

# Weekly SLA Customer Report

Customer      CSC\_Production  
 Database ID    50



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 HARDDISK USAGE    CSC\_PRD\_ABSSRV  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on E (GB) | Free disk space on E (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 6-11-2014 | 102                        | 70                        | 220                        | 151                       | 225                        | 79                        |
| 5-11-2014 | 102                        | 70                        | 220                        | 151                       | 225                        | 82                        |
| 4-11-2014 | 102                        | 70                        | 220                        | 151                       | 225                        | 84                        |
| 3-11-2014 | 102                        | 70                        | 220                        | 151                       | 225                        | 88                        |
| 2-11-2014 | 102                        | 70                        | 220                        | 151                       | 225                        | 88                        |

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 HARDDISK USAGE    CSC\_PRD\_ABS02  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) |
|-----------|----------------------------|---------------------------|
| 6-11-2014 | 80                         | 9                         |
| 5-11-2014 | 80                         | 9                         |
| 4-11-2014 | 80                         | 9                         |
| 3-11-2014 | 80                         | 9                         |
| 2-11-2014 | 80                         | 9                         |

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 HARDDISK USAGE    CSC\_PRD\_WEBSRV  
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## Weekly SLA Customer Report

Customer CSC\_Production  
Database ID 50



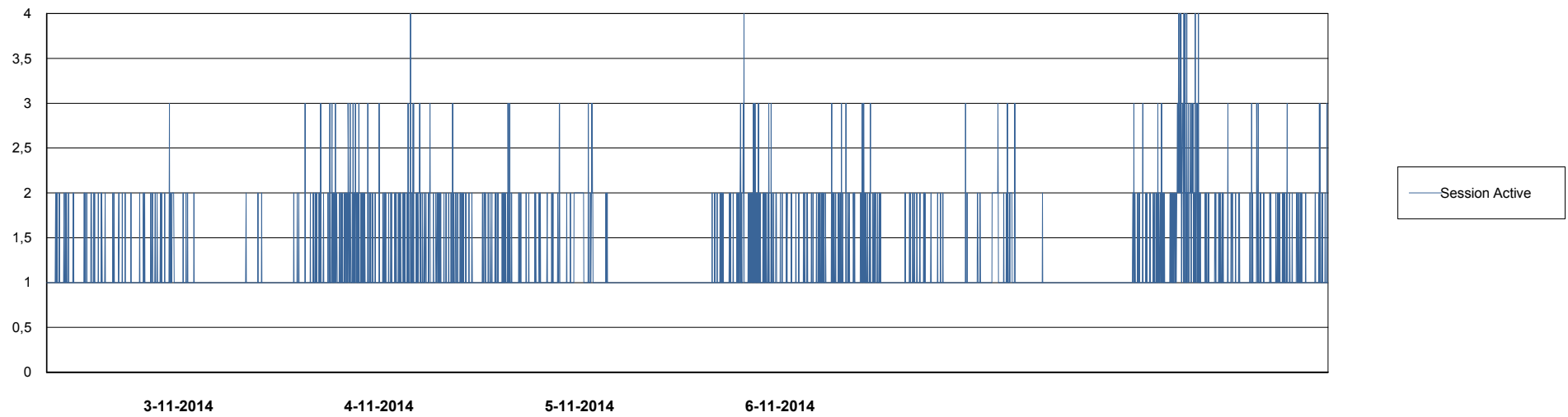
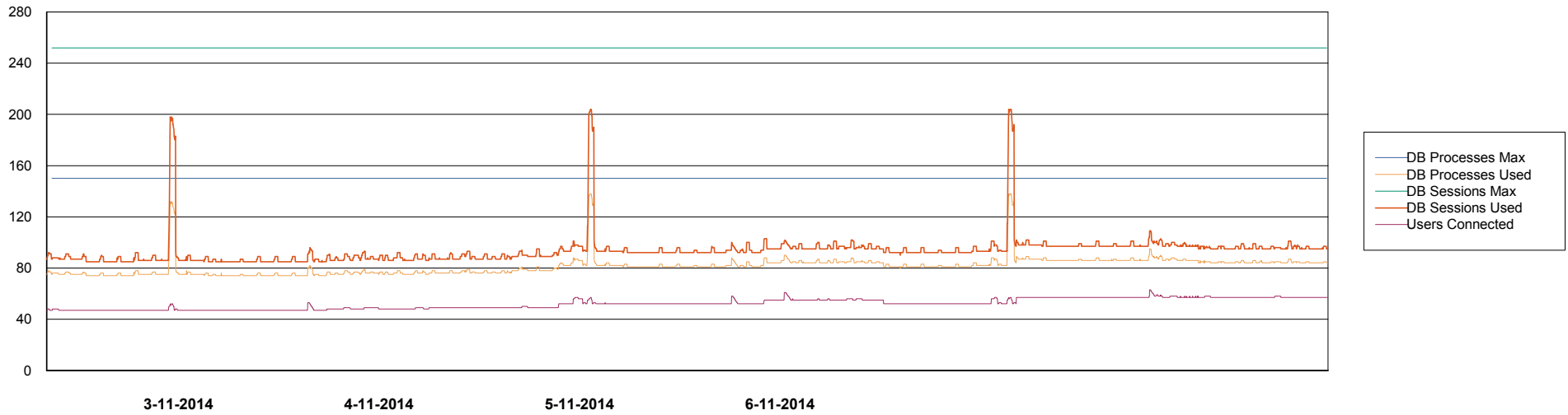
|           | Used disk space on C (GB) | Total disk space on C (GB) | Free disk space on C (GB) |
|-----------|---------------------------|----------------------------|---------------------------|
| 8-11-2014 | 34                        | 0                          | 0                         |
| 7-11-2014 | 34                        | 0                          | 0                         |
| 6-11-2014 | 34                        | 59                         | 25                        |
| 5-11-2014 | 34                        | 59                         | 25                        |
| 4-11-2014 | 34                        | 59                         | 25                        |
| 3-11-2014 | 34                        | 59                         | 24                        |
| 2-11-2014 | 34                        | 59                         | 24                        |

# Weekly SLA Customer Report

Customer CSC\_Production  
Database ID 50



## DATABASE PERFORMANCE CSCDB\_Production

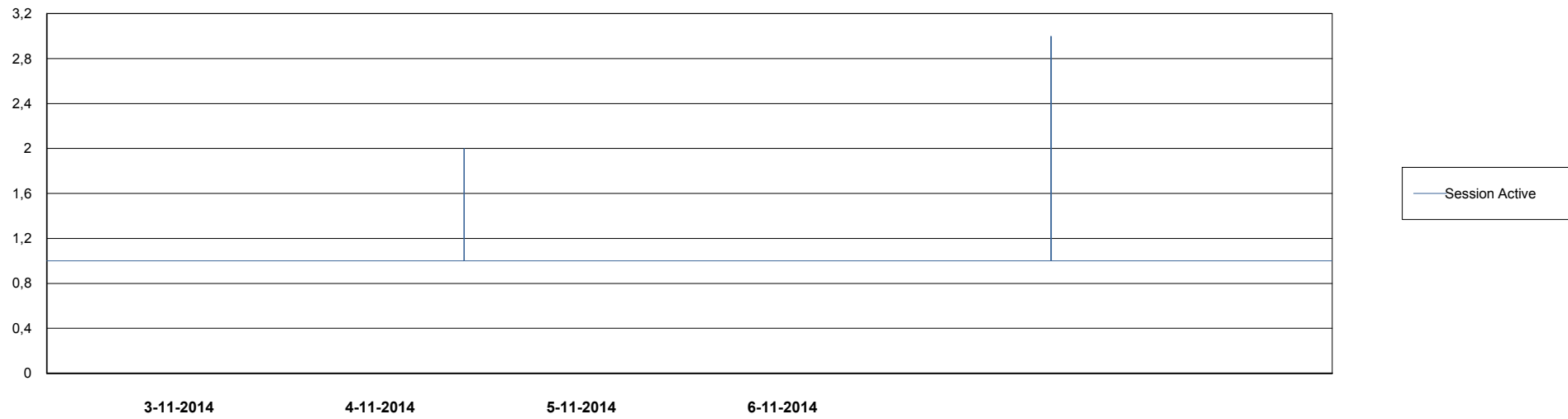
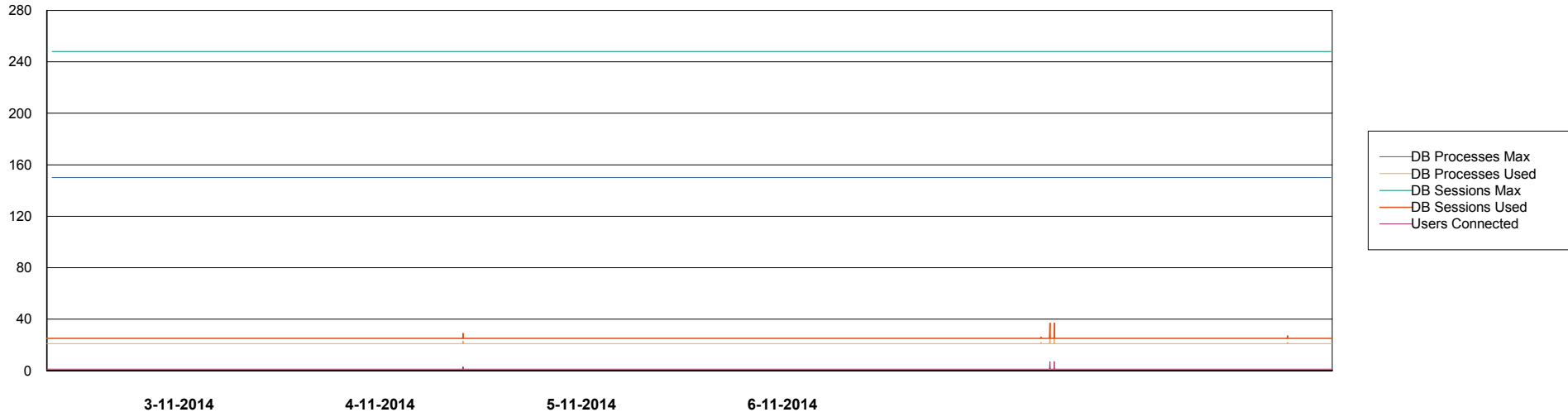


# Weekly SLA Customer Report

Customer CSC\_Production  
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DATABASE PERFORMANCE CSCDB\_Standby



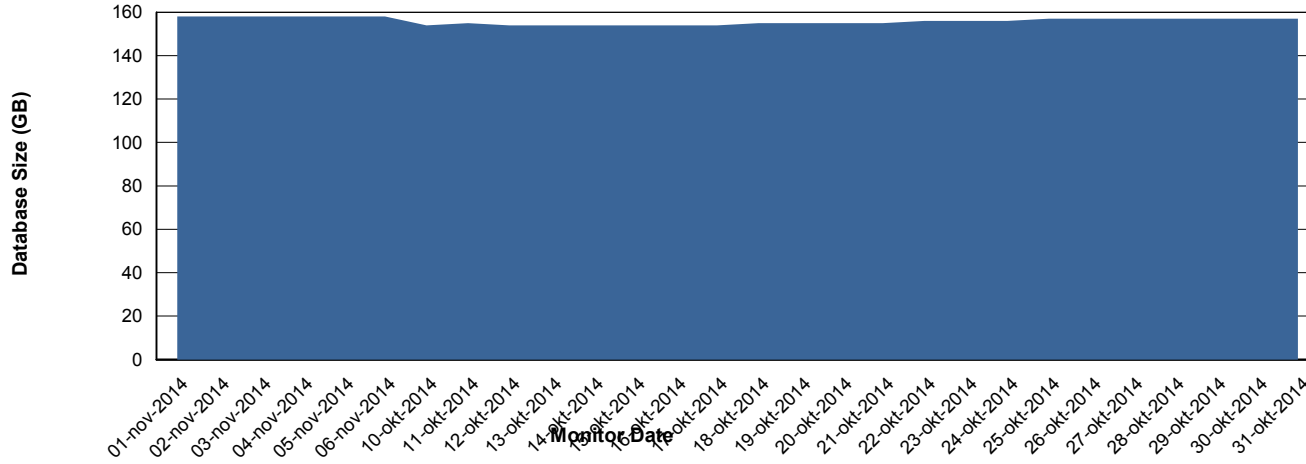
# Weekly SLA Customer Report

Customer CSC\_Production  
 Database ID 50



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 DATABASE SIZE CSCDB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES CSCDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 6-11-2014 | ABSDATA         | 51            | 43            | 16              |
|           | INDX            | 133           | 114           | 14              |
| 5-11-2014 | ABSDATA         | 51            | 43            | 16              |
|           | INDX            | 133           | 114           | 14              |
| 4-11-2014 | ABSDATA         | 51            | 43            | 16              |
|           | INDX            | 133           | 114           | 14              |
| 3-11-2014 | ABSDATA         | 51            | 43            | 16              |
|           | INDX            | 133           | 114           | 14              |
| 2-11-2014 | ABSDATA         | 51            | 43            | 16              |
|           | INDX            | 133           | 114           | 14              |

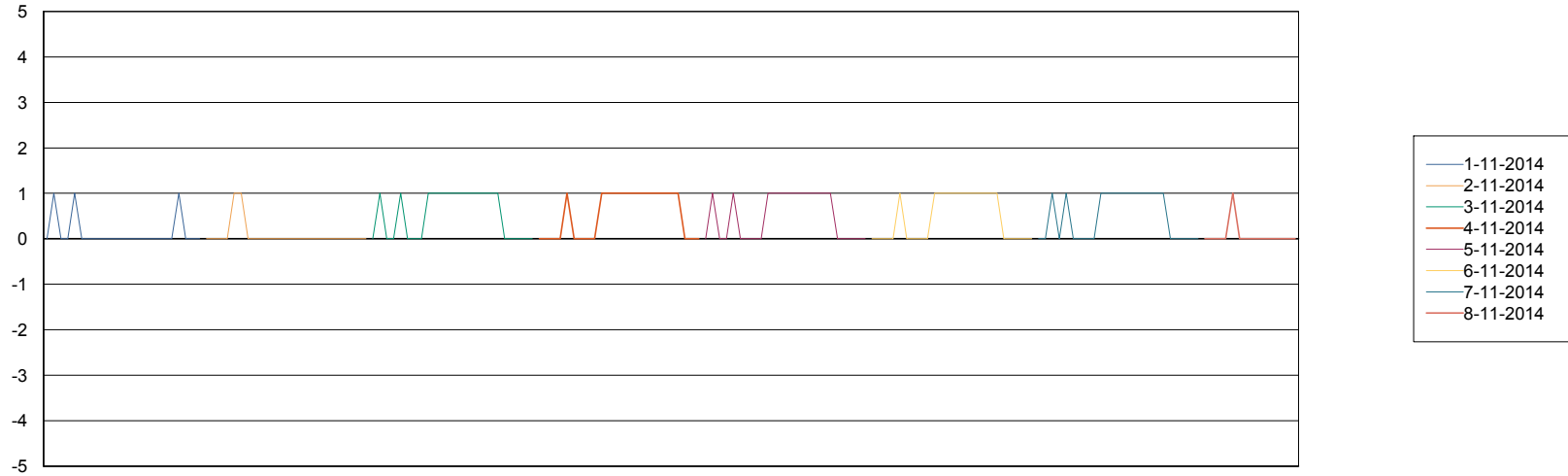
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STANDBY DATABASE HEALTH CSC\_Production  
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### Recovery lag for last 7 days



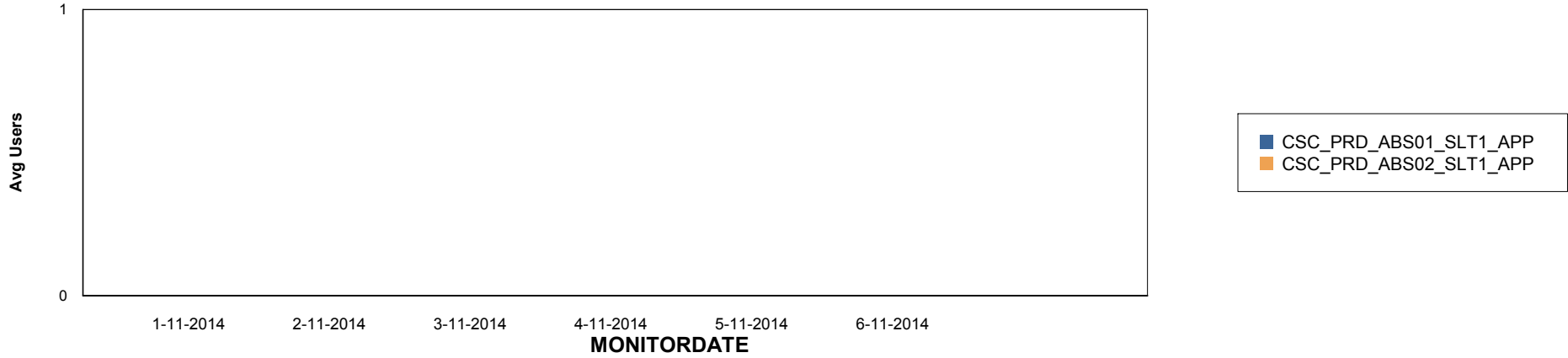
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Database ID 50

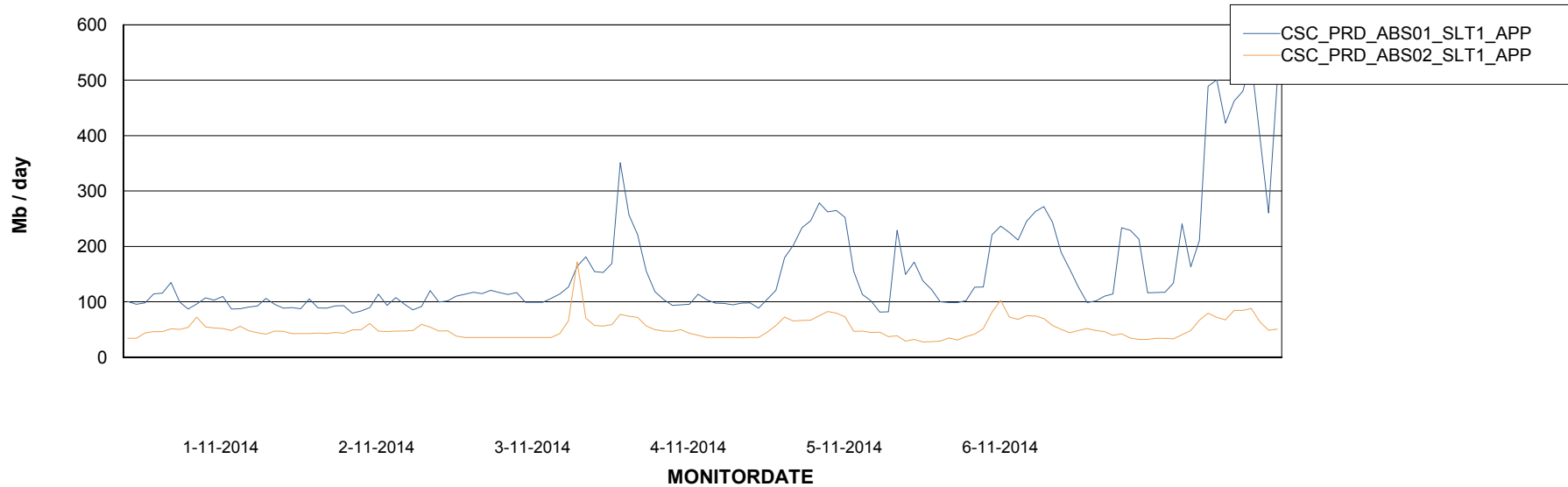


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ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



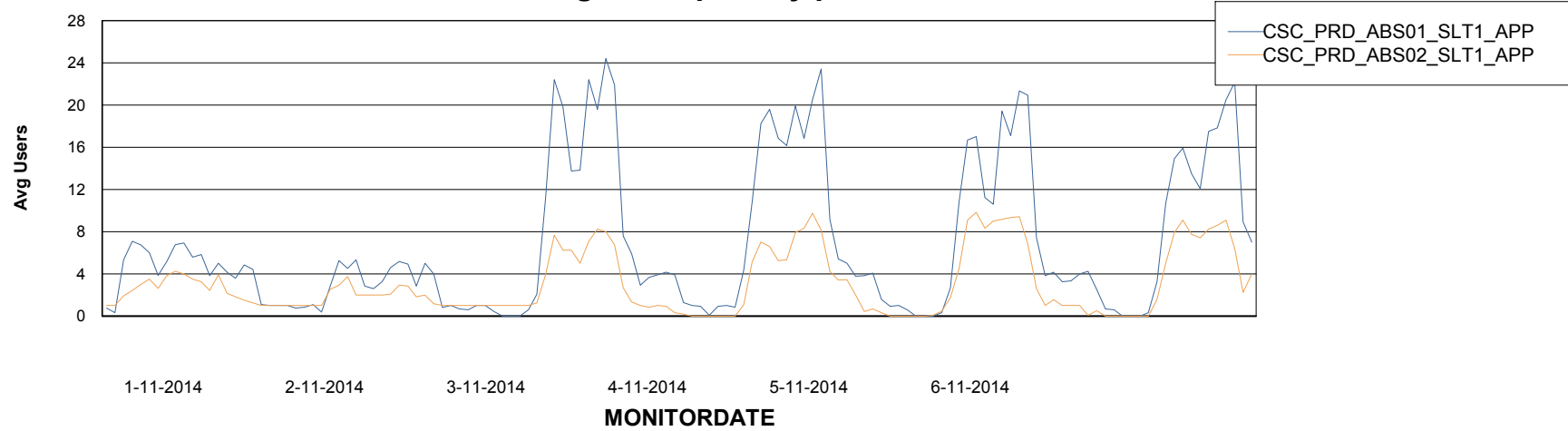
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ABSolute Application Server Services  
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### Avg users per day per ABS server



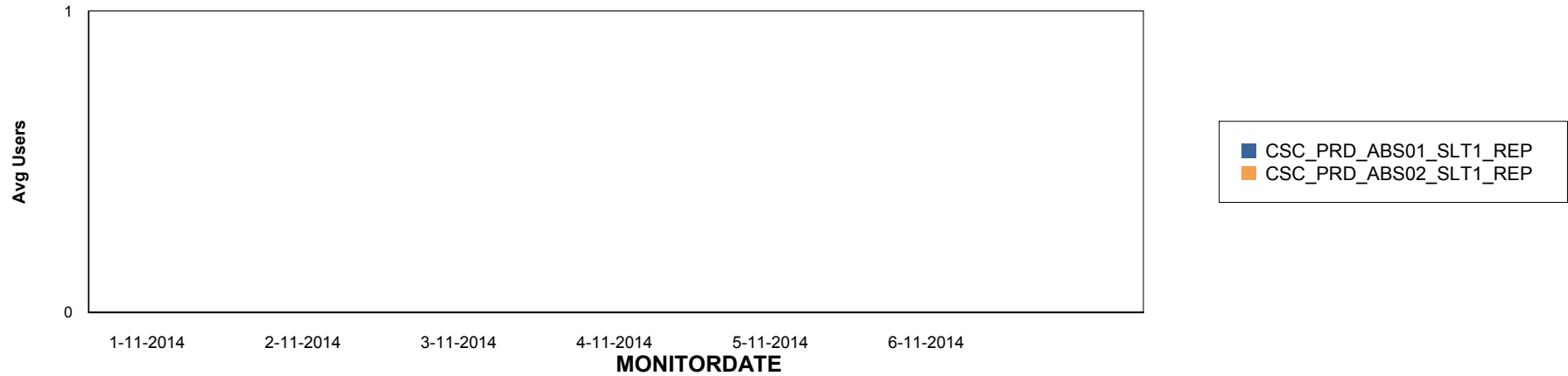
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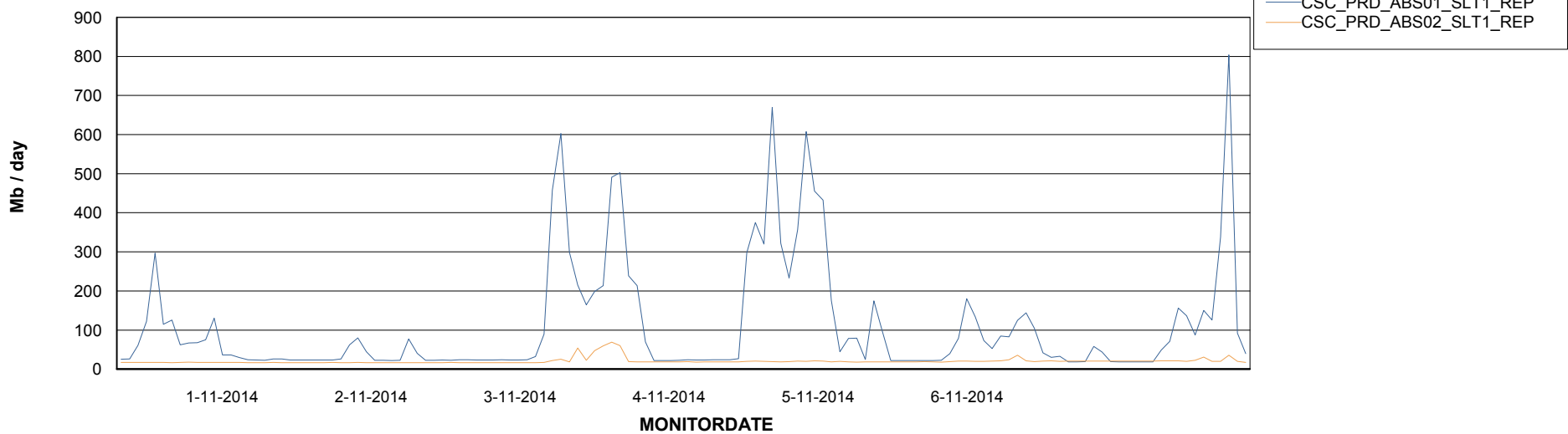


=====  
ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service



# Weekly SLA Customer Report

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## Disaster per ABS component

