

# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



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 HARDDISK USAGE CLO\_PRD\_CLO\_ORACLE\_001  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 21-11-2015 | 137                        | 23                        | 137                        | 53                        | 107                        | 45                        |
| 20-11-2015 | 137                        | 23                        | 137                        | 55                        | 107                        | 28                        |
| 19-11-2015 | 137                        | 23                        | 137                        | 57                        | 107                        | 32                        |
| 18-11-2015 | 137                        | 23                        | 137                        | 57                        | 107                        | 35                        |
| 17-11-2015 | 137                        | 23                        | 137                        | 57                        | 107                        | 39                        |
| 16-11-2015 | 137                        | 24                        | 137                        | 58                        | 107                        | 44                        |
| 15-11-2015 | 137                        | 24                        | 137                        | 58                        | 107                        | 46                        |

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 HARDDISK USAGE CLO\_PRD\_CLO\_ORACLE\_002  
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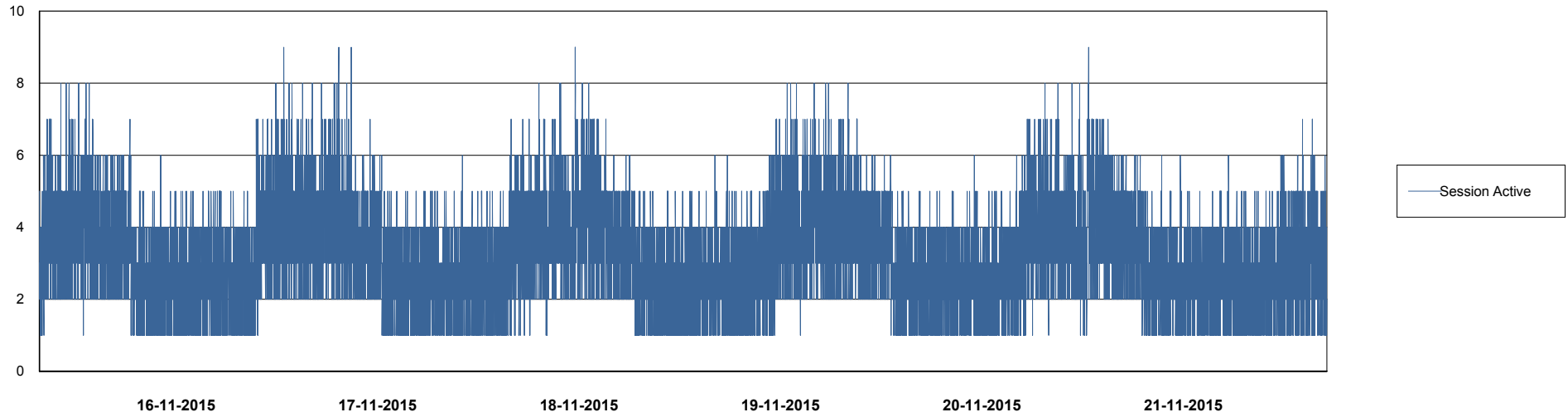
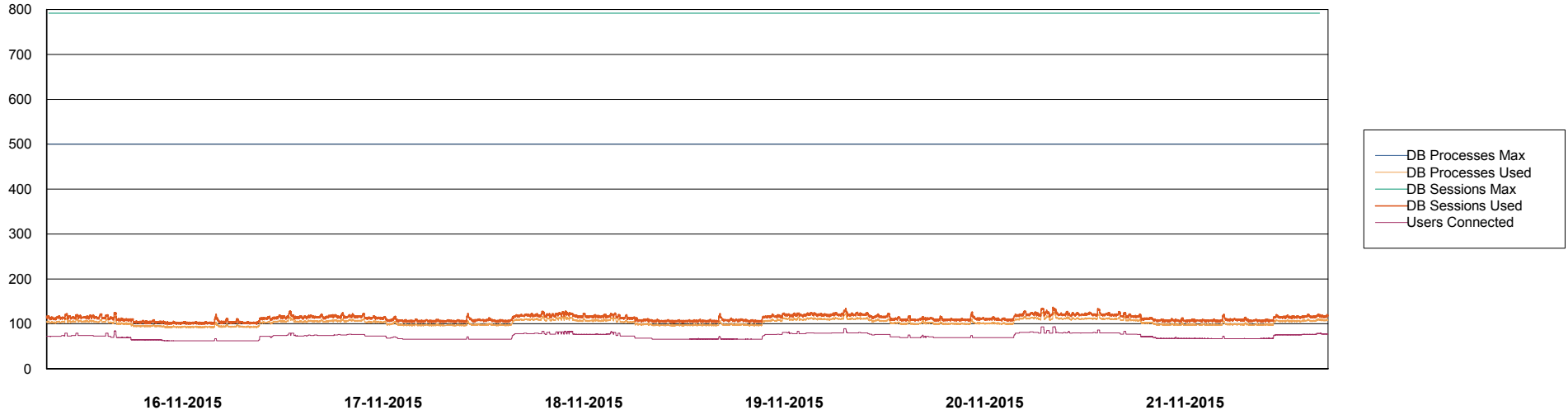
|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 21-11-2015 | 273                        | 137                       | 137                        | 39                        | 107                        | 76                        |
| 20-11-2015 | 273                        | 137                       | 137                        | 28                        | 107                        | 67                        |
| 19-11-2015 | 273                        | 142                       | 137                        | 24                        | 107                        | 69                        |
| 18-11-2015 | 273                        | 143                       | 137                        | 24                        | 107                        | 71                        |
| 17-11-2015 | 273                        | 143                       | 137                        | 24                        | 107                        | 73                        |
| 16-11-2015 | 273                        | 143                       | 137                        | 24                        | 107                        | 75                        |
| 15-11-2015 | 273                        | 143                       | 137                        | 24                        | 107                        | 76                        |

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## DATABASE PERFORMANCE CLODB\_Production



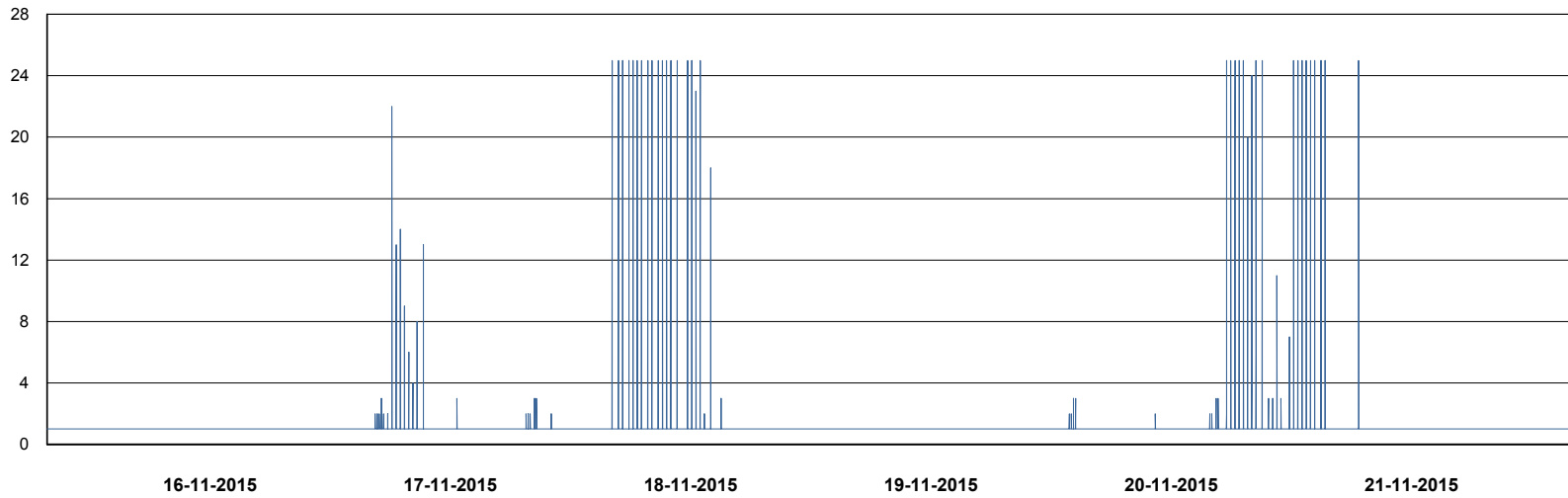
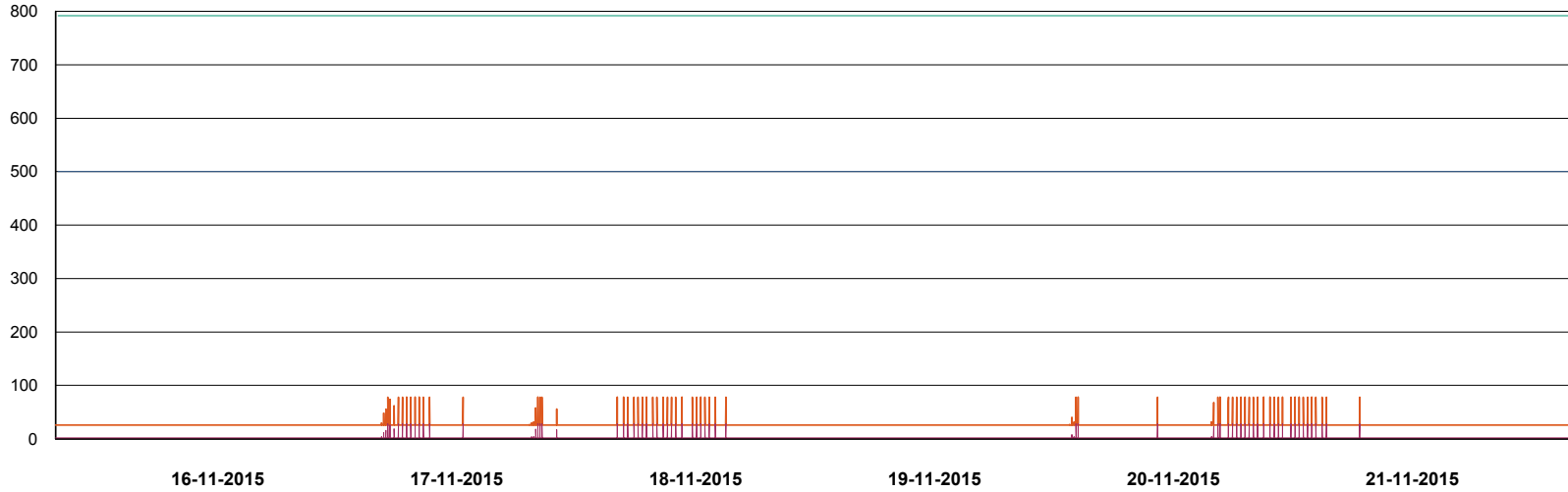
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## DATABASE PERFORMANCE

CLODB\_Standby



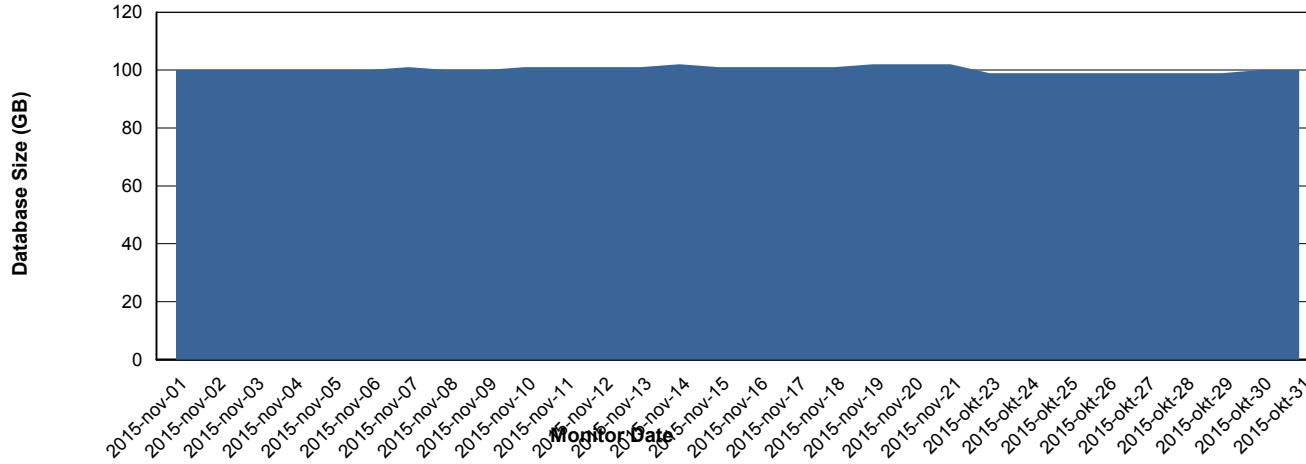
# Weekly SLA Customer Report

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 DATABASE SIZE CLODB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES CLODB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 21-11-2015 | ABSDATA         | 63            | 52            | 17              |
|            | INDX            | 58            | 50            | 14              |
| 20-11-2015 | ABSDATA         | 63            | 51            | 19              |
|            | INDX            | 58            | 50            | 14              |
| 19-11-2015 | ABSDATA         | 63            | 51            | 19              |
|            | INDX            | 58            | 50            | 14              |
| 18-11-2015 | ABSDATA         | 57            | 51            | 11              |
|            | INDX            | 55            | 50            | 9               |
| 17-11-2015 | ABSDATA         | 57            | 51            | 11              |
|            | INDX            | 55            | 50            | 9               |
| 16-11-2015 | ABSDATA         | 57            | 51            | 11              |
|            | INDX            | 55            | 50            | 9               |
| 15-11-2015 | ABSDATA         | 57            | 51            | 11              |
|            | INDX            | 55            | 50            | 9               |

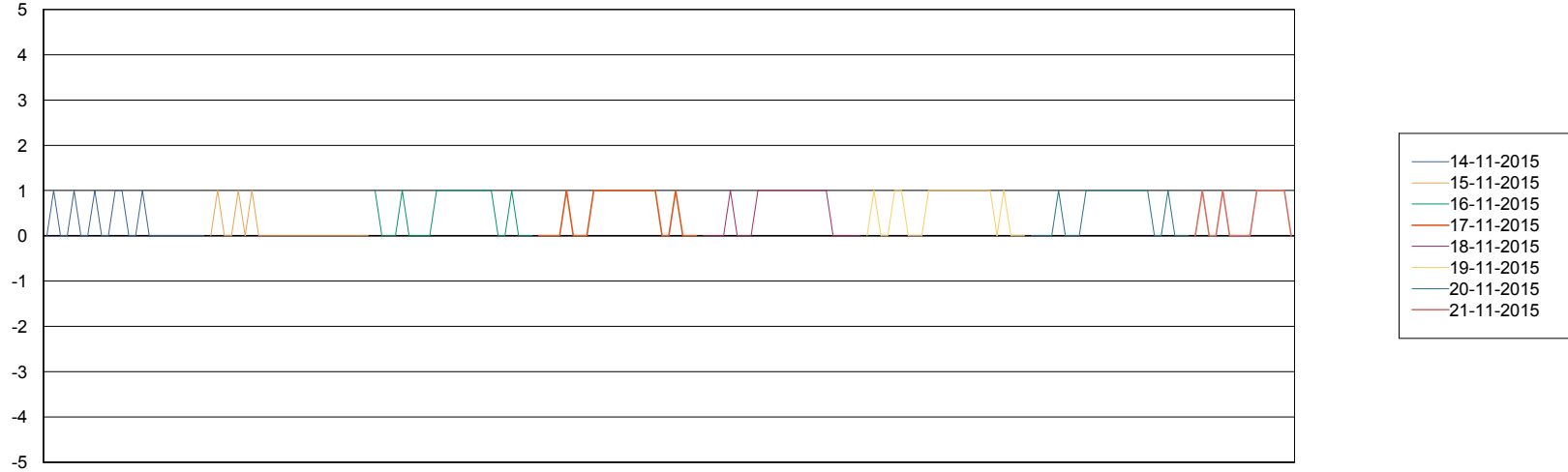
# Weekly SLA Customer Report

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STANDBY DATABASE HEALTH CLO Production  
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### Recovery lag for last 7 days



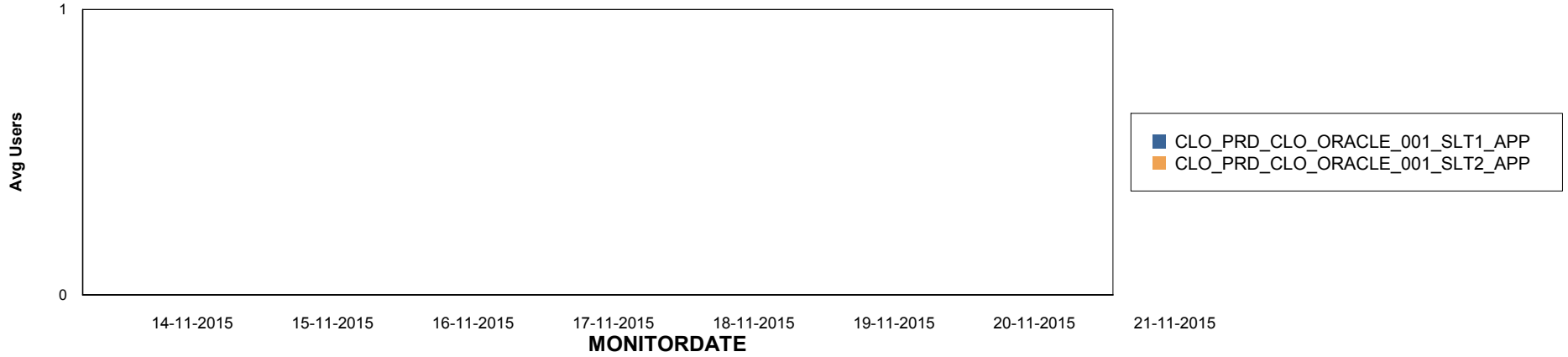
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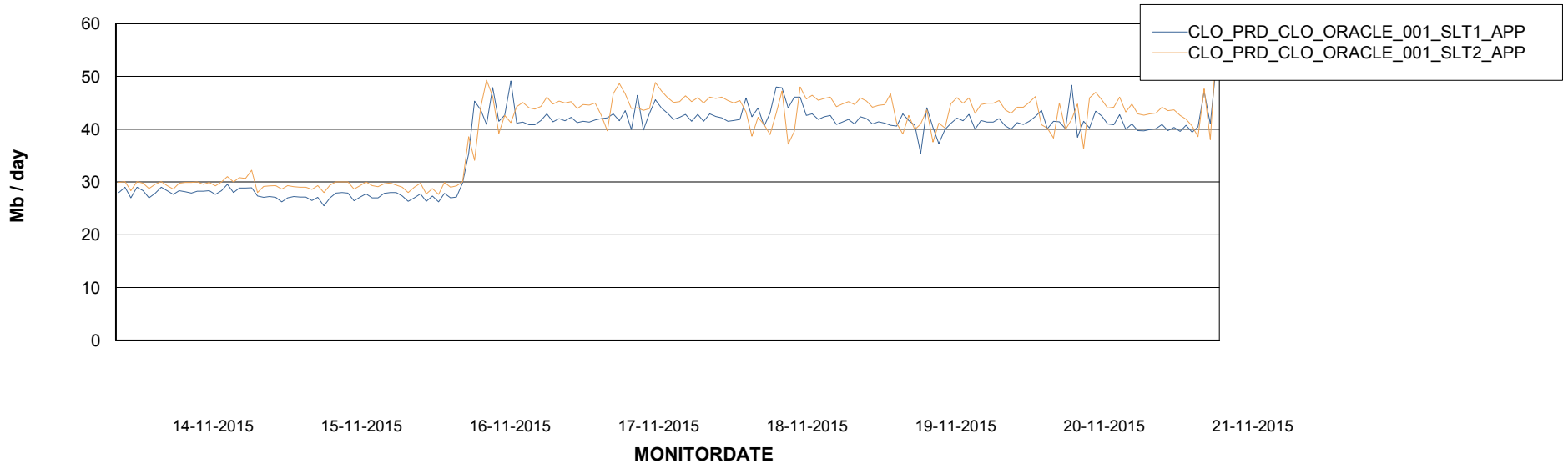


ABSolute Application Server Services

## Disaster per ABS Server



## Avg memory used per ABS Server Service



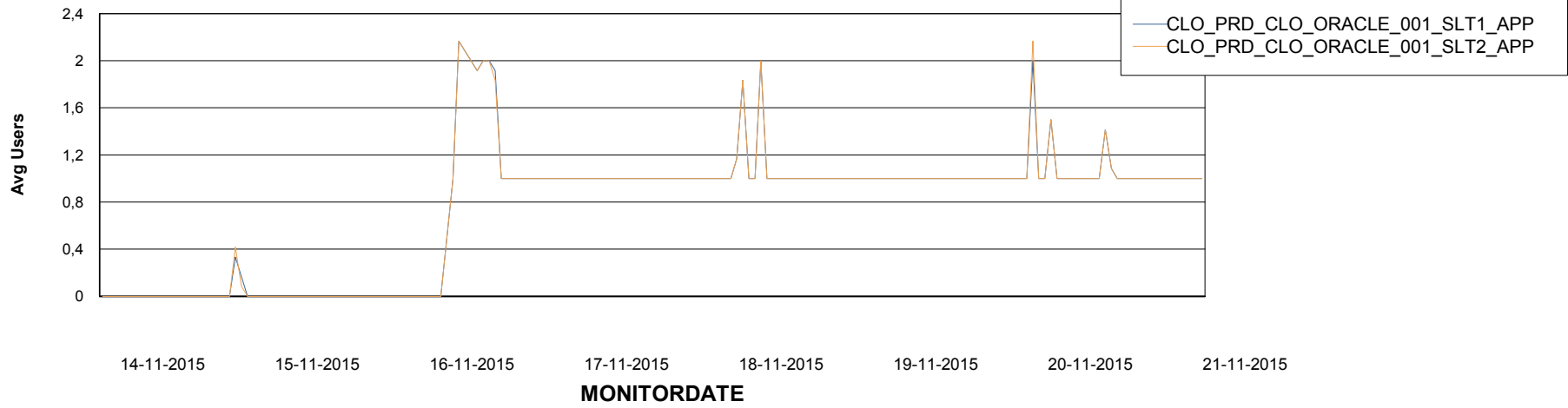
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ABSolute Application Server Services  
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### Avg users per day per ABS server



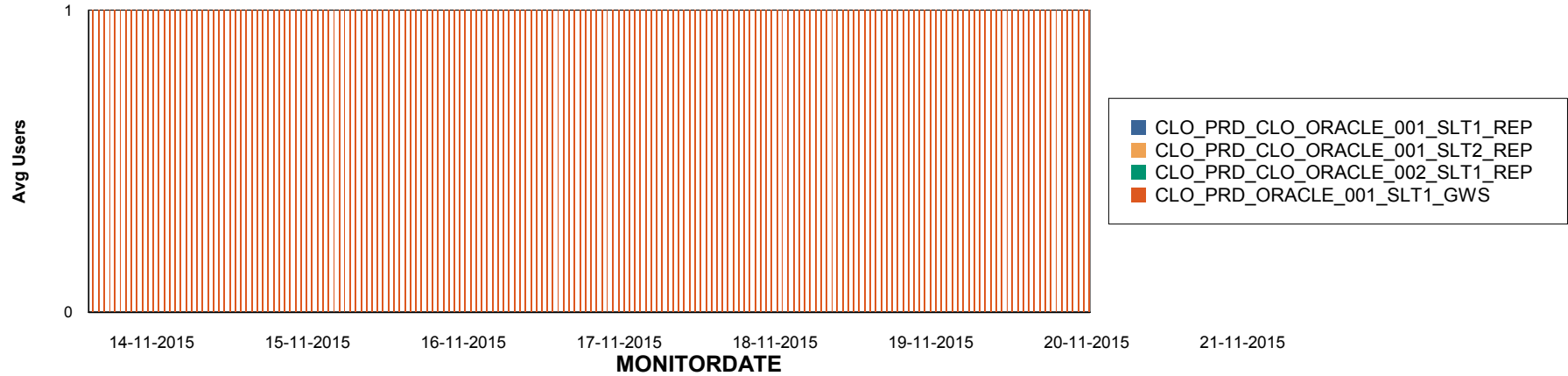
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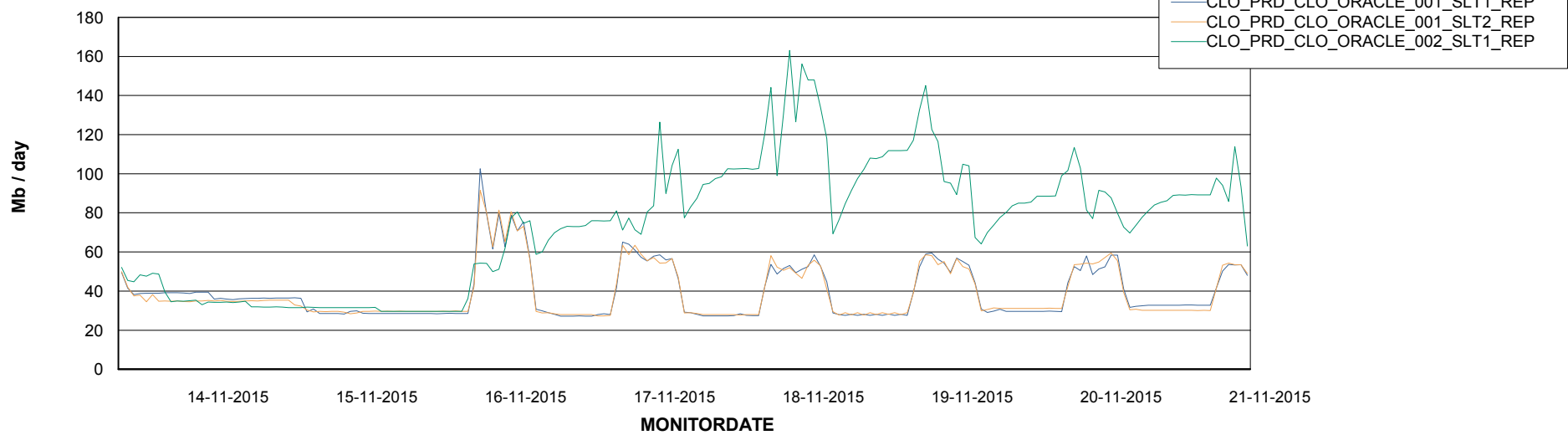


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ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service



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## Disaster per ABS component

