

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
02/12/2017	32	195	86	373	73	373	61	223
01/12/2017	32	195	86	373	73	373	62	223
30/11/2017	32	195	86	373	73	373	62	223
29/11/2017	32	195	86	373	73	373	63	223
28/11/2017	32	195	86	373	73	373	64	223
27/11/2017	32	195	86	373	73	373	64	223
26/11/2017	32	195	86	373	73	373	64	223

## Harddisk Usage RFL\_STB

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
02/12/2017	58	195	83	559	71	559	90	363
01/12/2017	58	195	83	559	71	559	90	363
30/11/2017	58	195	83	559	71	559	91	363
29/11/2017	58	195	83	559	71	559	91	363
28/11/2017	58	195	83	559	71	559	91	363
27/11/2017	58	195	83	559	71	559	92	363
26/11/2017	58	195	83	559	71	559	92	363

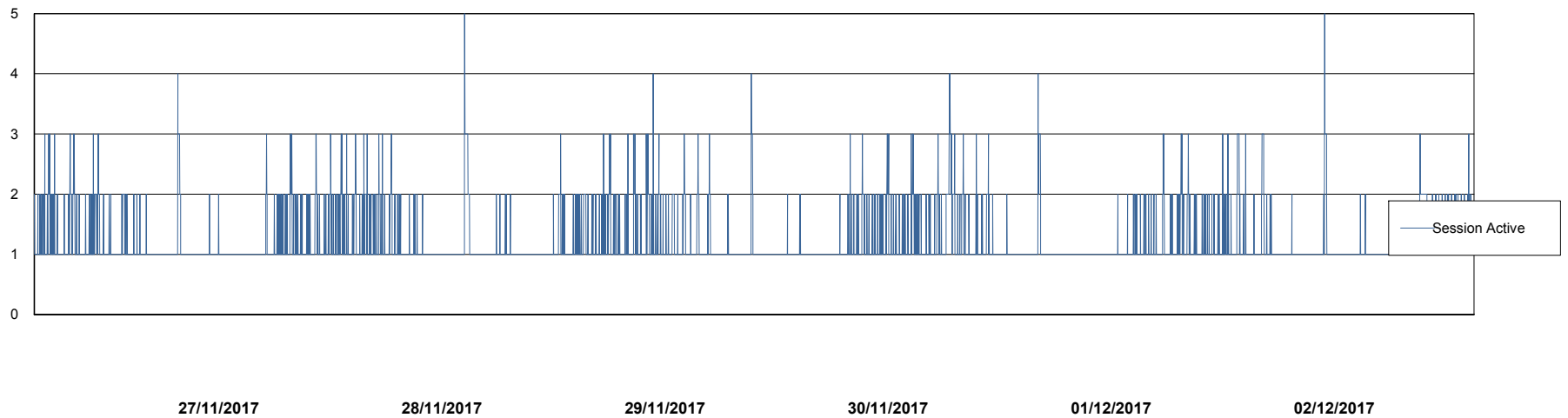
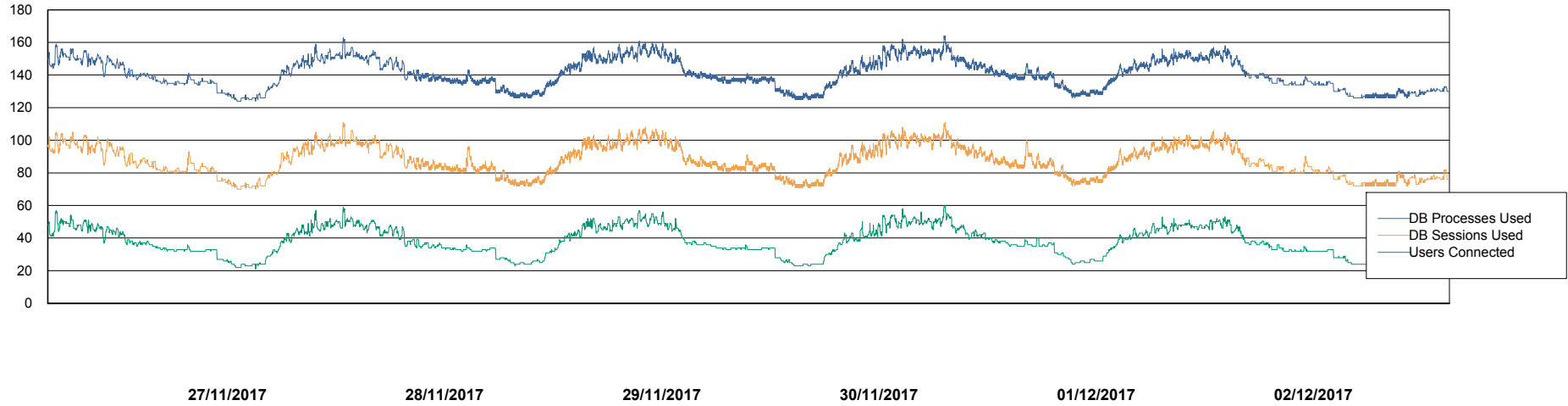
# Weekly SLA Customer Report

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## Database Performance RFLDB\_Production

DB Processes Max 500  
DB Sessions Max 784



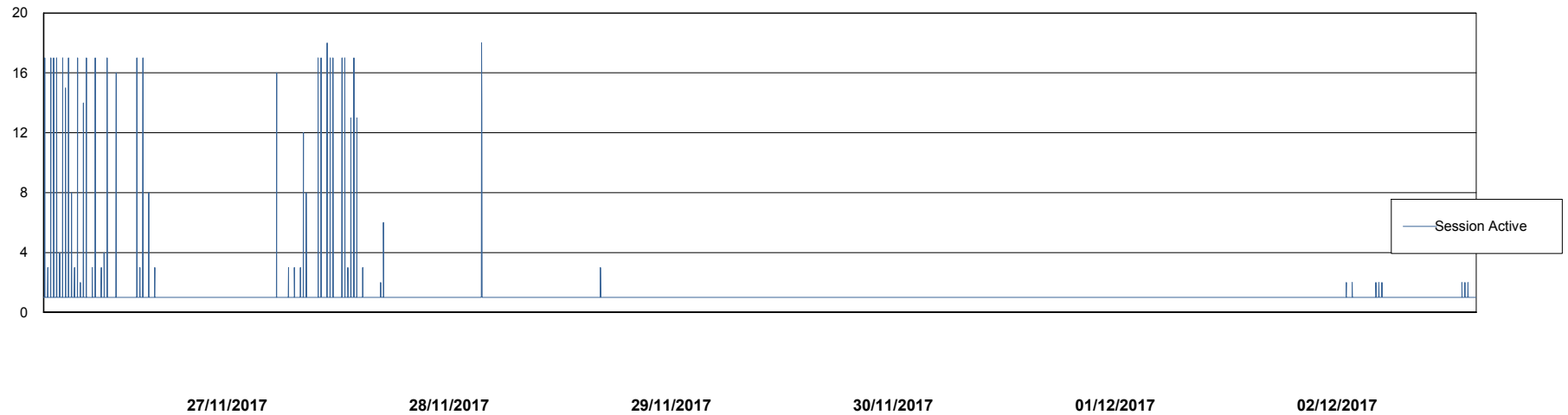
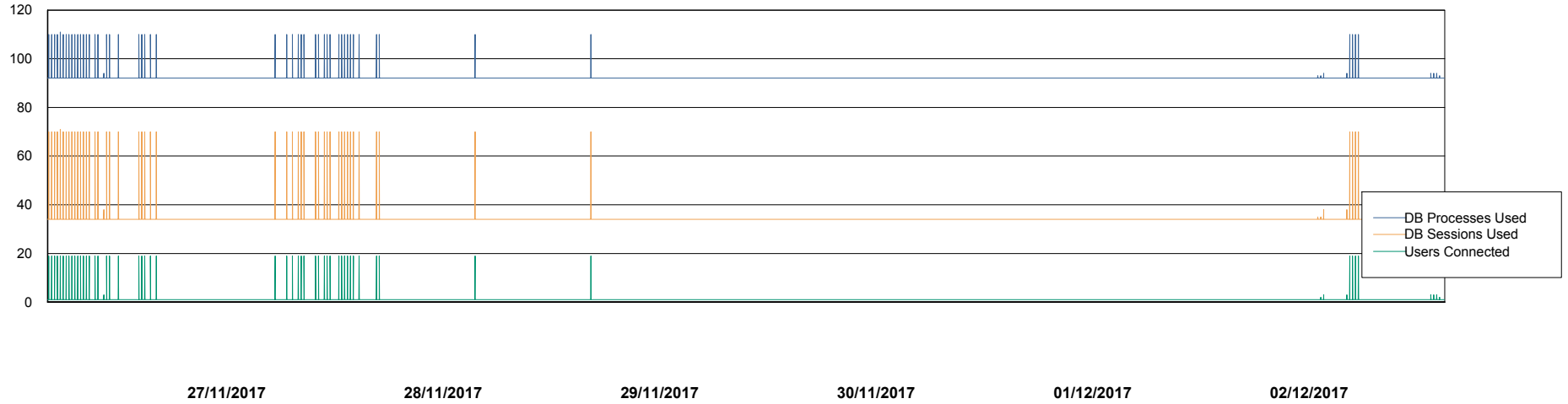
# Weekly SLA Customer Report

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Database ID 36



## Database Performance RFLDB\_Standby

DB Processes Max 500  
DB Sessions Max 784



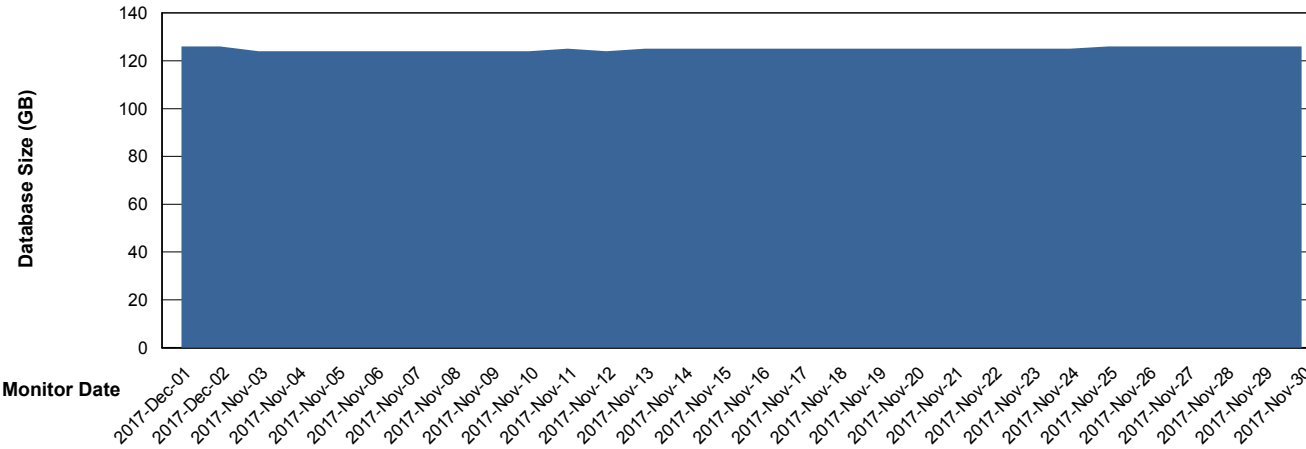
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DATABASE SIZE RFLDB\_Production

## Database growth over last month



Database Tablespace RFLDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
02/12/2017	ABSDATA	2	37	29
	INDX	2	86	14
01/12/2017	ABSDATA	2	37	29
	INDX	2	86	14
30/11/2017	ABSDATA	2	37	29
	INDX	2	86	14
29/11/2017	ABSDATA	2	37	29
	INDX	2	86	14
28/11/2017	ABSDATA	2	37	29
	INDX	2	86	14
27/11/2017	ABSDATA	2	37	29
	INDX	2	86	14
26/11/2017	ABSDATA	2	37	29
	INDX	2	86	14

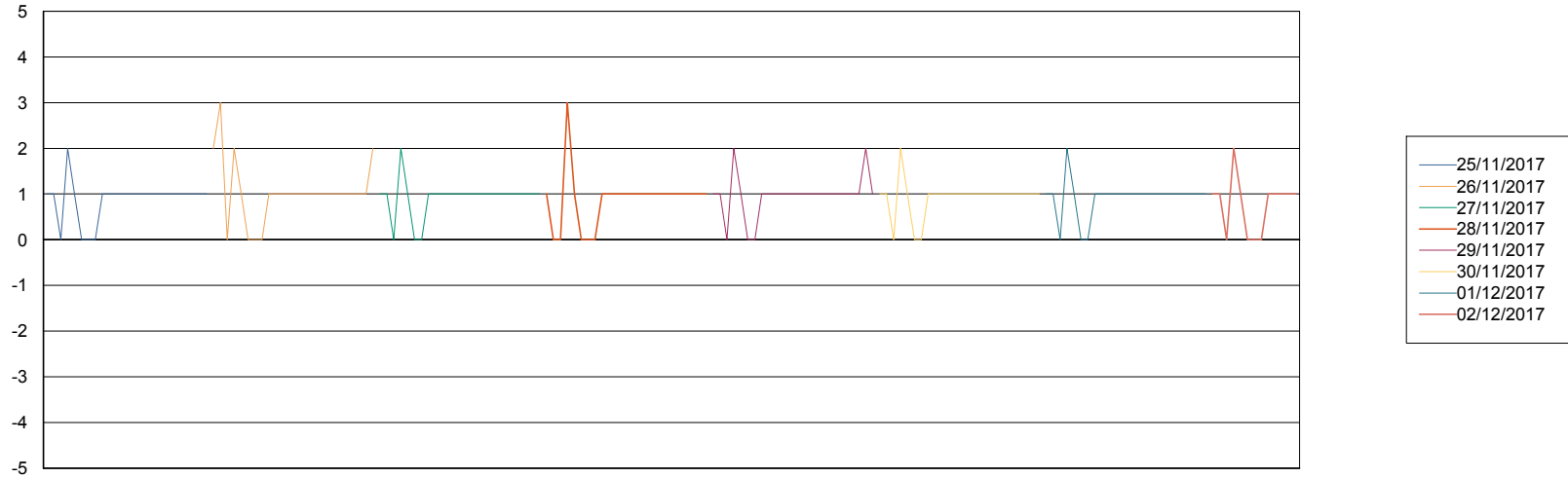
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



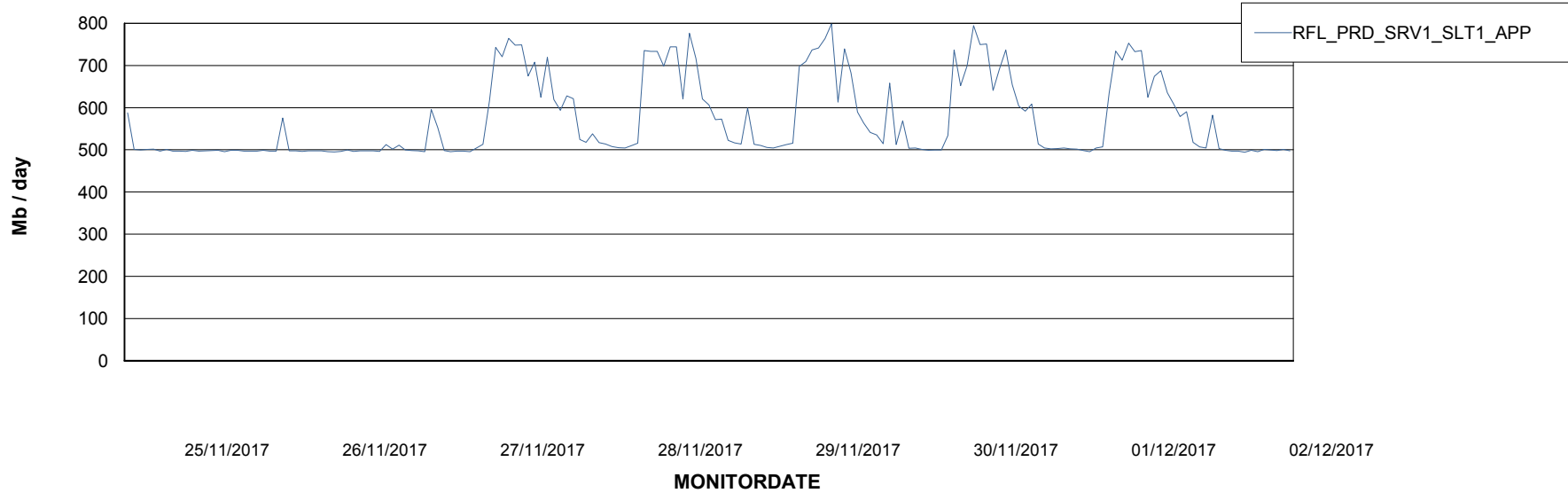
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Database ID 36

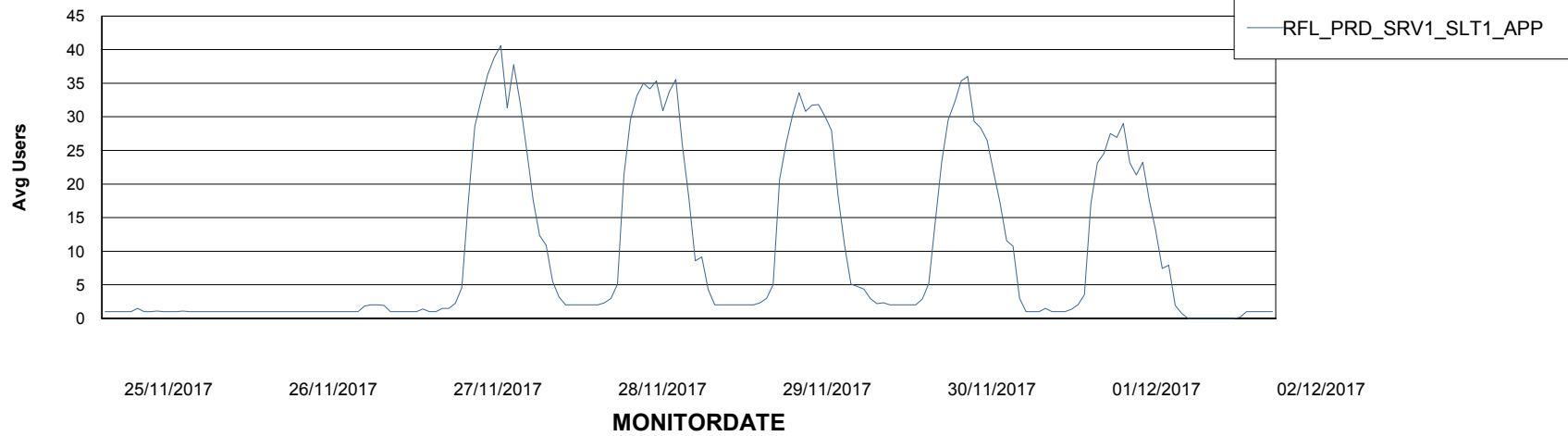


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



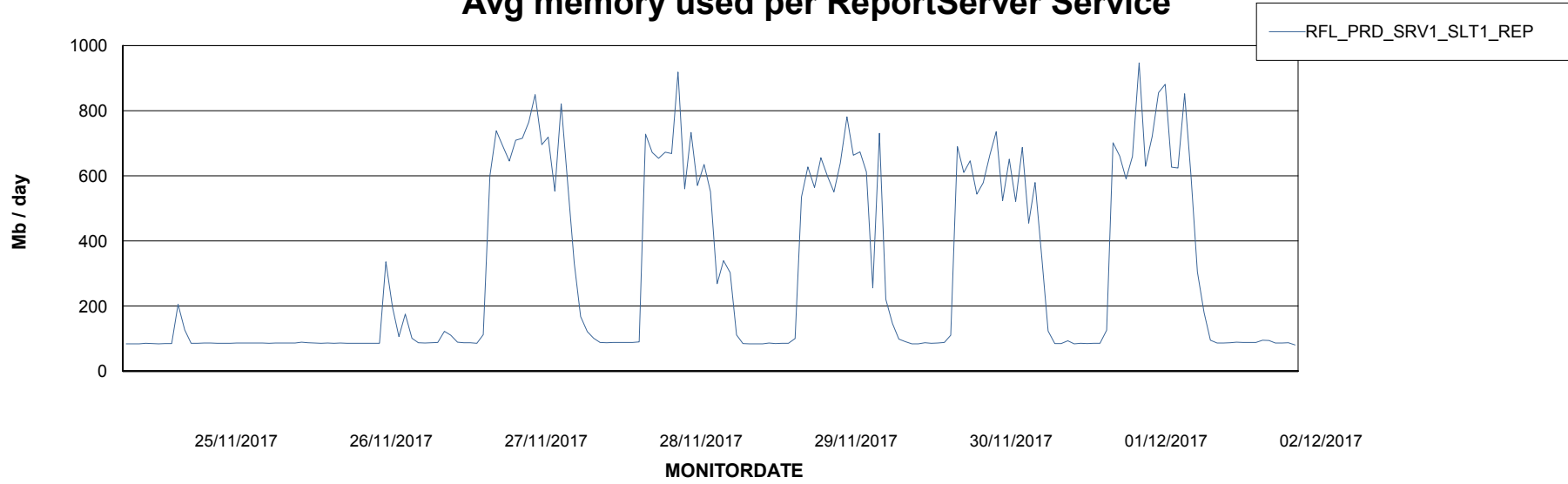
# Weekly SLA Customer Report

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Database ID 36



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



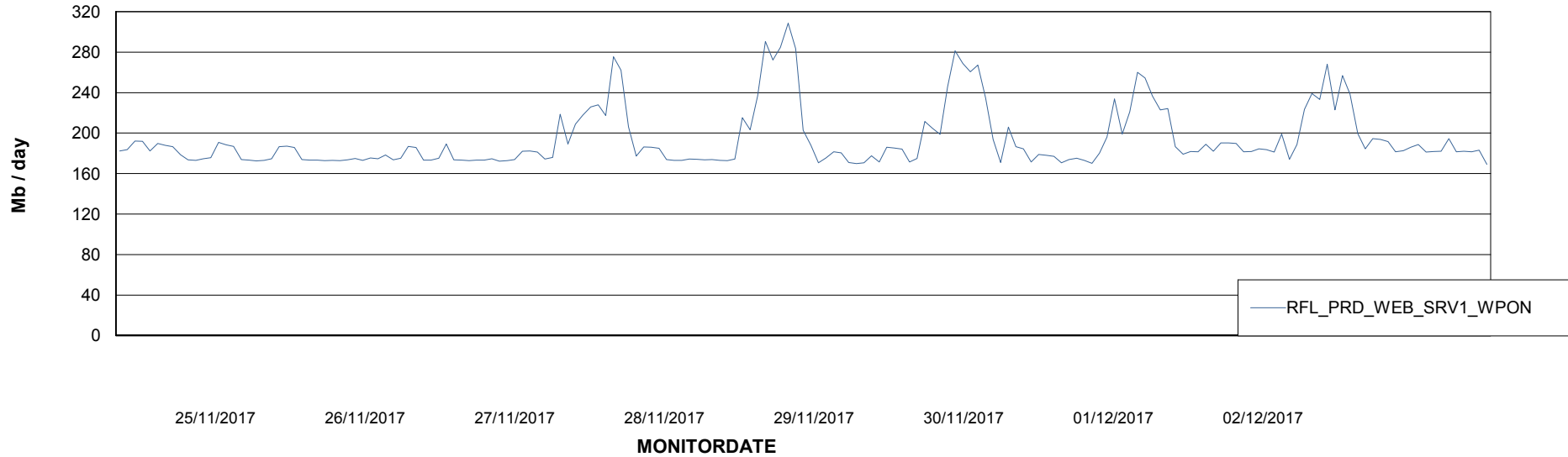
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

