

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



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 HARDDISK USAGE PHS\_BI\_GCAB779a  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|
| 26-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 25-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 24-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 23-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 22-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 21-7-2014 | 150                        | 55                        | 150                        | 57                        |
| 20-7-2014 | 150                        | 55                        | 150                        | 57                        |

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 HARDDISK USAGE PHS\_PRD\_GCAB775a  
 =====

|           | Total disk space on C (GB) | Free disk space on C (GB) | Total disk space on D (GB) | Free disk space on D (GB) | Total disk space on F (GB) | Free disk space on F (GB) |
|-----------|----------------------------|---------------------------|----------------------------|---------------------------|----------------------------|---------------------------|
| 26-7-2014 | 170                        | 26                        | 75                         | 27                        | 80                         | 61                        |
| 25-7-2014 | 170                        | 26                        | 75                         | 28                        | 80                         | 66                        |
| 24-7-2014 | 170                        | 26                        | 75                         | 28                        | 80                         | 63                        |
| 23-7-2014 | 170                        | 26                        | 75                         | 28                        | 80                         | 63                        |
| 22-7-2014 | 170                        | 26                        | 75                         | 29                        | 80                         | 63                        |
| 21-7-2014 | 170                        | 27                        | 75                         | 30                        | 80                         | 64                        |
| 20-7-2014 | 170                        | 27                        | 75                         | 33                        | 80                         | 68                        |

## Weekly SLA Customer Report

Customer      PHS\_Production  
 Database ID    47



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 HARDDISK USAGE    PHS\_PRD\_GCAB814a  
 =====

|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 26-7-2014 | 150                           | 22                           | 75                            | 28                           |
| 25-7-2014 | 150                           | 21                           | 75                            | 28                           |
| 24-7-2014 | 150                           | 20                           | 75                            | 29                           |
| 23-7-2014 | 150                           | 21                           | 75                            | 16                           |
| 22-7-2014 | 150                           | 21                           | 75                            | 10                           |
| 21-7-2014 | 150                           | 21                           | 75                            | 12                           |
| 20-7-2014 | 150                           | 21                           | 75                            | 14                           |

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 HARDDISK USAGE    PHS\_TST\_GCAB778a  
 =====

|           | Total disk space<br>on C (GB) | Free disk space<br>on C (GB) | Total disk space<br>on D (GB) | Free disk space<br>on D (GB) |
|-----------|-------------------------------|------------------------------|-------------------------------|------------------------------|
| 26-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 25-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 24-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 23-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 22-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 21-7-2014 | 150                           | 38                           | 75                            | 49                           |
| 20-7-2014 | 150                           | 38                           | 75                            | 49                           |

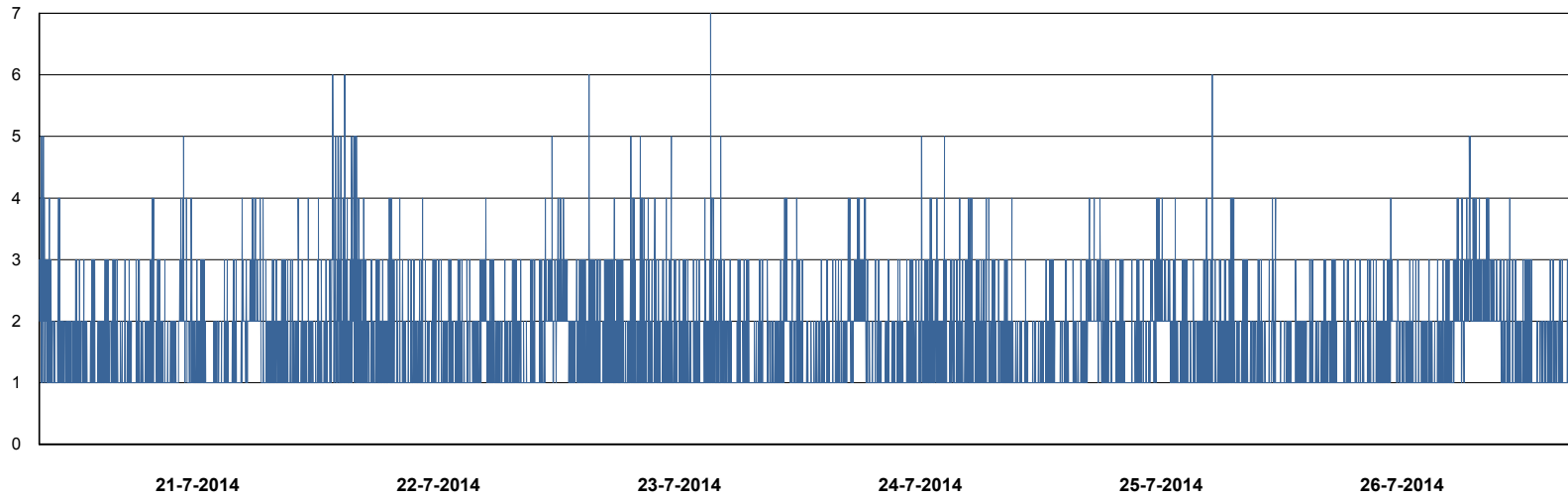
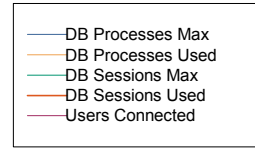
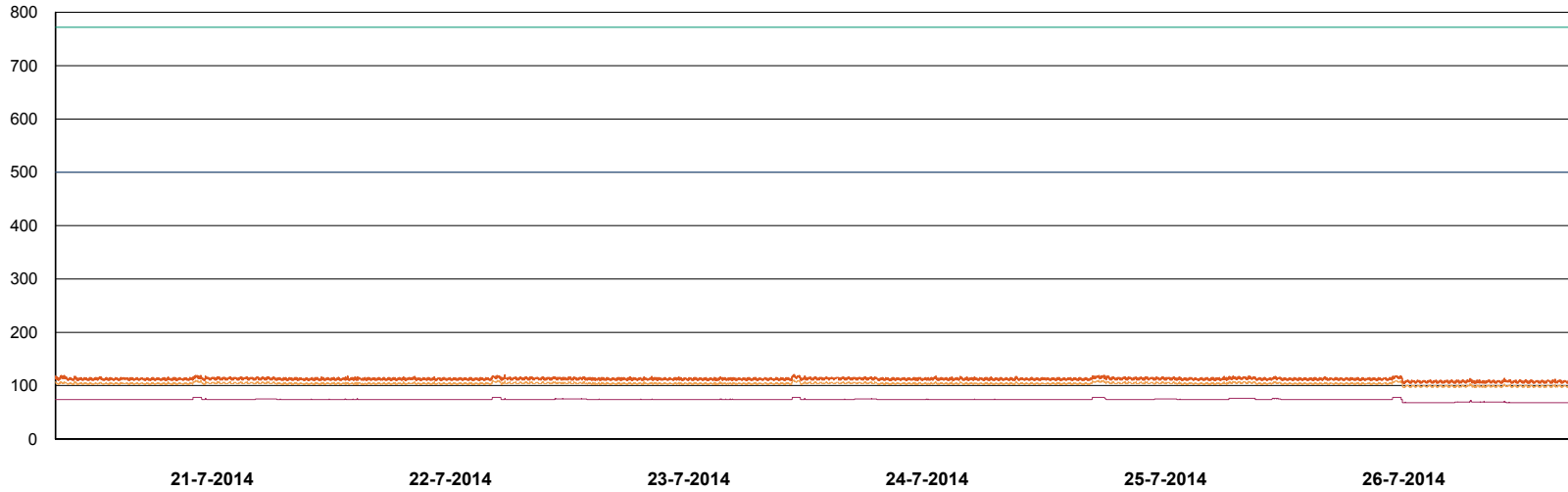
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



## DATABASE PERFORMANCE

PHSDB\_Production

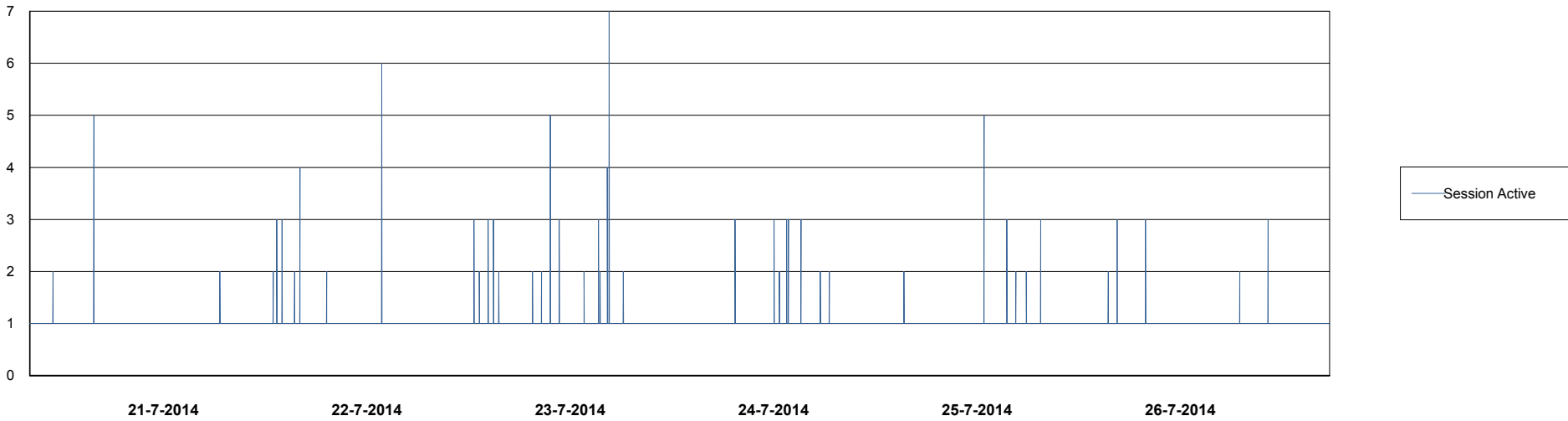
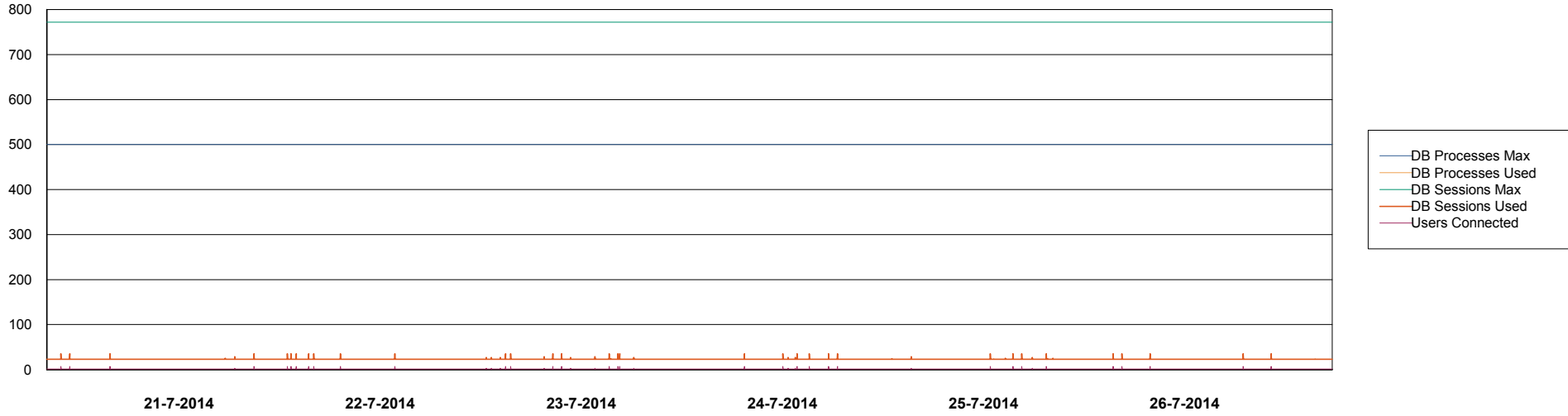


# Weekly SLA Customer Report

Customer PHS\_Production  
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DATABASE PERFORMANCE PHSDB\_Standby



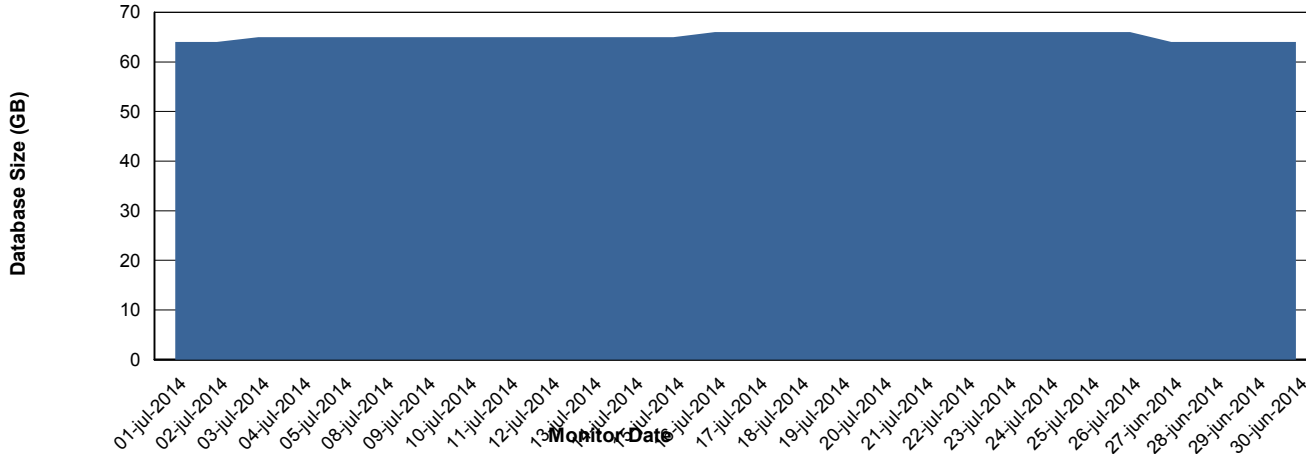
# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



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 DATABASE SIZE PHSDB\_Production  
 =====

## Database growth over last month



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 DATABASE TABLESPACES PHSDB\_Production  
 =====

### TOTAL DATABASE SIZE PER TABLESPACE

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 25-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 24-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 23-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 22-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 21-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |
| 20-7-2014 | ABSDATA         | 76            | 63            | 17              |
|           | INDX            | 1             | 0             | 100             |

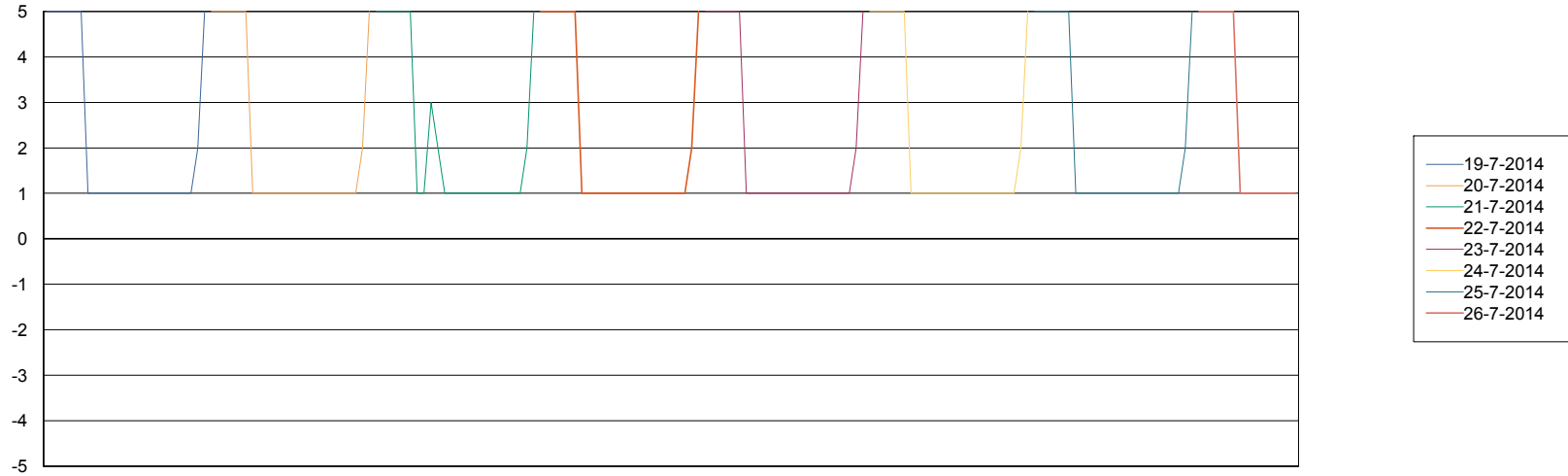
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



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STANDBY DATABASE HEALTH PHS\_Production  
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### Recovery lag for last 7 days



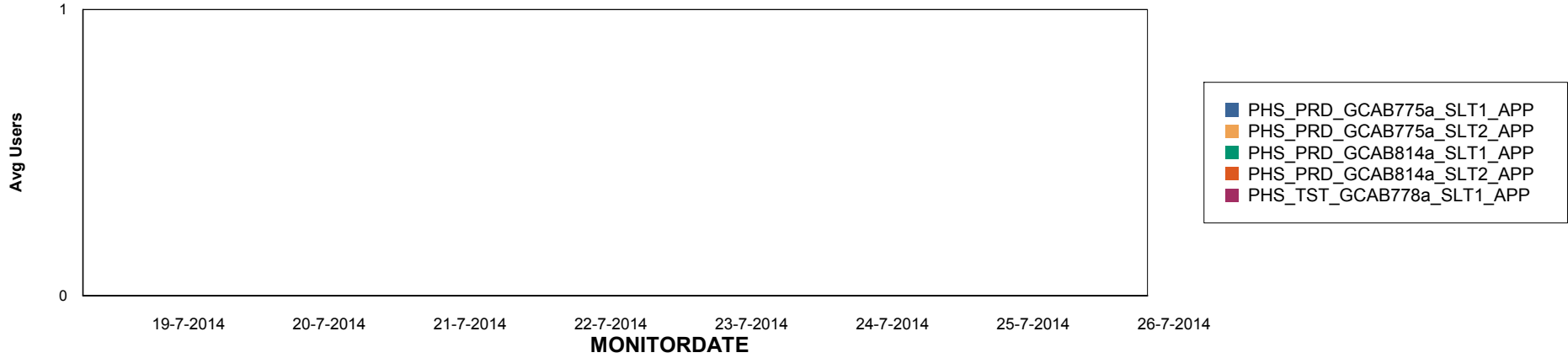
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Database ID 47

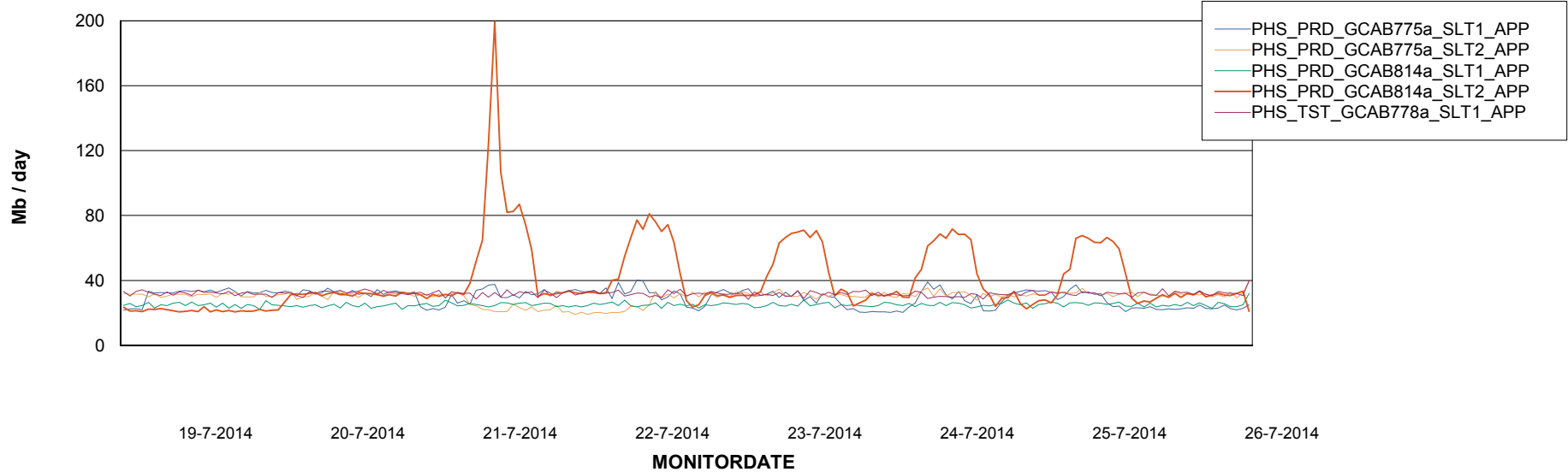


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ABSolute Application Server Services  
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## Disaster per ABS Server



## Avg memory used per ABS Server Service



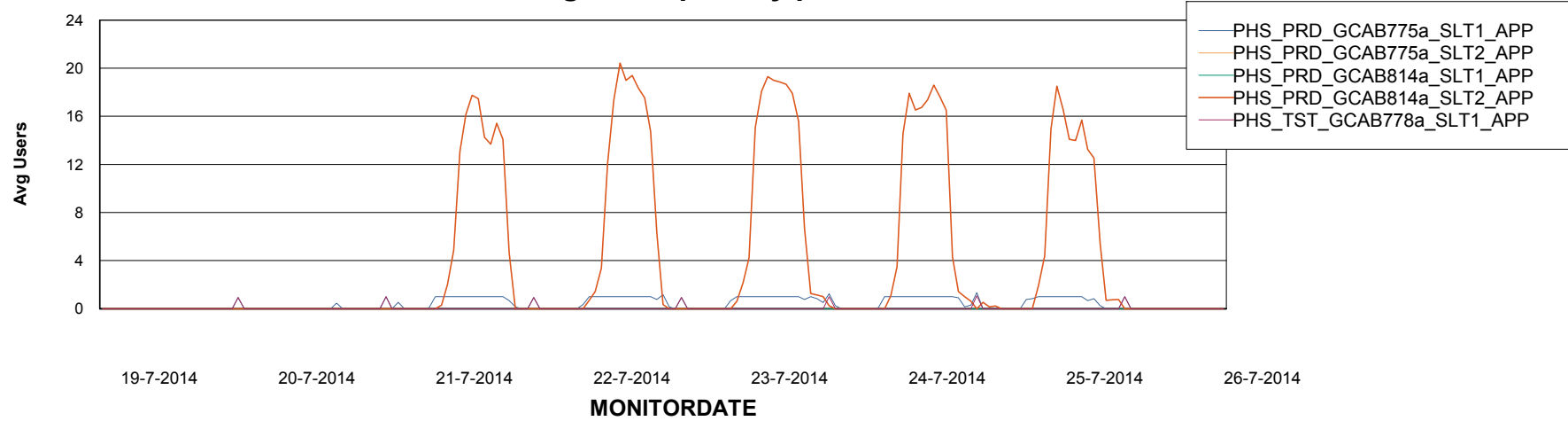
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ABSolute Application Server Services  
=====

### Avg users per day per ABS server



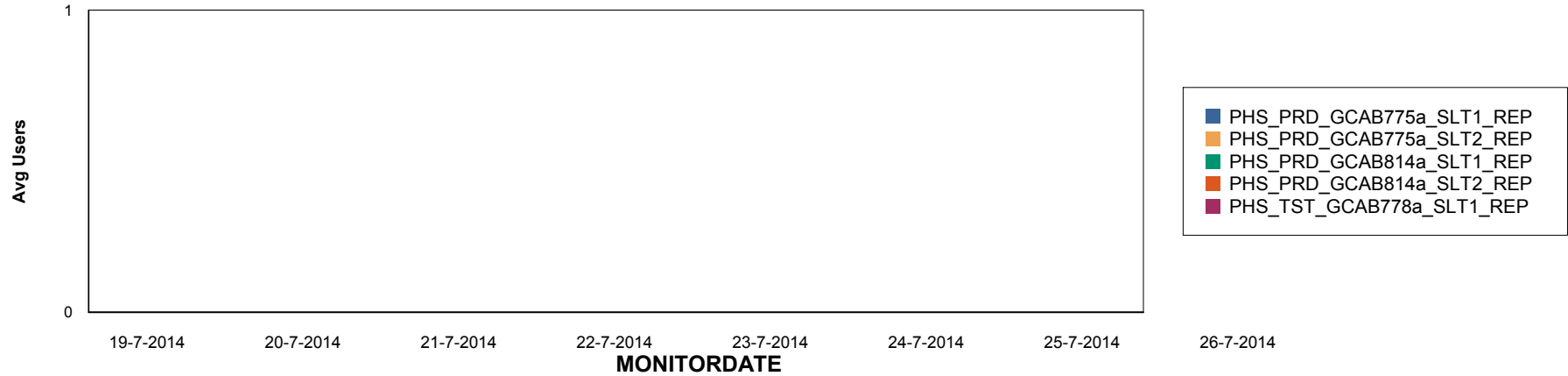
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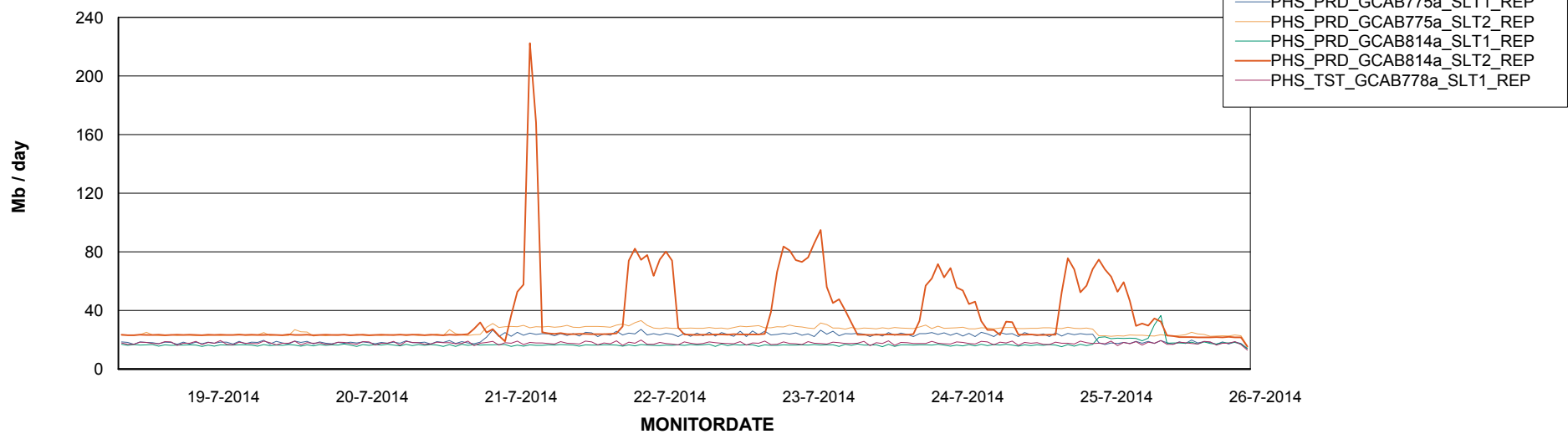


=====  
ABSolute Application ReportServer Services  
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## Disaster per ReportServer



## Avg memory used per ReportServer Service

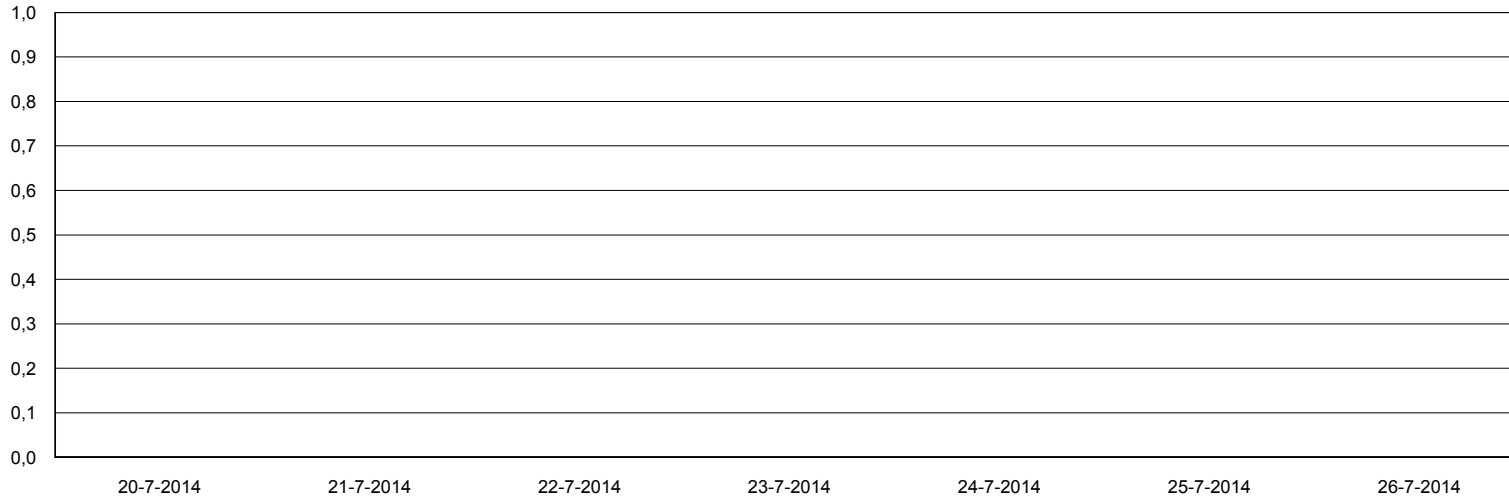


# Weekly SLA Customer Report

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Database ID 47



## Disaster per ABS component



- PHS\_PRD\_GCAB775a\_SLT1\_APP
- PHS\_PRD\_GCAB775a\_SLT1\_REP
- PHS\_PRD\_GCAB775a\_SLT2\_APP
- PHS\_PRD\_GCAB775a\_SLT2\_REP
- PHS\_PRD\_GCAB814a\_SLT1\_APP
- PHS\_PRD\_GCAB814a\_SLT1\_REP
- PHS\_PRD\_GCAB814a\_SLT2\_APP
- PHS\_PRD\_GCAB814a\_SLT2\_REP
- PHS\_TST\_GCAB778a\_SLT1\_APP
- PHS\_TST\_GCAB778a\_SLT1\_REP