

# Weekly SLA Customer Report

Customer CIW Production  
Database ID 45



## Harddisk Usage CIW\_PRD\_ORACLE1

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 18-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 17-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 16-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 15-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 14-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 13-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |
| 12-11-2017 | 96                        | 700                         | 73                        | 700                         | 100                       | 831                         |

## Harddisk Usage CIW\_PRD\_ORACLE2

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 18-11-2017 | 96                        | 701                         | 72                        | 700                         | 100                       | 830                         |
| 17-11-2017 | 96                        | 701                         | 72                        | 700                         | 100                       | 830                         |
| 16-11-2017 | 96                        | 701                         | 72                        | 700                         | 100                       | 830                         |
| 15-11-2017 | 96                        | 701                         | 72                        | 700                         | 100                       | 830                         |
| 14-11-2017 | 96                        | 701                         | 72                        | 700                         | 100                       | 830                         |
| 13-11-2017 | 96                        | 701                         | 73                        | 700                         | 100                       | 830                         |
| 12-11-2017 | 96                        | 701                         | 73                        | 700                         | 100                       | 830                         |

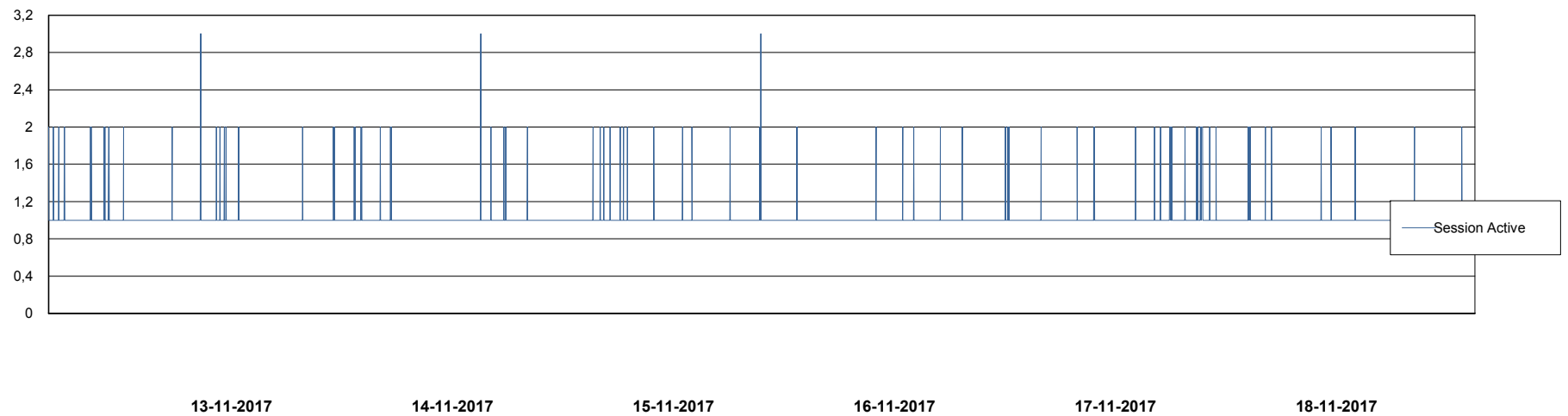
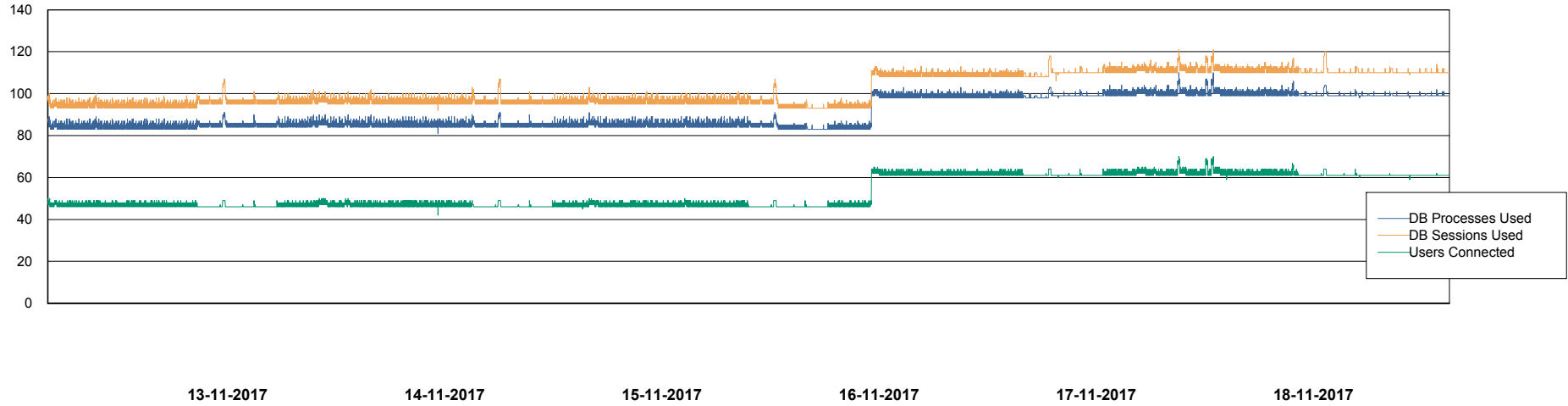
# Weekly SLA Customer Report

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Database ID 45



## Database Performance CIWDB\_Production

DB Processes Max 300  
DB Sessions Max 472



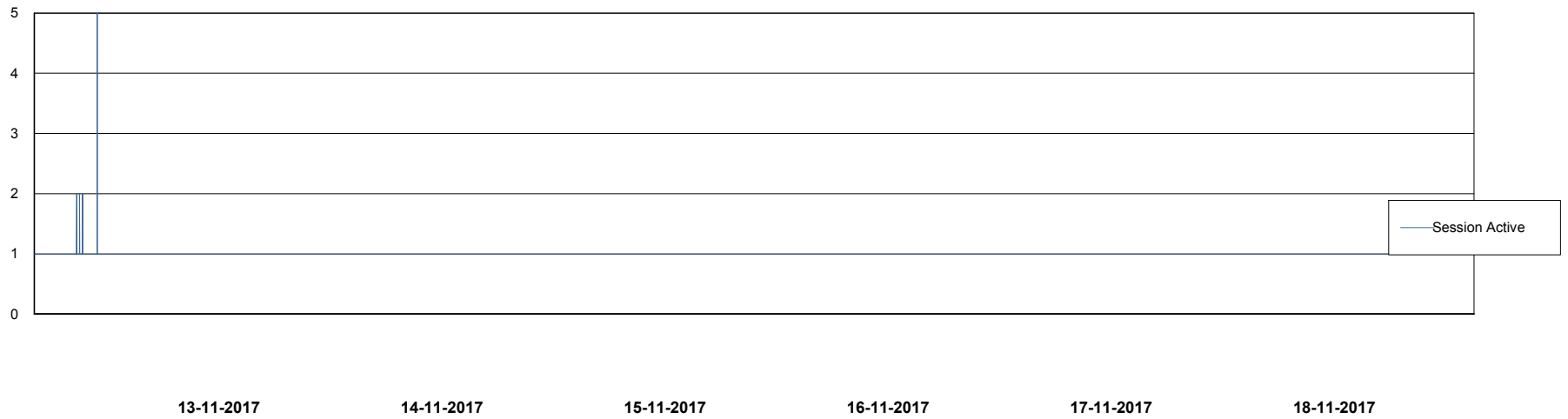
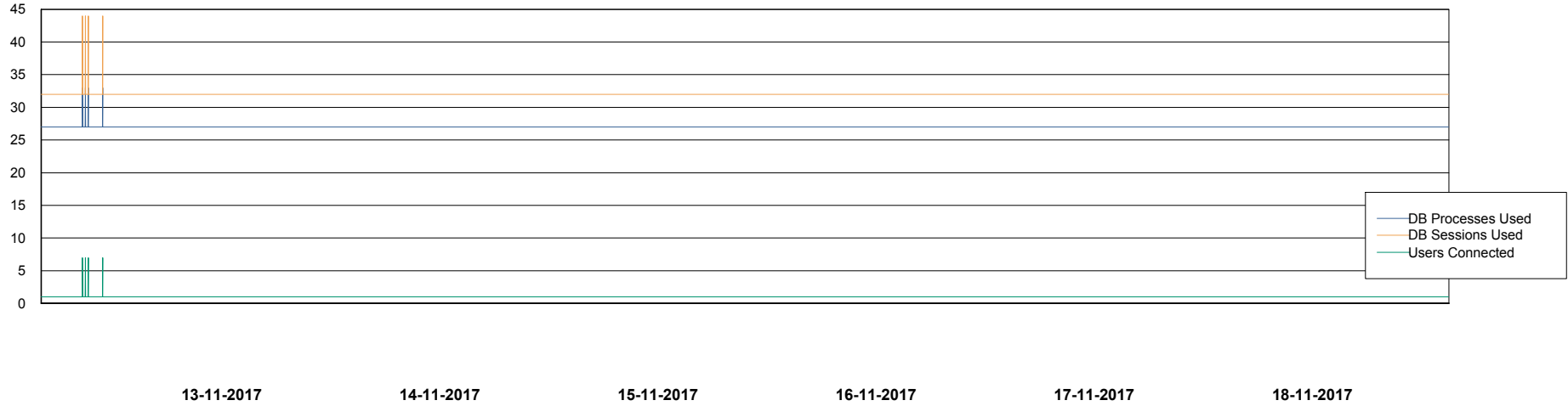
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Database ID 45



## Database Performance CIWDB\_Standby

DB Processes Max 300  
DB Sessions Max 472



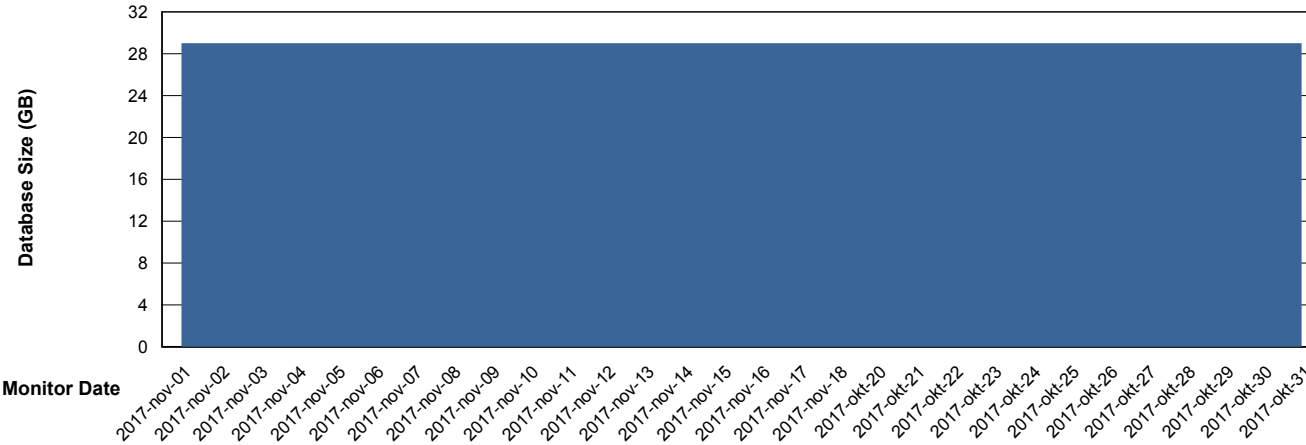
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DATABASE SIZE CIWDB\_Production

## Database growth over last month



| Database Tablespace |                 | CIWDB_Production |               |                 |
|---------------------|-----------------|------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)    | Usedsize (Gb) | Percentage free |
| 18-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 17-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 16-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 15-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 14-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 13-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |
| 12-11-2017          | ABSDATA         | 2                | 25            | 17              |
|                     | INDX            | 2                | 3             | 25              |

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Standby Database Health      CIW Production

## Recovery lag for last 7 days

