

# Weekly SLA Customer Report

Customer RSS Production  
 Database ID 52



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 HARDDISK USAGE RSS\_PRD\_SVRDC020v015  
 =====

	Total disk space on C (GB)	Free disk space on C (GB)	Total disk space on D (GB)	Free disk space on D (GB)	Total disk space on E (GB)	Free disk space on E (GB)
23-1-2016	50	9	300	228	300	98
22-1-2016	50	9	300	228	300	98
21-1-2016	50	9	300	228	300	98
20-1-2016	50	9	300	228	300	98
19-1-2016	50	9	300	228	300	98
18-1-2016	50	9	300	228	300	98
17-1-2016	50	9	300	228	300	98

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 HARDDISK USAGE RSS\_PRD\_SVRDC021v015  
 =====

	Total disk space on C (GB)	Free disk space on C (GB)	Total disk space on D (GB)	Free disk space on D (GB)	Total disk space on E (GB)	Free disk space on E (GB)
23-1-2016	60	22	300	237	300	60
22-1-2016	60	22	300	237	300	61
21-1-2016	60	22	300	237	300	61
20-1-2016	60	22	300	237	300	62
19-1-2016	60	22	300	237	300	62
18-1-2016	60	22	300	237	300	63
17-1-2016	60	22	300	237	300	64

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 HARDDISK USAGE    RSS\_PRD\_SVRDC022v015  
 =====

	Total disk space on C (GB)	Free disk space on C (GB)	Total disk space on D (GB)	Free disk space on D (GB)
23-1-2016	40	7	5	1
22-1-2016	40	7	5	1
21-1-2016	40	7	5	1
20-1-2016	40	7	5	1
19-1-2016	40	7	5	1
18-1-2016	40	7	5	1
17-1-2016	40	7	5	1

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 HARDDISK USAGE    RSS\_PRD\_SVRDC190v016  
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	Total disk space on C (GB)	Free disk space on C (GB)	Total disk space on D (GB)	Free disk space on D (GB)
23-1-2016	40	14	200	192
22-1-2016	40	14	200	192
21-1-2016	40	14	200	192
20-1-2016	40	14	200	192
19-1-2016	40	14	200	192
18-1-2016	40	14	200	192
17-1-2016	40	14	200	192

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 HARDDISK USAGE    RSS\_PRD\_SVRDC191v016  
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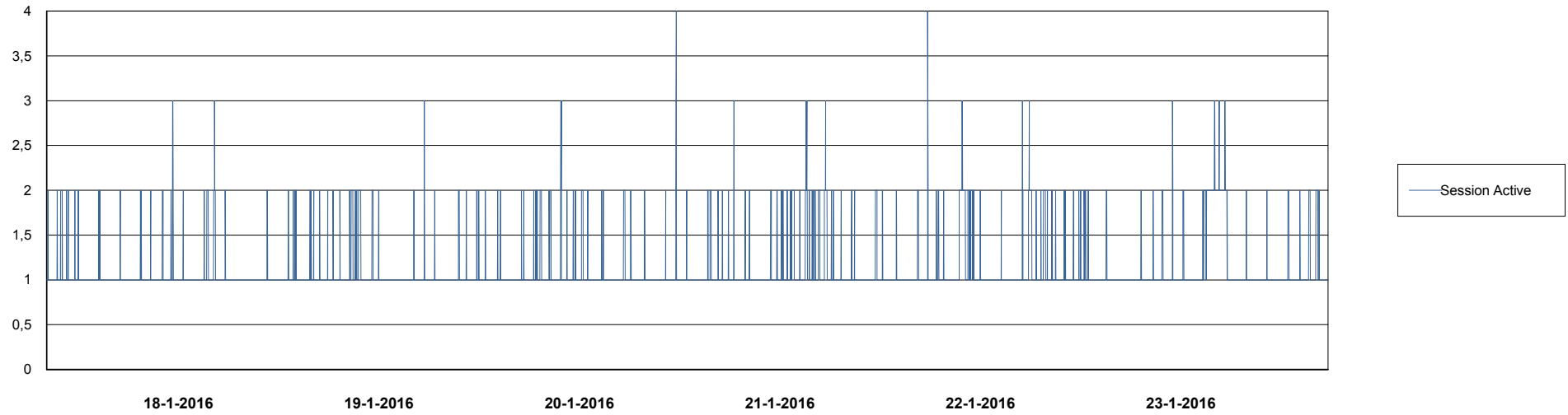
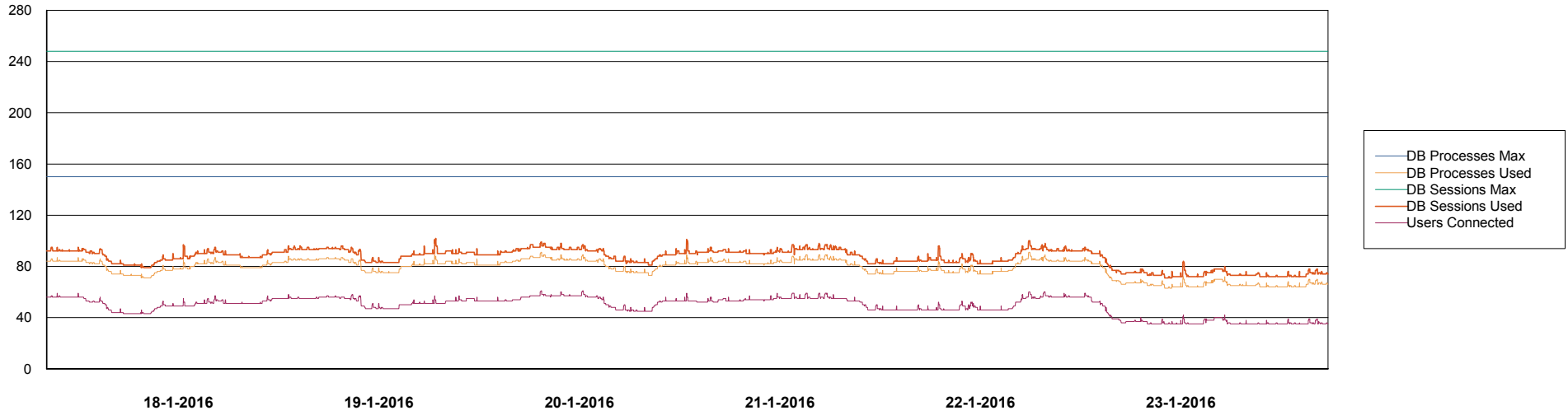
	Total disk space on C (GB)	Free disk space on C (GB)	Total disk space on D (GB)	Free disk space on D (GB)
23-1-2016	60	24	200	132
22-1-2016	60	24	200	132
21-1-2016	60	24	200	132
20-1-2016	60	24	200	132
19-1-2016	60	24	200	132
18-1-2016	60	25	200	132
17-1-2016	60	25	200	132

# Weekly SLA Customer Report

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## DATABASE PERFORMANCE RSSDB\_Production



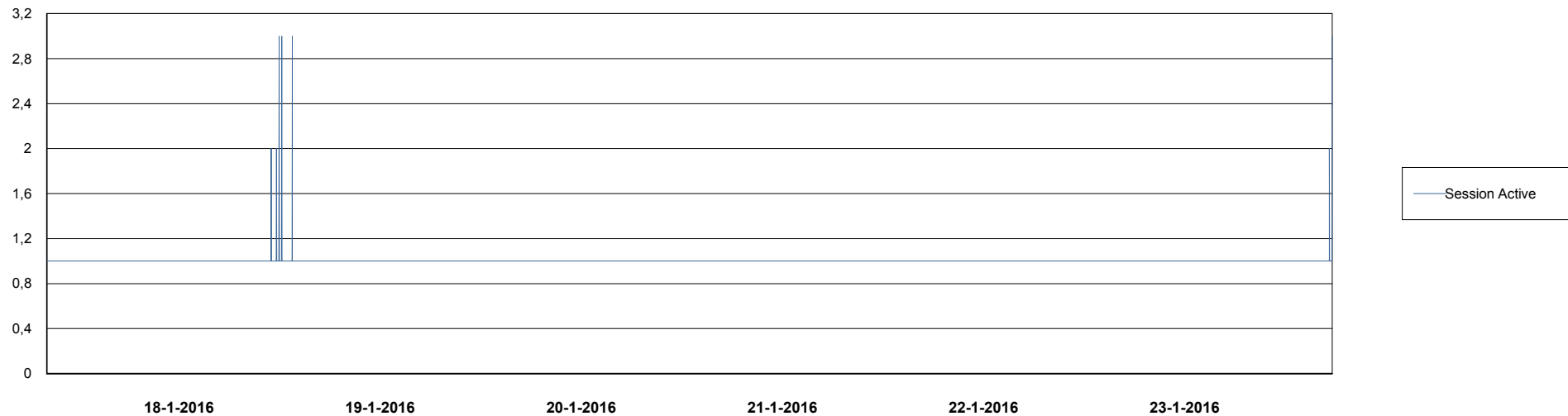
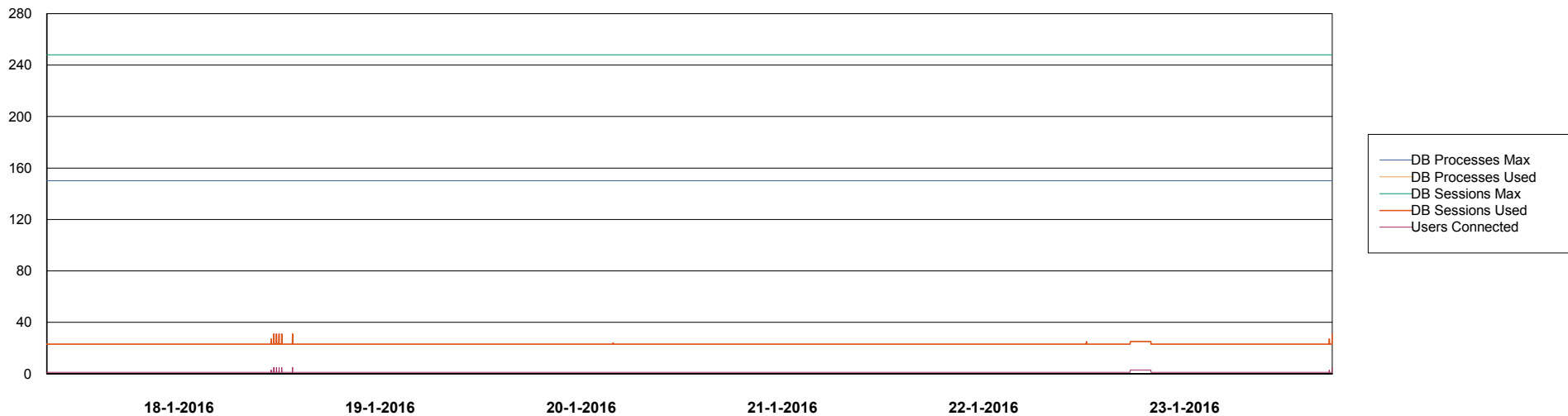
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## DATABASE PERFORMANCE

RSSDB\_Standby



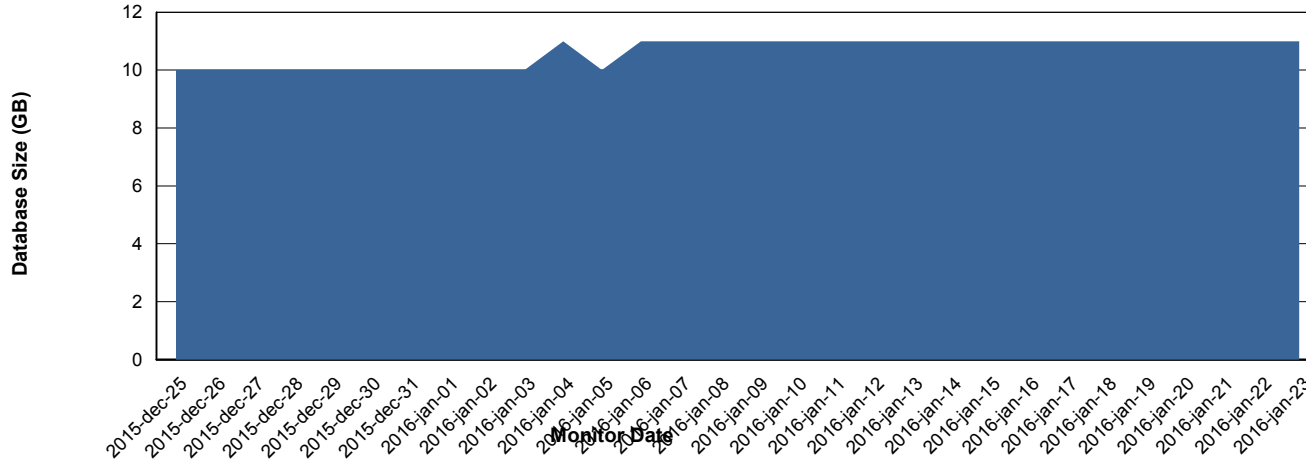
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 DATABASE SIZE RSSDB\_Production  
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## Database growth over last month



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 DATABASE TABLESPACES RSSDB\_Production  
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### TOTAL DATABASE SIZE PER TABLESPACE

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
23-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
22-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
21-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
20-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
19-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
18-1-2016	ABSDATA	4	1	75
	INDX	8	5	38
17-1-2016	ABSDATA	4	1	75
	INDX	8	5	38

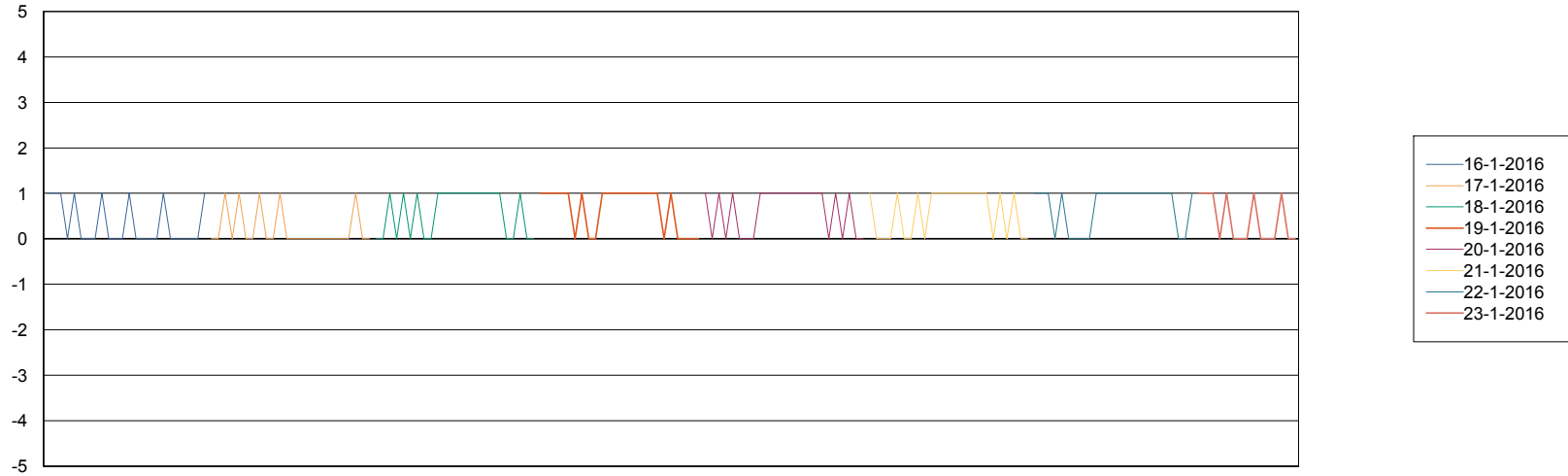
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STANDBY DATABASE HEALTH      RSS Production  
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### Recovery lag for last 7 days



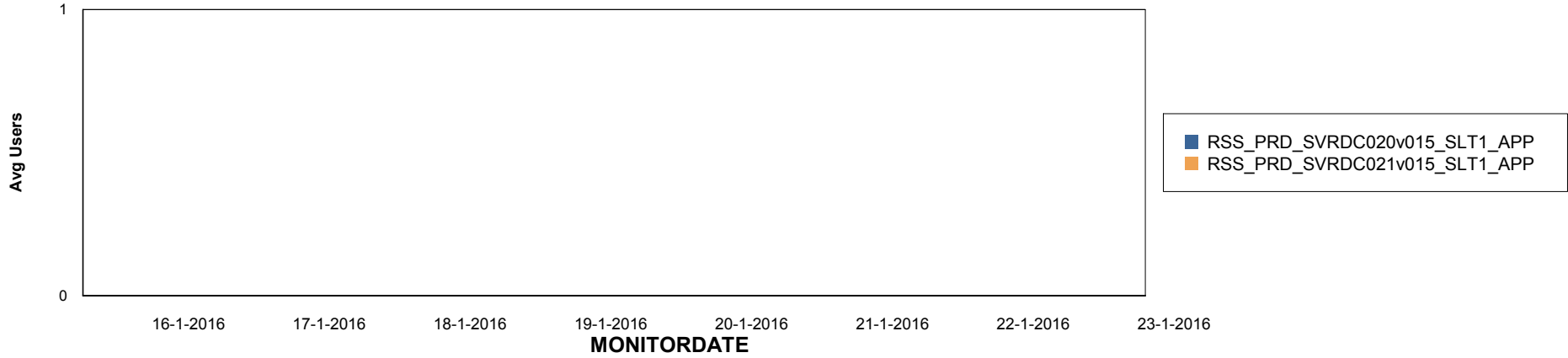
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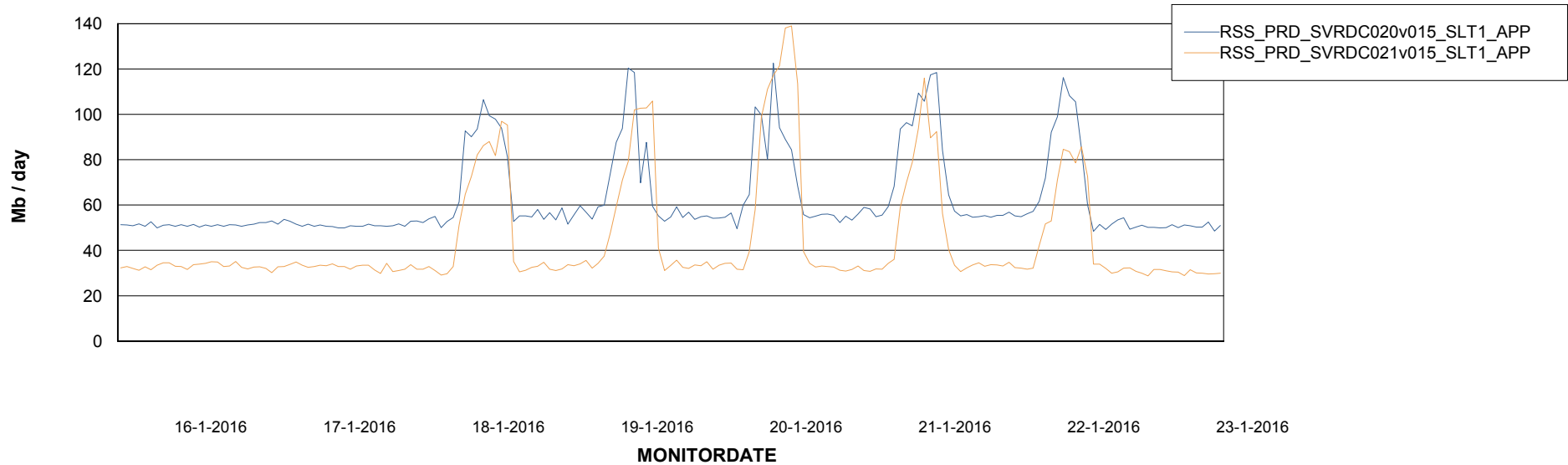


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ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



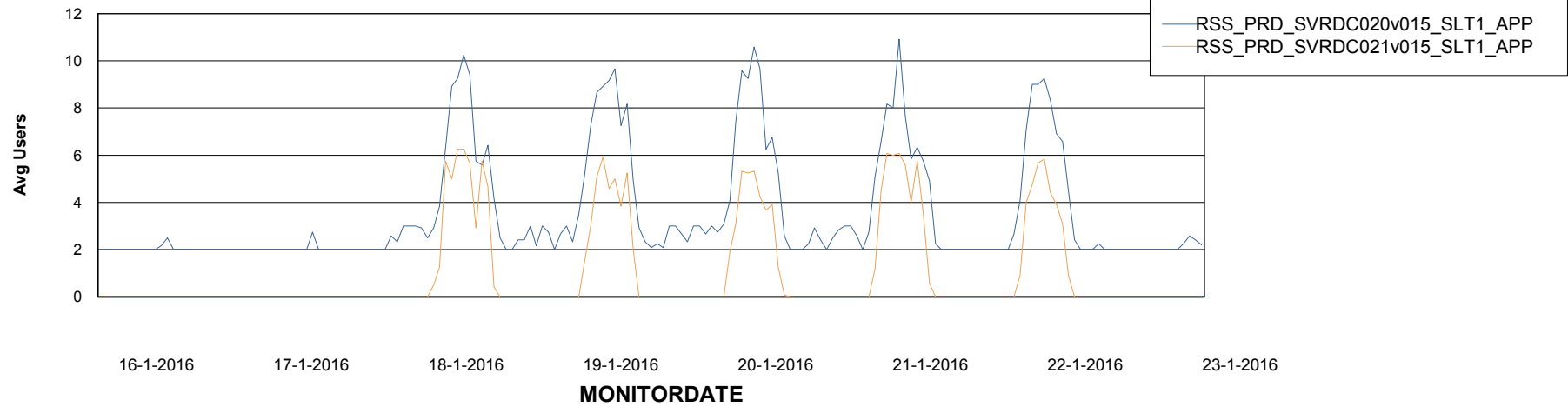
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ABSolute Application Server Services  
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### Avg users per day per ABS server



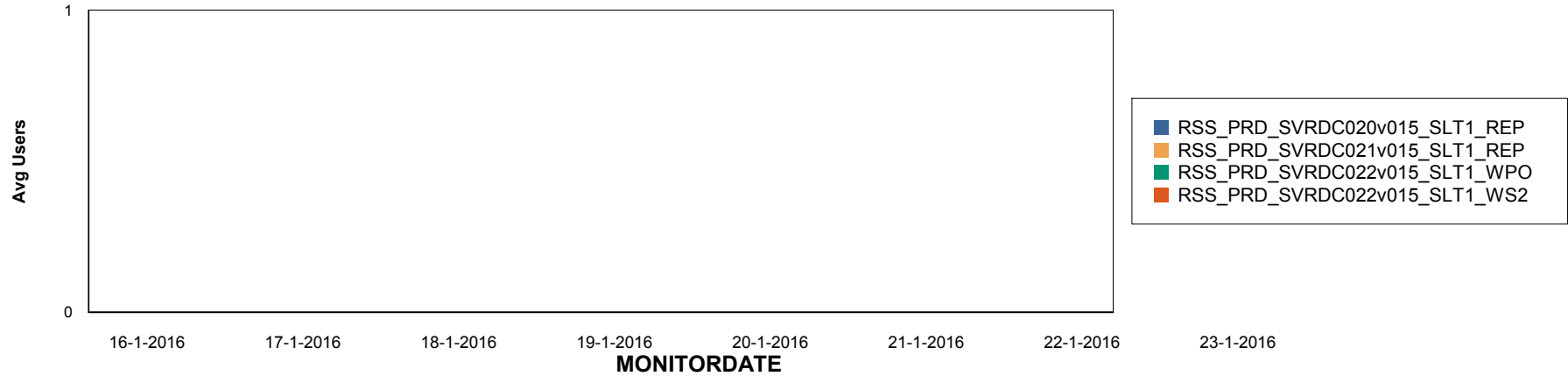
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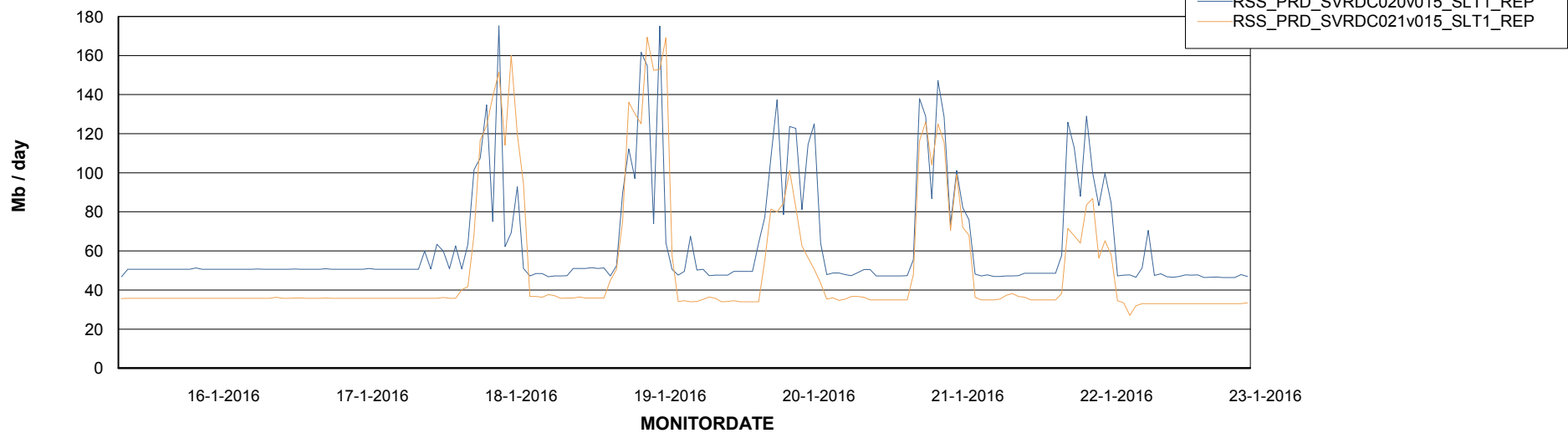


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ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service

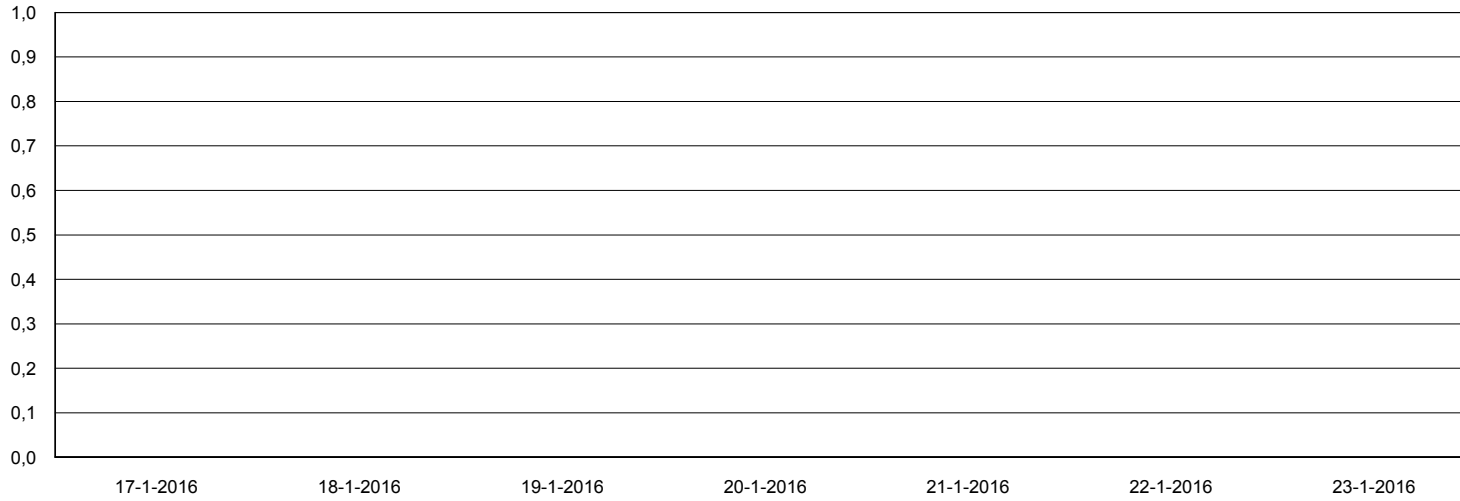


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## Disaster per ABS component



- RSS\_PRD\_SVRDC020v015\_SLT1\_APP
- RSS\_PRD\_SVRDC020v015\_SLT1\_REP
- RSS\_PRD\_SVRDC021v015\_SLT1\_APP
- RSS\_PRD\_SVRDC021v015\_SLT1\_REP
- RSS\_PRD\_SVRDC022v015\_SLT1\_WPO
- RSS\_PRD\_SVRDC022v015\_SLT1\_WS2