

# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## Harddisk Usage SNG\_PRD\_ORACLE1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /u02 (%) | Total disk space on /u02 (Gb) | Used disk space on /u02 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|
| 5-7-2017  | 99                       | 11                         | 0                         | 99                           | 49                          | 400                           | 202                          |
| 4-7-2017  | 99                       | 11                         | 0                         | 99                           | 50                          | 400                           | 201                          |
| 3-7-2017  | 99                       | 11                         | 0                         | 99                           | 51                          | 400                           | 198                          |
| 2-7-2017  | 99                       | 11                         | 0                         | 99                           | 51                          | 400                           | 195                          |
| 1-7-2017  | 99                       | 11                         | 0                         | 99                           | 51                          | 400                           | 196                          |
| 30-6-2017 | 99                       | 11                         | 0                         | 99                           | 47                          | 400                           | 212                          |
| 29-6-2017 | 99                       | 11                         | 0                         | 99                           | 47                          | 400                           | 210                          |

## Harddisk Usage SNG\_PRD\_SVR1\_ABSAPP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 5-7-2017  | 63                        | 40                          | 77                        | 80                          |
| 4-7-2017  | 63                        | 40                          | 77                        | 80                          |
| 3-7-2017  | 63                        | 40                          | 77                        | 80                          |
| 2-7-2017  | 63                        | 40                          | 78                        | 80                          |
| 1-7-2017  | 63                        | 40                          | 78                        | 80                          |
| 30-6-2017 | 63                        | 40                          | 78                        | 80                          |
| 29-6-2017 | 63                        | 40                          | 78                        | 80                          |

# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 5-7-2017  | 53                        | 40                          |
| 4-7-2017  | 53                        | 40                          |
| 3-7-2017  | 53                        | 40                          |
| 2-7-2017  | 53                        | 40                          |
| 1-7-2017  | 53                        | 40                          |
| 30-6-2017 | 53                        | 40                          |
| 29-6-2017 | 53                        | 40                          |

## Harddisk Usage SNG\_PRD\_SVR1\_ABSWEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 5-7-2017  | 58                        | 40                          |
| 4-7-2017  | 58                        | 40                          |
| 3-7-2017  | 58                        | 40                          |
| 2-7-2017  | 58                        | 40                          |
| 1-7-2017  | 58                        | 40                          |
| 30-6-2017 | 58                        | 40                          |
| 29-6-2017 | 58                        | 40                          |

# Weekly SLA Customer Report

Customer SNG\_Production  
Database ID 70



Harddisk Usage SNG\_PRD\_SVR2\_ABSAPP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 5-7-2017  | 63                        | 40                          | 90                        | 80                          |
| 4-7-2017  | 63                        | 40                          | 90                        | 80                          |
| 3-7-2017  | 63                        | 40                          | 90                        | 80                          |
| 2-7-2017  | 63                        | 40                          | 90                        | 80                          |
| 1-7-2017  | 63                        | 40                          | 90                        | 80                          |
| 30-6-2017 | 63                        | 40                          | 90                        | 80                          |
| 29-6-2017 | 63                        | 40                          | 90                        | 80                          |

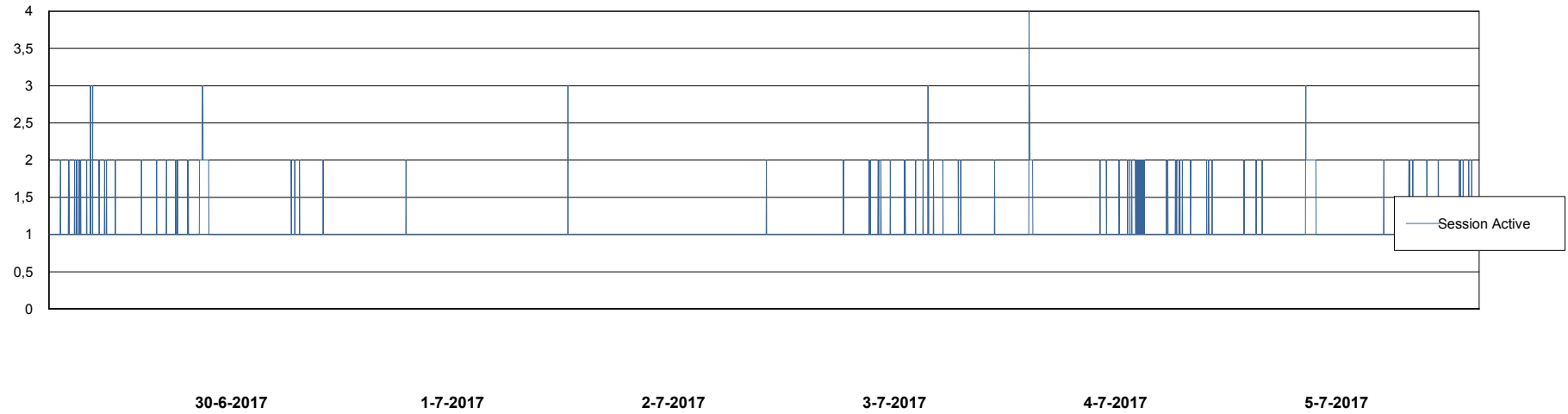
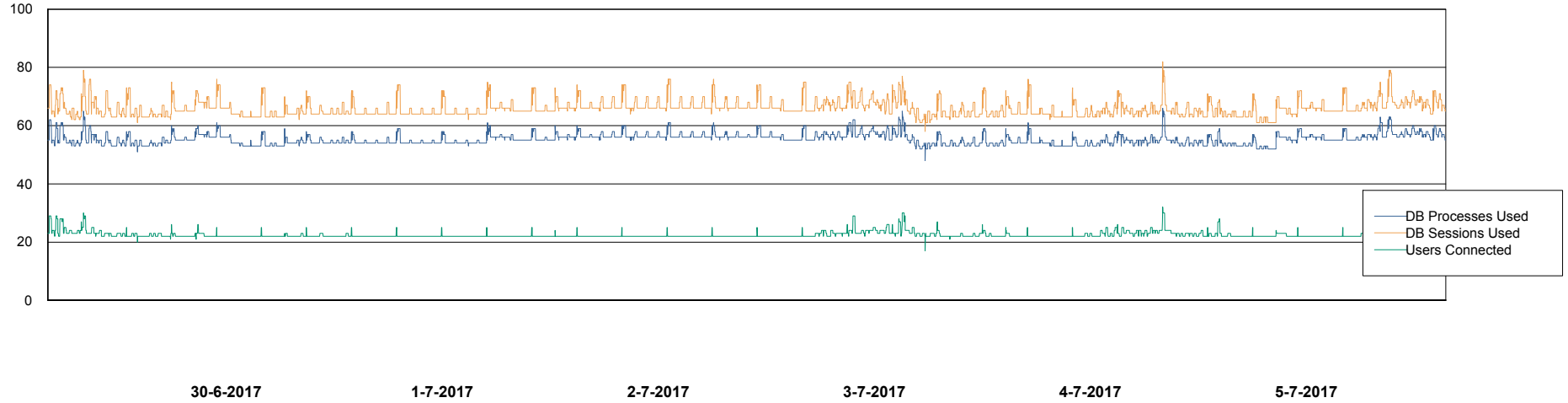
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## Database Performance SNGDB\_Production

DB Processes Max 500  
DB Sessions Max 792



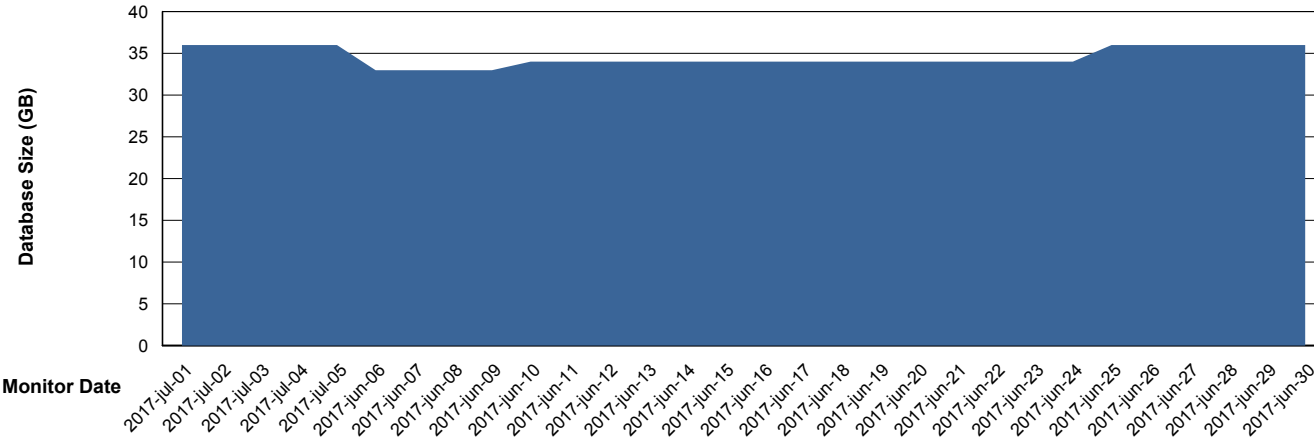
# Weekly SLA Customer Report

Customer SNG\_Production  
 Database ID 70



DATABASE SIZE SNGDB\_Production

Database growth over last month



Database Tablespace SNGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5-7-2017  | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 4-7-2017  | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 3-7-2017  | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 2-7-2017  | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 1-7-2017  | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 30-6-2017 | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |
| 29-6-2017 | ABSDATA         | 16            | 10            | 38              |
|           | INDX            | 32            | 25            | 22              |

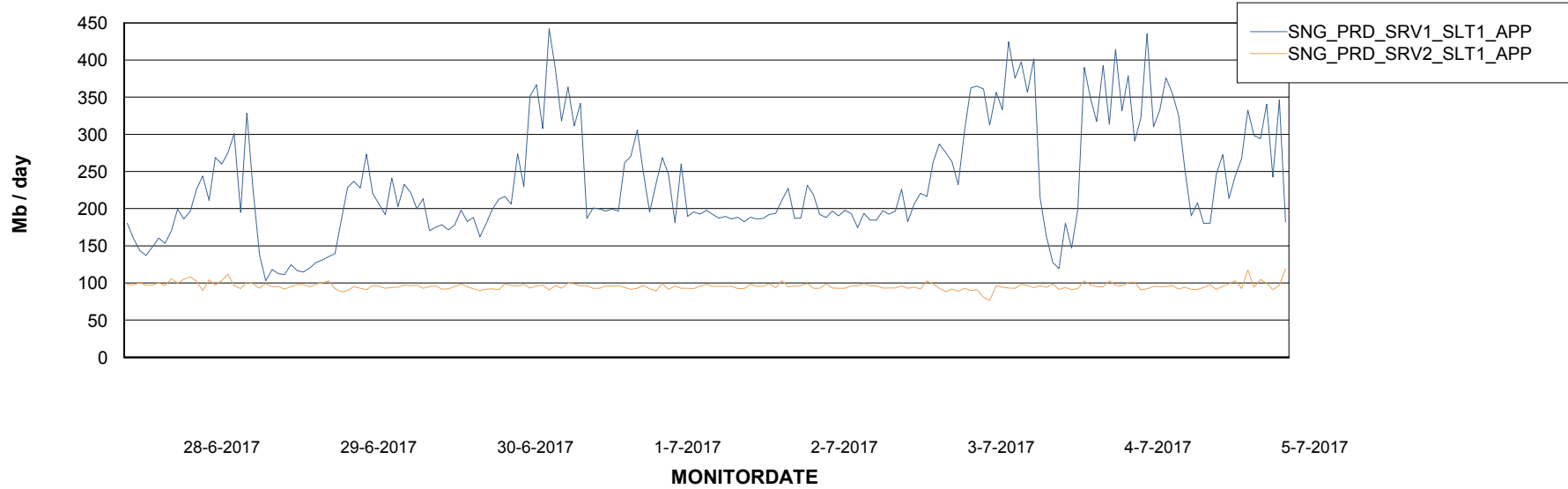
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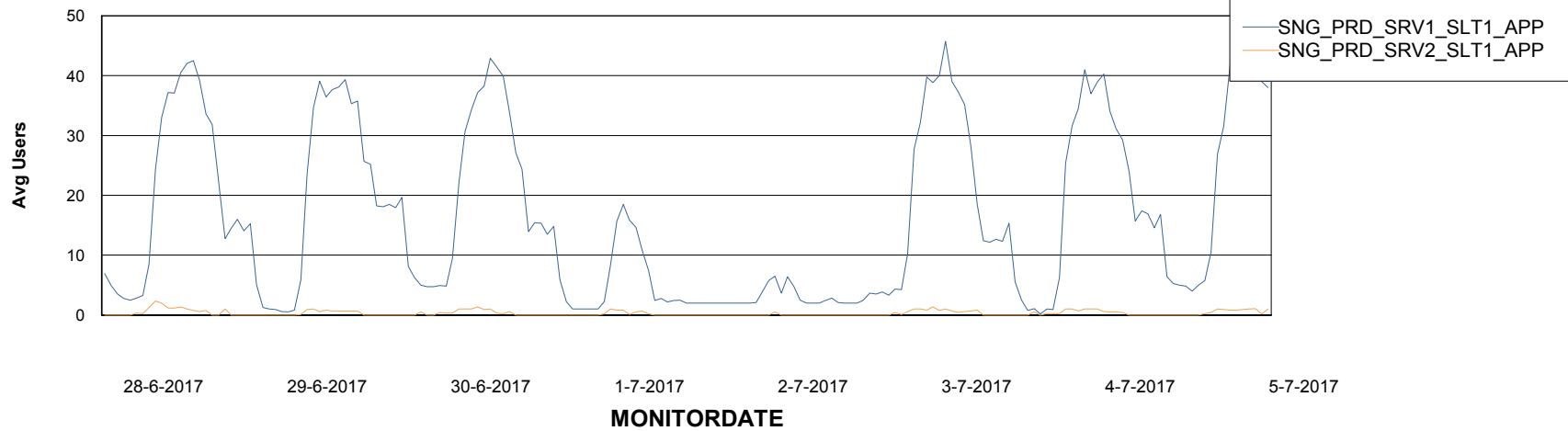


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



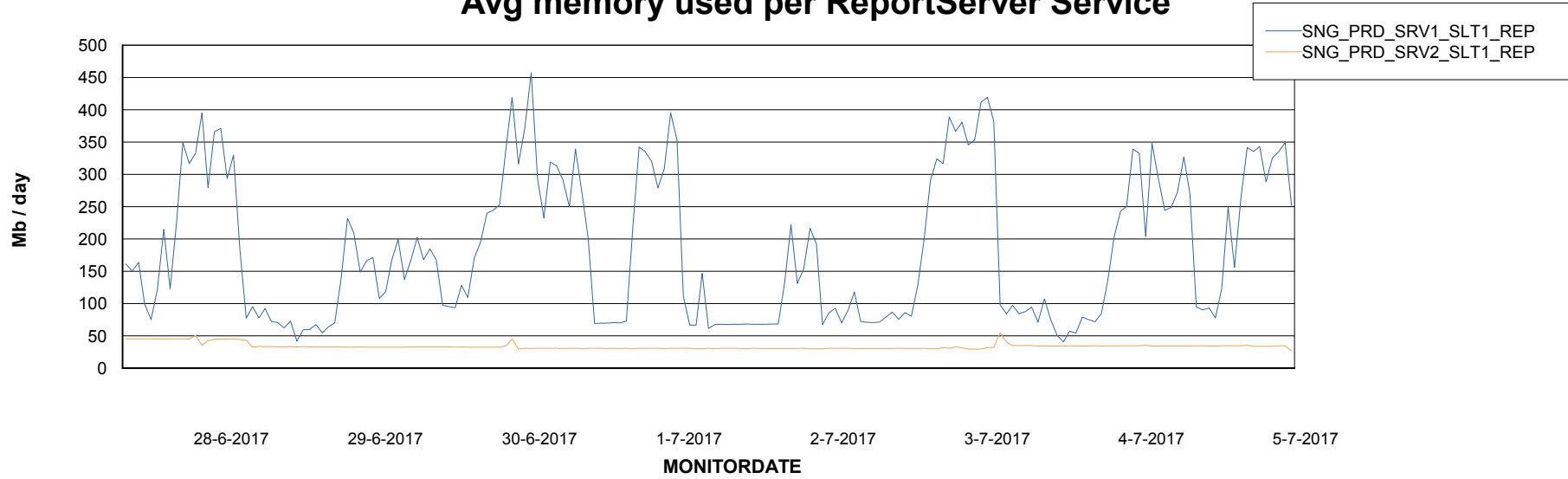
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



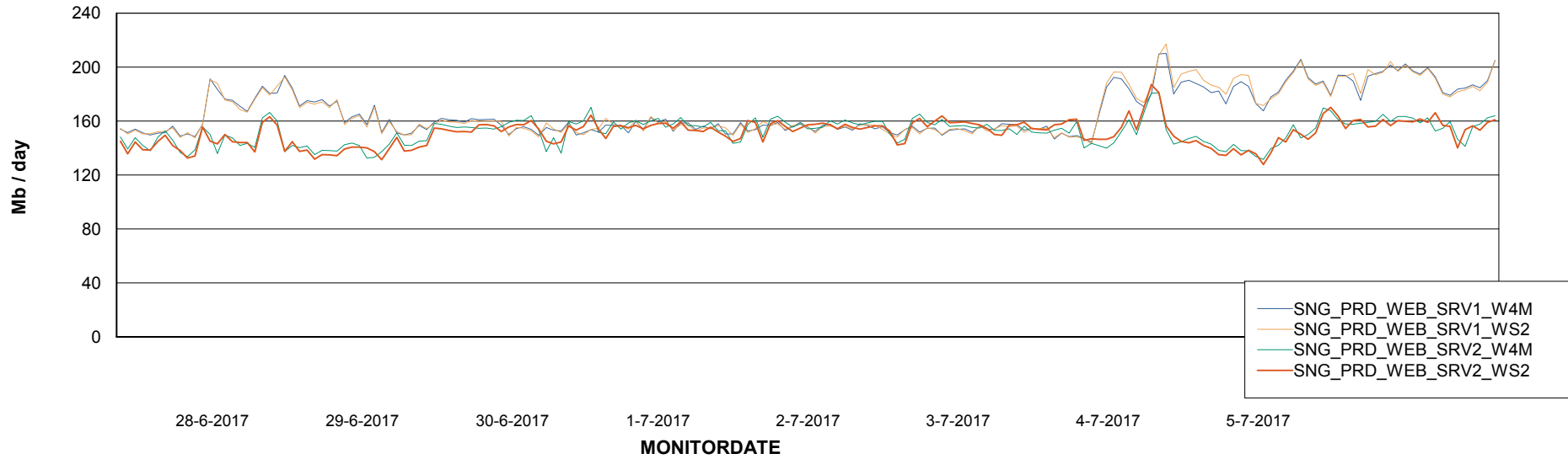
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

