

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
25/11/2017	25	1	1	36
24/11/2017	25	1	1	36
23/11/2017	25	1	1	36
22/11/2017	25	1	1	37
21/11/2017	25	1	1	37
20/11/2017	25	1	1	37
19/11/2017	25	1	1	38

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25/11/2017	16	1	1	56	96	1	0	28	5	3
24/11/2017	16	1	1	56	96	1	0	28	5	3
23/11/2017	16	1	1	56	96	1	0	29	5	3
22/11/2017	16	1	1	56	96	1	0	29	5	3
21/11/2017	16	1	1	56	96	1	0	30	5	3
20/11/2017	16	1	1	56	0	0	0	0	0	0
19/11/2017	16	1	1	56	0	0	0	0	0	0

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25/11/2017	23	1	1	92	100	1	0	13	20	16
24/11/2017	23	1	1	92	100	1	0	13	20	16
23/11/2017	23	1	1	92	100	1	0	13	20	16
22/11/2017	23	1	1	92	100	1	0	13	20	16
21/11/2017	23	1	1	92	100	1	0	13	20	16
20/11/2017	23	1	1	92	100	1	0	13	20	16
19/11/2017	23	1	1	92	0	0	0	0	0	0

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25/11/2017	27	1	1	97	100	1	0	45	10	5
24/11/2017	27	1	1	97	100	1	0	45	10	5
23/11/2017	27	1	1	97	100	1	0	45	10	5
22/11/2017	27	1	1	97	100	1	0	45	10	5
21/11/2017	27	1	1	97	100	1	0	45	10	5
20/11/2017	27	1	1	97	100	1	0	45	10	5
19/11/2017	27	1	1	97	0	0	0	0	0	0

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25/11/2017	20	1	1	98	100	1	0	81	10	2
24/11/2017	20	1	1	98	100	1	0	80	10	2
23/11/2017	24	1	1	98	100	1	0	81	10	2
22/11/2017	27	1	1	98	100	1	0	81	10	2
21/11/2017	17	1	1	98	100	1	0	81	10	2
20/11/2017	13	1	1	98	0	0	0	0	0	0
19/11/2017	20	1	1	98	0	0	0	0	0	0

## Harddisk Usage BGG\_PRD\_SRV4

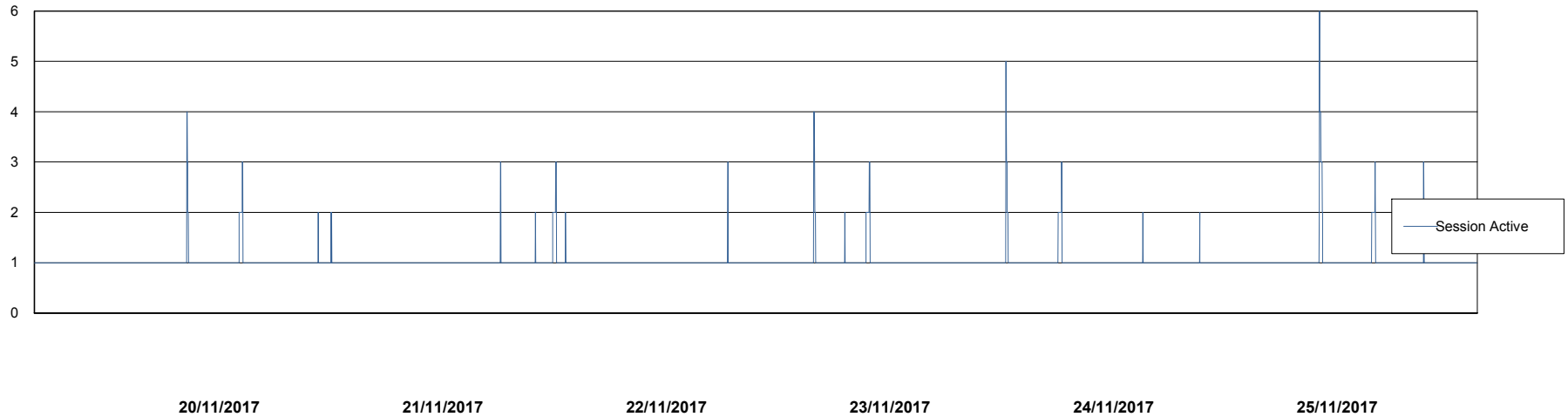
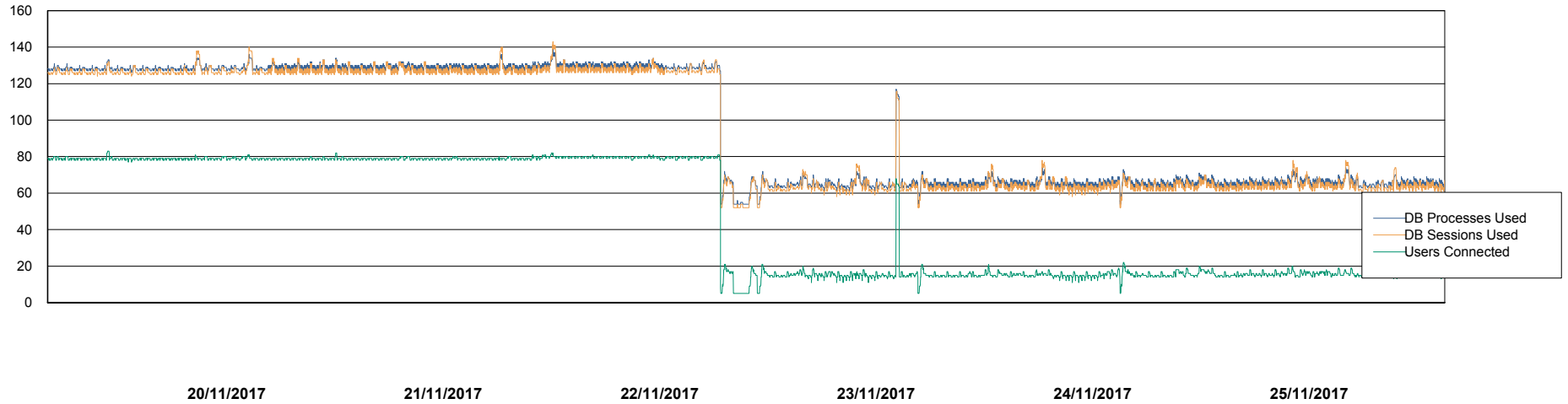
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
25/11/2017	25	1	1	98	100	1	0	73	10	2
24/11/2017	25	1	1	98	100	1	0	73	10	2
23/11/2017	25	1	1	98	100	1	0	73	10	2
22/11/2017	25	1	1	98	100	1	0	73	10	2
21/11/2017	25	1	1	98	100	1	0	73	10	2
20/11/2017	25	1	1	98	0	0	0	0	0	0
19/11/2017	25	1	1	98	0	0	0	0	0	0

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## Database Performance BGGDB\_BI

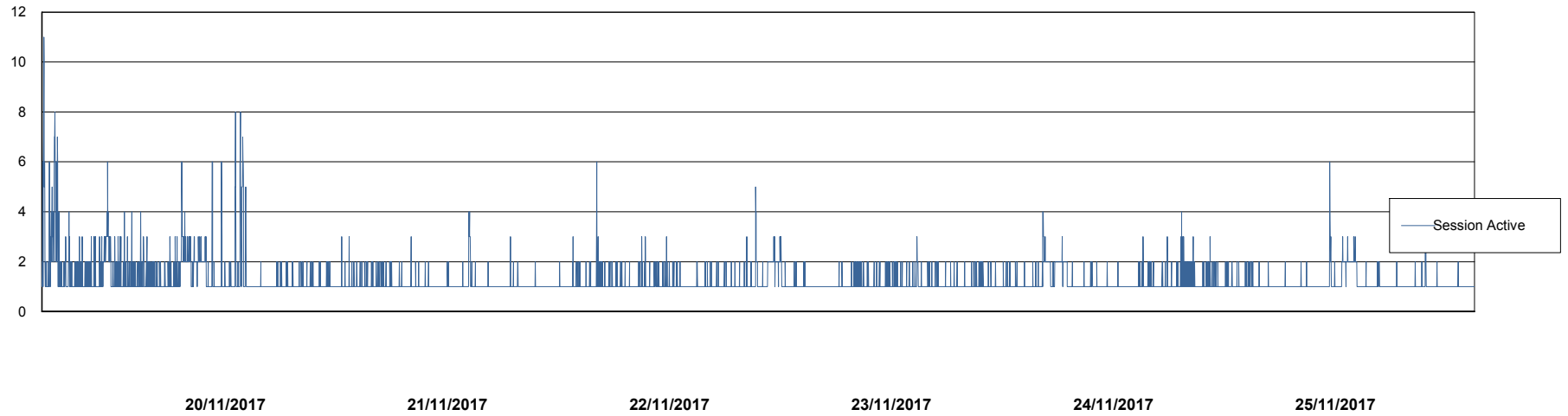
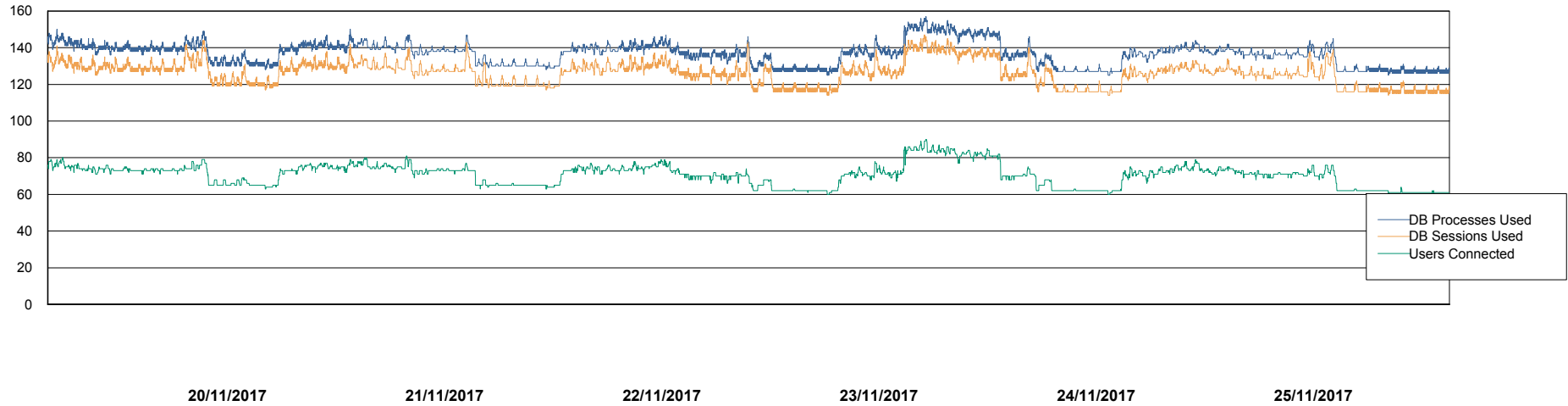


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## Database Performance BGGDB\_Production

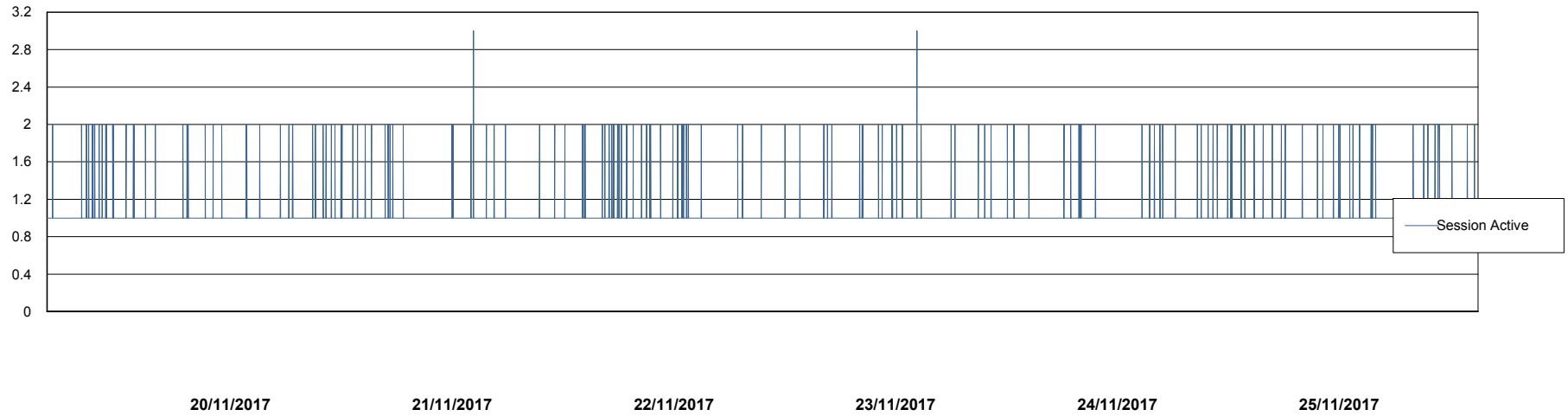


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## Database Performance BGGDB\_Standby



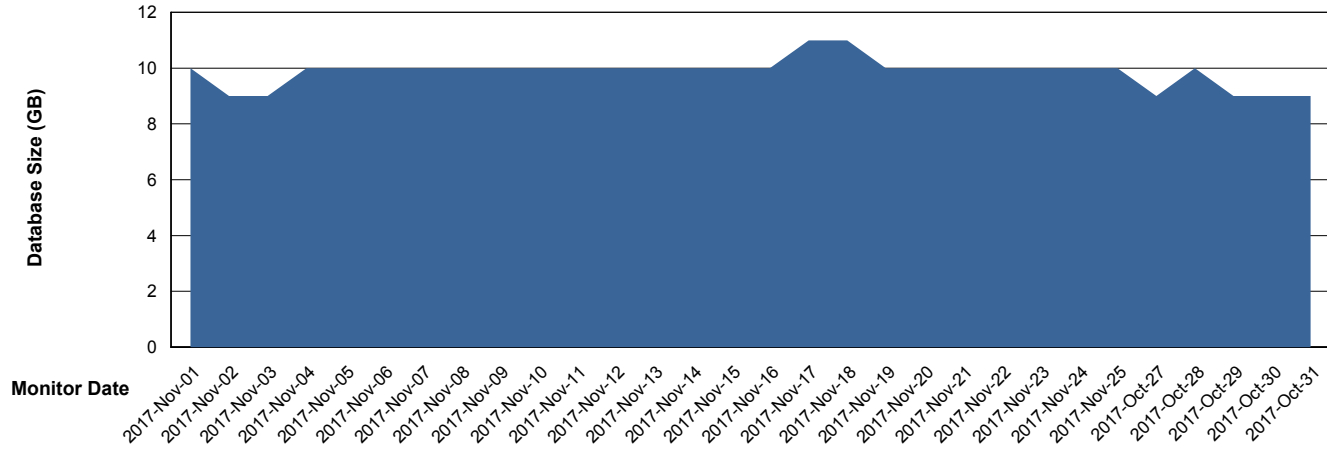
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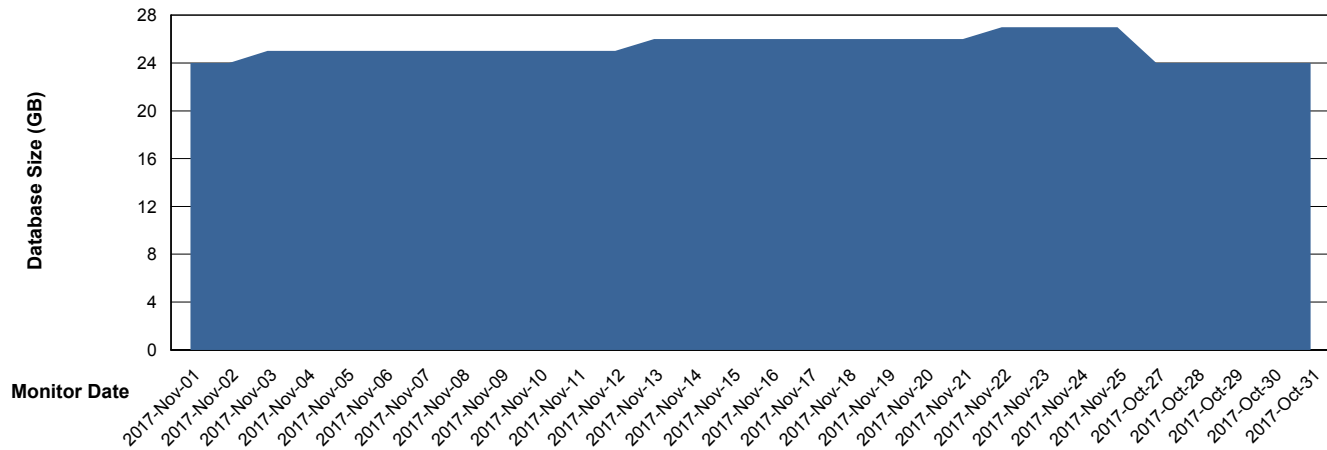
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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Database Tablespace		BGGDB_BI			
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free	
25/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
24/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
23/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
22/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
21/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
20/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	
19/11/2017	ABSDATA	2	4	20	
	INDX	2	4	50	

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
25/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
24/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
23/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
22/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
21/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
20/11/2017	ABSDATA	2	23	18
	INDX	2	1	88
19/11/2017	ABSDATA	2	22	15
	INDX	2	1	88

BI Status and last ETL error for BGGDB\_BI

	Mon 20/11/2017	Tue 21/11/2017	Wed 22/11/2017	Thu 23/11/2017	Fri 24/11/2017	Sat 25/11/2017
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

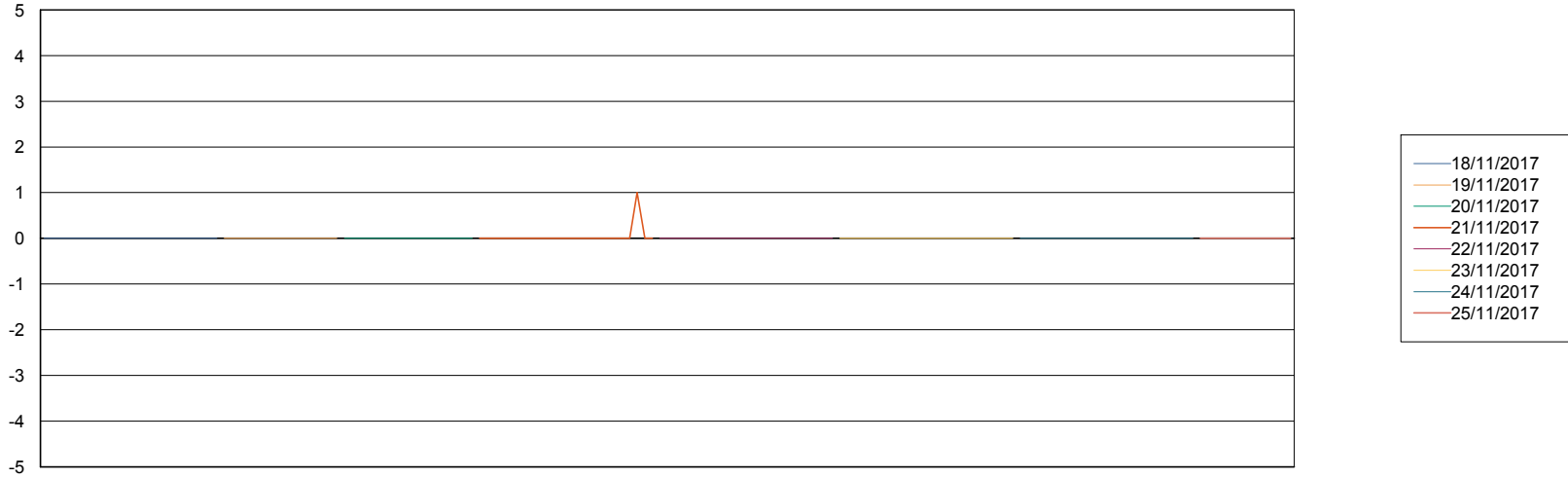
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



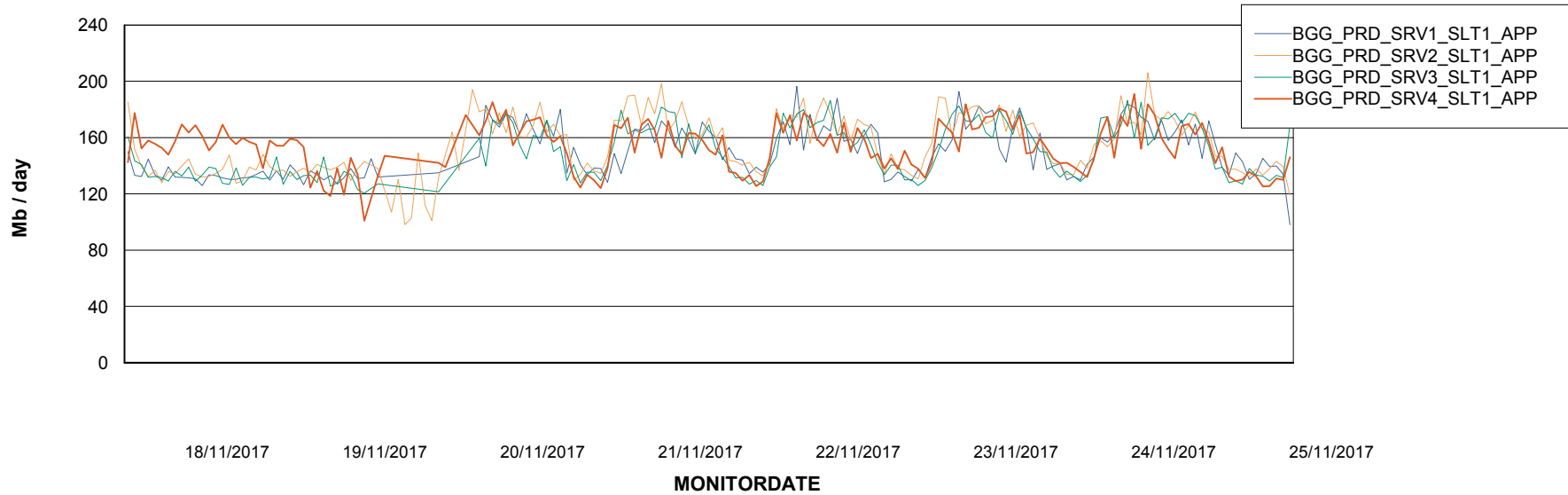
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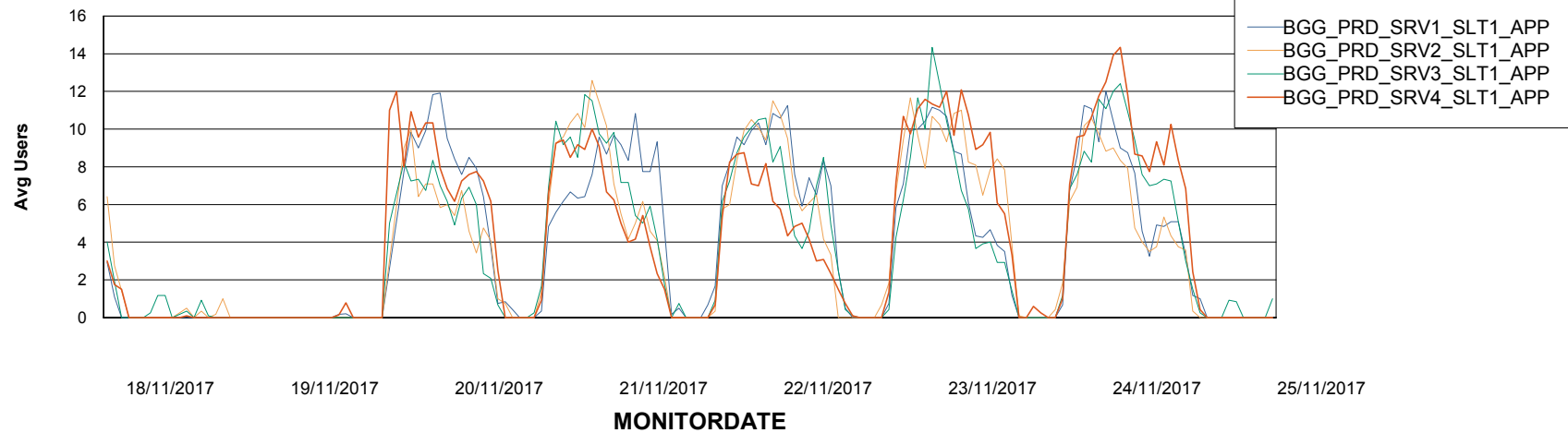


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



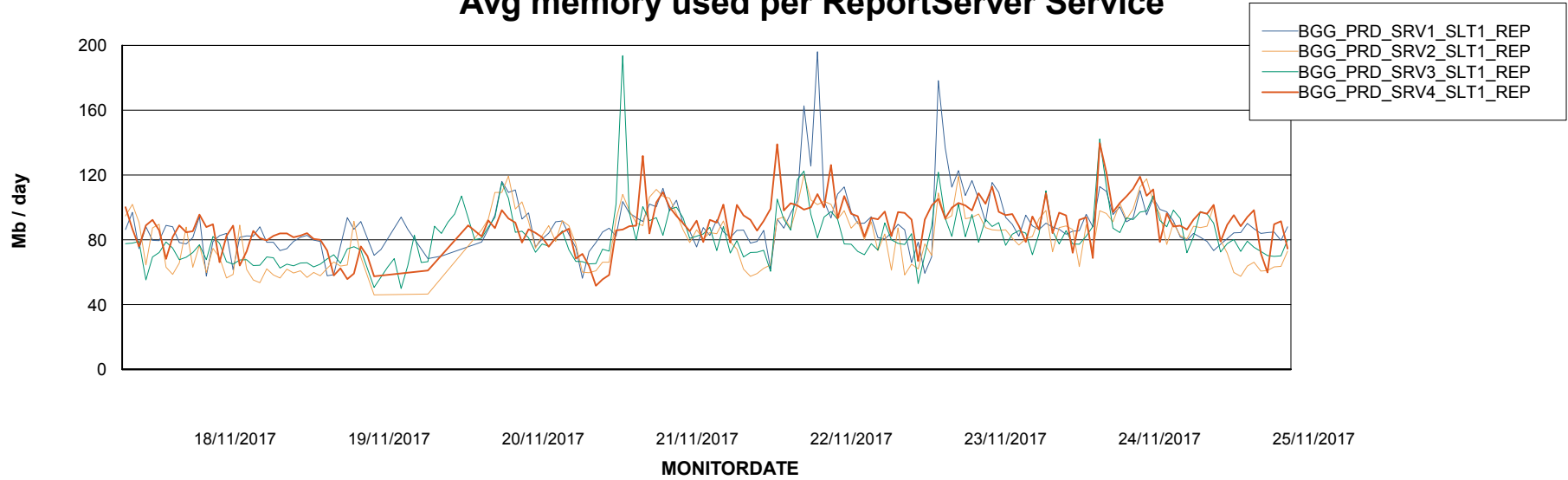
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



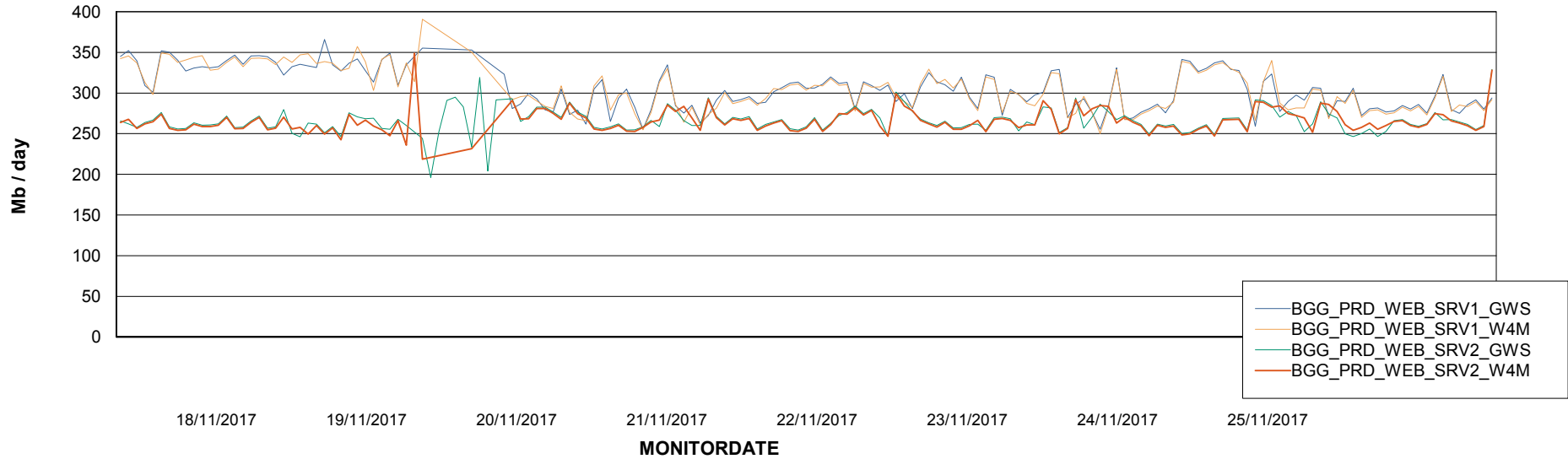
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

