

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	22	0	1	77
27-5-2017	22	1	1	77
26-5-2017	22	1	1	77
25-5-2017	22	1	1	77
24-5-2017	22	1	1	77
23-5-2017	22	1	1	77
22-5-2017	22	1	1	77
21-5-2017	22	1	1	77

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	35	0	1	79
27-5-2017	35	1	1	79
26-5-2017	35	1	1	79
25-5-2017	35	1	1	79
24-5-2017	35	1	1	79
23-5-2017	34	1	1	79
22-5-2017	32	1	1	79
21-5-2017	32	1	1	79

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	27	0	1	94
27-5-2017	27	1	1	94
26-5-2017	27	1	1	94
25-5-2017	27	1	1	94
24-5-2017	27	1	1	94
23-5-2017	27	1	1	94
22-5-2017	27	1	1	94
21-5-2017	27	1	1	94

## Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	30	0	1	98
27-5-2017	30	1	1	98
26-5-2017	30	1	1	98
25-5-2017	30	1	1	98
24-5-2017	30	1	1	98
23-5-2017	30	1	1	98
22-5-2017	30	1	1	98
21-5-2017	30	1	1	98

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	24	0	1	99
27-5-2017	24	1	1	99
26-5-2017	24	1	1	99
25-5-2017	24	1	1	99
24-5-2017	24	1	1	99
23-5-2017	24	1	1	99
22-5-2017	24	1	1	99
21-5-2017	24	1	1	99

## Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Harddisk Usage BGG\_PRD\_SRV4

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)
28-5-2017	28	0	1	98
27-5-2017	28	1	1	98
26-5-2017	28	1	1	98
25-5-2017	28	1	1	98
24-5-2017	28	1	1	98
23-5-2017	28	1	1	98
22-5-2017	28	1	1	98
21-5-2017	28	1	1	98

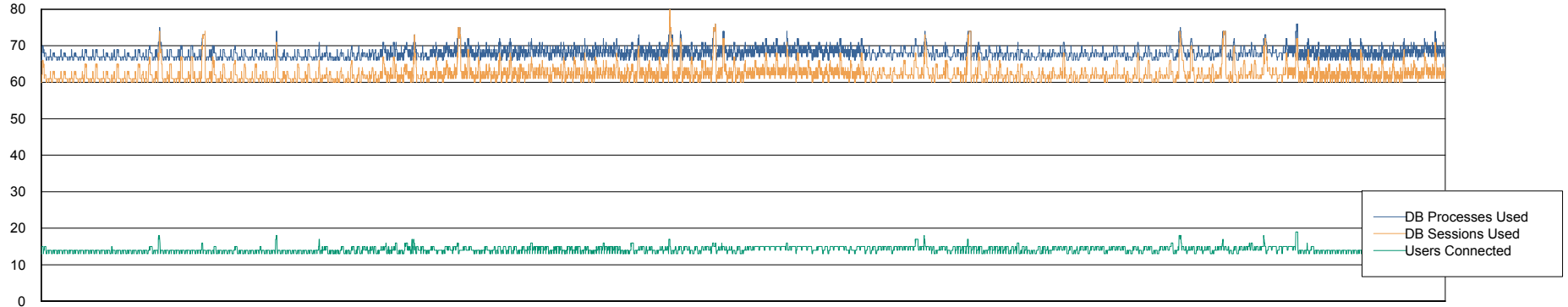
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

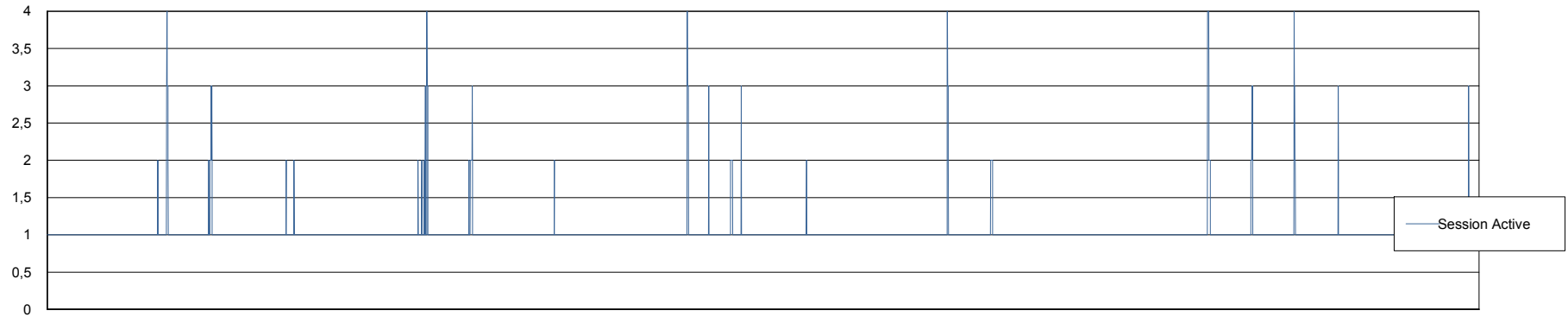


## Database Performance BGGDB\_BI

DB Processes Max 300  
DB Sessions Max 472



22-5-2017 23-5-2017 24-5-2017 25-5-2017 26-5-2017 27-5-2017 28-5-2017



22-5-2017 23-5-2017 24-5-2017 25-5-2017 26-5-2017 27-5-2017 28-5-2017

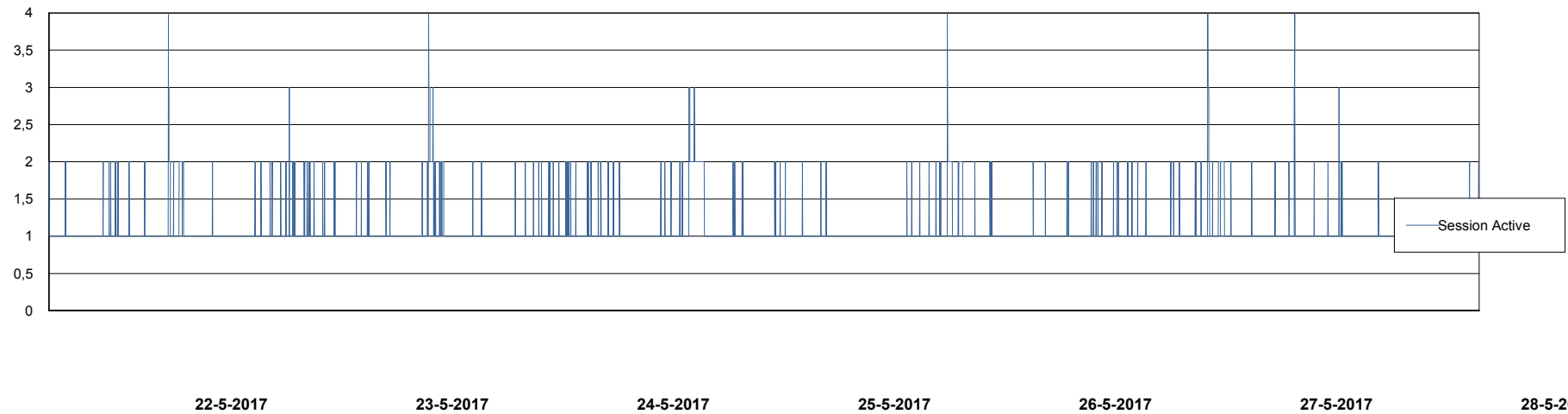
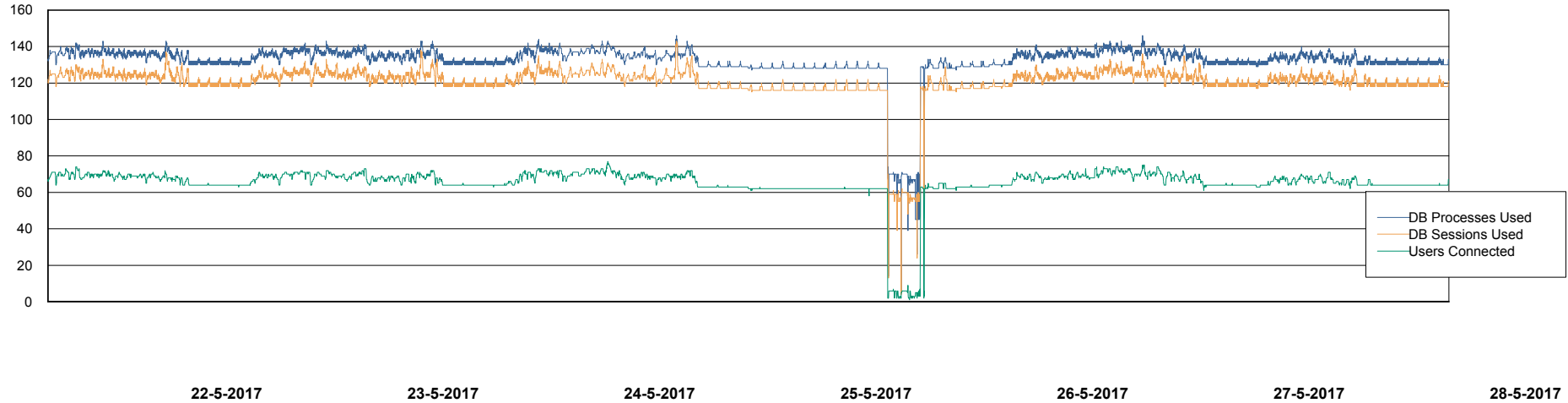
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

DB Processes Max 300  
DB Sessions Max 474



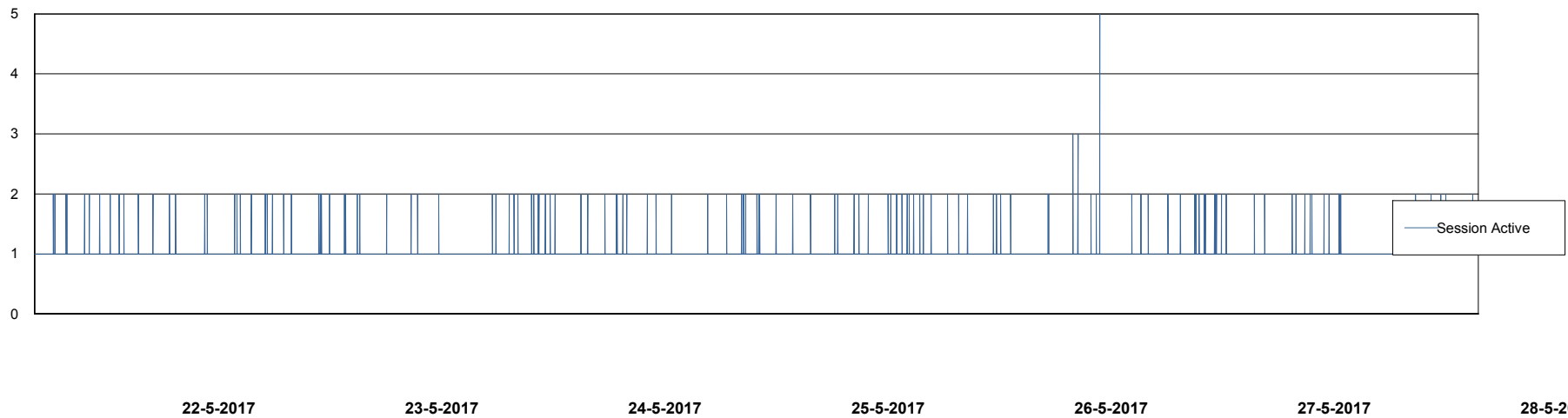
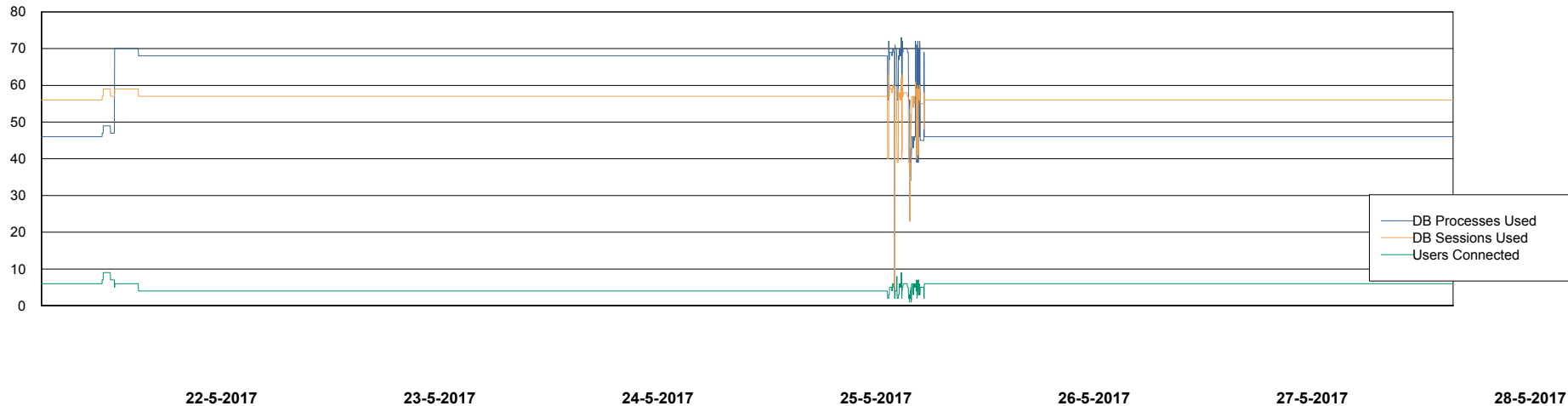
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby

DB Processes Max 300  
DB Sessions Max 474



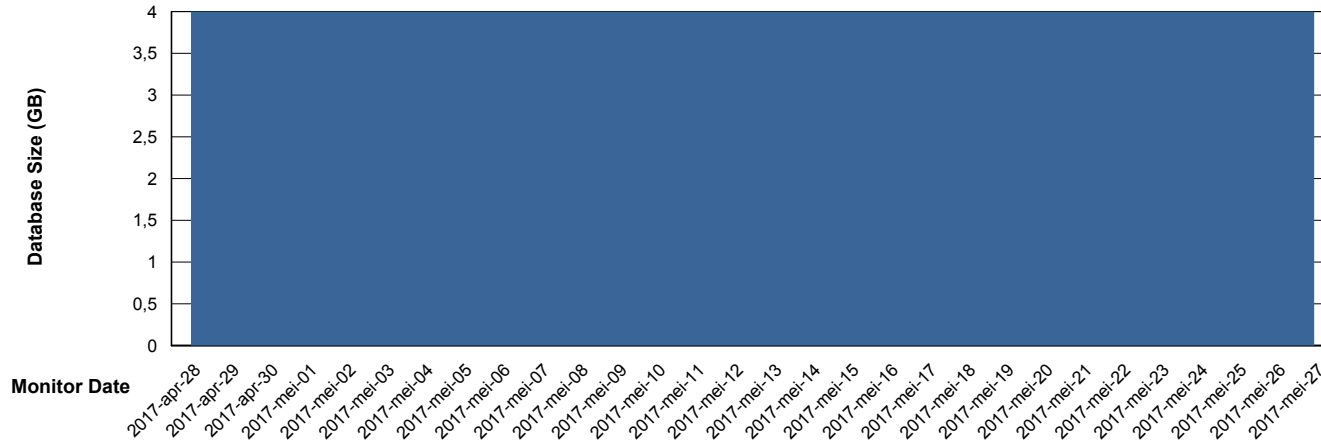
# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



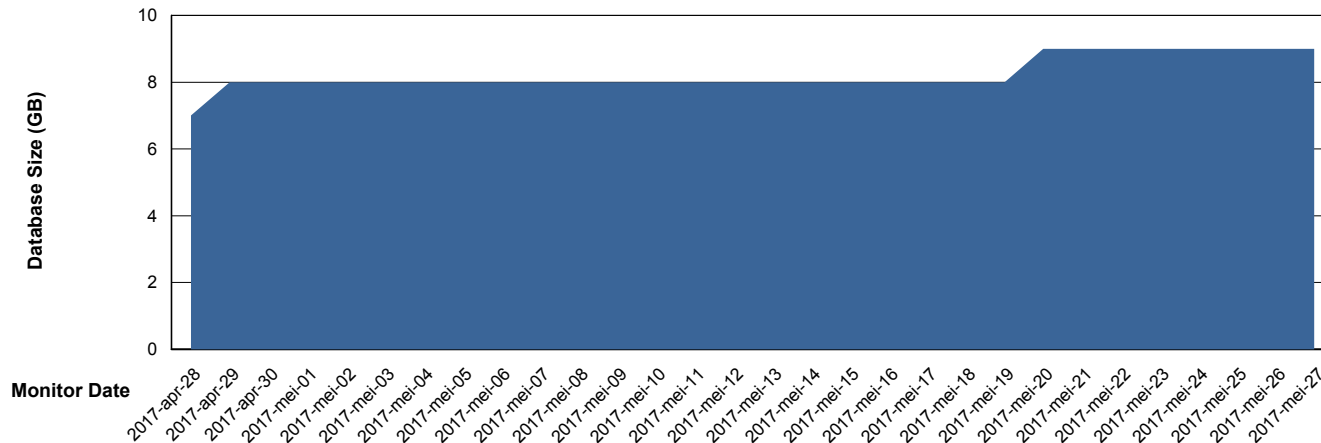
DATABASE SIZE BGGDB\_BI

Database growth over last month



DATABASE SIZE BGGDB\_Production

Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Database Tablespace		BGGDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-5-2017	ABSDATA	0	1	100
	INDX	0	1	100
27-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
26-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
25-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
24-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
23-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
22-5-2017	ABSDATA	4	1	75
	INDX	8	1	88
21-5-2017	ABSDATA	4	1	75
	INDX	8	1	88

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace		BGGDB_Production		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
28-5-2017	ABSDATA	0	6	100
	INDX	0	0	100
27-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
26-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
25-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
24-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
23-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
22-5-2017	ABSDATA	8	6	25
	INDX	8	0	100
21-5-2017	ABSDATA	8	6	25
	INDX	8	0	100

Standby Database Health BGG\_Production

Recovery lag for last 7 days



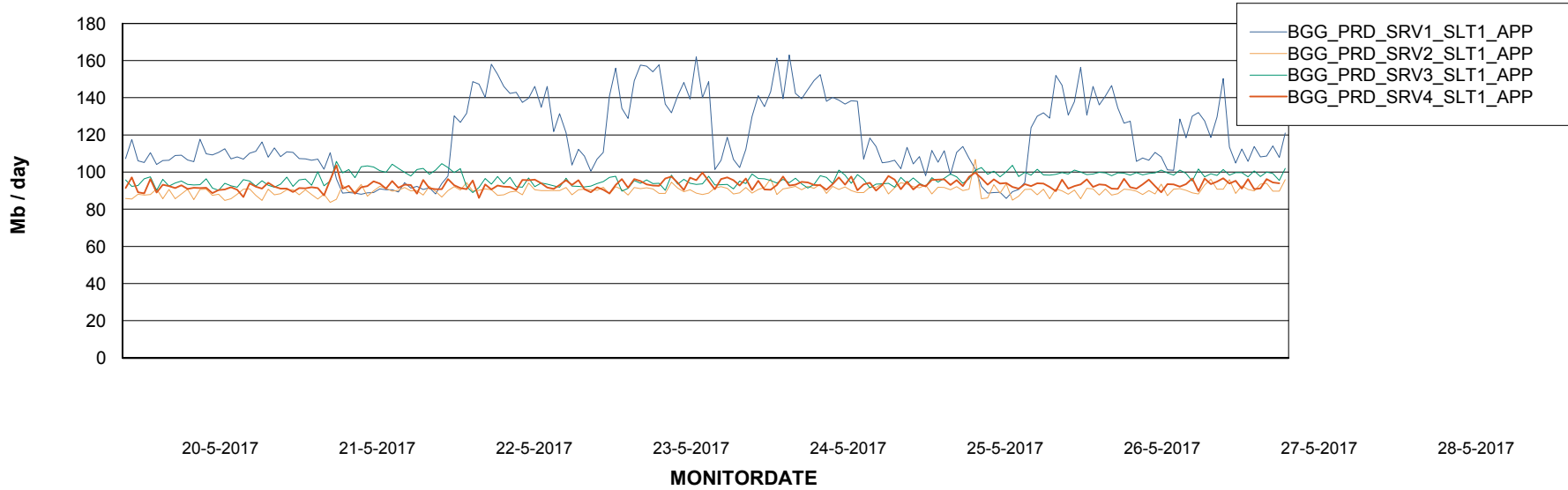
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

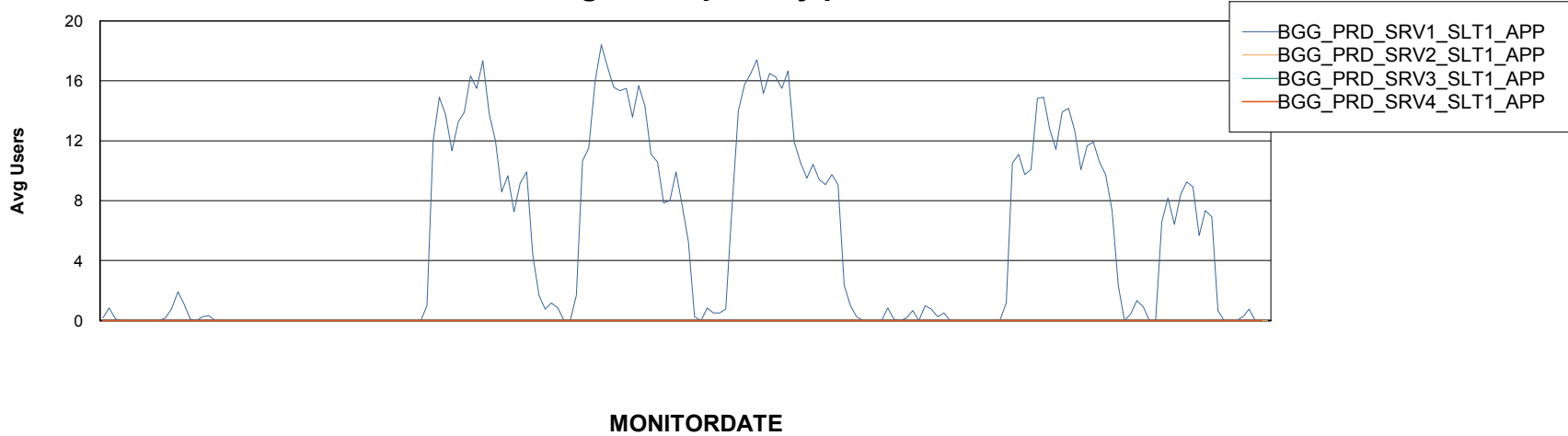


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



# Weekly SLA Customer Report

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## ABSolute Application Server Services

20-5-2017      21-5-2017      22-5-2017      23-5-2017      24-5-2017      25-5-2017      26-5-2017      27-5-2017      28-5-2017

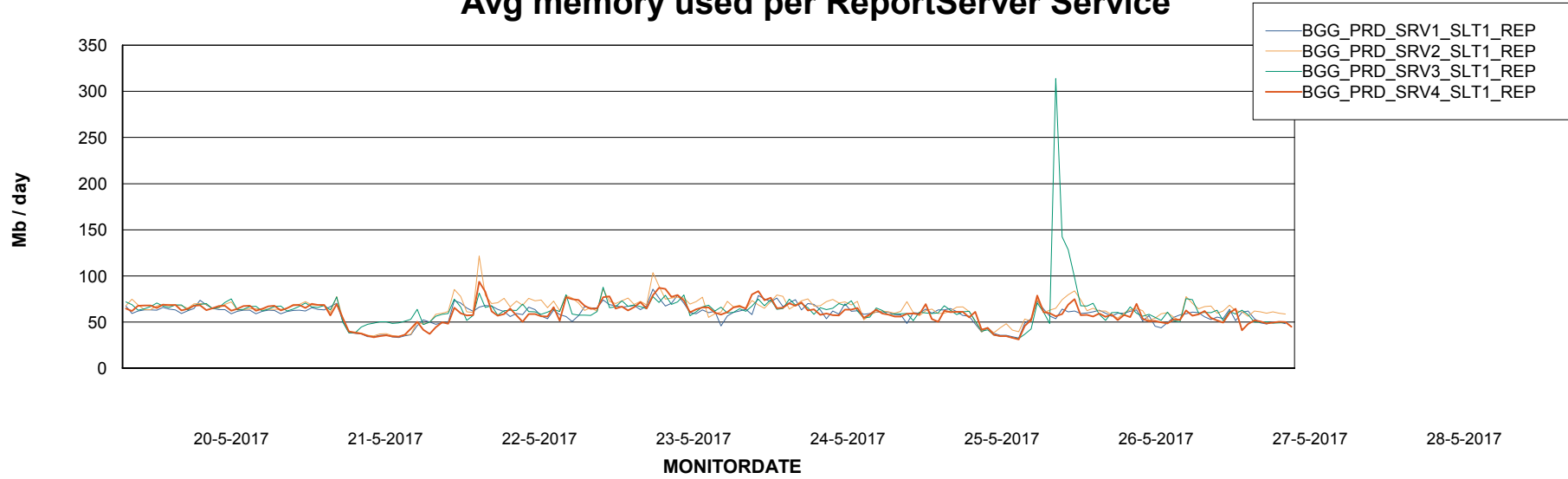
# Weekly SLA Customer Report

Customer BGG\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



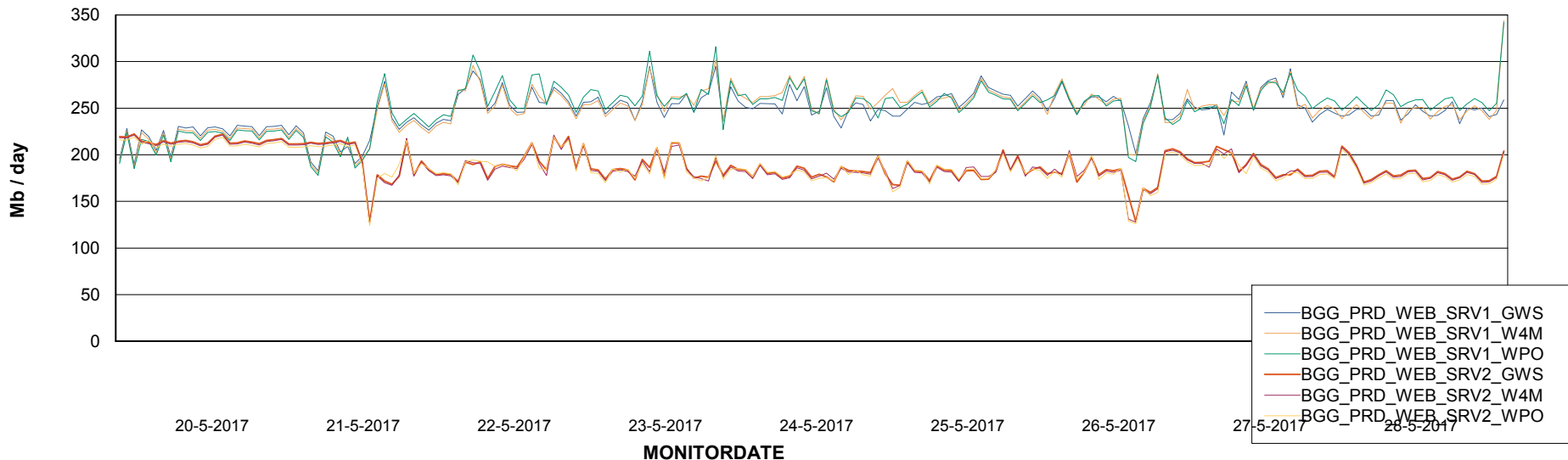
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

