

# Weekly SLA Customer Report

Customer RFL\_Production  
Database ID 36



## Harddisk Usage RFL\_PRD

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 1-4-2017  | 35                        | 195                         | 89                        | 373                         | 76                        | 373                         | 69                        | 223                         |
| 31-3-2017 | 35                        | 195                         | 89                        | 373                         | 76                        | 373                         | 69                        | 223                         |
| 30-3-2017 | 35                        | 195                         | 89                        | 373                         | 76                        | 373                         | 70                        | 223                         |
| 29-3-2017 | 35                        | 195                         | 89                        | 373                         | 76                        | 373                         | 71                        | 223                         |
| 28-3-2017 | 35                        | 195                         | 89                        | 373                         | 76                        | 373                         | 71                        | 223                         |
| 27-3-2017 | 35                        | 195                         | 89                        | 373                         | 77                        | 373                         | 71                        | 223                         |
| 26-3-2017 | 35                        | 195                         | 89                        | 373                         | 77                        | 373                         | 55                        | 223                         |

## Harddisk Usage RFL\_STB

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 1-4-2017  | 59                        | 195                         | 87                        | 559                         | 72                        | 559                         | 59                        | 363                         |
| 31-3-2017 | 59                        | 195                         | 87                        | 559                         | 72                        | 559                         | 59                        | 363                         |
| 30-3-2017 | 59                        | 195                         | 87                        | 559                         | 72                        | 559                         | 60                        | 363                         |
| 29-3-2017 | 59                        | 195                         | 87                        | 559                         | 72                        | 559                         | 60                        | 363                         |
| 28-3-2017 | 59                        | 195                         | 87                        | 559                         | 72                        | 559                         | 60                        | 363                         |
| 27-3-2017 | 59                        | 195                         | 87                        | 559                         | 73                        | 559                         | 62                        | 363                         |
| 26-3-2017 | 59                        | 195                         | 87                        | 559                         | 73                        | 559                         | 64                        | 363                         |

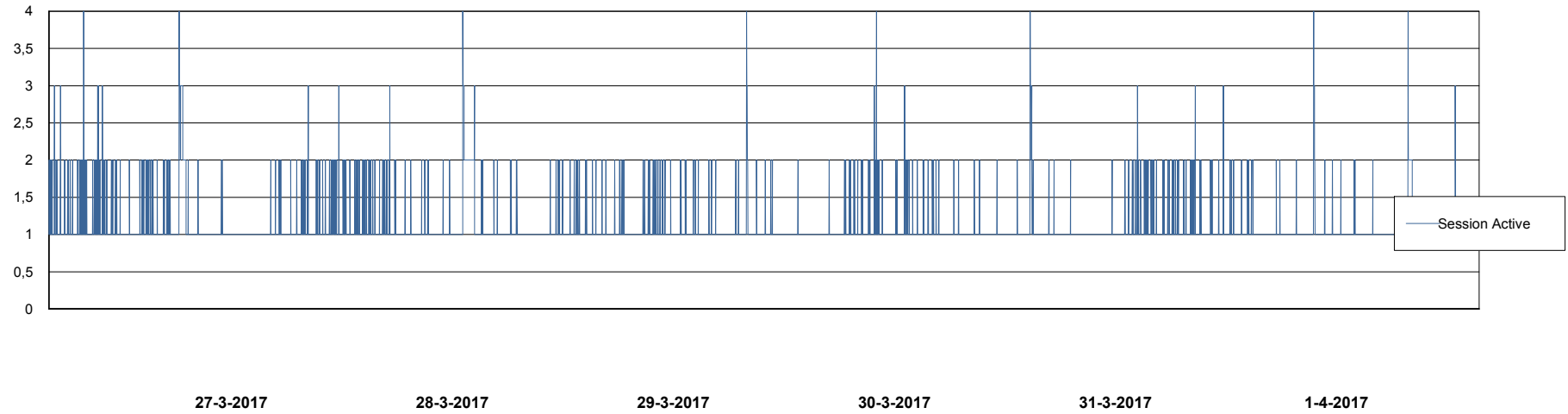
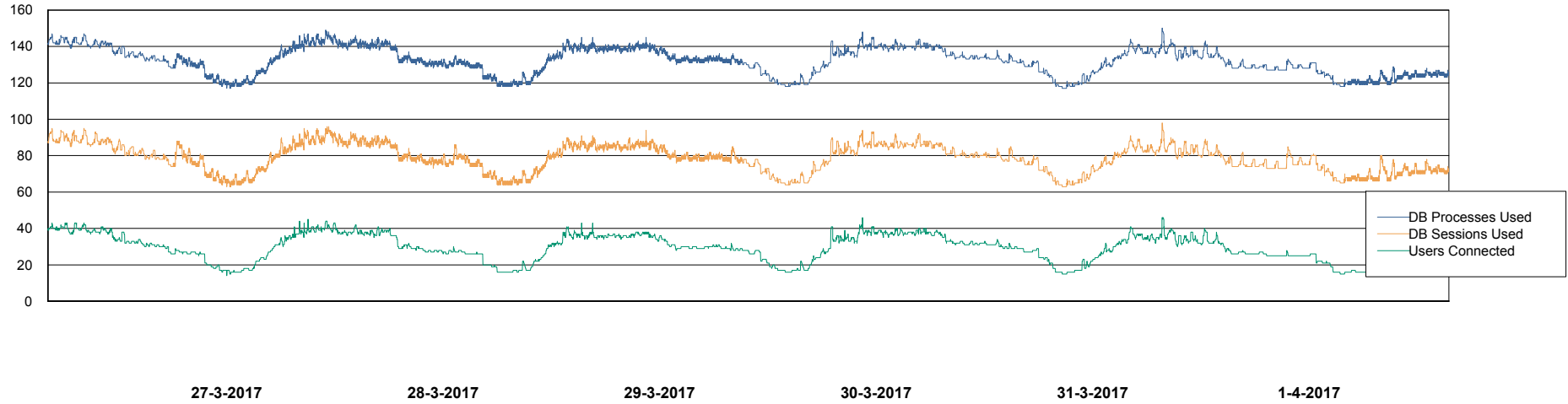
# Weekly SLA Customer Report

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## Database Performance RFLDB\_Production

DB Processes Max 500  
DB Sessions Max 784



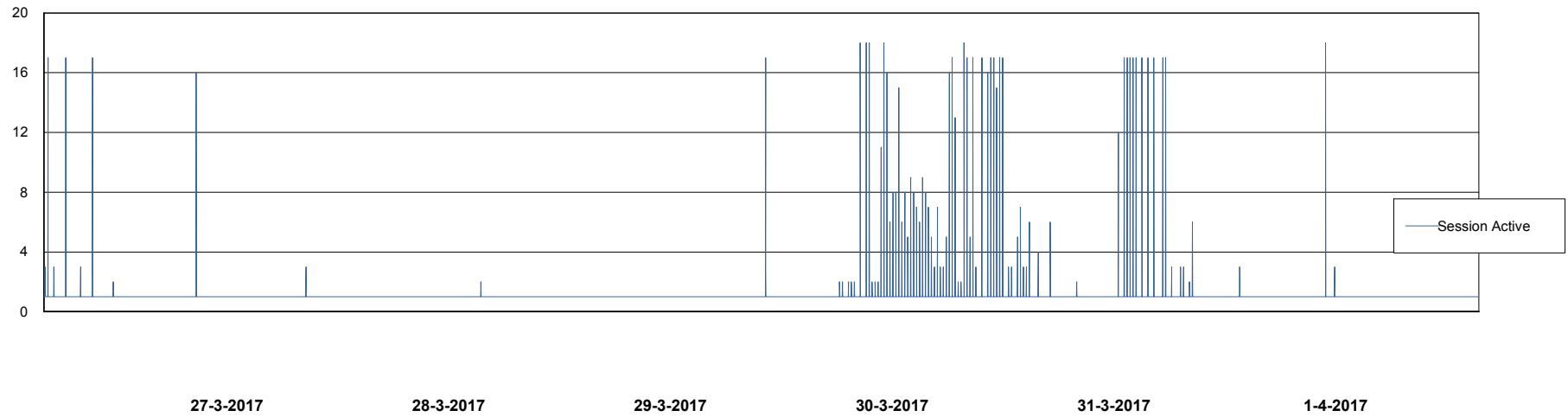
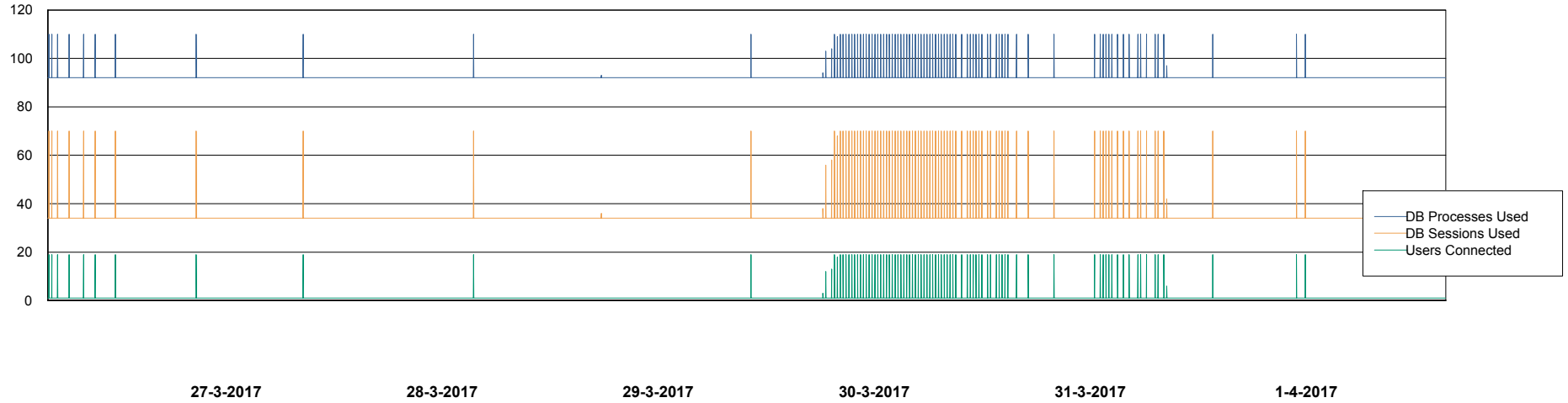
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Database ID 36



## Database Performance RFLDB\_Standby

DB Processes Max 500  
DB Sessions Max 784



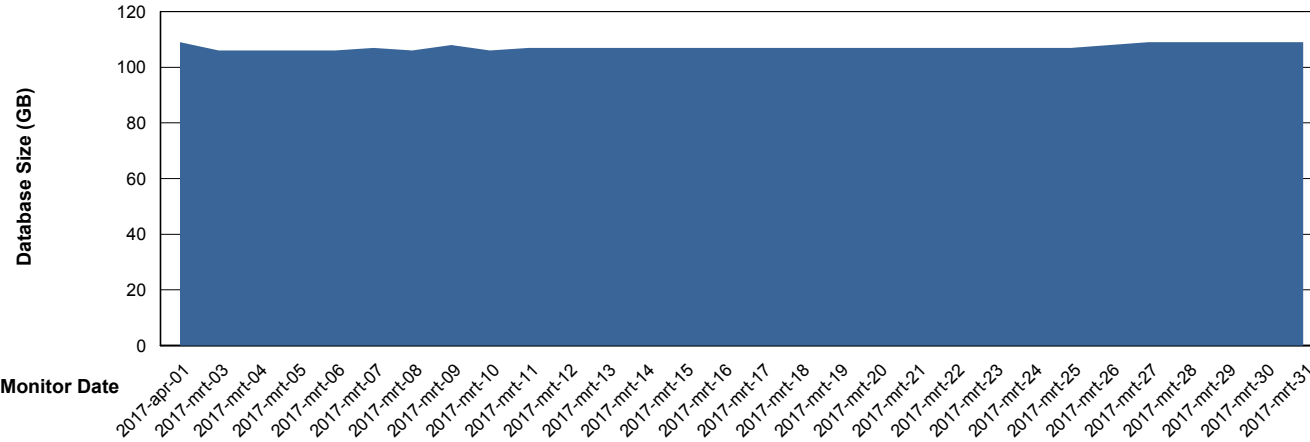
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DATABASE SIZE RFLDB\_Production

Database growth over last month



Database Tablespace RFLDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 1-4-2017  | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 31-3-2017 | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 30-3-2017 | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 29-3-2017 | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 28-3-2017 | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 27-3-2017 | ABSDATA         | 41            | 34            | 17              |
|           | INDX            | 88            | 73            | 17              |
| 26-3-2017 | ABSDATA         | 40            | 33            | 18              |
|           | INDX            | 84            | 73            | 13              |

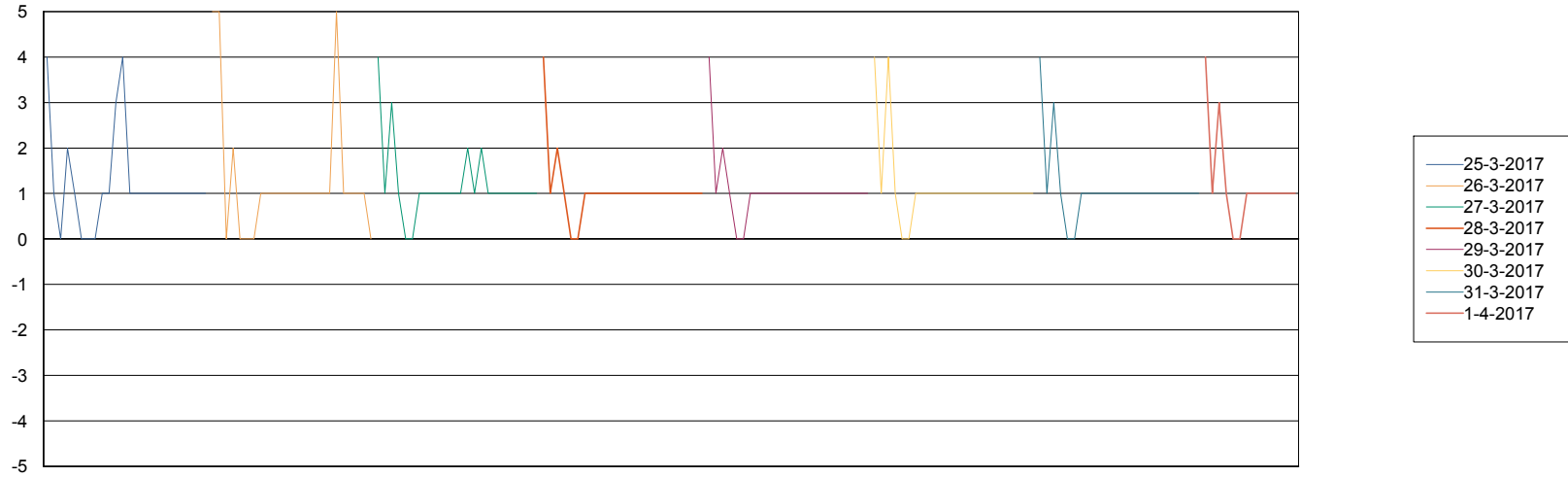
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Standby Database Health RFL\_Production

## Recovery lag for last 7 days



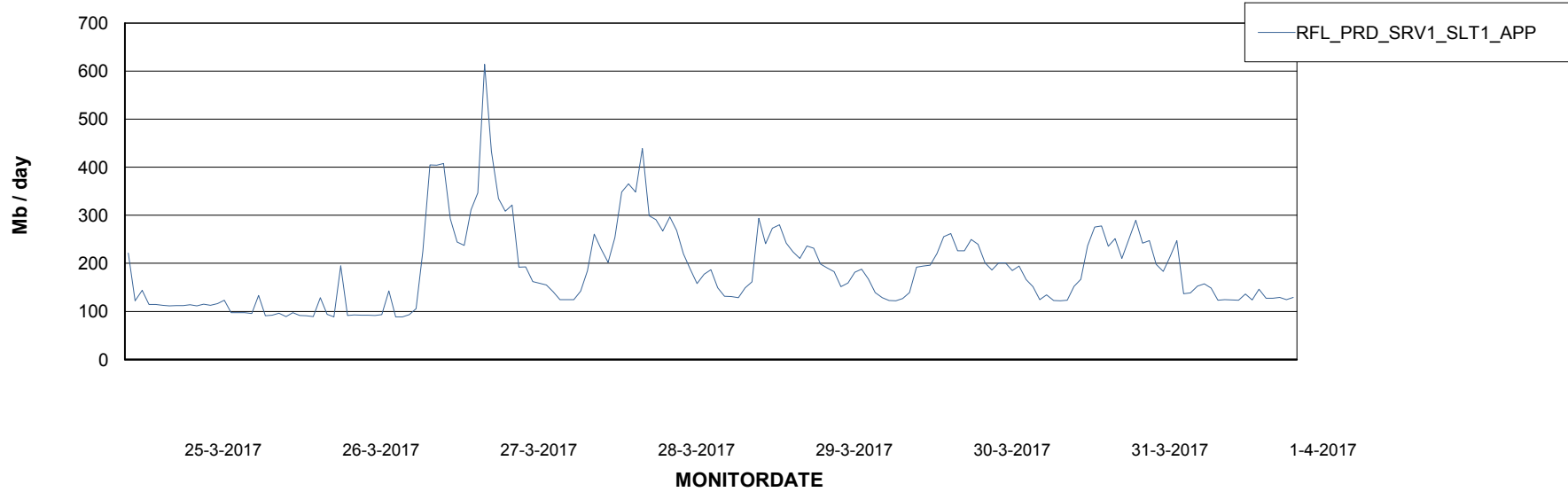
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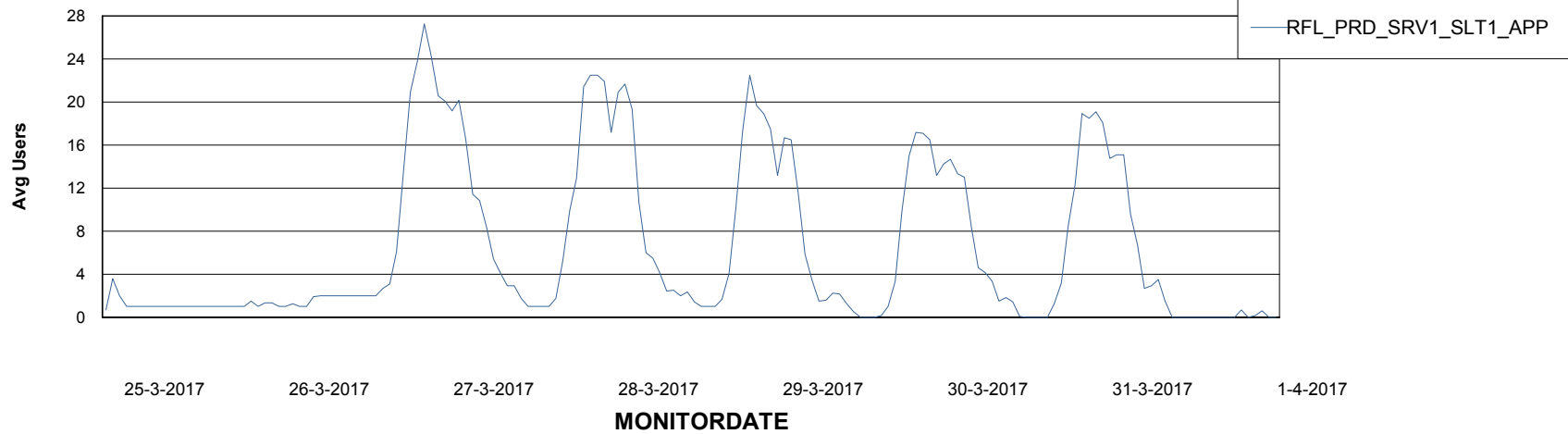


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



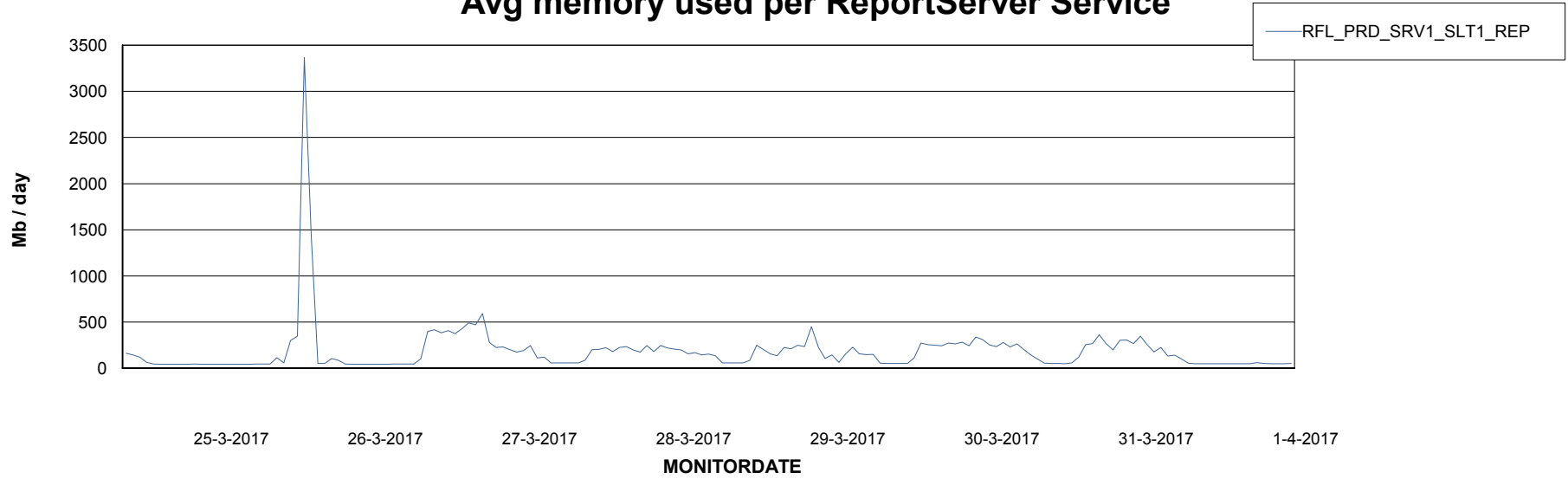
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



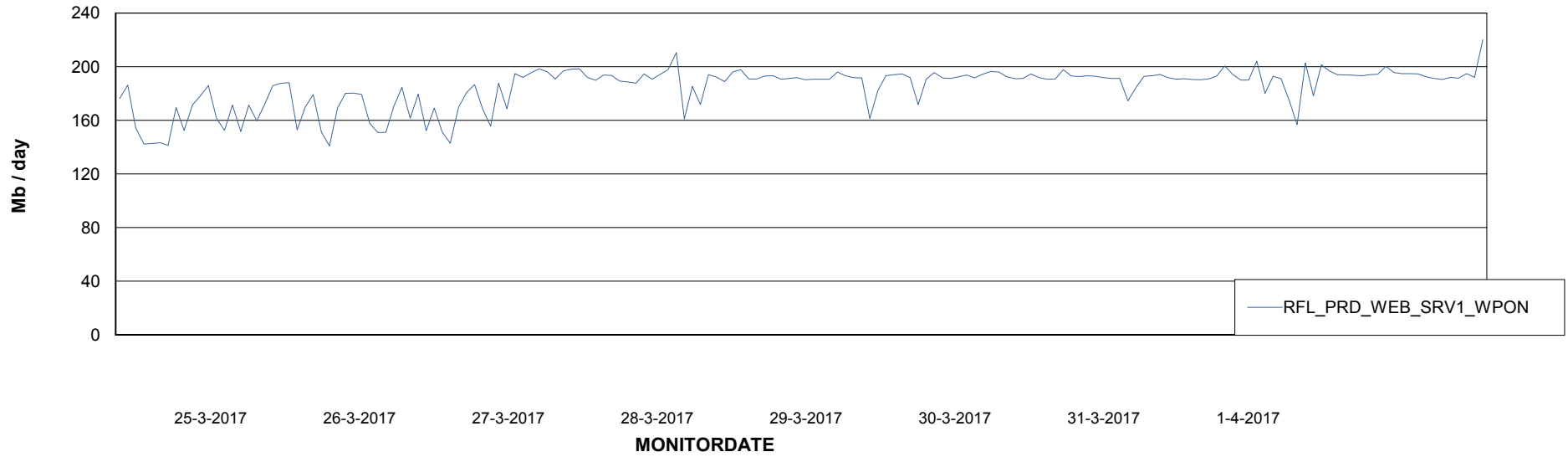
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

