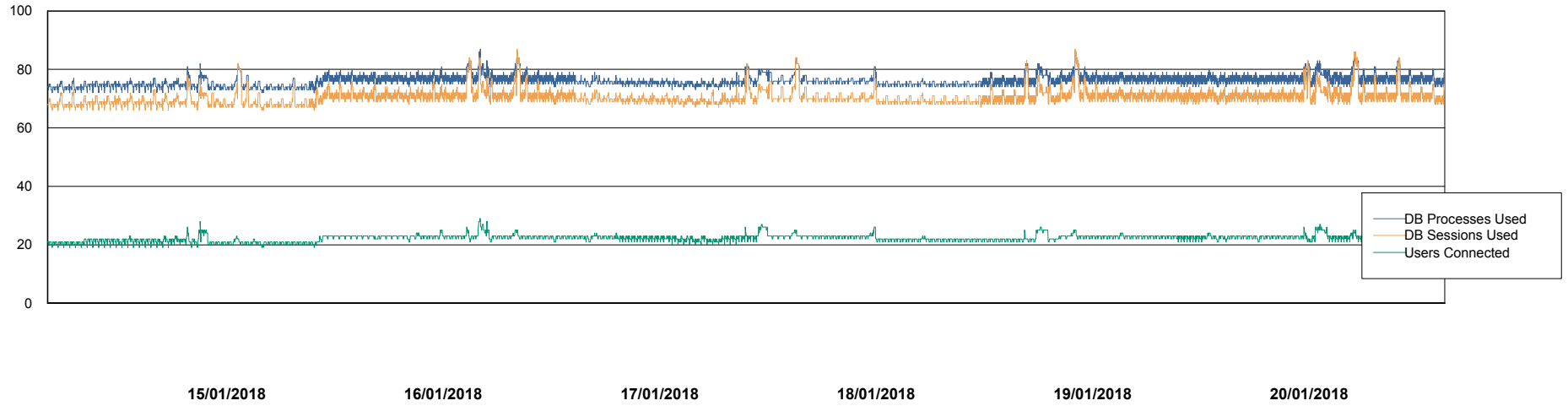
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 20/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |
| 19/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 73 | 10 | 2 |
| 18/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |
| 17/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |
| 16/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |
| 15/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |
| 14/01/2018 | 25 | 1 | 1 | 98 | 100 | 1 | 0 | 74 | 10 | 2 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

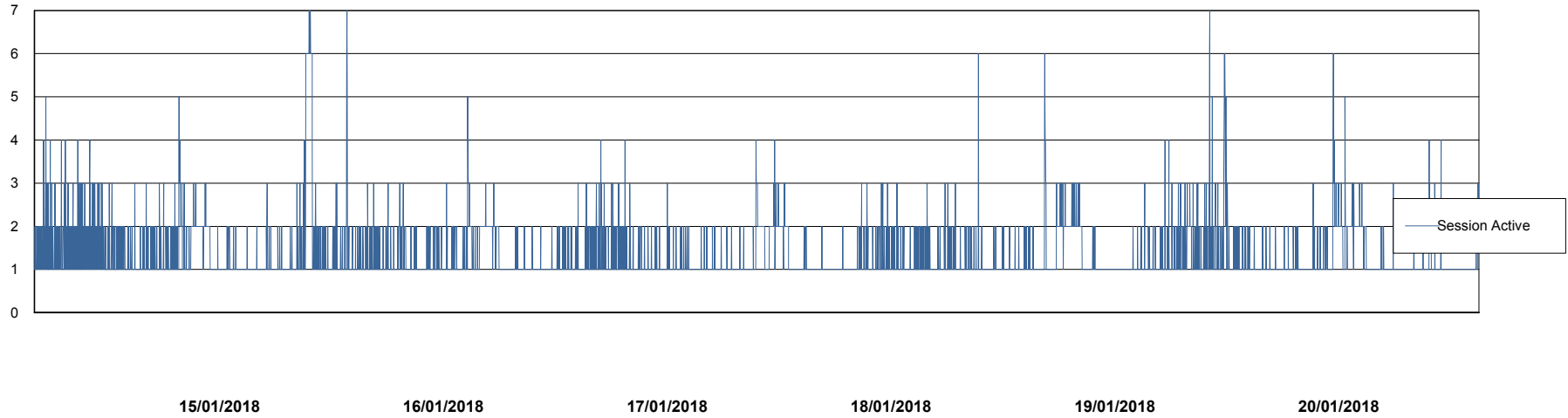
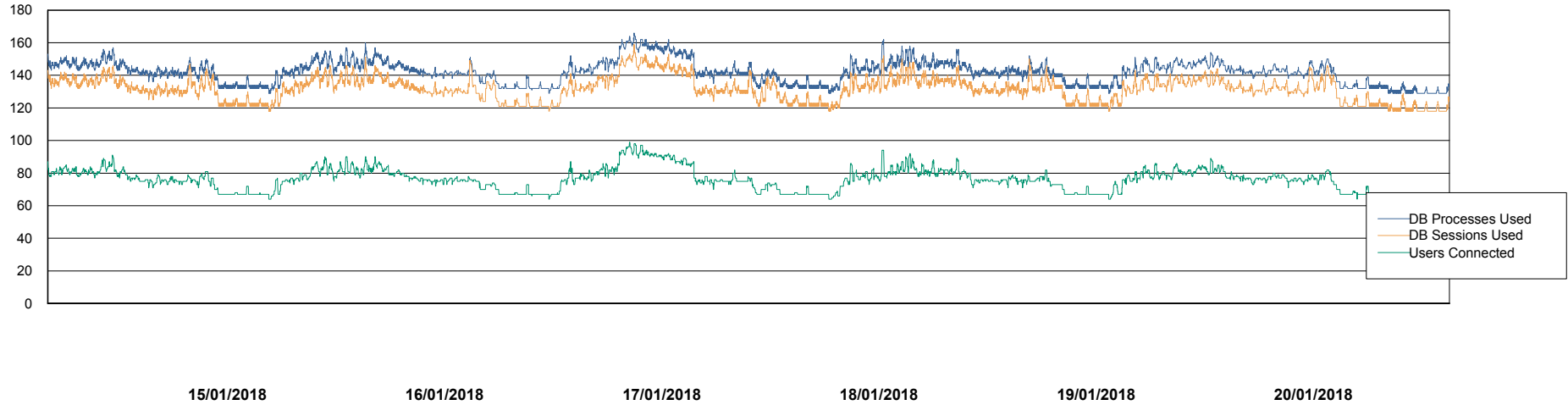


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

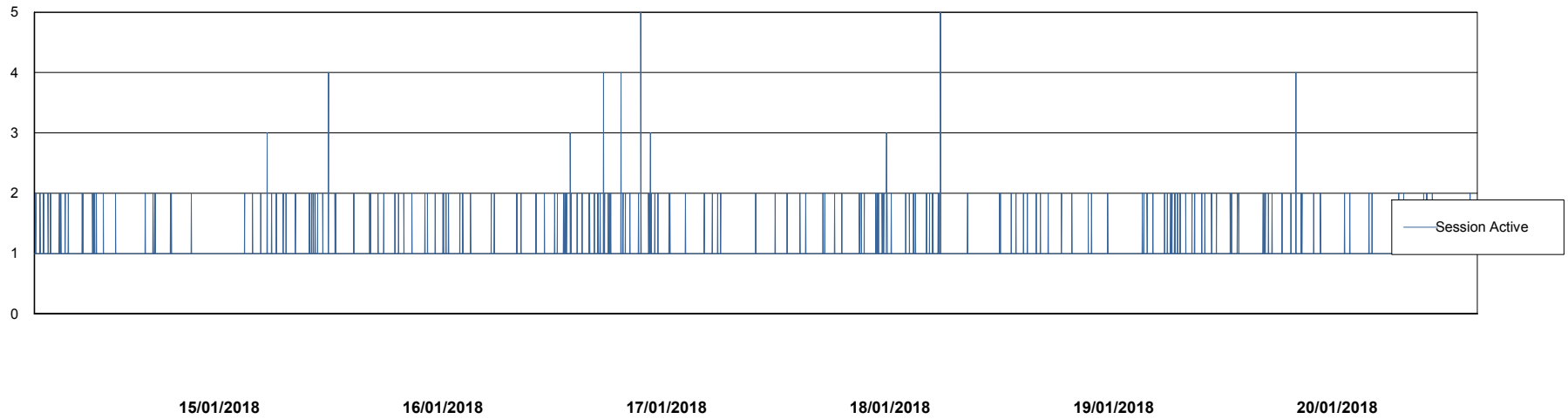


Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby



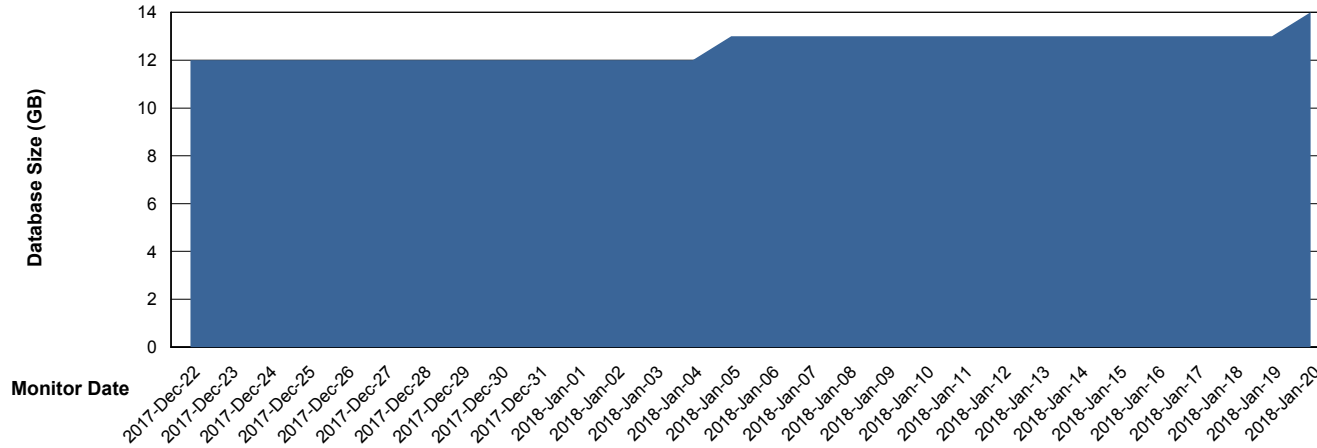
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



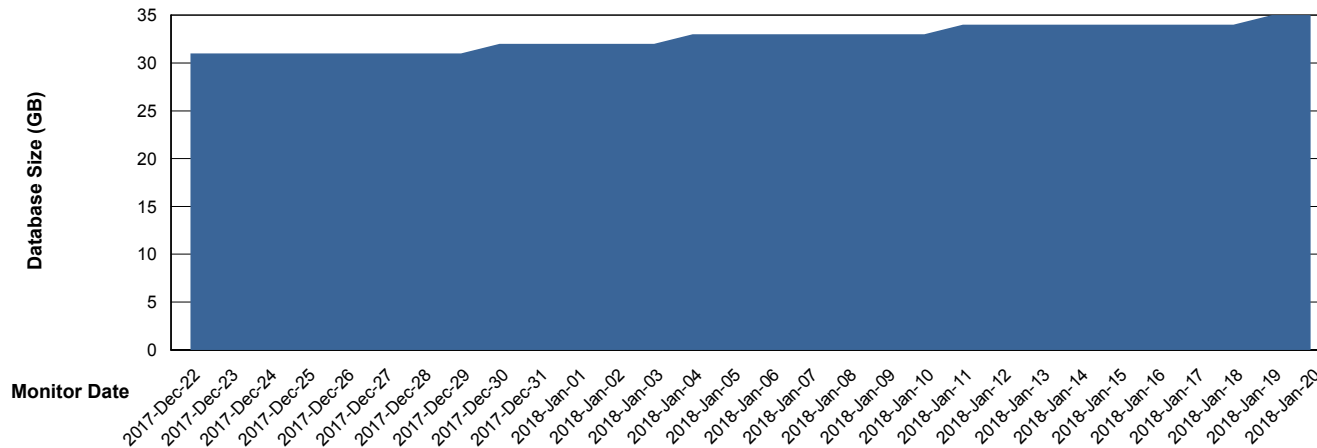
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Tablespace BGGDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 20/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 19/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 18/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 17/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 16/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 15/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |
| 14/01/2018 | ABSDATA | 2 | 6 | 40 |
| | INDX | 2 | 6 | 25 |

Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 20/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 2 | 75 |
| 19/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 2 | 75 |
| 18/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 2 | 75 |
| 17/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 2 | 75 |
| 16/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 2 | 75 |
| 15/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 1 | 88 |
| 14/01/2018 | ABSDATA | 2 | 30 | 12 |
| | INDX | 2 | 1 | 88 |

BI Status and last ETL error for BGGDB_BI

| | Mon 15/1/2018 | Tue 16/1/2018 | Wed 17/1/2018 | Thu 18/1/2018 | Fri 19/1/2018 | Sat 20/1/2018 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

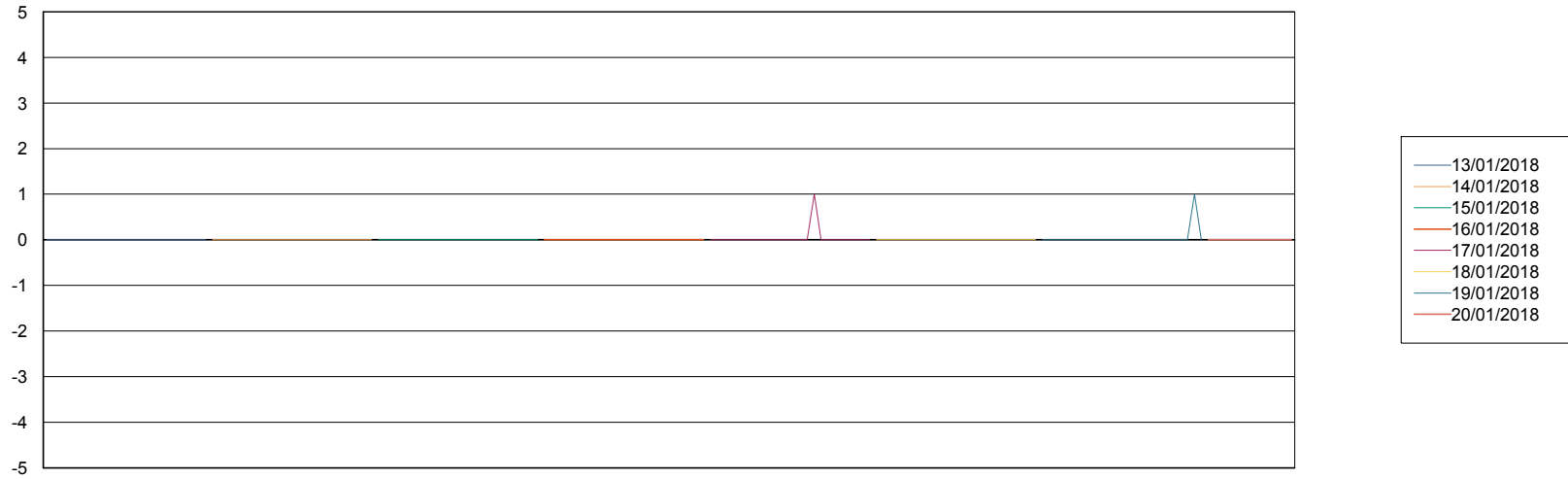
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Standby Database Health BGG_Production

Recovery lag for last 7 days



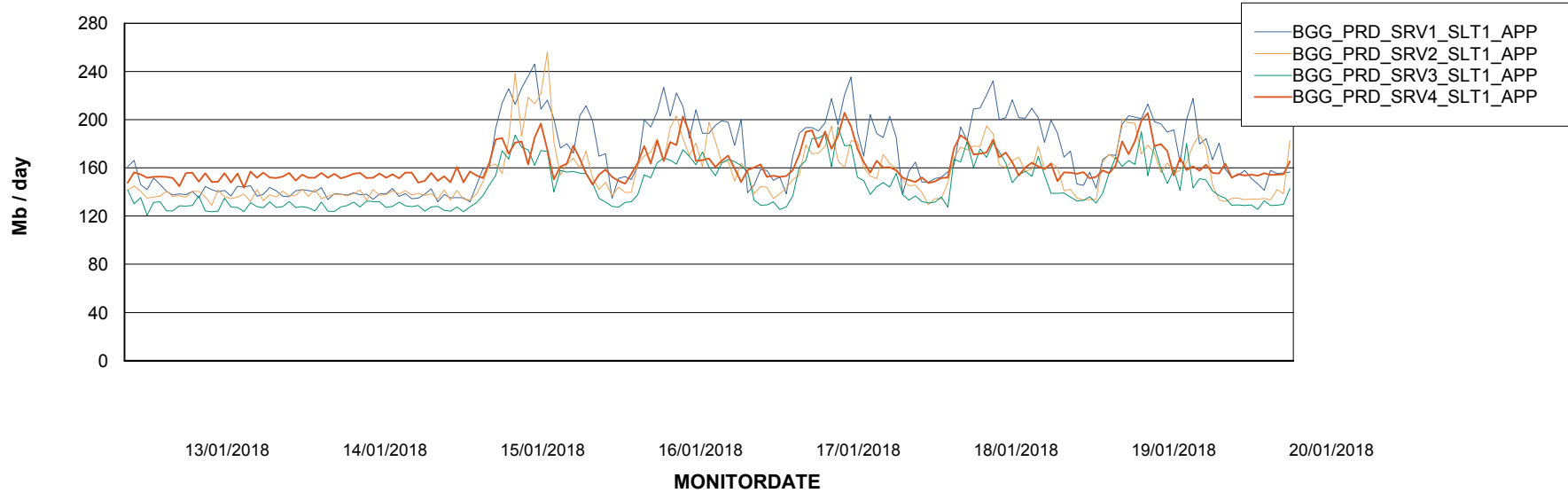
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

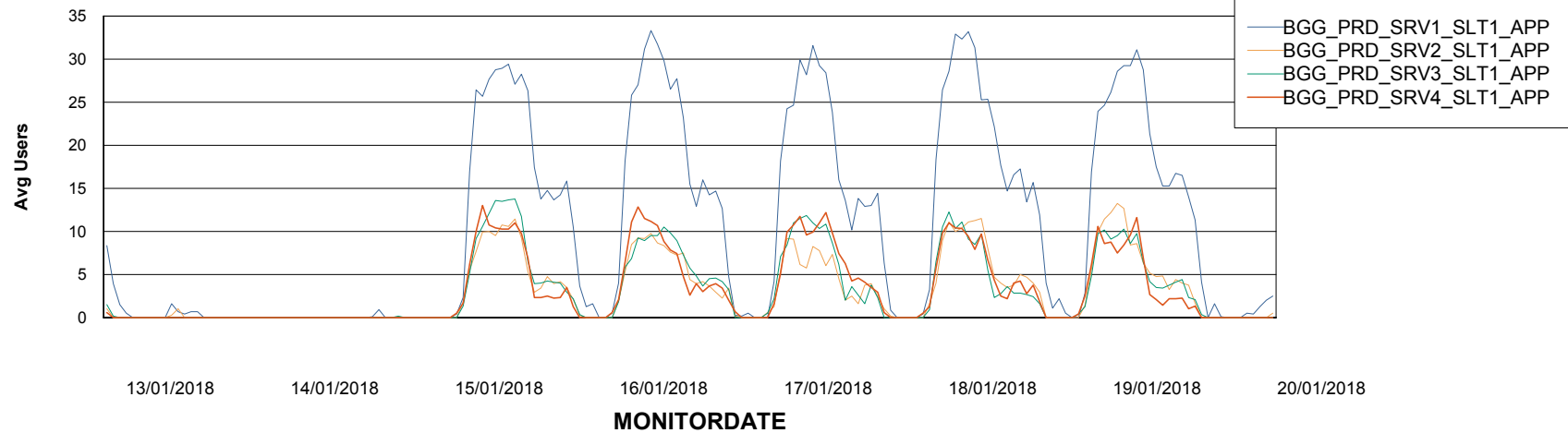


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



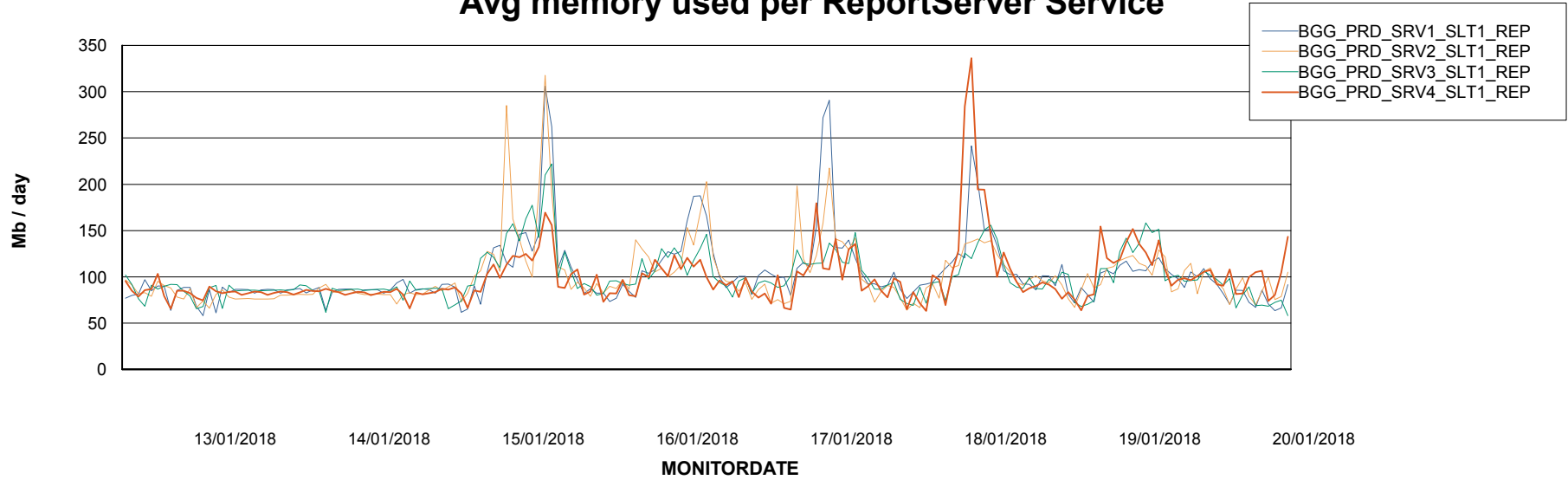
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSolute Application ReportServer Services

Avg memory used per ReportServer Service



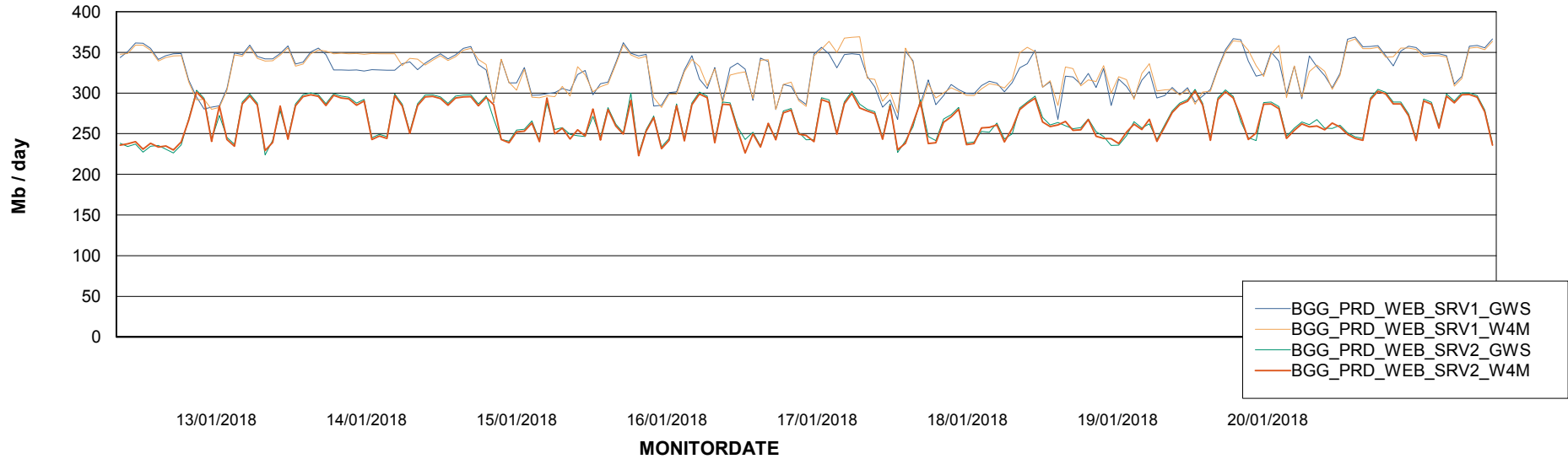
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

