

## Weekly SLA Customer Report

Customer      CSC\_Production  
 Database ID    50



=====  
 HARDDISK USAGE    CSC\_PRD\_ABSSRV  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 26-12-2016 | 102                        | 46                        | 220                        | 130                       | 325                        | 61                        |
| 25-12-2016 | 102                        | 46                        | 220                        | 130                       | 325                        | 61                        |

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 HARDDISK USAGE    CSC\_PRD\_ABS01  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 31-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 30-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 29-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 28-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 27-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 26-12-2016 | 110                        | 27                        | 210                        | 113                       |
| 25-12-2016 | 110                        | 27                        | 210                        | 113                       |

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 HARDDISK USAGE    CSC\_PRD\_ABS02  
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## Weekly SLA Customer Report

Customer      CSC\_Production  
 Database ID    50



|            | Total disk space on C (GB) | Free disk space on C (GB) |
|------------|----------------------------|---------------------------|
| 31-12-2016 | 80                         | 15                        |
| 30-12-2016 | 80                         | 15                        |
| 29-12-2016 | 80                         | 15                        |
| 28-12-2016 | 80                         | 15                        |
| 27-12-2016 | 80                         | 15                        |
| 26-12-2016 | 80                         | 15                        |
| 25-12-2016 | 80                         | 15                        |

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 HARDDISK USAGE    CSC\_PRD\_SRV-DB-ABS  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 31-12-2016 | 145                        | 65                        | 294                        | 26                        | 679                        | 299                       |
| 30-12-2016 | 145                        | 64                        | 294                        | 26                        | 679                        | 327                       |
| 29-12-2016 | 145                        | 63                        | 294                        | 26                        | 679                        | 273                       |
| 28-12-2016 | 145                        | 63                        | 294                        | 26                        | 679                        | 325                       |
| 27-12-2016 | 145                        | 63                        | 294                        | 26                        | 679                        | 285                       |
| 26-12-2016 | 145                        | 63                        | 294                        | 26                        | 679                        | 336                       |
| 25-12-2016 | 145                        | 63                        | 294                        | 26                        | 679                        | 357                       |

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 HARDDISK USAGE    CSC\_PRD\_WEBSRV  
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# Weekly SLA Customer Report

Customer CSC\_Production  
Database ID 50



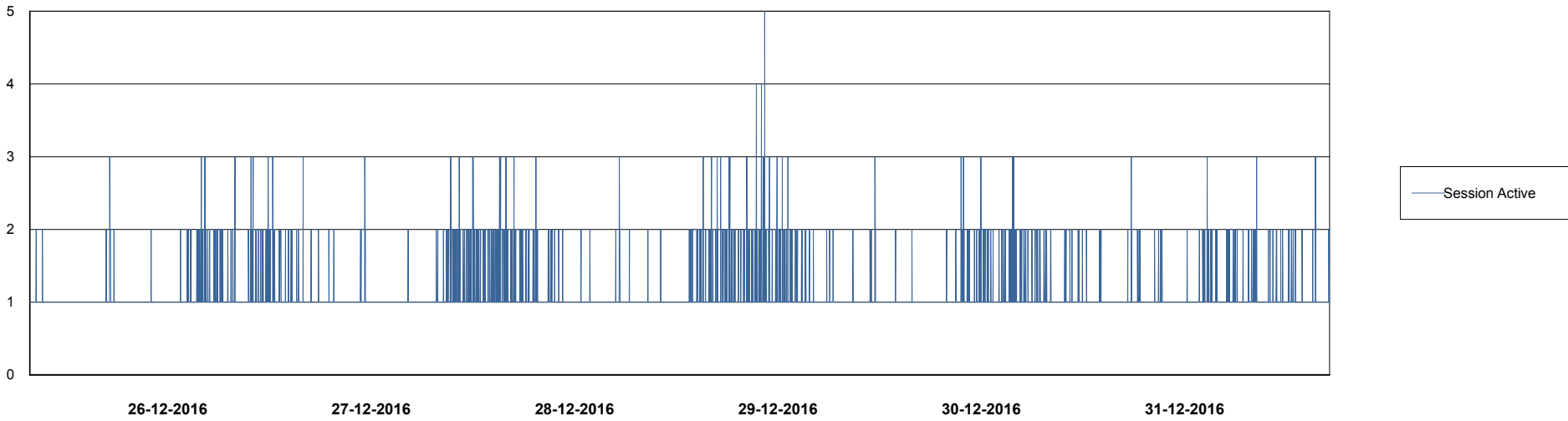
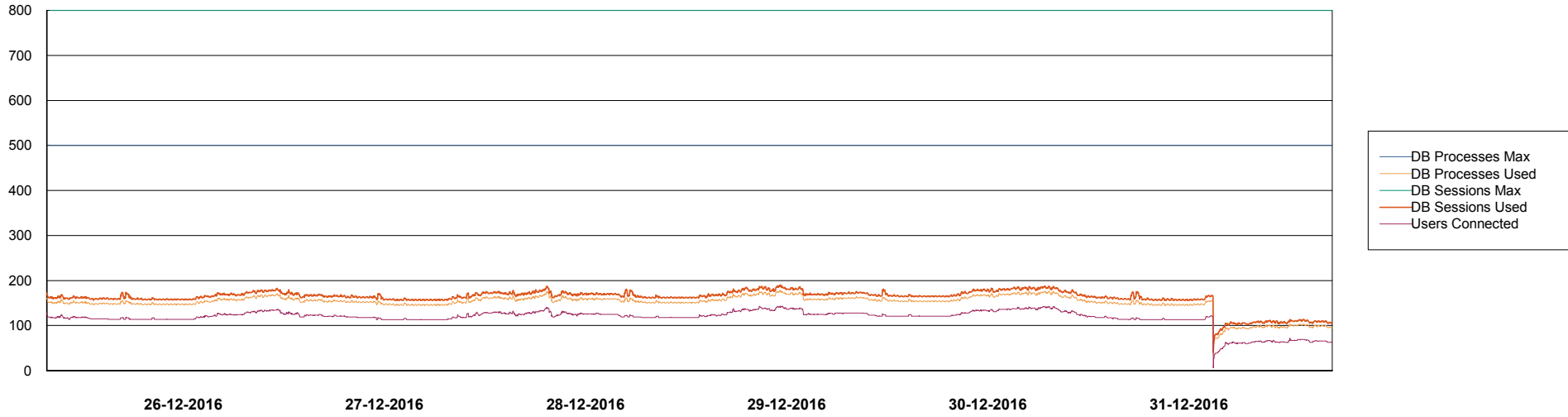
|            | Used disk space on C (GB) | Total disk space on C (GB) | Free disk space on C (GB) |
|------------|---------------------------|----------------------------|---------------------------|
| 31-12-2016 | 38                        | 59                         | 21                        |
| 30-12-2016 | 38                        | 59                         | 21                        |
| 29-12-2016 | 38                        | 59                         | 21                        |
| 28-12-2016 | 38                        | 59                         | 21                        |
| 27-12-2016 | 38                        | 59                         | 21                        |
| 26-12-2016 | 38                        | 59                         | 21                        |
| 25-12-2016 | 38                        | 59                         | 21                        |

# Weekly SLA Customer Report

Customer CSC\_Production  
Database ID 50



DATABASE PERFORMANCE CSCDB\_Production



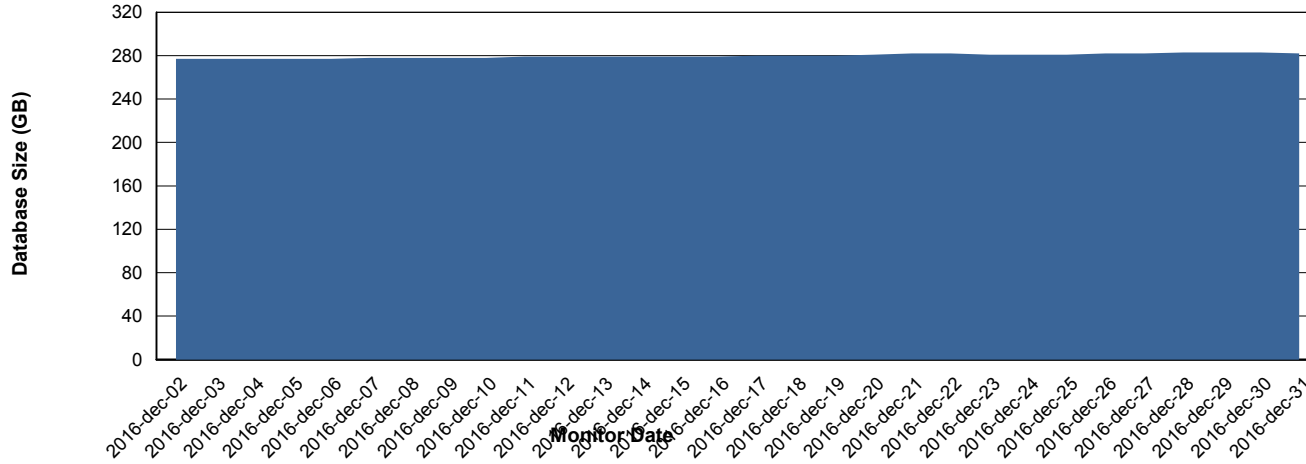
# Weekly SLA Customer Report

Customer CSC\_Production  
 Database ID 50



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 DATABASE SIZE CSCDB\_Production  
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## Database growth over last month



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 DATABASE TABLESPACES CSCDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 31-12-2016 | ABSDATA         | 102           | 91            | 11              |
|            | INDX            | 202           | 185           | 8               |
| 30-12-2016 | ABSDATA         | 102           | 91            | 11              |
|            | INDX            | 202           | 185           | 8               |
| 29-12-2016 | ABSDATA         | 102           | 91            | 11              |
|            | INDX            | 202           | 185           | 8               |
| 28-12-2016 | ABSDATA         | 102           | 91            | 11              |
|            | INDX            | 202           | 185           | 8               |
| 27-12-2016 | ABSDATA         | 102           | 90            | 12              |
|            | INDX            | 202           | 185           | 8               |
| 26-12-2016 | ABSDATA         | 102           | 90            | 12              |
|            | INDX            | 202           | 185           | 8               |
| 25-12-2016 | ABSDATA         | 102           | 90            | 12              |
|            | INDX            | 202           | 185           | 8               |

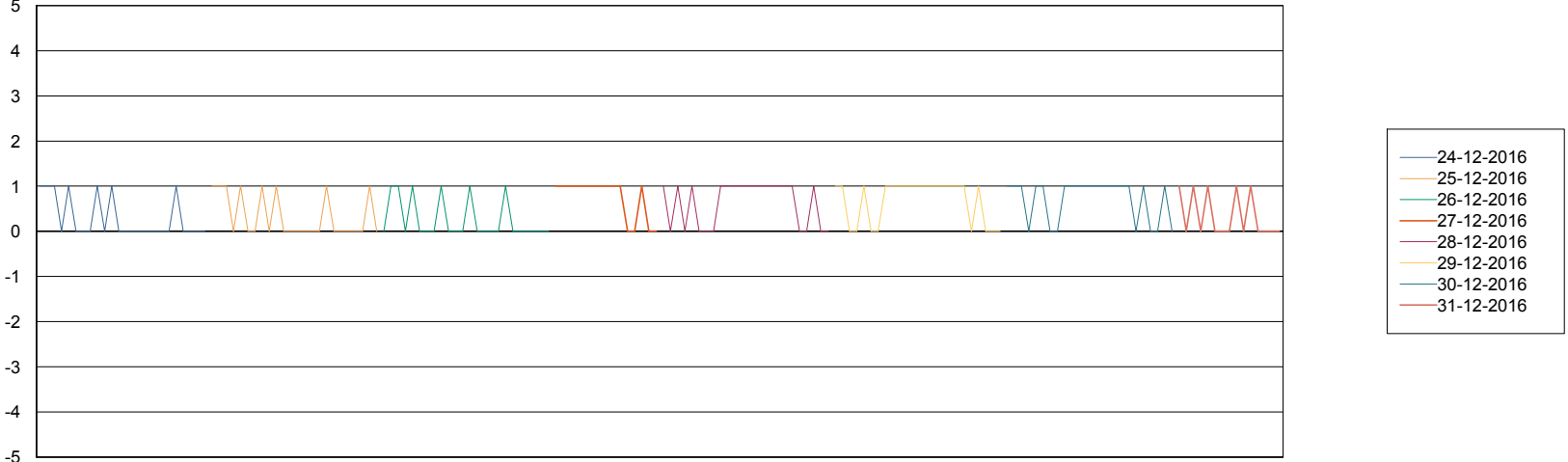
# Weekly SLA Customer Report

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Database ID 50



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STANDBY DATABASE HEALTH CSC\_Production  
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### Recovery lag for last 7 days



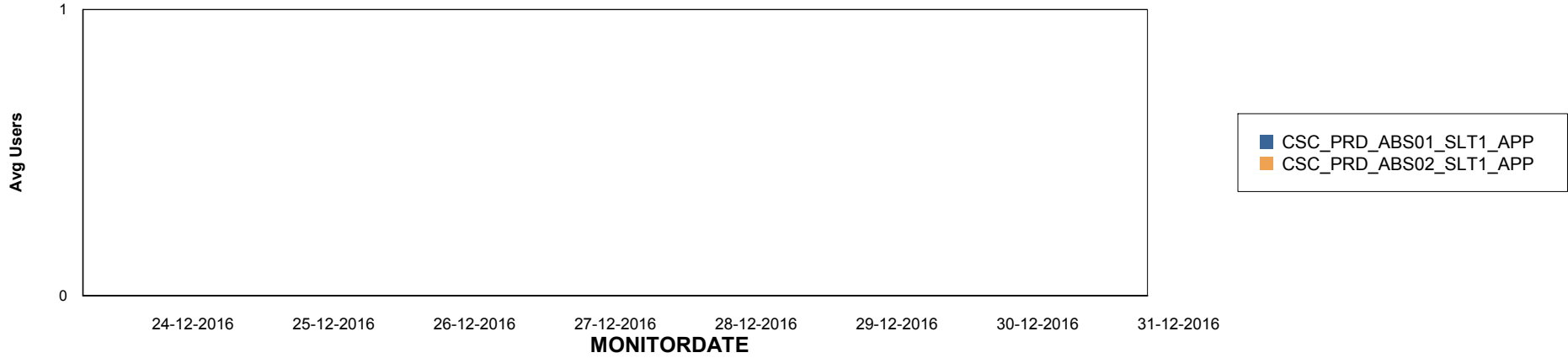
# Weekly SLA Customer Report

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Database ID 50

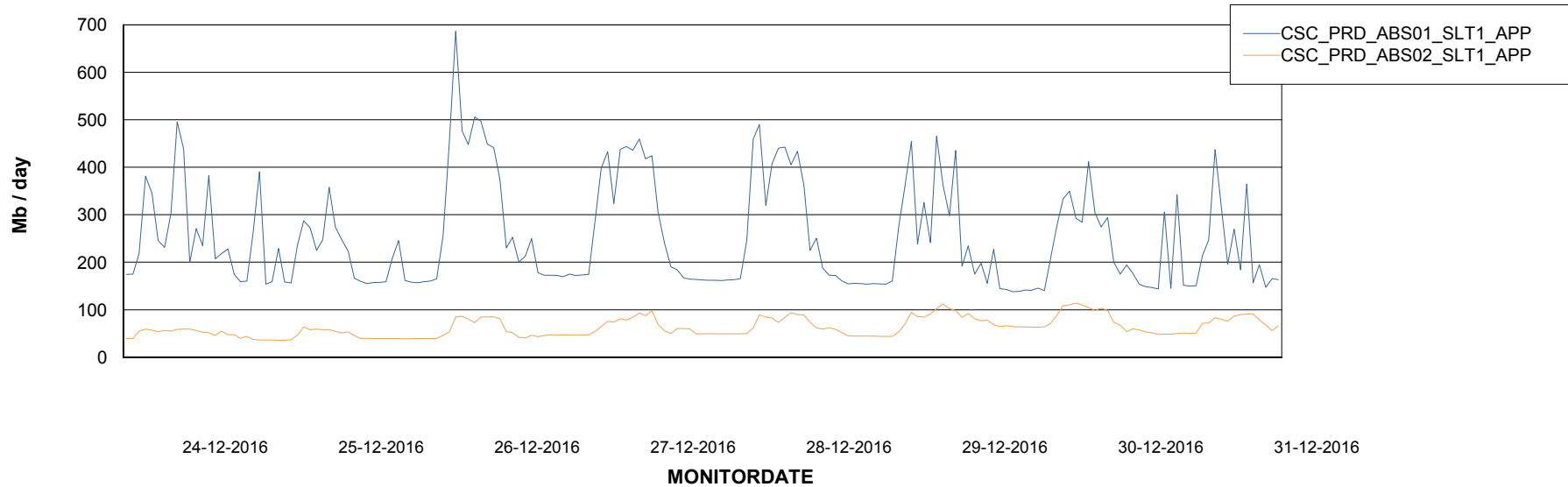


=====  
ABSSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



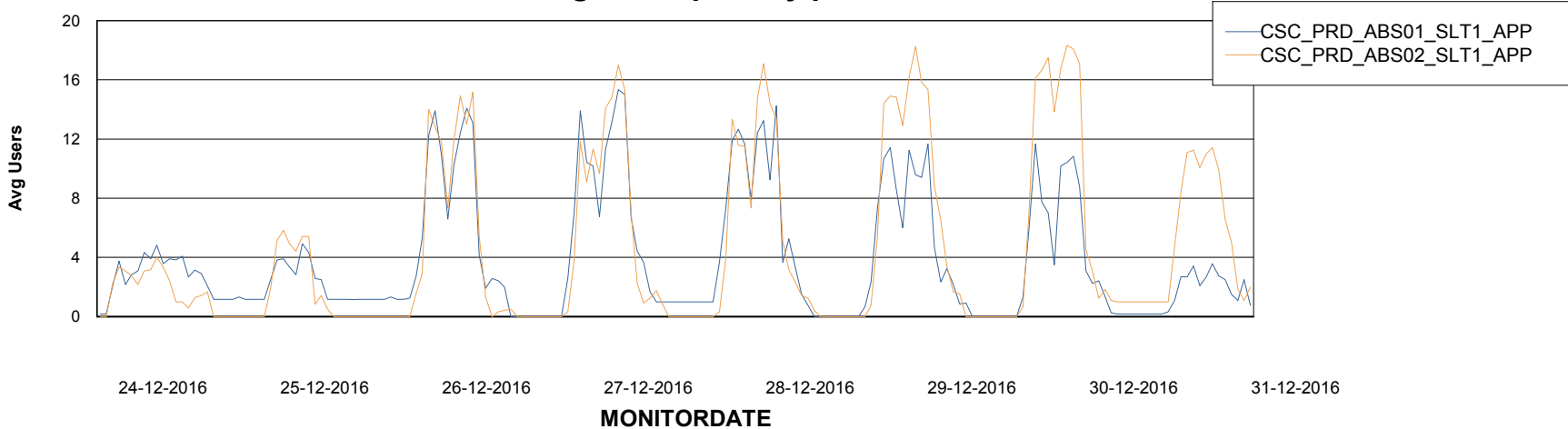
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Database ID 50



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ABSSolute Application Server Services  
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### Avg users per day per ABS server



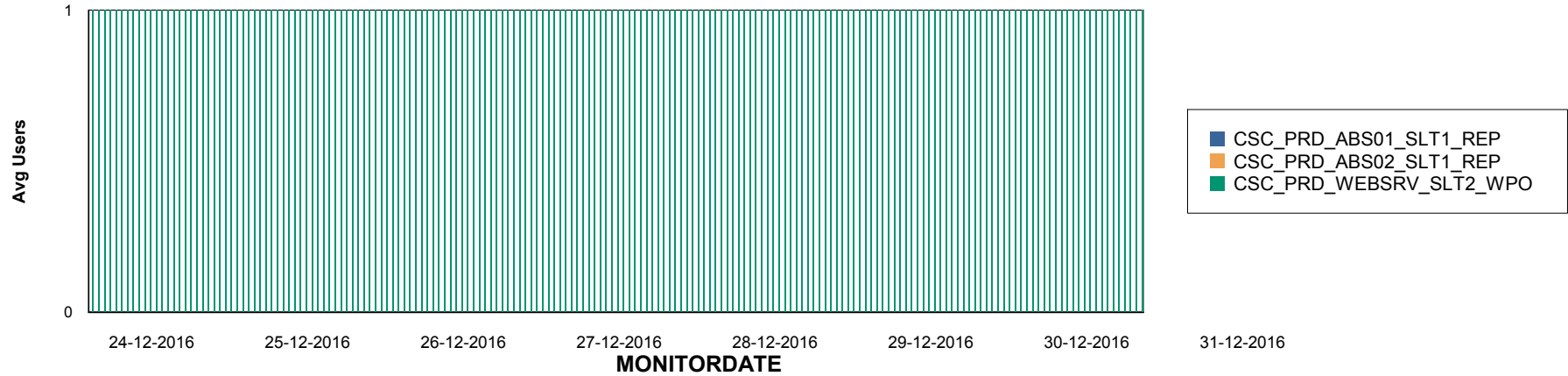
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Database ID 50

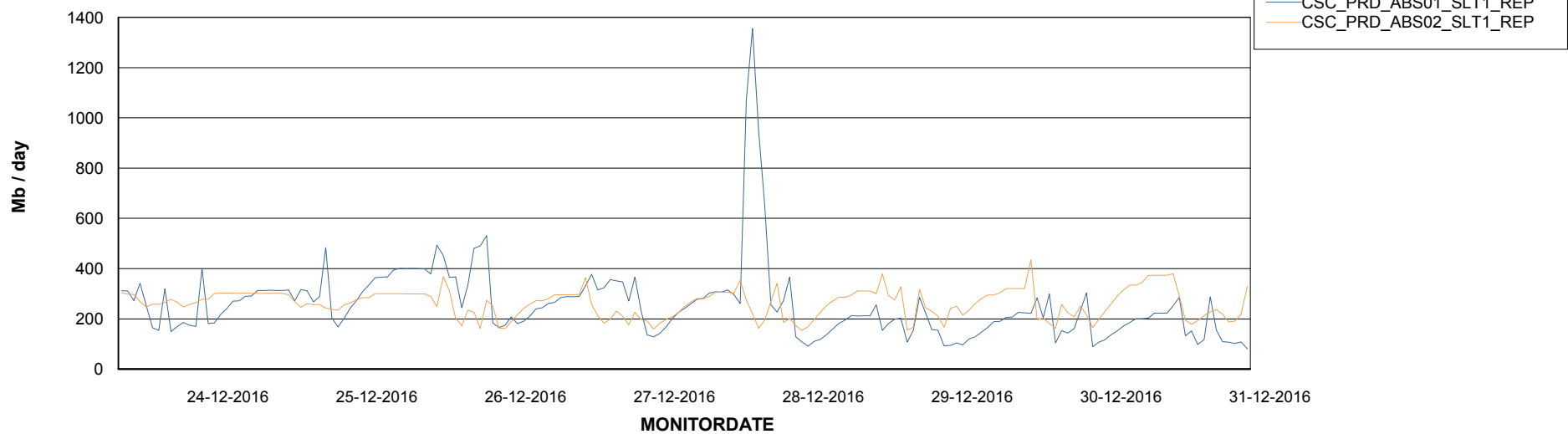


=====  
ABSSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service



# Weekly SLA Customer Report

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Database ID 50



## Disaster per ABS component

