

Weekly SLA Customer Report

Customer DFD Production
 Database ID 39



=====
 HARDDISK USAGE DFD_PRD_ABSWEB
 =====

| | Total disk space on C (GB) | Free disk space on C (GB) |
|-----------|----------------------------|---------------------------|
| 4-4-2015 | 60 | 26 |
| 3-4-2015 | 60 | 26 |
| 2-4-2015 | 60 | 26 |
| 1-4-2015 | 60 | 26 |
| 31-3-2015 | 60 | 26 |
| 30-3-2015 | 60 | 26 |
| 29-3-2015 | 60 | 26 |

=====
 HARDDISK USAGE DFD_PRD_BI1
 =====

| | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|
| 4-4-2015 | 40 | 11 | 100 | 41 |
| 3-4-2015 | 40 | 11 | 100 | 41 |
| 2-4-2015 | 40 | 11 | 100 | 41 |
| 1-4-2015 | 40 | 11 | 100 | 41 |
| 31-3-2015 | 40 | 11 | 100 | 41 |
| 30-3-2015 | 40 | 11 | 100 | 41 |
| 29-3-2015 | 40 | 11 | 100 | 41 |

Weekly SLA Customer Report

Customer DFD Production
Database ID 39



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HARDDISK USAGE DFD_PRD_ORACLE1
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| | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) | Total disk space on F (GB) | Free disk space on F (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 4-4-2015 | 78 | 54 | 479 | 357 | 400 | 302 | 800 | 762 |
| 3-4-2015 | 78 | 54 | 479 | 357 | 400 | 302 | 800 | 762 |
| 2-4-2015 | 78 | 54 | 479 | 357 | 400 | 303 | 800 | 762 |
| 1-4-2015 | 78 | 54 | 479 | 357 | 400 | 306 | 800 | 762 |
| 31-3-2015 | 78 | 54 | 479 | 357 | 400 | 310 | 800 | 762 |
| 30-3-2015 | 78 | 54 | 479 | 357 | 400 | 312 | 800 | 762 |
| 29-3-2015 | 78 | 54 | 479 | 357 | 400 | 313 | 800 | 762 |

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HARDDISK USAGE DFD_PRD_ORACLE2
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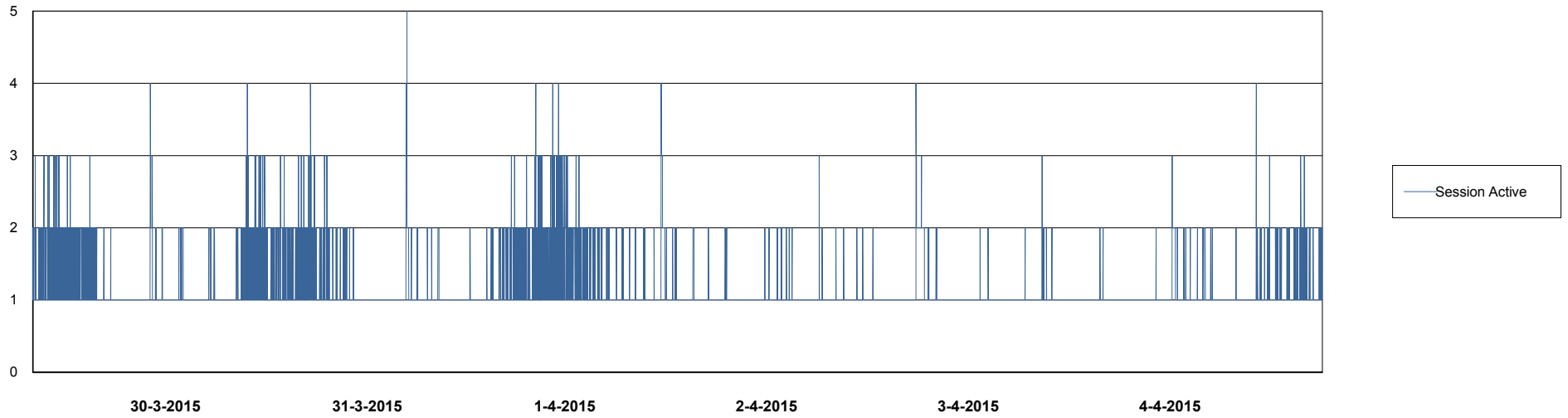
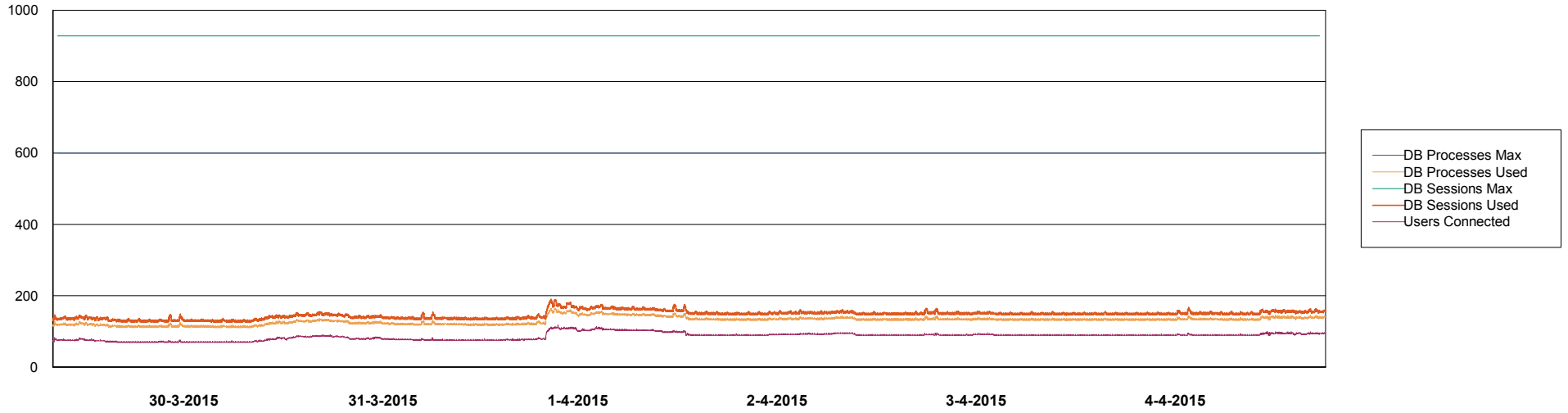
| | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) | Total disk space on F (GB) | Free disk space on F (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 4-4-2015 | 78 | 58 | 479 | 343 | 400 | 166 | 800 | 739 |
| 3-4-2015 | 78 | 58 | 479 | 343 | 400 | 167 | 800 | 739 |
| 2-4-2015 | 78 | 58 | 479 | 343 | 400 | 168 | 800 | 739 |
| 1-4-2015 | 78 | 58 | 479 | 343 | 400 | 170 | 800 | 739 |
| 31-3-2015 | 78 | 58 | 479 | 343 | 400 | 174 | 800 | 739 |
| 30-3-2015 | 78 | 58 | 479 | 343 | 400 | 176 | 800 | 739 |
| 29-3-2015 | 78 | 58 | 479 | 343 | 400 | 178 | 800 | 740 |

Weekly SLA Customer Report

Customer DFD Production
Database ID 39



DATABASE PERFORMANCE DFDDB_Production

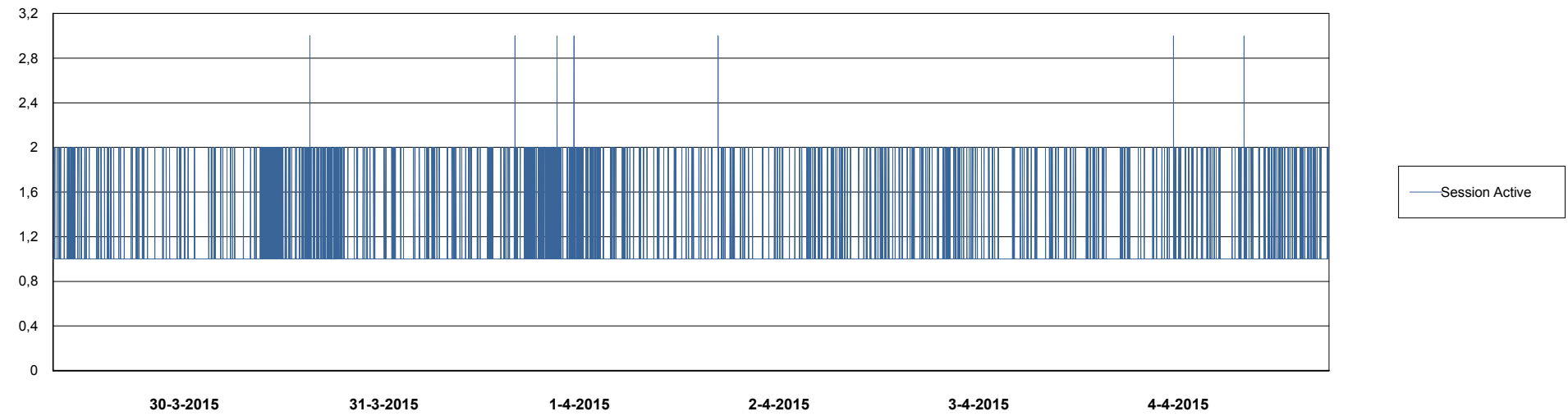
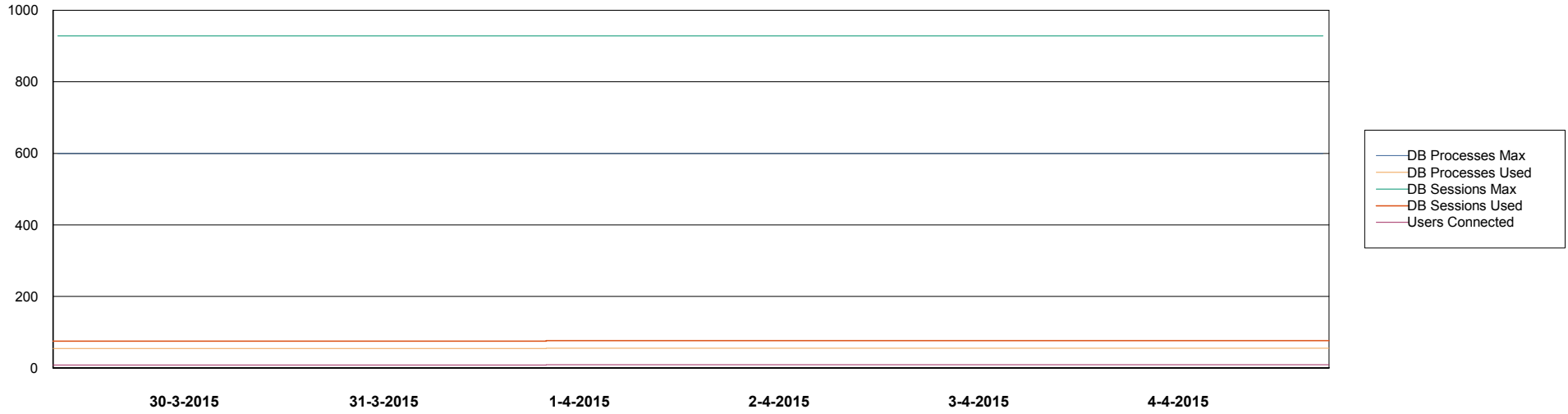


Weekly SLA Customer Report

Customer DFD Production
Database ID 39



DATABASE PERFORMANCE DFDDB_Standby

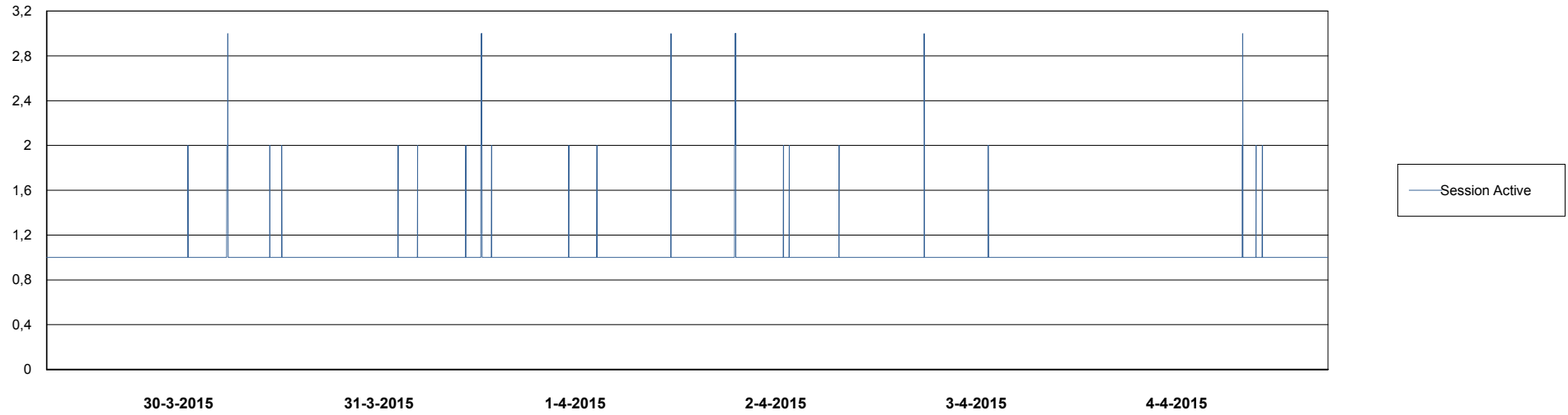
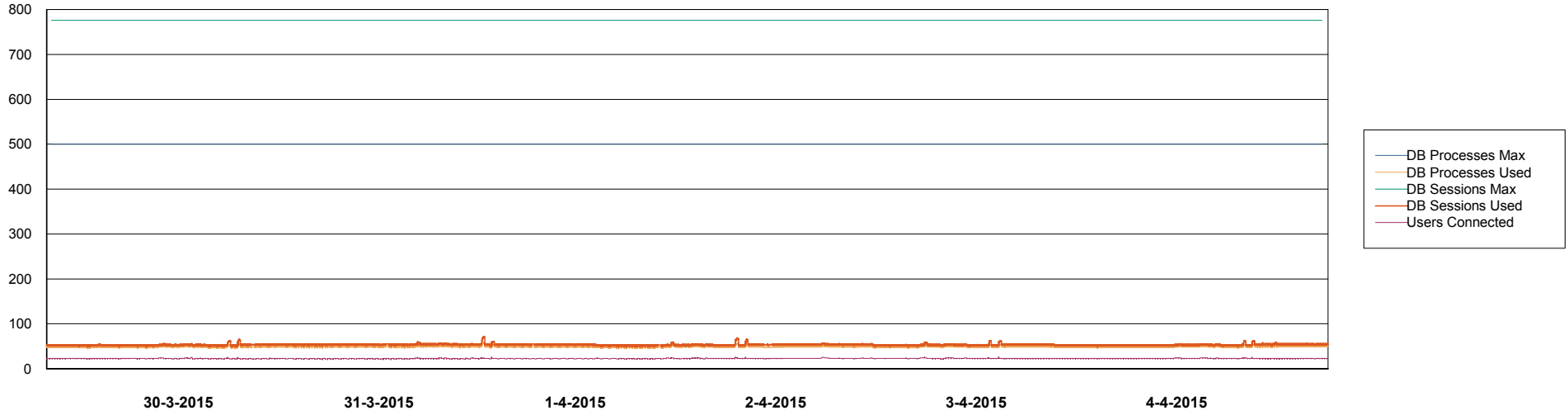


Weekly SLA Customer Report

Customer DFD Production
Database ID 39



DATABASE PERFORMANCE DFDDDBI_Production



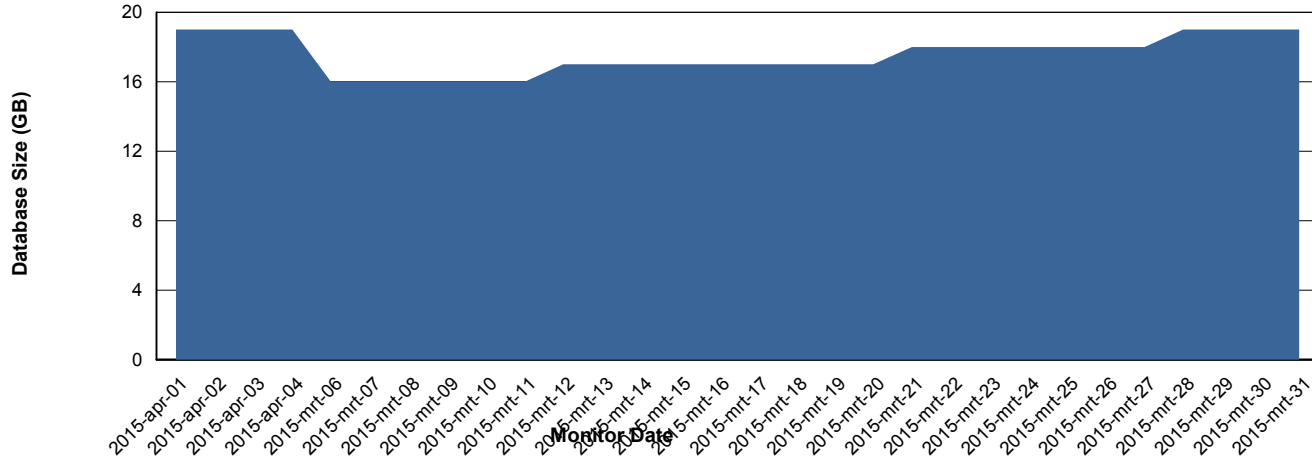
Weekly SLA Customer Report

Customer DFD Production
Database ID 39



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DATABASE SIZE DFDDDB_Production
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Database growth over last month



Weekly SLA Customer Report

Customer DFD Production
Database ID 39



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DATABASE TABLESPACES DFDDDB_Production
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TOTAL DATABASE SIZE PER TABLESPACE

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4-4-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 11 | 31 |
| 3-4-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 11 | 31 |
| 2-4-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 11 | 31 |
| 1-4-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 11 | 31 |
| 31-3-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 11 | 31 |
| 30-3-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 10 | 38 |
| 29-3-2015 | ABSDATA | 10 | 7 | 30 |
| | INDX | 16 | 10 | 38 |

Weekly SLA Customer Report

Customer DFD Production
 Database ID 39



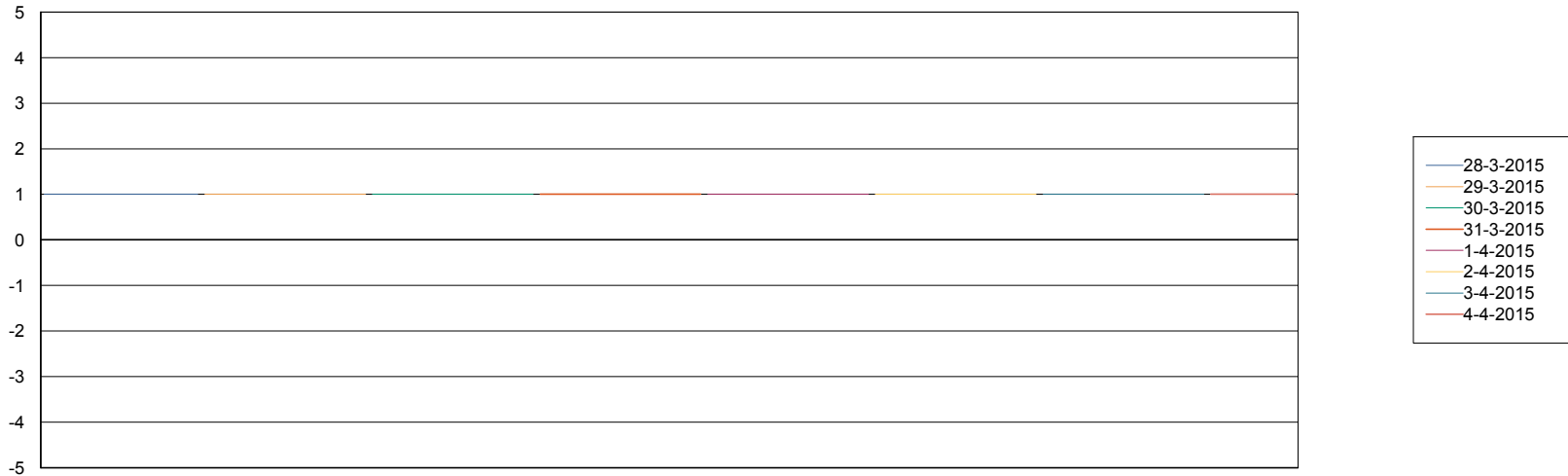
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 DATABASE TABLESPACES DFDDDBBI_Production
 =====

TOTAL DATABASE SIZE PER TABLESPACE

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4-4-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 3-4-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 2-4-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 1-4-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 31-3-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 30-3-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |
| 29-3-2015 | ABSDATA | 3 | 2 | 33 |
| | INDX | 4 | 3 | 25 |

=====
 STANDBY DATABASE HEALTH DFD Production
 =====

Recovery lag for last 7 days



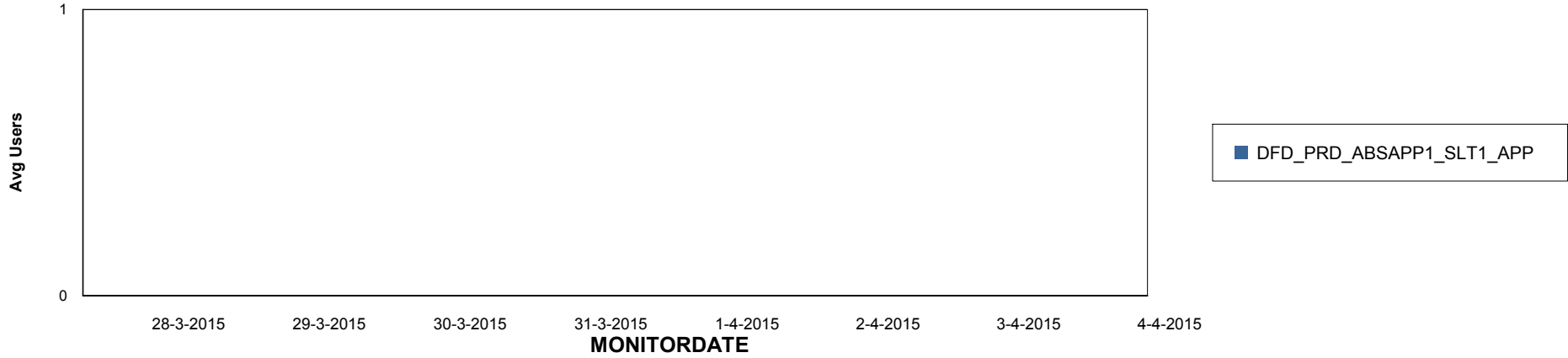
Weekly SLA Customer Report

Customer DFD Production
Database ID 39

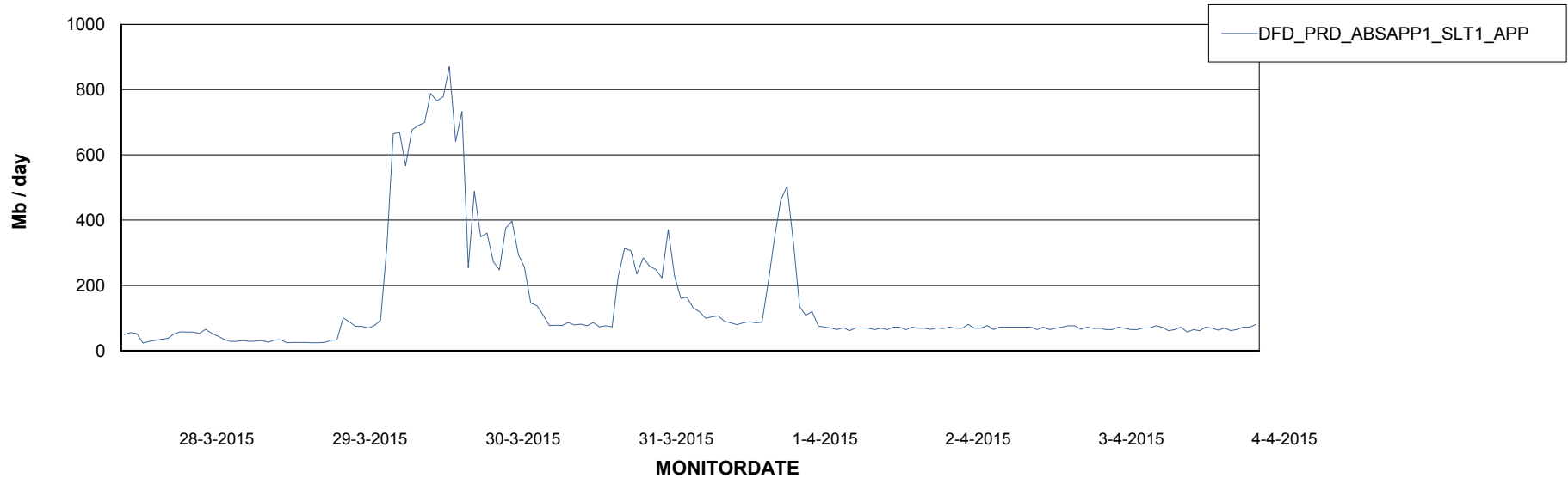


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ABSolute Application Server Services
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Disaster per ABS Server



Avg memory used per ABS Server Service



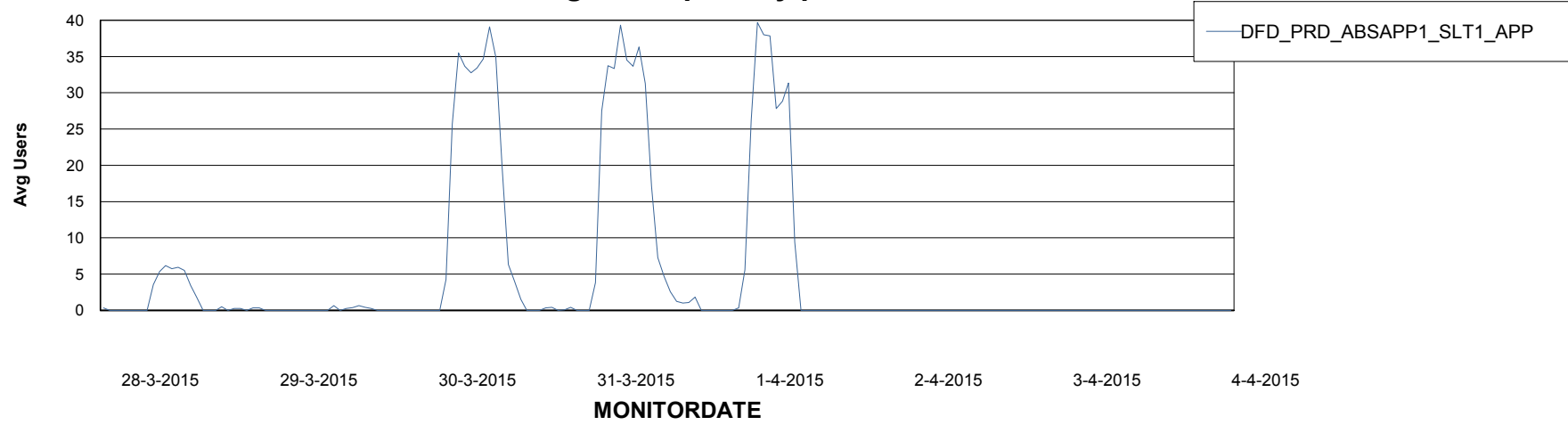
Weekly SLA Customer Report

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ABSolute Application Server Services
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Avg users per day per ABS server



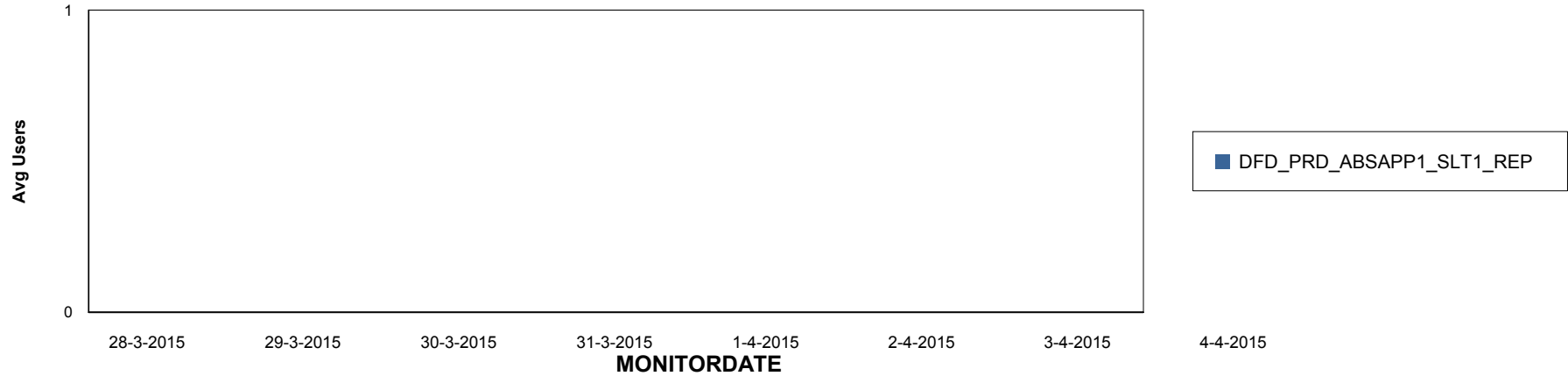
Weekly SLA Customer Report

Customer DFD Production
Database ID 39

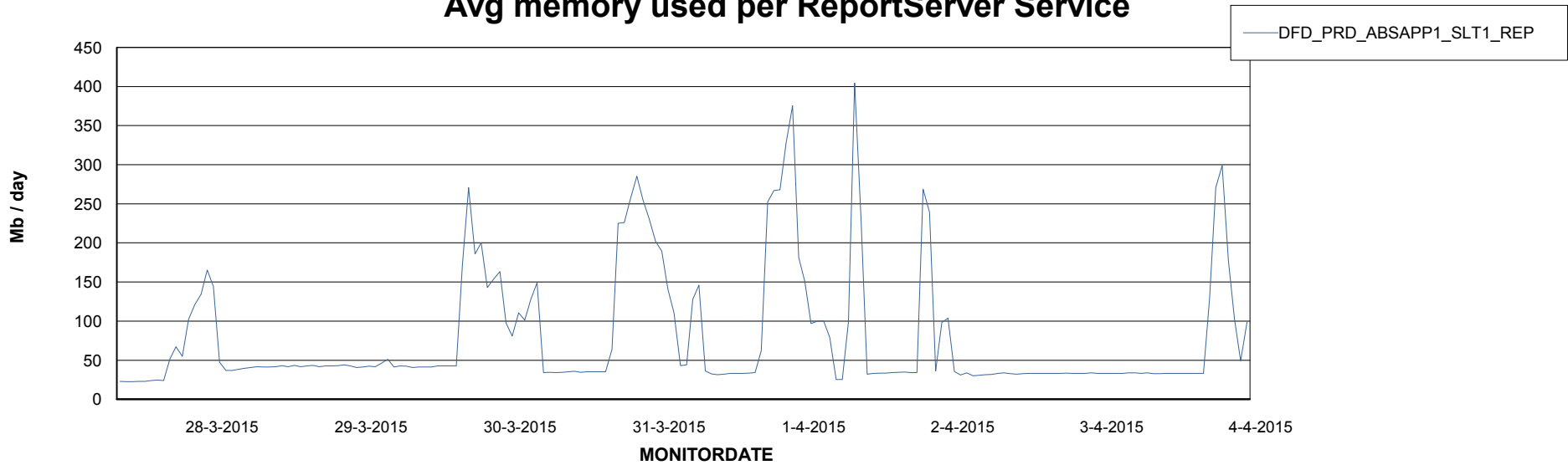


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ABSolute Application ReportServer Services
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Disaster per ReportServer



Avg memory used per ReportServer Service



Weekly SLA Customer Report

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Disaster per ABS component

