

## Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



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 HARDDISK USAGE PHS\_BI\_GCAB779a  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|
| 16-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 15-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 14-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 13-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 12-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 11-1-2016 | 150                        | 34                        | 150                        | 38                        |
| 10-1-2016 | 150                        | 34                        | 150                        | 38                        |

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 HARDDISK USAGE PHS\_PRD\_GCAB775a  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on F (GB) | Free disk space on F (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 16-1-2016 | 220                        | 43                        | 75                         | 13                        | 80                         | 56                        |
| 15-1-2016 | 220                        | 43                        | 75                         | 13                        | 80                         | 57                        |
| 14-1-2016 | 220                        | 43                        | 75                         | 14                        | 80                         | 56                        |
| 13-1-2016 | 220                        | 43                        | 75                         | 14                        | 80                         | 62                        |
| 12-1-2016 | 220                        | 43                        | 75                         | 14                        | 80                         | 62                        |
| 11-1-2016 | 220                        | 44                        | 75                         | 18                        | 80                         | 57                        |
| 10-1-2016 | 220                        | 44                        | 75                         | 22                        | 80                         | 59                        |

## Weekly SLA Customer Report

Customer      PHS\_Production  
 Database ID    47



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 HARDDISK USAGE    PHS\_PRD\_GCAB814a  
 =====

|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 16-1-2016 | 200                           | 30                           | 75                            | 14                           |
| 15-1-2016 | 200                           | 30                           | 75                            | 14                           |
| 14-1-2016 | 200                           | 30                           | 75                            | 14                           |
| 13-1-2016 | 200                           | 30                           | 75                            | 15                           |
| 12-1-2016 | 200                           | 30                           | 75                            | 15                           |
| 11-1-2016 | 200                           | 30                           | 75                            | 19                           |
| 10-1-2016 | 200                           | 30                           | 75                            | 23                           |

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 HARDDISK USAGE    PHS\_TST\_GCAB778a  
 =====

|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 16-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 15-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 14-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 13-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 12-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 11-1-2016 | 170                           | 30                           | 75                            | 37                           |
| 10-1-2016 | 170                           | 30                           | 75                            | 37                           |

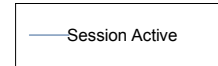
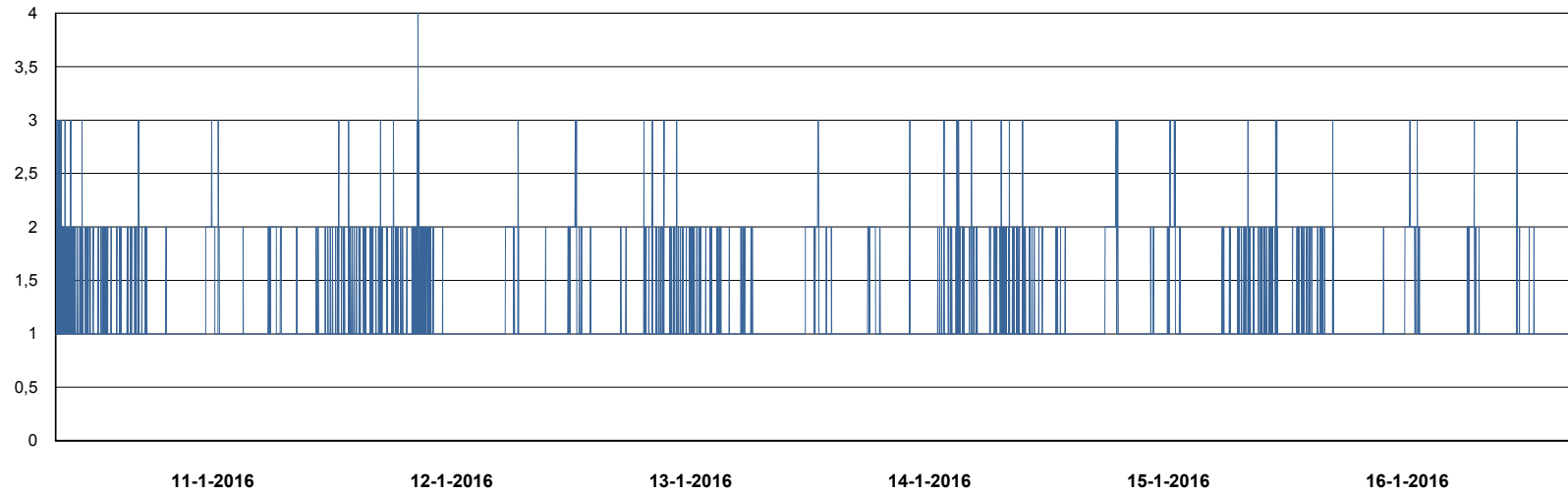
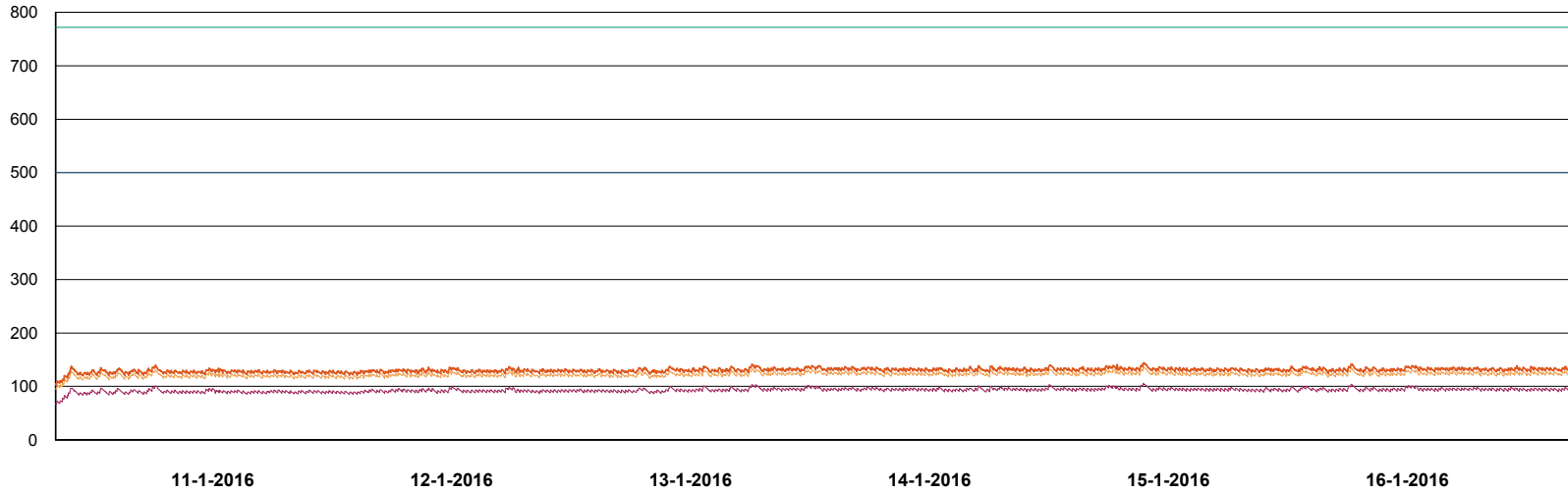
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Customer PHS\_Production  
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## DATABASE PERFORMANCE

PHSDB\_Production



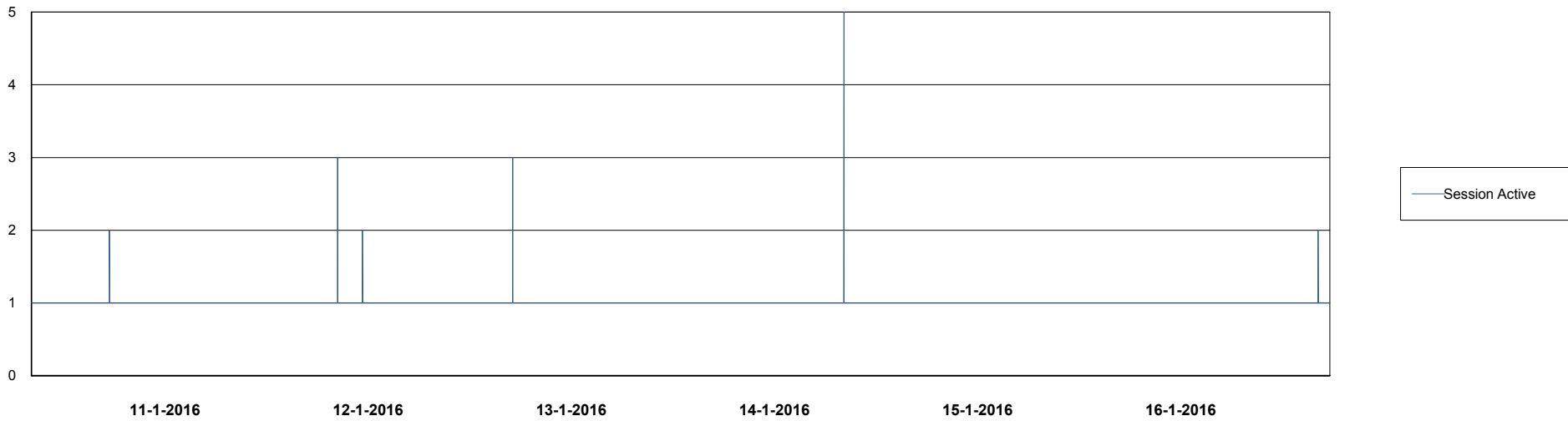
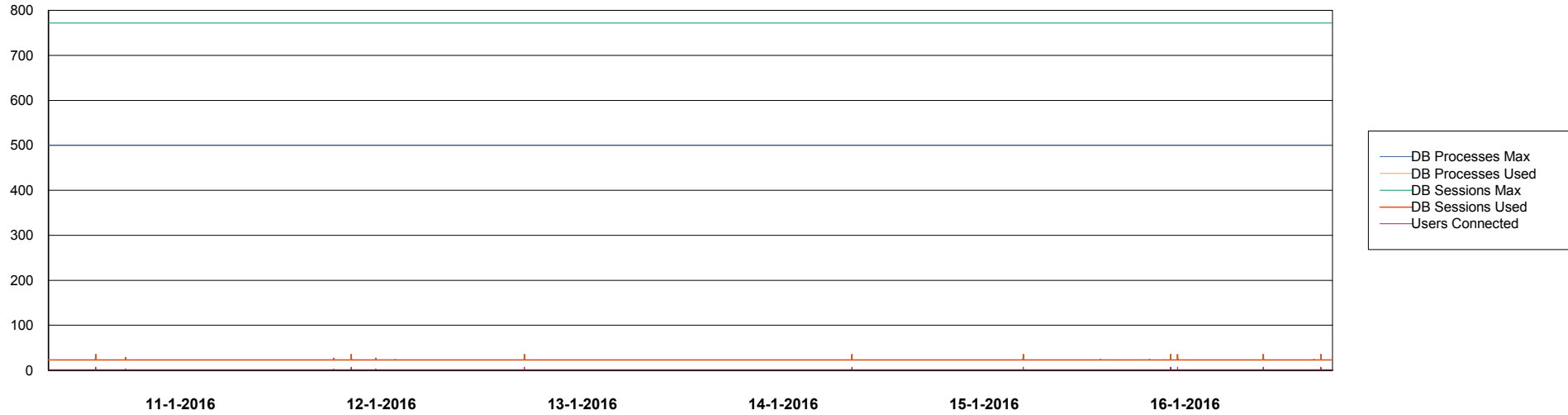
# Weekly SLA Customer Report

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## DATABASE PERFORMANCE

PHSDB\_Standby



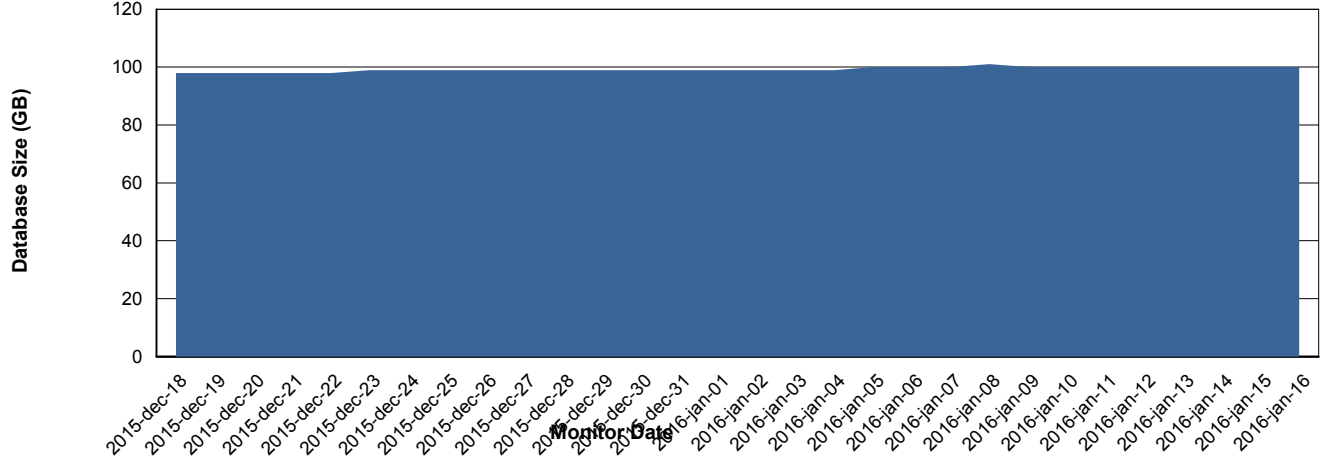
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



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 DATABASE SIZE PHSDB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES PHSDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-1-2016 | ABSDATA         | 111           | 99            | 11              |
|           | INDX            | 2             | 0             | 100             |
| 15-1-2016 | ABSDATA         | 111           | 99            | 11              |
|           | INDX            | 2             | 0             | 100             |
| 14-1-2016 | ABSDATA         | 111           | 99            | 11              |
|           | INDX            | 2             | 0             | 100             |
| 13-1-2016 | ABSDATA         | 111           | 99            | 11              |
|           | INDX            | 2             | 0             | 100             |
| 12-1-2016 | ABSDATA         | 111           | 98            | 12              |
|           | INDX            | 2             | 0             | 100             |
| 11-1-2016 | ABSDATA         | 111           | 98            | 12              |
|           | INDX            | 2             | 0             | 100             |
| 10-1-2016 | ABSDATA         | 111           | 97            | 13              |
|           | INDX            | 2             | 0             | 100             |

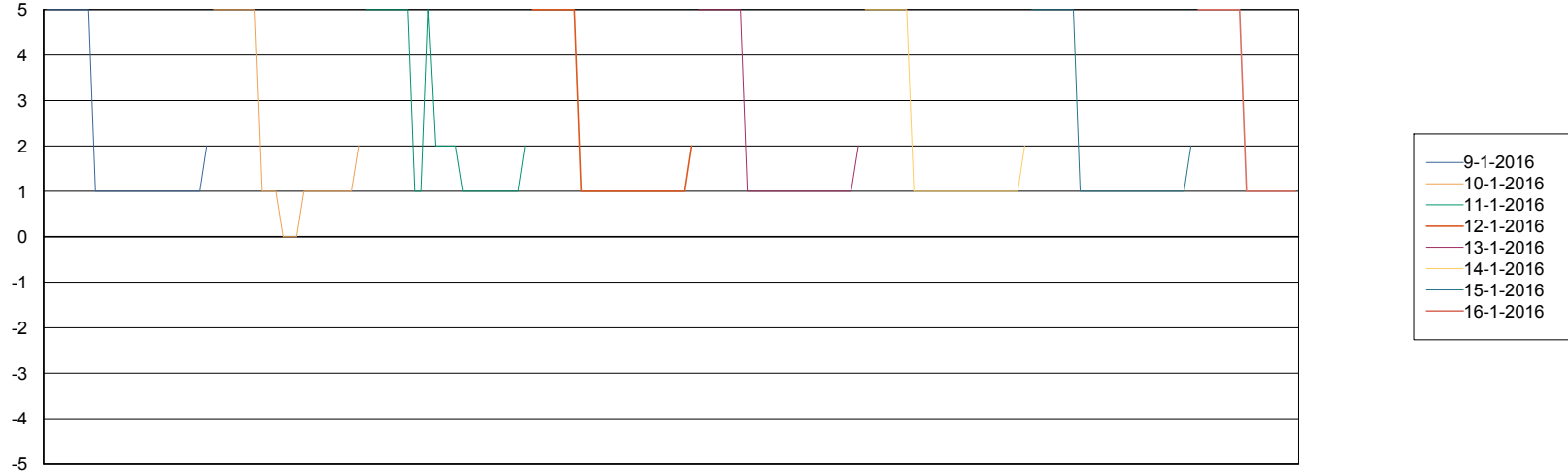
# Weekly SLA Customer Report

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Database ID 47



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STANDBY DATABASE HEALTH PHS\_Production  
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### Recovery lag for last 7 days



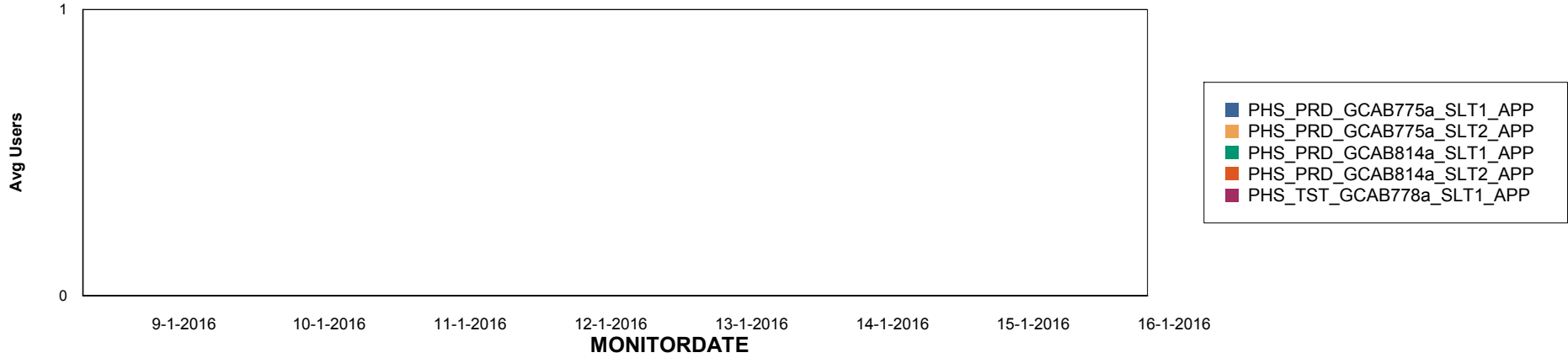
# Weekly SLA Customer Report

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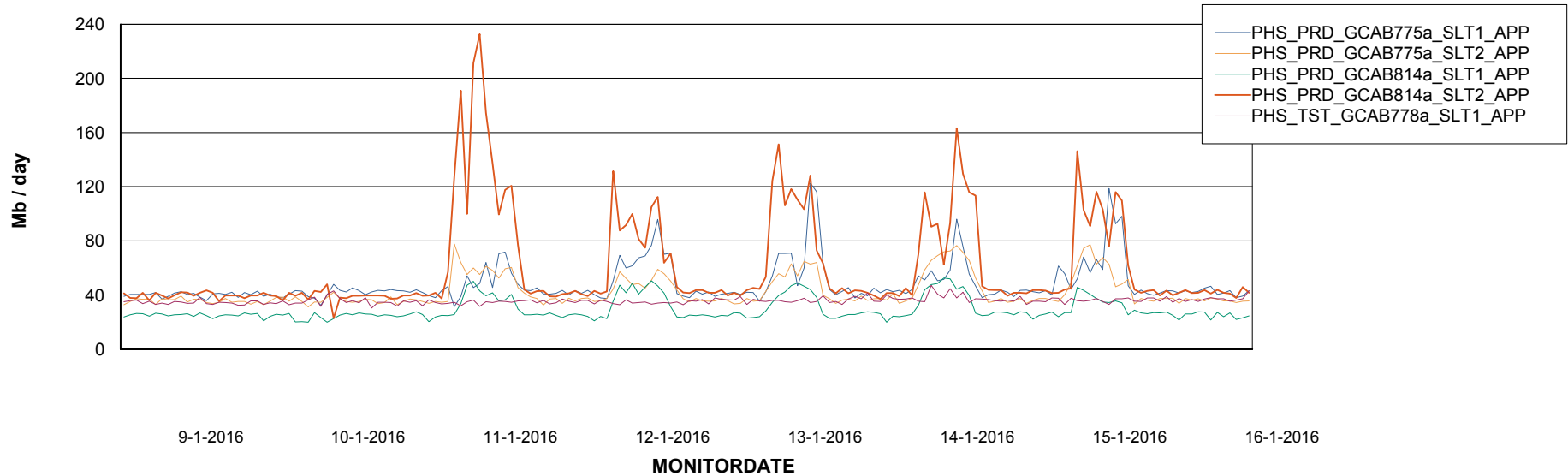


=====  
ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



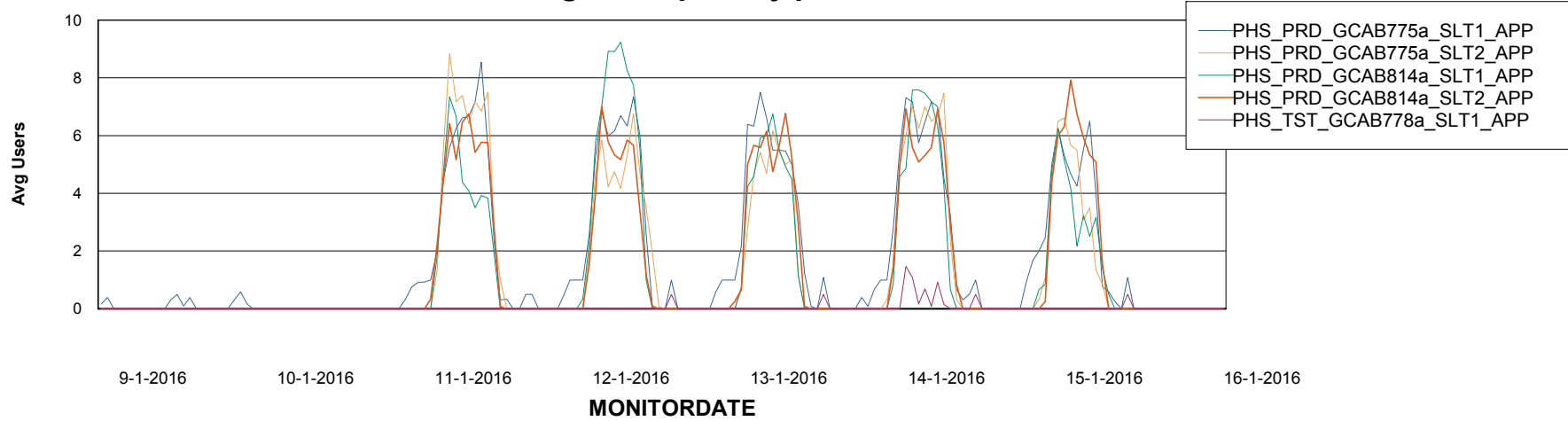
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ABSolute Application Server Services  
=====

### Avg users per day per ABS server



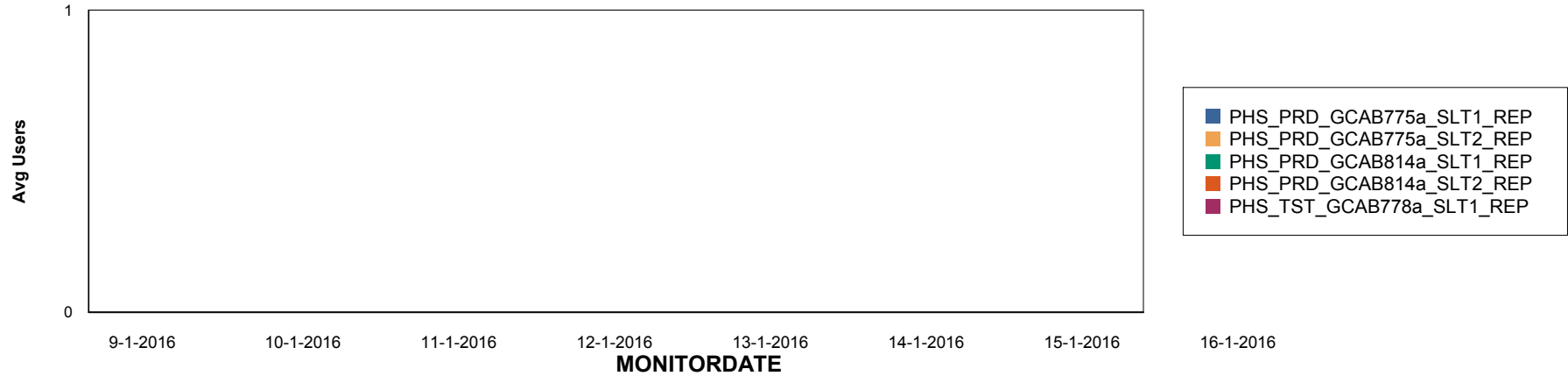
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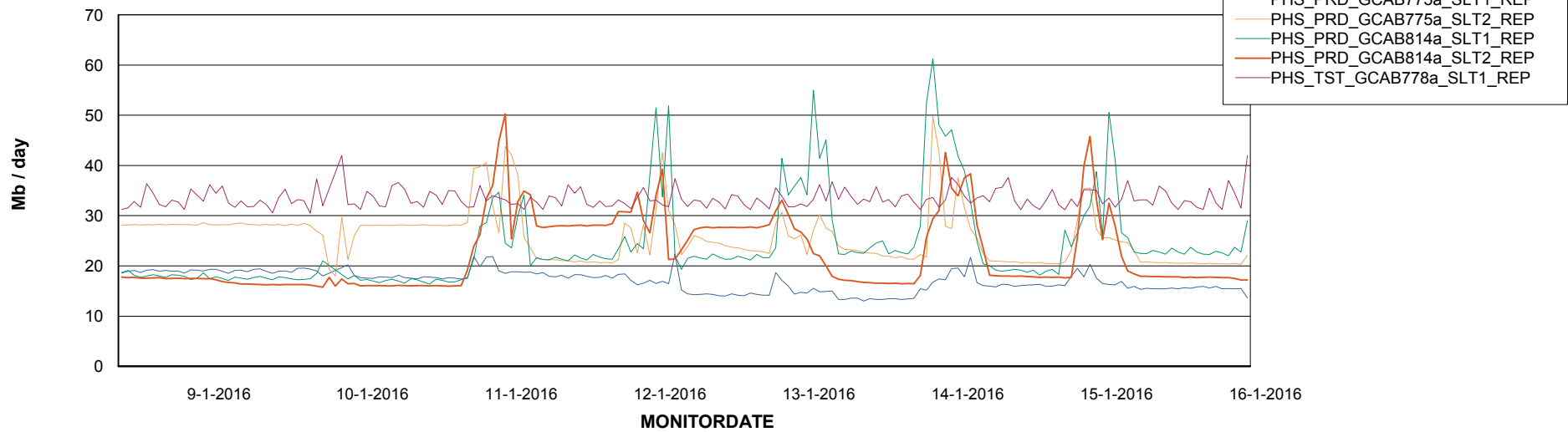


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ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service

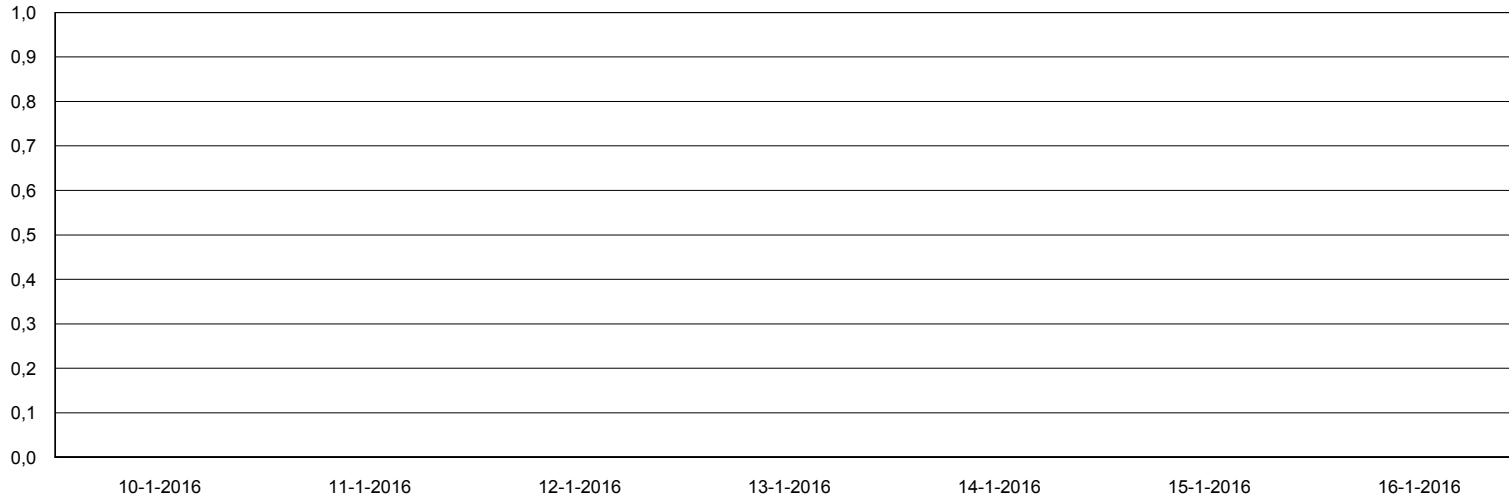


# Weekly SLA Customer Report

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## Disaster per ABS component



- PHS\_PRD\_GCAB775a\_SLT1\_APP
- PHS\_PRD\_GCAB775a\_SLT1\_REP
- PHS\_PRD\_GCAB775a\_SLT2\_APP
- PHS\_PRD\_GCAB775a\_SLT2\_REP
- PHS\_PRD\_GCAB814a\_SLT1\_APP
- PHS\_PRD\_GCAB814a\_SLT1\_REP
- PHS\_PRD\_GCAB814a\_SLT2\_APP
- PHS\_PRD\_GCAB814a\_SLT2\_REP
- PHS\_TST\_GCAB778a\_SLT1\_APP
- PHS\_TST\_GCAB778a\_SLT1\_REP