

# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



Harddisk Usage NIX\_PRD\_ABSAPP02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 10-6-2017 | 85                        | 200                         |
| 9-6-2017  | 85                        | 200                         |
| 8-6-2017  | 85                        | 200                         |
| 7-6-2017  | 85                        | 200                         |
| 6-6-2017  | 85                        | 200                         |
| 5-6-2017  | 85                        | 200                         |
| 4-6-2017  | 85                        | 200                         |

Harddisk Usage NIX\_PRD\_ABSAPP03

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 10-6-2017 | 80                        | 200                         |
| 9-6-2017  | 80                        | 200                         |
| 8-6-2017  | 80                        | 200                         |
| 7-6-2017  | 80                        | 200                         |
| 6-6-2017  | 80                        | 200                         |
| 5-6-2017  | 80                        | 200                         |
| 4-6-2017  | 80                        | 200                         |

# Weekly SLA Customer Report

Customer NIX\_Production  
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## Harddisk Usage NIX\_PRD\_ABSWEB01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 10-6-2017 | 92                        | 300                         |
| 9-6-2017  | 92                        | 300                         |
| 8-6-2017  | 92                        | 300                         |
| 7-6-2017  | 92                        | 300                         |
| 6-6-2017  | 92                        | 300                         |
| 5-6-2017  | 92                        | 300                         |
| 4-6-2017  | 92                        | 300                         |

## Harddisk Usage NIX\_PRD\_ORACLE\_B11

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 10-6-2017 | 52                        | 279                         | 63                        | 558                         | 38                        | 279                         | 66                        | 558                         |
| 9-6-2017  | 54                        | 279                         | 63                        | 558                         | 39                        | 279                         | 62                        | 558                         |
| 8-6-2017  | 52                        | 279                         | 63                        | 558                         | 39                        | 279                         | 63                        | 558                         |
| 7-6-2017  | 52                        | 279                         | 63                        | 558                         | 39                        | 279                         | 64                        | 558                         |
| 6-6-2017  | 52                        | 279                         | 63                        | 558                         | 40                        | 279                         | 65                        | 558                         |
| 5-6-2017  | 52                        | 279                         | 63                        | 558                         | 40                        | 279                         | 66                        | 558                         |
| 4-6-2017  | 52                        | 279                         | 63                        | 558                         | 41                        | 279                         | 67                        | 558                         |

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Customer NIX\_Production  
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## Harddisk Usage NIX\_PRD\_ORCDB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 10-6-2017 | 41                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 9-6-2017  | 41                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 8-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 7-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 6-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 5-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 62                        | 279                         |
| 4-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |

## Harddisk Usage NIX\_PRD\_ORCDB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 10-6-2017 | 41                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 9-6-2017  | 41                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 8-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 7-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 6-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |
| 5-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 62                        | 279                         |
| 4-6-2017  | 42                        | 279                         | 75                        | 558                         | 81                        | 558                         | 61                        | 279                         |

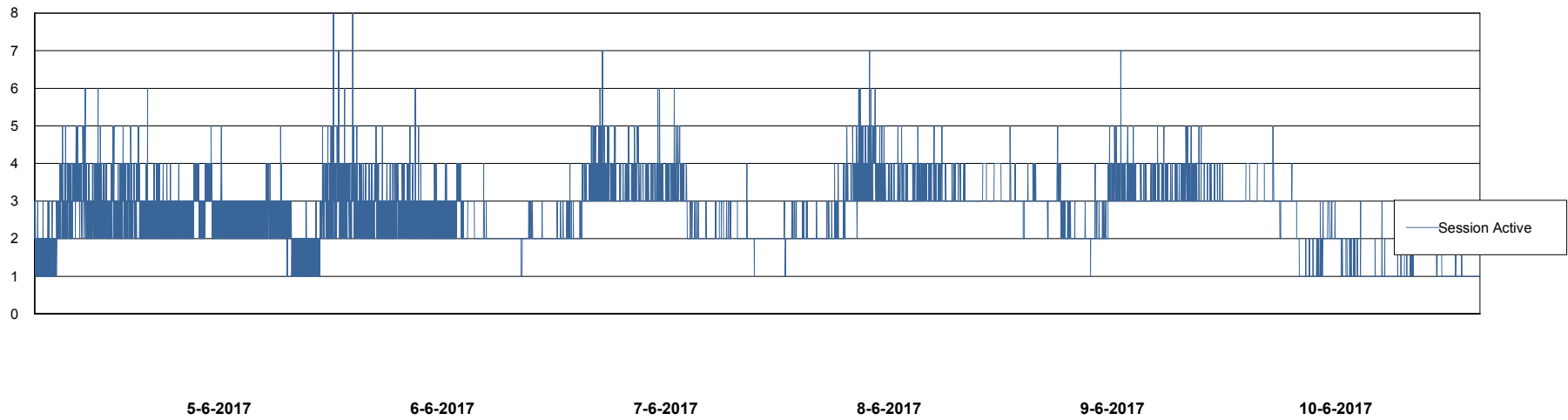
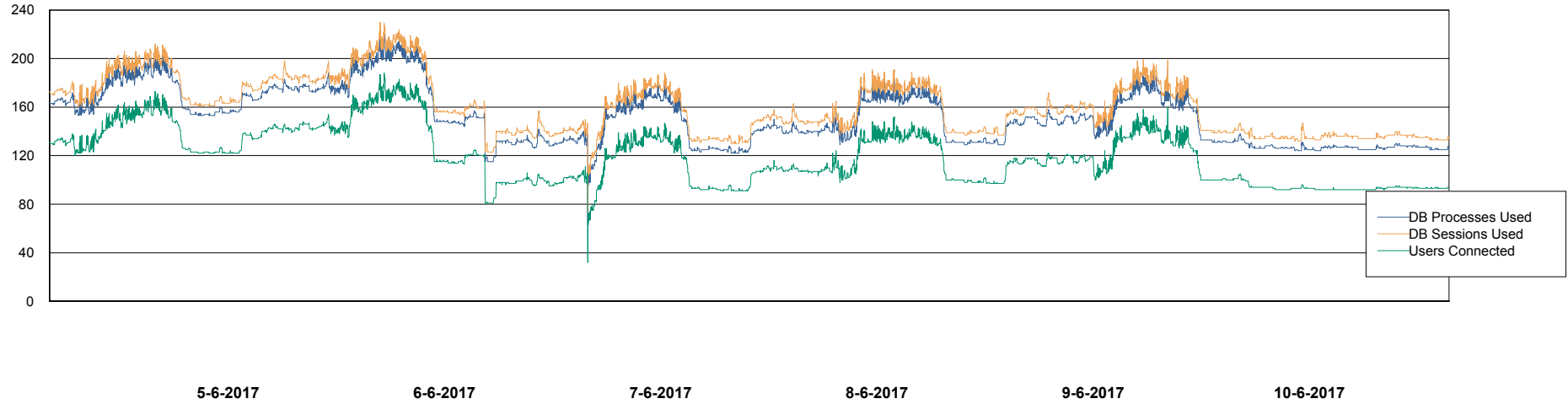
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_Production

DB Processes Max 500  
DB Sessions Max 800



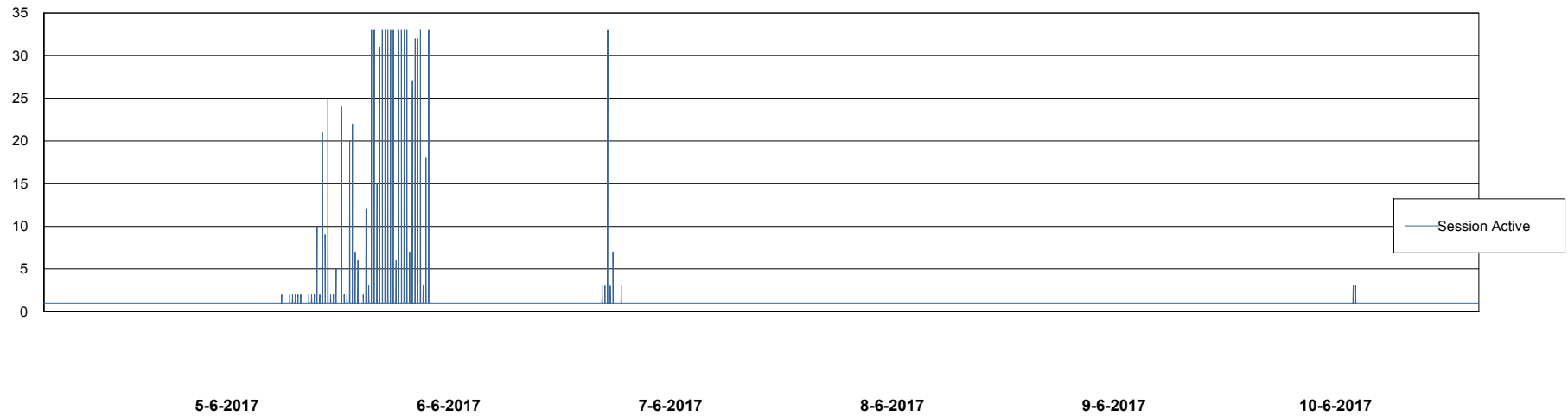
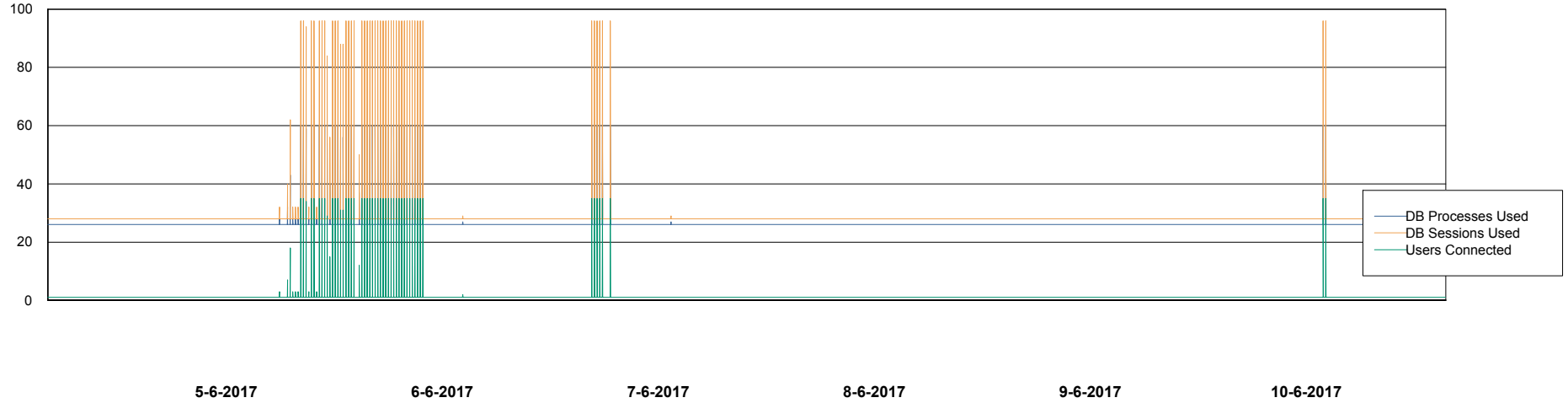
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51



## Database Performance NIXDB\_Standby

DB Processes Max 500  
DB Sessions Max 800



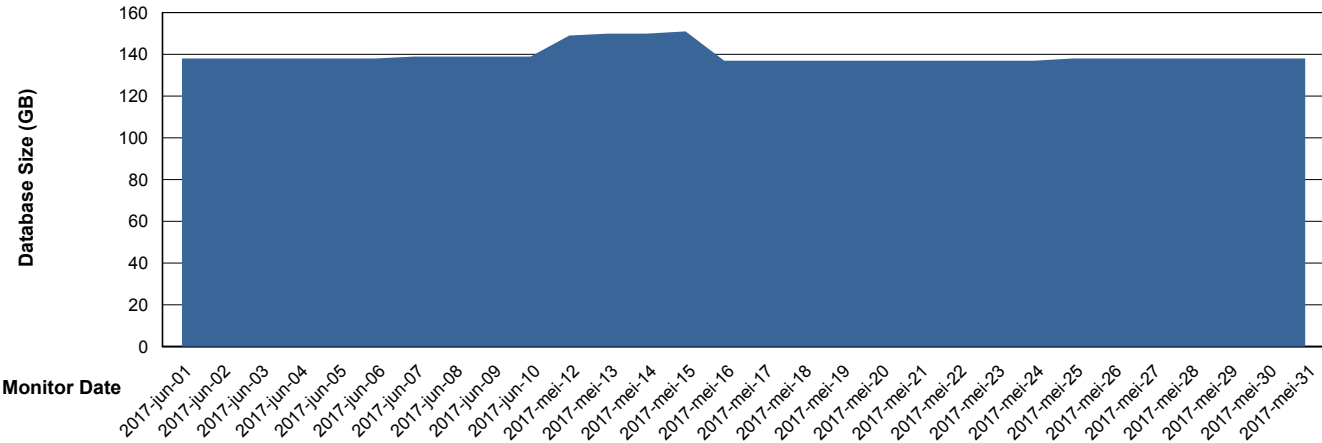
# Weekly SLA Customer Report

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 Database ID 51



DATABASE SIZE NIXDB\_Production

## Database growth over last month



Database Tablespace NIXDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10-6-2017 | ABSDATA         | 59            | 50            | 15              |
|           | INDX            | 105           | 88            | 16              |
| 9-6-2017  | ABSDATA         | 59            | 50            | 15              |
|           | INDX            | 105           | 88            | 16              |
| 8-6-2017  | ABSDATA         | 59            | 50            | 15              |
|           | INDX            | 105           | 88            | 16              |
| 7-6-2017  | ABSDATA         | 59            | 49            | 17              |
|           | INDX            | 105           | 88            | 16              |
| 6-6-2017  | ABSDATA         | 59            | 49            | 17              |
|           | INDX            | 105           | 88            | 16              |
| 5-6-2017  | ABSDATA         | 59            | 49            | 17              |
|           | INDX            | 105           | 87            | 17              |
| 4-6-2017  | ABSDATA         | 59            | 49            | 17              |
|           | INDX            | 105           | 87            | 17              |

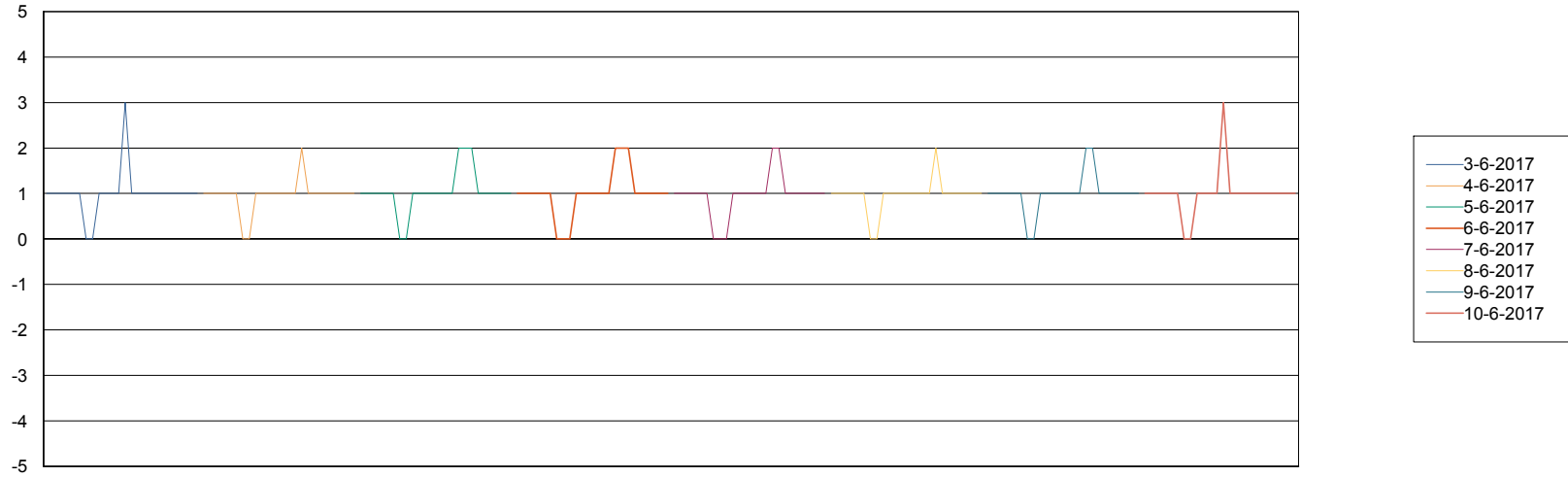
# Weekly SLA Customer Report

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Database ID 51



Standby Database Health NIX\_Production

## Recovery lag for last 7 days



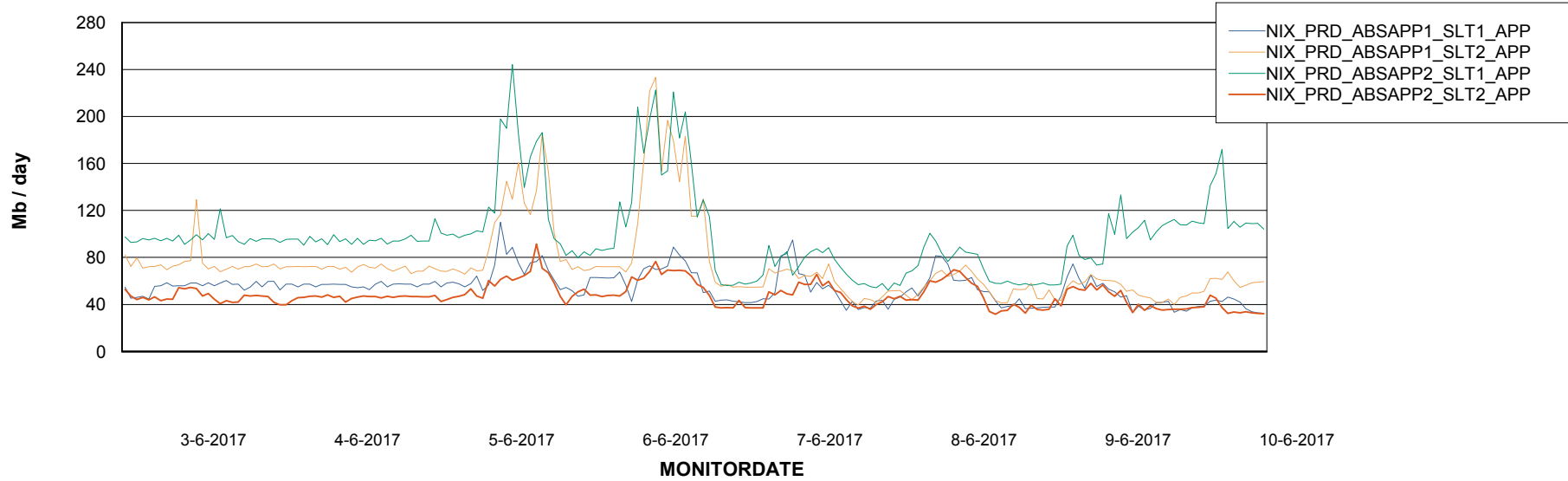
# Weekly SLA Customer Report

Customer NIX\_Production  
Database ID 51

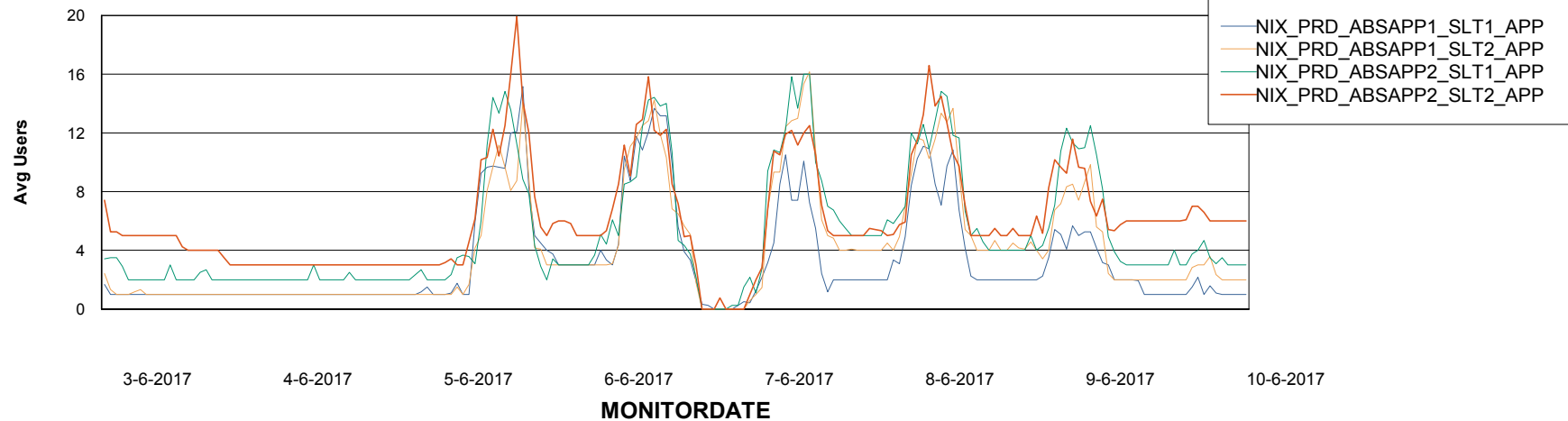


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



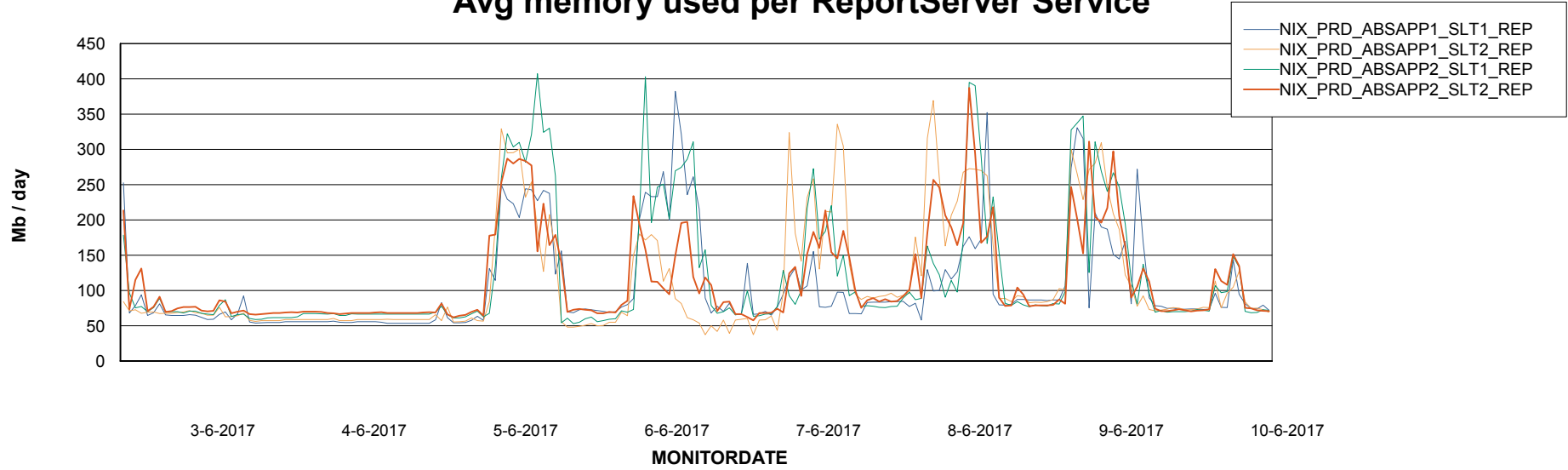
# Weekly SLA Customer Report

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Database ID 51



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



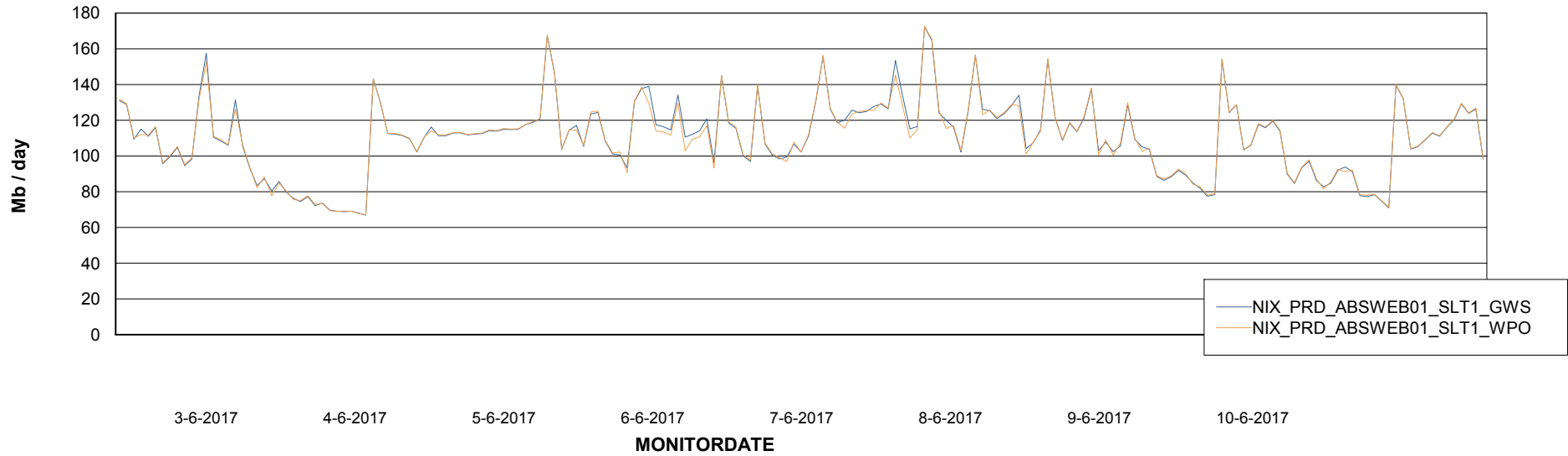
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

