

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



Harddisk Usage PHS\_BI\_GCAB779a

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-7-2017 | 18                        | 150                         | 15                        | 150                         |
| 14-7-2017 | 18                        | 150                         | 15                        | 150                         |
| 13-7-2017 | 18                        | 150                         | 15                        | 150                         |
| 12-7-2017 | 18                        | 150                         | 15                        | 150                         |
| 11-7-2017 | 18                        | 150                         | 16                        | 150                         |
| 10-7-2017 | 18                        | 150                         | 16                        | 150                         |
| 9-7-2017  | 18                        | 150                         | 16                        | 150                         |

Harddisk Usage PHS\_PRD\_GCAB574b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-7-2017 | 77                        | 150                         | 43                        | 300                         | 53                        | 200                         |
| 14-7-2017 | 77                        | 150                         | 43                        | 300                         | 55                        | 200                         |
| 13-7-2017 | 77                        | 150                         | 43                        | 300                         | 55                        | 200                         |
| 12-7-2017 | 77                        | 150                         | 43                        | 300                         | 55                        | 200                         |
| 11-7-2017 | 77                        | 150                         | 43                        | 300                         | 55                        | 200                         |
| 10-7-2017 | 77                        | 150                         | 43                        | 300                         | 54                        | 200                         |
| 9-7-2017  | 77                        | 150                         | 43                        | 300                         | 55                        | 200                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Harddisk Usage PHS\_PRD\_GCAB576b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-7-2017 | 79                        | 150                         | 46                        | 300                         | 79                        | 100                         |
| 14-7-2017 | 79                        | 150                         | 46                        | 300                         | 79                        | 100                         |
| 13-7-2017 | 79                        | 150                         | 46                        | 300                         | 79                        | 100                         |
| 12-7-2017 | 79                        | 150                         | 46                        | 300                         | 80                        | 100                         |
| 11-7-2017 | 79                        | 150                         | 46                        | 300                         | 79                        | 100                         |
| 10-7-2017 | 79                        | 150                         | 46                        | 300                         | 76                        | 100                         |
| 9-7-2017  | 79                        | 150                         | 46                        | 300                         | 79                        | 100                         |

Harddisk Usage PHS\_PRDWEB\_DCAB573b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 15-7-2017 | 84                        | 100                         |
| 14-7-2017 | 84                        | 100                         |
| 13-7-2017 | 84                        | 100                         |
| 12-7-2017 | 84                        | 100                         |
| 11-7-2017 | 84                        | 100                         |
| 10-7-2017 | 84                        | 100                         |
| 9-7-2017  | 84                        | 100                         |

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Harddisk Usage PHS\_TST\_GCAB575b

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 14-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 13-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 12-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 11-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 10-7-2017 | 18                        | 50                          | 44                        | 300                         |
| 9-7-2017  | 18                        | 50                          | 44                        | 300                         |

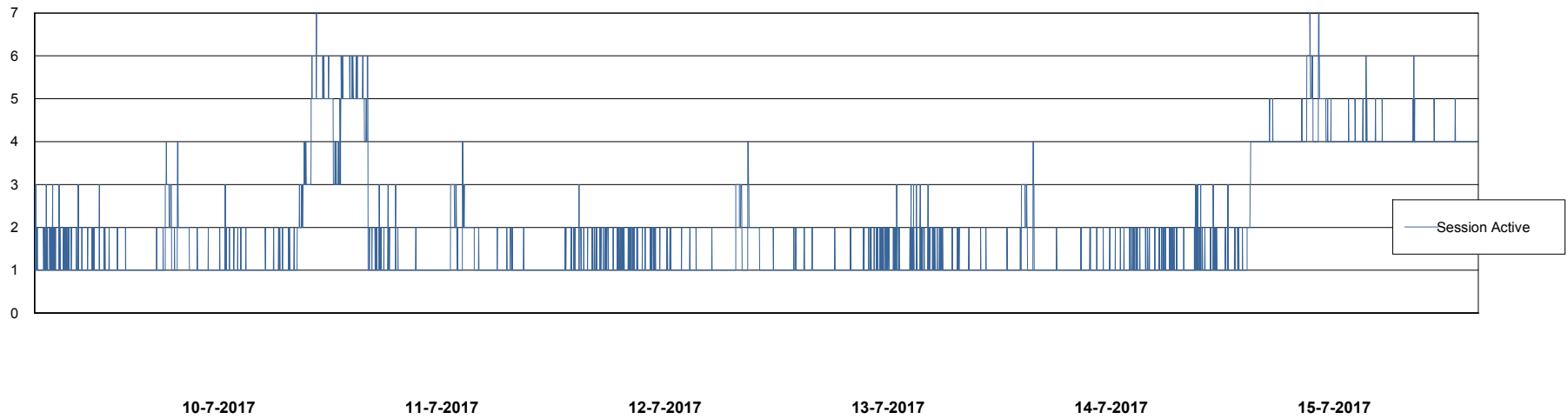
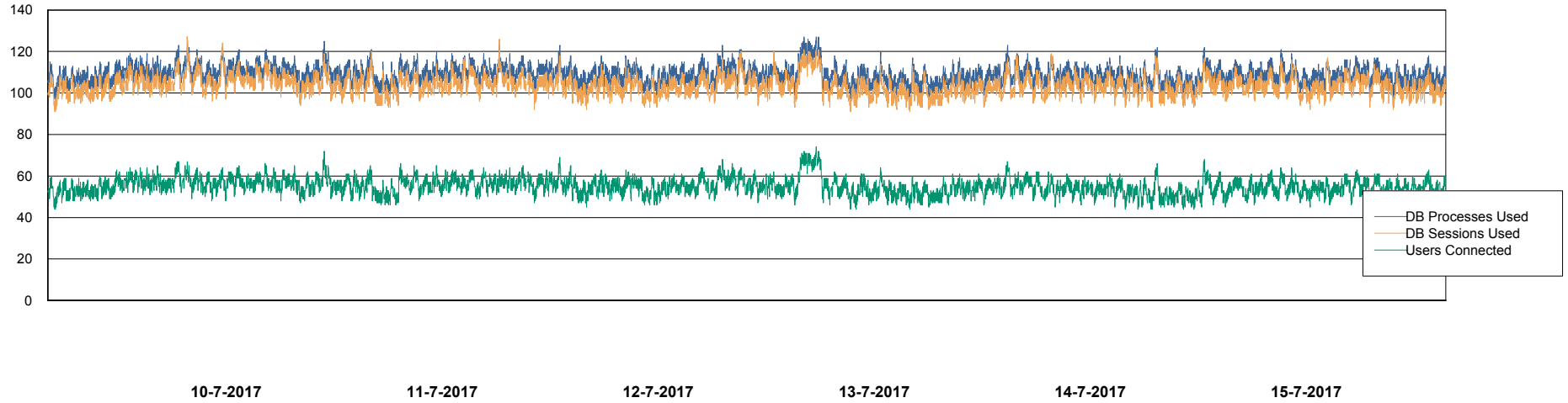
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Production

DB Processes Max 500  
DB Sessions Max 772



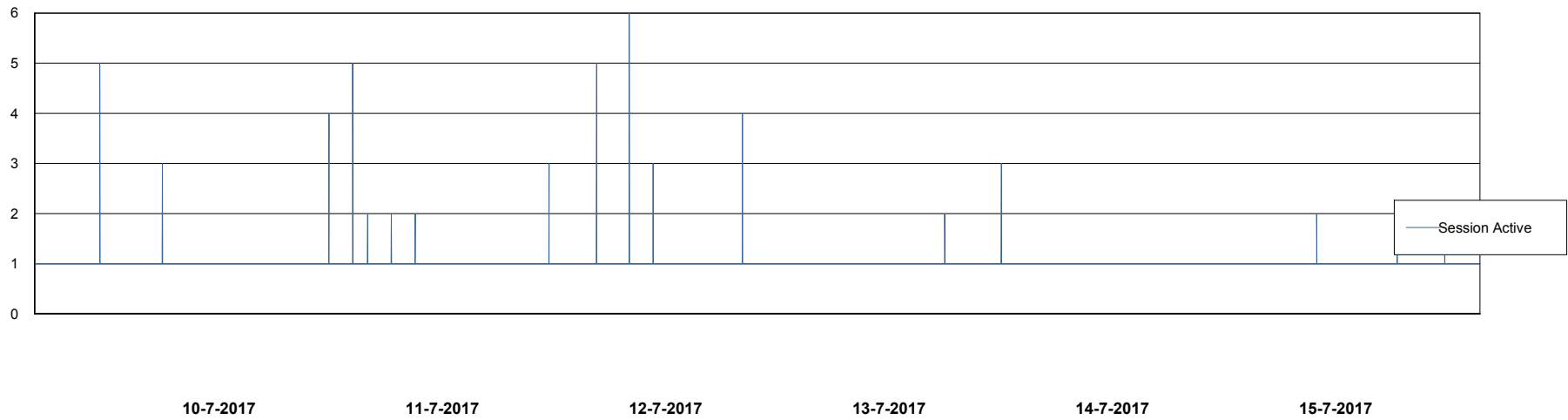
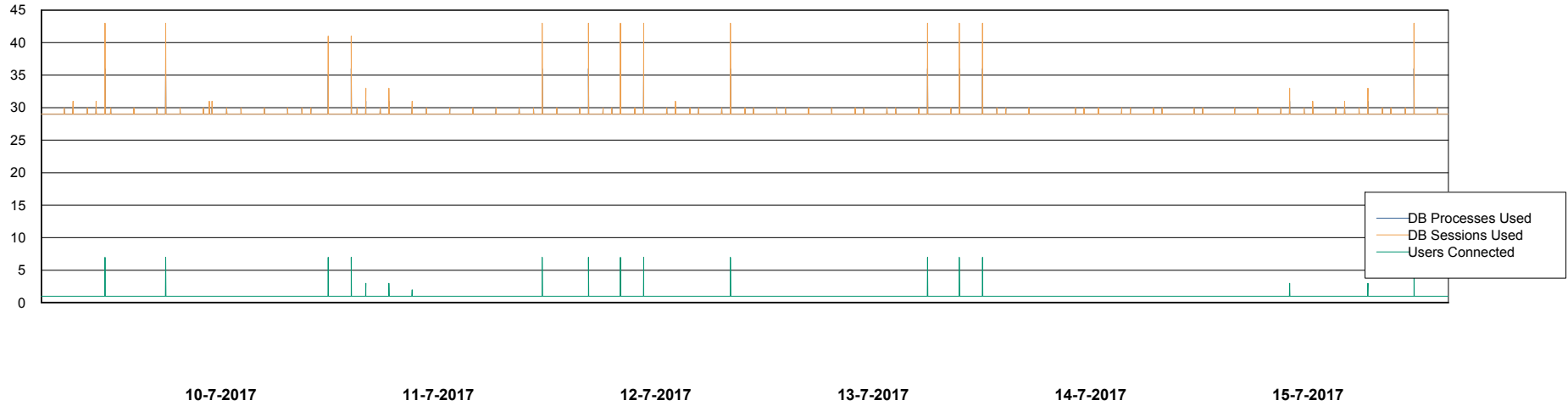
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Database Performance PHSDB\_Standby

DB Processes Max 500  
DB Sessions Max 772



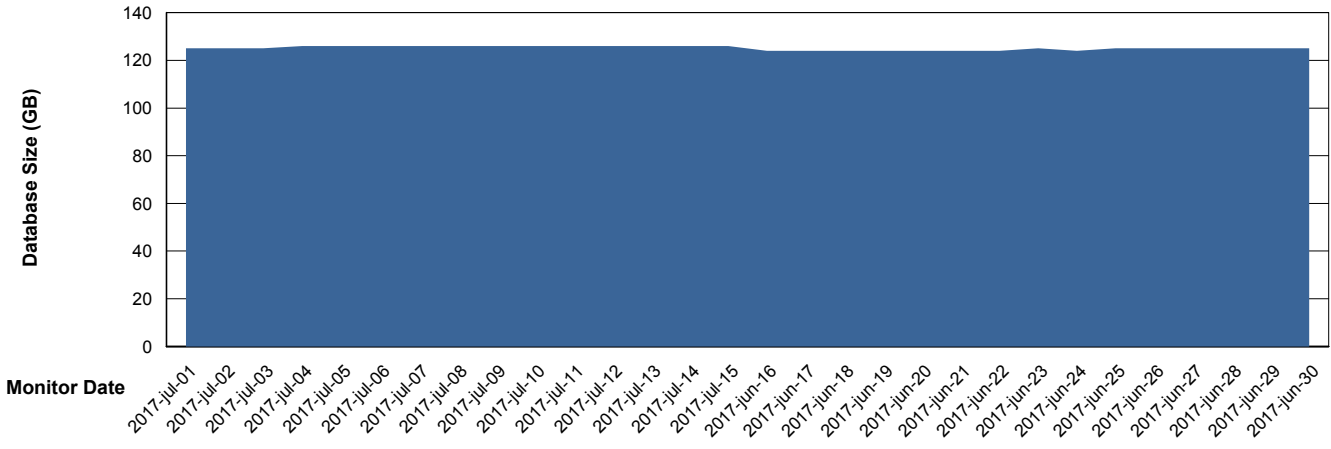
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



DATABASE SIZE PHSDB\_Production

## Database growth over last month



Database Tablespace PHSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 14-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 13-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 12-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 11-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 10-7-2017 | ABSDATA         | 146           | 122           | 16              |
|           | INDX            | 5             | 3             | 40              |
| 9-7-2017  | ABSDATA         | 146           | 120           | 18              |
|           | INDX            | 5             | 3             | 40              |

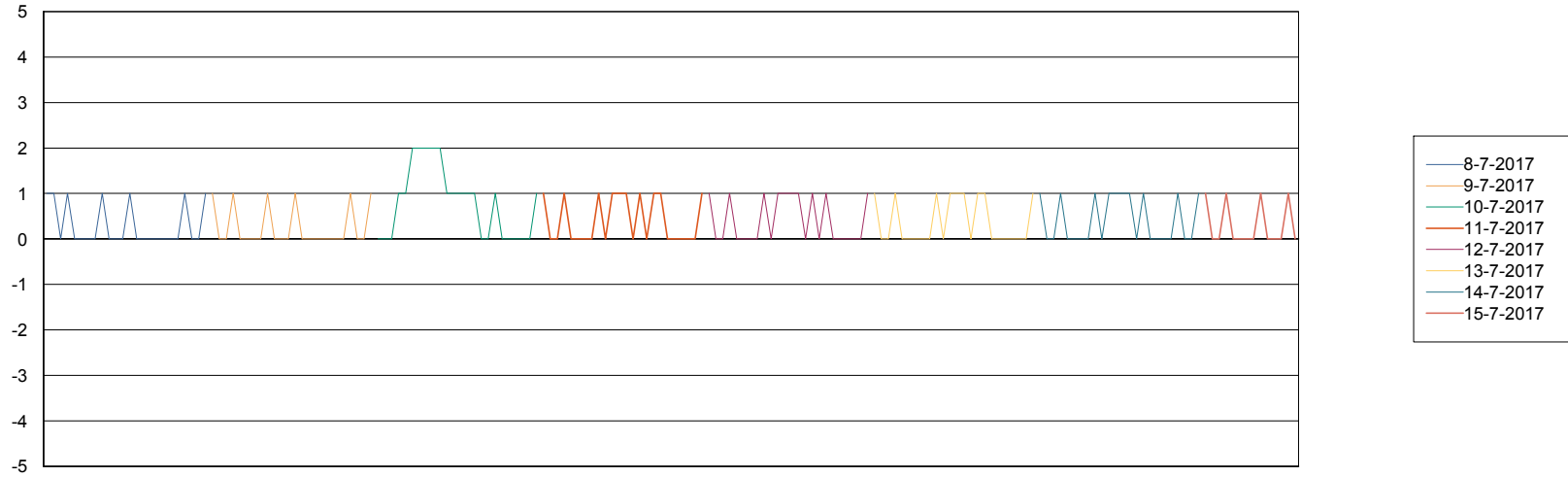
# Weekly SLA Customer Report

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Standby Database Health PHS\_Production

## Recovery lag for last 7 days



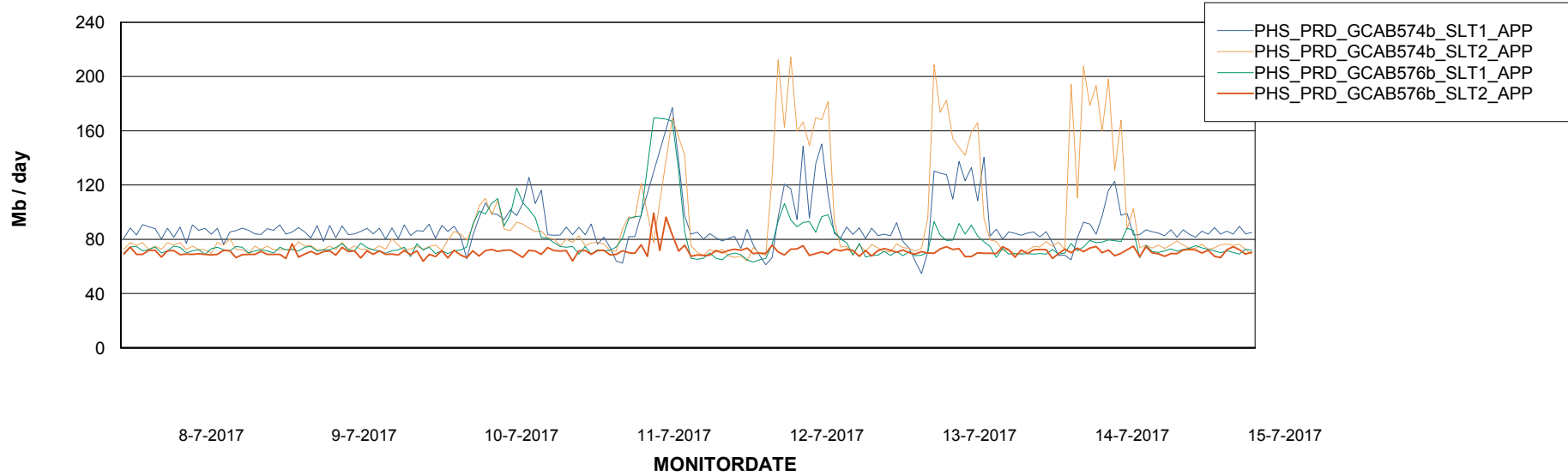
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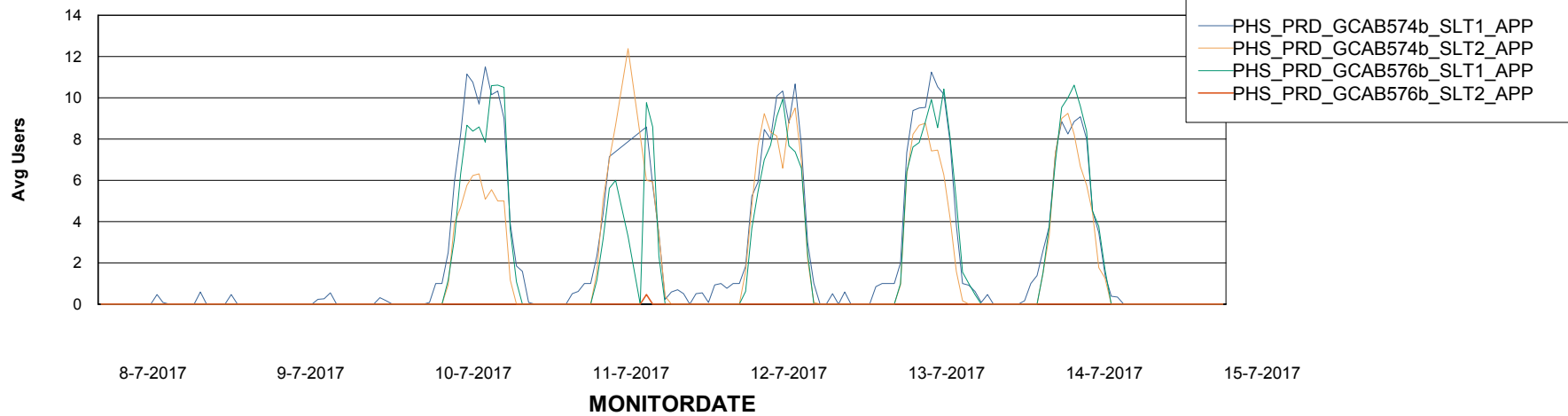


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



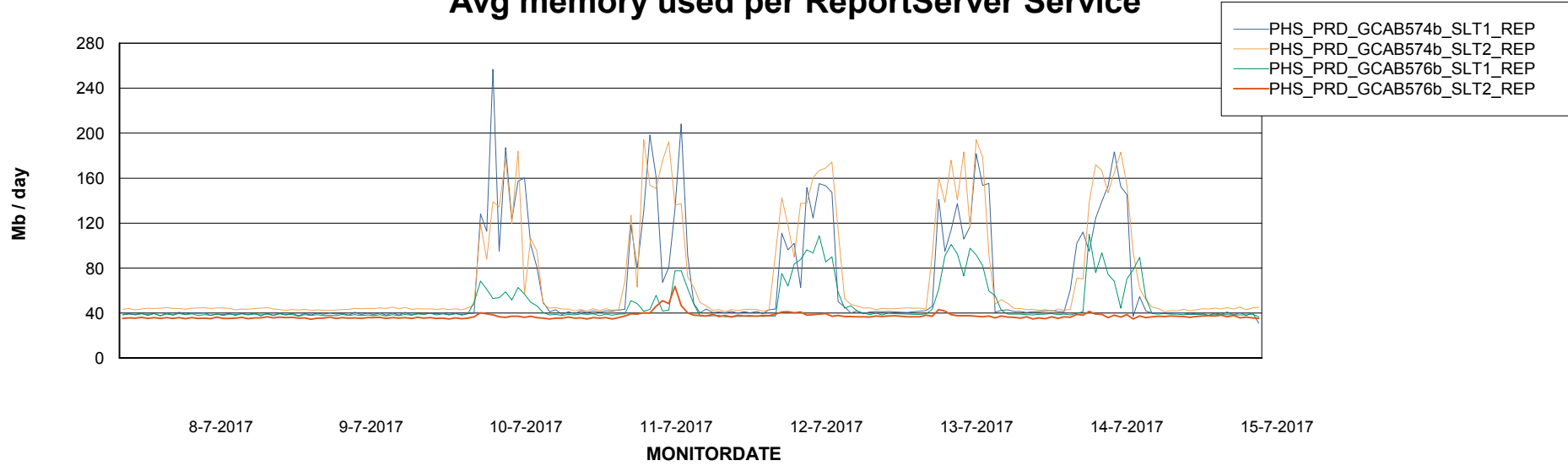
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Database ID 47



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



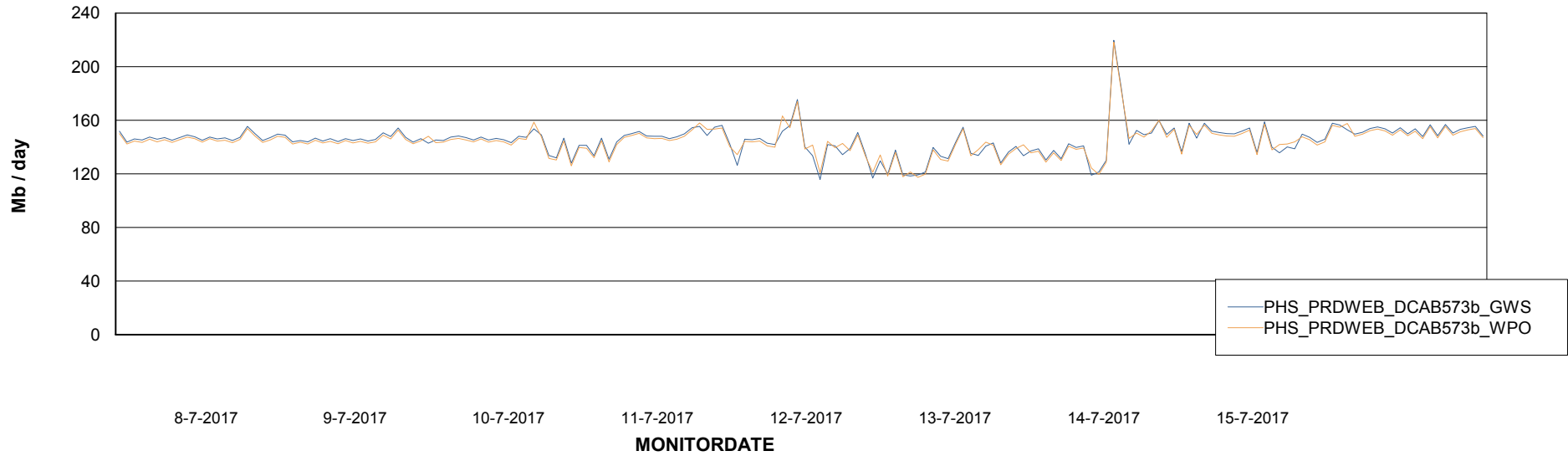
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

