

## Weekly SLA Customer Report

Customer      RSS Production  
 Database ID    52



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 HARDDISK USAGE    RSS\_PRD\_SVRDC020v015  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 25-6-2016 | 50                         | 9                         | 300                        | 217                       | 300                        | 285                       |
| 24-6-2016 | 50                         | 9                         | 300                        | 217                       | 300                        | 285                       |
| 23-6-2016 | 50                         | 9                         | 300                        | 217                       | 300                        | 285                       |
| 22-6-2016 | 50                         | 9                         | 300                        | 218                       | 300                        | 285                       |
| 21-6-2016 | 50                         | 9                         | 300                        | 218                       | 300                        | 286                       |
| 20-6-2016 | 50                         | 9                         | 300                        | 218                       | 300                        | 287                       |
| 19-6-2016 | 50                         | 9                         | 300                        | 218                       | 300                        | 286                       |

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 HARDDISK USAGE    RSS\_PRD\_SVRDC021v015  
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|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 25-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 98                        |
| 24-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 100                       |
| 23-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 102                       |
| 22-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 104                       |
| 21-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 106                       |
| 20-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 107                       |
| 19-6-2016 | 60                         | 21                        | 300                        | 225                       | 300                        | 108                       |

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 HARDDISK USAGE    RSS\_PRD\_SVRDC022v015  
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|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 25-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 24-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 23-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 22-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 21-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 20-6-2016 | 40                            | 7                            | 5                             | 1                            |
| 19-6-2016 | 40                            | 7                            | 5                             | 1                            |

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 HARDDISK USAGE    RSS\_PRD\_SVRDC190v016  
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|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 25-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 24-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 23-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 22-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 21-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 20-6-2016 | 40                            | 13                           | 200                           | 196                          |
| 19-6-2016 | 40                            | 13                           | 200                           | 196                          |

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 HARDDISK USAGE    RSS\_PRD\_SVRDC191v016  
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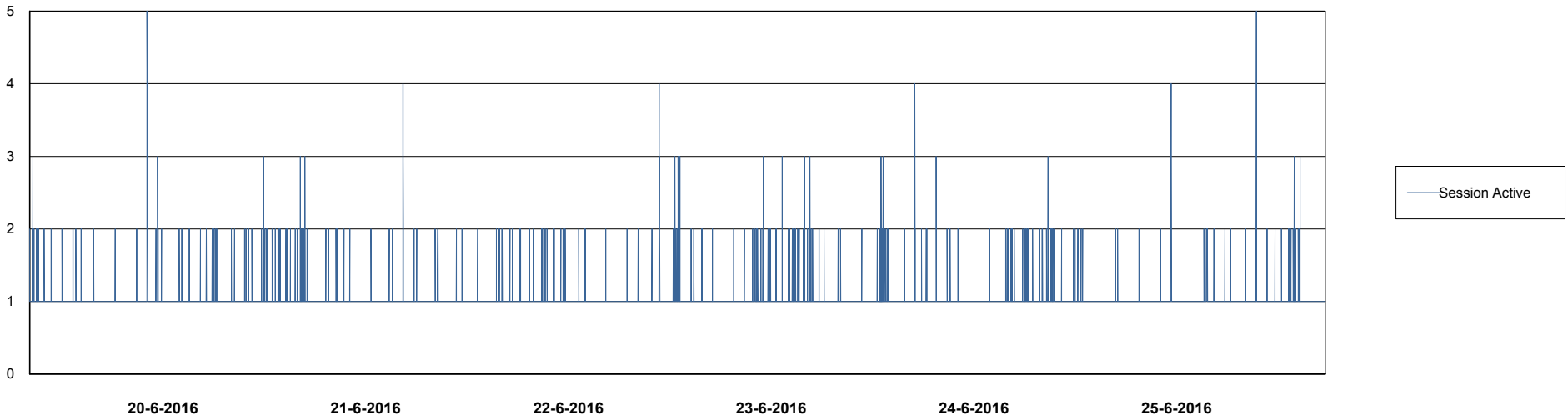
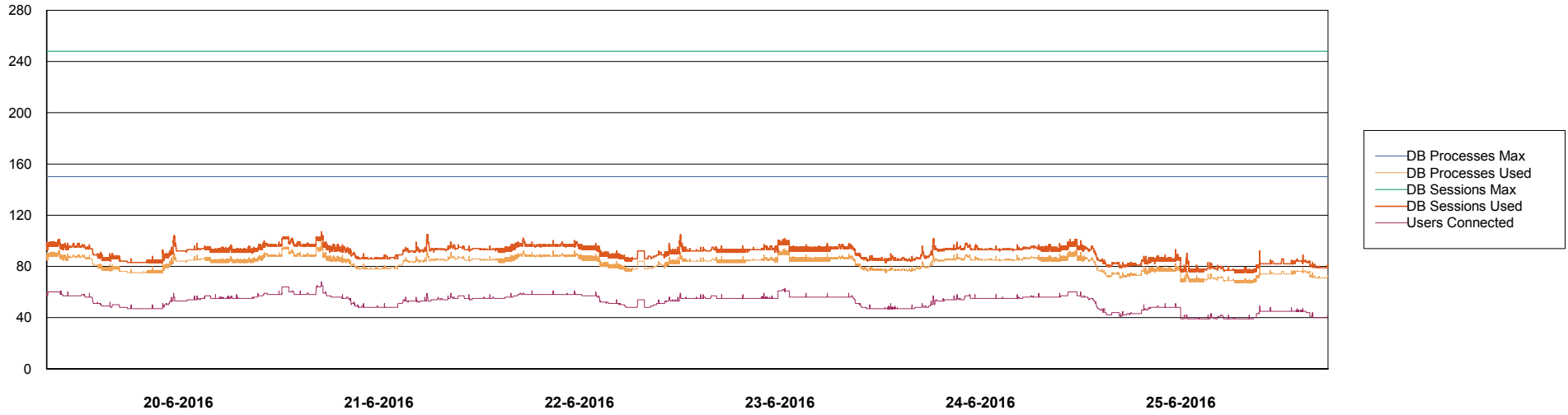
|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 25-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 24-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 23-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 22-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 21-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 20-6-2016 | 60                            | 23                           | 200                           | 130                          |
| 19-6-2016 | 60                            | 23                           | 200                           | 130                          |

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## DATABASE PERFORMANCE RSSDB\_Production

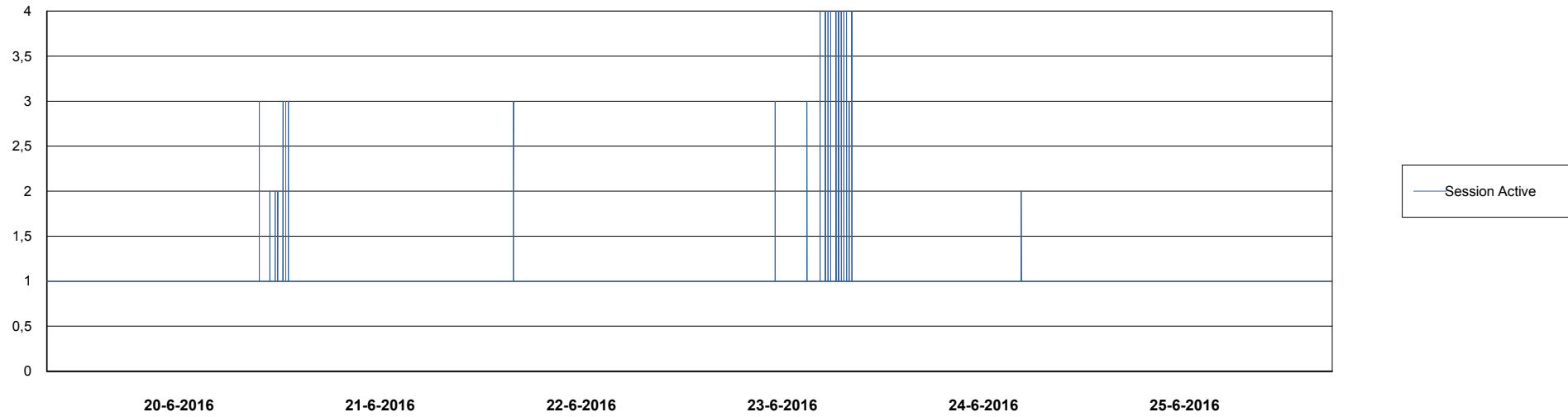
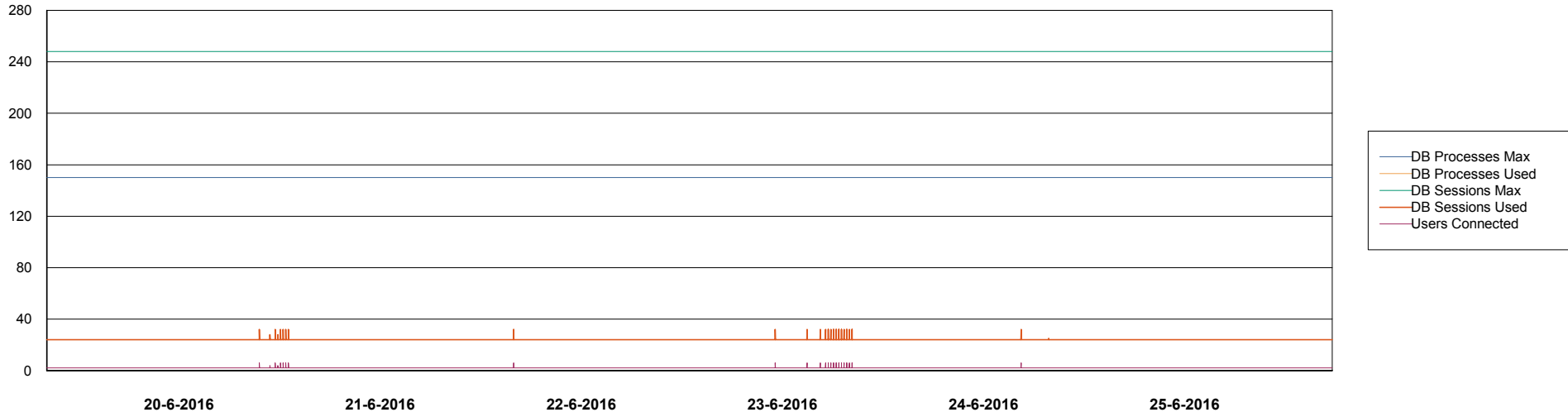


# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## DATABASE PERFORMANCE RSSDB\_Standby



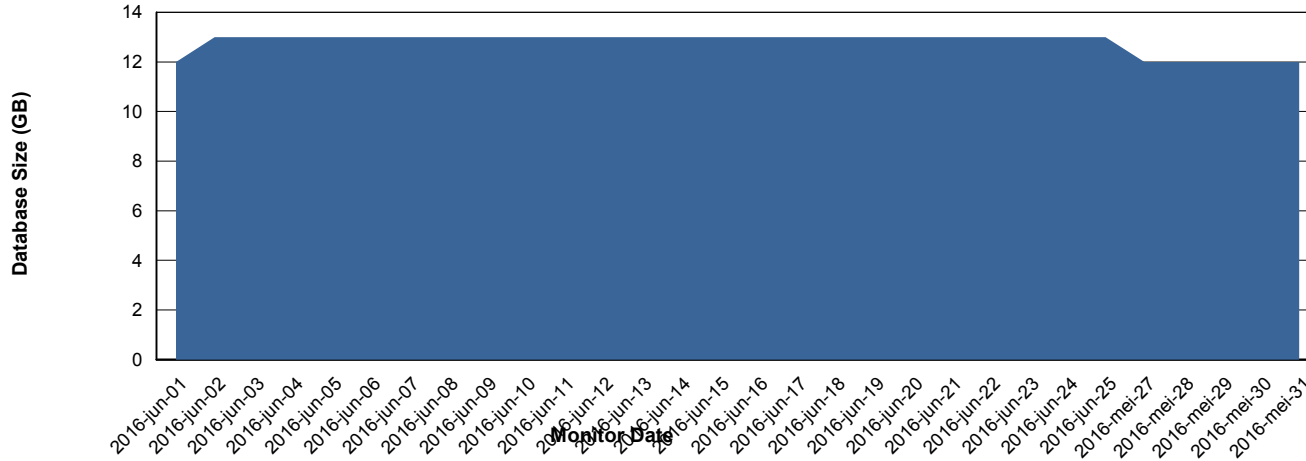
# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



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 DATABASE SIZE RSSDB\_Production  
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## Database growth over last month



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 DATABASE TABLESPACES RSSDB\_Production  
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### TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 25-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 24-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 23-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 22-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 21-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 20-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |
| 19-6-2016 | ABSDATA         | 5             | 1             | 80              |
|           | INDX            | 10            | 9             | 10              |

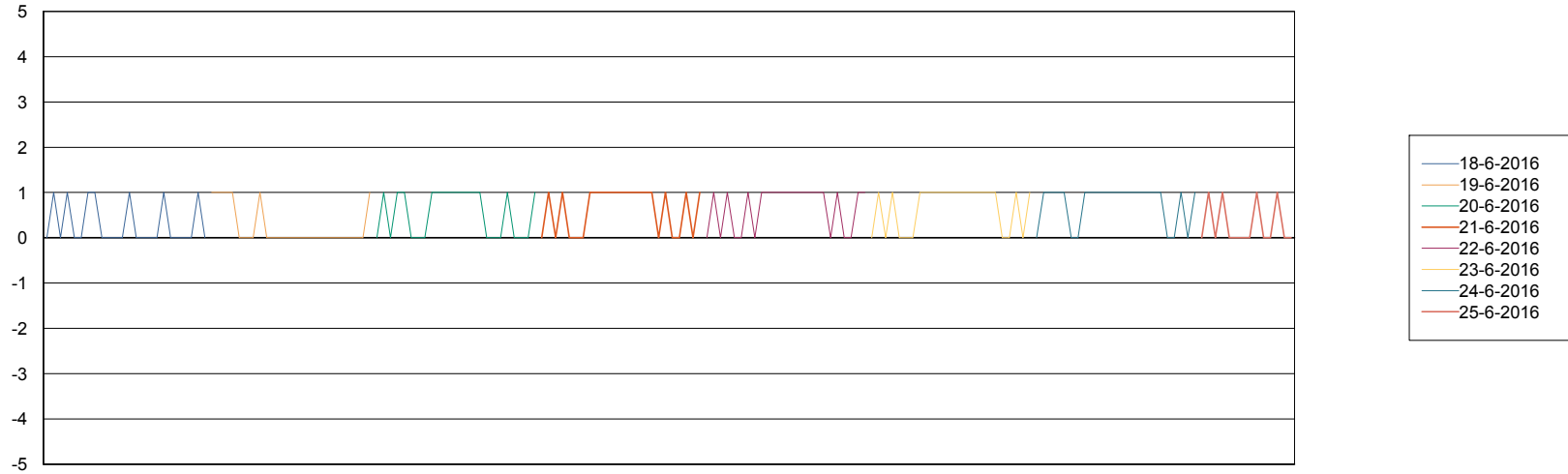
# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



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STANDBY DATABASE HEALTH      RSS Production  
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### Recovery lag for last 7 days



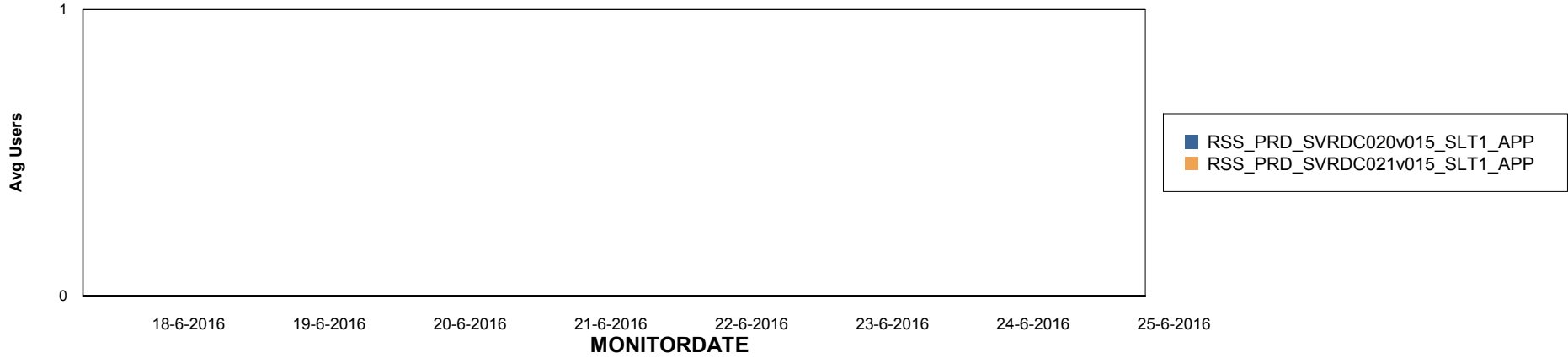
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Database ID 52

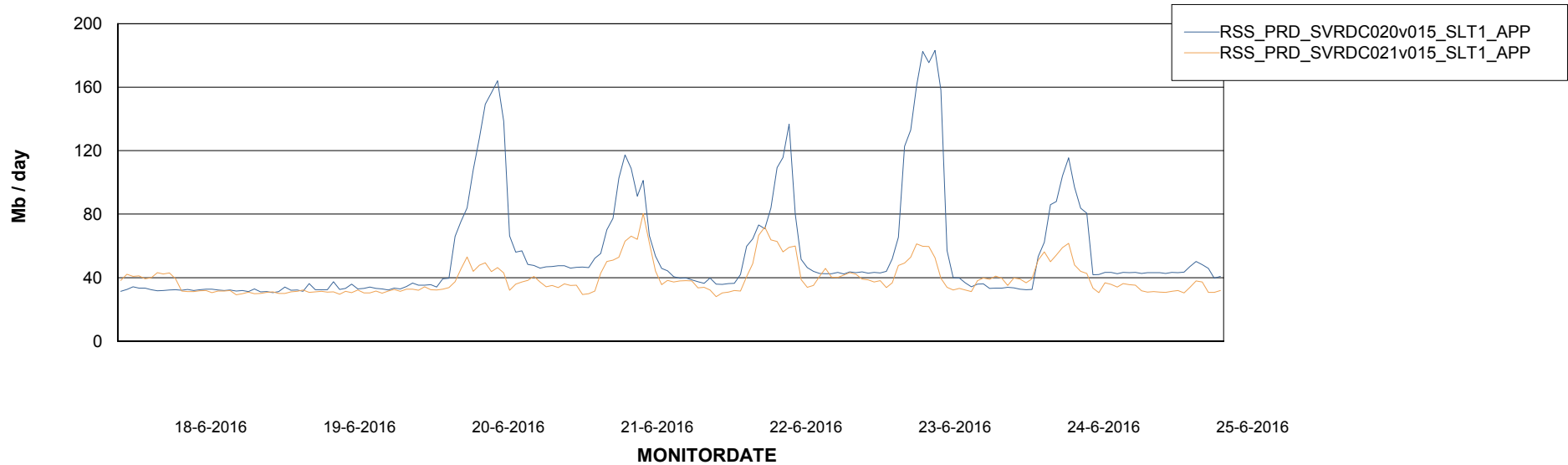


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ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



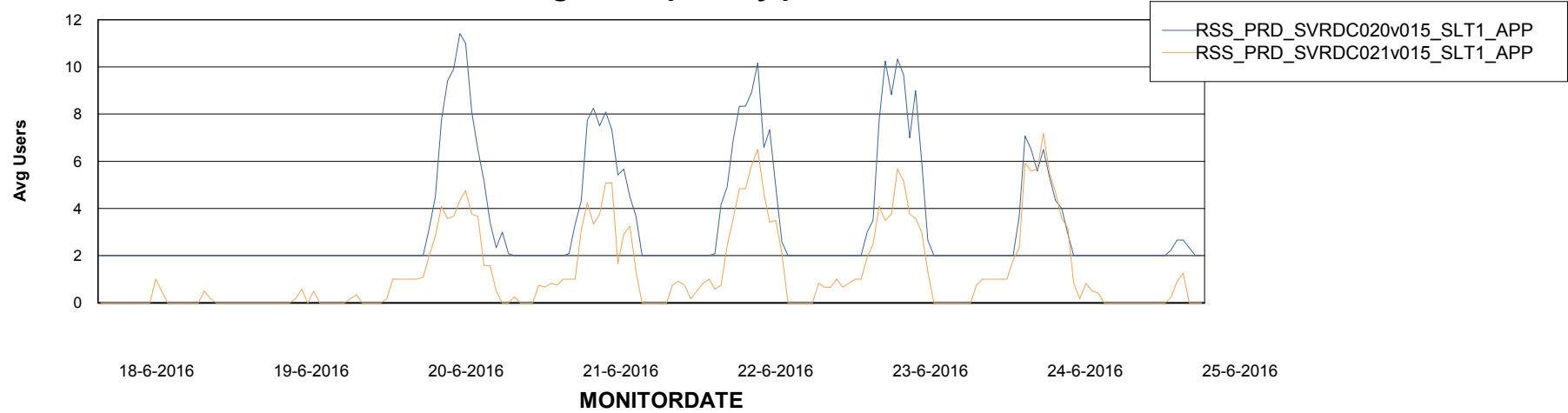
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ABSolute Application Server Services  
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### Avg users per day per ABS server



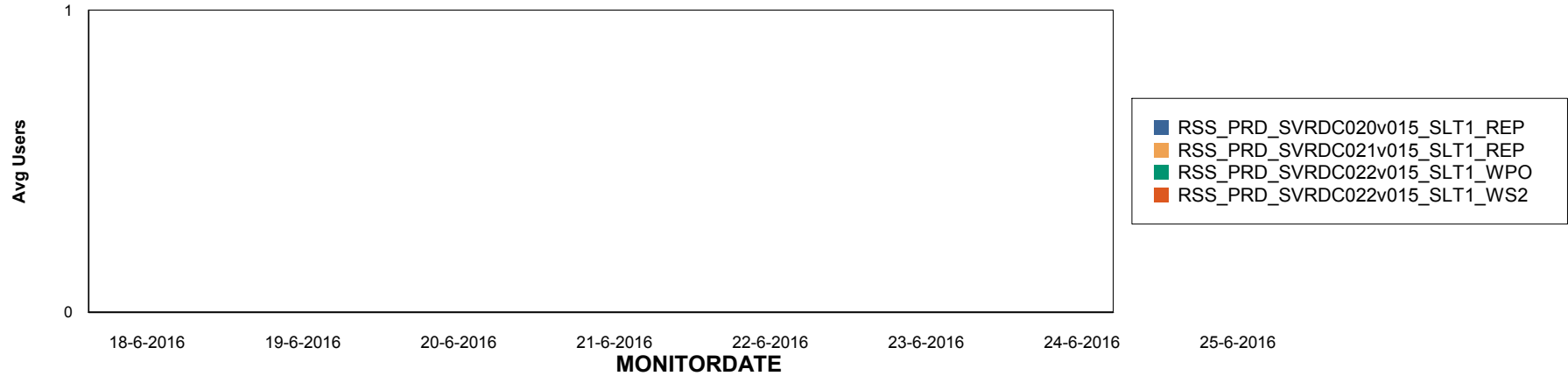
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Database ID 52

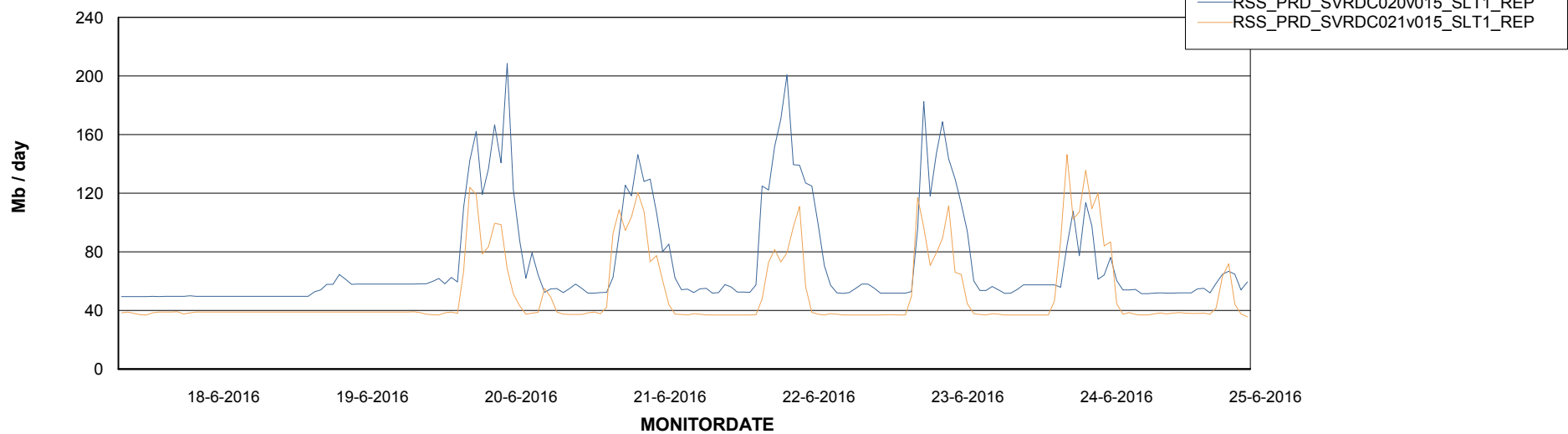


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ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service



# Weekly SLA Customer Report

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## Disaster per ABS component

