

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 8 | 1 | 1 | 77 |
| 4-7-2017 | 5 | 1 | 1 | 77 |
| 3-7-2017 | 5 | 1 | 1 | 77 |
| 2-7-2017 | 12 | 1 | 1 | 77 |
| 1-7-2017 | 12 | 1 | 1 | 77 |
| 30-6-2017 | 19 | 1 | 1 | 77 |
| 29-6-2017 | 19 | 1 | 1 | 77 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 16 | 1 | 1 | 71 |
| 4-7-2017 | 16 | 1 | 1 | 71 |
| 3-7-2017 | 16 | 1 | 1 | 71 |
| 2-7-2017 | 16 | 1 | 1 | 71 |
| 1-7-2017 | 16 | 1 | 1 | 71 |
| 30-6-2017 | 16 | 1 | 1 | 71 |
| 29-6-2017 | 16 | 1 | 1 | 71 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 23 | 1 | 1 | 94 |
| 4-7-2017 | 23 | 1 | 1 | 94 |
| 3-7-2017 | 23 | 1 | 1 | 94 |
| 2-7-2017 | 23 | 1 | 1 | 94 |
| 1-7-2017 | 23 | 1 | 1 | 94 |
| 30-6-2017 | 23 | 1 | 1 | 94 |
| 29-6-2017 | 23 | 1 | 1 | 94 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 27 | 1 | 1 | 98 |
| 4-7-2017 | 27 | 1 | 1 | 98 |
| 3-7-2017 | 27 | 1 | 1 | 98 |
| 2-7-2017 | 27 | 1 | 1 | 98 |
| 1-7-2017 | 27 | 1 | 1 | 98 |
| 30-6-2017 | 27 | 1 | 1 | 98 |
| 29-6-2017 | 27 | 1 | 1 | 98 |

Weekly SLA Customer Report

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 21 | 1 | 1 | 99 |
| 4-7-2017 | 21 | 1 | 1 | 99 |
| 3-7-2017 | 21 | 1 | 1 | 99 |
| 2-7-2017 | 21 | 1 | 1 | 99 |
| 1-7-2017 | 21 | 1 | 1 | 99 |
| 30-6-2017 | 21 | 1 | 1 | 99 |
| 29-6-2017 | 21 | 1 | 1 | 99 |

Harddisk Usage BGG_PRD_SRV4

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 5-7-2017 | 25 | 1 | 1 | 98 |
| 4-7-2017 | 25 | 1 | 1 | 98 |
| 3-7-2017 | 25 | 1 | 1 | 98 |
| 2-7-2017 | 25 | 1 | 1 | 98 |
| 1-7-2017 | 25 | 1 | 1 | 98 |
| 30-6-2017 | 25 | 1 | 1 | 98 |
| 29-6-2017 | 25 | 1 | 1 | 98 |

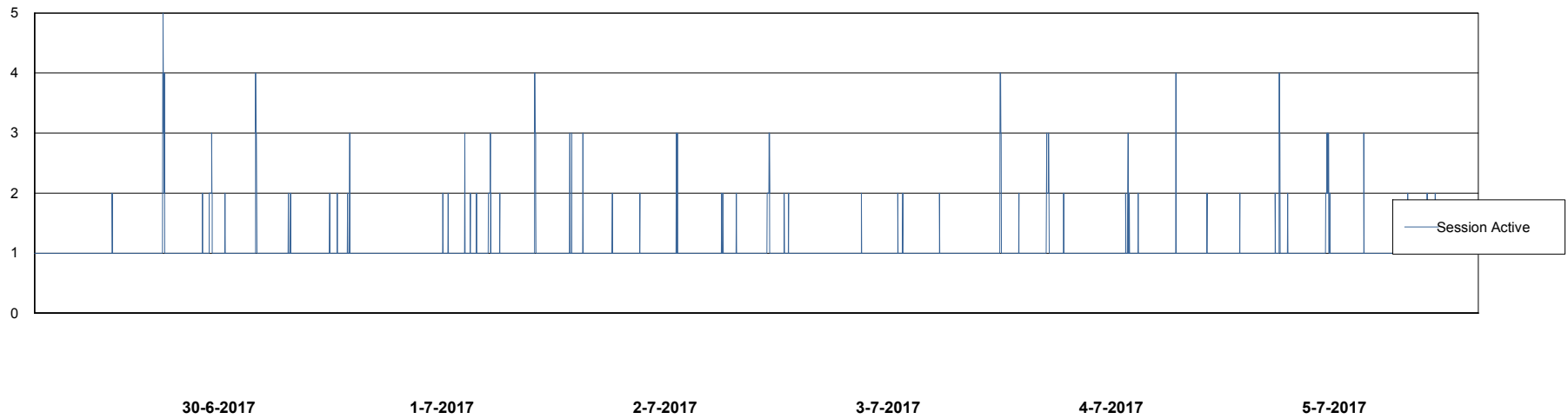
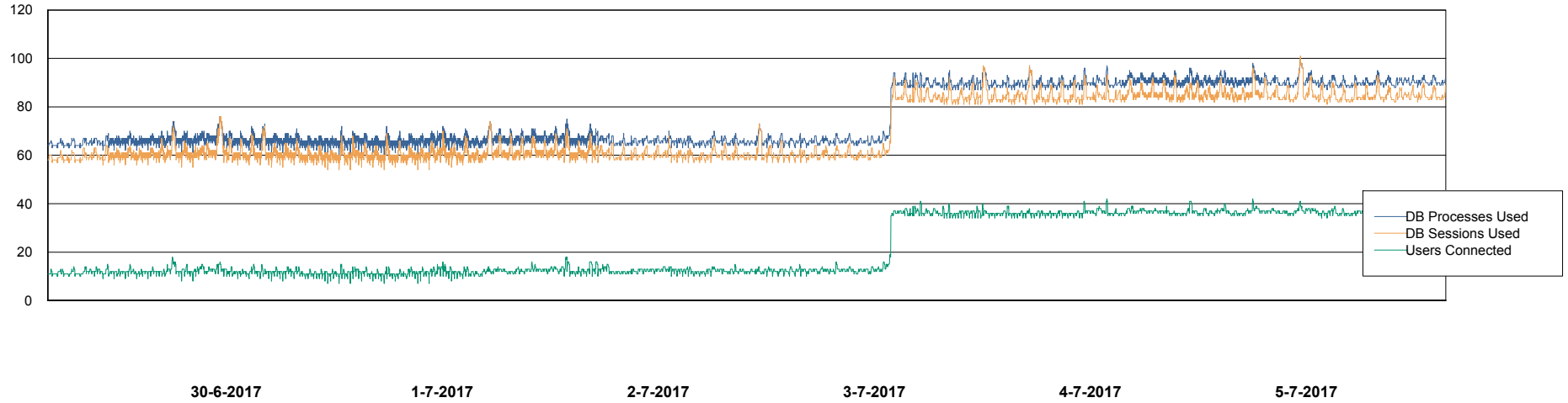
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

DB Processes Max 300
DB Sessions Max 472



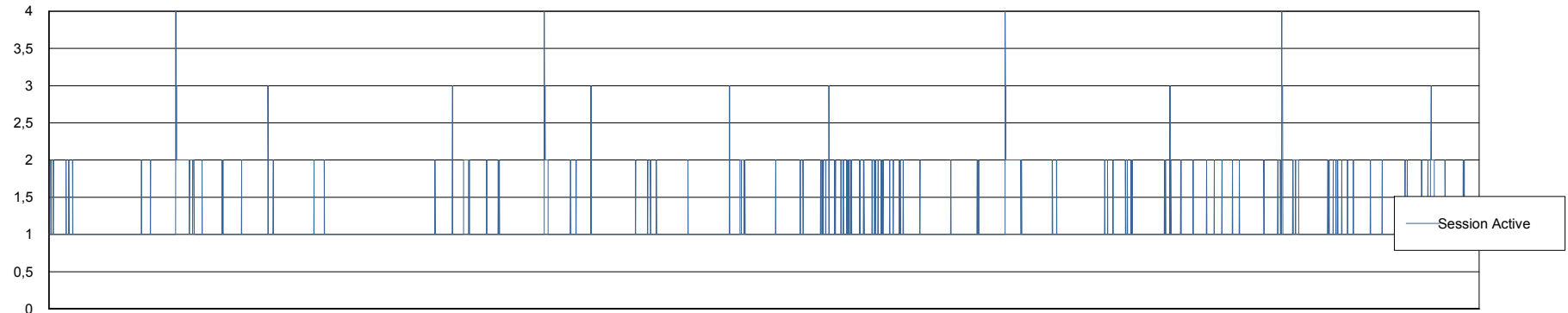
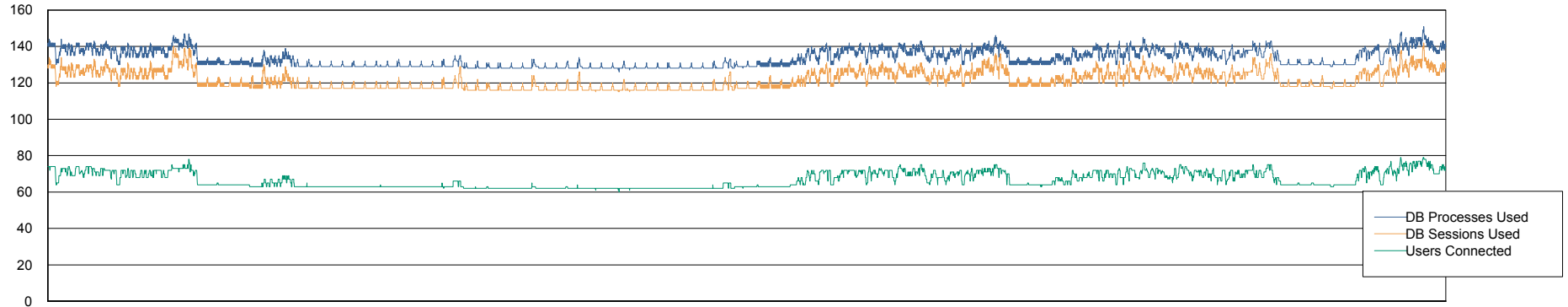
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

DB Processes Max 300
DB Sessions Max 474



30-6-2017 1-7-2017 2-7-2017 3-7-2017 4-7-2017 5-7-2017

30-6-2017 1-7-2017 2-7-2017 3-7-2017 4-7-2017 5-7-2017

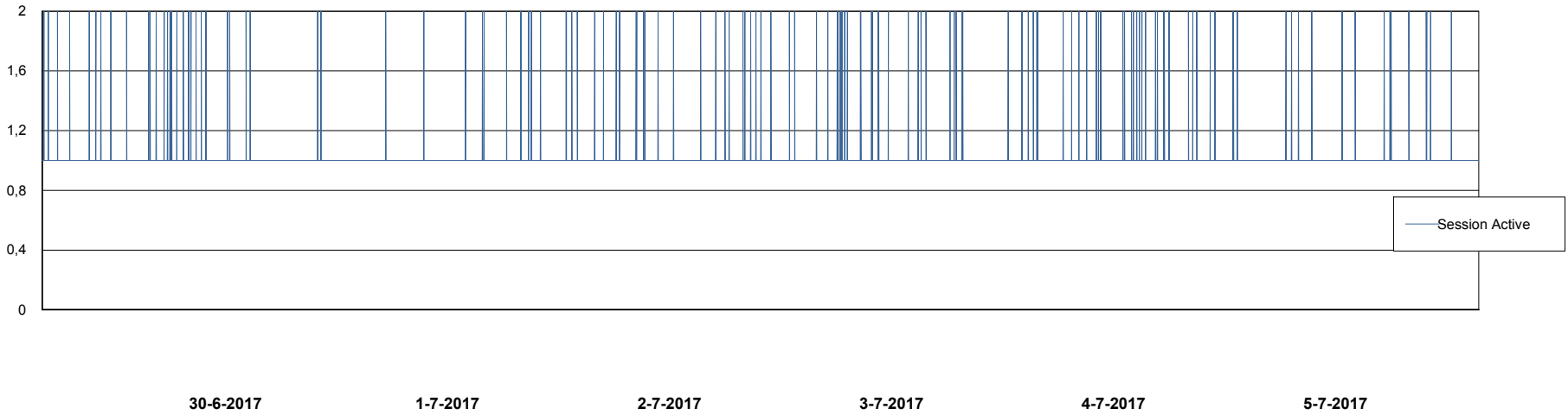
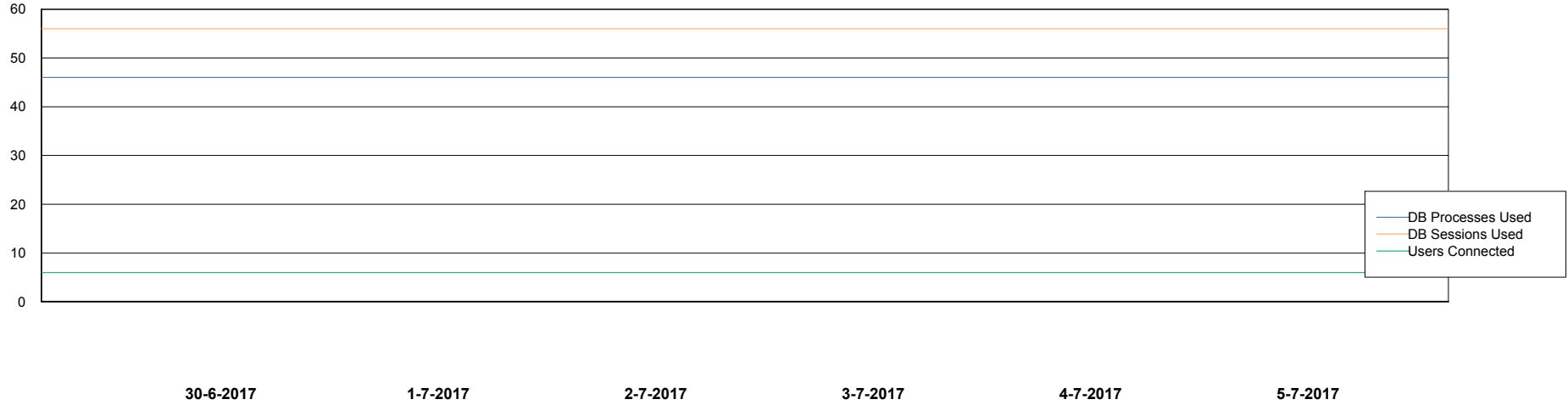
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby

DB Processes Max 300
DB Sessions Max 474



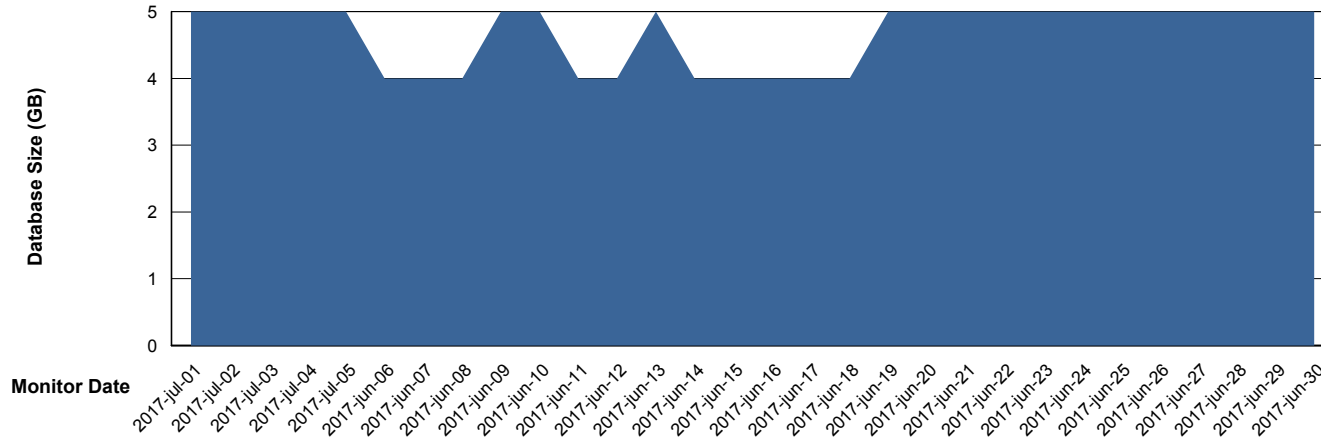
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Customer BGG_Production
Database ID 58



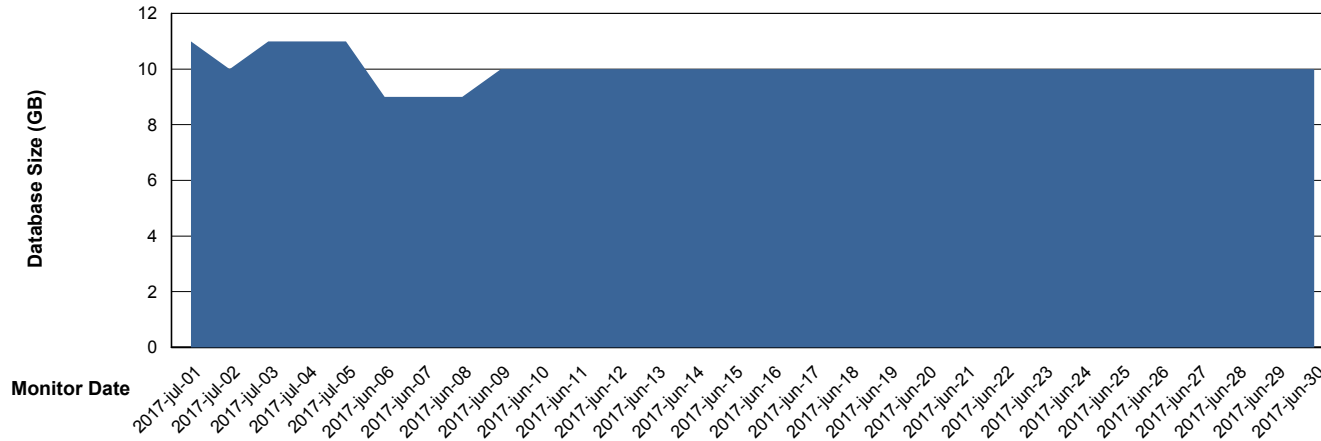
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



| Database Tablespace | | BGGDB_BI | | |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 5-7-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 2 | 75 |
| 4-7-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |
| 3-7-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |
| 2-7-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |
| 1-7-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |
| 30-6-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |
| 29-6-2017 | ABSDATA | 4 | 2 | 50 |
| | INDX | 8 | 1 | 88 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 5-7-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 4-7-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 3-7-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 2-7-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 1-7-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 30-6-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |
| 29-6-2017 | ABSDATA | 10 | 8 | 20 |
| | INDX | 8 | 0 | 100 |

Standby Database Health BGG_Production

Recovery lag for last 7 days



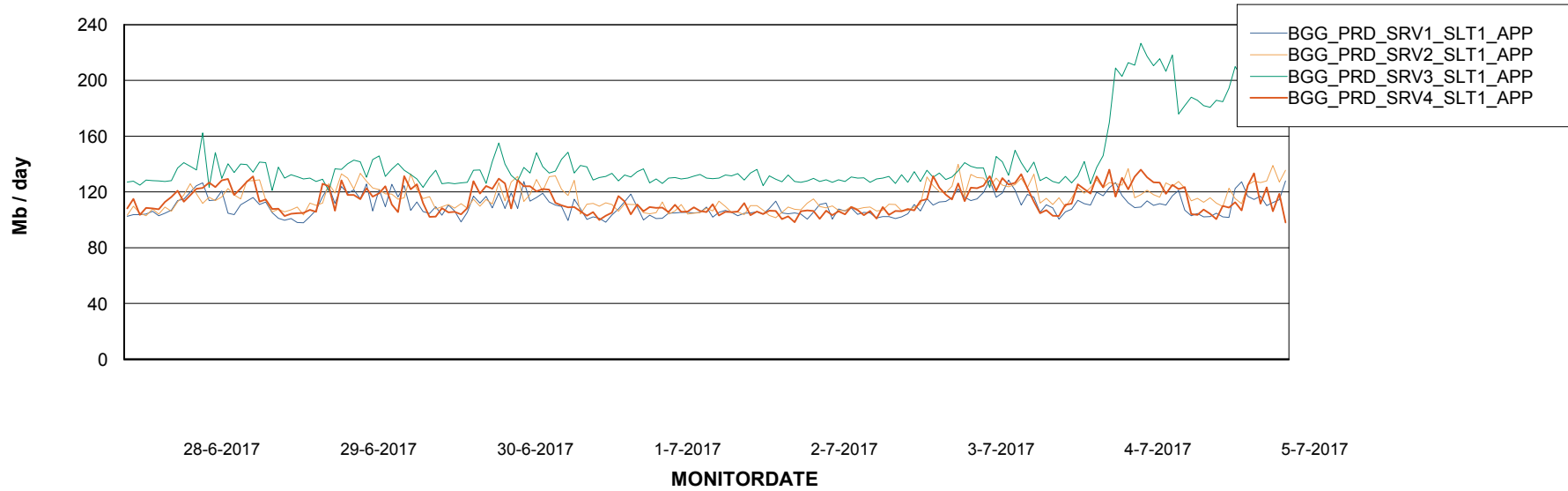
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

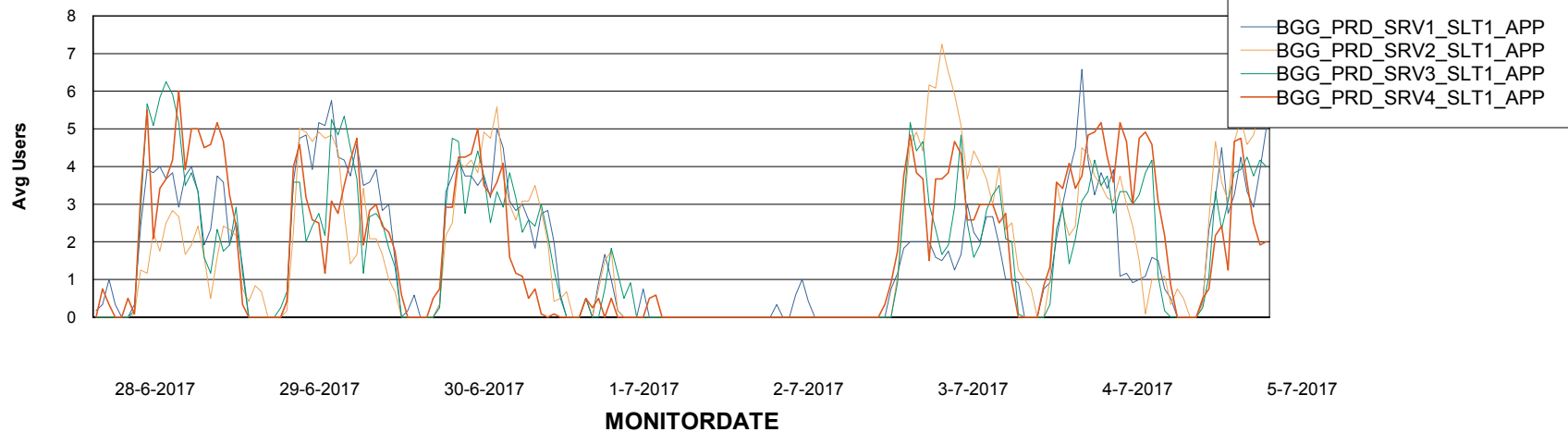


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



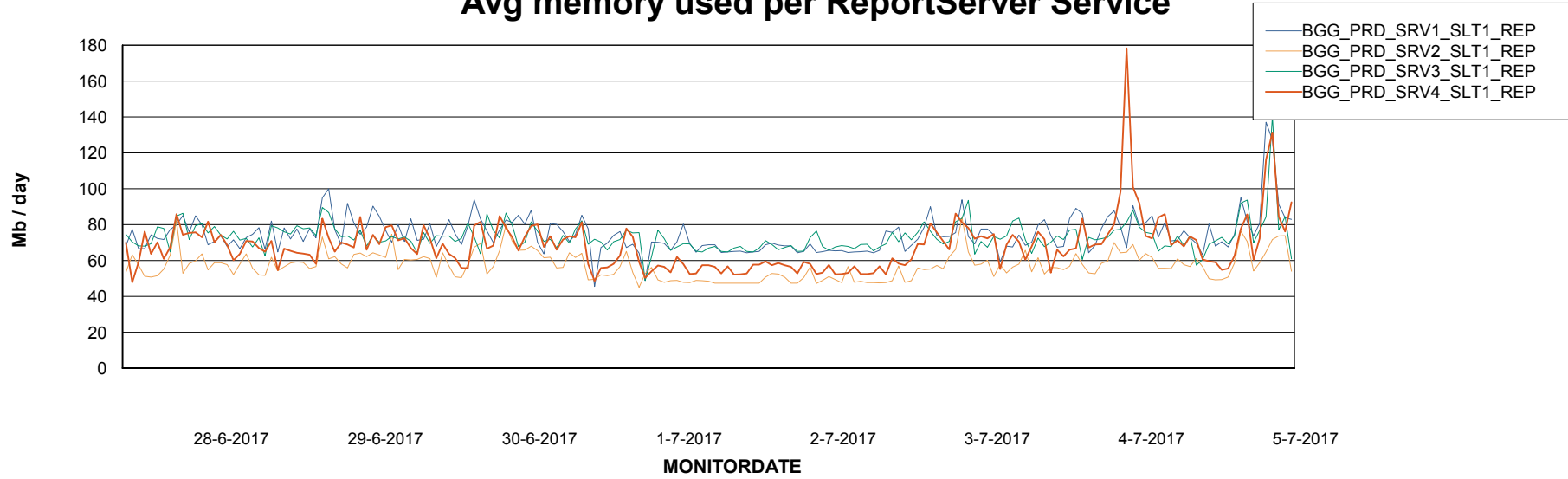
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Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



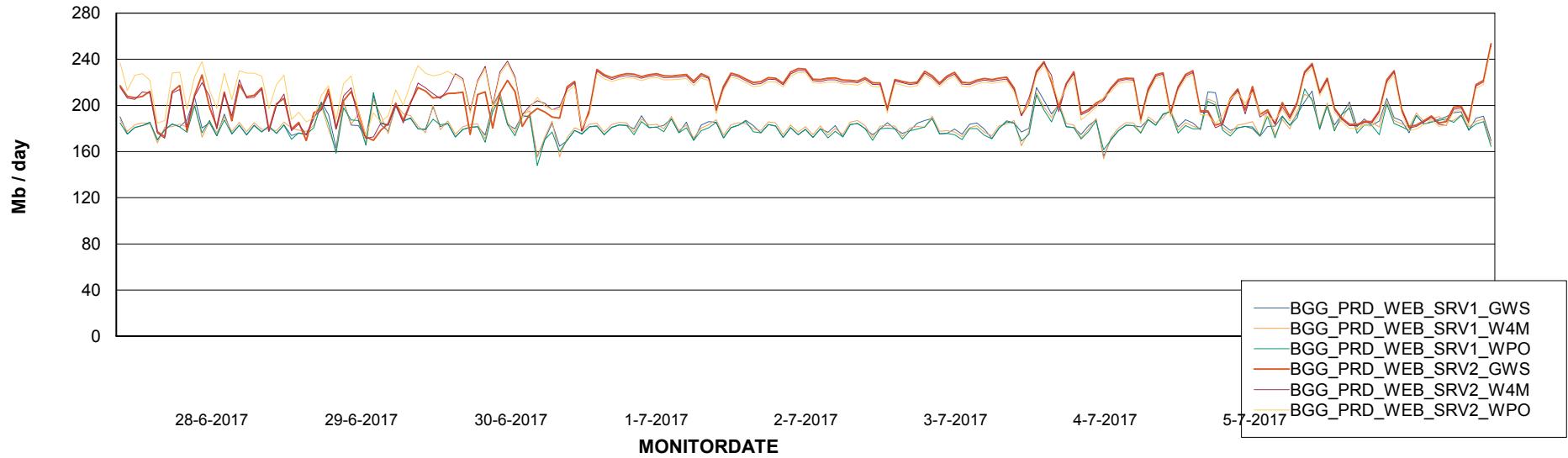
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Customer BGG_Production
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

