

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 13/01/2018 | 25                       | 1                          | 1                         | 21                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |
| 12/01/2018 | 25                       | 1                          | 1                         | 22                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |
| 11/01/2018 | 25                       | 1                          | 1                         | 22                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |
| 10/01/2018 | 25                       | 1                          | 1                         | 22                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |
| 09/01/2018 | 25                       | 1                          | 1                         | 23                           | 97                          | 5                            | 0                           | 54                             | 394                             | 170                            |
| 08/01/2018 | 25                       | 1                          | 1                         | 23                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |
| 07/01/2018 | 25                       | 1                          | 1                         | 23                           | 97                          | 5                            | 0                           | 54                             | 394                             | 171                            |

## Harddisk Usage BGG\_PRD\_DB1

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 67                          | 5                            | 1                           |
| 12/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 68                          | 5                            | 1                           |
| 11/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 68                          | 5                            | 1                           |
| 10/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 69                          | 5                            | 1                           |
| 09/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 70                          | 5                            | 1                           |
| 08/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 71                          | 5                            | 1                           |
| 07/01/2018 | 16                       | 1                          | 1                         | 56                           | 96                          | 1                             | 0                            | 71                          | 5                            | 1                           |

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Harddisk Usage BGG\_PRD\_SRV1

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 12/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 11/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 10/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 09/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 08/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |
| 07/01/2018 | 23                       | 1                          | 1                         | 92                           | 100                         | 1                             | 0                            | 24                          | 20                           | 14                          |

Harddisk Usage BGG\_PRD\_SRV2

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 12/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 11/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 10/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 09/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 08/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 55                          | 10                           | 4                           |
| 07/01/2018 | 27                       | 1                          | 1                         | 96                           | 100                         | 1                             | 0                            | 56                          | 10                           | 4                           |

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## Harddisk Usage BGG\_PRD\_SRV3

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 81                          | 10                           | 2                           |
| 12/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 81                          | 10                           | 2                           |
| 11/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 81                          | 10                           | 2                           |
| 10/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 81                          | 10                           | 2                           |
| 09/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 81                          | 10                           | 2                           |
| 08/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 82                          | 10                           | 2                           |
| 07/01/2018 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 82                          | 10                           | 2                           |

## Harddisk Usage BGG\_PRD\_SRV4

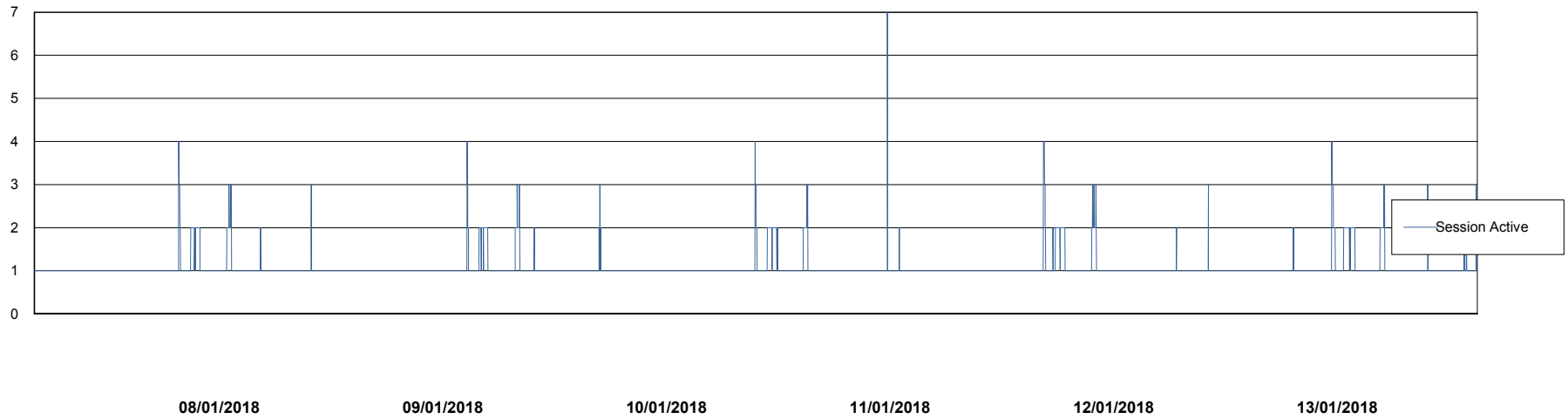
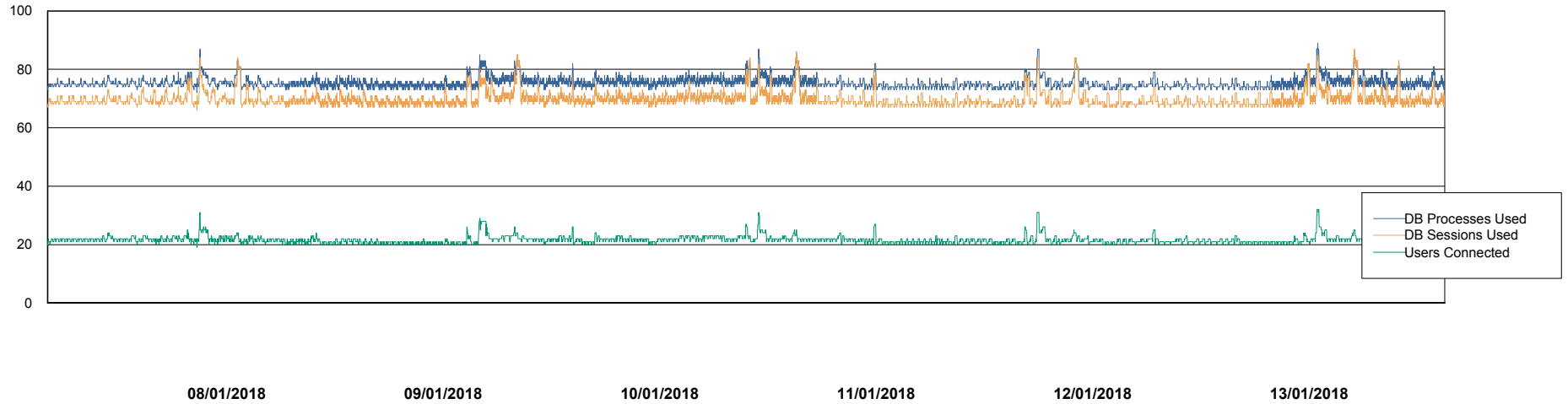
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 13/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 12/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 11/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 10/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 09/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 08/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |
| 07/01/2018 | 25                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 74                          | 10                           | 2                           |

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## Database Performance BGGDB\_BI

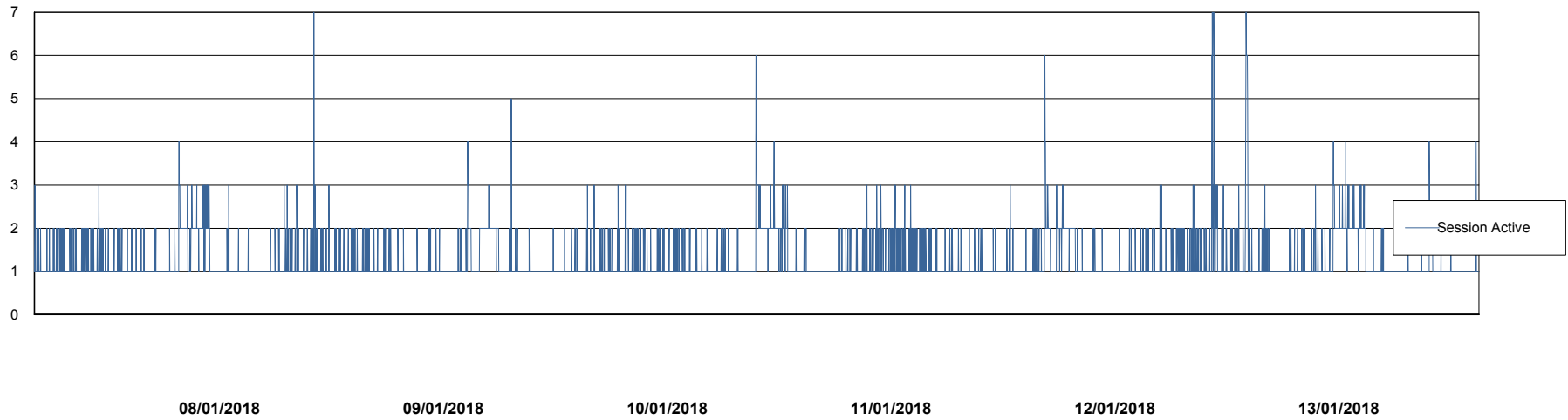
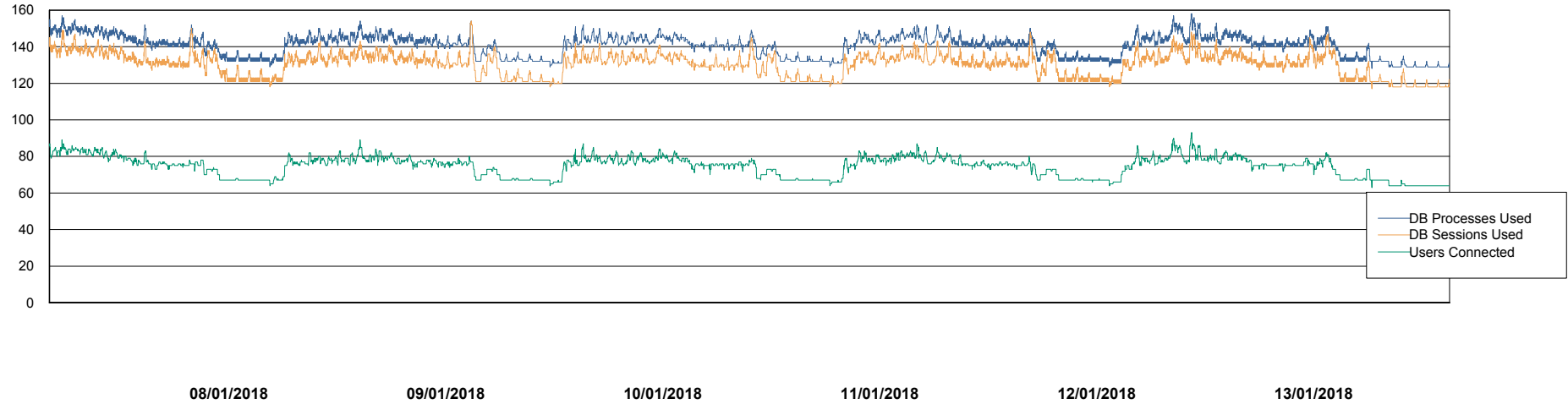


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## Database Performance BGGDB\_Production

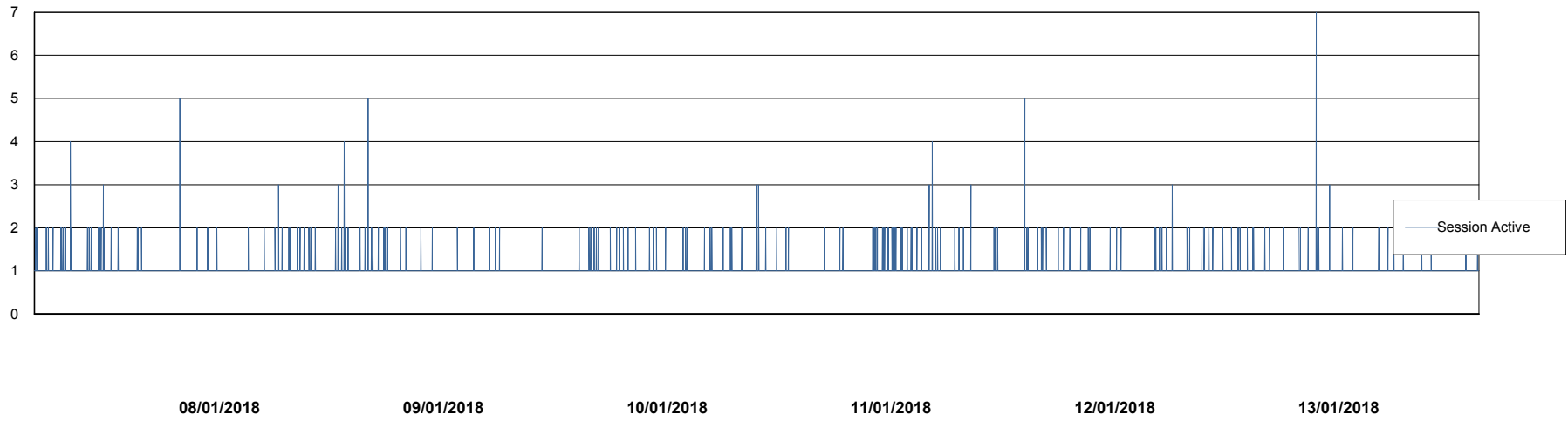
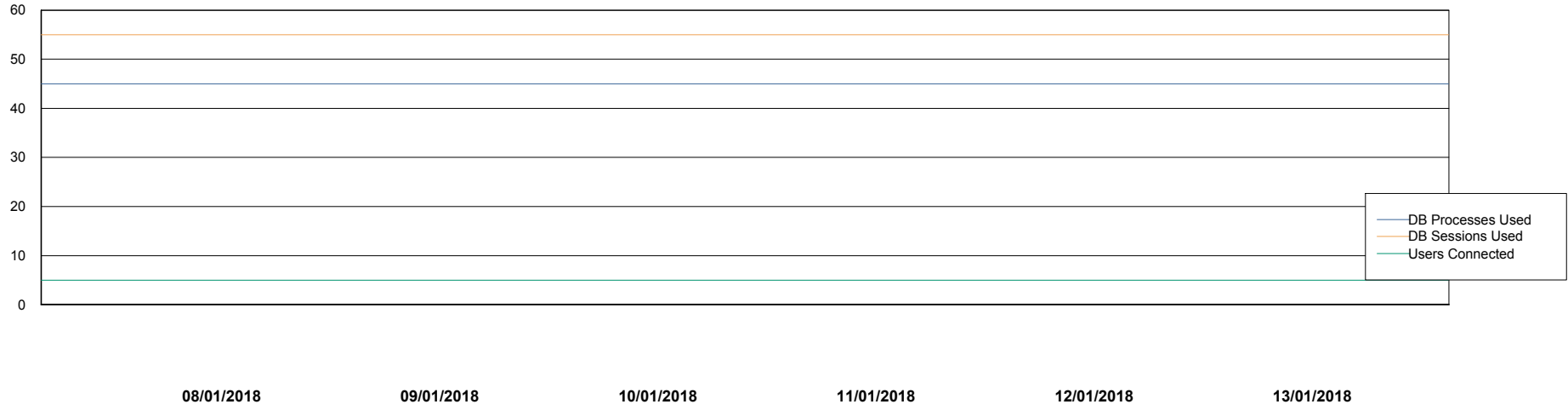


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## Database Performance BGGDB\_Standby



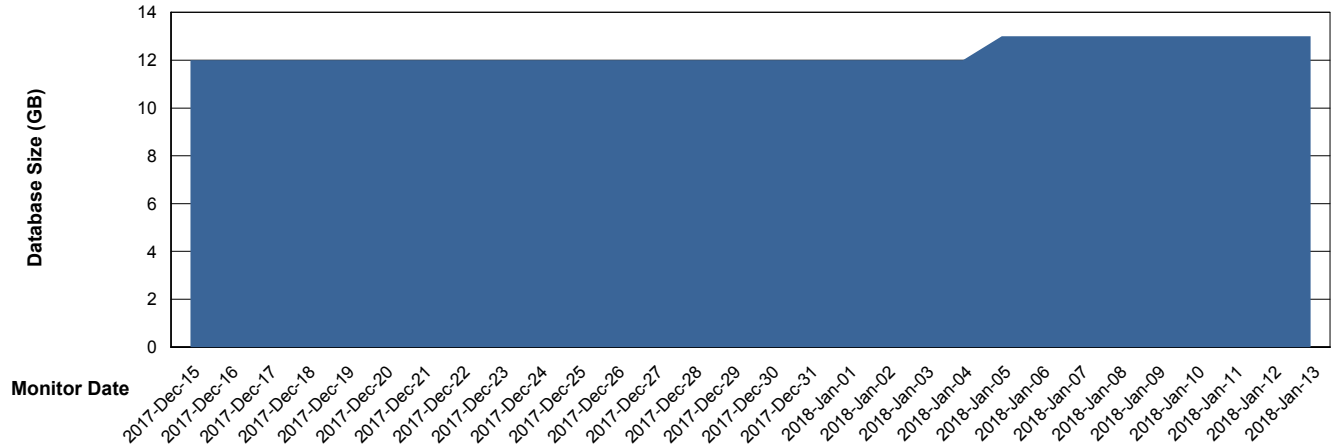
# Weekly SLA Customer Report

Customer BGG\_Production  
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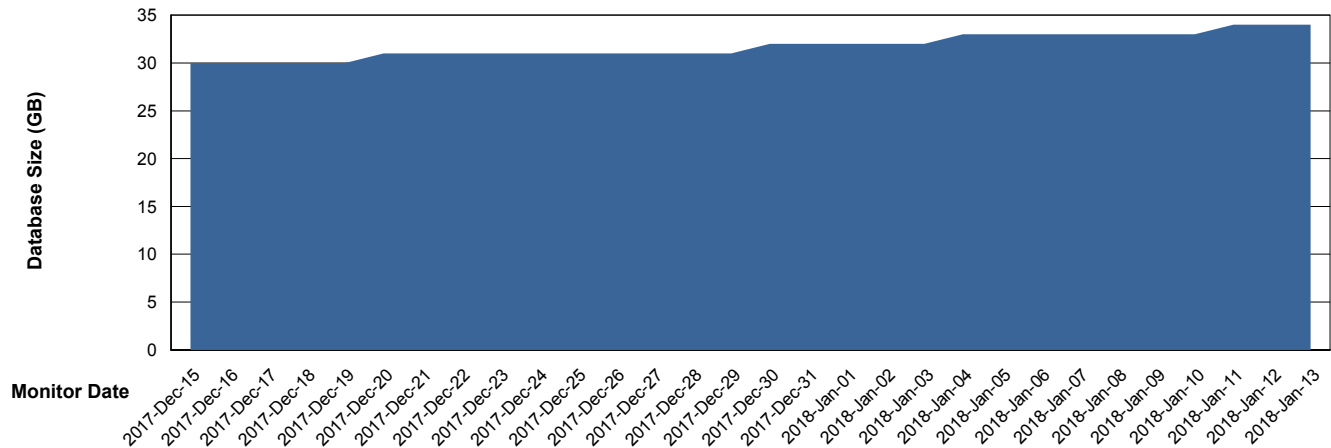
DATABASE SIZE BGGDB\_BI

Database growth over last month



DATABASE SIZE BGGDB\_Production

Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace BGGDB\_BI

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 13/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 12/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 11/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 10/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 09/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 08/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |
| 07/01/2018 | ABSDATA         | 2             | 6             | 40              |
|            | INDX            | 2             | 6             | 25              |

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Database Tablespace BGGDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 13/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 12/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 11/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 10/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 09/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 08/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |
| 07/01/2018 | ABSDATA         | 2             | 29            | 15              |
|            | INDX            | 2             | 1             | 88              |

BI Status and last ETL error for BGGDB\_BI

|                                     | Mon 8/1/2018 | Tue 9/1/2018 | Wed 10/1/2018 | Thu 11/1/2018 | Fri 12/1/2018 | Sat 13/1/2018 |
|-------------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK            | OK            | OK            | OK            |

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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



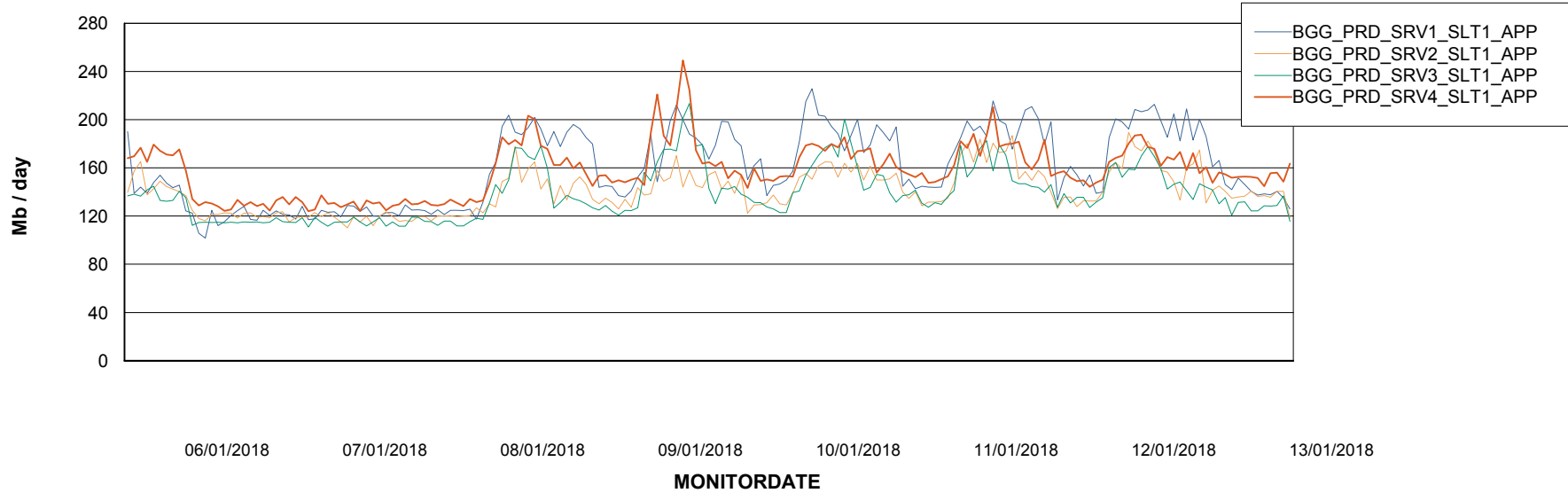
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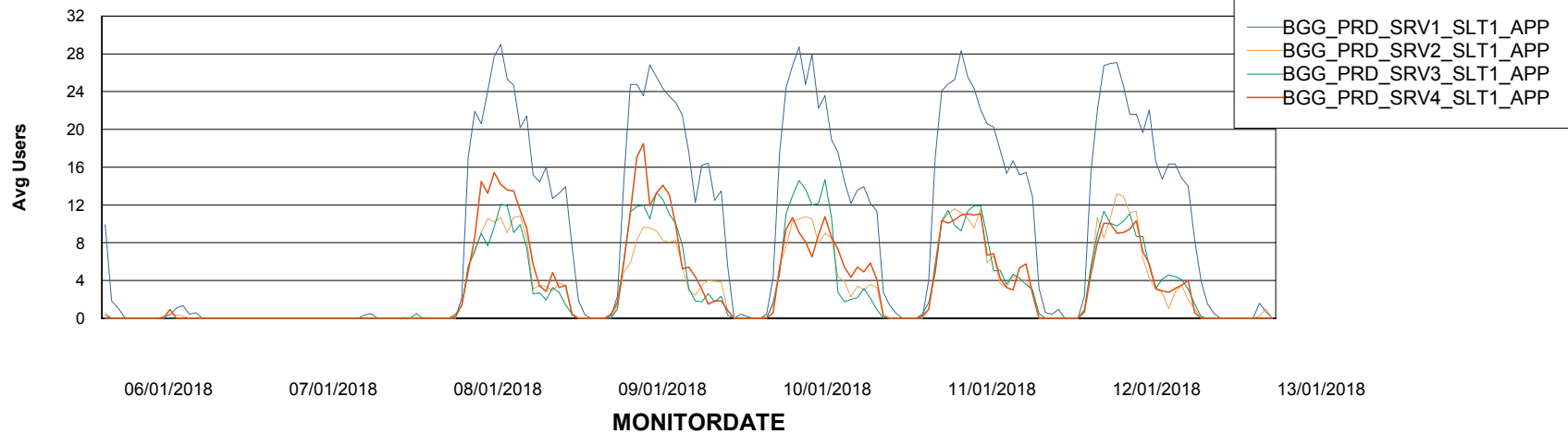


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



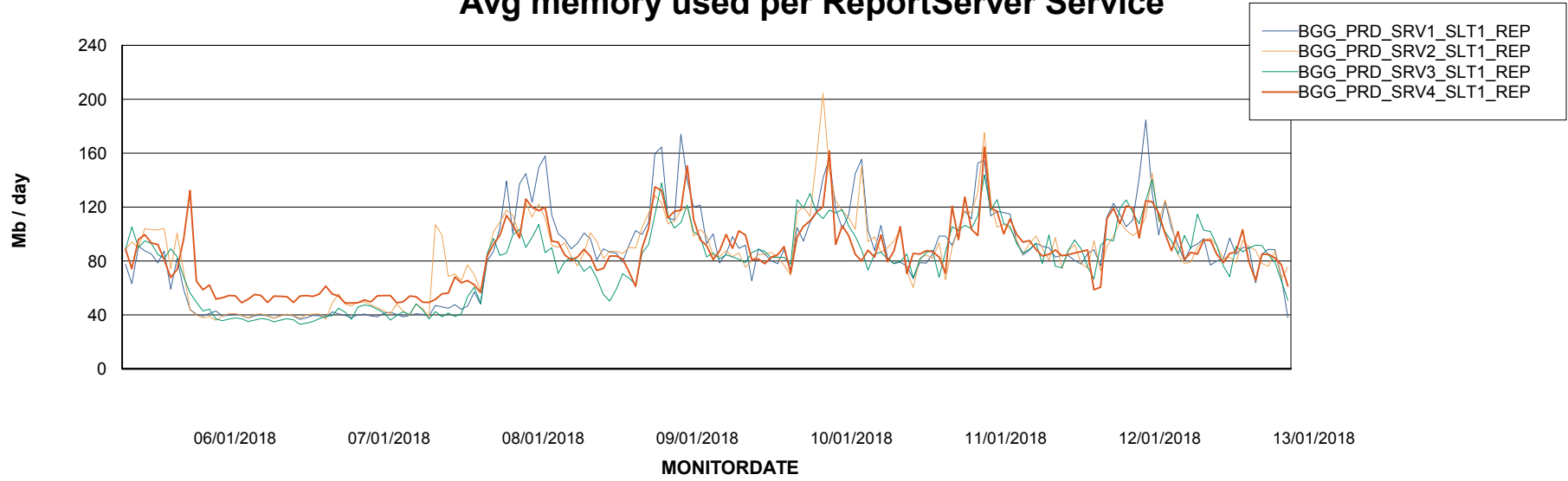
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



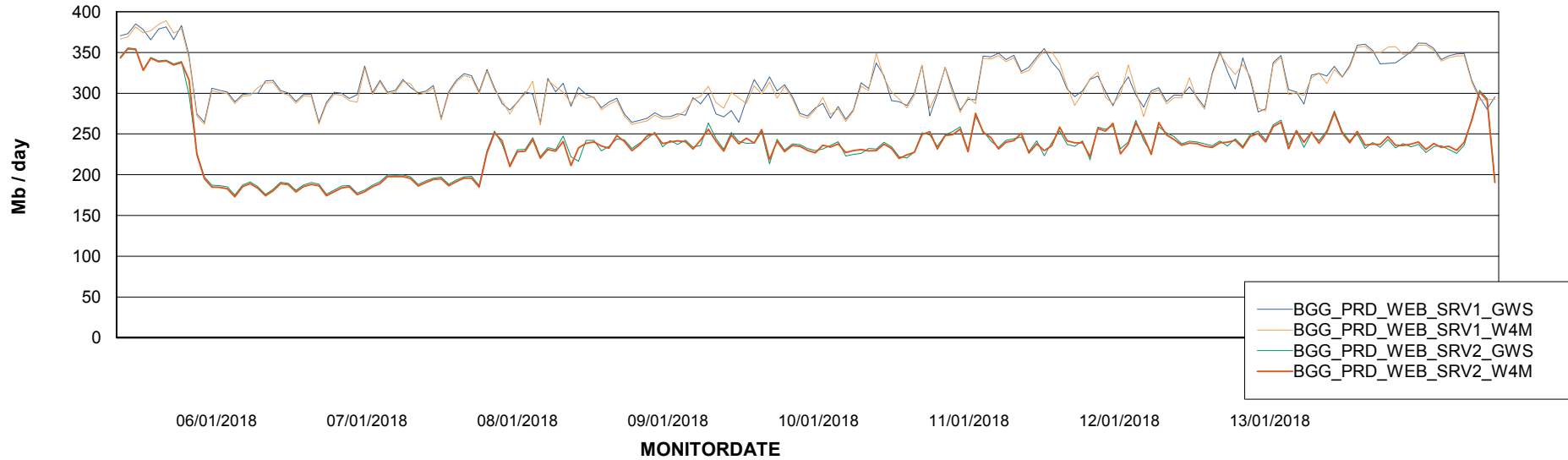
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

