

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



=====  
 HARDDISK USAGE PHS\_BI\_GCAB779a  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 18-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 17-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 16-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 15-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 14-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 13-10-2014 | 150                        | 54                        | 150                        | 56                        |
| 12-10-2014 | 150                        | 54                        | 150                        | 56                        |

=====  
 HARDDISK USAGE PHS\_PRD\_GCAB775a  
 =====

|            | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on F (GB) | Free disk space on F (GB) |
|------------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 18-10-2014 | 220                        | 65                        | 75                         | 34                        | 80                         | 63                        |
| 17-10-2014 | 220                        | 65                        | 75                         | 35                        | 80                         | 62                        |
| 16-10-2014 | 220                        | 65                        | 75                         | 35                        | 80                         | 63                        |
| 15-10-2014 | 220                        | 65                        | 75                         | 35                        | 80                         | 63                        |
| 14-10-2014 | 220                        | 66                        | 75                         | 36                        | 80                         | 63                        |
| 13-10-2014 | 220                        | 66                        | 75                         | 37                        | 80                         | 64                        |
| 12-10-2014 | 220                        | 66                        | 75                         | 40                        | 80                         | 64                        |

## Weekly SLA Customer Report

Customer      PHS\_Production  
 Database ID    47



=====  
 HARDDISK USAGE    PHS\_PRD\_GCAB814a  
 =====

|            | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 18-10-2014 | 200                           | 70                           | 75                            | 35                           |
| 17-10-2014 | 200                           | 70                           | 75                            | 36                           |
| 16-10-2014 | 200                           | 70                           | 75                            | 36                           |
| 15-10-2014 | 200                           | 71                           | 75                            | 36                           |
| 14-10-2014 | 200                           | 71                           | 75                            | 37                           |
| 13-10-2014 | 200                           | 71                           | 75                            | 38                           |
| 12-10-2014 | 200                           | 71                           | 75                            | 40                           |

=====  
 HARDDISK USAGE    PHS\_TST\_GCAB778a  
 =====

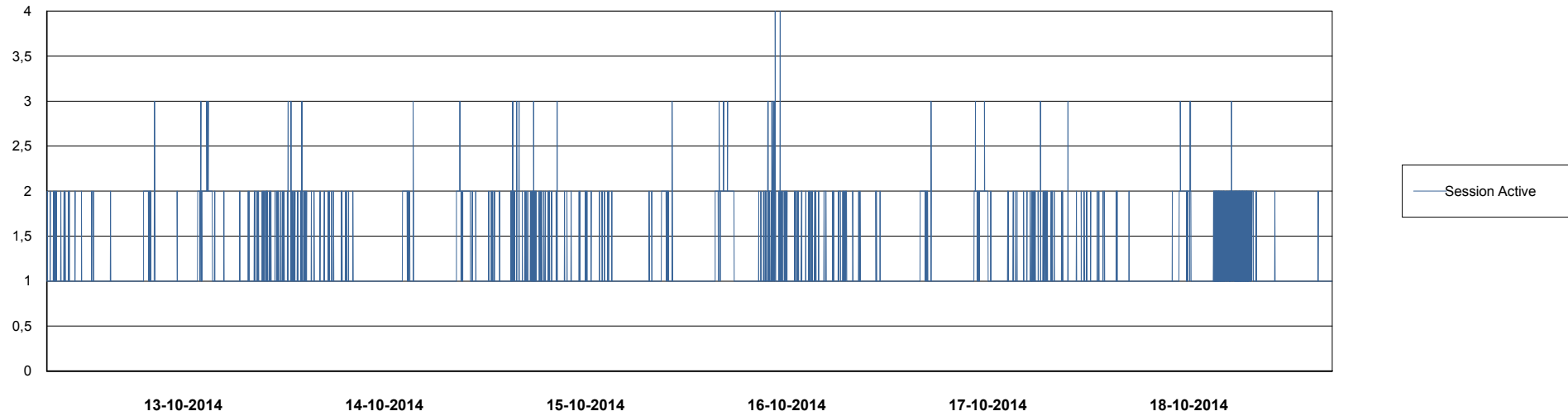
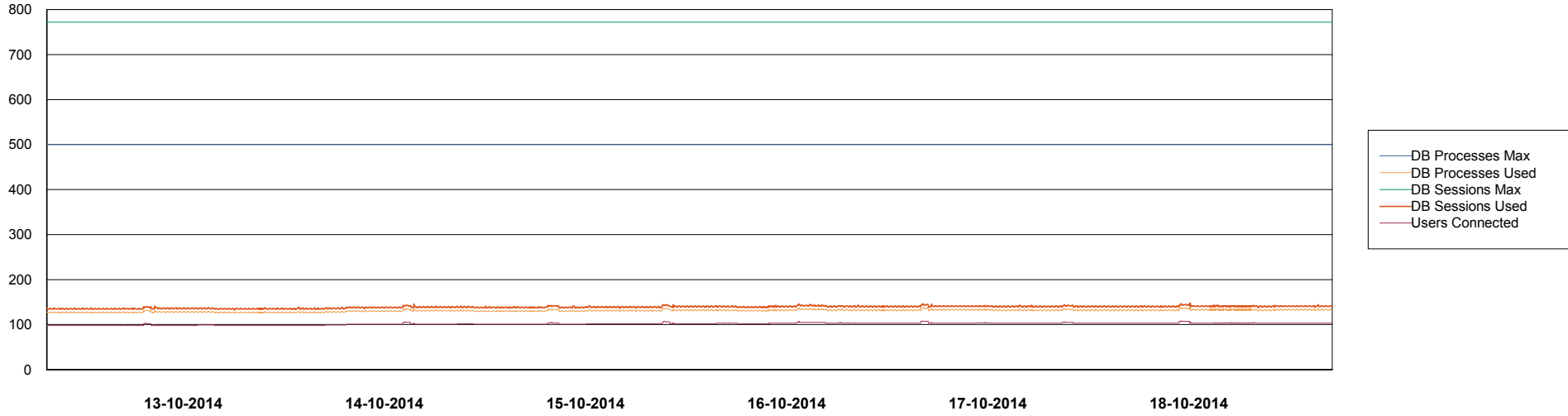
|            | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|------------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 18-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 17-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 16-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 15-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 14-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 13-10-2014 | 150                           | 35                           | 75                            | 49                           |
| 12-10-2014 | 150                           | 35                           | 75                            | 49                           |

# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## DATABASE PERFORMANCE PHSDB\_Production



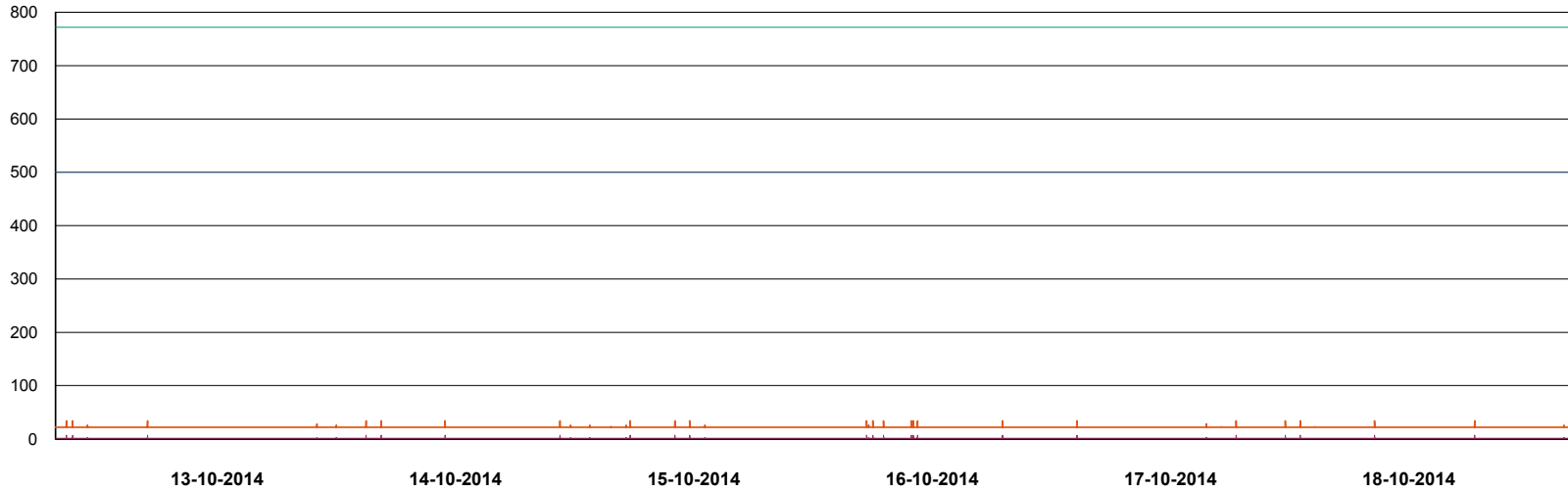
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47

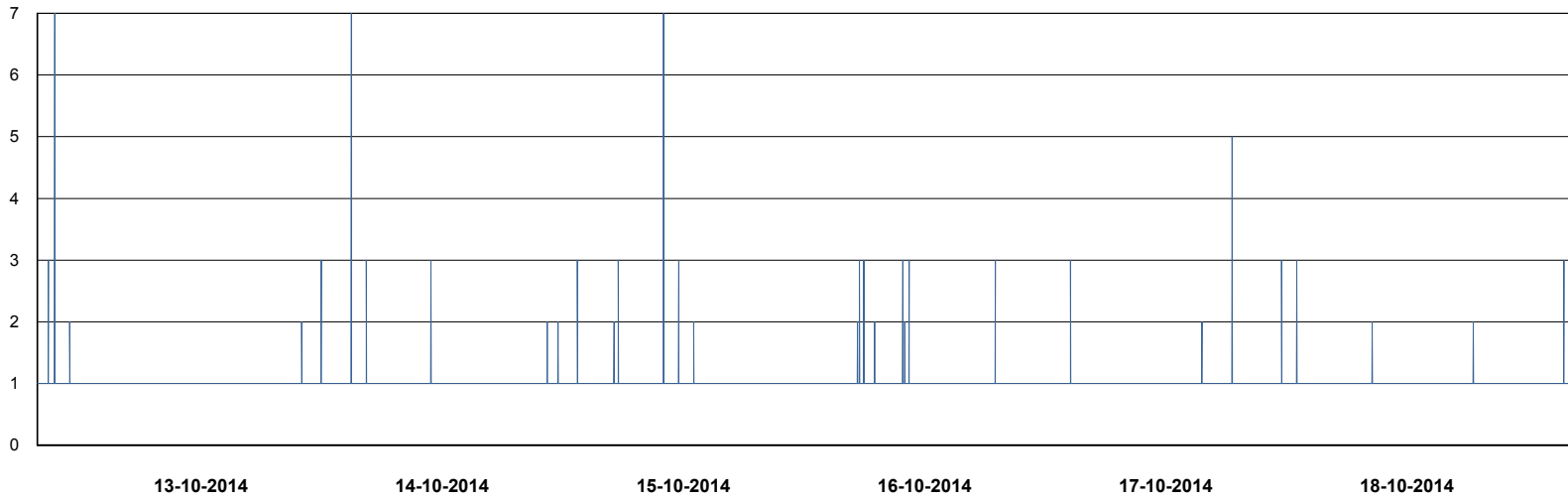


## DATABASE PERFORMANCE

PHSDB\_Standby



- DB Processes Max
- DB Processes Used
- DB Sessions Max
- DB Sessions Used
- Users Connected



- Session Active

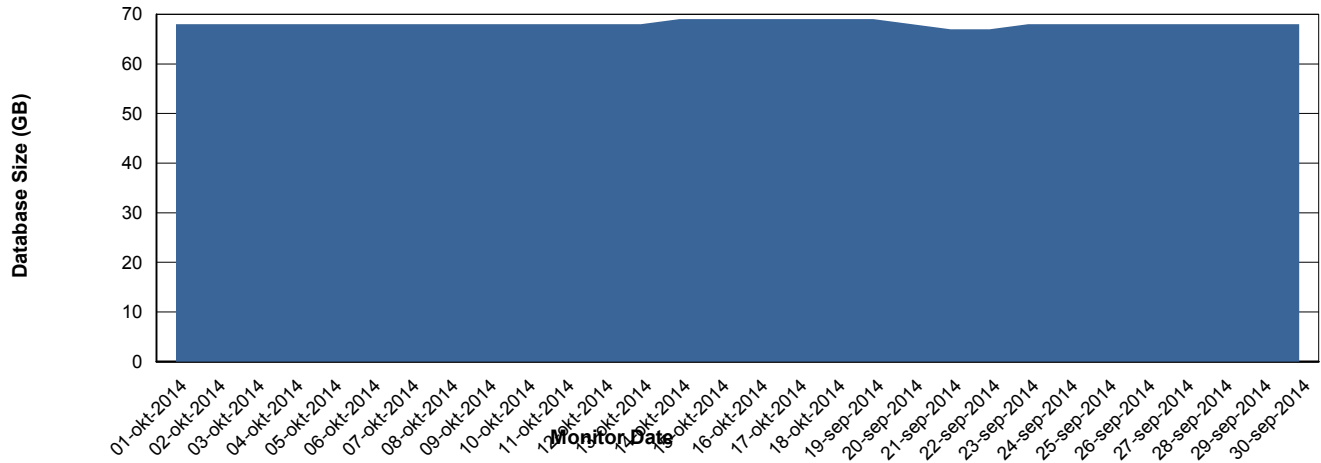
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



=====  
 DATABASE SIZE PHSDB\_Production  
 =====

## Database growth over last month



=====  
 DATABASE TABLESPACES PHSDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 18-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 17-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 16-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 15-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 14-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 13-10-2014 | ABSDATA         | 81            | 68            | 16              |
|            | INDX            | 1             | 0             | 100             |
| 12-10-2014 | ABSDATA         | 81            | 67            | 17              |
|            | INDX            | 1             | 0             | 100             |

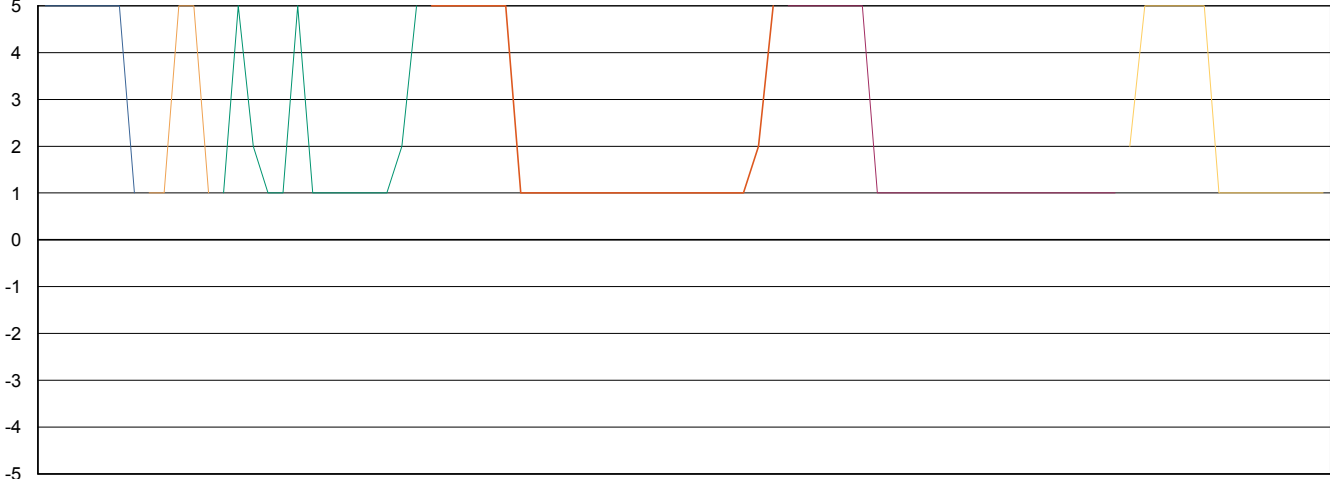
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



=====  
STANDBY DATABASE HEALTH PHS\_Production  
=====

### Recovery lag for last 7 days



- 11-10-2014
- 14-10-2014
- 15-10-2014
- 16-10-2014
- 17-10-2014
- 18-10-2014

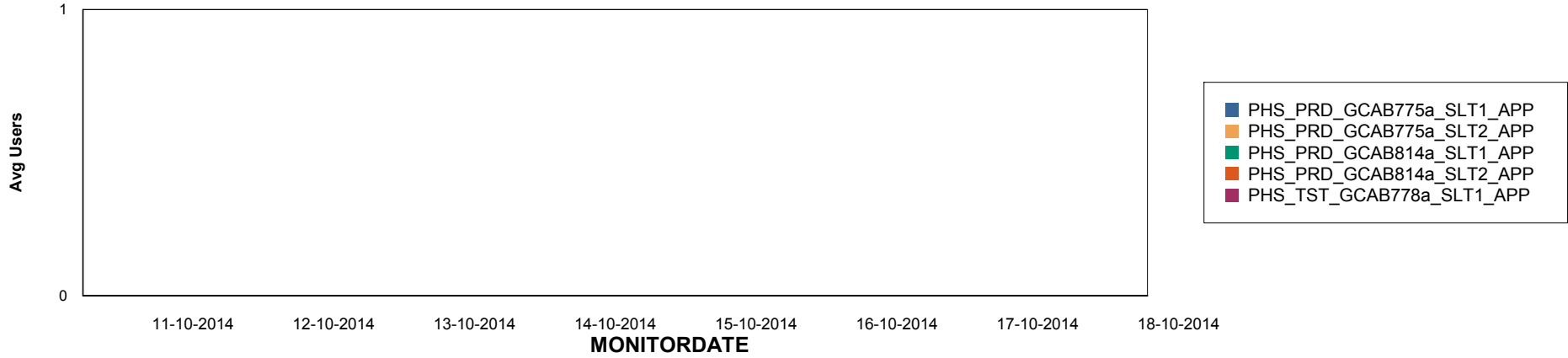
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47

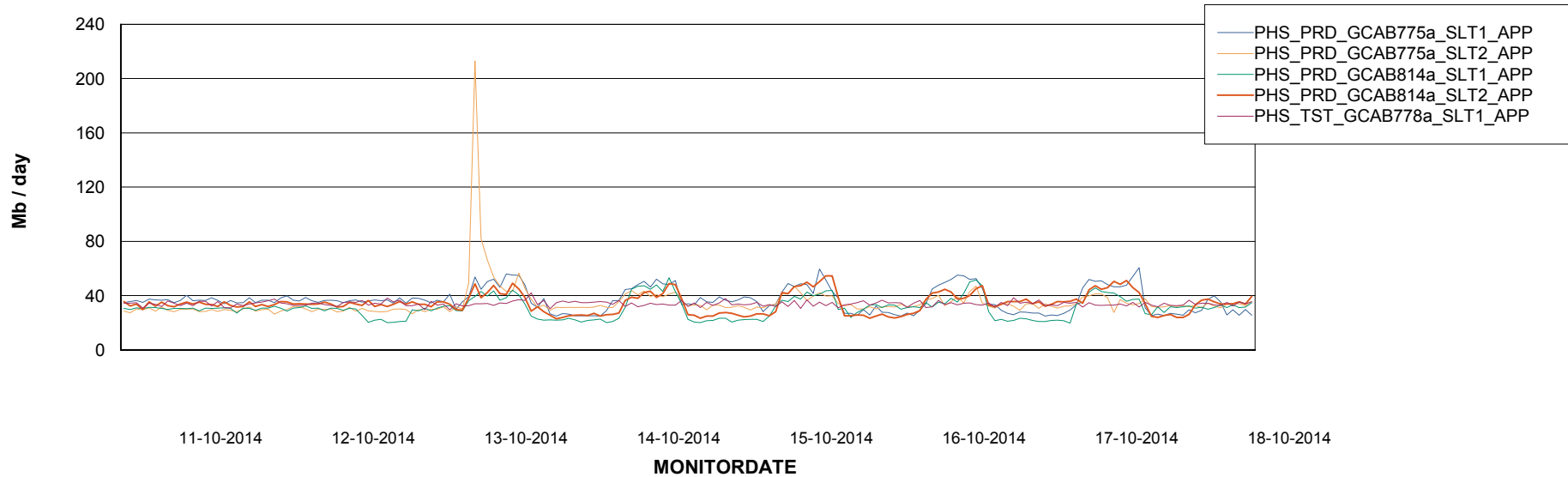


=====  
ABSolute Application Server Services  
=====

## Disaster per ABS Server



## Avg memory used per ABS Server Service



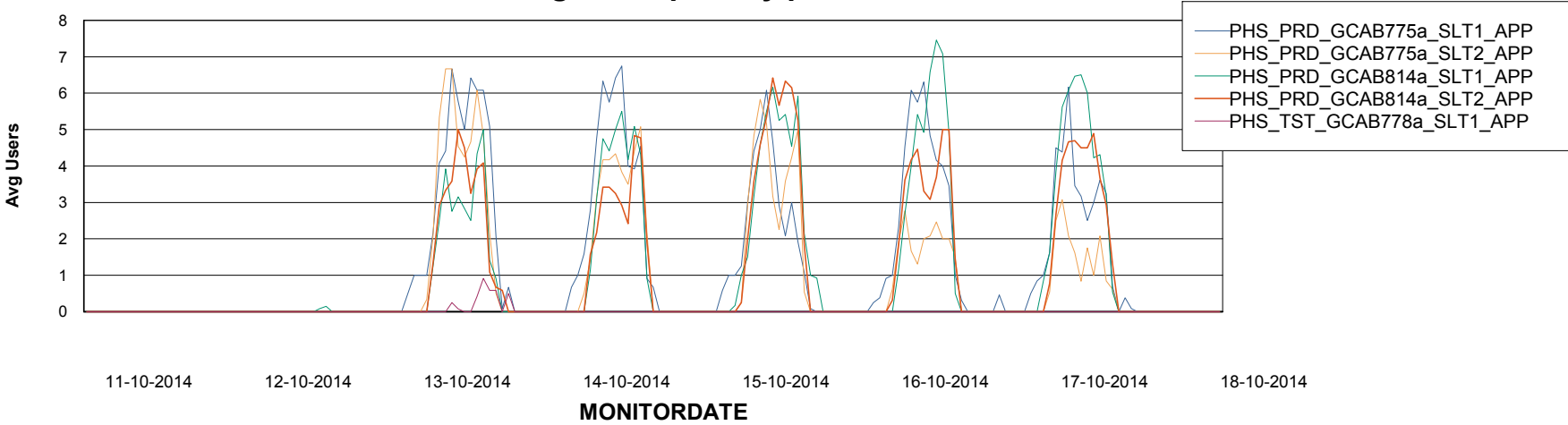
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



=====  
ABSolute Application Server Services  
=====

### Avg users per day per ABS server



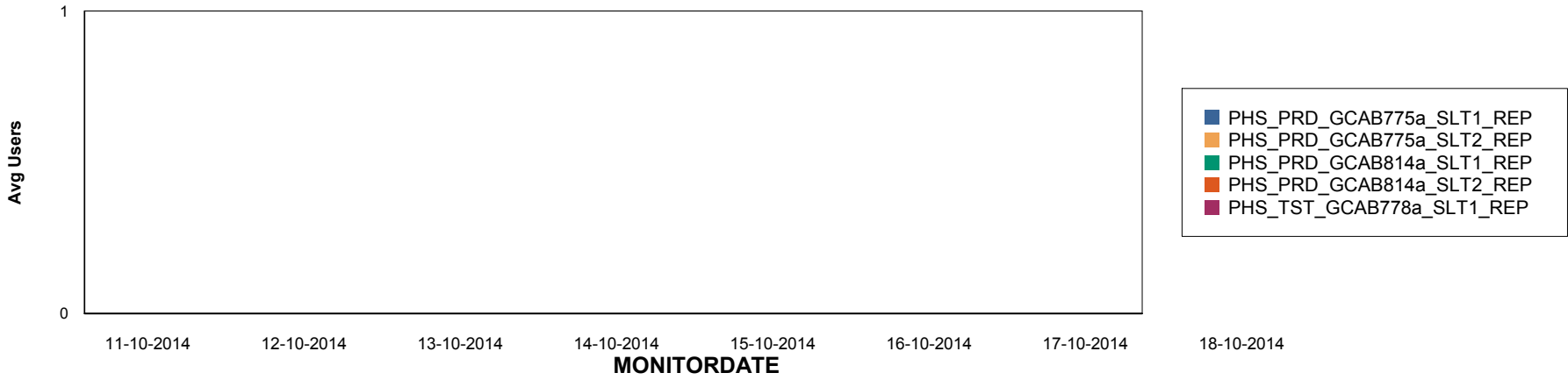
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47

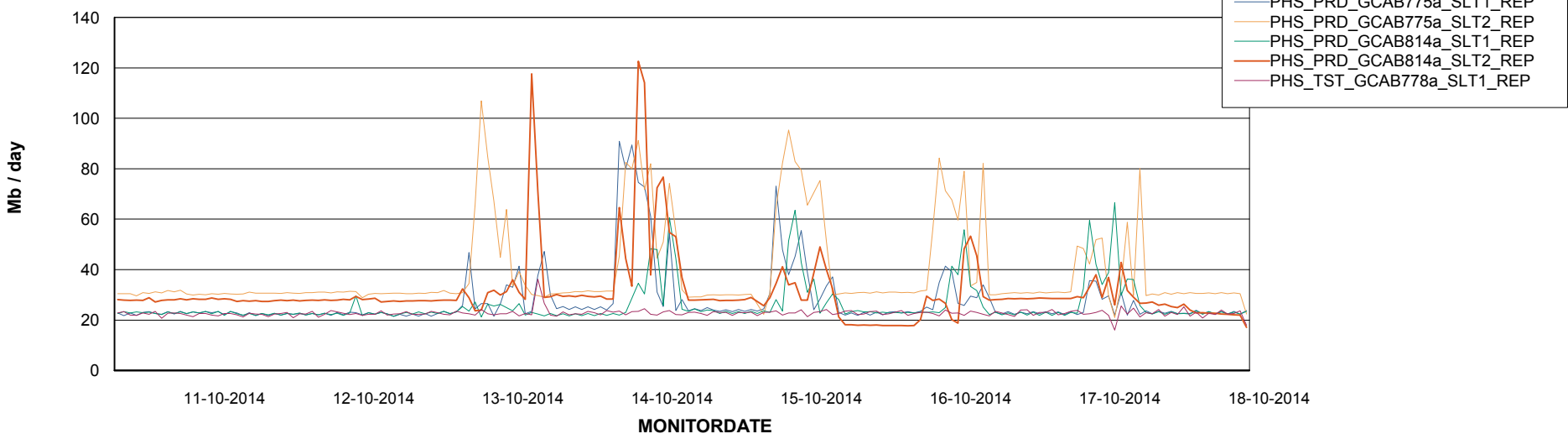


=====  
ABSolute Application ReportServer Services  
=====

## Disaster per ReportServer



## Avg memory used per ReportServer Service

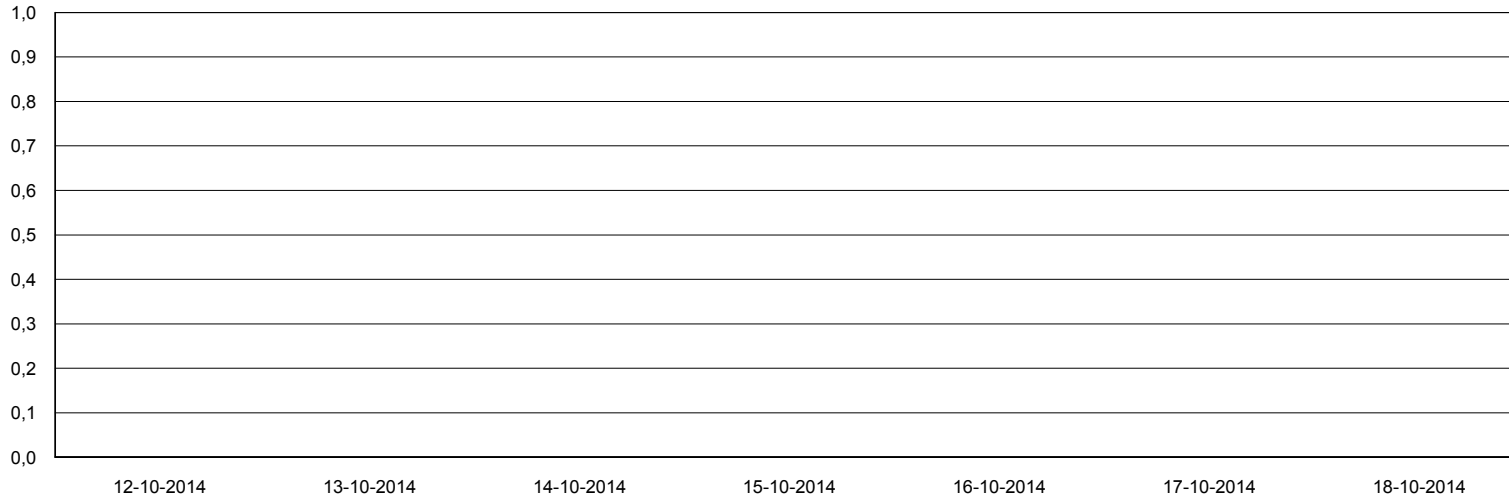


# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## Disaster per ABS component



- PHS\_PRD\_GCAB775a\_SLT1\_APP
- PHS\_PRD\_GCAB775a\_SLT1\_REP
- PHS\_PRD\_GCAB775a\_SLT2\_APP
- PHS\_PRD\_GCAB775a\_SLT2\_REP
- PHS\_PRD\_GCAB814a\_SLT1\_APP
- PHS\_PRD\_GCAB814a\_SLT1\_REP
- PHS\_PRD\_GCAB814a\_SLT2\_APP
- PHS\_PRD\_GCAB814a\_SLT2\_REP
- PHS\_TST\_GCAB778a\_SLT1\_APP
- PHS\_TST\_GCAB778a\_SLT1\_REP