

# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 53



Harddisk Usage LLG\_PRD\_BI01

|            | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 11-11-2017 | 52                        | 559                         |
| 10-11-2017 | 52                        | 559                         |
| 9-11-2017  | 52                        | 559                         |
| 8-11-2017  | 52                        | 559                         |
| 7-11-2017  | 52                        | 559                         |
| 6-11-2017  | 52                        | 559                         |
| 5-11-2017  | 52                        | 559                         |

Harddisk Usage LLG\_PRD\_ORA01

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-11-2017 | 87                        | 1,117                       | 29                        | 600                         |
| 10-11-2017 | 87                        | 1,117                       | 33                        | 600                         |
| 9-11-2017  | 87                        | 1,117                       | 38                        | 600                         |
| 8-11-2017  | 87                        | 1,117                       | 19                        | 600                         |
| 7-11-2017  | 87                        | 1,117                       | 20                        | 600                         |
| 6-11-2017  | 87                        | 1,117                       | 25                        | 600                         |
| 5-11-2017  | 87                        | 1,117                       | 35                        | 600                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
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## Harddisk Usage LLG\_PRD\_ORA02

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-11-2017 | 78                        | 279                         | 17                        | 600                         |
| 10-11-2017 | 78                        | 279                         | 17                        | 600                         |
| 9-11-2017  | 78                        | 279                         | 17                        | 600                         |
| 8-11-2017  | 78                        | 279                         | 17                        | 600                         |
| 7-11-2017  | 78                        | 279                         | 17                        | 600                         |
| 6-11-2017  | 78                        | 279                         | 18                        | 600                         |
| 5-11-2017  | 78                        | 279                         | 18                        | 600                         |

## Harddisk Usage LLG\_PRD\_vABS01

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-11-2017 | 35                        | 180                         | 76                        | 150                         |
| 10-11-2017 | 36                        | 180                         | 76                        | 150                         |
| 9-11-2017  | 37                        | 180                         | 76                        | 150                         |
| 8-11-2017  | 38                        | 180                         | 76                        | 150                         |
| 7-11-2017  | 38                        | 180                         | 77                        | 150                         |
| 6-11-2017  | 39                        | 180                         | 77                        | 150                         |
| 5-11-2017  | 39                        | 180                         | 77                        | 150                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
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Harddisk Usage LLG\_PRD\_vABS02

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 11-11-2017 | 36                        | 170                         | 63                        | 150                         |
| 10-11-2017 | 38                        | 170                         | 63                        | 150                         |
| 9-11-2017  | 38                        | 170                         | 63                        | 150                         |
| 8-11-2017  | 39                        | 170                         | 63                        | 150                         |
| 7-11-2017  | 40                        | 170                         | 63                        | 150                         |
| 6-11-2017  | 40                        | 170                         | 63                        | 150                         |
| 5-11-2017  | 40                        | 170                         | 63                        | 150                         |

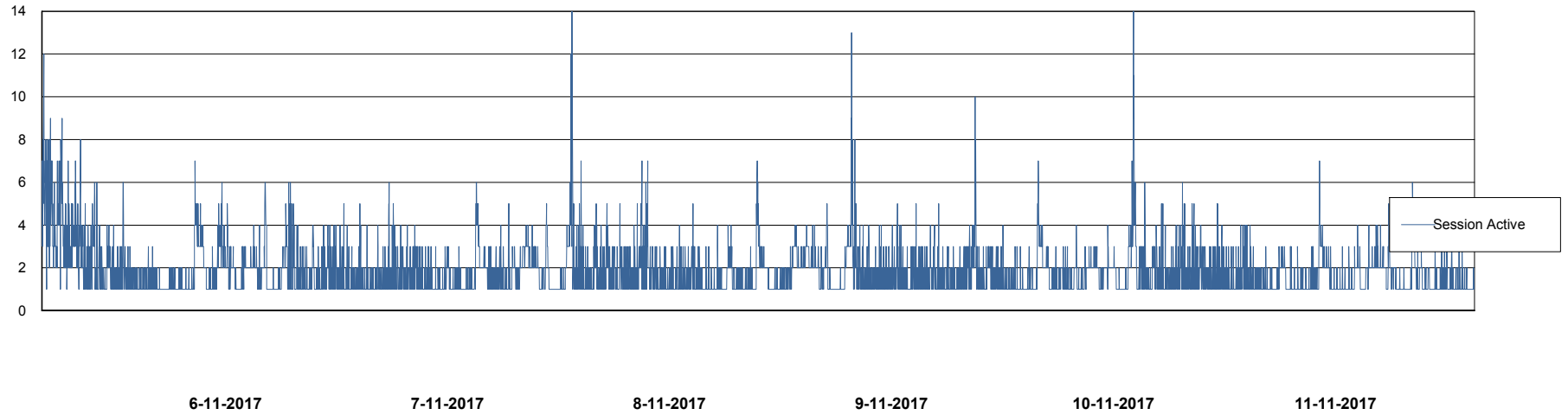
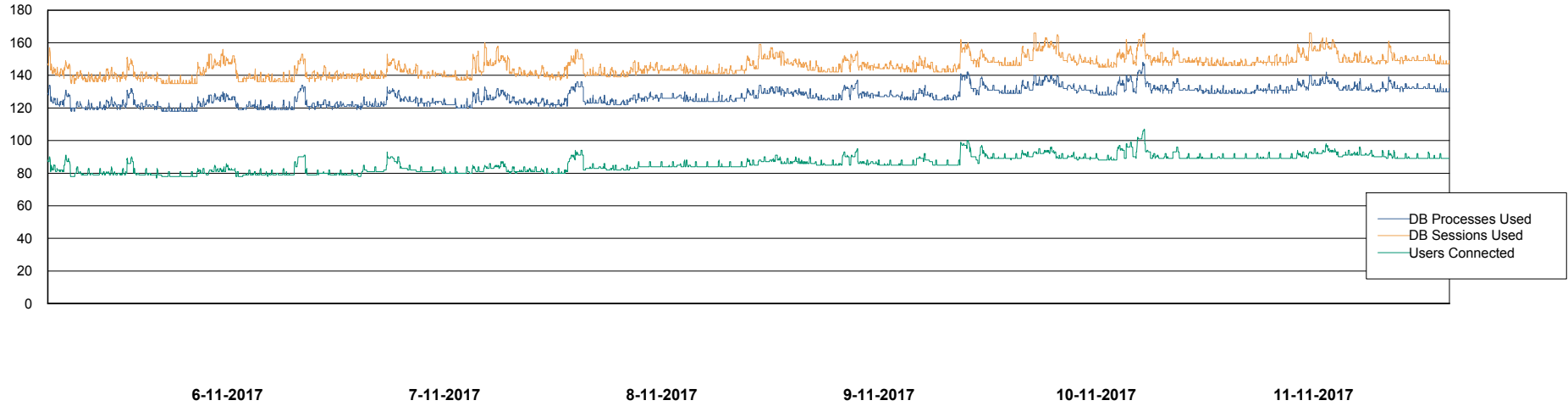
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_Production

DB Processes Max 520  
DB Sessions Max 804



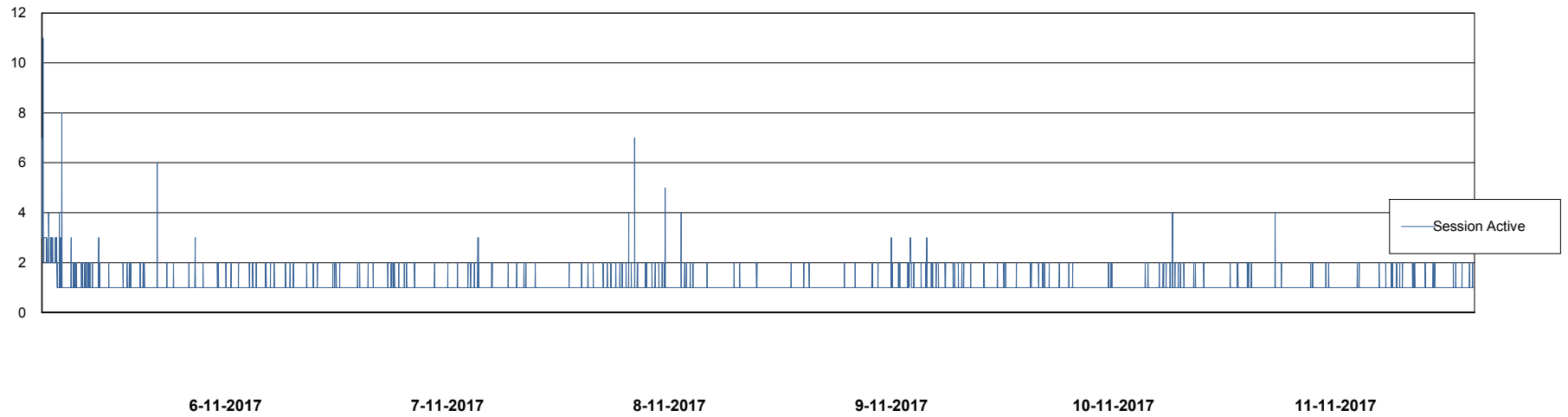
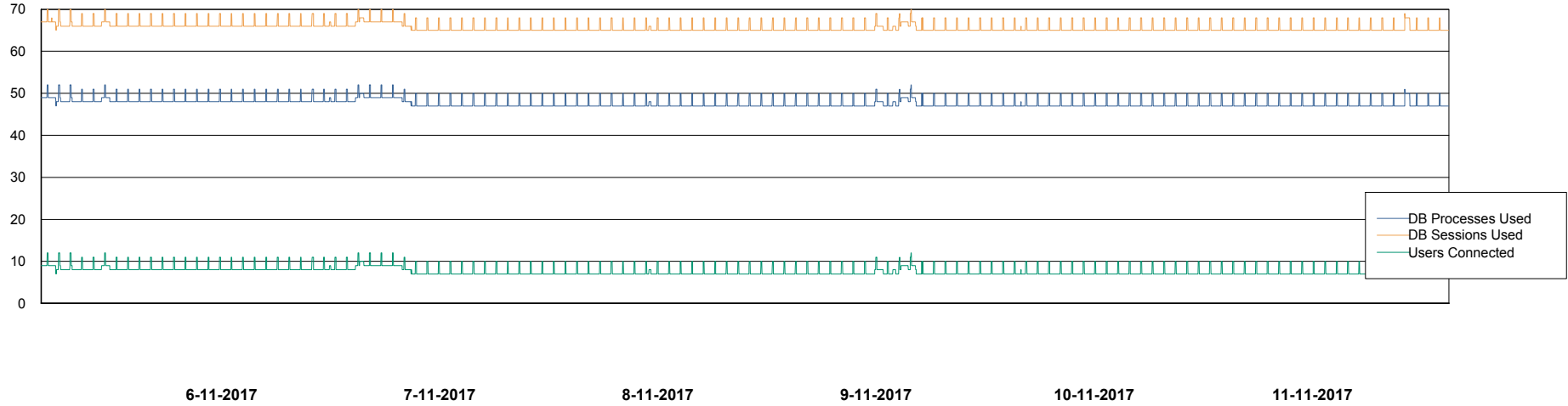
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_Standby

DB Processes Max 520  
DB Sessions Max 804



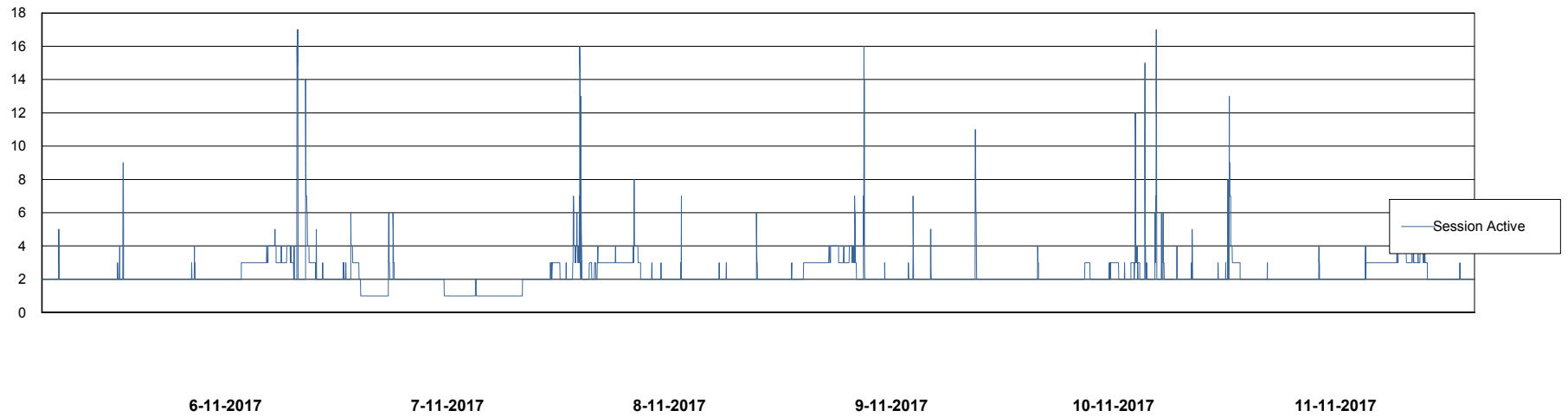
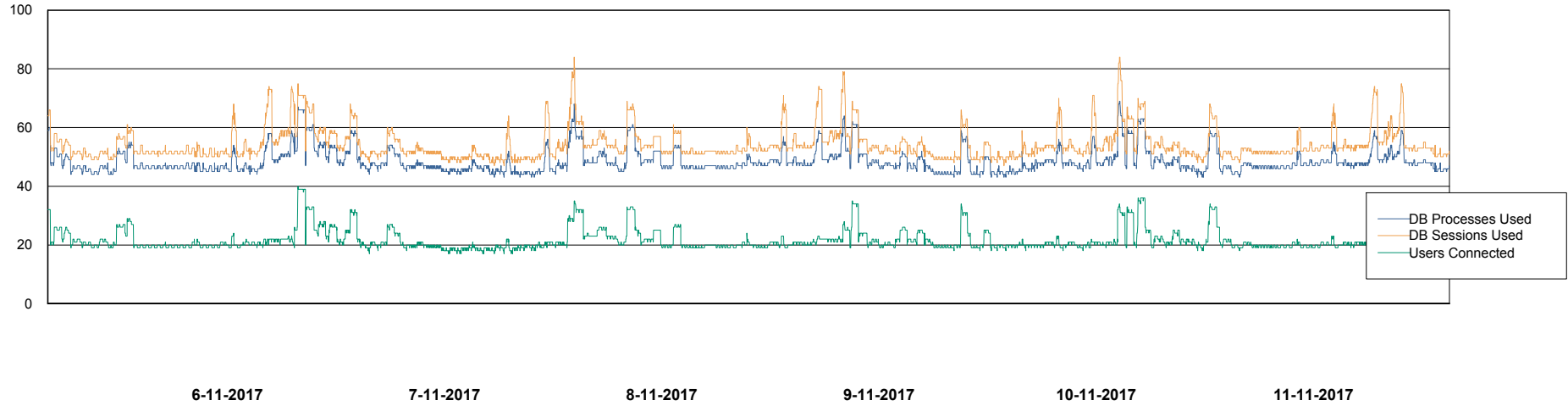
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDBBI\_Production

DB Processes Max 500  
DB Sessions Max 780



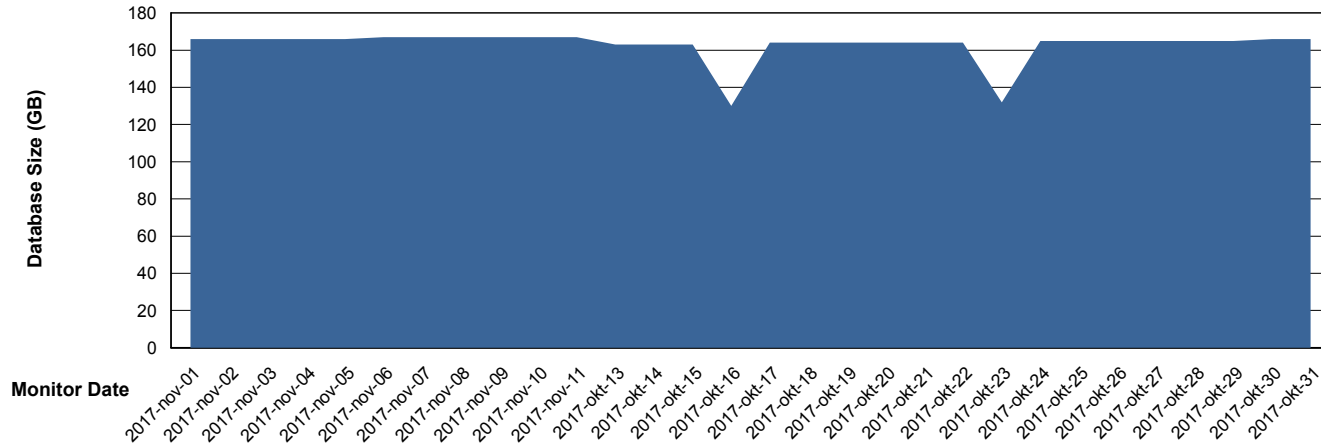
# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 53



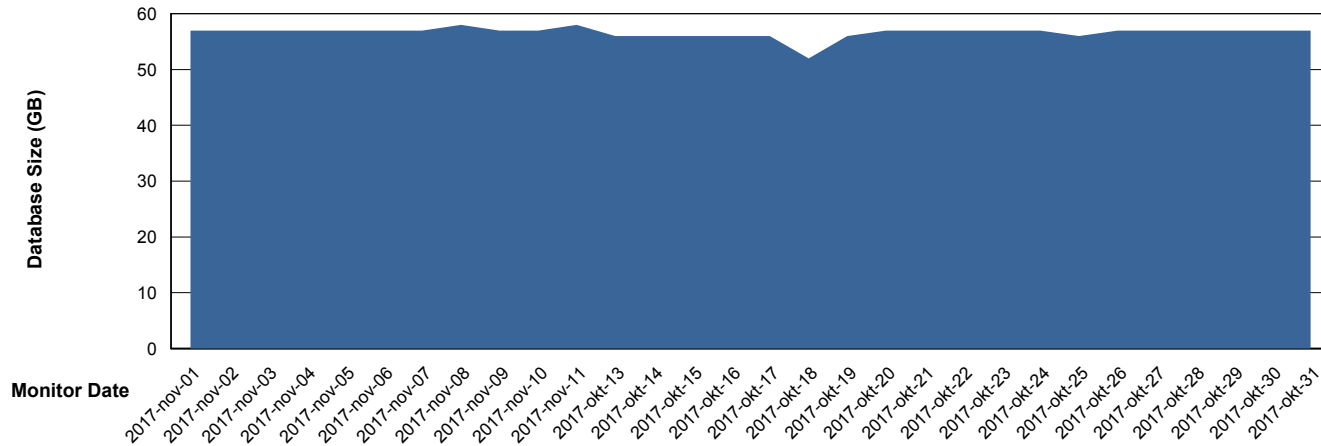
DATABASE SIZE LLGDB\_Production

### Database growth over last month



DATABASE SIZE LLGDBBI\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer LLG\_Production  
 Database ID 53



| Database Tablespace |                 | LLGDB_Production |               |                 |  |
|---------------------|-----------------|------------------|---------------|-----------------|--|
| Date                | Tablespace Name | Filesize (Gb)    | Usedsize (Gb) | Percentage free |  |
| 11-11-2017          | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 10-11-2017          | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 9-11-2017           | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 8-11-2017           | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 7-11-2017           | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 6-11-2017           | ABSDATA         | 2                | 75            | 18              |  |
|                     | INDX            | 2                | 90            | 16              |  |
| 5-11-2017           | ABSDATA         | 2                | 75            | 16              |  |
|                     | INDX            | 2                | 89            | 14              |  |

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| Database Tablespace |                 | LLGDBBI_Production |               |                 |
|---------------------|-----------------|--------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)      | Usedsize (Gb) | Percentage free |
| 11-11-2017          | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 10-11-2017          | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 9-11-2017           | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 8-11-2017           | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 7-11-2017           | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 6-11-2017           | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |
| 5-11-2017           | ABSDATA         | 2                  | 28            | 20              |
|                     | INDX            | 2                  | 26            | 19              |

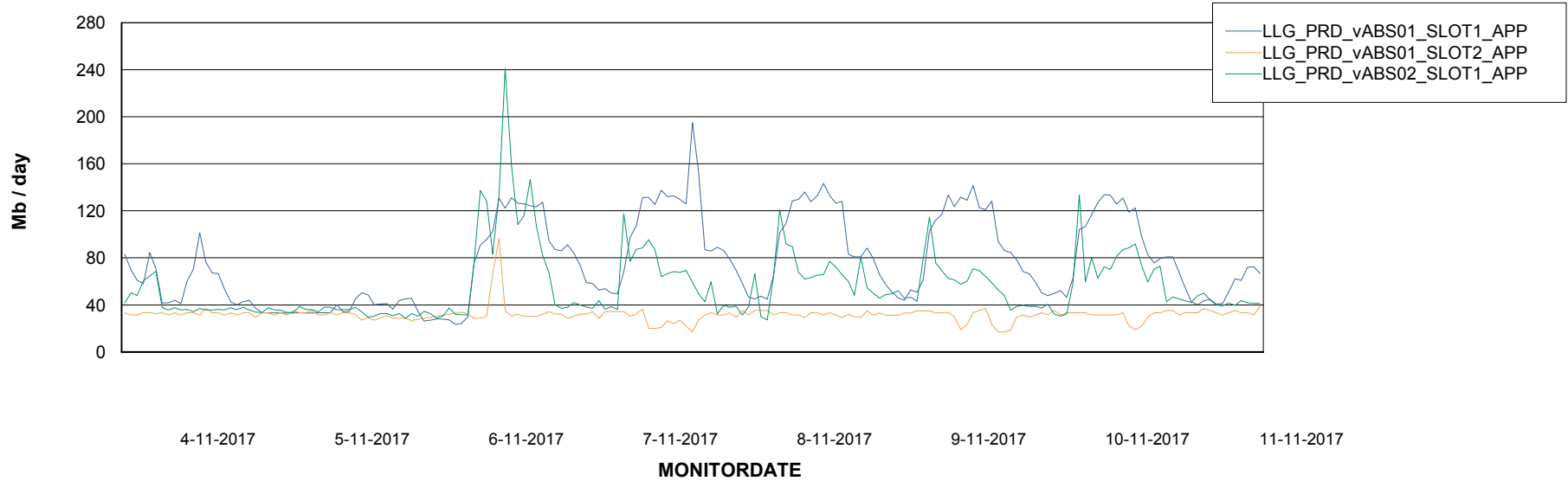
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Database ID 53

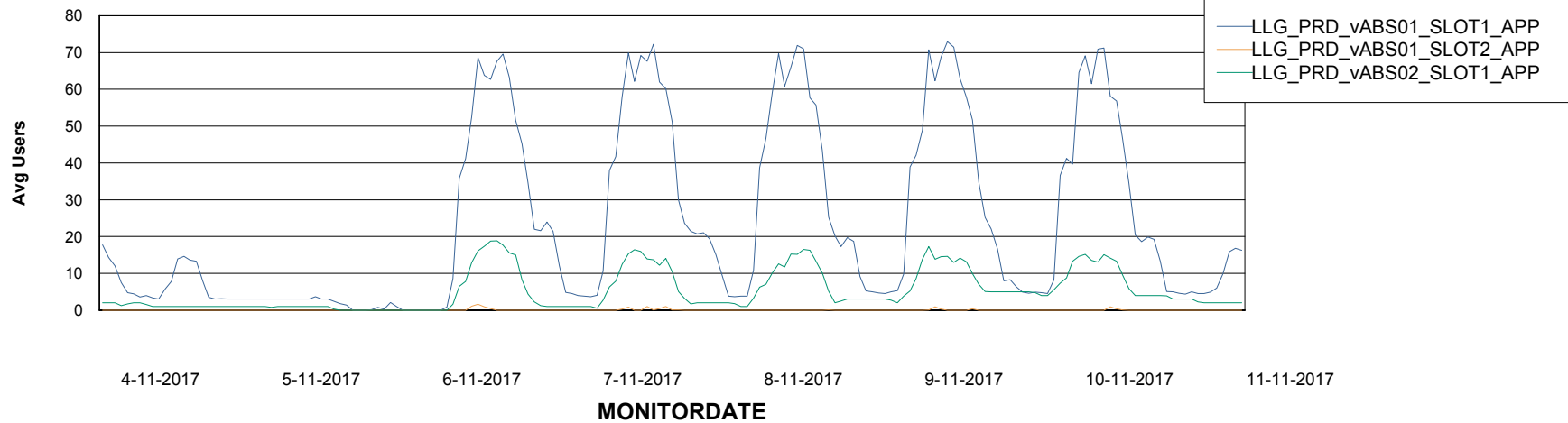


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



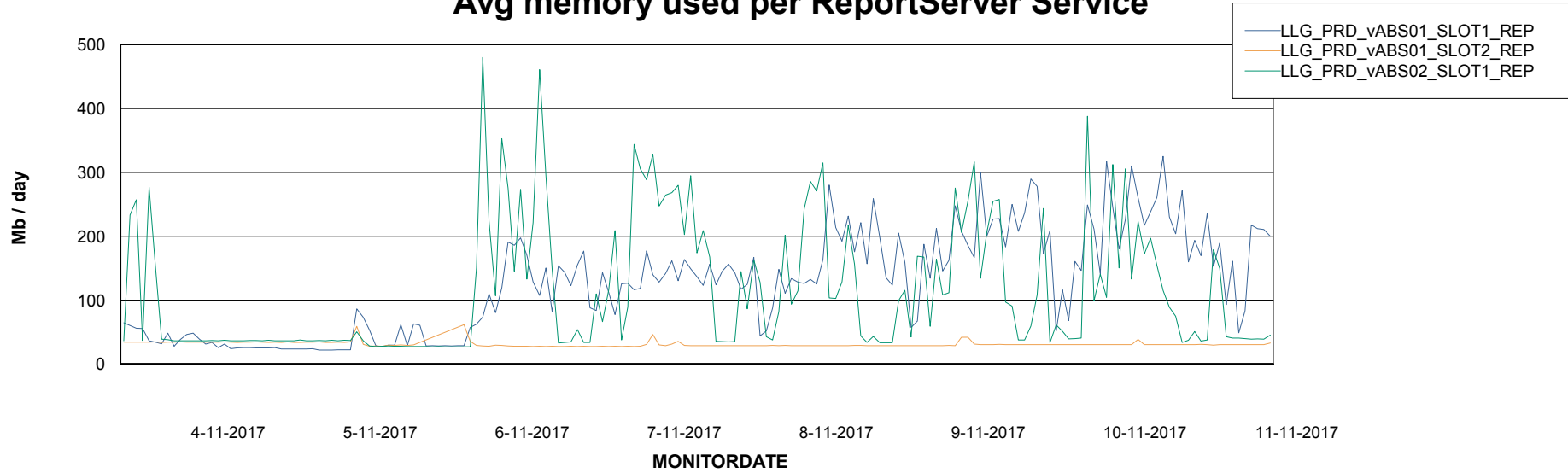
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

