

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
16/12/2017	25	1	1	30	97	5	0	57	394	160
15/12/2017	25	1	1	30	97	5	0	58	394	159
14/12/2017	25	1	1	30	97	5	0	58	394	157
13/12/2017	25	1	1	30	97	5	0	58	394	155
12/12/2017	25	1	1	31	97	5	0	59	394	154
11/12/2017	25	1	1	31	97	5	0	59	394	153
10/12/2017	25	1	1	31	97	5	0	59	394	152

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16/12/2017	16	1	1	56	96	1	0	14	5	4
15/12/2017	16	1	1	56	96	1	0	14	5	4
14/12/2017	16	1	1	56	96	1	0	15	5	4
13/12/2017	16	1	1	56	96	1	0	15	5	4
12/12/2017	16	1	1	56	96	1	0	16	5	4
11/12/2017	16	1	1	56	96	1	0	17	5	4
10/12/2017	16	1	1	56	96	1	0	18	5	4

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16/12/2017	23	1	1	92	100	1	0	12	20	16
15/12/2017	23	1	1	92	100	1	0	12	20	16
14/12/2017	23	1	1	92	100	1	0	12	20	16
13/12/2017	23	1	1	92	100	1	0	12	20	16
12/12/2017	23	1	1	92	100	1	0	12	20	16
11/12/2017	23	1	1	92	100	1	0	12	20	16
10/12/2017	23	1	1	92	100	1	0	12	20	16

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16/12/2017	27	1	1	96	100	1	0	44	10	5
15/12/2017	27	1	1	96	100	1	0	43	10	5
14/12/2017	27	1	1	96	100	1	0	44	10	5
13/12/2017	27	1	1	96	100	1	0	44	10	5
12/12/2017	27	1	1	96	100	1	0	44	10	5
11/12/2017	27	1	1	96	100	1	0	44	10	5
10/12/2017	27	1	1	96	100	1	0	44	10	5

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16/12/2017	20	1	1	98	100	1	0	80	10	2
15/12/2017	24	1	1	98	100	1	0	80	10	2
14/12/2017	27	1	1	98	100	1	0	80	10	2
13/12/2017	16	1	1	98	100	1	0	81	10	2
12/12/2017	13	1	1	98	100	1	0	81	10	2
11/12/2017	17	1	1	98	100	1	0	81	10	2
10/12/2017	20	1	1	98	100	1	0	81	10	2

## Harddisk Usage BGG\_PRD\_SRV4

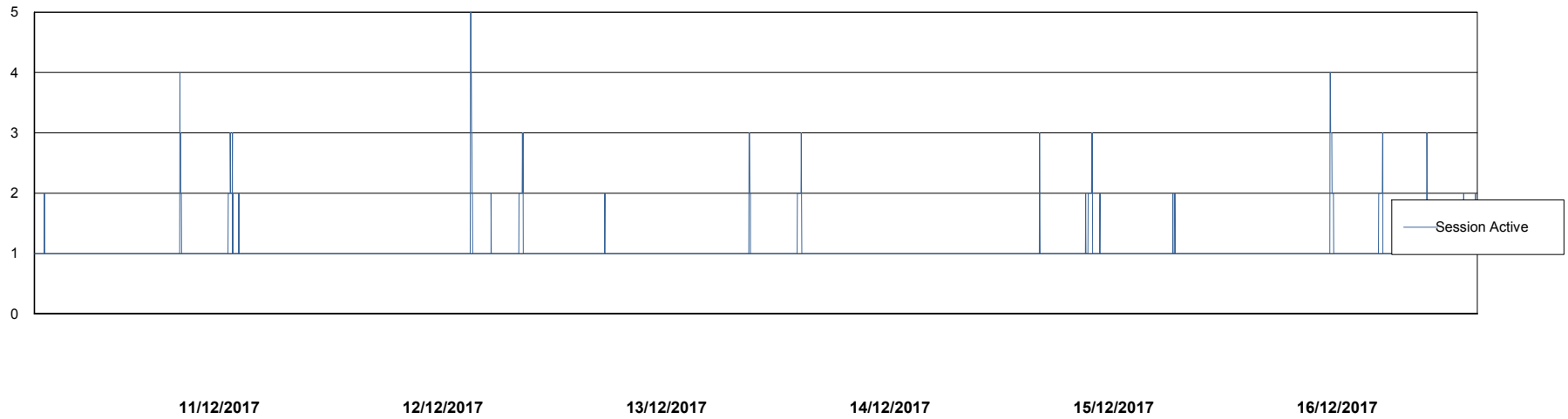
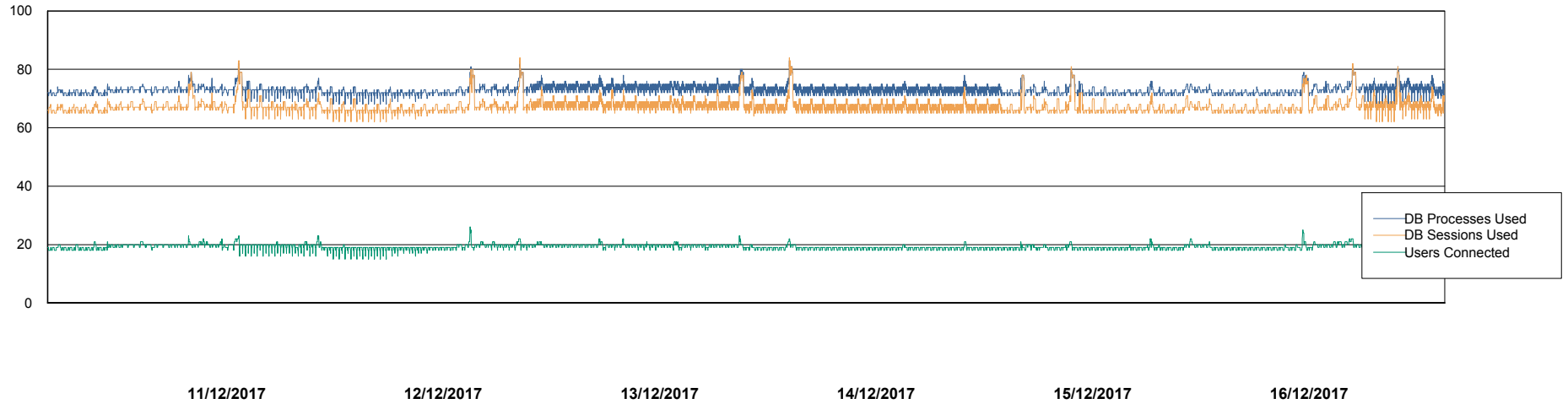
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
16/12/2017	25	1	1	98	100	1	0	75	10	2
15/12/2017	25	1	1	98	100	1	0	75	10	2
14/12/2017	25	1	1	98	100	1	0	75	10	2
13/12/2017	25	1	1	98	100	1	0	75	10	2
12/12/2017	25	1	1	98	100	1	0	75	10	2
11/12/2017	25	1	1	98	100	1	0	75	10	2
10/12/2017	25	1	1	98	100	1	0	75	10	2

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

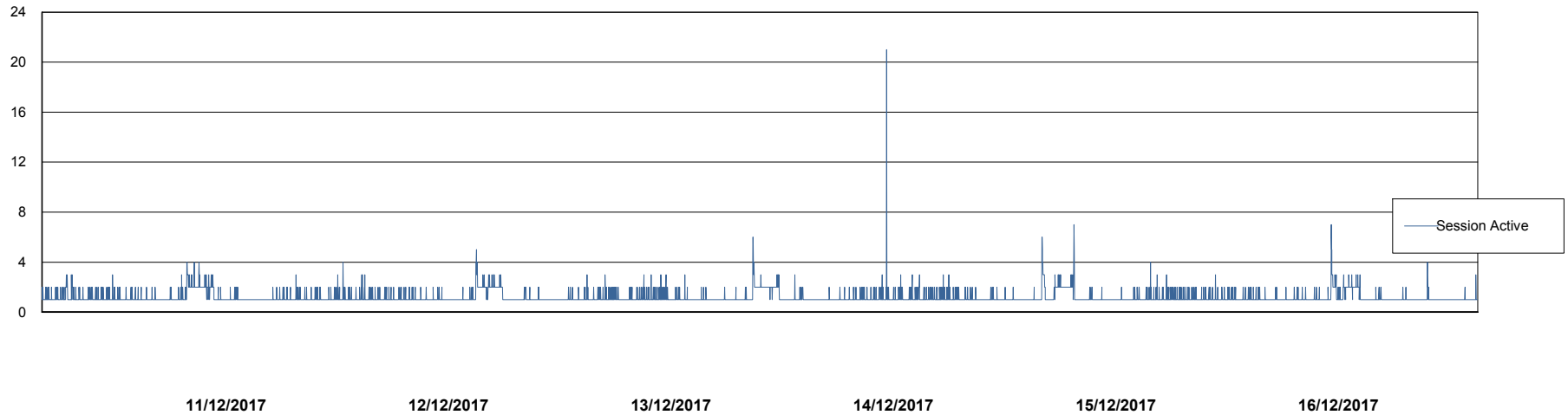
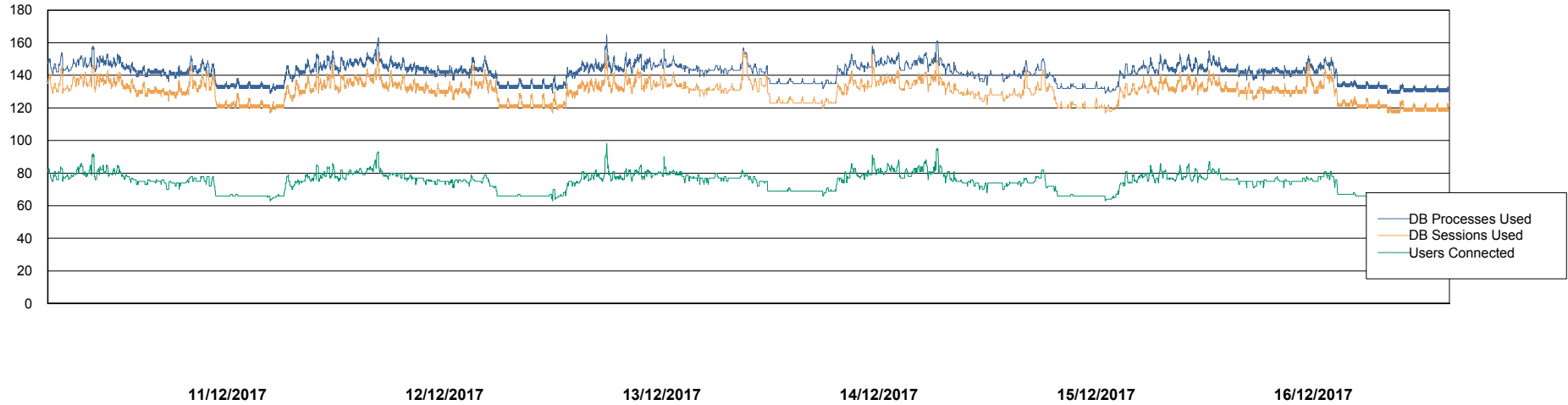


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

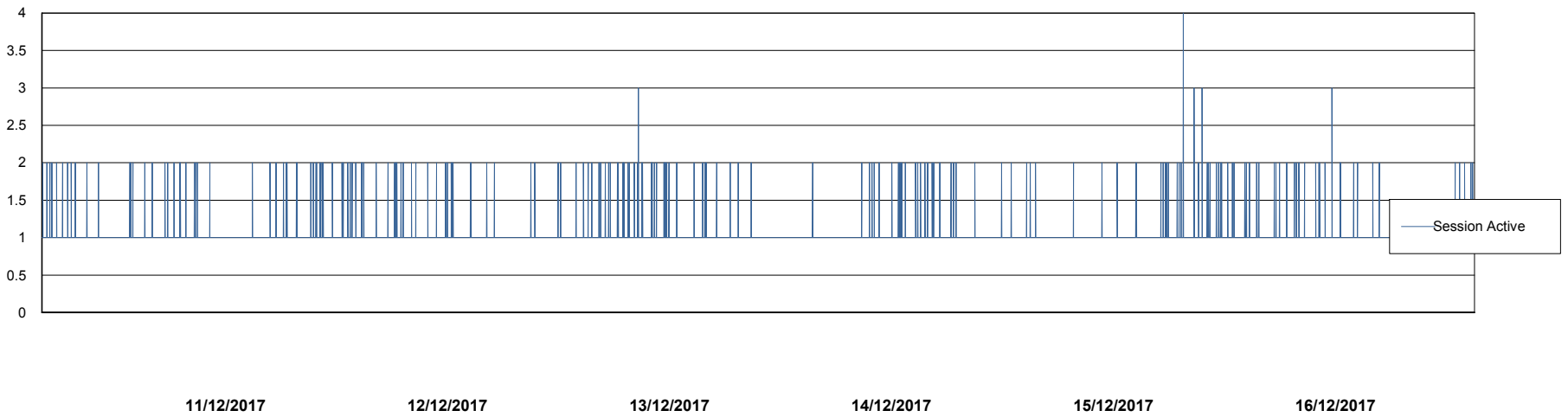
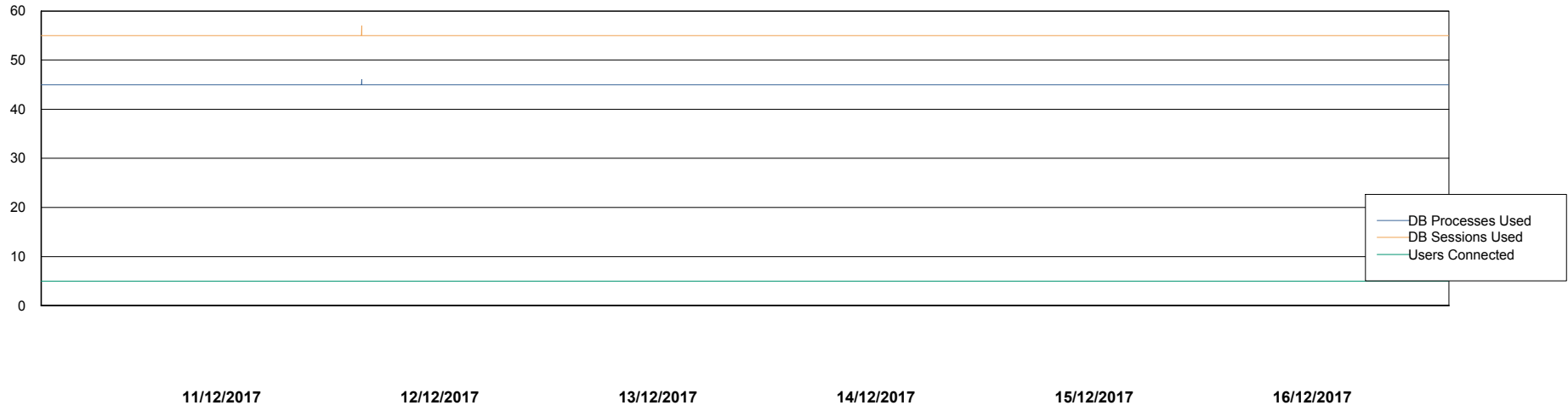


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



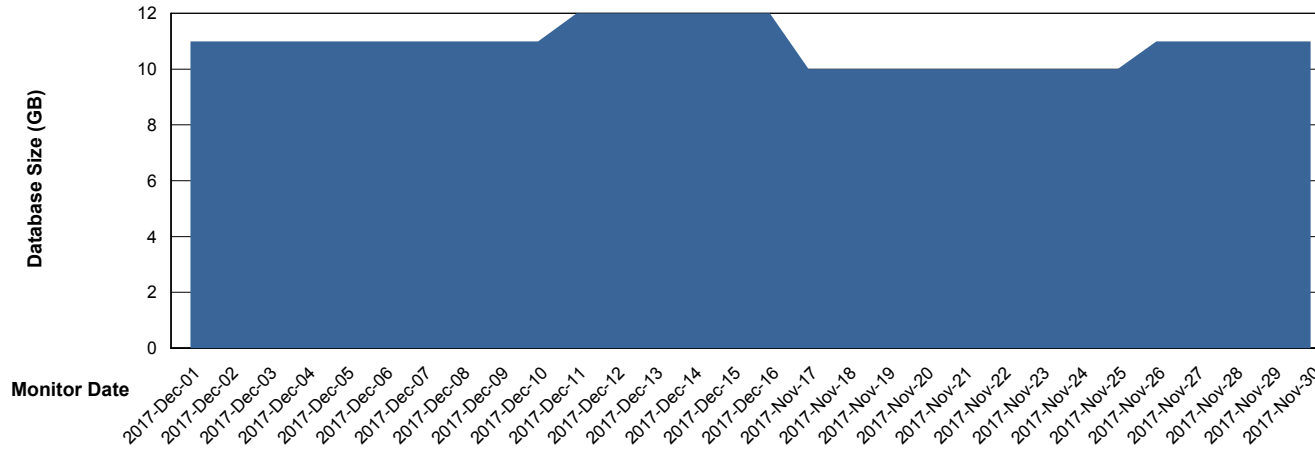
# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



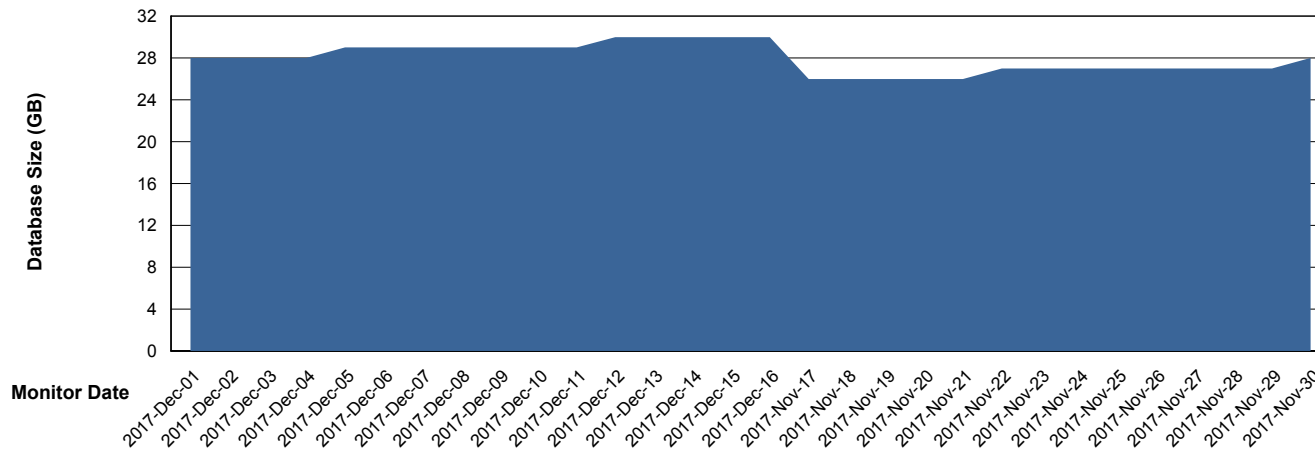
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
15/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
14/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
13/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
12/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
11/12/2017	ABSDATA	2	5	50
	INDX	2	5	38
10/12/2017	ABSDATA	2	5	50
	INDX	2	5	38

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
16/12/2017	ABSDATA	2	26	19
	INDX	2	1	88
15/12/2017	ABSDATA	2	26	19
	INDX	2	1	88
14/12/2017	ABSDATA	2	26	19
	INDX	2	1	88
13/12/2017	ABSDATA	2	26	19
	INDX	2	1	88
12/12/2017	ABSDATA	2	26	19
	INDX	2	1	88
11/12/2017	ABSDATA	2	25	22
	INDX	2	1	88
10/12/2017	ABSDATA	2	25	22
	INDX	2	1	88

BI Status and last ETL error for BGGDB\_BI

	Mon 11/12/2017	Tue 12/12/2017	Wed 13/12/2017	Thu 14/12/2017	Fri 15/12/2017	Sat 16/12/2017
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

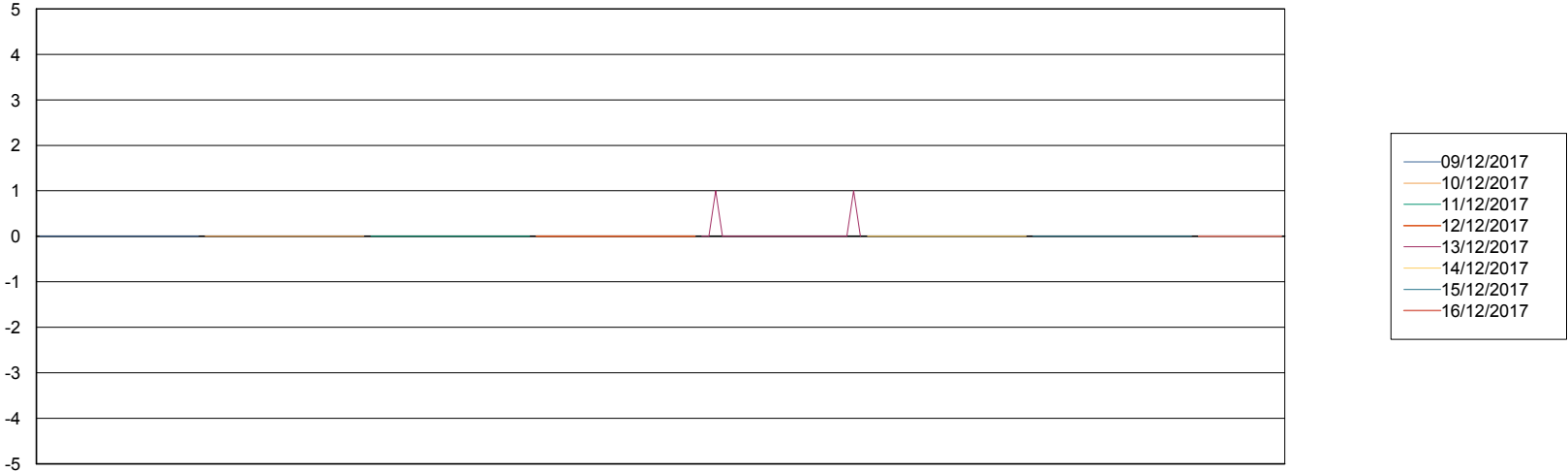
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

### Recovery lag for last 7 days



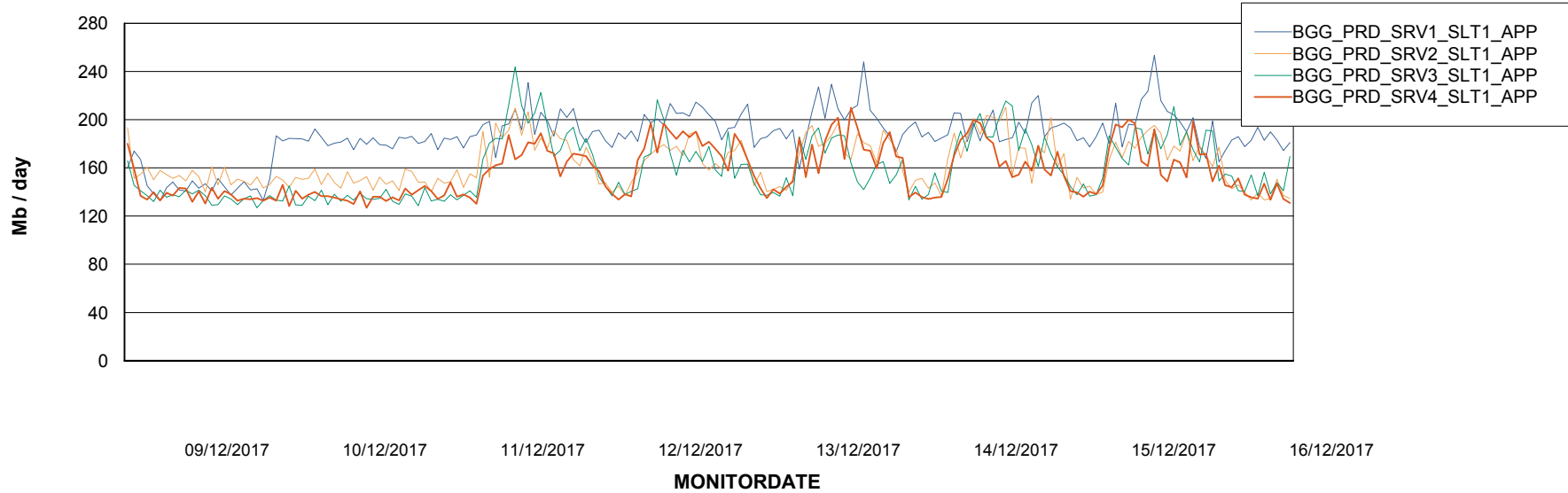
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

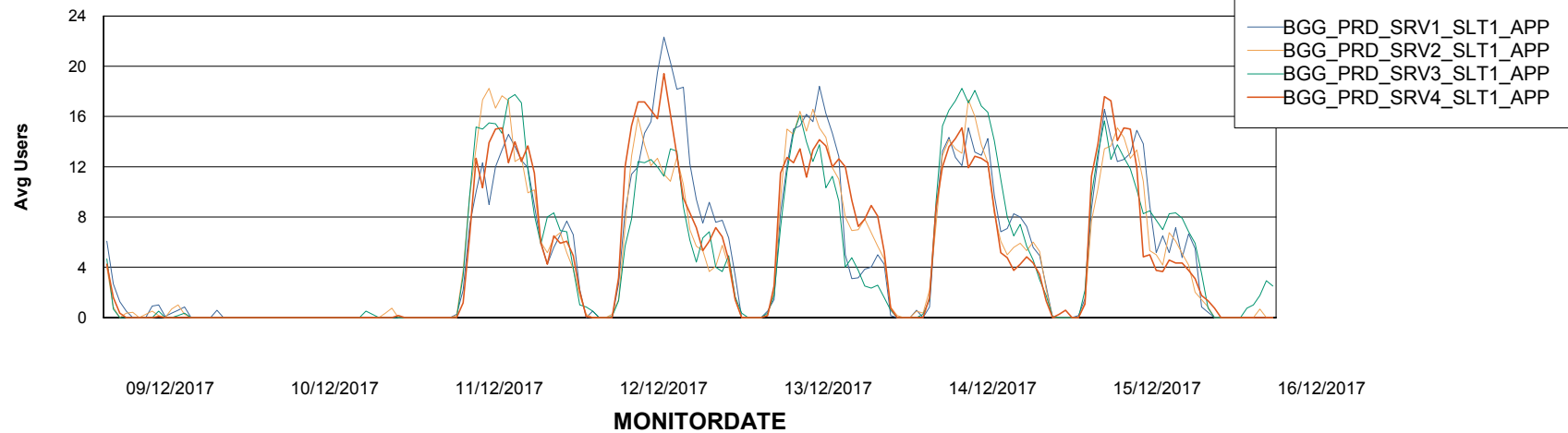


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



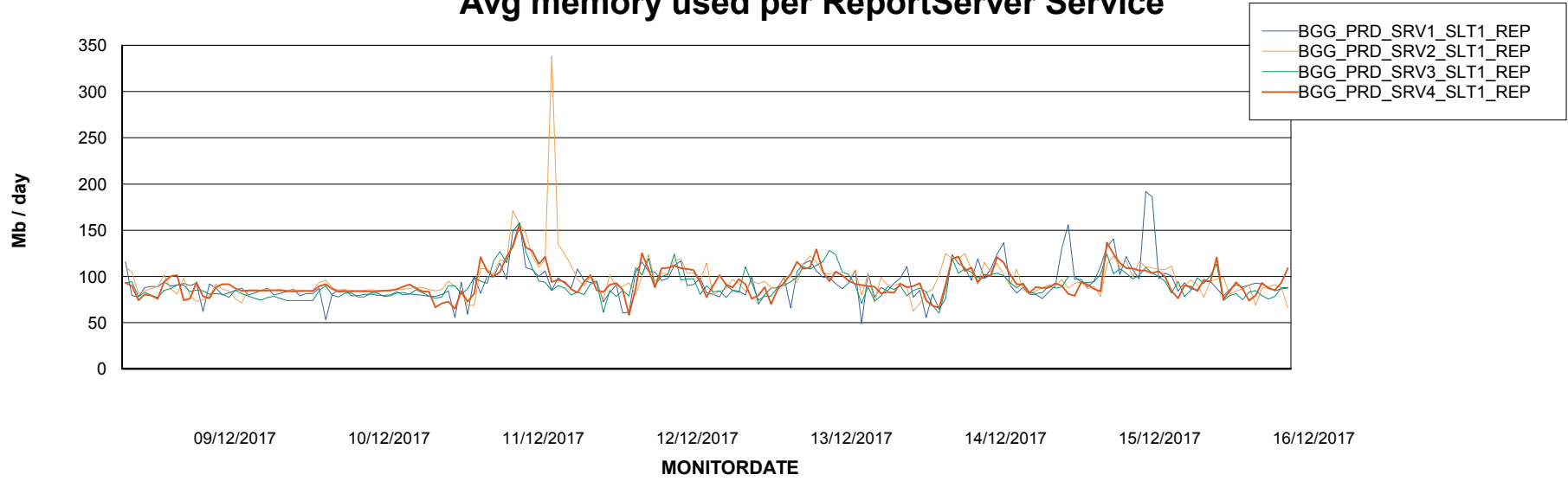
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



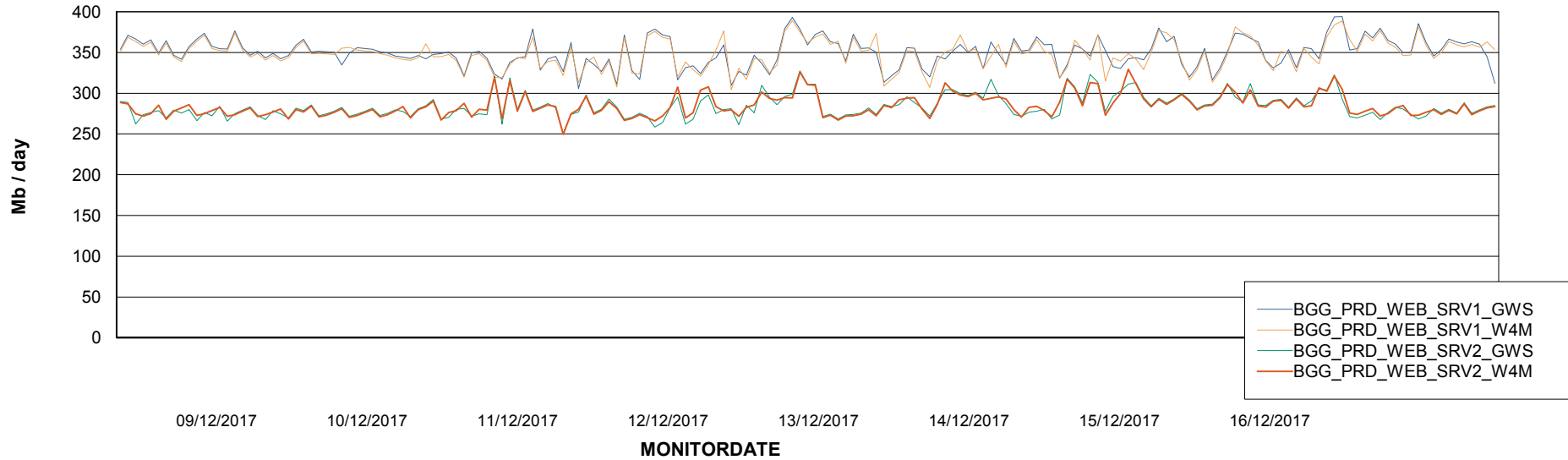
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

