

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	22	0	1	77
10-6-2017	22	1	1	77
9-6-2017	22	1	1	77
8-6-2017	22	1	1	77
7-6-2017	22	1	1	77
6-6-2017	22	1	1	77
5-6-2017	22	1	1	77
4-6-2017	22	1	1	77

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	35	0	1	79
10-6-2017	35	1	1	79
9-6-2017	35	1	1	79
8-6-2017	35	1	1	79
7-6-2017	35	1	1	79
6-6-2017	35	1	1	79
5-6-2017	35	1	1	79
4-6-2017	35	1	1	79

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	27	0	1	94
10-6-2017	27	1	1	94
9-6-2017	27	1	1	94
8-6-2017	27	1	1	94
7-6-2017	27	1	1	94
6-6-2017	27	1	1	94
5-6-2017	27	1	1	94
4-6-2017	27	1	1	94

## Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	30	0	1	98
10-6-2017	30	1	1	98
9-6-2017	30	1	1	98
8-6-2017	30	1	1	98
7-6-2017	30	1	1	98
6-6-2017	30	1	1	98
5-6-2017	30	1	1	98
4-6-2017	30	1	1	98

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	24	0	1	99
10-6-2017	24	1	1	99
9-6-2017	24	1	1	99
8-6-2017	24	1	1	99
7-6-2017	24	1	1	99
6-6-2017	24	1	1	99
5-6-2017	24	1	1	99
4-6-2017	24	1	1	99

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV4

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
11-6-2017	28	0	1	98
10-6-2017	28	1	1	98
9-6-2017	28	1	1	98
8-6-2017	28	1	1	98
7-6-2017	28	1	1	98
6-6-2017	28	1	1	98
5-6-2017	28	1	1	98
4-6-2017	28	1	1	98

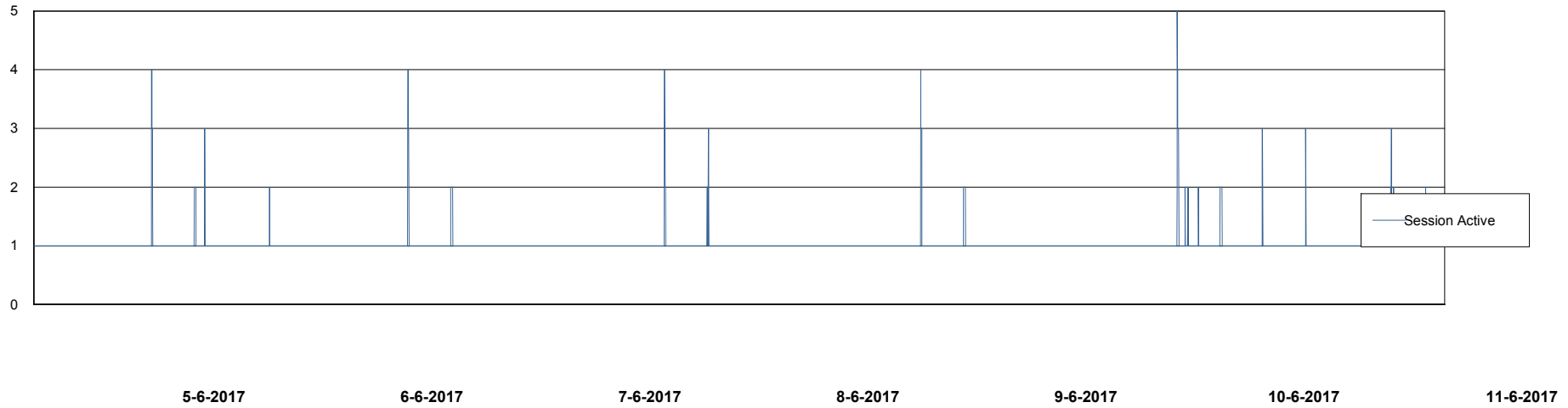
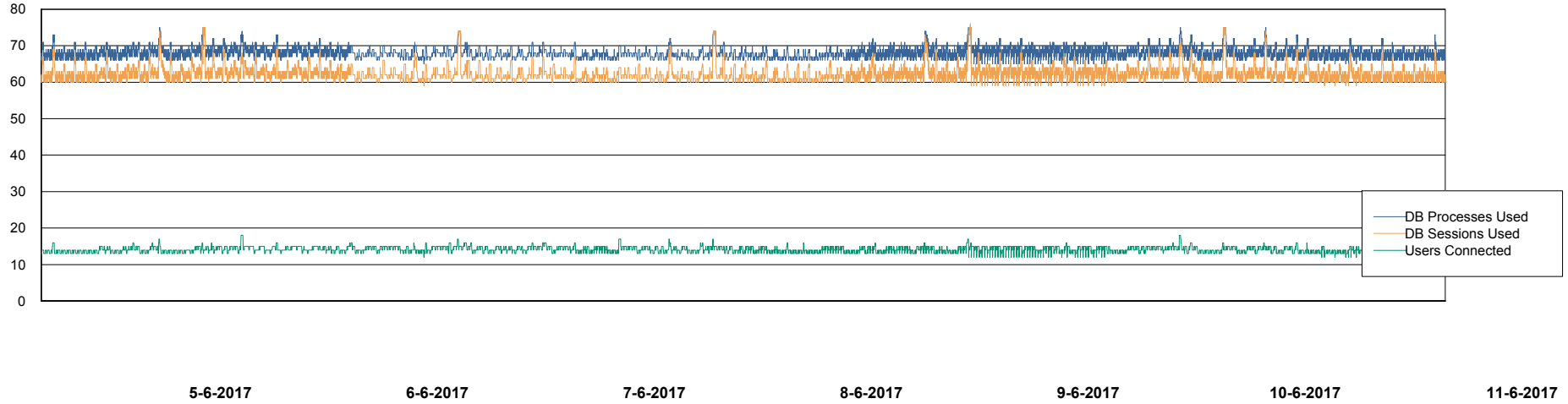
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

DB Processes Max 300  
DB Sessions Max 472



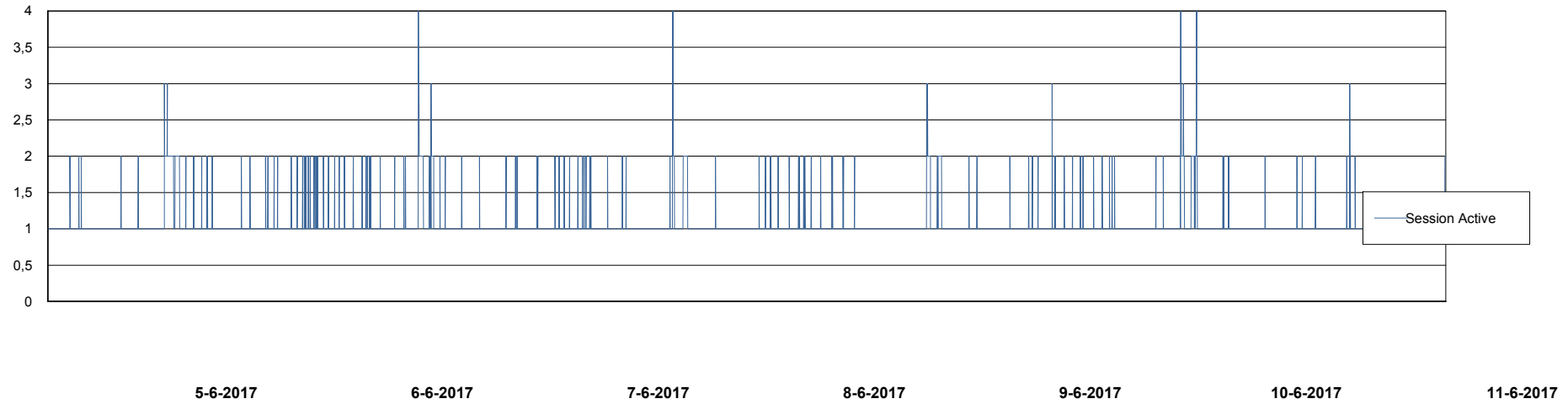
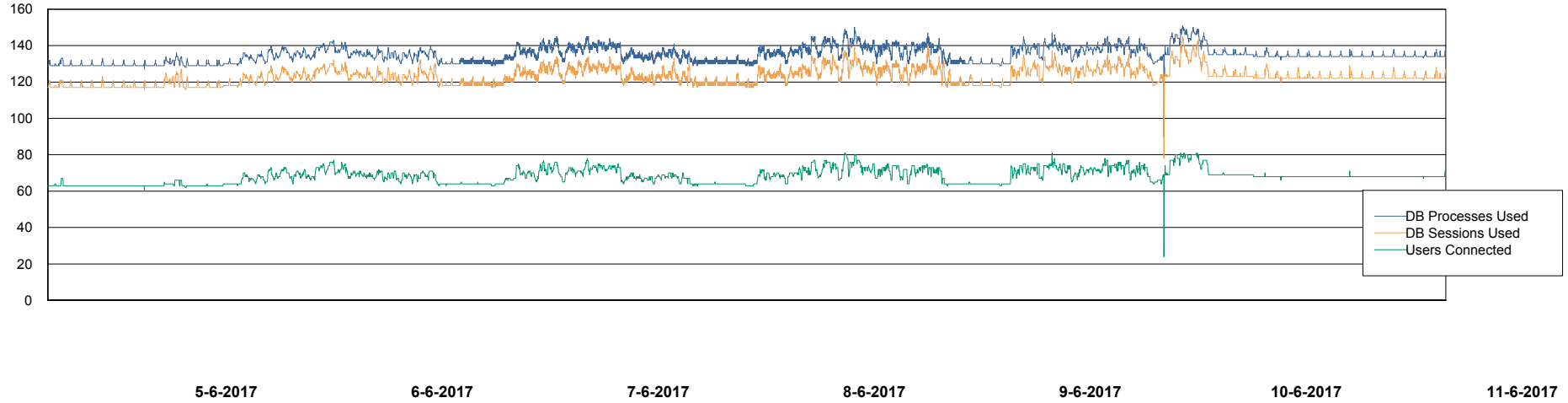
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

DB Processes Max 300  
DB Sessions Max 474



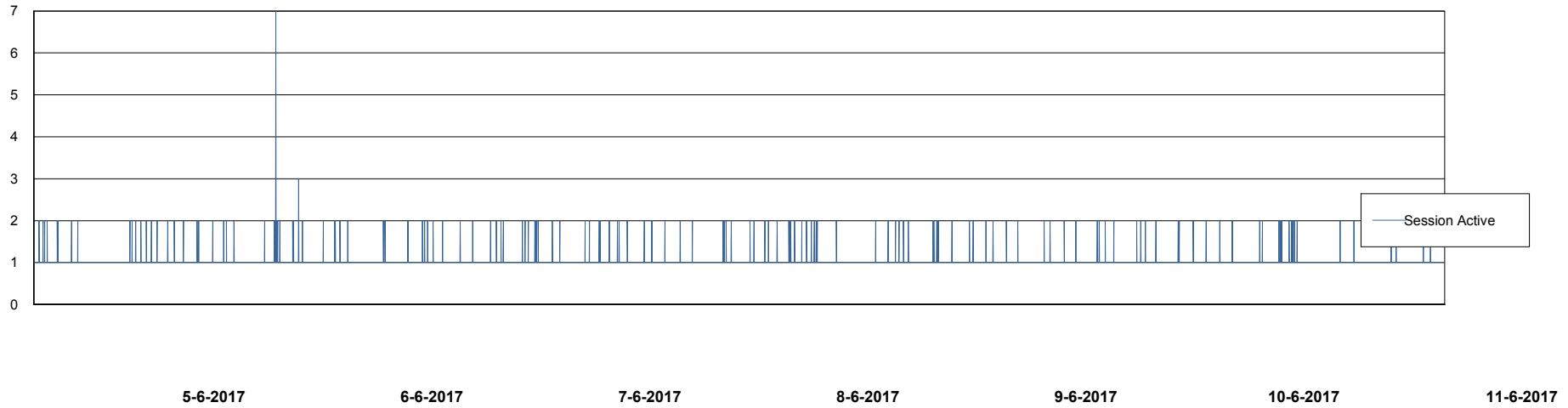
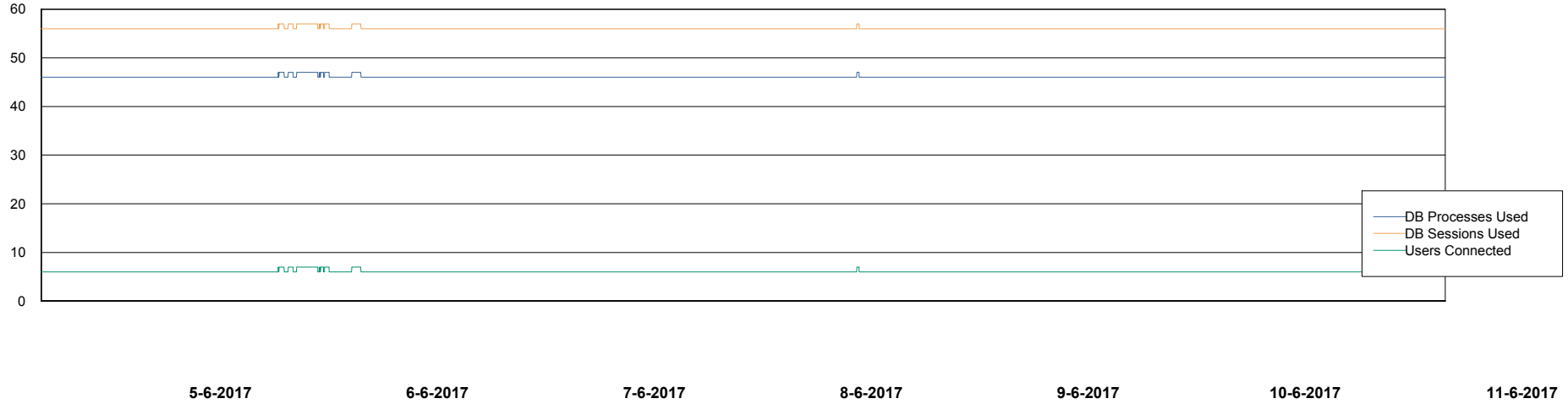
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby

DB Processes Max 300  
DB Sessions Max 474



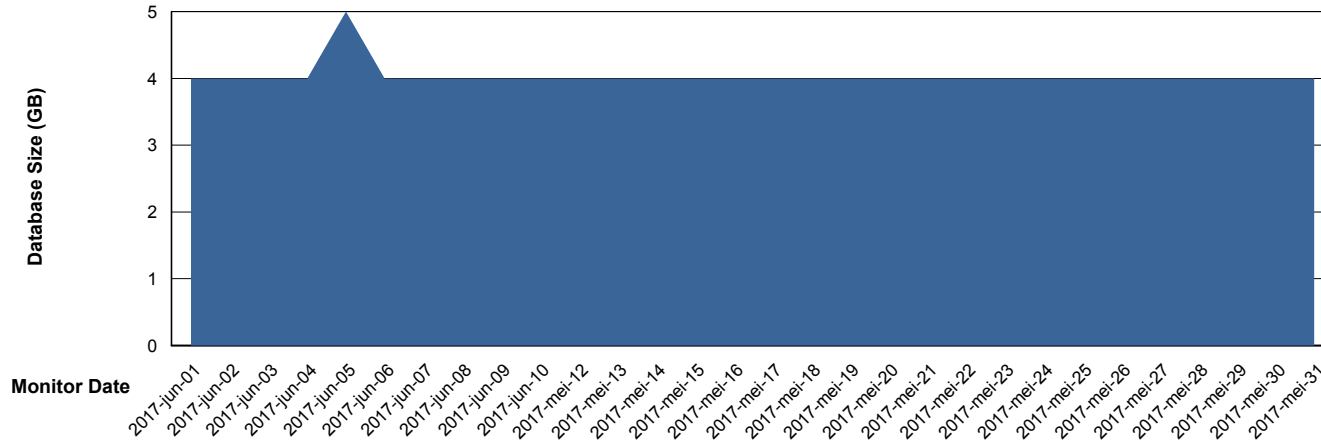
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



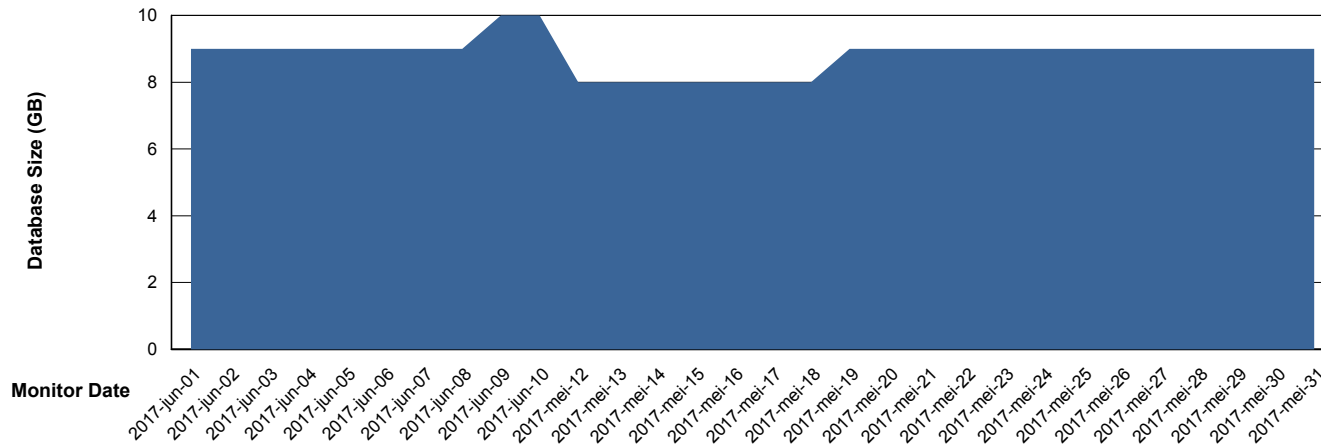
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Database Tablespace		BGGDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-6-2017	ABSDATA	0	2	100
	INDX	0	1	100
10-6-2017	ABSDATA	4	2	50
	INDX	8	1	88
9-6-2017	ABSDATA	4	1	75
	INDX	8	1	88
8-6-2017	ABSDATA	4	1	75
	INDX	8	1	88
7-6-2017	ABSDATA	4	1	75
	INDX	8	1	88
6-6-2017	ABSDATA	4	1	75
	INDX	8	1	88
5-6-2017	ABSDATA	4	1	75
	INDX	8	1	88
4-6-2017	ABSDATA	4	1	75
	INDX	8	1	88

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58

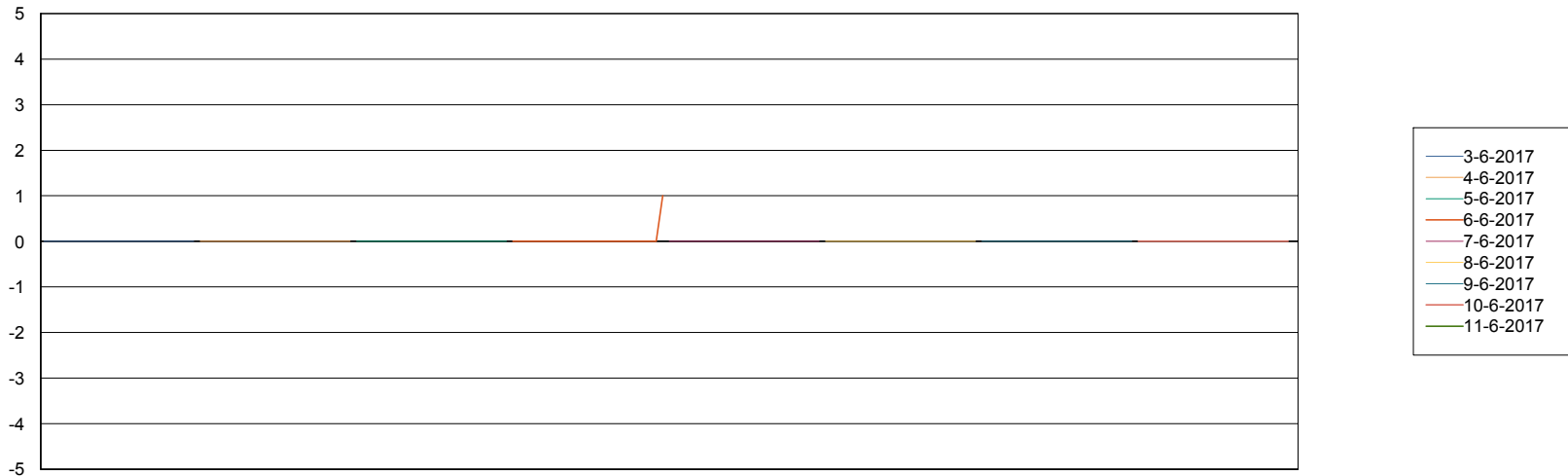


## Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-6-2017	ABSDATA	0	7	100
	INDX	0	0	100
10-6-2017	ABSDATA	9	7	22
	INDX	8	0	100
9-6-2017	ABSDATA	9	7	22
	INDX	8	0	100
8-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
7-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
6-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
5-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
4-6-2017	ABSDATA	8	7	13
	INDX	8	0	100

## Standby Database Health BGG\_Production

Recovery lag for last 7 days



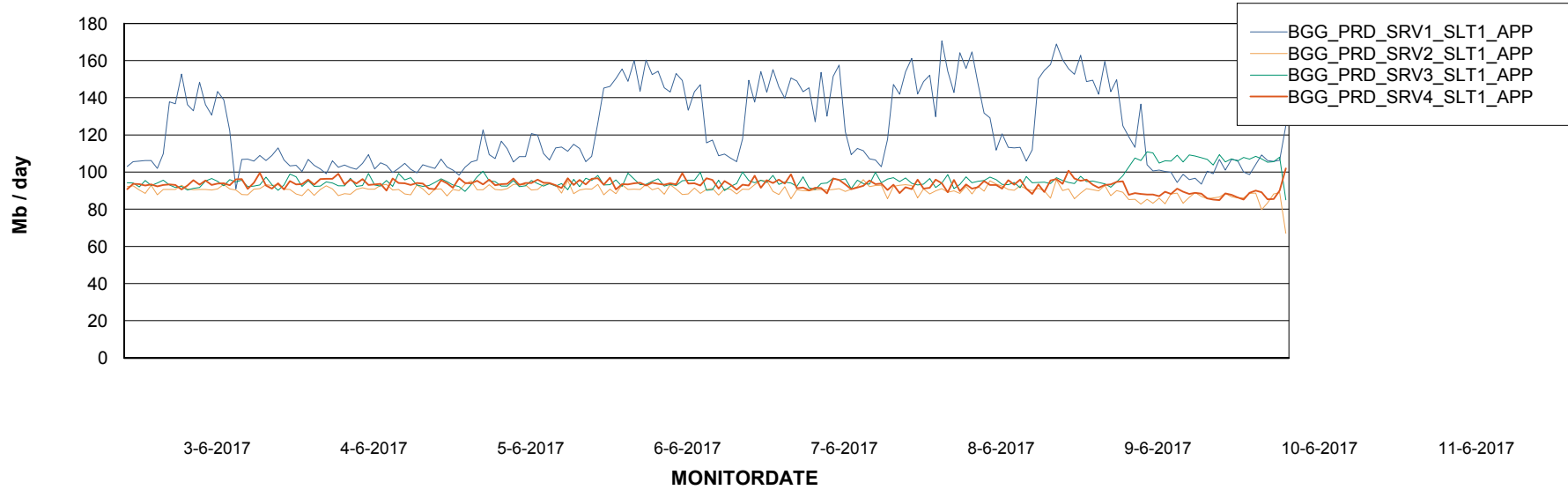
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

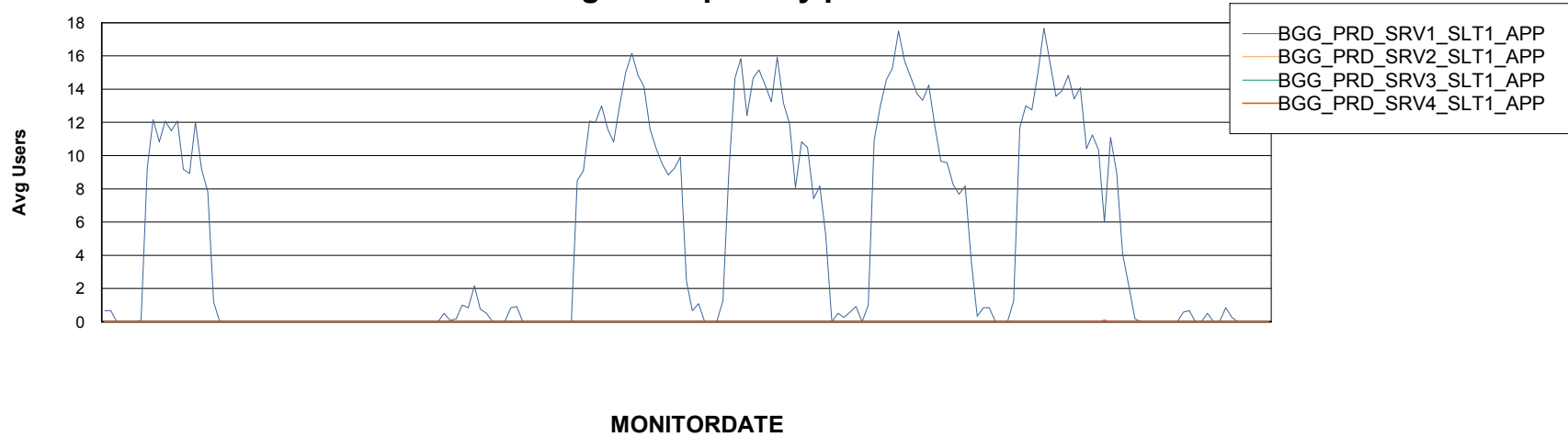


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



# Weekly SLA Customer Report

Customer BGG\_Production  
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## ABSSolute Application Server Services

3-6-2017      4-6-2017      5-6-2017      6-6-2017      7-6-2017      8-6-2017      9-6-2017      10-6-2017      11-6-2017

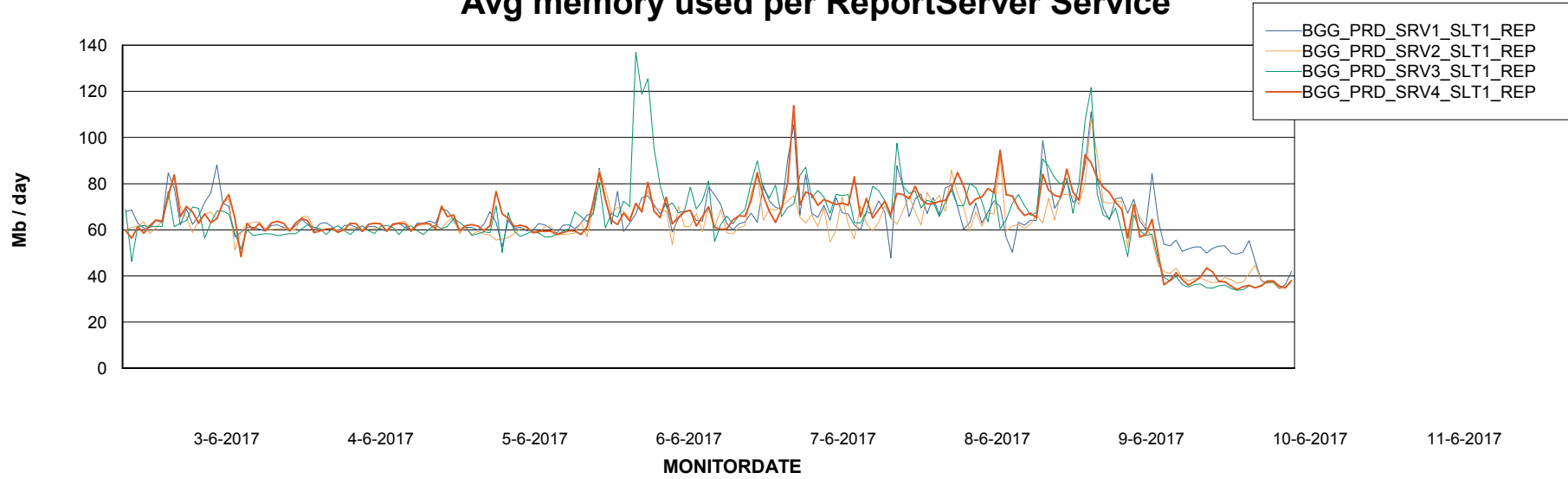
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



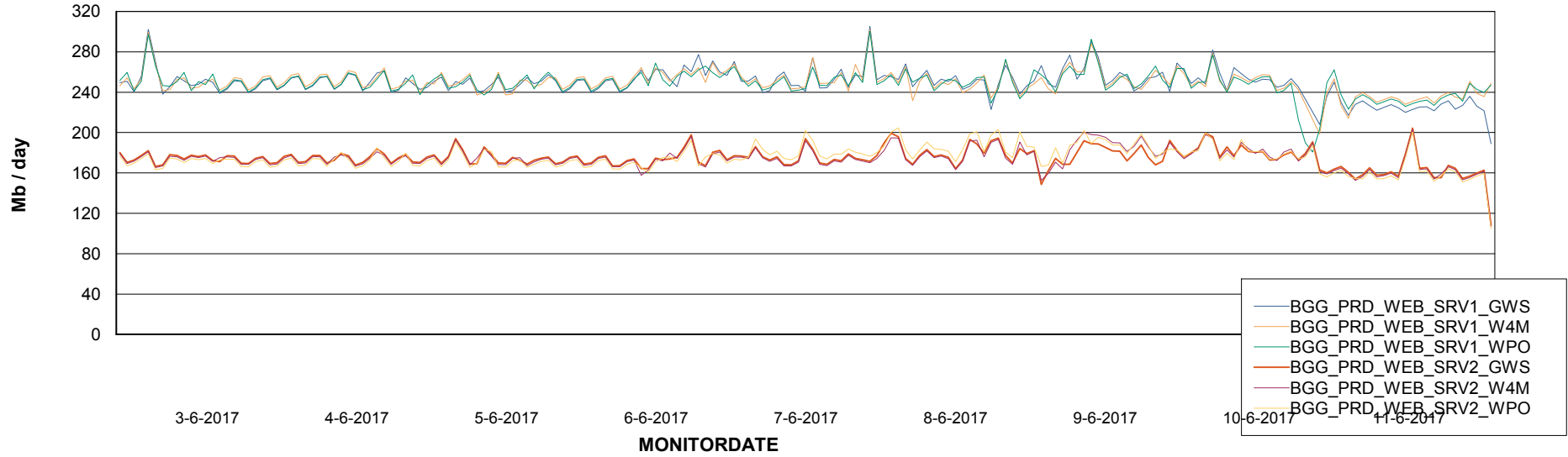
# Weekly SLA Customer Report

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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

