

## Weekly SLA Customer Report

Customer      CLO Production  
 Database ID    38



=====  
 HARDDISK USAGE    CLO\_PRD\_CLO\_ORACLE\_001  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 10-10-2015 | 137                        | 33                        | 137                        | 57                        | 107                        | 47                        |
| 9-10-2015  | 137                        | 33                        | 137                        | 58                        | 107                        | 32                        |
| 8-10-2015  | 137                        | 34                        | 137                        | 58                        | 107                        | 35                        |
| 7-10-2015  | 137                        | 35                        | 137                        | 58                        | 107                        | 38                        |
| 6-10-2015  | 137                        | 35                        | 137                        | 58                        | 107                        | 43                        |
| 5-10-2015  | 137                        | 36                        | 137                        | 58                        | 107                        | 46                        |
| 4-10-2015  | 137                        | 36                        | 137                        | 58                        | 107                        | 48                        |

=====  
 HARDDISK USAGE    CLO\_PRD\_CLO\_ORACLE\_002  
 =====

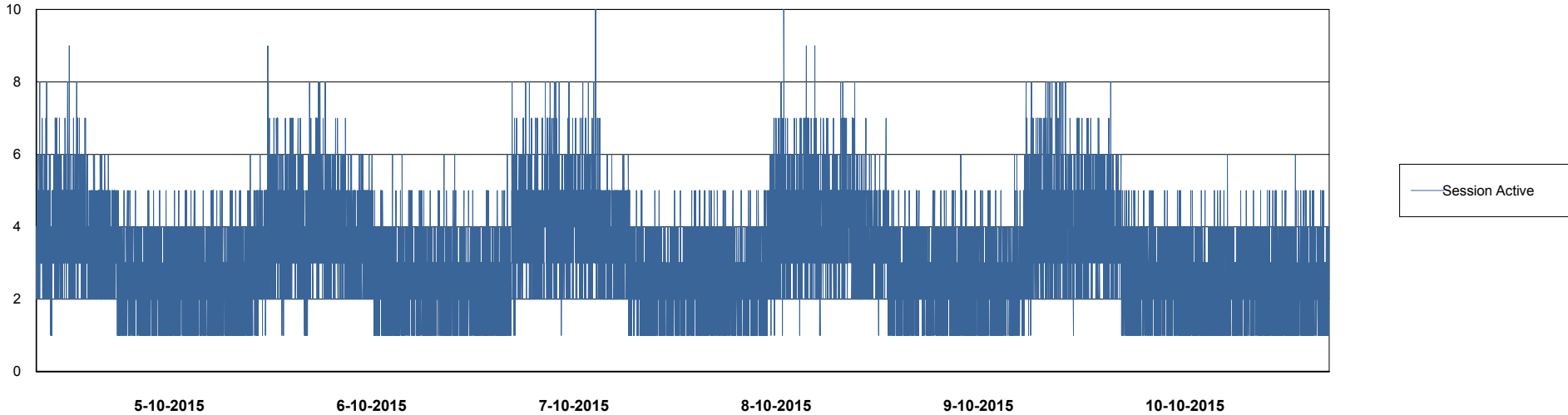
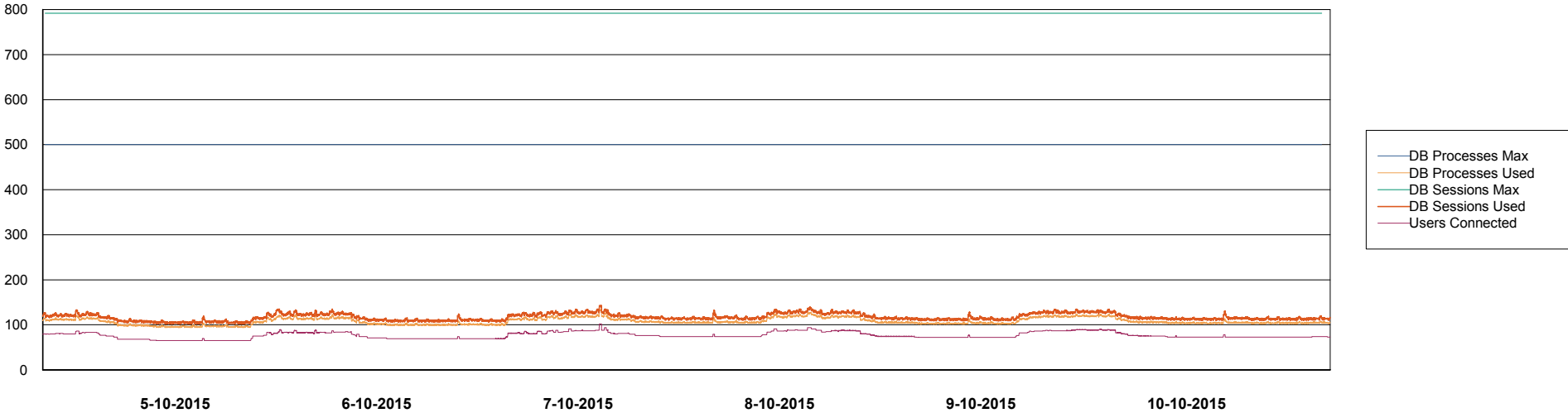
|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 10-10-2015 | 137                        | 12                        | 137                        | 24                        | 107                        | 77                        |
| 9-10-2015  | 137                        | 17                        | 137                        | 36                        | 107                        | 69                        |
| 8-10-2015  | 137                        | 20                        | 137                        | 45                        | 107                        | 71                        |
| 7-10-2015  | 137                        | 21                        | 137                        | 45                        | 107                        | 72                        |
| 6-10-2015  | 137                        | 21                        | 137                        | 45                        | 107                        | 75                        |
| 5-10-2015  | 137                        | 21                        | 137                        | 45                        | 107                        | 76                        |
| 4-10-2015  | 137                        | 21                        | 137                        | 45                        | 107                        | 77                        |

# Weekly SLA Customer Report

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DATABASE PERFORMANCE CLODB\_Production

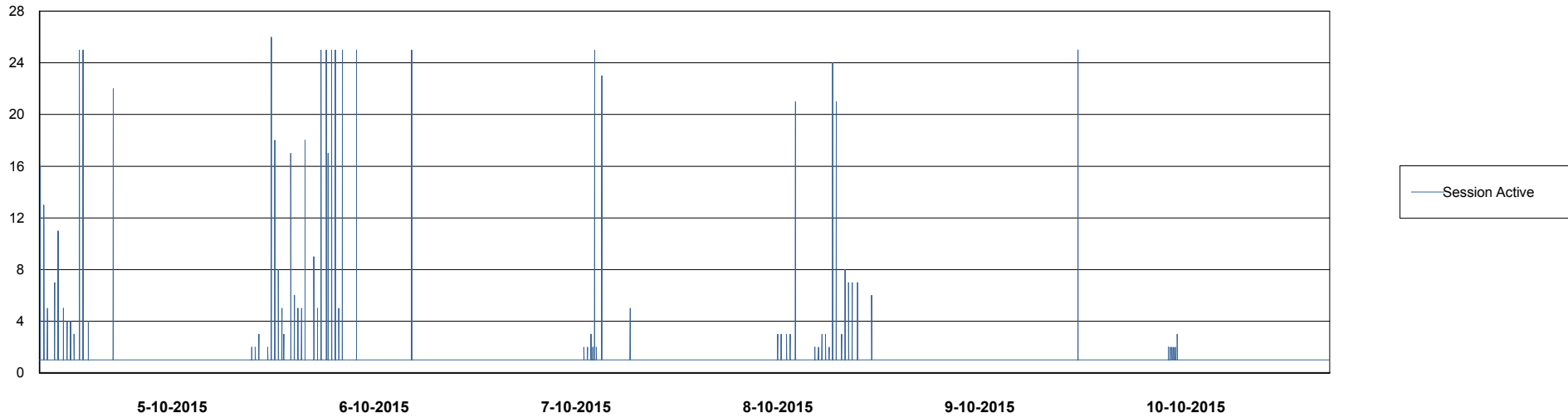
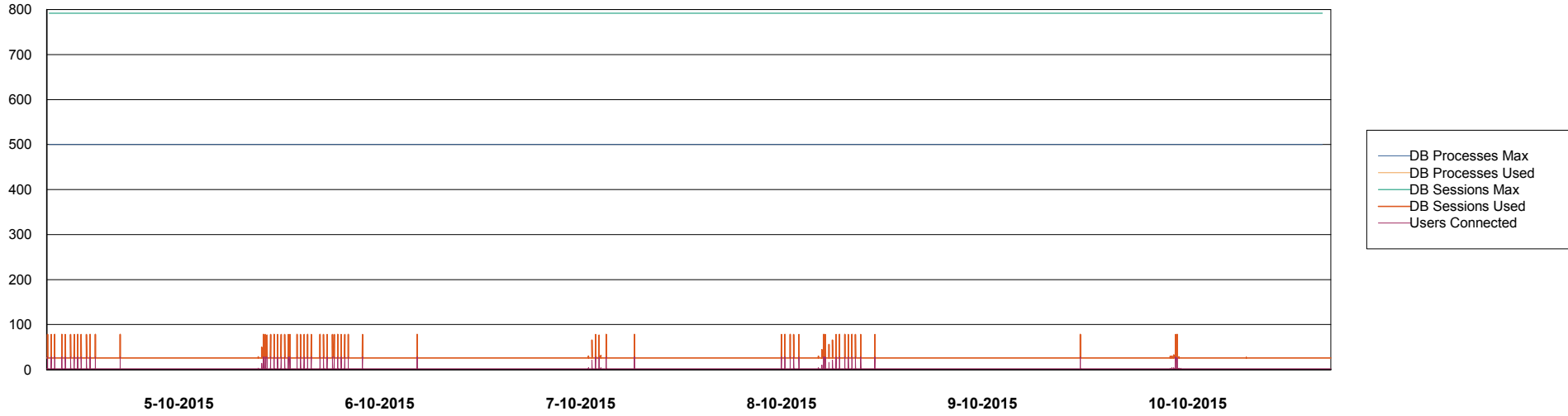


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Customer CLO Production  
Database ID 38



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DATABASE PERFORMANCE      CLODB\_Standby      =====  
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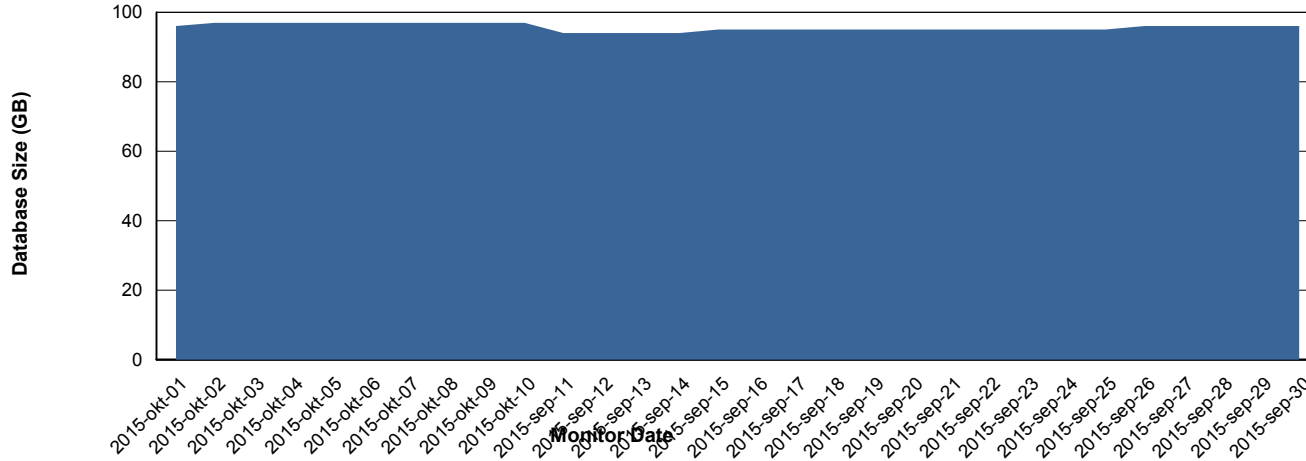
# Weekly SLA Customer Report

Customer CLO Production  
 Database ID 38



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 DATABASE SIZE CLODB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES CLODB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 10-10-2015 | ABSDATA         | 52            | 49            | 6               |
|            | INDX            | 55            | 49            | 11              |
| 9-10-2015  | ABSDATA         | 52            | 49            | 6               |
|            | INDX            | 55            | 49            | 11              |
| 8-10-2015  | ABSDATA         | 52            | 49            | 6               |
|            | INDX            | 55            | 49            | 11              |
| 7-10-2015  | ABSDATA         | 50            | 49            | 2               |
|            | INDX            | 55            | 49            | 11              |
| 6-10-2015  | ABSDATA         | 50            | 49            | 2               |
|            | INDX            | 55            | 49            | 11              |
| 5-10-2015  | ABSDATA         | 50            | 49            | 2               |
|            | INDX            | 55            | 49            | 11              |
| 4-10-2015  | ABSDATA         | 50            | 49            | 2               |
|            | INDX            | 55            | 49            | 11              |

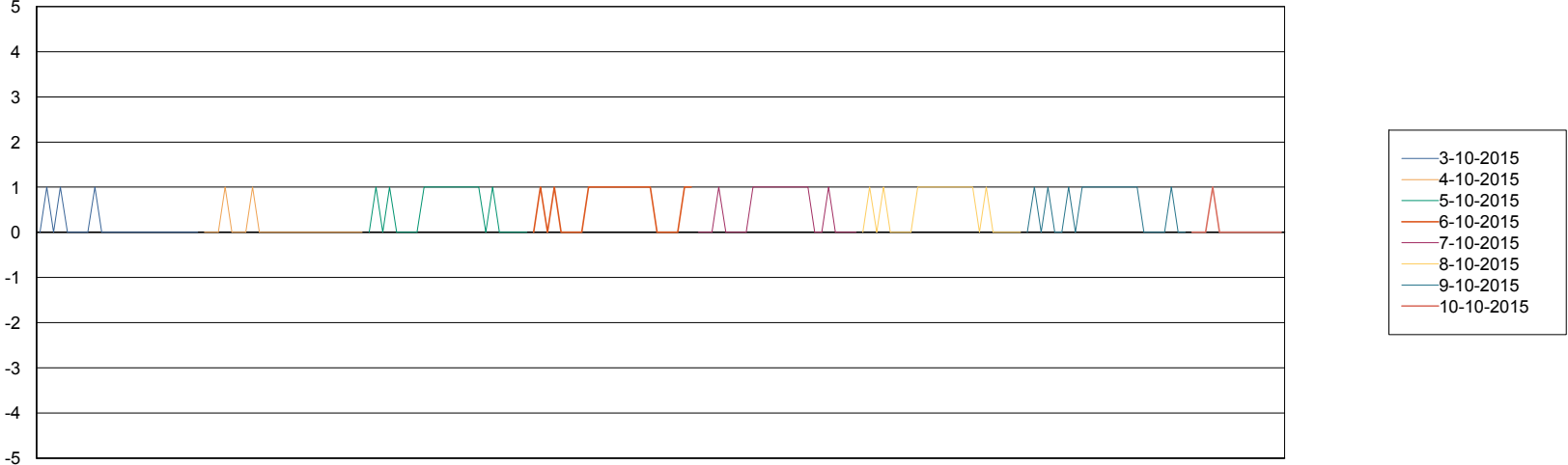
# Weekly SLA Customer Report

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STANDBY DATABASE HEALTH CLO Production  
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### Recovery lag for last 7 days



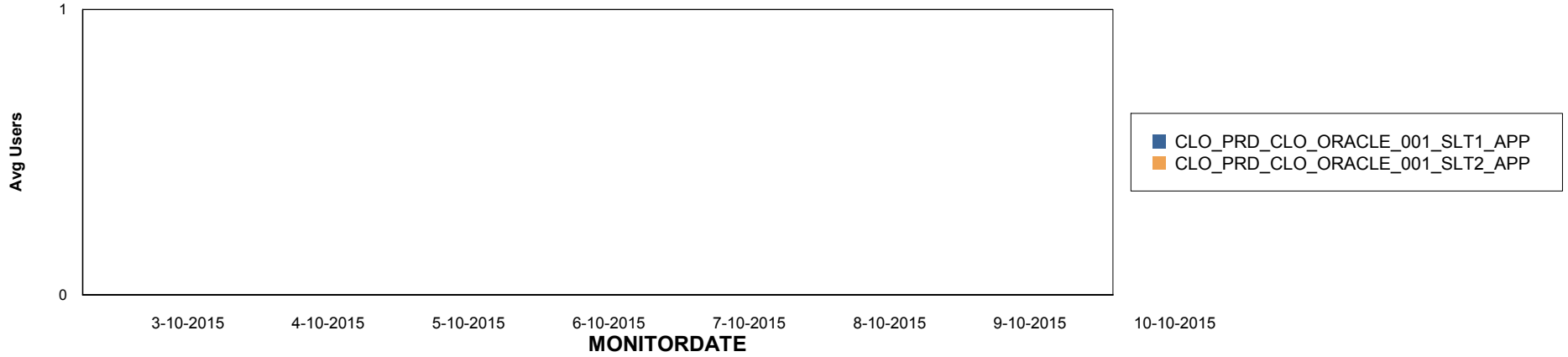
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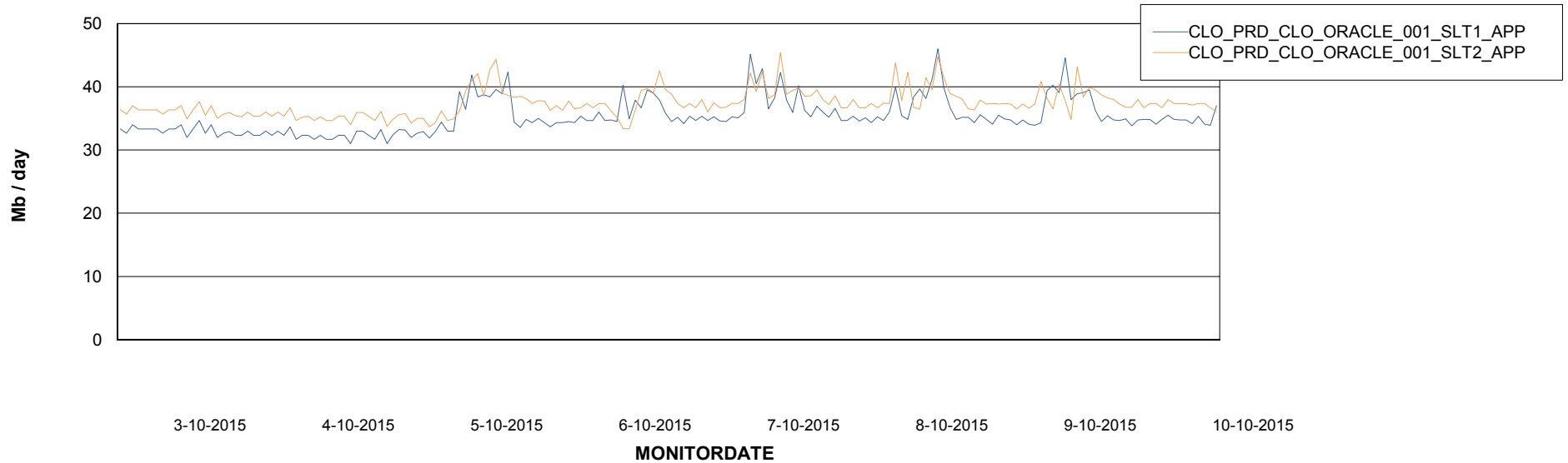


=====  
ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



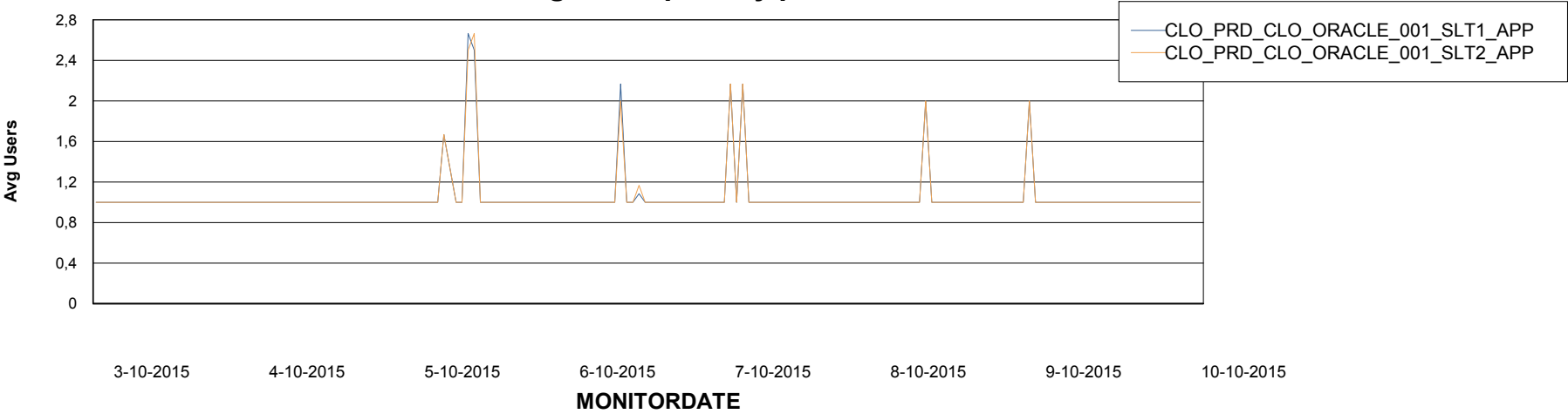
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=====  
ABSolute Application Server Services  
=====

### Avg users per day per ABS server



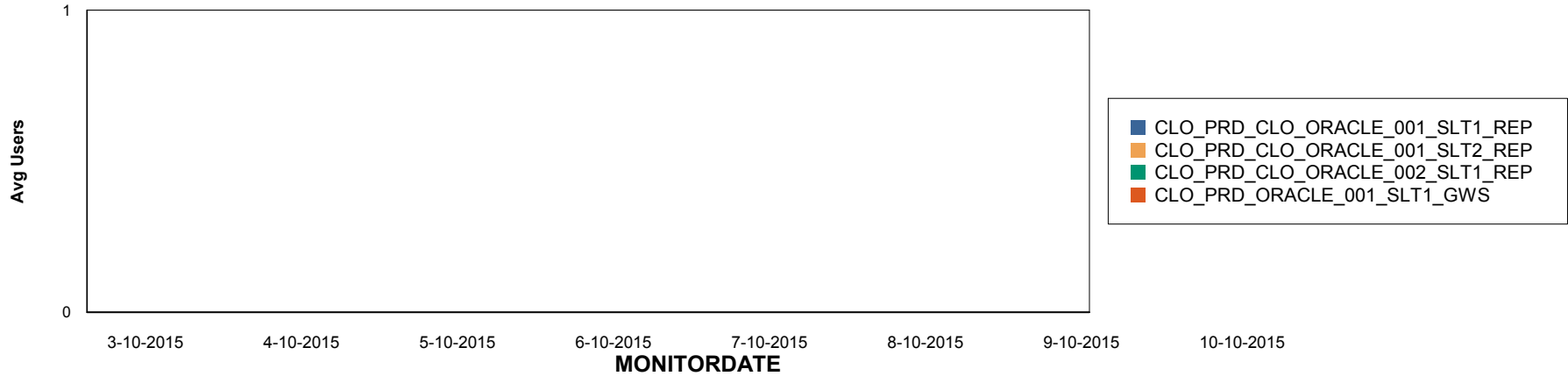
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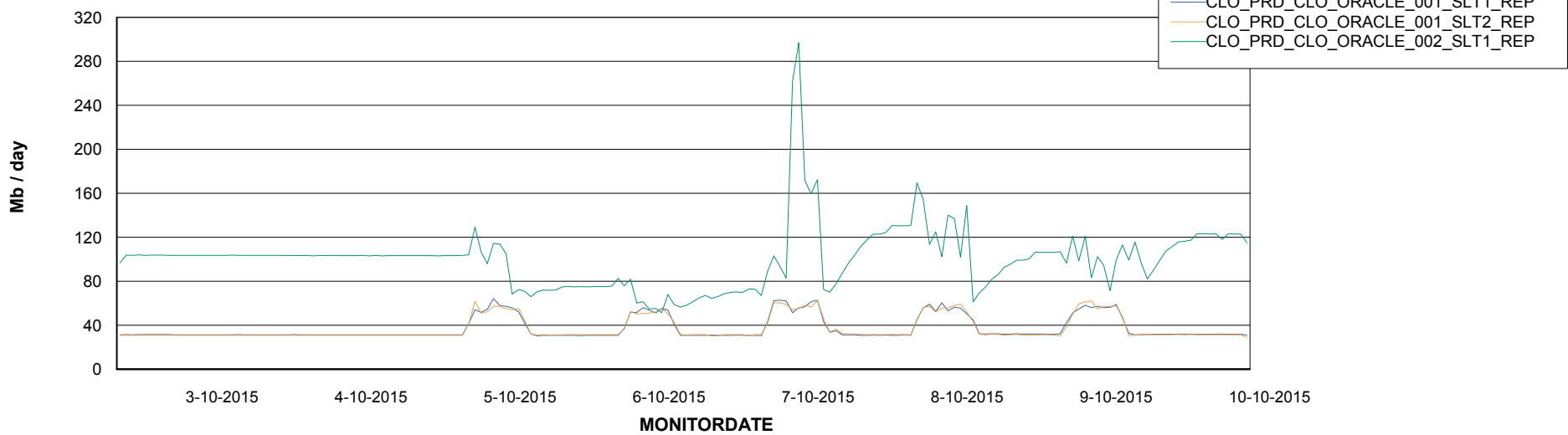


=====  
ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service

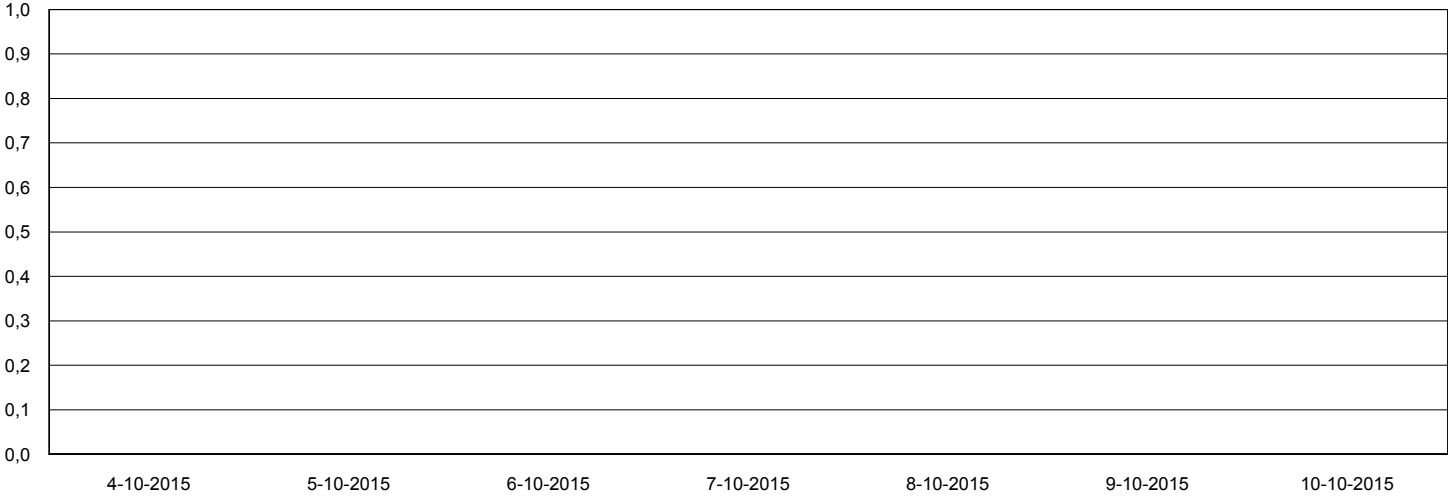


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## Disaster per ABS component



- CLO\_PRD\_CLO\_ORACLE\_001\_SLT1\_APP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT1\_REP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT2\_APP
- CLO\_PRD\_CLO\_ORACLE\_001\_SLT2\_REP
- CLO\_PRD\_CLO\_ORACLE\_002\_SLT1\_REP
- CLO\_PRD\_ORACLE\_001\_SLT1\_GWS