

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	22	0	1	77
3-6-2017	22	1	1	77
2-6-2017	22	1	1	77
1-6-2017	22	1	1	77
31-5-2017	22	1	1	77
30-5-2017	22	1	1	77
29-5-2017	22	1	1	77
28-5-2017	22	1	1	77

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	35	0	1	79
3-6-2017	35	1	1	79
2-6-2017	35	1	1	79
1-6-2017	35	1	1	79
31-5-2017	35	1	1	79
30-5-2017	35	1	1	79
29-5-2017	35	1	1	79
28-5-2017	35	1	1	79

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	27	0	1	94
3-6-2017	27	1	1	94
2-6-2017	27	1	1	94
1-6-2017	27	1	1	94
31-5-2017	27	1	1	94
30-5-2017	27	1	1	94
29-5-2017	27	1	1	94
28-5-2017	27	1	1	94

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	30	0	1	98
3-6-2017	30	1	1	98
2-6-2017	30	1	1	98
1-6-2017	30	1	1	98
31-5-2017	30	1	1	98
30-5-2017	30	1	1	98
29-5-2017	30	1	1	98
28-5-2017	30	1	1	98

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	24	0	1	99
3-6-2017	24	1	1	99
2-6-2017	24	1	1	99
1-6-2017	24	1	1	99
31-5-2017	24	1	1	99
30-5-2017	24	1	1	99
29-5-2017	24	1	1	99
28-5-2017	24	1	1	99

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV4

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
4-6-2017	28	0	1	98
3-6-2017	28	1	1	98
2-6-2017	28	1	1	98
1-6-2017	28	1	1	98
31-5-2017	28	1	1	98
30-5-2017	28	1	1	98
29-5-2017	28	1	1	98
28-5-2017	28	1	1	98

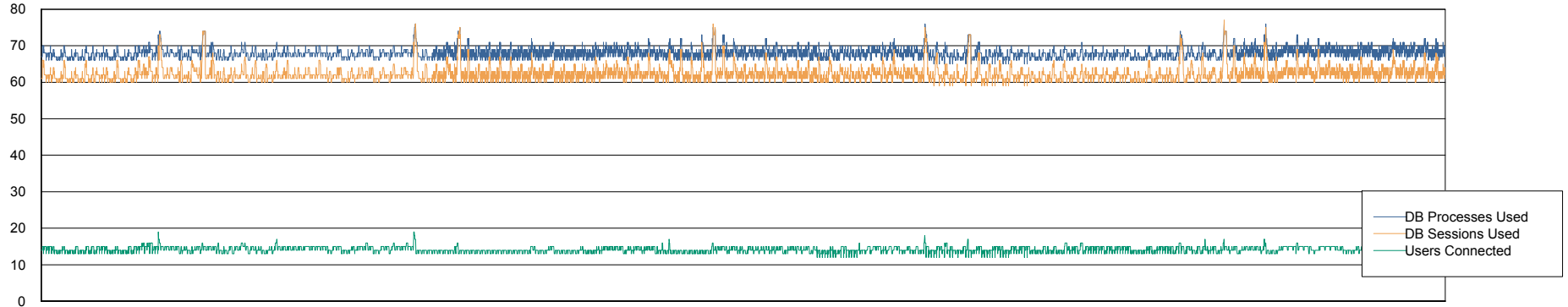
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

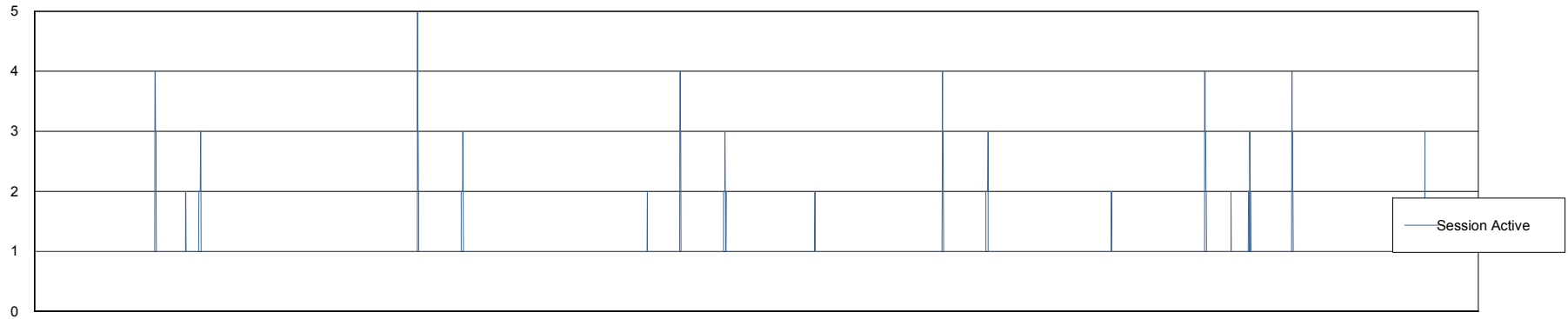


## Database Performance BGGDB\_BI

DB Processes Max 300  
DB Sessions Max 472



29-5-2017 30-5-2017 31-5-2017 1-6-2017 2-6-2017 3-6-2017 4-6-2017



29-5-2017 30-5-2017 31-5-2017 1-6-2017 2-6-2017 3-6-2017 4-6-2017

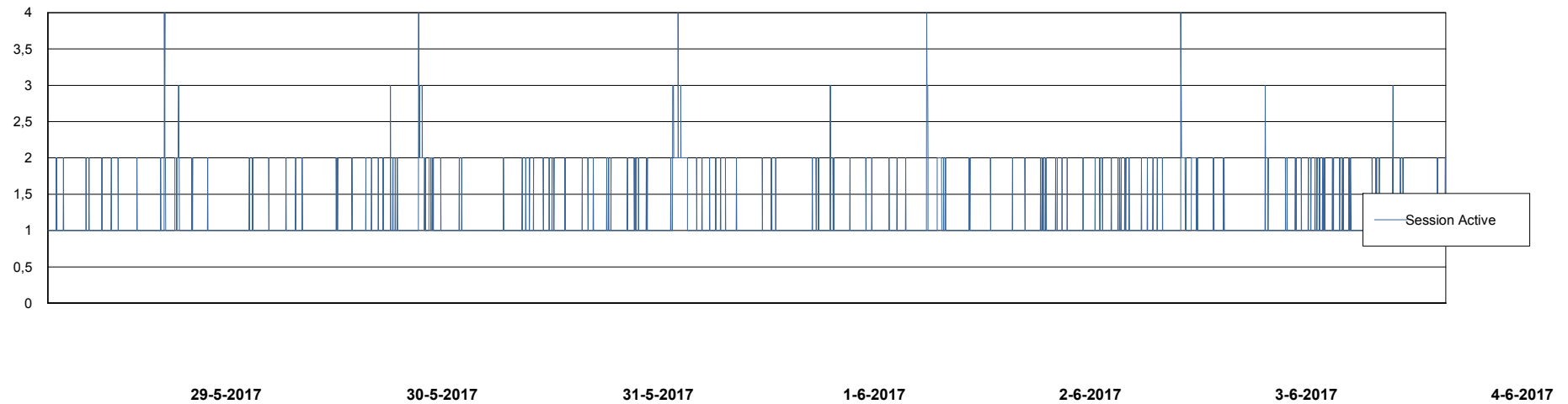
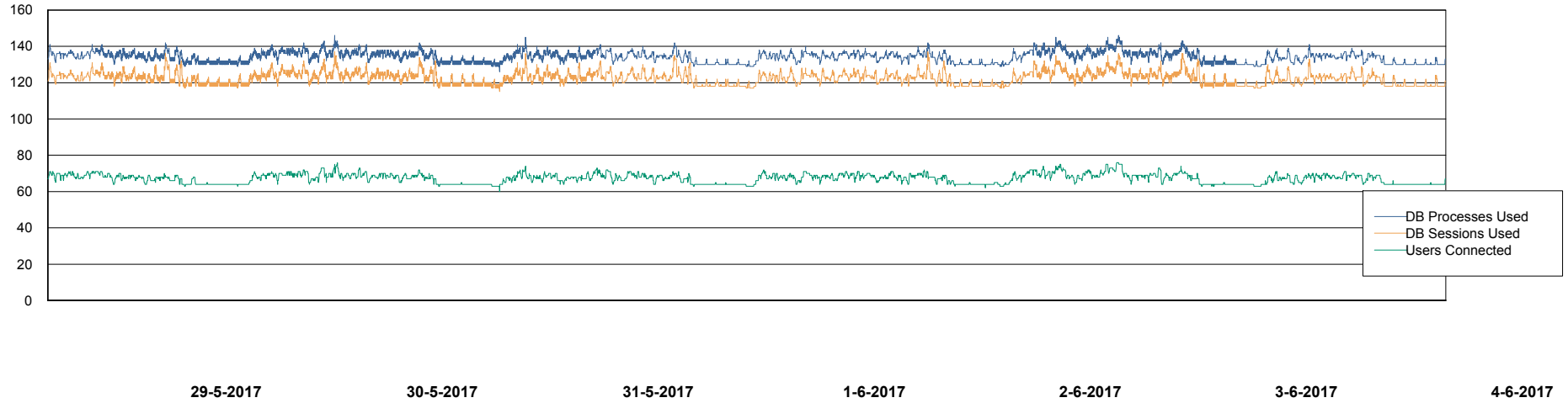
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

DB Processes Max 300  
DB Sessions Max 474



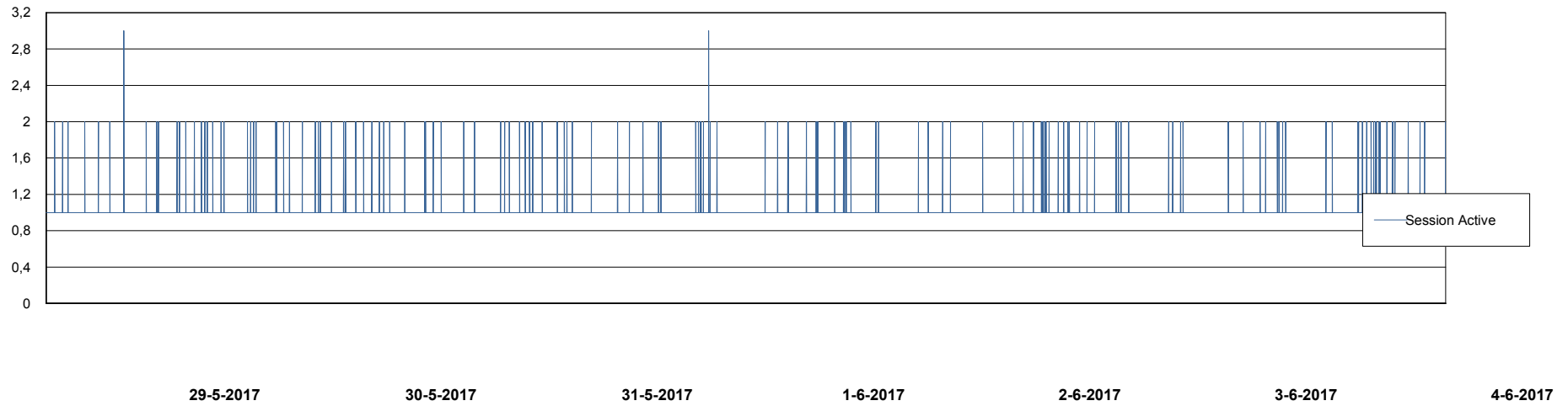
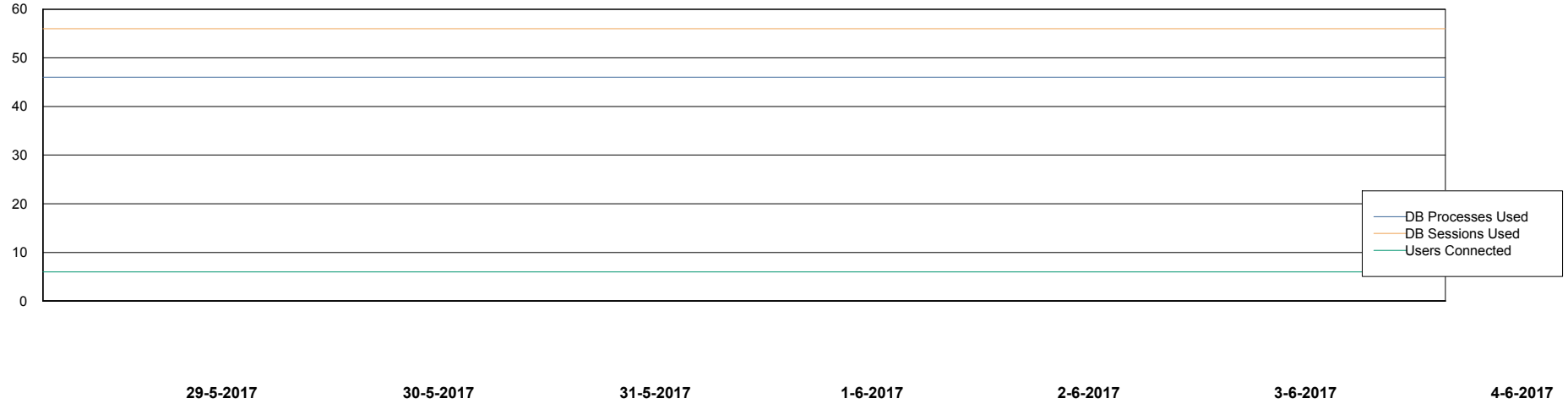
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby

DB Processes Max 300  
DB Sessions Max 474



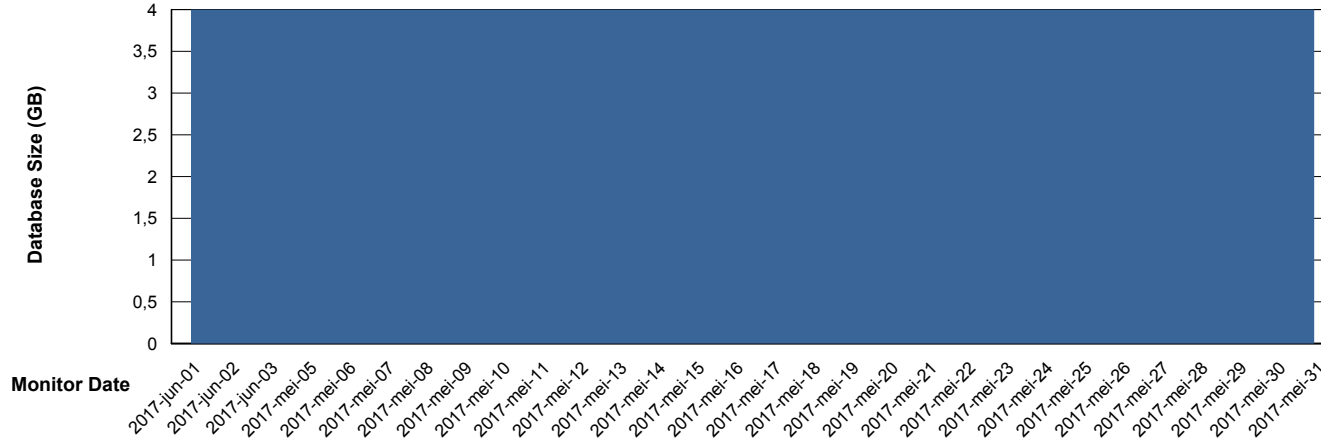
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



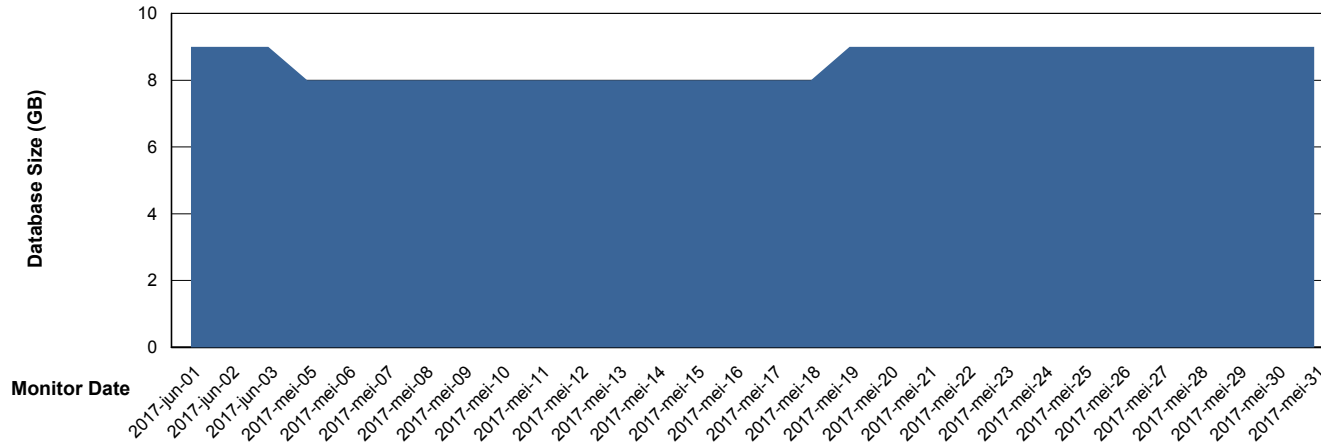
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace		BGGDB_BI			
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free	
4-6-2017	ABSDATA	0	1	100	
	INDX	0	1	100	
3-6-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
2-6-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
1-6-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
31-5-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
30-5-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
29-5-2017	ABSDATA	4	1	75	
	INDX	8	1	88	
28-5-2017	ABSDATA	4	1	75	
	INDX	8	1	88	

# Weekly SLA Customer Report

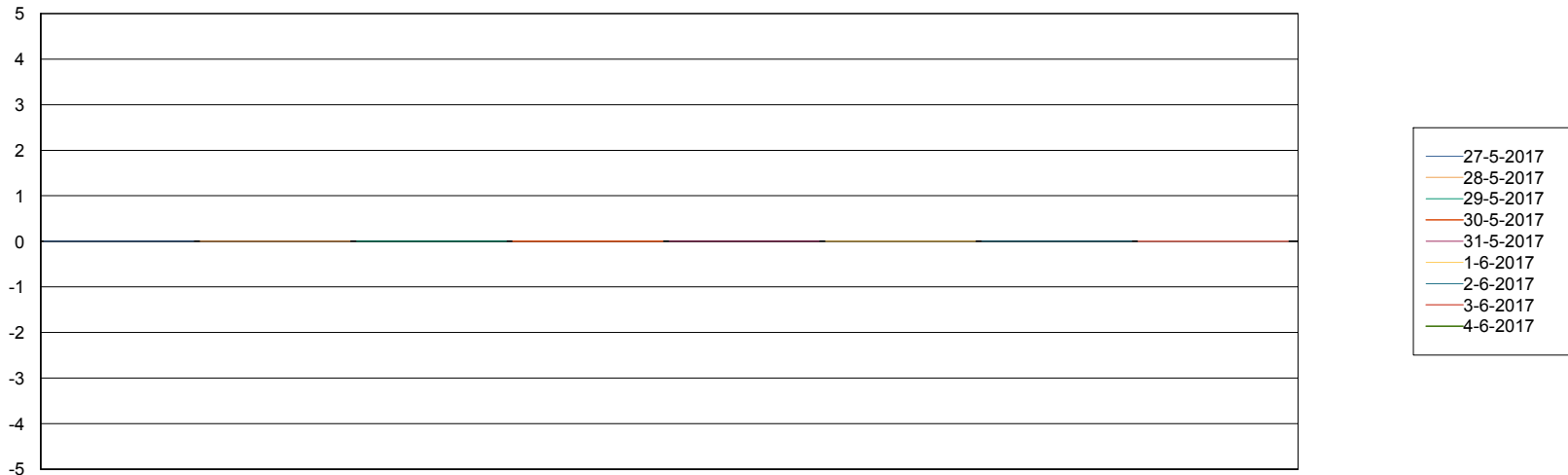
Customer BGG\_Production  
 Database ID 58



Database Tablespace		BGGDB_Production		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4-6-2017	ABSDATA	0	7	100
	INDX	0	0	100
3-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
2-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
1-6-2017	ABSDATA	8	7	13
	INDX	8	0	100
31-5-2017	ABSDATA	8	7	13
	INDX	8	0	100
30-5-2017	ABSDATA	8	7	13
	INDX	8	0	100
29-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
28-5-2017	ABSDATA	8	6	25
	INDX	8	0	100

Standby Database Health BGG\_Production

Recovery lag for last 7 days



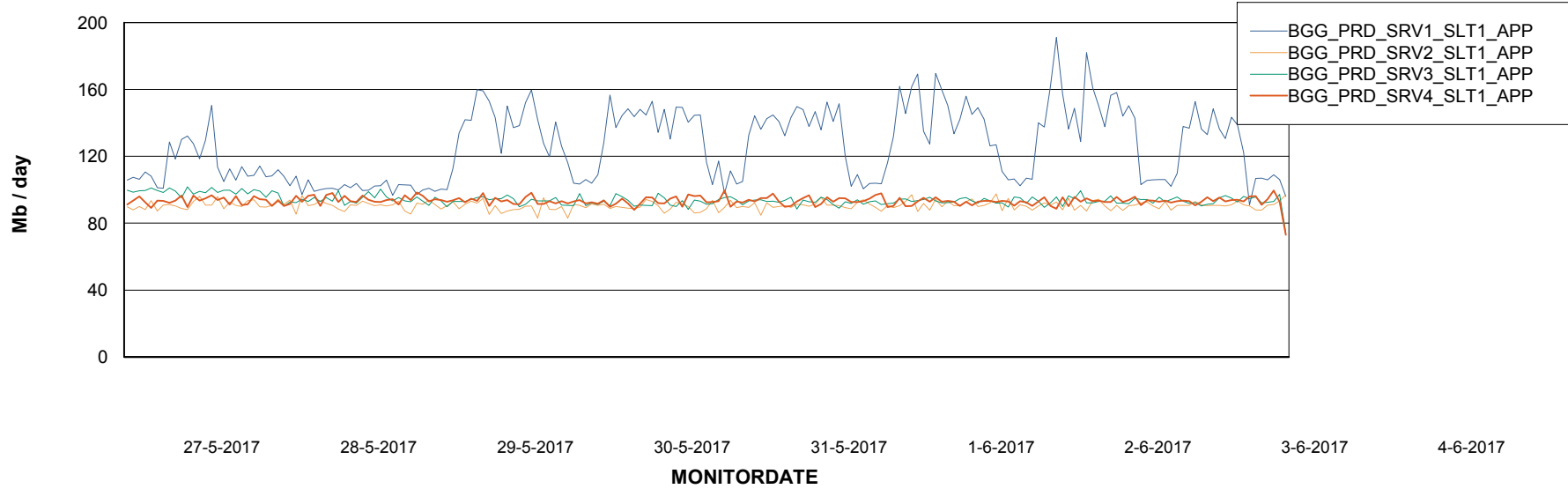
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

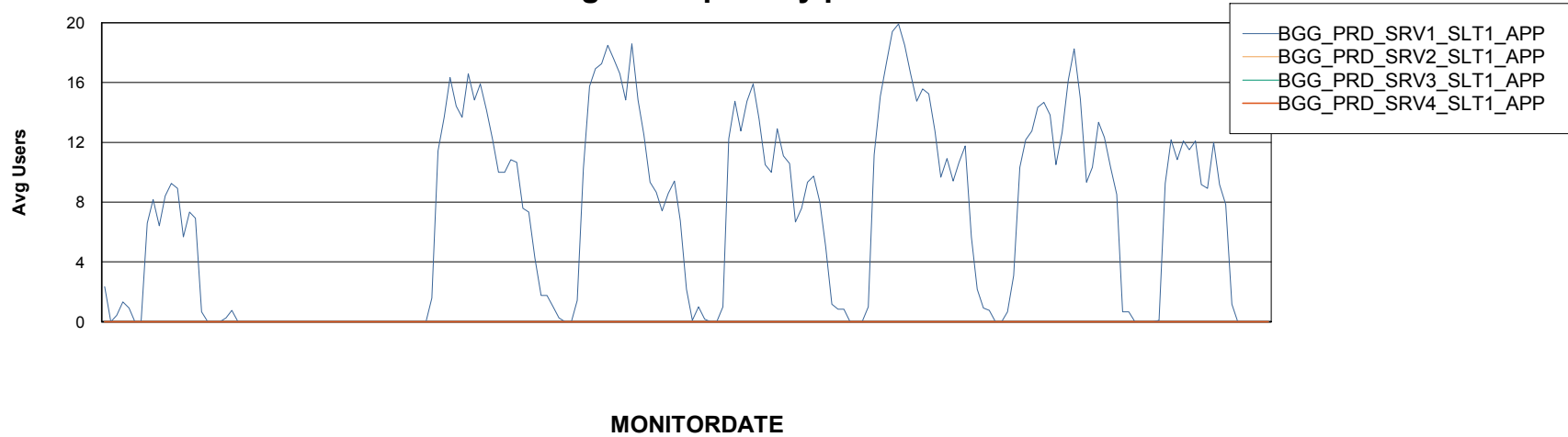


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application Server Services

27-5-2017      28-5-2017      29-5-2017      30-5-2017      31-5-2017      1-6-2017      2-6-2017      3-6-2017      4-6-2017

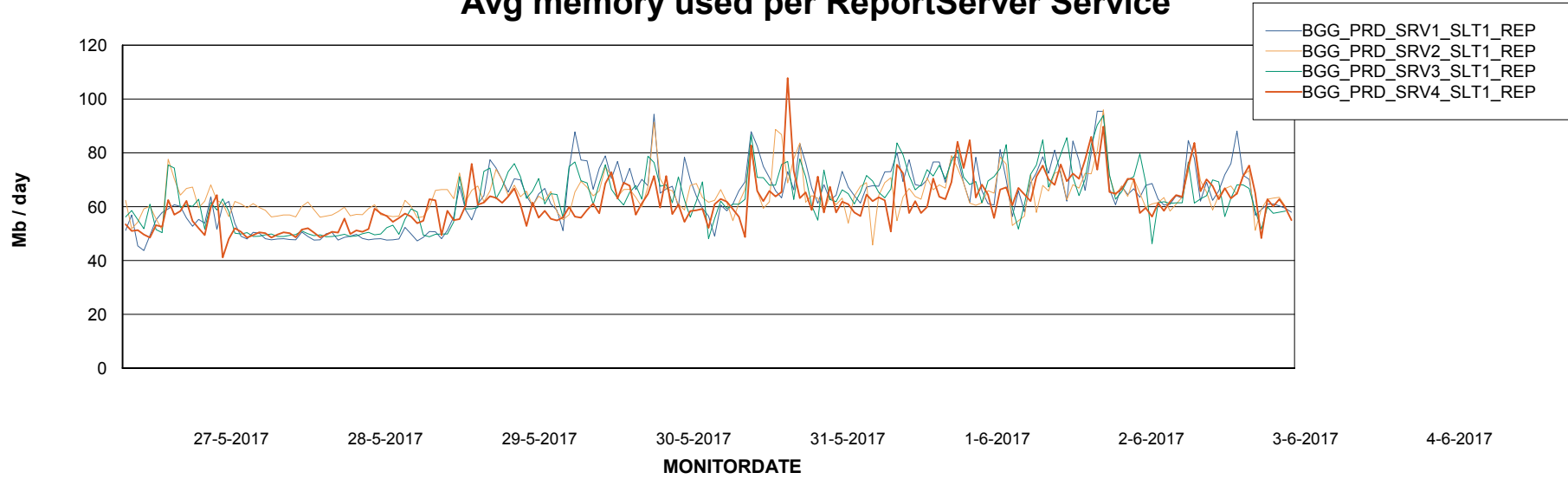
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



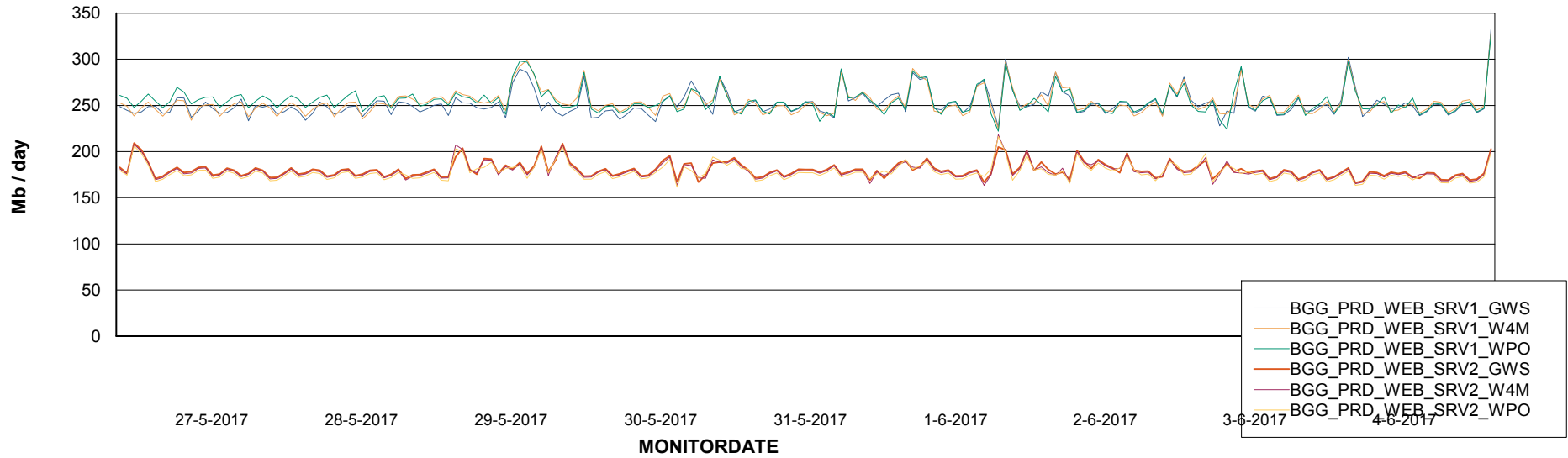
# Weekly SLA Customer Report

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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

