

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



Harddisk Usage RSS\_PRD\_SVRDC020v015

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-8-2017 | 59                        | 100                         | 41                        | 300                         | 87                        | 300                         |
| 11-8-2017 | 59                        | 100                         | 41                        | 300                         | 87                        | 300                         |
| 10-8-2017 | 59                        | 100                         | 41                        | 300                         | 87                        | 300                         |
| 9-8-2017  | 59                        | 100                         | 41                        | 300                         | 87                        | 300                         |
| 8-8-2017  | 59                        | 100                         | 41                        | 300                         | 88                        | 300                         |
| 7-8-2017  | 59                        | 100                         | 41                        | 300                         | 88                        | 300                         |
| 6-8-2017  | 59                        | 100                         | 41                        | 300                         | 88                        | 300                         |

Harddisk Usage RSS\_PRD\_SVRDC021v015

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-8-2017 | 56                        | 100                         | 58                        | 300                         | 78                        | 300                         |
| 11-8-2017 | 57                        | 100                         | 58                        | 300                         | 78                        | 300                         |
| 10-8-2017 | 56                        | 100                         | 58                        | 300                         | 79                        | 300                         |
| 9-8-2017  | 57                        | 100                         | 58                        | 300                         | 79                        | 300                         |
| 8-8-2017  | 57                        | 100                         | 58                        | 300                         | 80                        | 300                         |
| 7-8-2017  | 57                        | 100                         | 59                        | 300                         | 80                        | 300                         |
| 6-8-2017  | 57                        | 100                         | 59                        | 300                         | 81                        | 300                         |

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## Harddisk Usage RSS\_PRD\_SVRDC022v015

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-8-2017 | 71                        | 100                         | 48                        | 5                           |
| 11-8-2017 | 71                        | 100                         | 48                        | 5                           |
| 10-8-2017 | 71                        | 100                         | 48                        | 5                           |
| 9-8-2017  | 71                        | 100                         | 49                        | 5                           |
| 8-8-2017  | 71                        | 100                         | 49                        | 5                           |
| 7-8-2017  | 71                        | 100                         | 49                        | 5                           |
| 6-8-2017  | 71                        | 100                         | 50                        | 5                           |

## Harddisk Usage RSS\_PRD\_SVRDC190v016

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-8-2017 | 24                        | 40                          | 98                        | 200                         |
| 11-8-2017 | 24                        | 40                          | 98                        | 200                         |
| 10-8-2017 | 24                        | 40                          | 98                        | 200                         |
| 9-8-2017  | 24                        | 40                          | 98                        | 200                         |
| 8-8-2017  | 24                        | 40                          | 98                        | 200                         |
| 7-8-2017  | 24                        | 40                          | 98                        | 200                         |
| 6-8-2017  | 24                        | 40                          | 98                        | 200                         |

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Harddisk Usage RSS\_PRD\_SVRDC191v016

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 12-8-2017 | 24                        | 60                          | 62                        | 200                         |
| 11-8-2017 | 24                        | 60                          | 62                        | 200                         |
| 10-8-2017 | 24                        | 60                          | 62                        | 200                         |
| 9-8-2017  | 24                        | 60                          | 62                        | 200                         |
| 8-8-2017  | 24                        | 60                          | 62                        | 200                         |
| 7-8-2017  | 24                        | 60                          | 62                        | 200                         |
| 6-8-2017  | 24                        | 60                          | 62                        | 200                         |

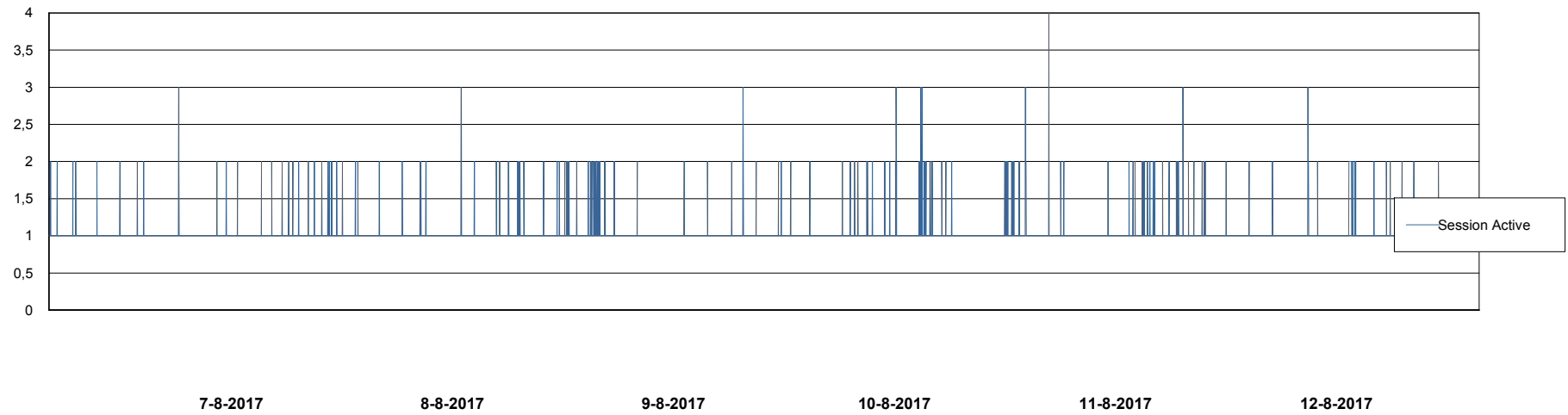
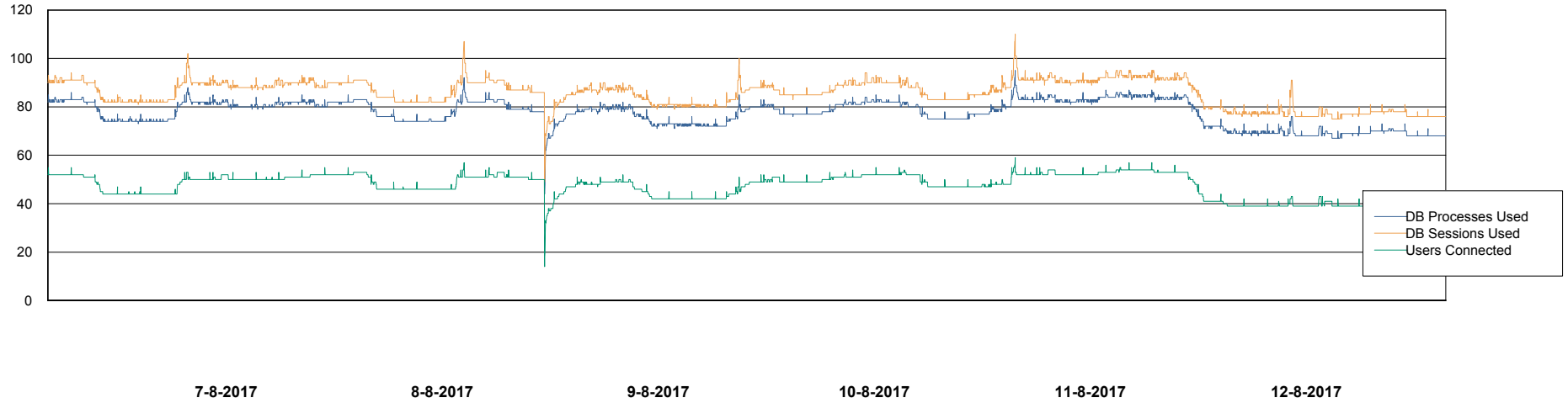
# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Database Performance RSSDB\_Production

DB Processes Max 150  
DB Sessions Max 248



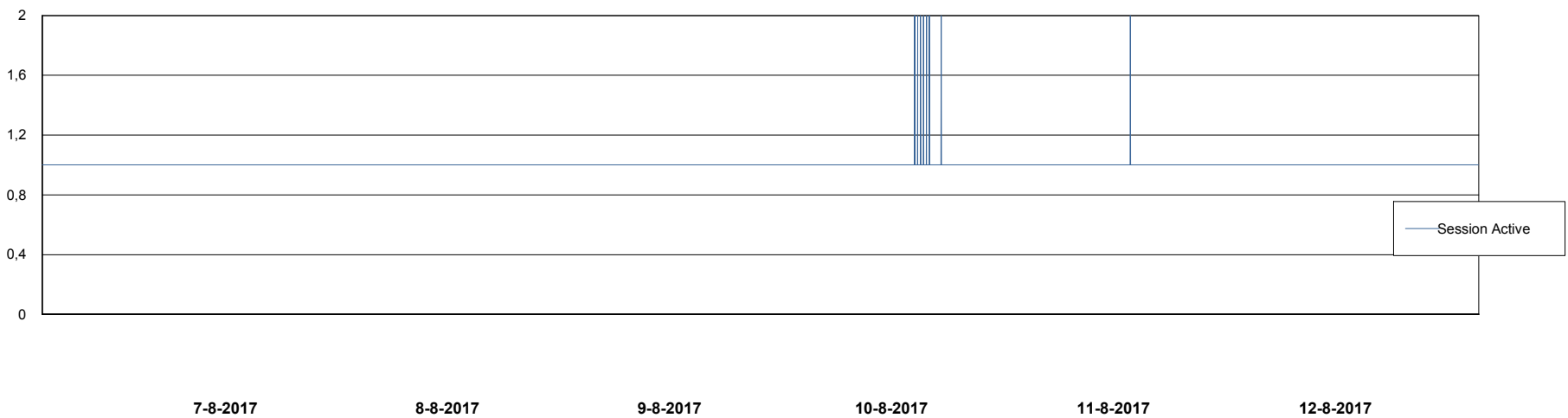
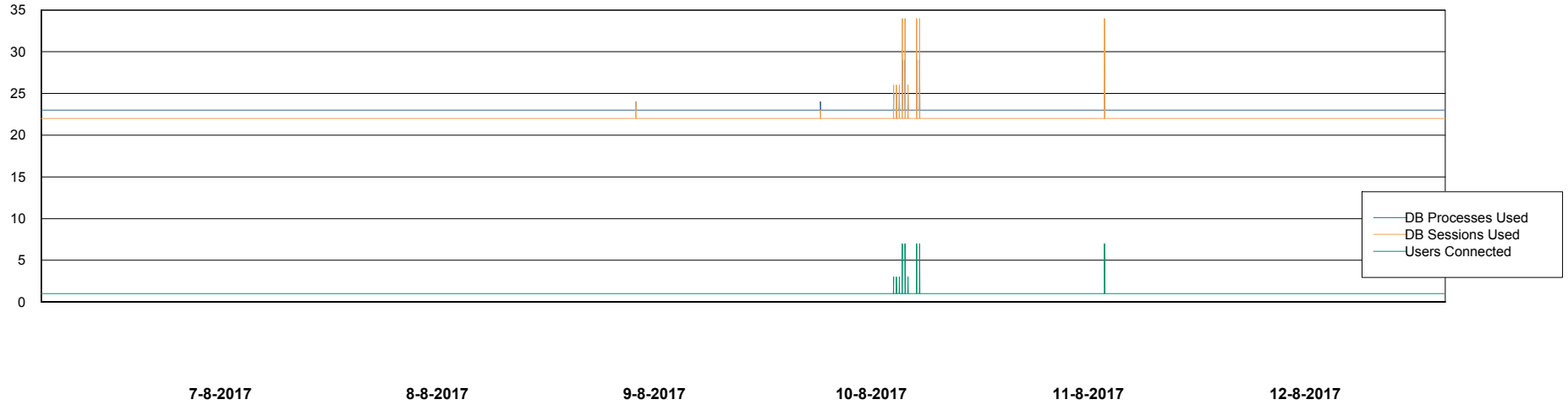
# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Database Performance RSSDB\_Standby

DB Processes Max 150  
DB Sessions Max 248



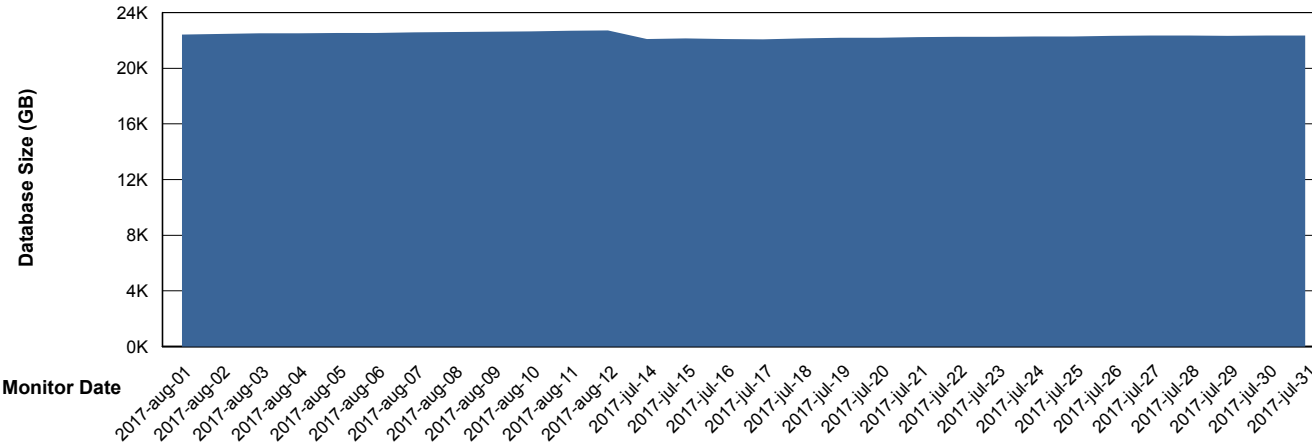
# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



|               |                  |
|---------------|------------------|
| DATABASE SIZE | RSSDB_Production |
|---------------|------------------|

## Database growth over last month



|                     |                  |
|---------------------|------------------|
| Database Tablespace | RSSDB_Production |
|---------------------|------------------|

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-8-2017 | ABSDATA         | 12,300        | 9,565         | 22              |
|           | INDX            | 14,900        | 11,845        | 21              |
| 11-8-2017 | ABSDATA         | 12,300        | 9,557         | 22              |
|           | INDX            | 14,900        | 11,845        | 21              |
| 10-8-2017 | ABSDATA         | 12,300        | 9,548         | 22              |
|           | INDX            | 14,900        | 11,837        | 21              |
| 9-8-2017  | ABSDATA         | 12,300        | 9,529         | 23              |
|           | INDX            | 14,900        | 11,798        | 21              |
| 8-8-2017  | ABSDATA         | 12,300        | 9,513         | 23              |
|           | INDX            | 14,900        | 11,794        | 21              |
| 7-8-2017  | ABSDATA         | 12,300        | 9,513         | 23              |
|           | INDX            | 14,900        | 11,789        | 21              |
| 6-8-2017  | ABSDATA         | 12,300        | 9,473         | 23              |
|           | INDX            | 14,900        | 11,772        | 21              |

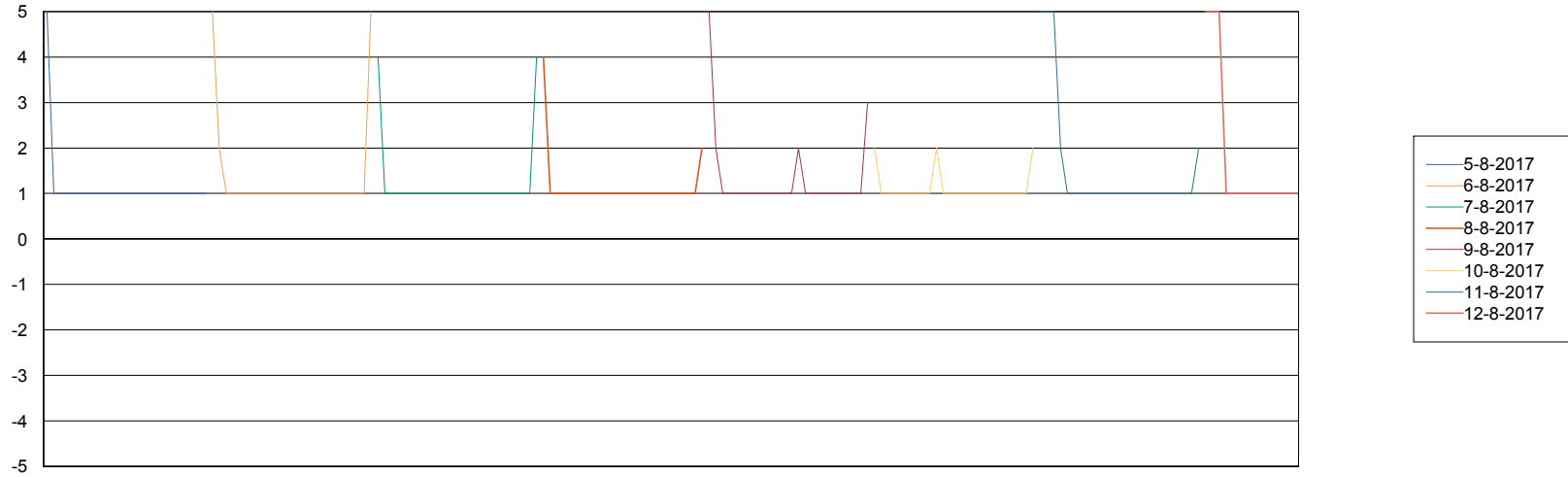
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Standby Database Health      RSS Production

## Recovery lag for last 7 days



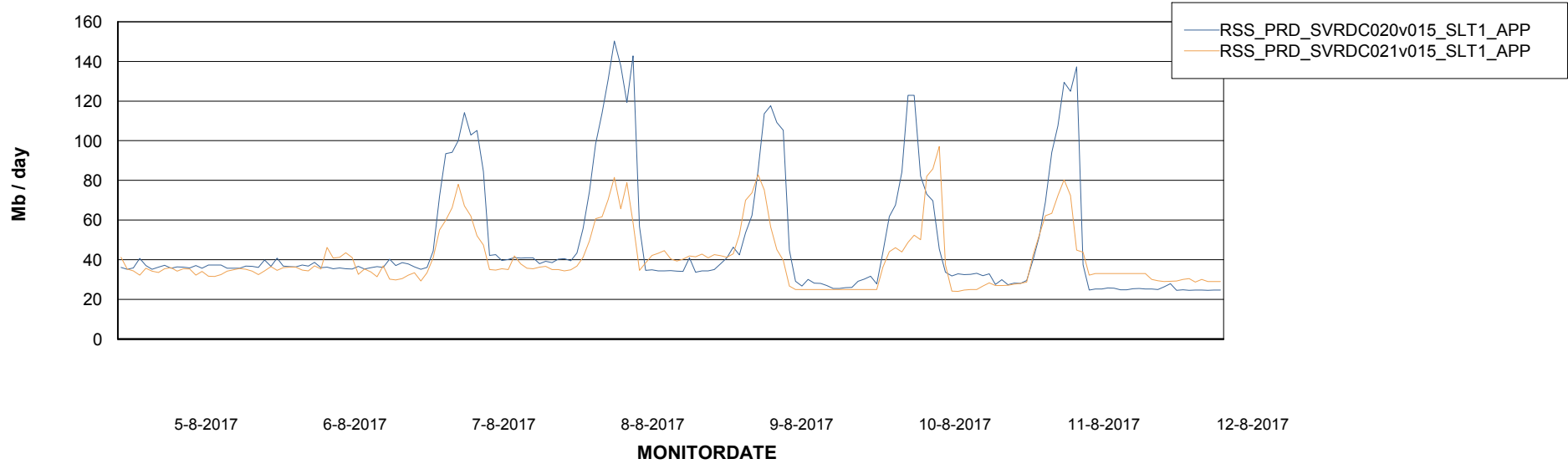
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Database ID 52

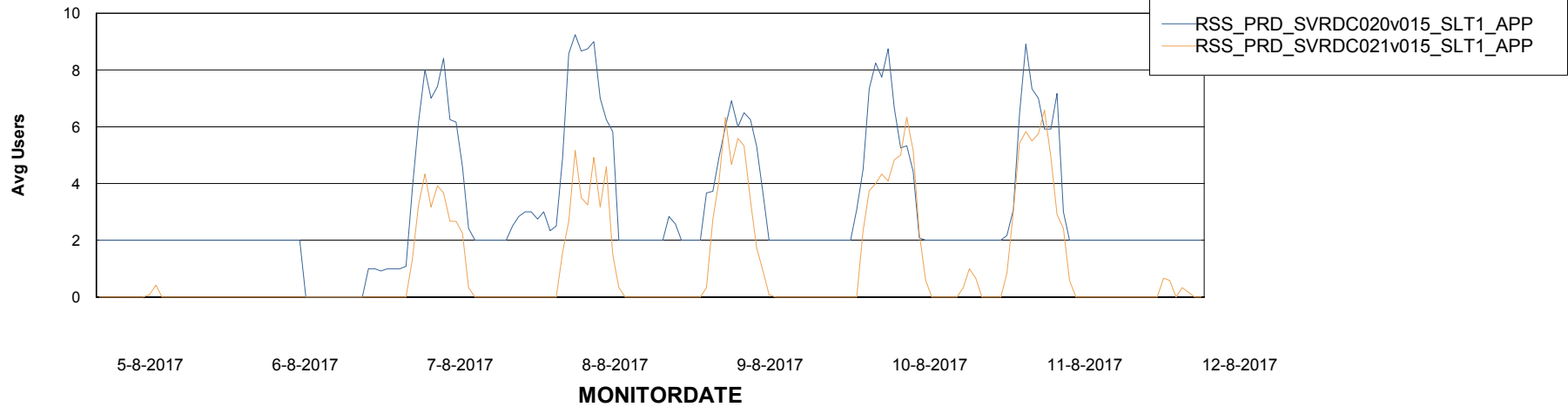


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



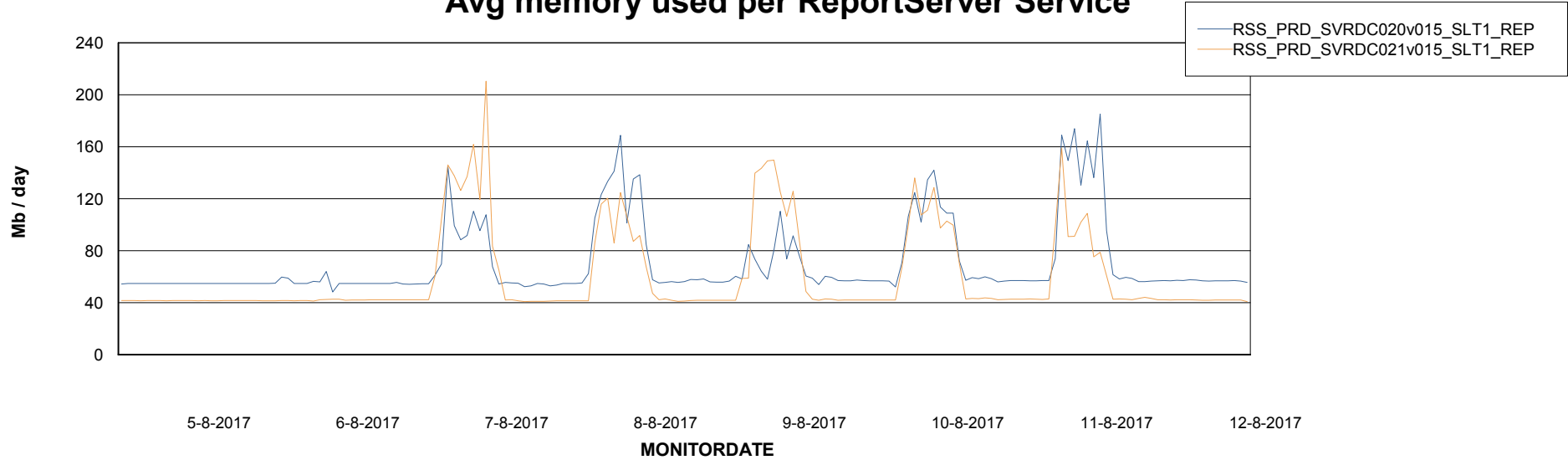
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

