

## Weekly SLA Customer Report

Customer      CLO Production  
 Database ID    38



=====  
 HARDDISK USAGE    CLO\_PRD\_CLO\_ORACLE\_001  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 19-12-2015 | 137                        | 23                        | 137                        | 50                        | 107                        | 44                        |
| 18-12-2015 | 137                        | 23                        | 137                        | 51                        | 107                        | 25                        |
| 17-12-2015 | 137                        | 23                        | 137                        | 51                        | 107                        | 28                        |
| 16-12-2015 | 137                        | 23                        | 137                        | 52                        | 107                        | 32                        |
| 15-12-2015 | 137                        | 23                        | 137                        | 51                        | 107                        | 36                        |
| 14-12-2015 | 137                        | 23                        | 137                        | 51                        | 107                        | 40                        |
| 13-12-2015 | 137                        | 23                        | 137                        | 51                        | 107                        | 42                        |

=====  
 HARDDISK USAGE    CLO\_PRD\_CLO\_ORACLE\_002  
 =====

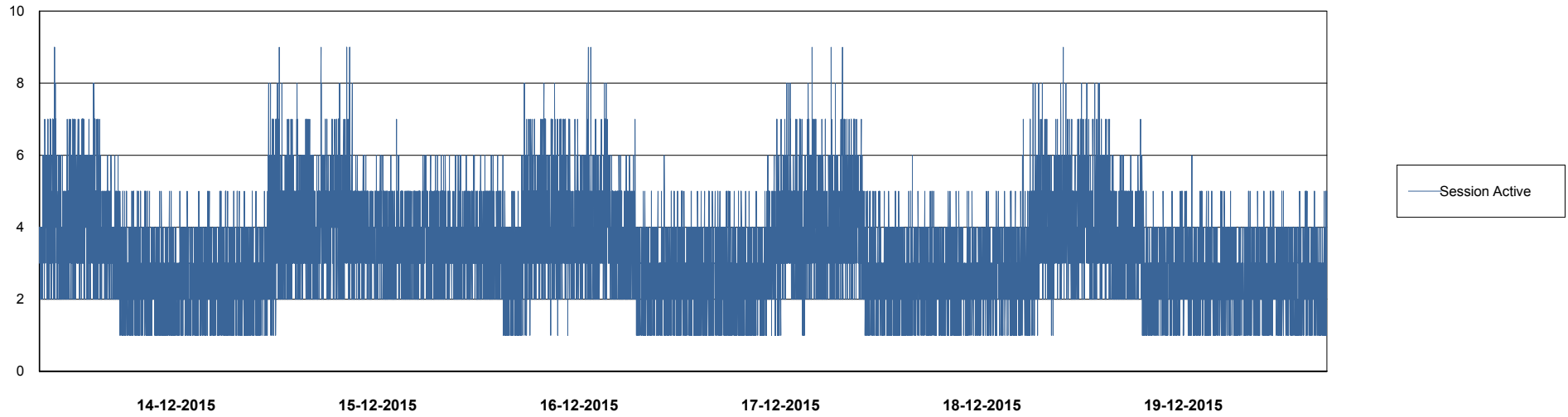
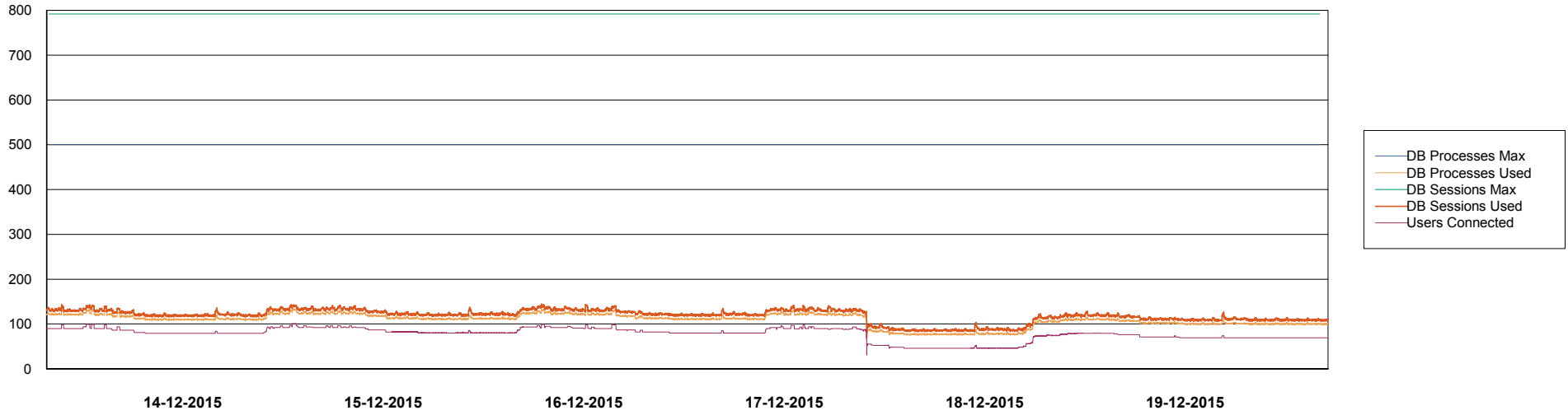
|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 19-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 75                        |
| 18-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 66                        |
| 17-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 67                        |
| 16-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 69                        |
| 15-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 71                        |
| 14-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 73                        |
| 13-12-2015 | 273                        | 136                       | 137                        | 36                        | 107                        | 74                        |

# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



DATABASE PERFORMANCE CLODB\_Production

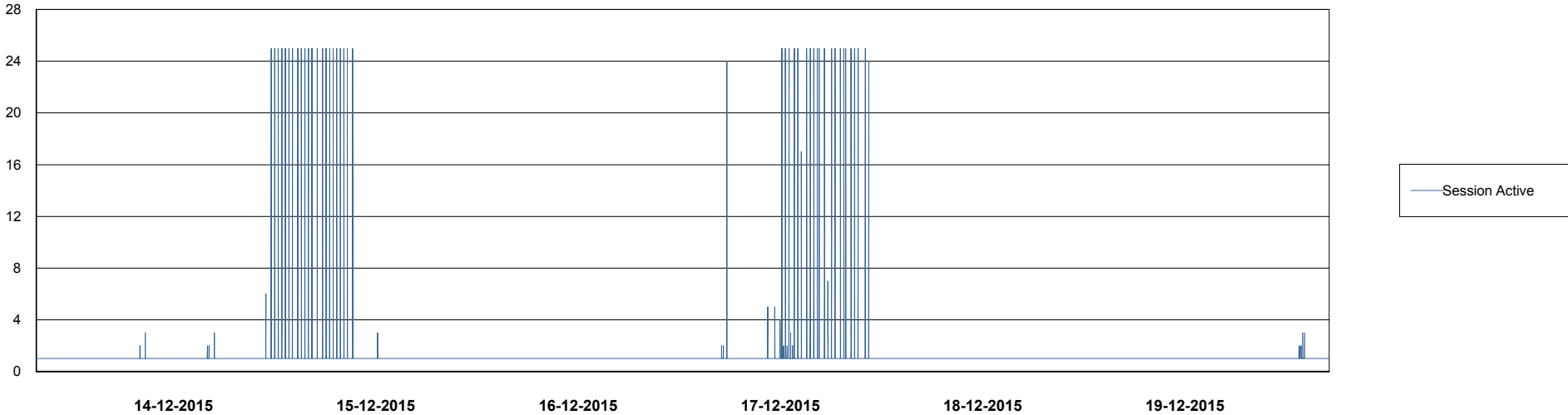
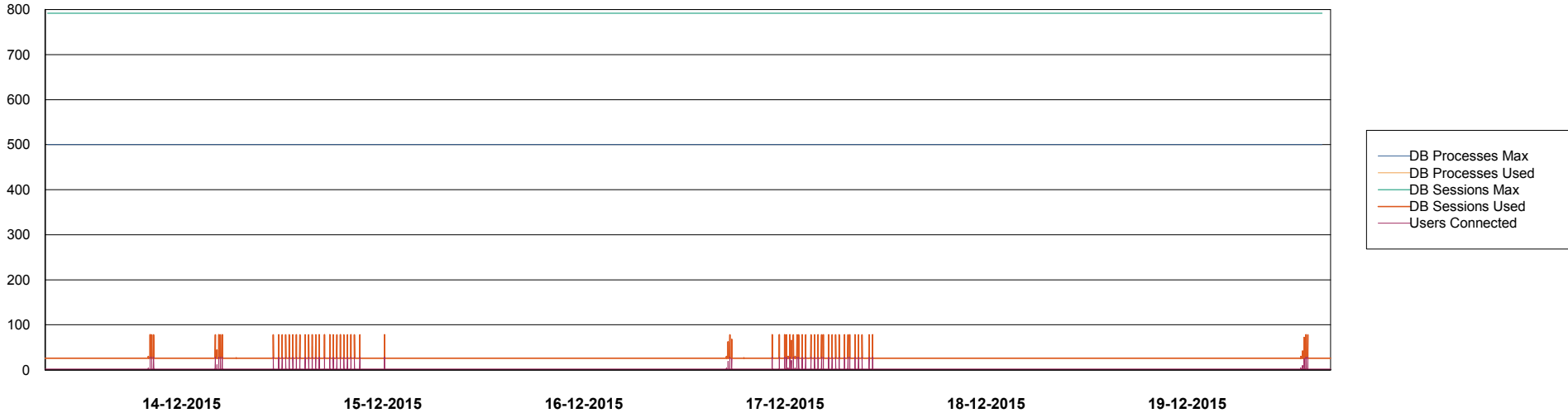


# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



DATABASE PERFORMANCE CLODB\_Standby



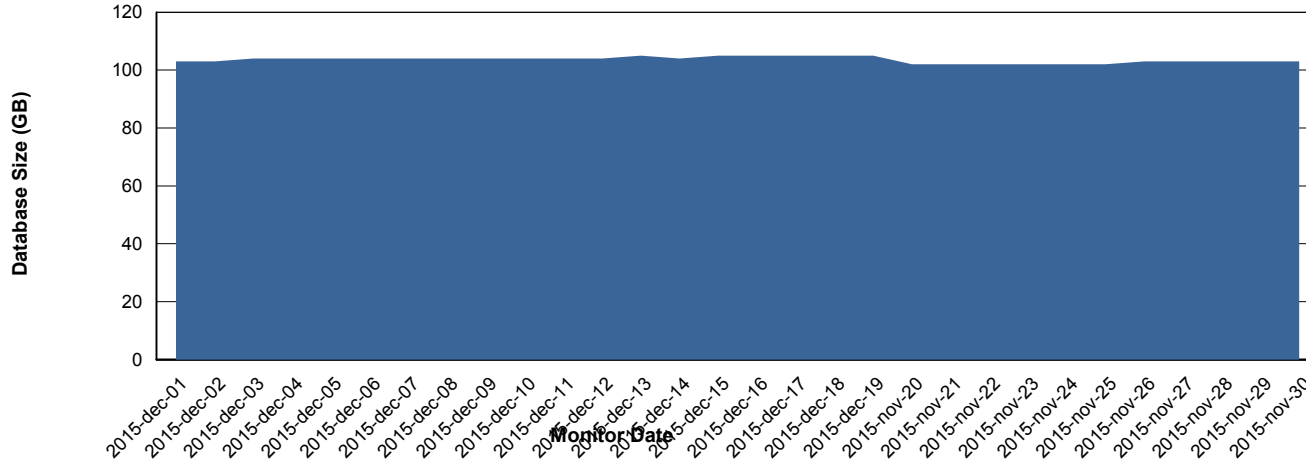
# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



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 DATABASE SIZE CLODB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES CLODB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 19-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 18-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 17-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 16-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 15-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 14-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |
| 13-12-2015 | ABSDATA         | 63            | 53            | 16              |
|            | INDX            | 61            | 50            | 18              |

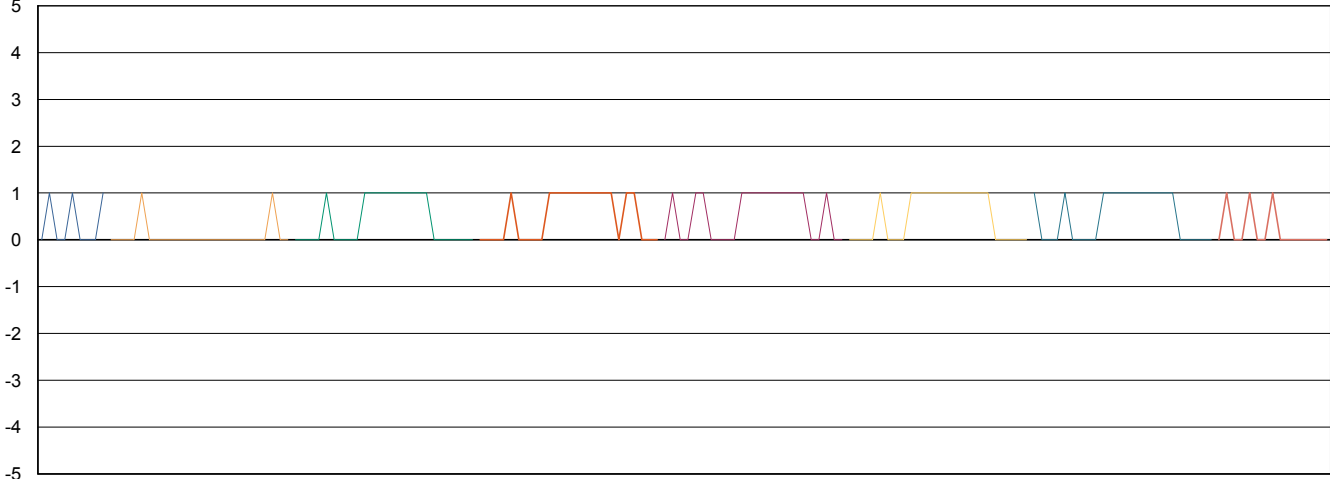
# Weekly SLA Customer Report

Customer CLO Production  
Database ID 38



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STANDBY DATABASE HEALTH CLO Production  
=====

### Recovery lag for last 7 days



- 12-12-2015
- 13-12-2015
- 14-12-2015
- 15-12-2015
- 16-12-2015
- 17-12-2015
- 18-12-2015
- 19-12-2015

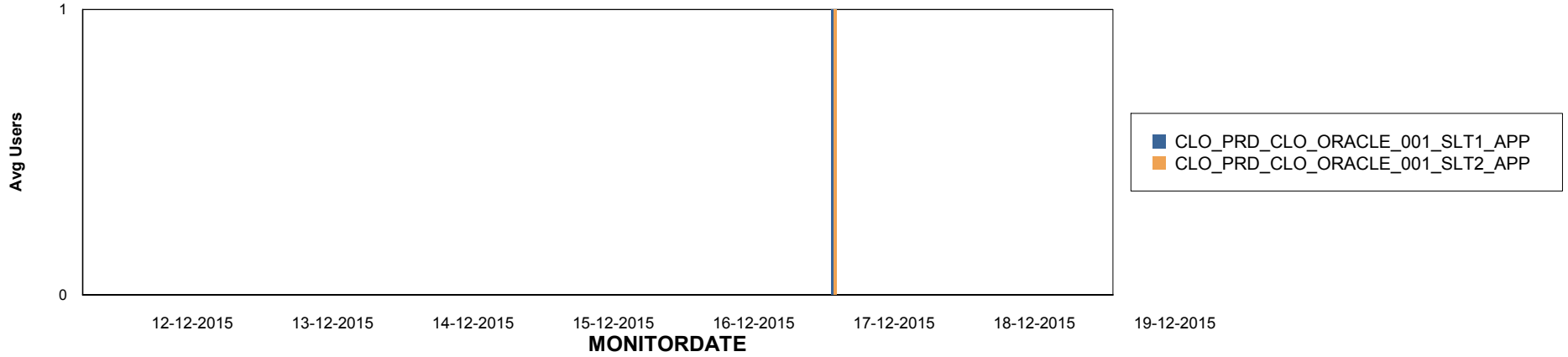
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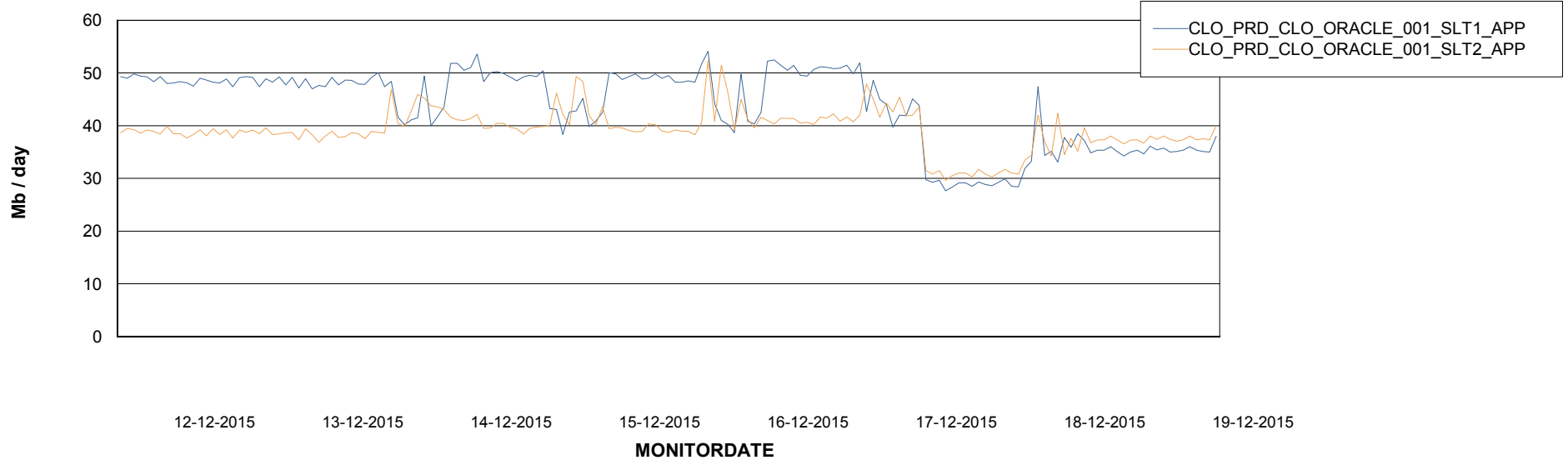


## ABSolute Application Server Services

### Disaster per ABS Server



### Avg memory used per ABS Server Service



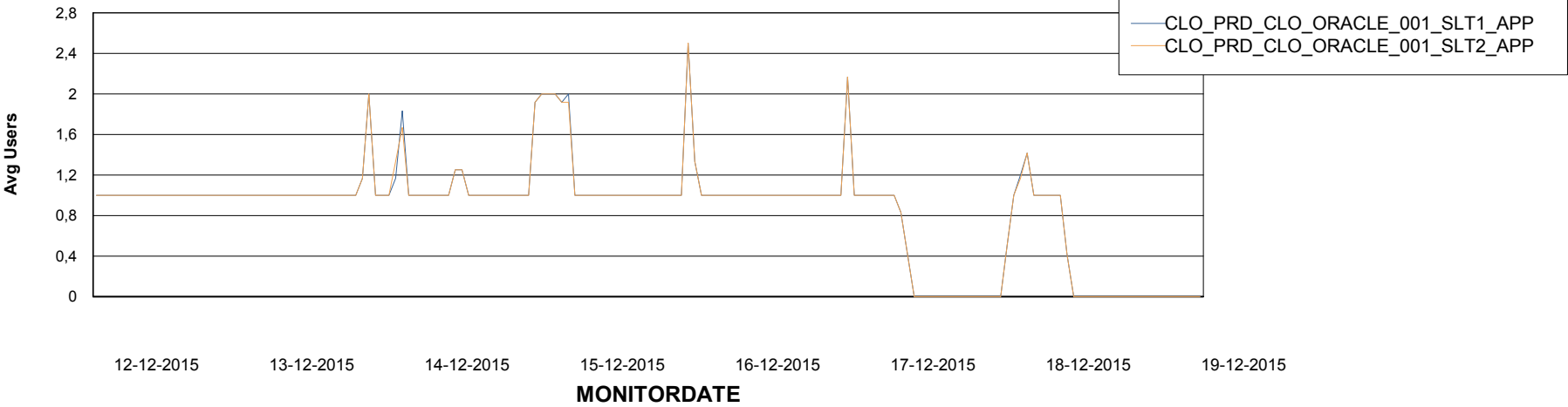
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ABSolute Application Server Services  
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### Avg users per day per ABS server



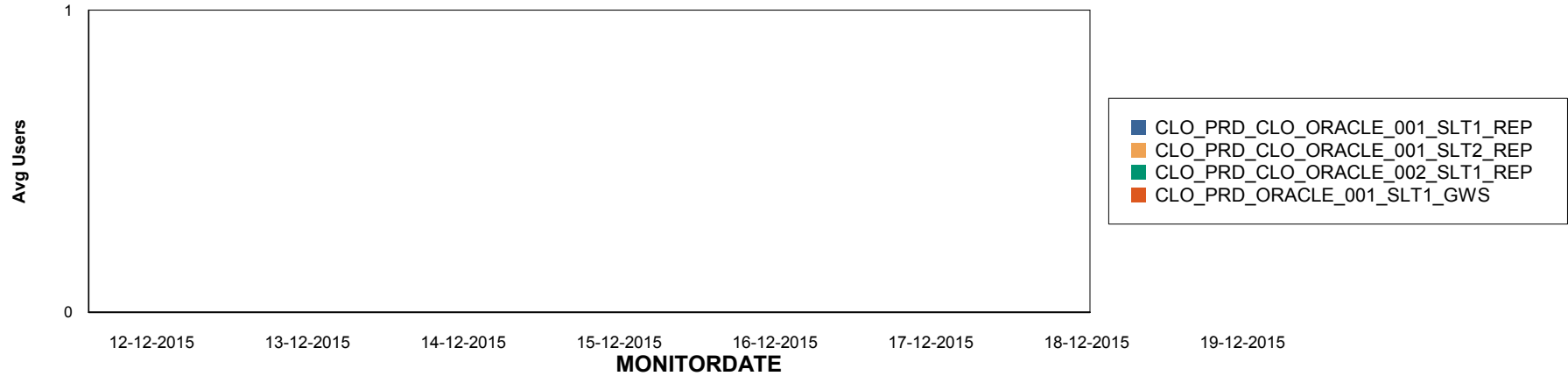
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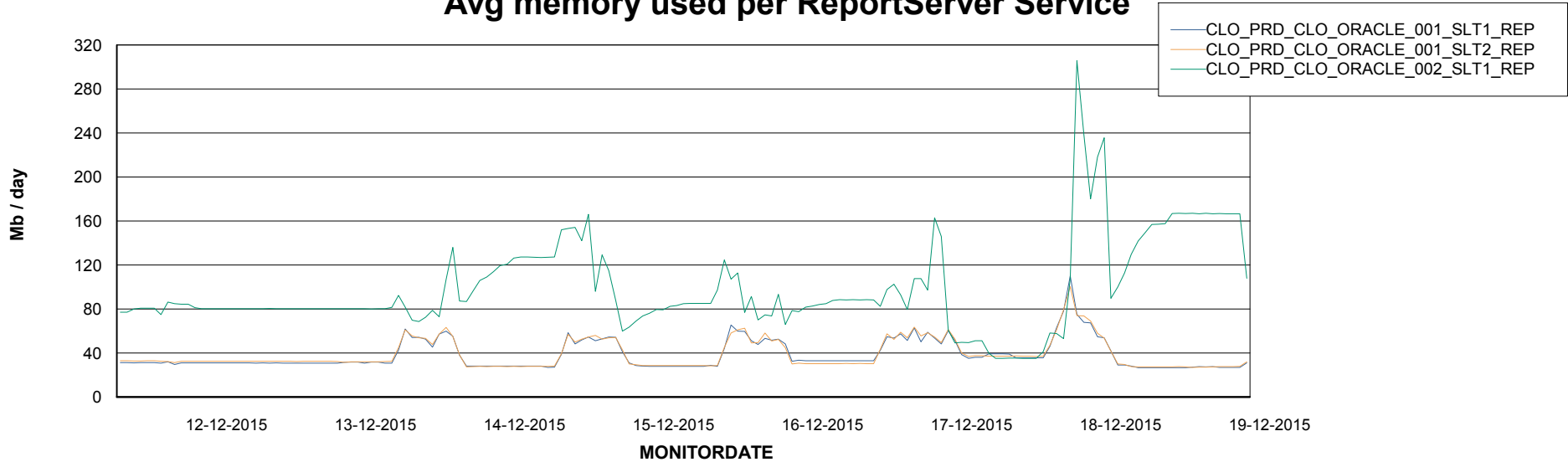


=====  
ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service

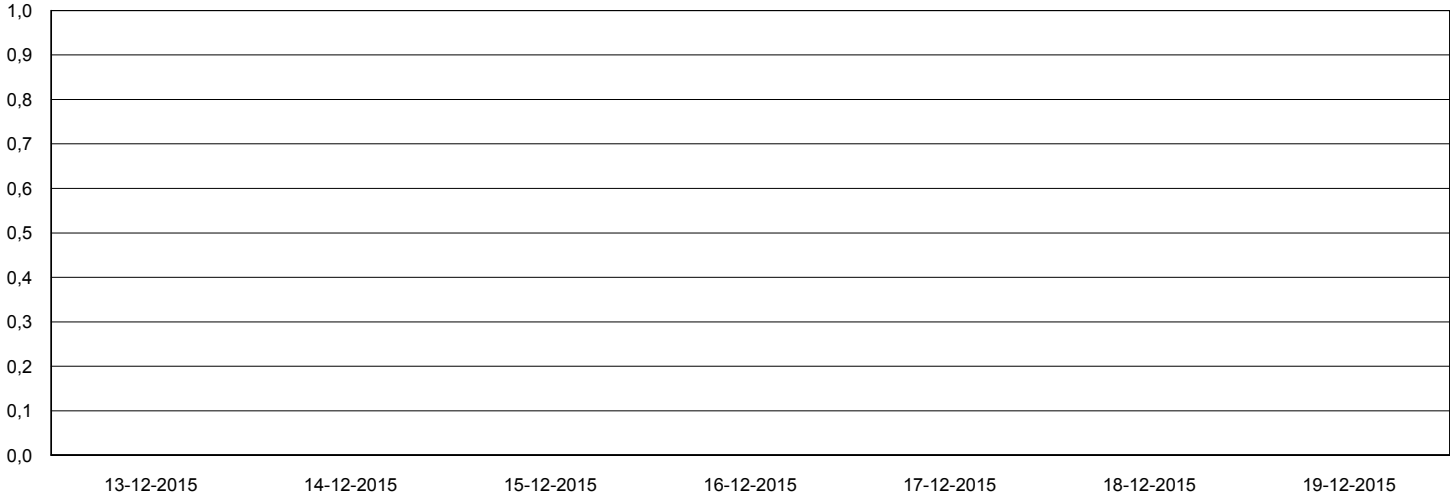


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## Disaster per ABS component



- CLO\_PRD\_CLO\_ORACLE\_001\_SLT1\_APP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT1\_REP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT2\_APP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT2\_REP
- CLO\_PRD\_CLO\_ORACLE\_002\_SLT1\_REP
- CLO\_PRD\_ORACLE\_001\_SLT1\_GWS