

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Harddisk Usage RSS\_PRD\_SVRDC020v015

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |
| 12/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |
| 11/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |
| 10/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |
| 09/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |
| 08/01/2018 | 57                        | 100                         | 82                        | 300                         | 72                        | 300                         |
| 07/01/2018 | 57                        | 100                         | 82                        | 300                         | 71                        | 300                         |

## Harddisk Usage RSS\_PRD\_SVRDC021v015

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13/01/2018 | 55                        | 100                         | 29                        | 300                         | 41                        | 300                         |
| 12/01/2018 | 55                        | 100                         | 29                        | 300                         | 42                        | 300                         |
| 11/01/2018 | 55                        | 100                         | 30                        | 300                         | 42                        | 300                         |
| 10/01/2018 | 55                        | 100                         | 30                        | 300                         | 43                        | 300                         |
| 09/01/2018 | 55                        | 100                         | 30                        | 300                         | 44                        | 300                         |
| 08/01/2018 | 55                        | 100                         | 30                        | 300                         | 45                        | 300                         |
| 07/01/2018 | 55                        | 100                         | 30                        | 300                         | 45                        | 300                         |

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## Harddisk Usage RSS\_PRD\_SVRDC022v015

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13/01/2018 | 69                        | 100                         | 37                        | 5                           |
| 12/01/2018 | 69                        | 100                         | 37                        | 5                           |
| 11/01/2018 | 69                        | 100                         | 37                        | 5                           |
| 10/01/2018 | 70                        | 100                         | 37                        | 5                           |
| 09/01/2018 | 70                        | 100                         | 37                        | 5                           |
| 08/01/2018 | 70                        | 100                         | 37                        | 5                           |
| 07/01/2018 | 70                        | 100                         | 37                        | 5                           |

## Harddisk Usage RSS\_PRD\_SVRDC190v016

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13/01/2018 | 18                        | 40                          | 98                        | 200                         |
| 12/01/2018 | 18                        | 40                          | 98                        | 200                         |
| 11/01/2018 | 18                        | 40                          | 98                        | 200                         |
| 10/01/2018 | 18                        | 40                          | 98                        | 200                         |
| 09/01/2018 | 19                        | 40                          | 98                        | 200                         |
| 08/01/2018 | 19                        | 40                          | 98                        | 200                         |
| 07/01/2018 | 19                        | 40                          | 98                        | 200                         |

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Harddisk Usage RSS\_PRD\_SVRDC191v016

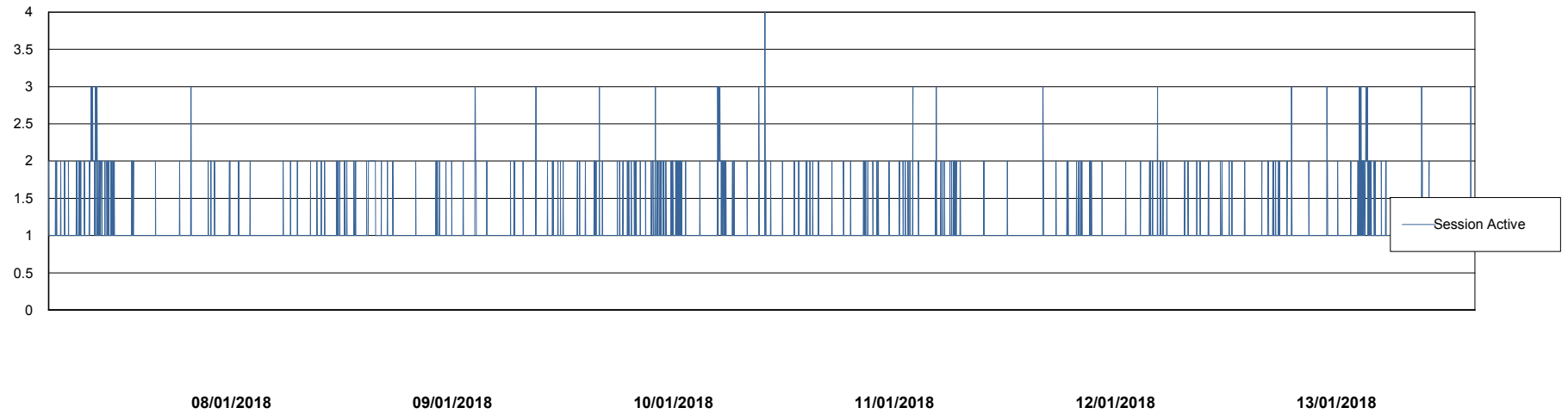
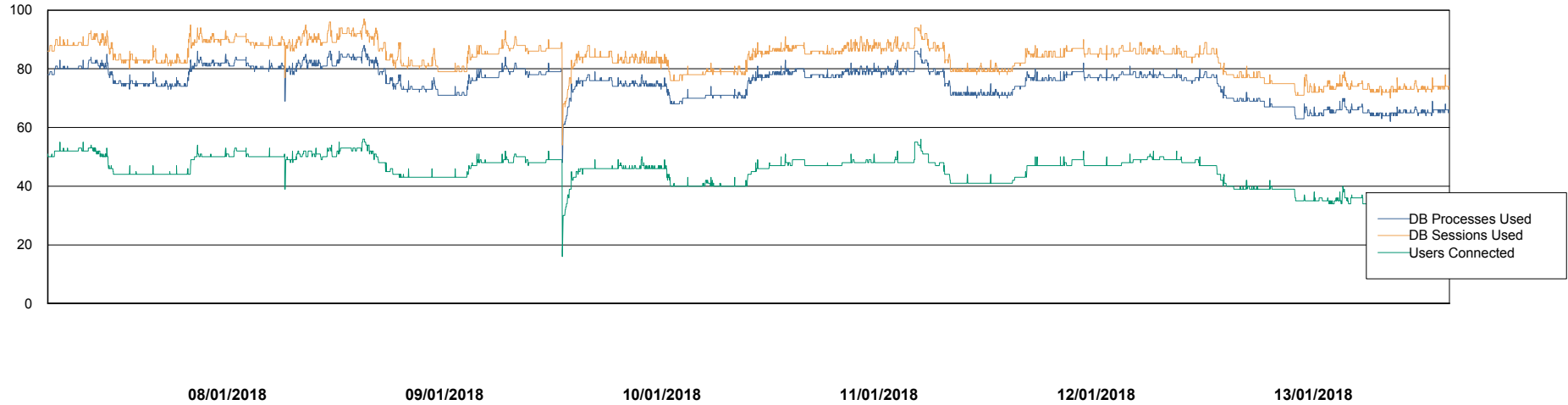
|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 13/01/2018 | 19                        | 60                          | 60                        | 200                         |
| 12/01/2018 | 19                        | 60                          | 60                        | 200                         |
| 11/01/2018 | 19                        | 60                          | 60                        | 200                         |
| 10/01/2018 | 20                        | 60                          | 60                        | 200                         |
| 09/01/2018 | 20                        | 60                          | 60                        | 200                         |
| 08/01/2018 | 21                        | 60                          | 60                        | 200                         |
| 07/01/2018 | 21                        | 60                          | 60                        | 200                         |

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## Database Performance RSSDB\_Production

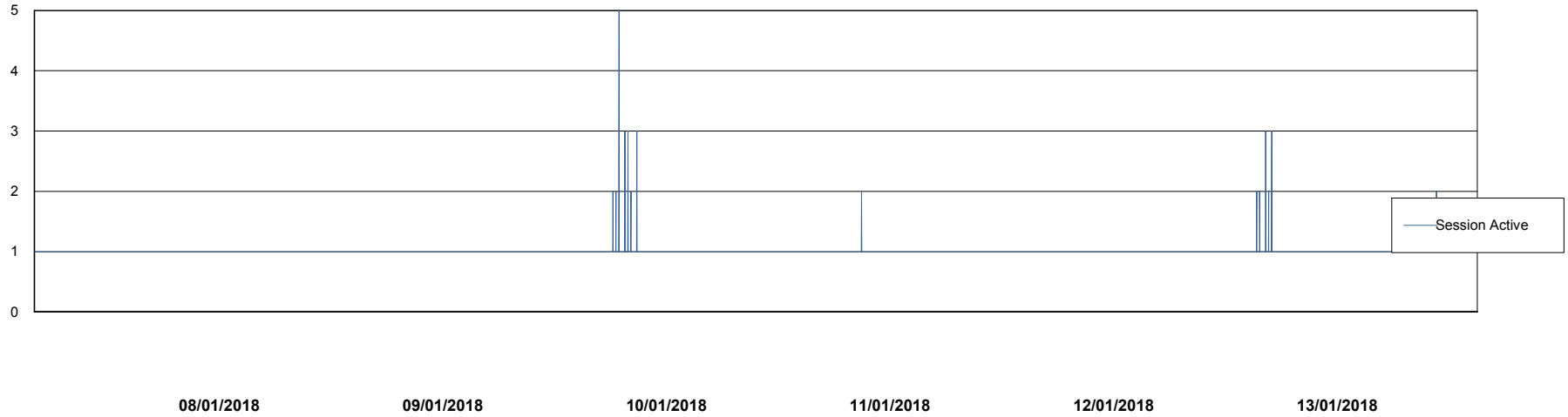
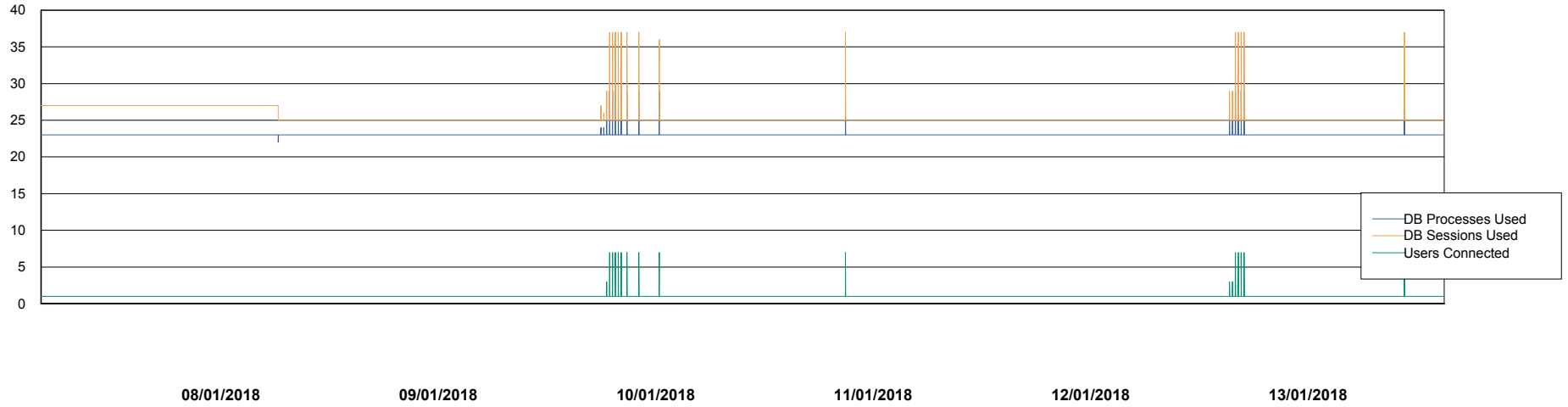


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## Database Performance RSSDB\_Standby



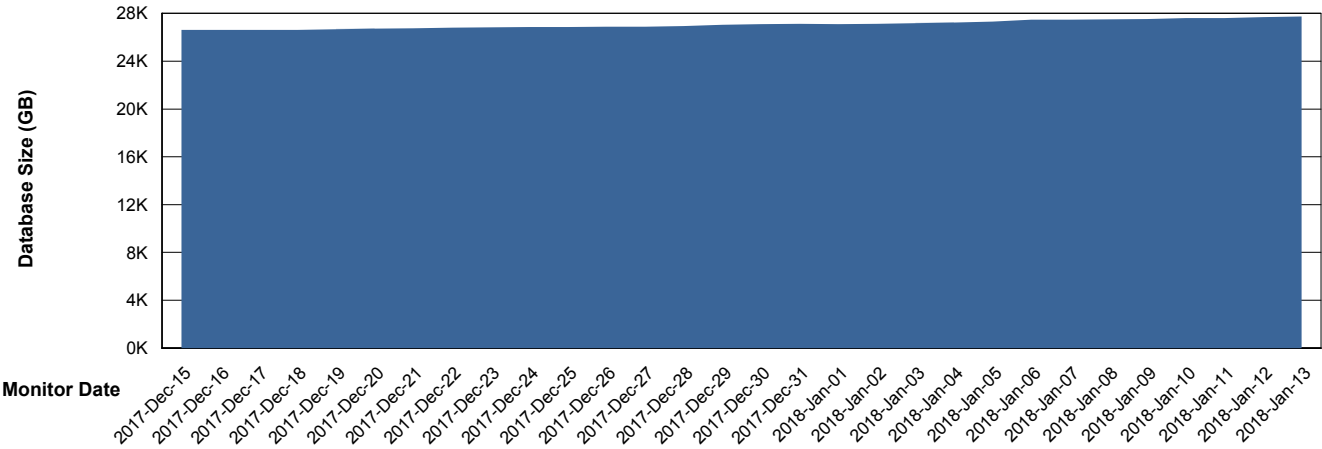
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**DATABASE SIZE** RSSDB\_Production

**Database growth over last month**



**Database Tablespace** RSSDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 13/01/2018 | ABSDATA         | 2             | 11,932        | 20              |
|            | INDX            | 2             | 14,492        | 22              |
| 12/01/2018 | ABSDATA         | 2             | 11,924        | 21              |
|            | INDX            | 2             | 14,484        | 22              |
| 11/01/2018 | ABSDATA         | 2             | 11,899        | 21              |
|            | INDX            | 2             | 14,458        | 22              |
| 10/01/2018 | ABSDATA         | 2             | 11,882        | 21              |
|            | INDX            | 2             | 14,408        | 22              |
| 09/01/2018 | ABSDATA         | 2             | 11,880        | 21              |
|            | INDX            | 2             | 14,383        | 22              |
| 08/01/2018 | ABSDATA         | 2             | 11,863        | 21              |
|            | INDX            | 2             | 14,344        | 22              |
| 07/01/2018 | ABSDATA         | 2             | 11,854        | 21              |
|            | INDX            | 2             | 14,314        | 23              |

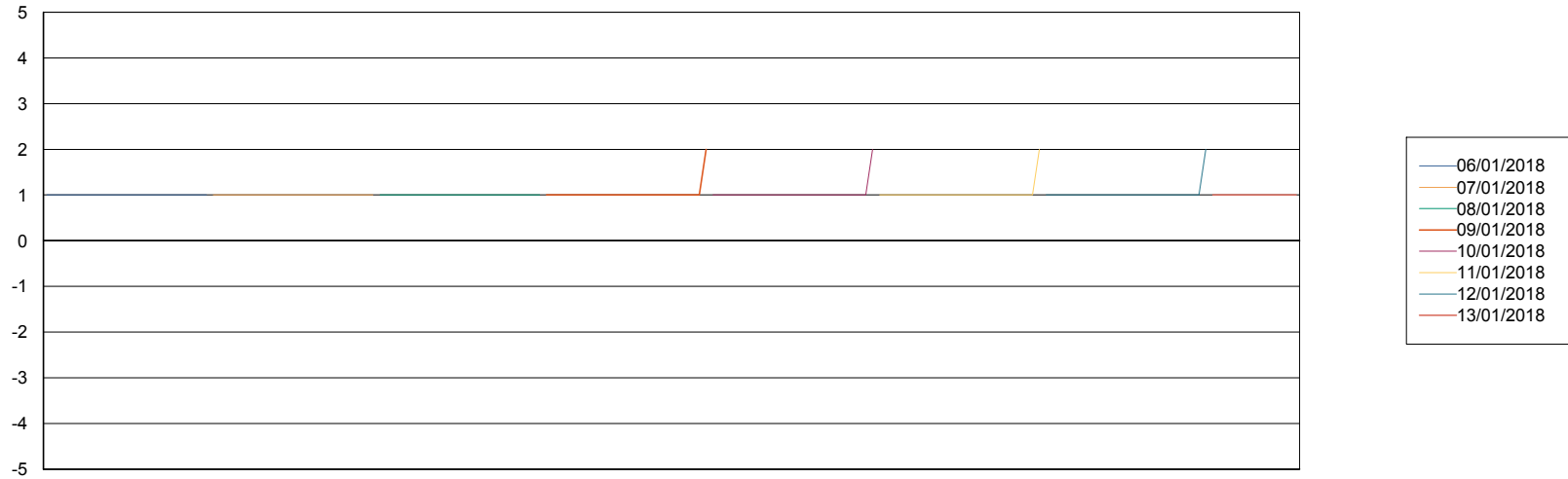
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Standby Database Health      RSS Production

## Recovery lag for last 7 days



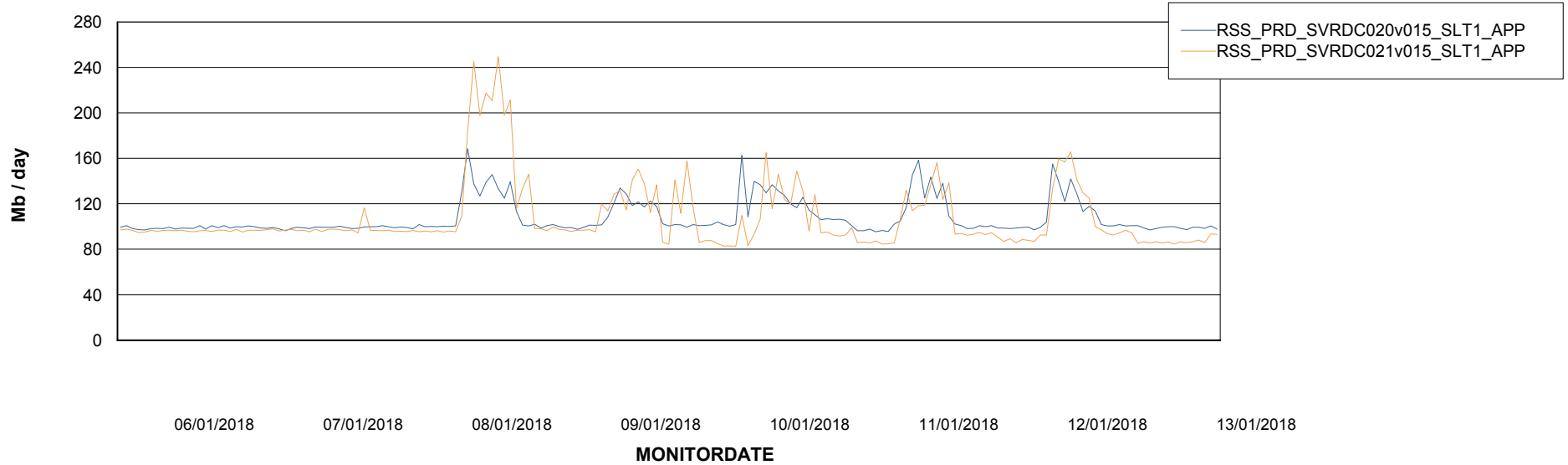
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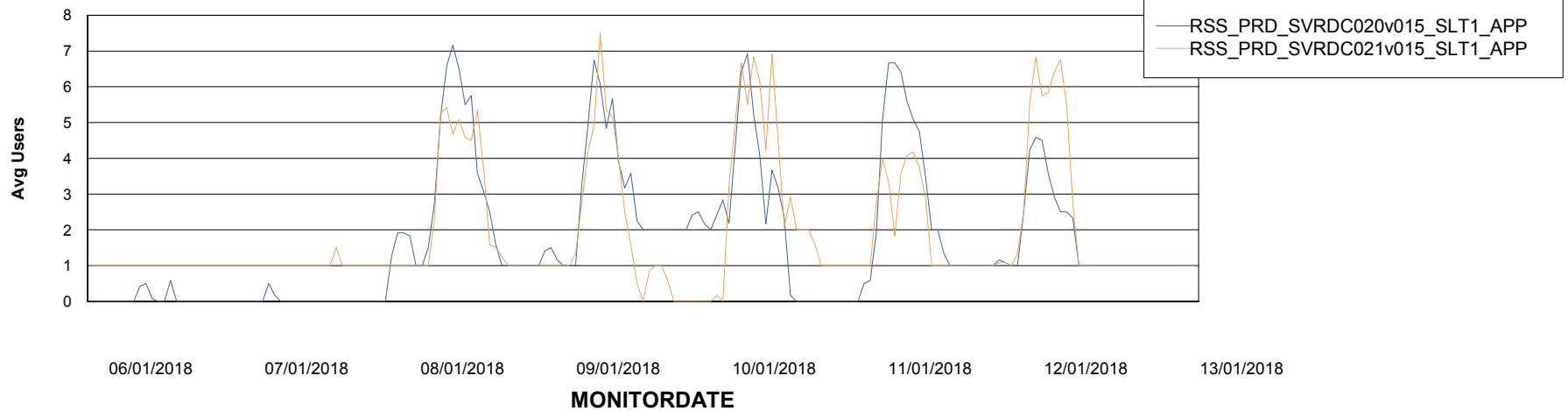


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



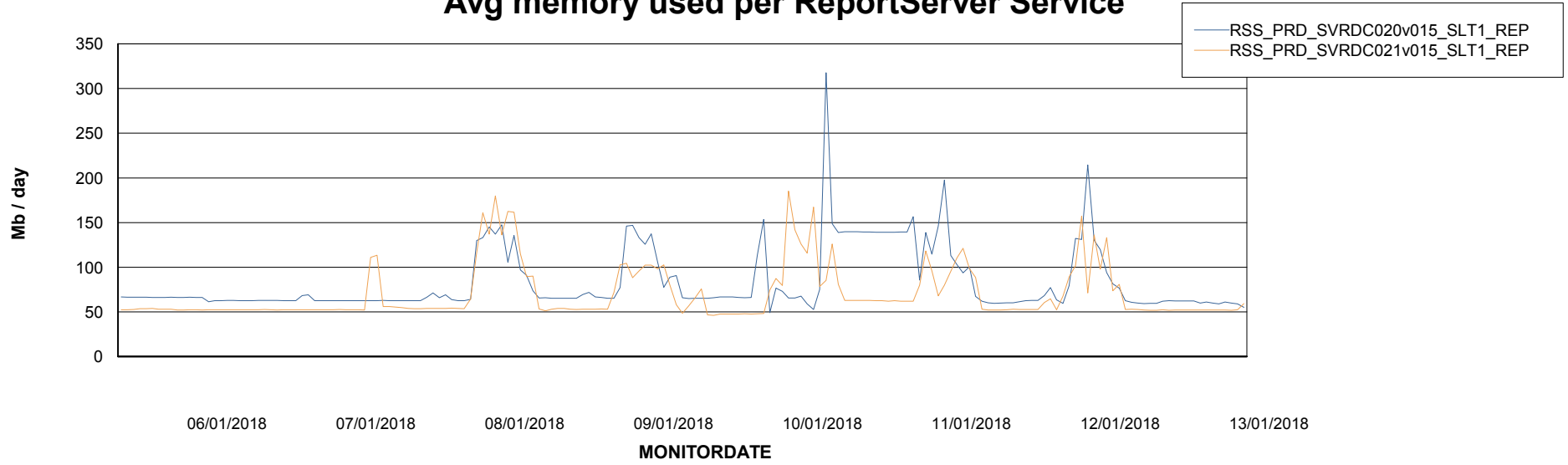
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



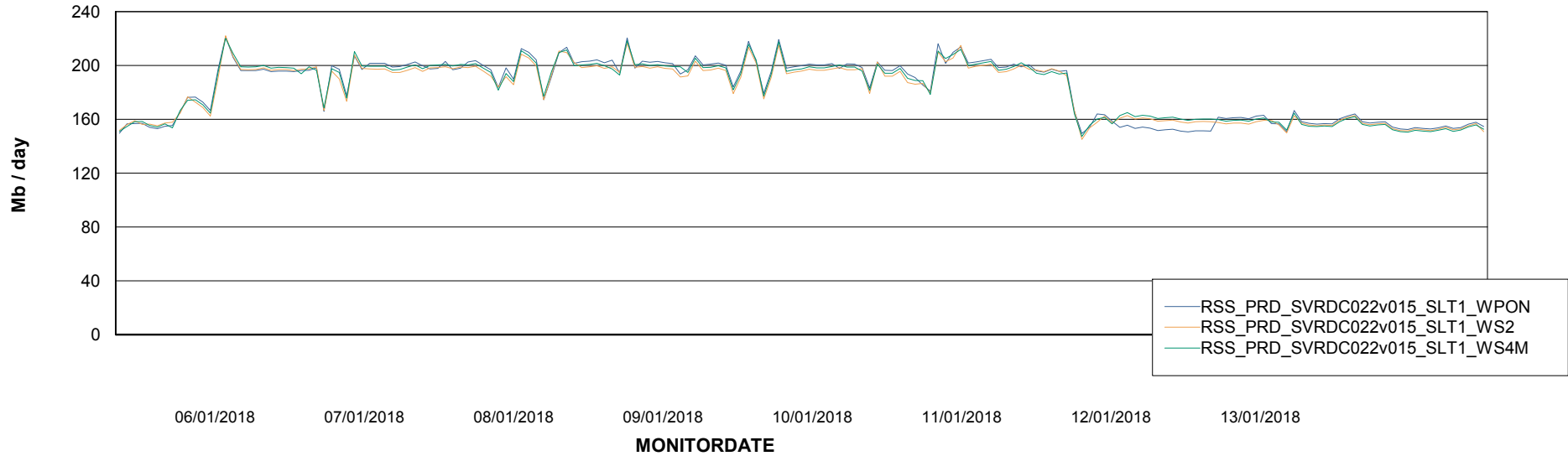
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

