

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 22 | 0 | 1 | 77 |
| 20-5-2017 | 22 | 1 | 1 | 77 |
| 19-5-2017 | 22 | 1 | 1 | 77 |
| 18-5-2017 | 22 | 1 | 1 | 77 |
| 17-5-2017 | 22 | 1 | 1 | 77 |
| 16-5-2017 | 22 | 1 | 1 | 77 |
| 15-5-2017 | 22 | 1 | 1 | 77 |
| 14-5-2017 | 22 | 1 | 1 | 77 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 32 | 0 | 1 | 79 |
| 20-5-2017 | 32 | 1 | 1 | 79 |
| 19-5-2017 | 32 | 1 | 1 | 79 |
| 18-5-2017 | 32 | 1 | 1 | 79 |
| 17-5-2017 | 33 | 1 | 1 | 79 |
| 16-5-2017 | 33 | 1 | 1 | 79 |
| 15-5-2017 | 33 | 1 | 1 | 79 |
| 14-5-2017 | 33 | 1 | 1 | 79 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 27 | 0 | 1 | 94 |
| 20-5-2017 | 27 | 1 | 1 | 94 |
| 19-5-2017 | 27 | 1 | 1 | 94 |
| 18-5-2017 | 27 | 1 | 1 | 94 |
| 17-5-2017 | 27 | 1 | 1 | 94 |
| 16-5-2017 | 27 | 1 | 1 | 94 |
| 15-5-2017 | 27 | 1 | 1 | 94 |
| 14-5-2017 | 27 | 1 | 1 | 94 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 30 | 0 | 1 | 98 |
| 20-5-2017 | 30 | 1 | 1 | 98 |
| 19-5-2017 | 30 | 1 | 1 | 98 |
| 18-5-2017 | 30 | 1 | 1 | 98 |
| 17-5-2017 | 30 | 1 | 1 | 98 |
| 16-5-2017 | 30 | 1 | 1 | 98 |
| 15-5-2017 | 30 | 1 | 1 | 98 |
| 14-5-2017 | 30 | 1 | 1 | 98 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 24 | 0 | 1 | 99 |
| 20-5-2017 | 24 | 1 | 1 | 99 |
| 19-5-2017 | 24 | 1 | 1 | 99 |
| 18-5-2017 | 24 | 1 | 1 | 99 |
| 17-5-2017 | 24 | 1 | 1 | 99 |
| 16-5-2017 | 24 | 1 | 1 | 99 |
| 15-5-2017 | 24 | 1 | 1 | 99 |
| 14-5-2017 | 24 | 1 | 1 | 99 |

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_SRV4

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|
| 21-5-2017 | 28 | 0 | 1 | 98 |
| 20-5-2017 | 28 | 1 | 1 | 98 |
| 19-5-2017 | 28 | 1 | 1 | 98 |
| 18-5-2017 | 28 | 1 | 1 | 98 |
| 17-5-2017 | 28 | 1 | 1 | 98 |
| 16-5-2017 | 28 | 1 | 1 | 98 |
| 15-5-2017 | 28 | 1 | 1 | 98 |
| 14-5-2017 | 28 | 1 | 1 | 98 |

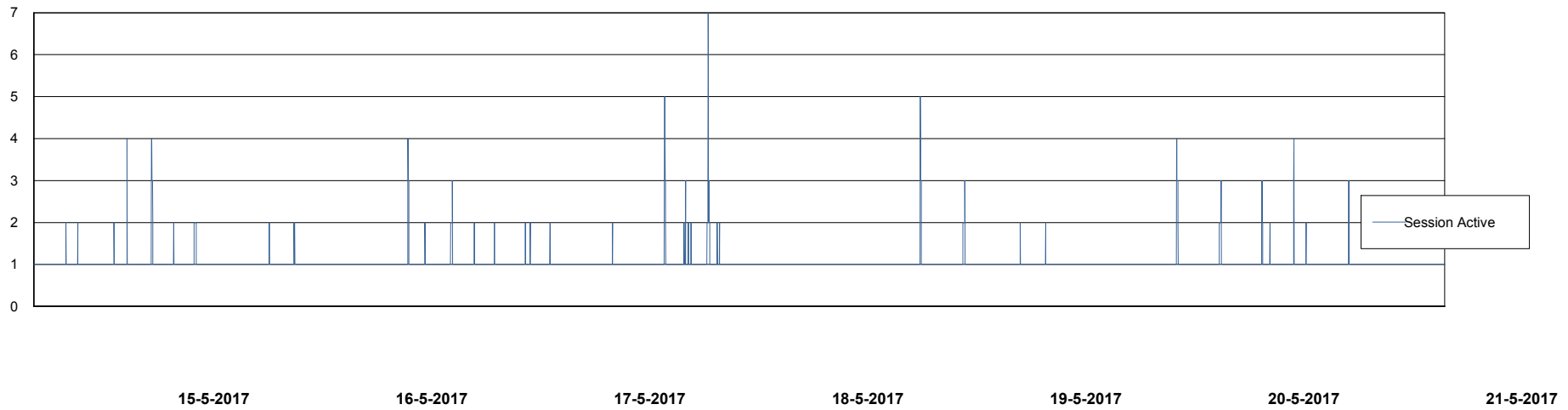
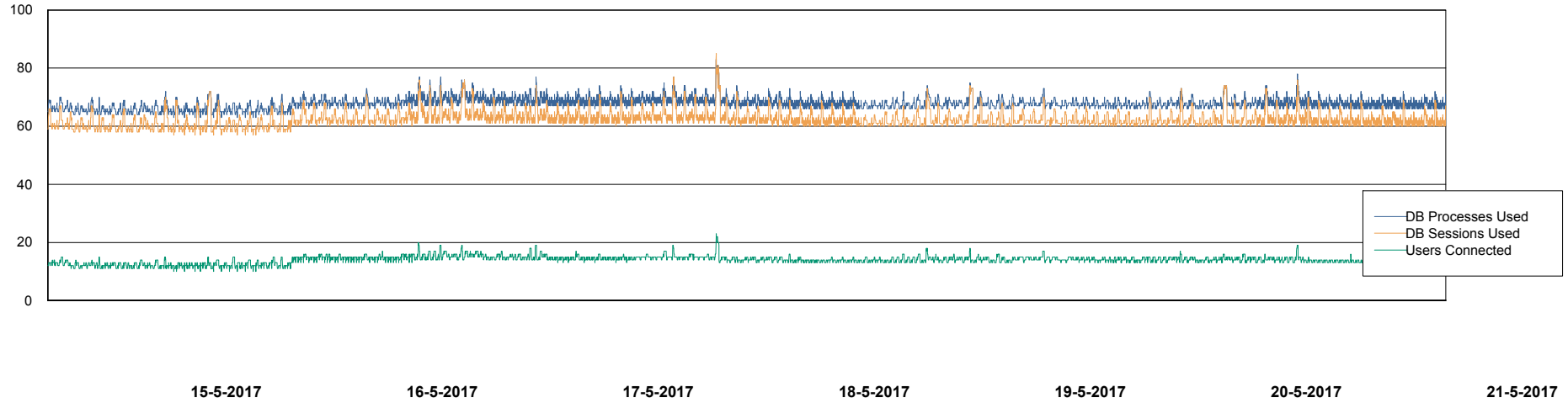
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_BI

DB Processes Max 300
DB Sessions Max 472



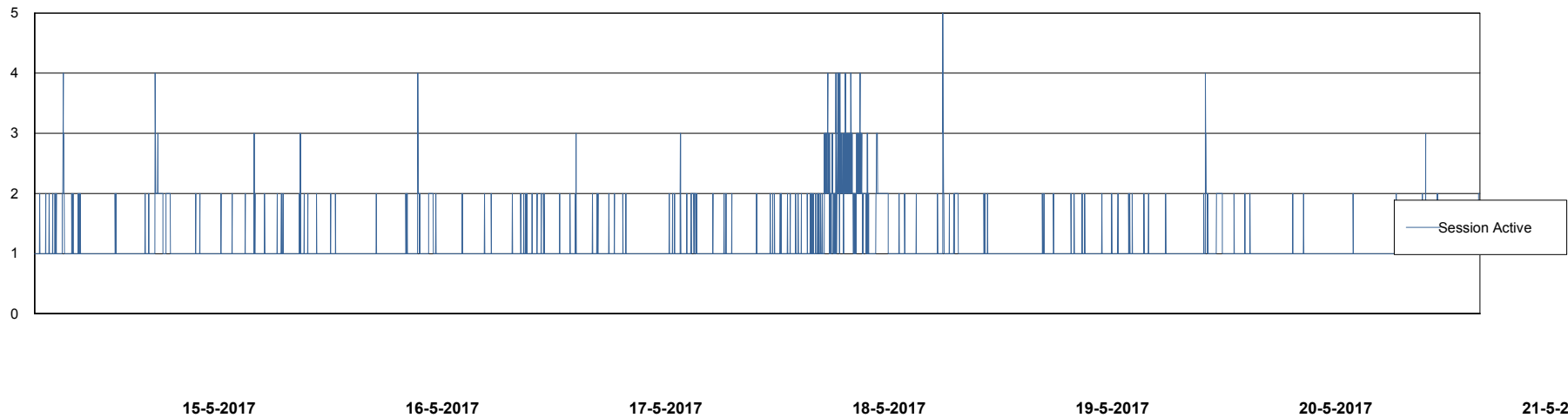
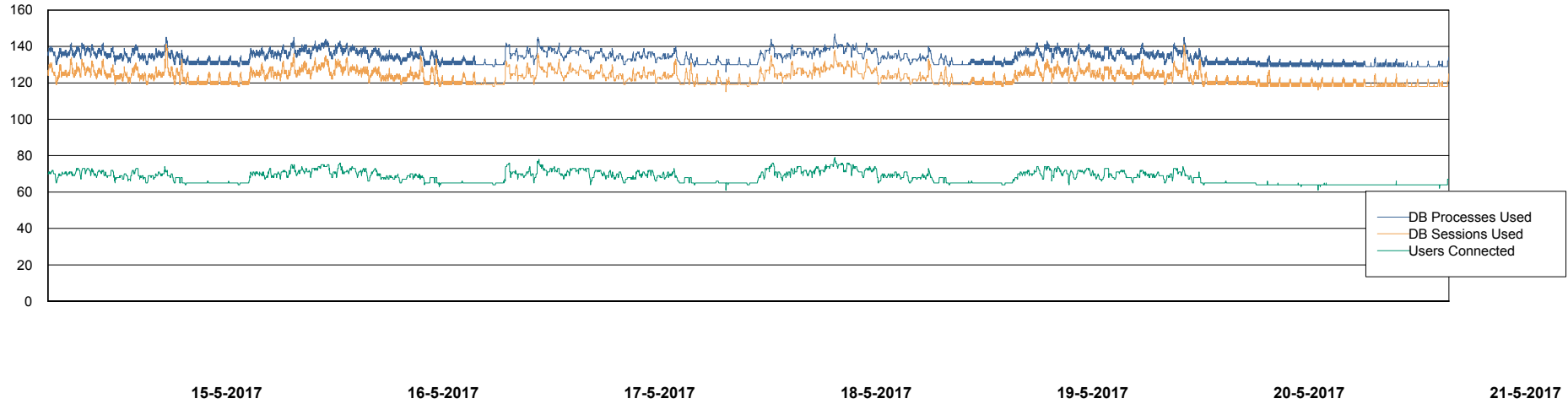
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Production

DB Processes Max 300
DB Sessions Max 474



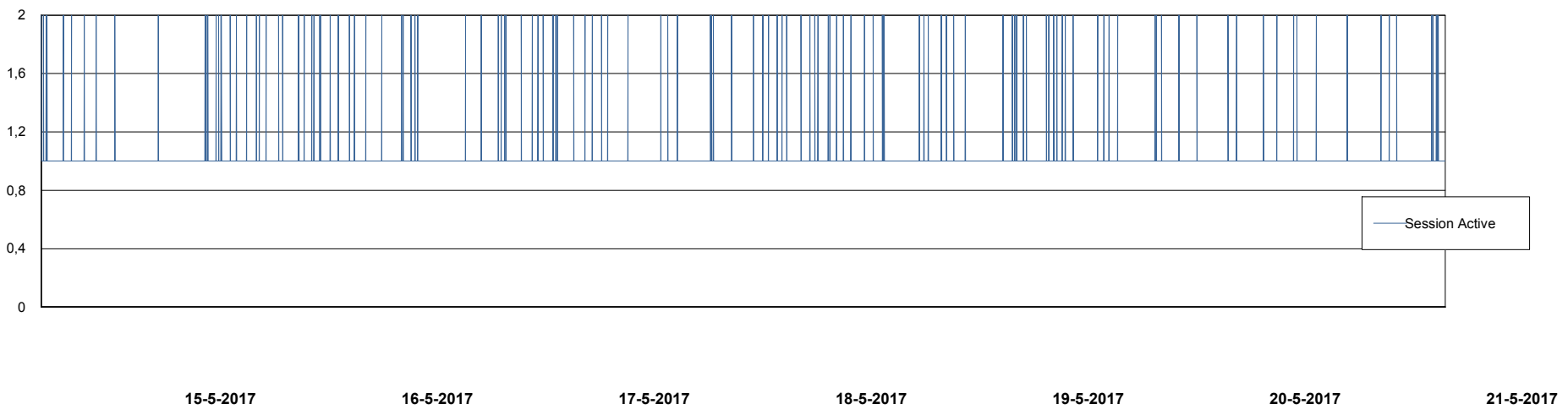
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Database Performance BGGDB_Standby

DB Processes Max 300
DB Sessions Max 474



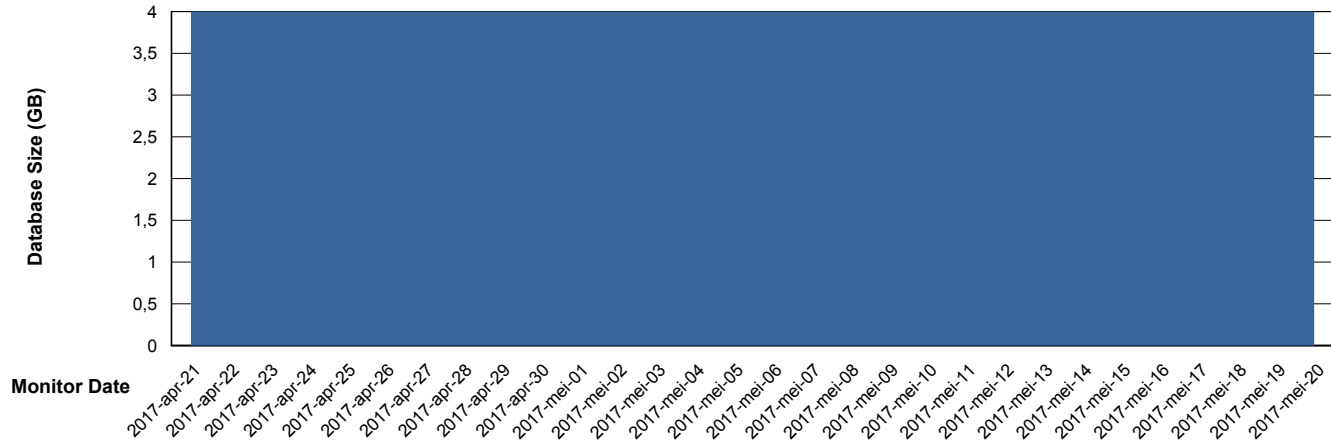
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



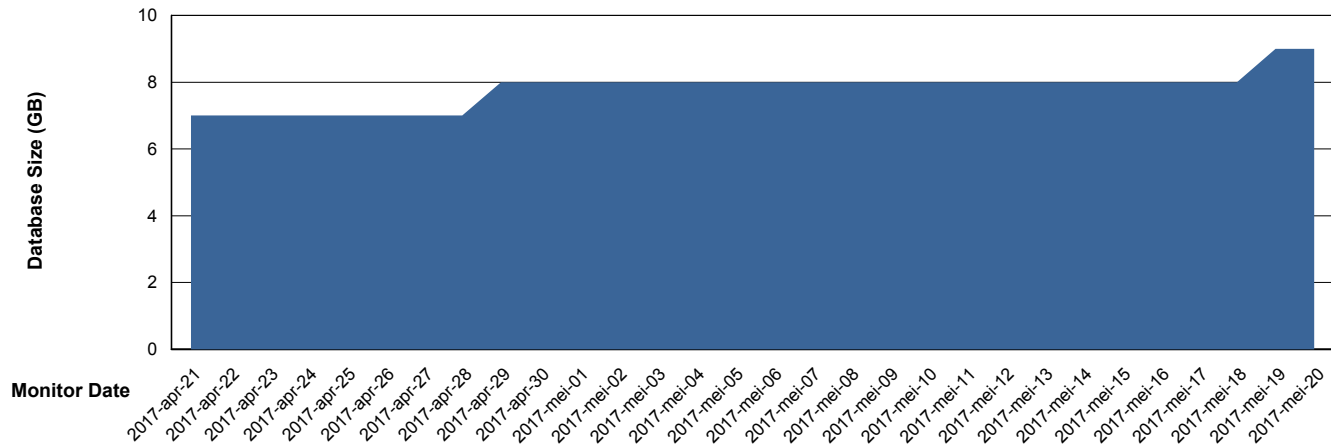
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



| Database Tablespace | | BGGDB_BI | | |
|---------------------|-----------------|---------------|---------------|-----------------|
| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 21-5-2017 | ABSDATA | 0 | 1 | 100 |
| | INDX | 0 | 1 | 100 |
| 20-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 19-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 18-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 17-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 16-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 15-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |
| 14-5-2017 | ABSDATA | 4 | 1 | 75 |
| | INDX | 8 | 1 | 88 |

Weekly SLA Customer Report

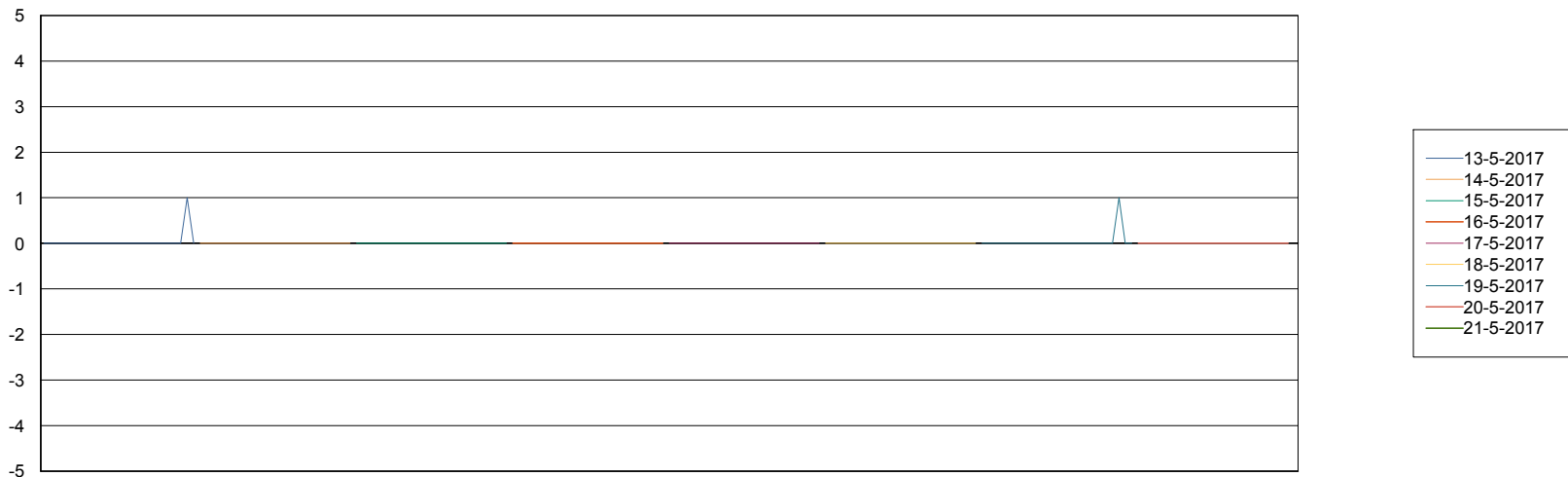
Customer BGG_Production
 Database ID 58



| Database Tablespace | | BGGDB_Production | | |
|---------------------|-----------------|------------------|---------------|-----------------|
| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
| 21-5-2017 | ABSDATA | 0 | 6 | 100 |
| | INDX | 0 | 0 | 100 |
| 20-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 19-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 18-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 17-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 16-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 15-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |
| 14-5-2017 | ABSDATA | 8 | 6 | 25 |
| | INDX | 8 | 0 | 100 |

Standby Database Health BGG_Production

Recovery lag for last 7 days



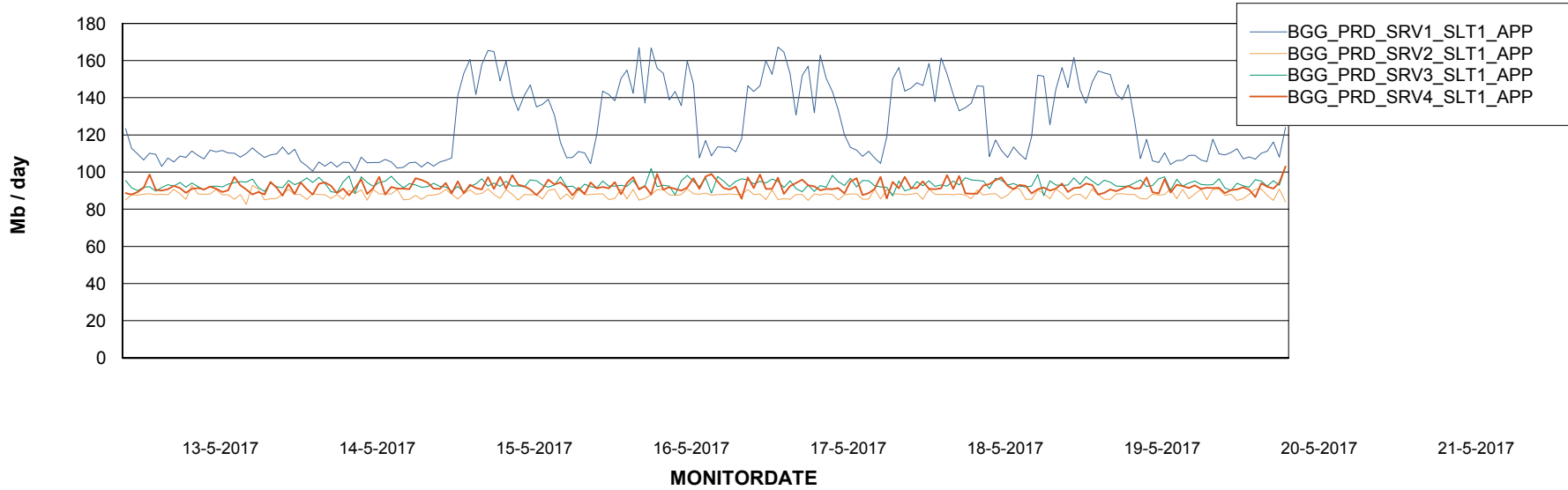
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58

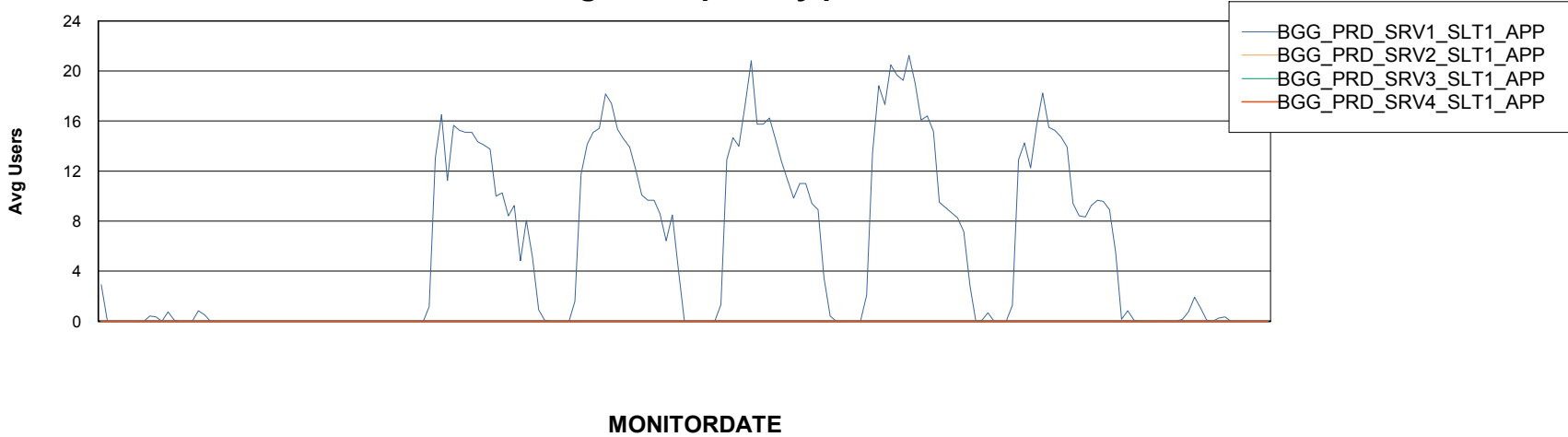


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application Server Services

13-5-2017

14-5-2017

15-5-2017

16-5-2017

17-5-2017

18-5-2017

19-5-2017

20-5-2017

21-5-2017

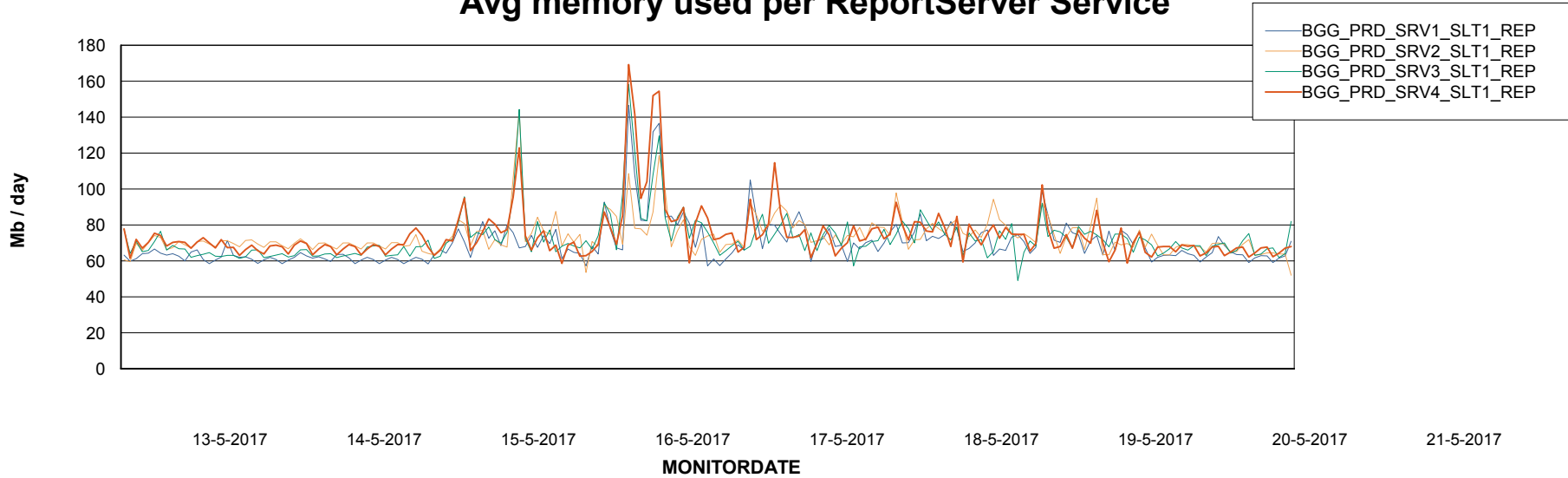
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



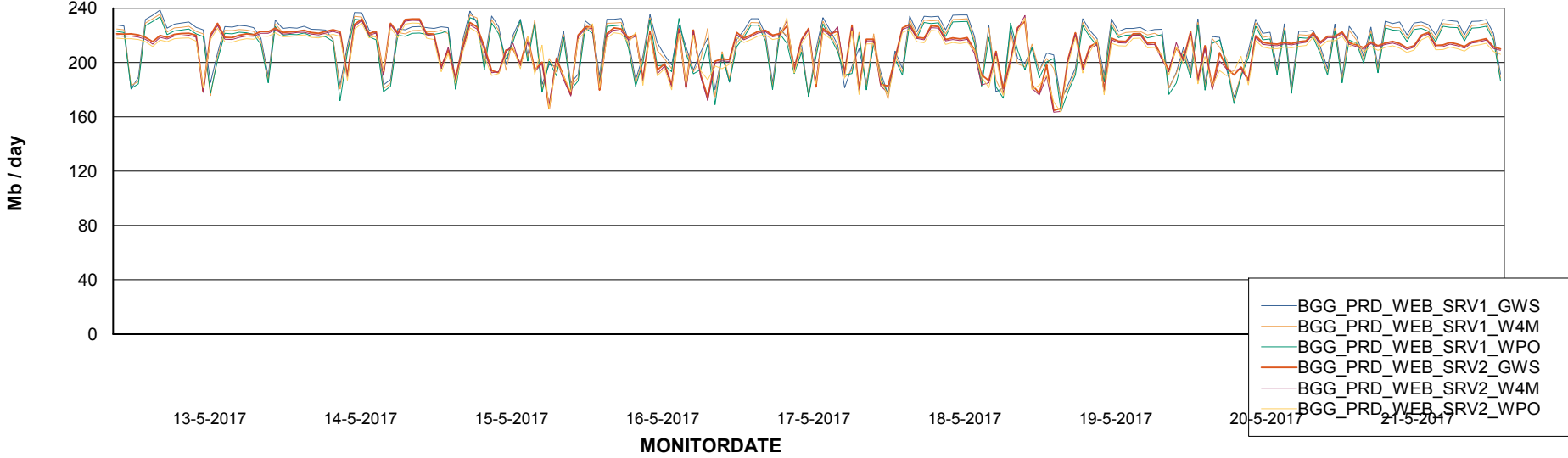
Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Disaster per ABS component

