

## Weekly SLA Customer Report

Customer      JWR Production  
 Database ID    43



=====  
 HARDDISK USAGE    JWR\_PRD\_JWR-ABS-01  
 =====

|           | Used disk space<br>on / (GB) | Total disk space<br>on / (GB) | Free disk space<br>on / (GB) |
|-----------|------------------------------|-------------------------------|------------------------------|
| 27-6-2015 | 27                           | 49                            | 19                           |
| 26-6-2015 | 27                           | 49                            | 19                           |
| 25-6-2015 | 27                           | 49                            | 19                           |
| 24-6-2015 | 27                           | 49                            | 19                           |
| 23-6-2015 | 27                           | 49                            | 19                           |
| 22-6-2015 | 27                           | 49                            | 19                           |
| 21-6-2015 | 27                           | 49                            | 19                           |

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 HARDDISK USAGE    JWR\_PRD\_JWR-ABS-02  
 =====

|           | Used disk space<br>on / (GB) | Total disk space<br>on / (GB) | Free disk space<br>on / (GB) |
|-----------|------------------------------|-------------------------------|------------------------------|
| 27-6-2015 | 30                           | 49                            | 16                           |
| 26-6-2015 | 30                           | 49                            | 16                           |
| 25-6-2015 | 30                           | 49                            | 16                           |
| 24-6-2015 | 30                           | 49                            | 16                           |
| 23-6-2015 | 30                           | 49                            | 16                           |
| 22-6-2015 | 30                           | 49                            | 16                           |
| 21-6-2015 | 30                           | 49                            | 16                           |

## Weekly SLA Customer Report

Customer      JWR Production  
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HARDDISK USAGE    JWR\_PRD\_JWR-ODB-01

|           | Used disk space<br>on / (GB) | Total disk space<br>on / (GB) | Free disk space<br>on / (GB) |
|-----------|------------------------------|-------------------------------|------------------------------|
| 27-6-2015 | 85                           | 148                           | 56                           |
| 26-6-2015 | 85                           | 148                           | 56                           |
| 25-6-2015 | 84                           | 148                           | 57                           |
| 24-6-2015 | 85                           | 148                           | 56                           |
| 23-6-2015 | 85                           | 148                           | 56                           |
| 22-6-2015 | 85                           | 148                           | 55                           |
| 21-6-2015 | 85                           | 148                           | 56                           |

HARDDISK USAGE    JWR\_PRD\_JWR-ODB-02

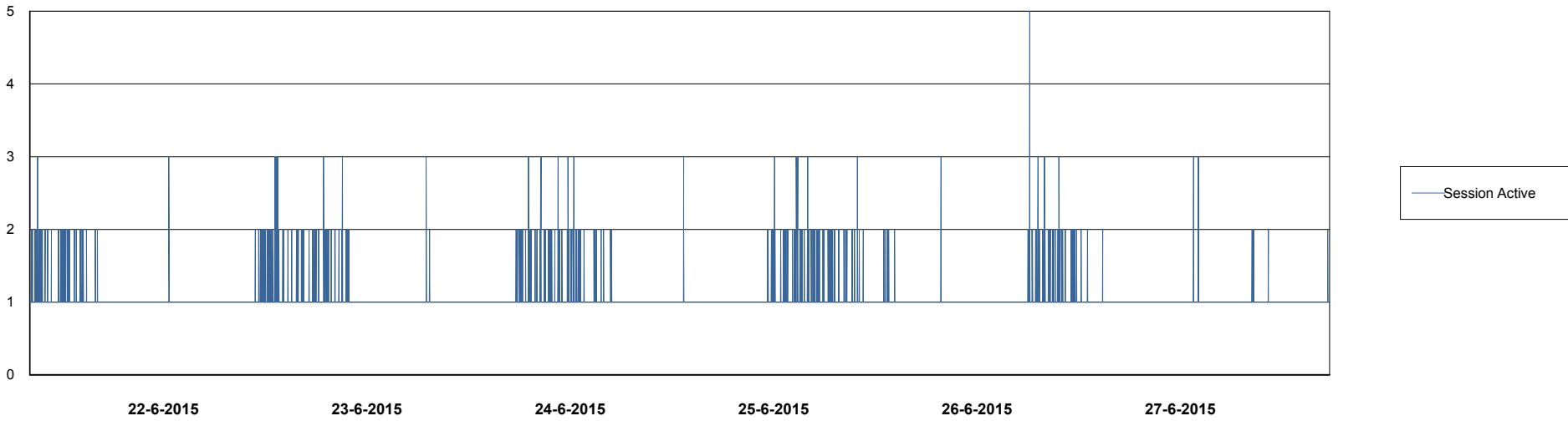
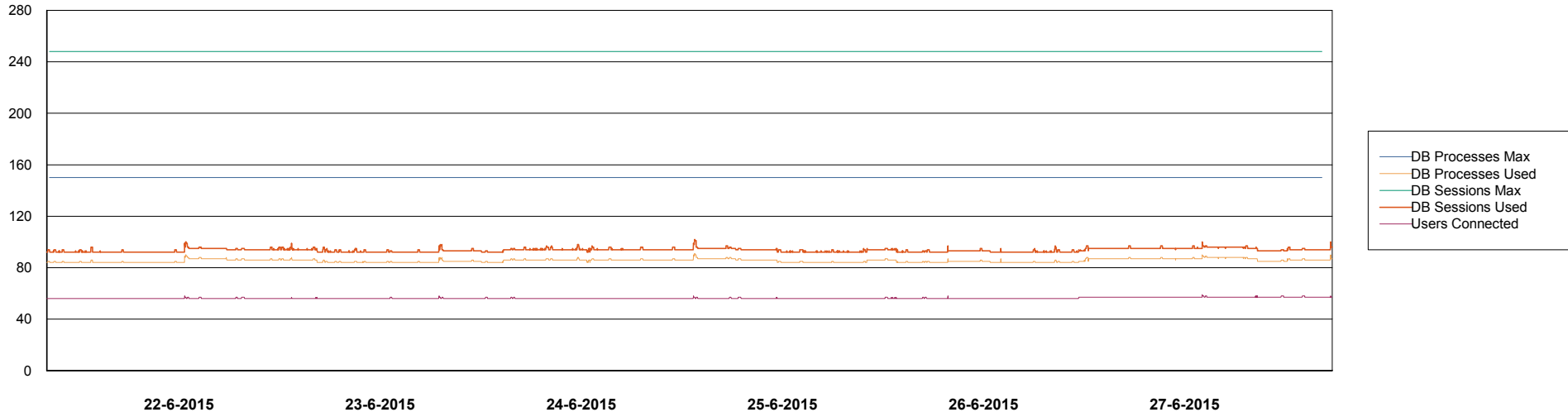
|           | Used disk space<br>on / (GB) | Total disk space<br>on / (GB) | Free disk space<br>on / (GB) |
|-----------|------------------------------|-------------------------------|------------------------------|
| 27-6-2015 | 92                           | 138                           | 39                           |
| 26-6-2015 | 92                           | 138                           | 38                           |
| 25-6-2015 | 93                           | 138                           | 38                           |
| 24-6-2015 | 92                           | 138                           | 38                           |
| 23-6-2015 | 93                           | 138                           | 38                           |
| 22-6-2015 | 93                           | 138                           | 38                           |
| 21-6-2015 | 92                           | 138                           | 39                           |

# Weekly SLA Customer Report

Customer JWR Production  
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DATABASE PERFORMANCE JWRDB\_Production



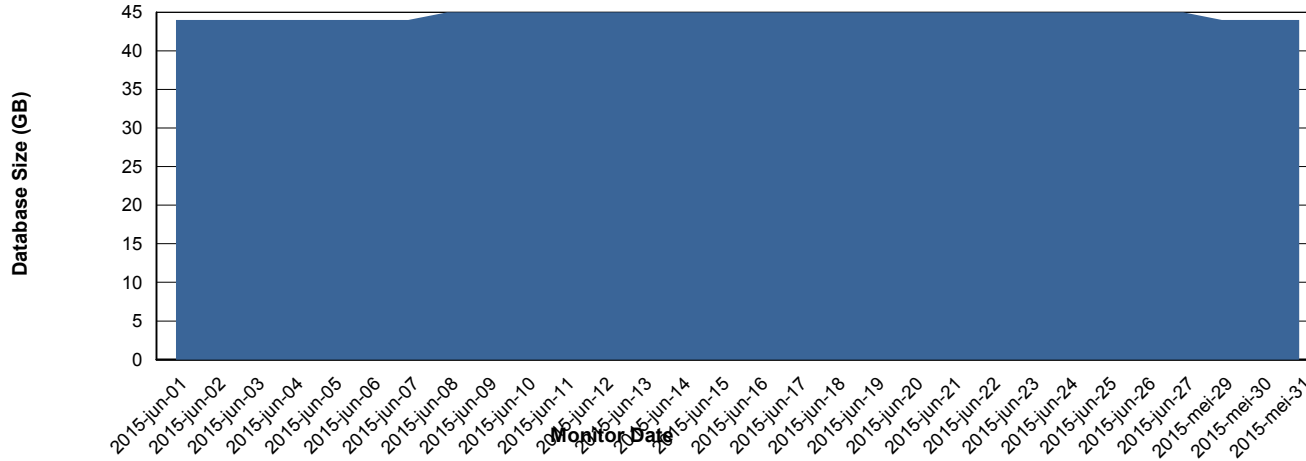
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=====  
 DATABASE SIZE JWRDB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES JWRDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 27-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 26-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 25-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 24-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 23-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 22-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |
| 21-6-2015 | ABSDATA         | 18            | 13            | 28              |
|           | INDX            | 38            | 31            | 18              |

# Weekly SLA Customer Report

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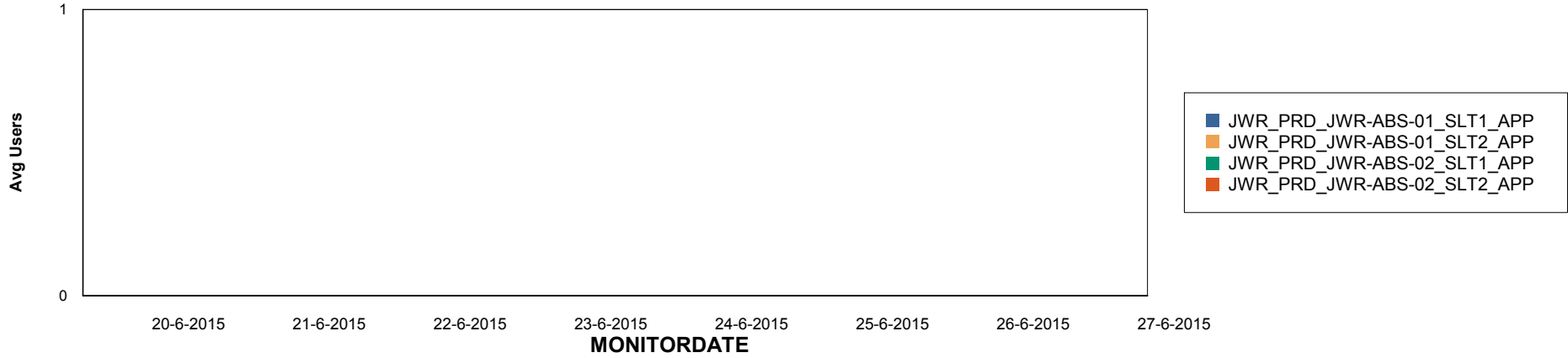
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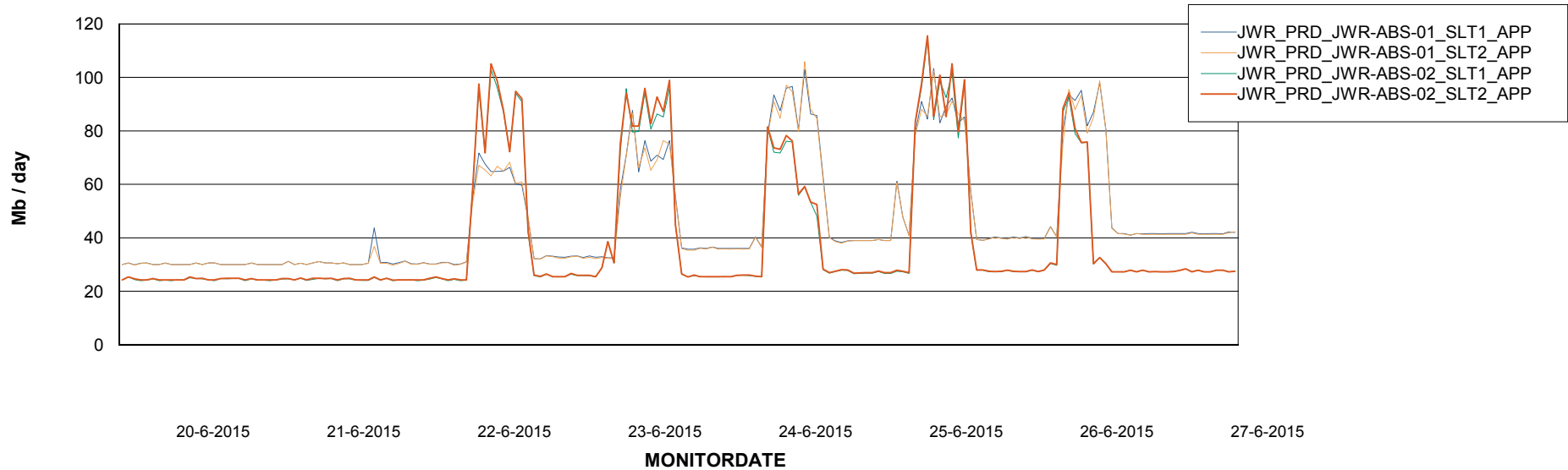


## ABSolute Application Server Services

### Disaster per ABS Server



### Avg memory used per ABS Server Service



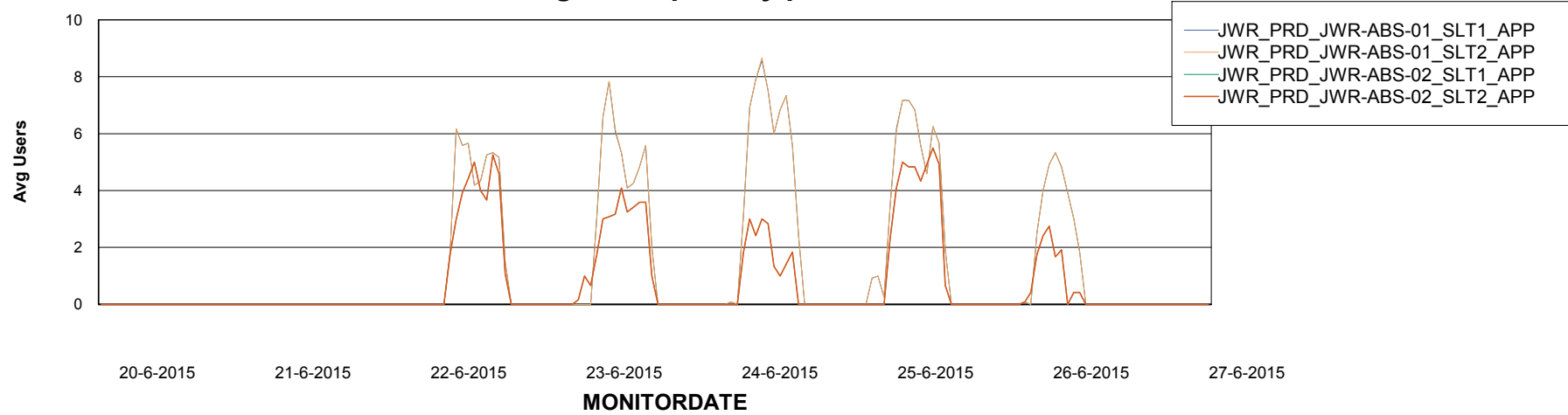
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ABSolute Application Server Services  
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### Avg users per day per ABS server



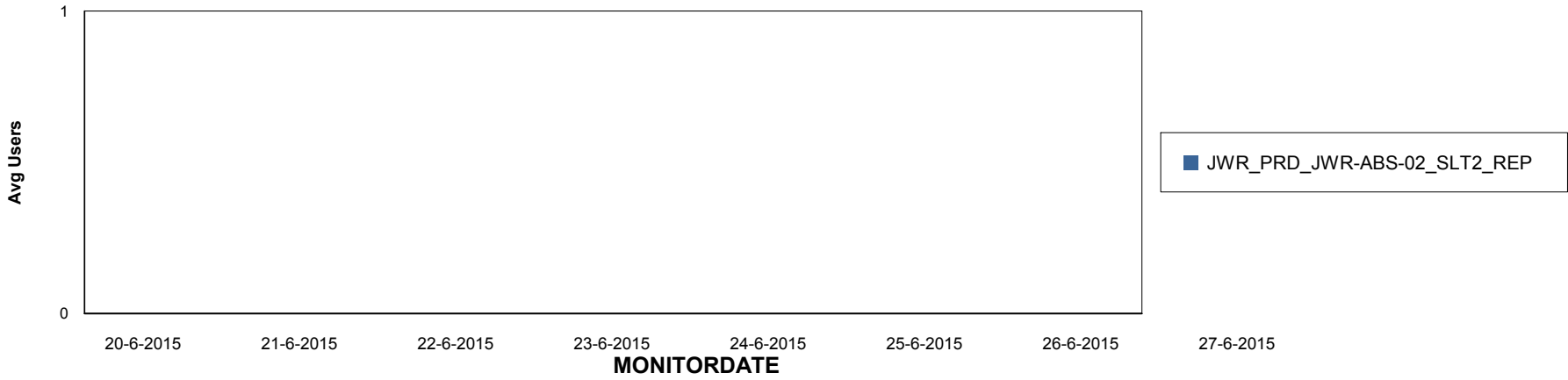
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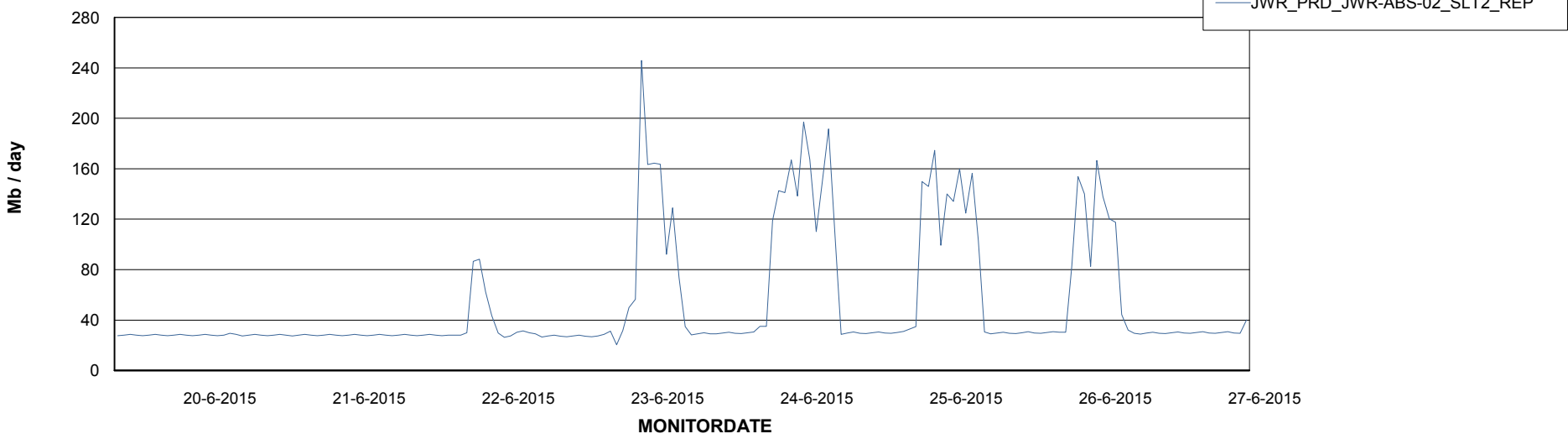


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ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service



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## Disaster per ABS component

