

## Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



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 HARDDISK USAGE AUJ\_PRD\_ABS\_APP1  
 =====

|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 129                         | 241                          | 100                         |
| 15-1-2016 | 129                         | 241                          | 100                         |
| 14-1-2016 | 129                         | 241                          | 100                         |
| 13-1-2016 | 129                         | 241                          | 100                         |
| 12-1-2016 | 128                         | 241                          | 101                         |
| 11-1-2016 | 128                         | 241                          | 101                         |

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 HARDDISK USAGE AUJ\_PRD\_ABS\_APP2  
 =====

|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 202                         | 241                          | 27                          |
| 15-1-2016 | 202                         | 241                          | 27                          |
| 14-1-2016 | 202                         | 241                          | 27                          |
| 13-1-2016 | 201                         | 241                          | 28                          |
| 12-1-2016 | 199                         | 241                          | 30                          |
| 11-1-2016 | 199                         | 241                          | 30                          |

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 HARDDISK USAGE AUJ\_PRD\_ABS\_APP3  
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## Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 18                          | 247                          | 216                         |
| 15-1-2016 | 18                          | 247                          | 216                         |
| 14-1-2016 | 18                          | 247                          | 216                         |
| 13-1-2016 | 18                          | 247                          | 216                         |
| 12-1-2016 | 18                          | 247                          | 216                         |
| 11-1-2016 | 18                          | 247                          | 216                         |

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 HARDDISK USAGE AUJ\_PRD\_ORACLE\_BI1  
 =====

|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 412                         | 526                          | 86                          |
| 15-1-2016 | 411                         | 526                          | 87                          |
| 14-1-2016 | 415                         | 526                          | 84                          |
| 13-1-2016 | 419                         | 526                          | 80                          |
| 12-1-2016 | 422                         | 526                          | 77                          |
| 11-1-2016 | 422                         | 526                          | 77                          |
| 10-1-2016 | 424                         | 526                          | 75                          |

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 HARDDISK USAGE AUJ\_PRD\_ORACLE1  
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## Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) | Used disk space on /abs2 (GB) | Used disk space on /bk (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|-------------------------------|-----------------------------|
| 16-1-2016 | 64                          | 290                          | 67                          | 254                           | 715                         |
| 15-1-2016 | 64                          | 290                          | 67                          | 254                           | 723                         |
| 14-1-2016 | 64                          | 290                          | 67                          | 254                           | 725                         |
| 13-1-2016 | 64                          | 290                          | 67                          | 254                           | 723                         |
| 12-1-2016 | 65                          | 290                          | 67                          | 254                           | 722                         |
| 11-1-2016 | 64                          | 290                          | 67                          | 254                           | 722                         |
| 10-1-2016 | 64                          | 295                          | 67                          | 254                           | 726                         |

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 HARDDISK USAGE AUJ\_PRD\_ORACLE2  
 =====

|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 72                          | 174                          | 98                          |
| 15-1-2016 | 72                          | 174                          | 98                          |
| 14-1-2016 | 73                          | 174                          | 98                          |
| 13-1-2016 | 73                          | 174                          | 98                          |
| 12-1-2016 | 73                          | 174                          | 98                          |
| 11-1-2016 | 72                          | 174                          | 98                          |
| 10-1-2016 | 72                          | 171                          | 98                          |

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 HARDDISK USAGE AUJ\_PRD\_ORACLE3  
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# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



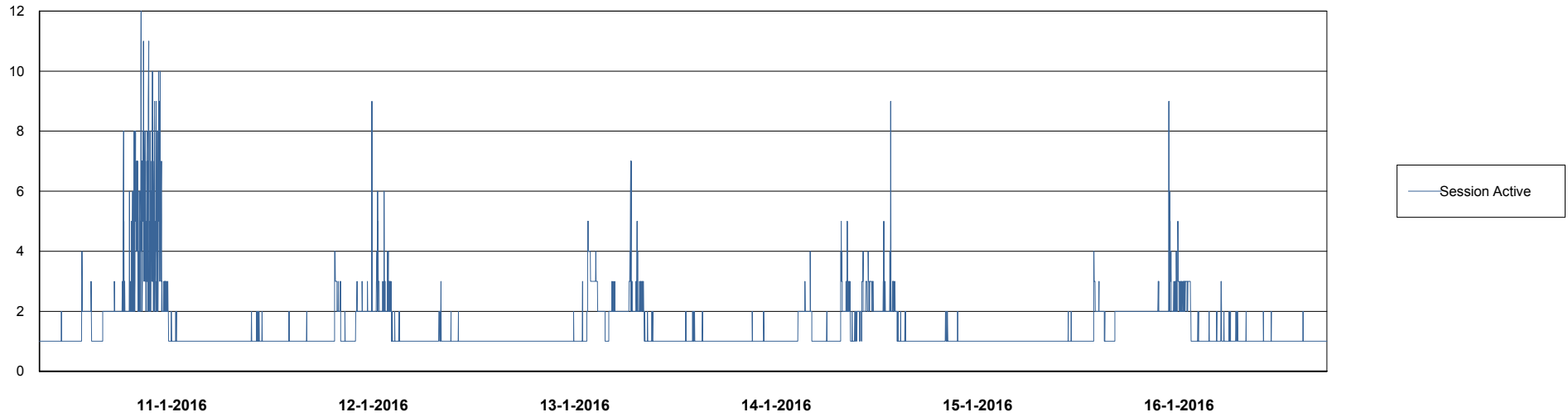
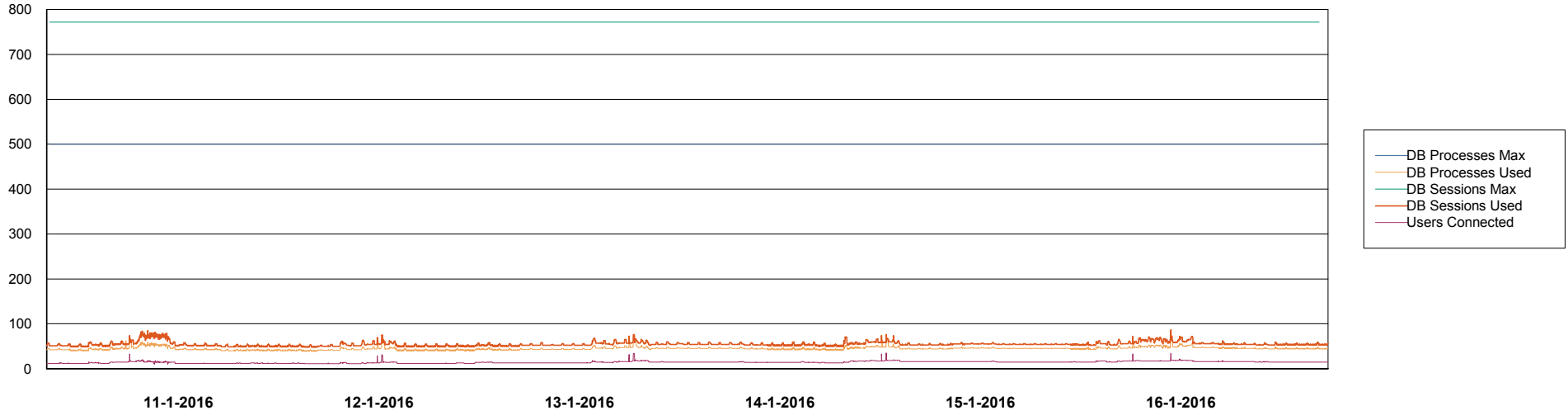
|           | Used disk space on \$1 (GB) | Total disk space on \$1 (GB) | Free disk space on \$1 (GB) |
|-----------|-----------------------------|------------------------------|-----------------------------|
| 16-1-2016 | 18                          | 247                          | 216                         |
| 15-1-2016 | 18                          | 247                          | 216                         |
| 14-1-2016 | 18                          | 247                          | 216                         |
| 13-1-2016 | 18                          | 247                          | 216                         |
| 12-1-2016 | 18                          | 247                          | 216                         |
| 11-1-2016 | 18                          | 247                          | 216                         |

# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



DATABASE PERFORMANCE AUJDB\_BI

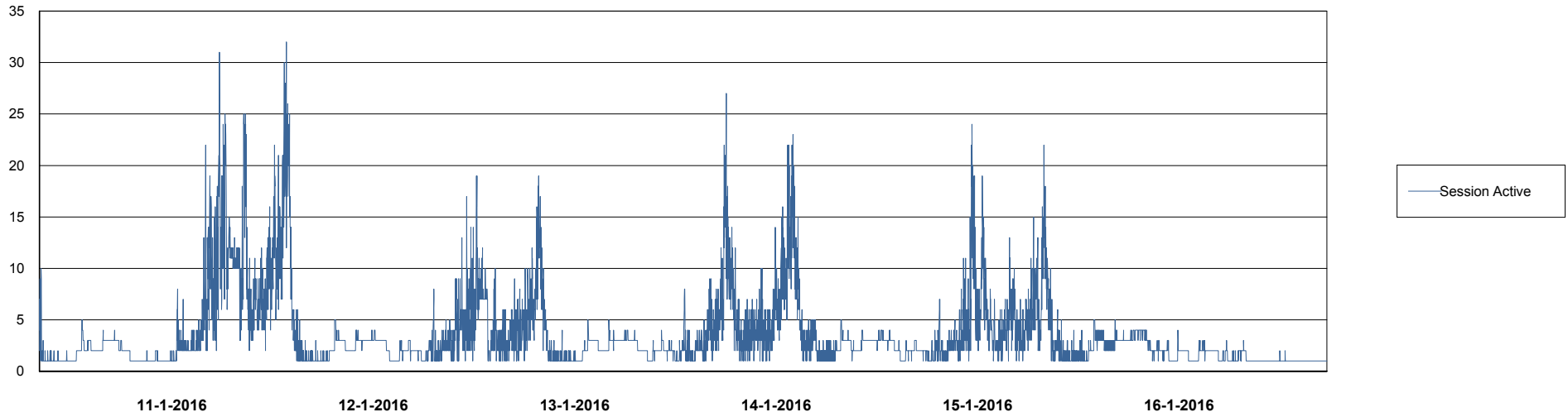
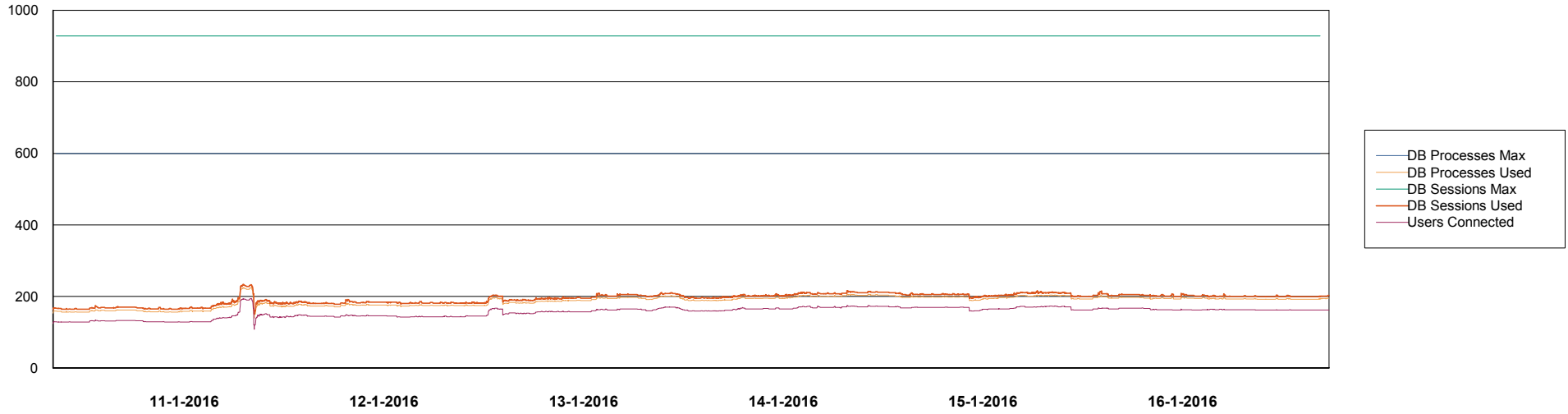


# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## DATABASE PERFORMANCE AUJDB\_Production

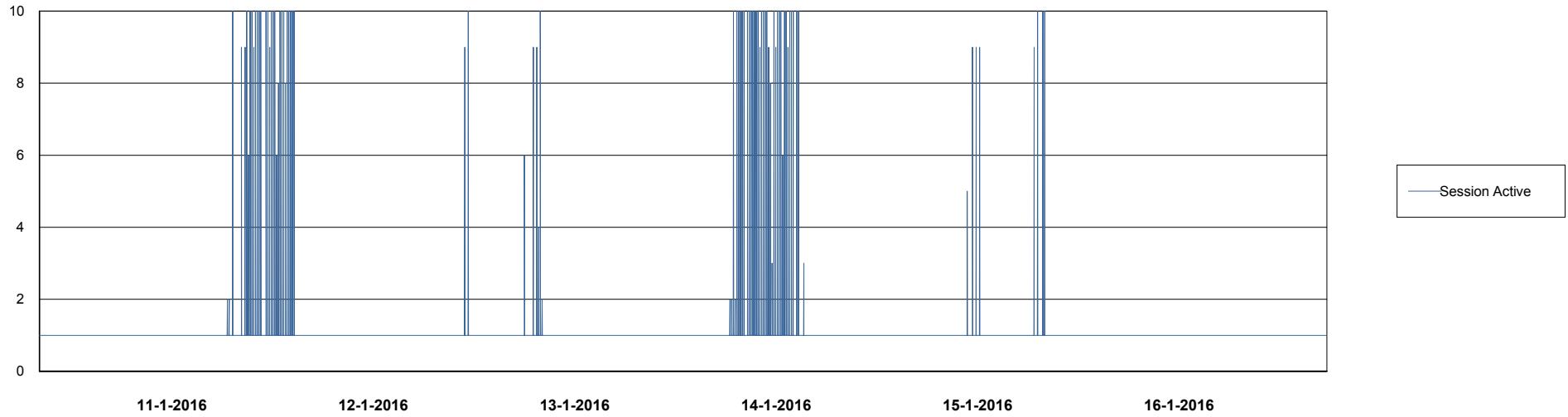
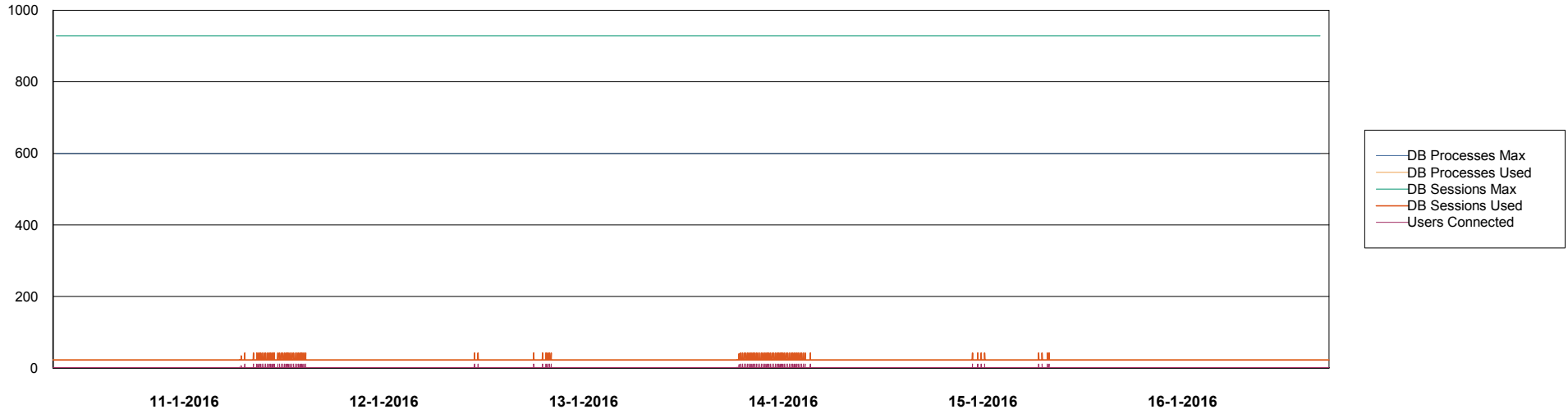


# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## DATABASE PERFORMANCE AUJDB\_Standby

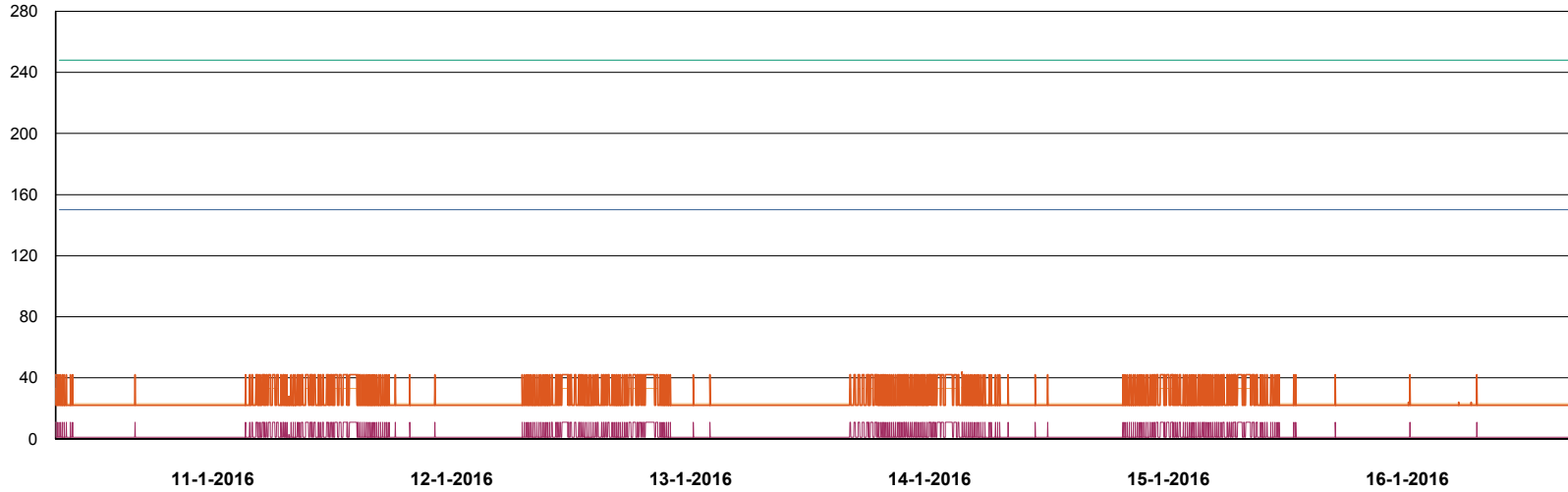


# Weekly SLA Customer Report

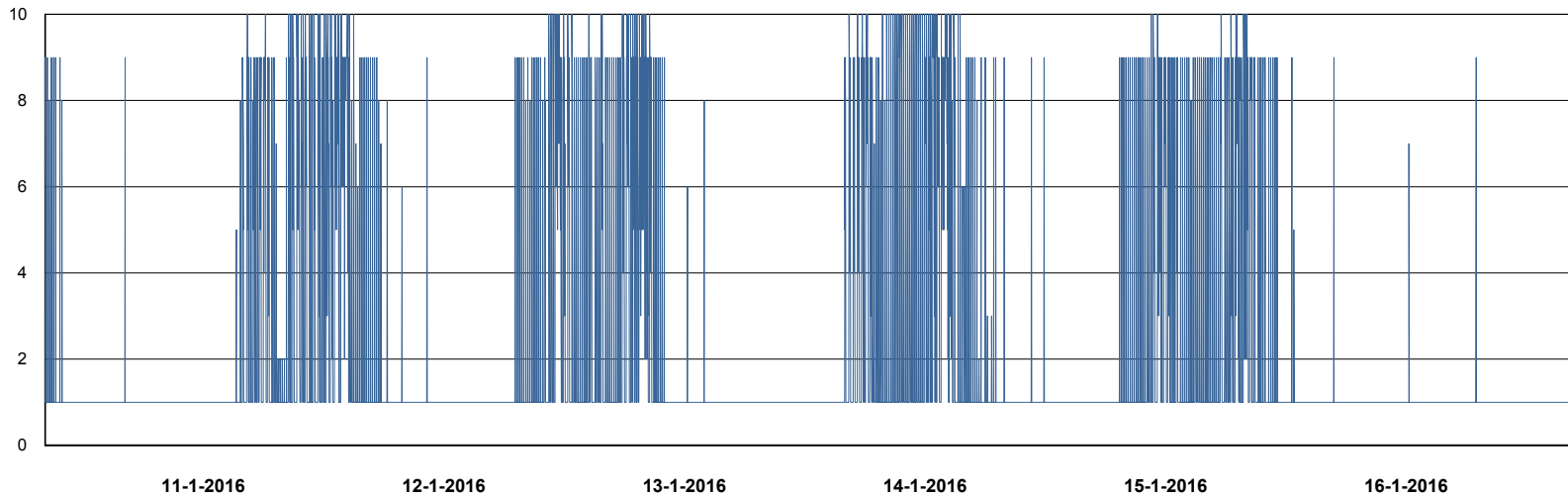
Customer AUJ\_Production  
Database ID 41



DATABASE PERFORMANCE AUJDB3\_Standby



- DB Processes Max
- DB Processes Used
- DB Sessions Max
- DB Sessions Used
- Users Connected



- Session Active

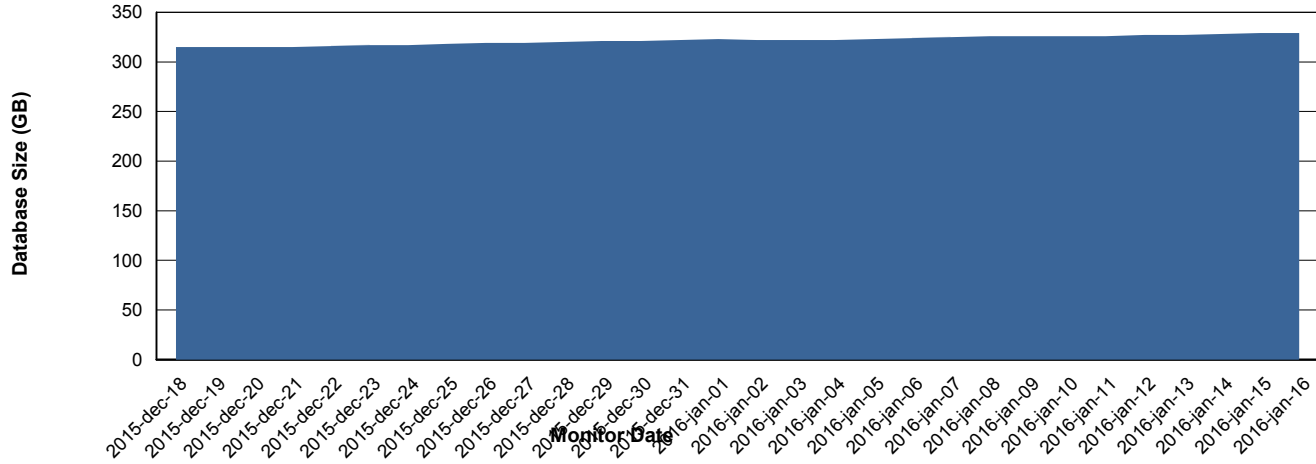
# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



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DATABASE SIZE AUJDB\_Production  
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## Database growth over last month



# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



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 DATABASE TABLESPACES AUJDB\_BI  
 =====

TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 125           | 35              |
| 15-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 125           | 35              |
| 14-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 124           | 35              |
| 13-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 124           | 35              |
| 12-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 124           | 35              |
| 11-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 124           | 35              |
| 10-1-2016 | ABSDATA         | 112           | 58            | 48              |
|           | INDX            | 192           | 124           | 35              |

# Weekly SLA Customer Report

Customer AUJ\_Production  
 Database ID 41



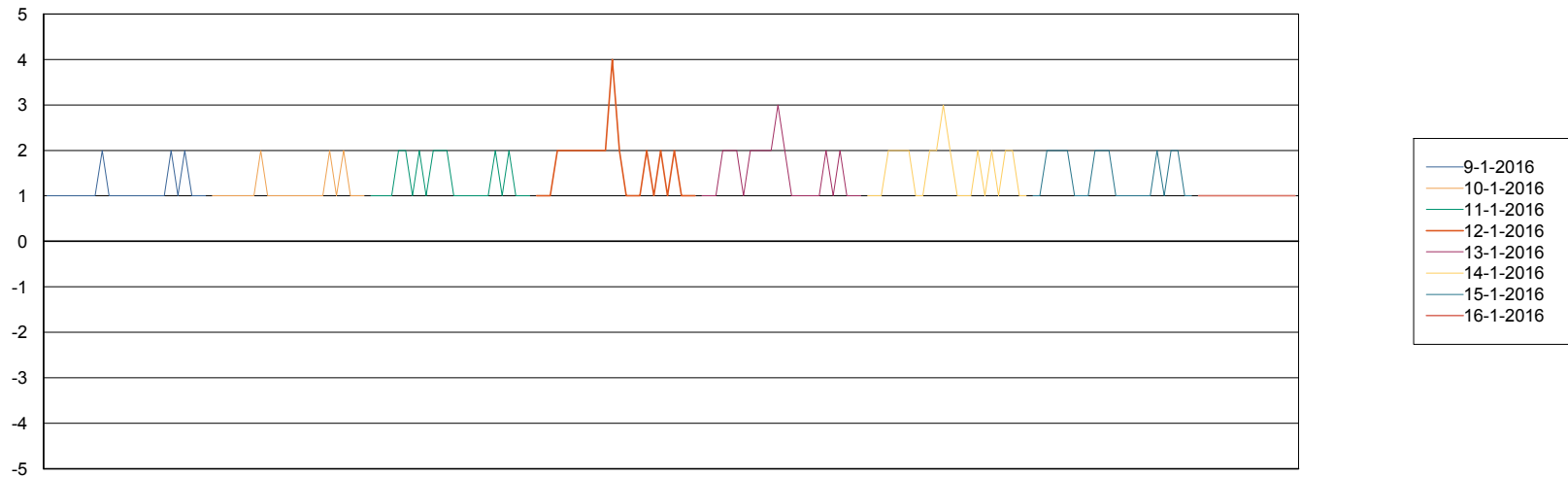
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 DATABASE TABLESPACES AUJDB\_Production  
 =====

TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-1-2016 | ABSDATA         | 183           | 153           | 16              |
|           | INDX            | 254           | 173           | 32              |
| 15-1-2016 | ABSDATA         | 183           | 153           | 16              |
|           | INDX            | 254           | 173           | 32              |
| 14-1-2016 | ABSDATA         | 183           | 153           | 16              |
|           | INDX            | 254           | 173           | 32              |
| 13-1-2016 | ABSDATA         | 183           | 153           | 16              |
|           | INDX            | 254           | 173           | 32              |
| 12-1-2016 | ABSDATA         | 183           | 152           | 17              |
|           | INDX            | 254           | 172           | 32              |
| 11-1-2016 | ABSDATA         | 183           | 152           | 17              |
|           | INDX            | 254           | 172           | 32              |
| 10-1-2016 | ABSDATA         | 183           | 152           | 17              |
|           | INDX            | 254           | 171           | 33              |

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 STANDBY DATABASE HEALTH AUJ\_Production  
 =====

Recovery lag for last 7 days



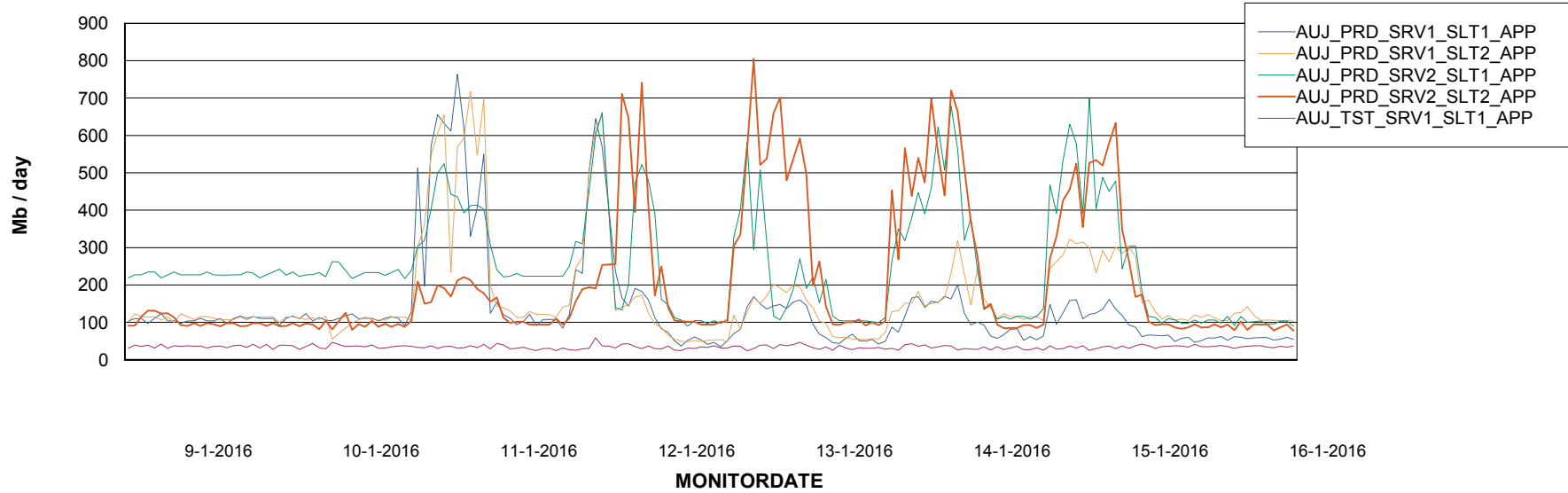
# Weekly SLA Customer Report

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=====  
ABSolute Application Server Services  
=====

## Avg memory used per ABS Server Service



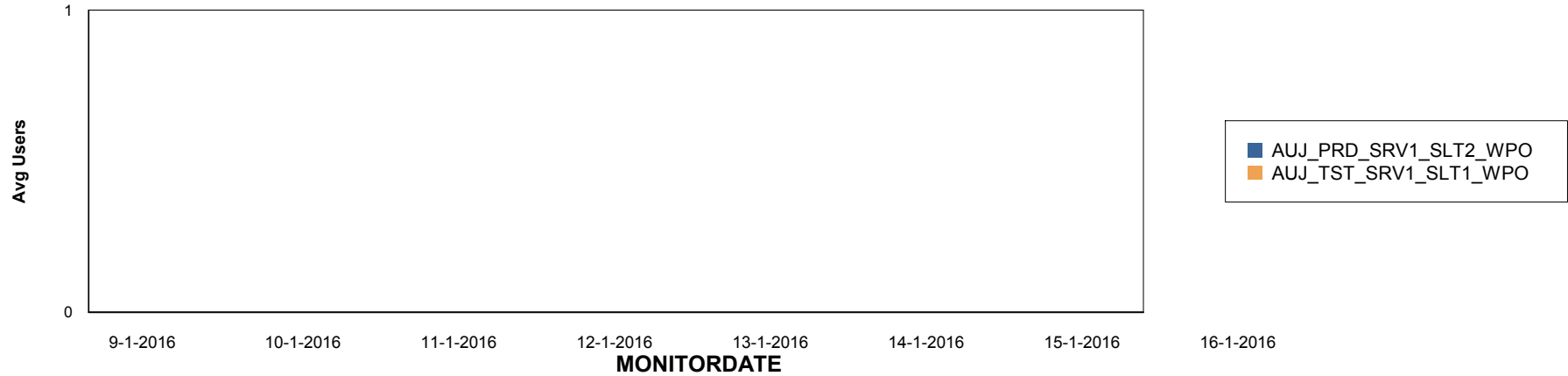
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Database ID 41

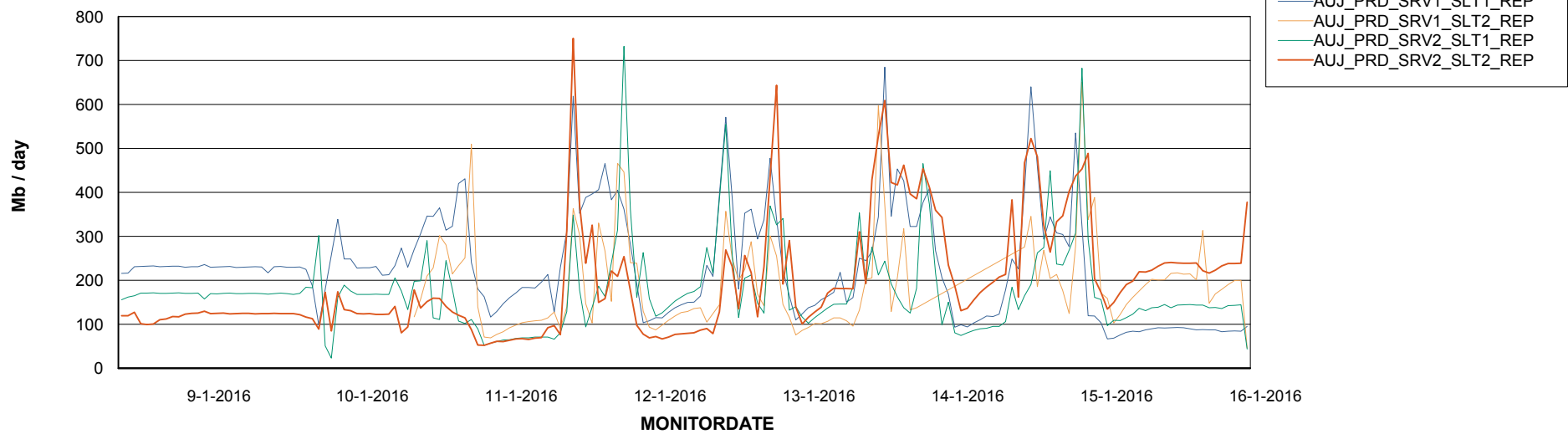


=====  
ABSolute Application ReportServer Services  
=====

## Disaster per ReportServer



## Avg memory used per ReportServer Service



# Weekly SLA Customer Report

Customer AUJ\_Production  
Database ID 41



## Disaster per ABS component

