

# Weekly SLA Customer Report

Customer DFD Production  
Database ID 39



## Harddisk Usage DFD\_PRD\_ABSAPP1

|            | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 23/12/2017 | 29                        | 90                          |
| 22/12/2017 | 29                        | 90                          |
| 21/12/2017 | 29                        | 90                          |
| 20/12/2017 | 29                        | 90                          |
| 19/12/2017 | 29                        | 90                          |
| 18/12/2017 | 29                        | 90                          |
| 17/12/2017 | 29                        | 90                          |

## Harddisk Usage DFD\_PRD\_ABSAPP2

|            | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 23/12/2017 | 20                        | 60                          |
| 22/12/2017 | 20                        | 60                          |
| 21/12/2017 | 20                        | 60                          |
| 20/12/2017 | 21                        | 60                          |
| 19/12/2017 | 21                        | 60                          |
| 18/12/2017 | 21                        | 60                          |
| 17/12/2017 | 21                        | 60                          |

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## Harddisk Usage DFD\_PRD\_ABSAPP3

|            | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 23/12/2017 | 36                        | 70                          |
| 22/12/2017 | 36                        | 70                          |
| 21/12/2017 | 36                        | 70                          |
| 20/12/2017 | 36                        | 70                          |
| 19/12/2017 | 36                        | 70                          |
| 18/12/2017 | 36                        | 70                          |
| 17/12/2017 | 36                        | 70                          |

## Harddisk Usage DFD\_PRD\_BI1

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23/12/2017 | 31                        | 50                          | 21                        | 130                         |
| 22/12/2017 | 31                        | 50                          | 22                        | 130                         |
| 21/12/2017 | 30                        | 50                          | 22                        | 130                         |
| 20/12/2017 | 30                        | 50                          | 22                        | 130                         |
| 19/12/2017 | 30                        | 50                          | 22                        | 130                         |
| 18/12/2017 | 31                        | 50                          | 22                        | 130                         |
| 17/12/2017 | 31                        | 50                          | 22                        | 130                         |

# Weekly SLA Customer Report

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## Harddisk Usage DFD\_PRD\_ORACLE1

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23/12/2017 | 44                        | 78                          | 73                        | 479                         | 18                        | 400                         | 78                        | 800                         |
| 22/12/2017 | 44                        | 78                          | 73                        | 479                         | 18                        | 400                         | 78                        | 800                         |
| 21/12/2017 | 44                        | 78                          | 73                        | 479                         | 16                        | 400                         | 78                        | 800                         |
| 20/12/2017 | 44                        | 78                          | 73                        | 479                         | 17                        | 400                         | 78                        | 800                         |
| 19/12/2017 | 44                        | 78                          | 73                        | 479                         | 17                        | 400                         | 78                        | 800                         |
| 18/12/2017 | 44                        | 78                          | 73                        | 479                         | 17                        | 400                         | 78                        | 800                         |
| 17/12/2017 | 44                        | 78                          | 73                        | 479                         | 18                        | 400                         | 78                        | 800                         |

## Harddisk Usage DFD\_PRD\_ORACLE2

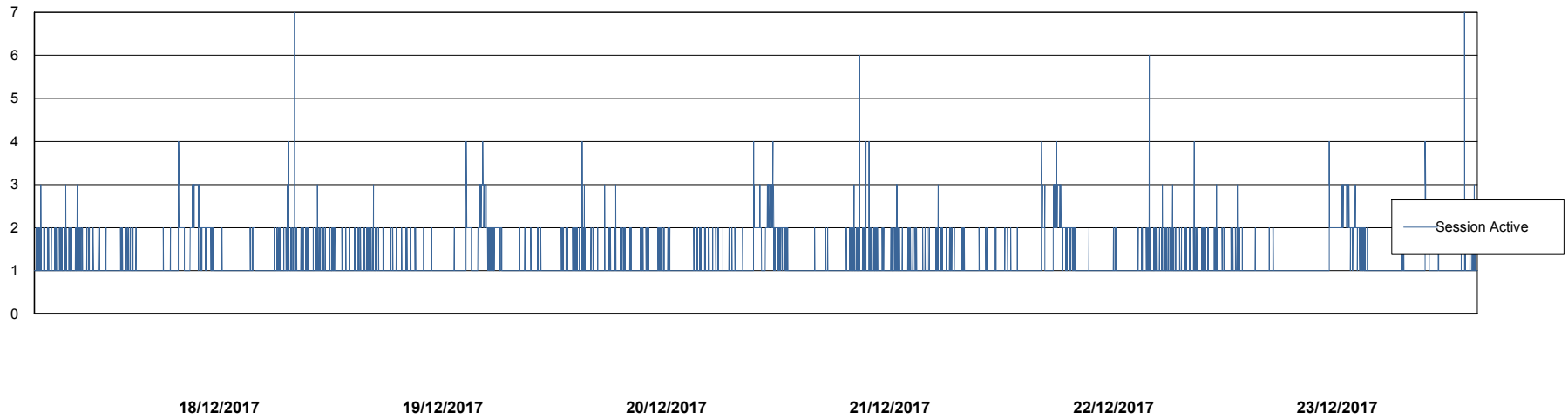
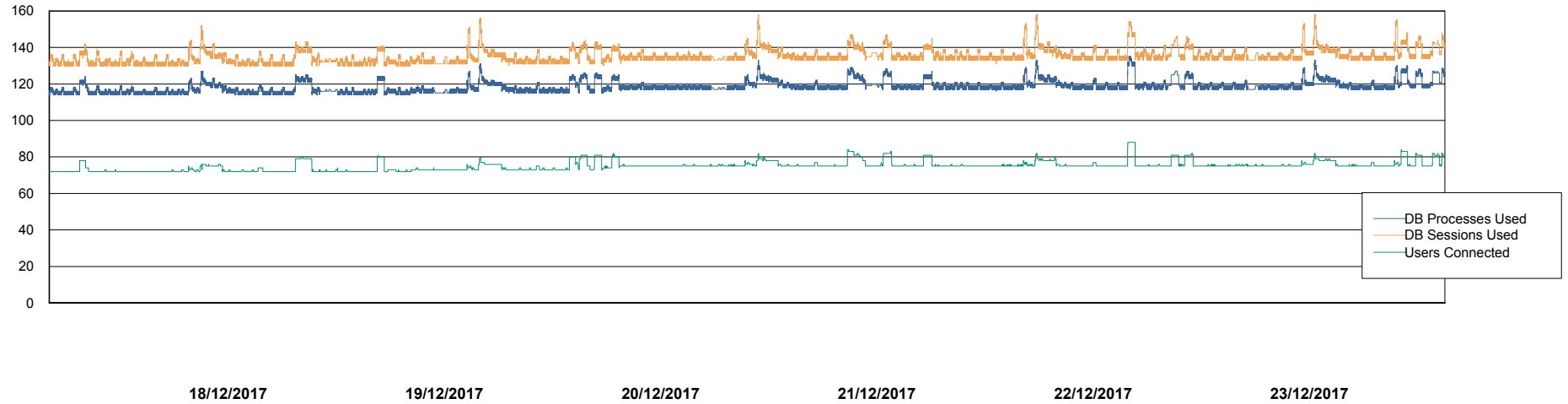
|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 23/12/2017 | 15                        | 78                          | 71                        | 479                         | 75                        | 800                         | 65                        | 800                         |
| 22/12/2017 | 15                        | 78                          | 71                        | 479                         | 75                        | 800                         | 65                        | 800                         |
| 21/12/2017 | 15                        | 78                          | 71                        | 479                         | 76                        | 800                         | 65                        | 800                         |
| 20/12/2017 | 15                        | 78                          | 71                        | 479                         | 76                        | 800                         | 65                        | 800                         |
| 19/12/2017 | 15                        | 78                          | 71                        | 479                         | 76                        | 800                         | 65                        | 800                         |
| 18/12/2017 | 15                        | 78                          | 71                        | 479                         | 76                        | 800                         | 65                        | 800                         |
| 17/12/2017 | 15                        | 78                          | 71                        | 479                         | 76                        | 800                         | 65                        | 800                         |

# Weekly SLA Customer Report

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## Database Performance DFDDDB\_Production

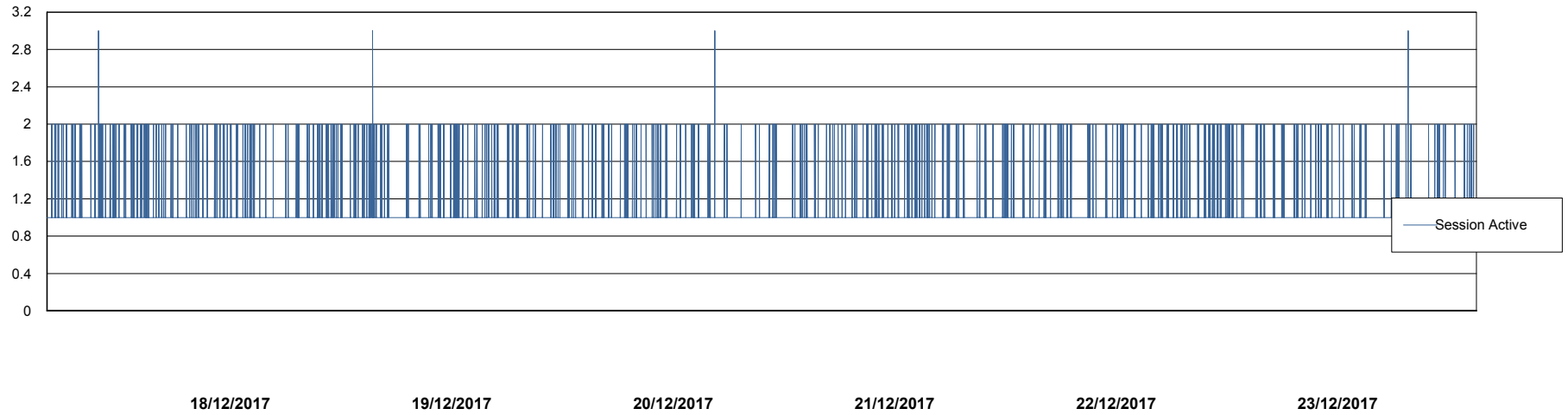
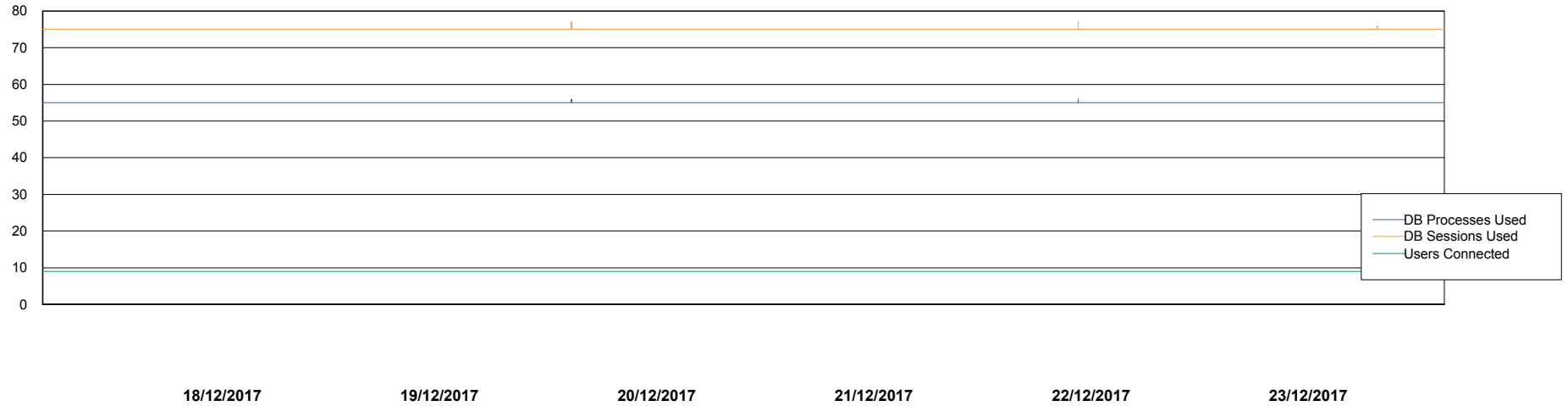


# Weekly SLA Customer Report

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## Database Performance DFDDDB\_Standby

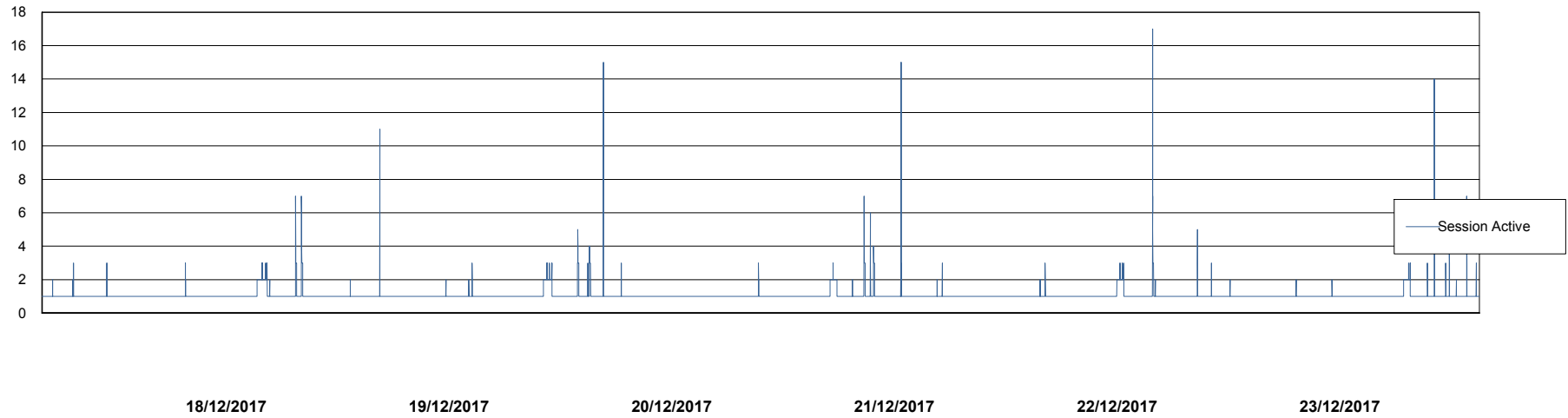
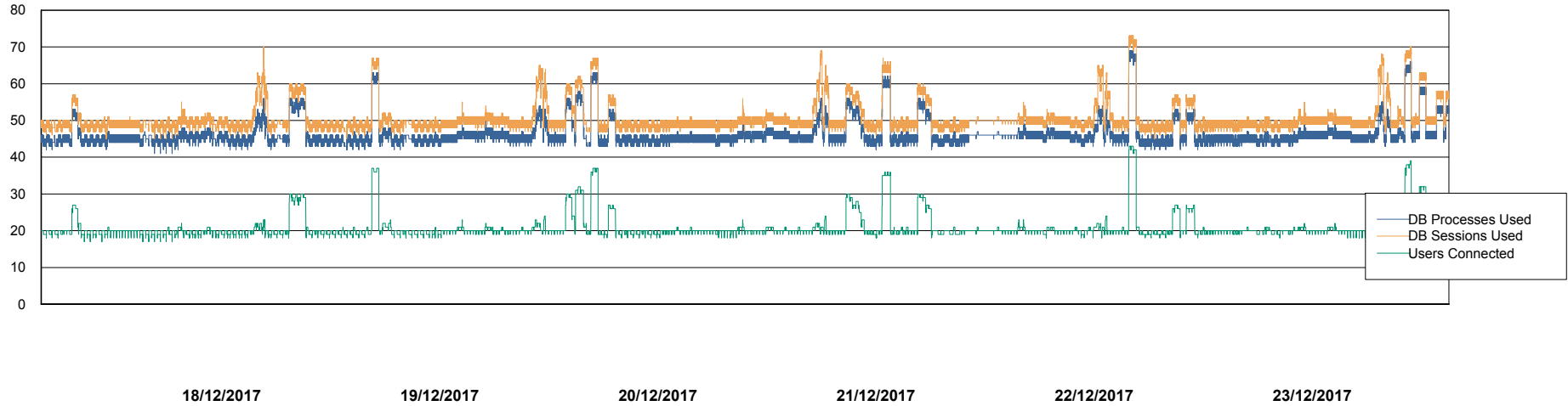


# Weekly SLA Customer Report

Customer DFD Production  
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## Database Performance DFDDDBBI\_Production



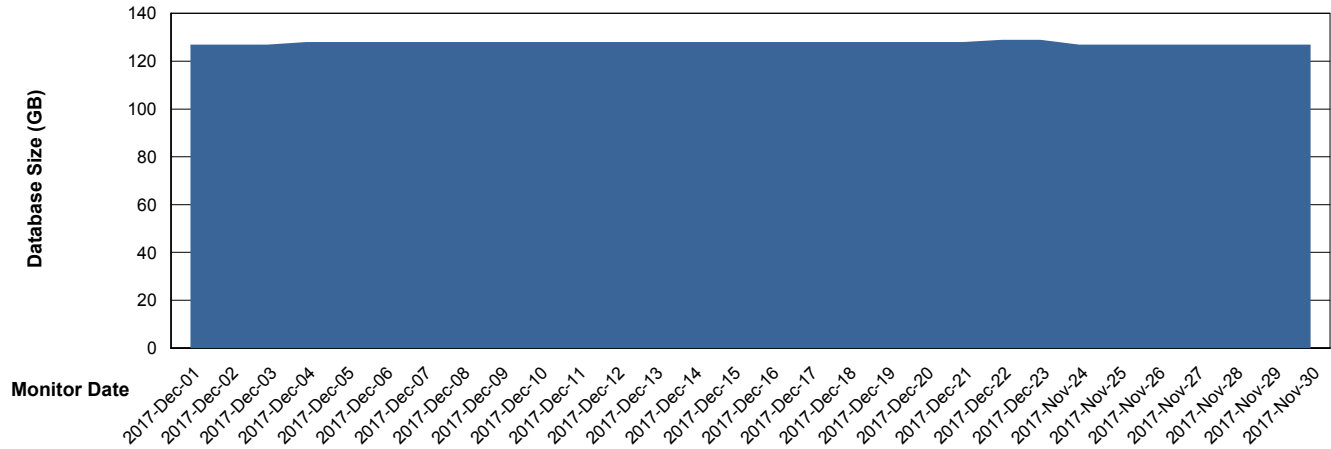
# Weekly SLA Customer Report

Customer DFD Production  
Database ID 39



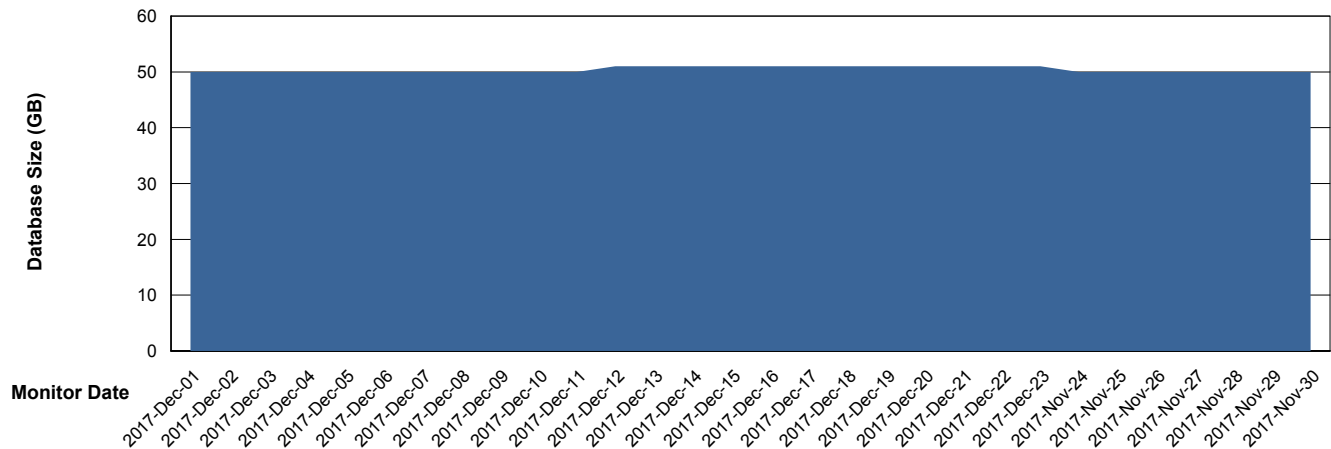
DATABASE SIZE DFDDDB\_Production

### Database growth over last month



DATABASE SIZE DFDDDBI\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer DFD Production  
Database ID 39



| Database Tablespace |                 | DFDDB_Production |               |                 |
|---------------------|-----------------|------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)    | Usedsize (Gb) | Percentage free |
| 23/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 22/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 21/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 20/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 19/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 18/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |
| 17/12/2017          | ABSDATA         | 2                | 40            | 13              |
|                     | INDX            | 2                | 86            | 14              |

# Weekly SLA Customer Report

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Database ID 39



| Database Tablespace |                 | DFDDBBI_Production |               |                 |
|---------------------|-----------------|--------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)      | Usedsize (Gb) | Percentage free |
| 23/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 22/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 21/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 20/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 19/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 18/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |
| 17/12/2017          | ABSDATA         | 2                  | 24            | 17              |
|                     | INDX            | 2                  | 23            | 21              |

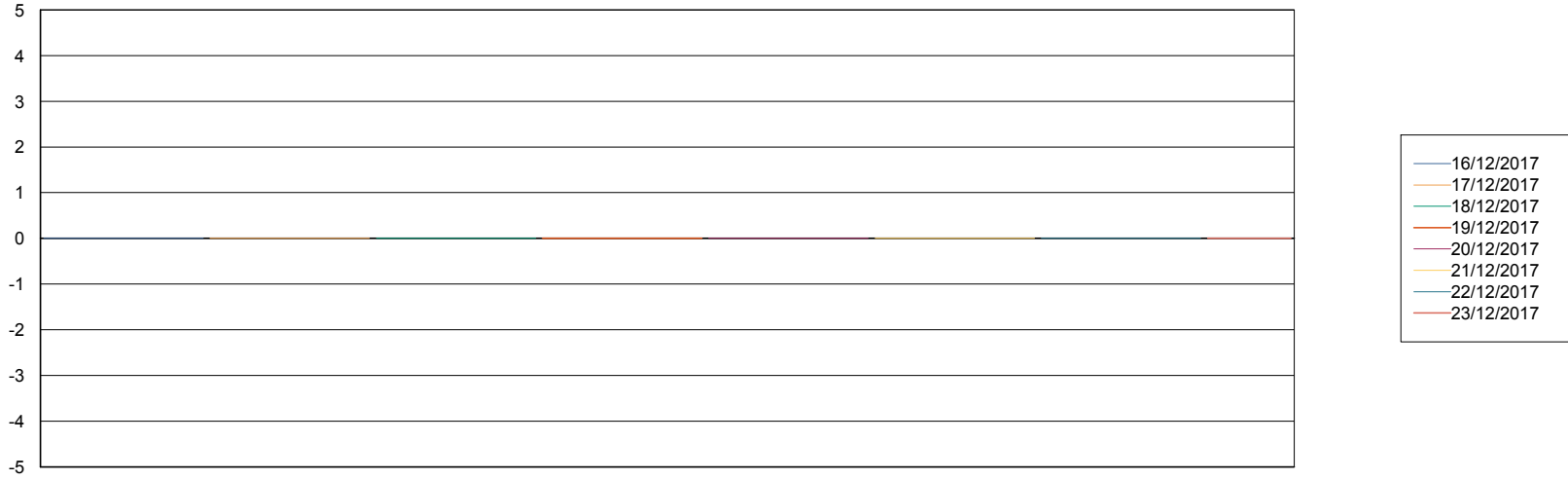
# Weekly SLA Customer Report

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Standby Database Health DFD Production

## Recovery lag for last 7 days



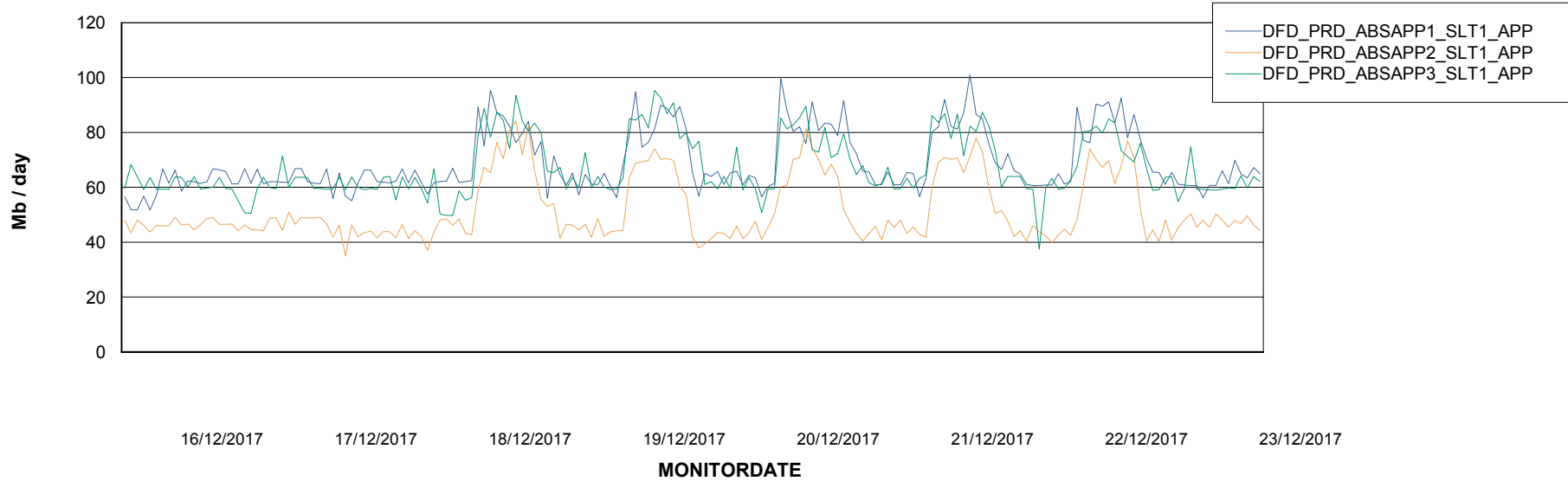
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Database ID 39

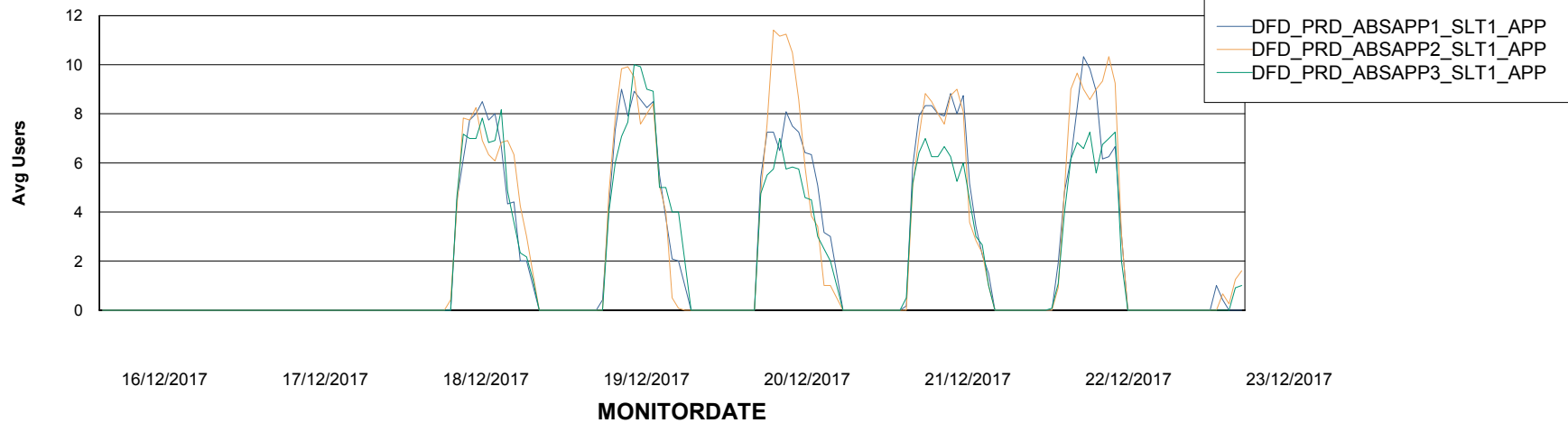


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



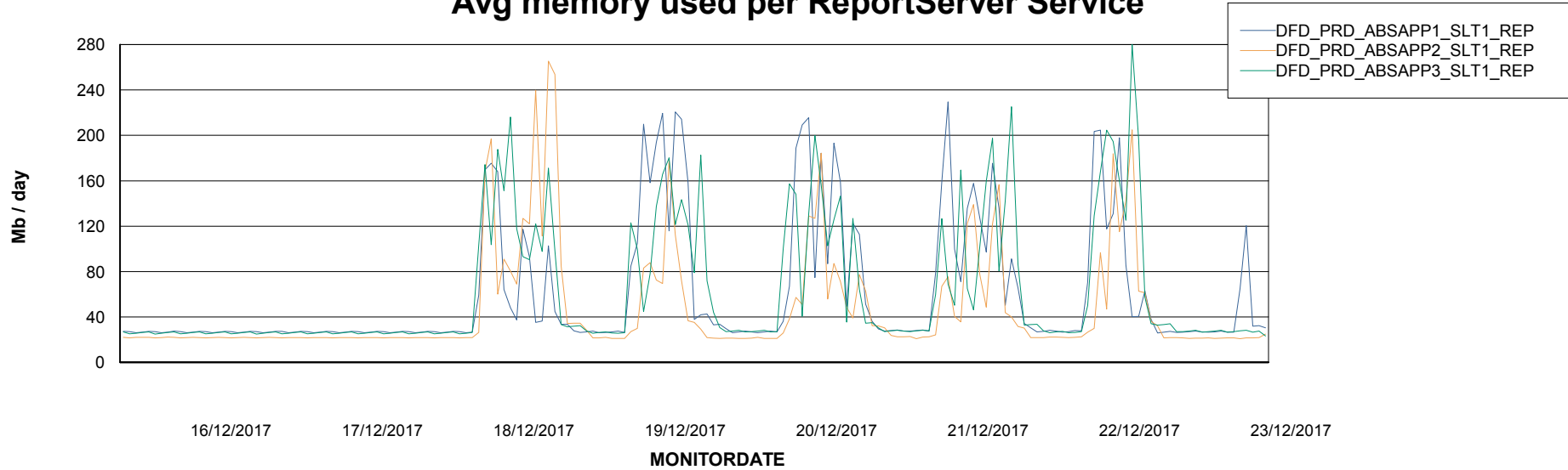
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

