



General Fixed Files Manual



Version management

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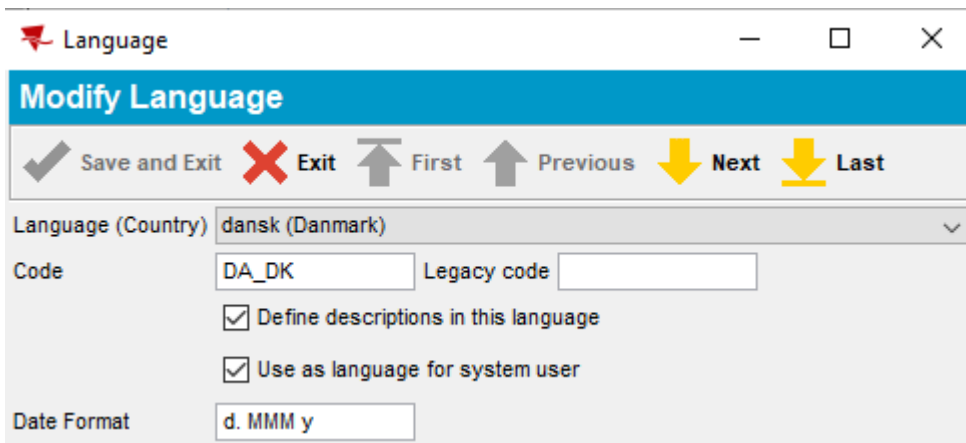
1 Introduction

This manual will explain you what the general fixed files are and how you can enter them with the ABSolute client application. This type of information is in most cases lookup information. This means it will appear in other dialogs where you can select it from a list. For example, if you want to know what suppliers there are who supply the items for your company, then it is possible to enter information about them. By doing so, you can assign suppliers to the products in the product-dialog. It is also possible to use the supplier information if you must order new products.

2 Languages

A language can be used for several reasons:

- Show all the ABSolute-application texts in a specific language. This means each user who logs in can see the screens in his/her own language.
- Show reports in a specific language. This can be related to customers who want to get reports in their own language.
- Show descriptions of products in a specific language. This can also be user-related. Each user that logs in to ABSolute can see product-descriptions in his/her own language.

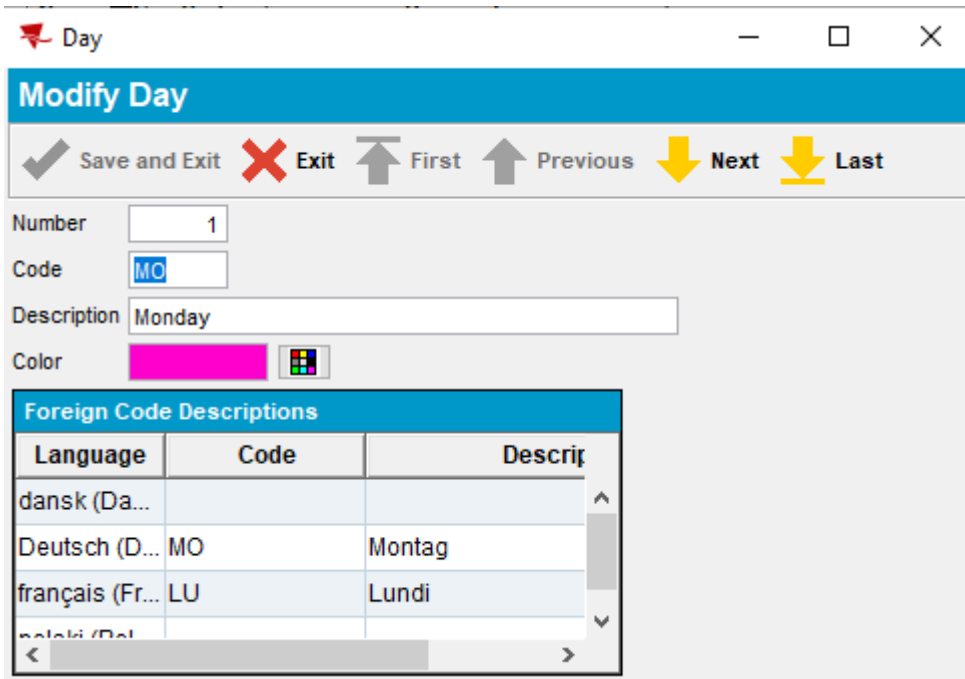


Overview of fields:

Fields	Description
Language (country)	Select the language you want to add from a list of available languages.
Code	The code is a pre-defined code and cannot be changed.
Legacy code	If there was a legacy code from a previous system, this will be shown here.
Define description in this language	If you want to define also descriptions in this language, mark this setting. This means also things like product-descriptions can be used in this language. Note: Several dialogs will show extra tabs to enter descriptions in other languages.
Use as language for system user	Languages can also be used to show the ABSolute-application in the language of the user (who logged in to the ABSolute-application).
Date Format	This shows you information about how the date will be represented on screen or in reports. This is a fixed format, you cannot change this here.

3 Days

A day is to indicate the day of the week. This can appear in reports or in dialogs that are related to day-specific information. There are already predefined days but you can enter a code and a description for each day. Also for each language you want to use in ABSolute, it is possible to enter language-specific descriptions. It depends on the country where you are located what the first day of the week is (this is also relevant when using week-numbers). For example, in Europe it is possible the first day of the week is Monday. But in the USA this can be Sunday.



3.1 General information

Here you can enter the code and description for the day.

Fields:

Field	Description
Code	The short code for the day. Note: It depends on your country what the first day of the week is. For some countries this can be Monday, but for other countries it can be Sunday. This is also relevant when using week-numbers.
Description	A description for the day.

3.2 Foreign Code Descriptions

If you want to make use of multi-language reports for your customers or use the ABSolute-application in different languages you can enter the translated day information here.

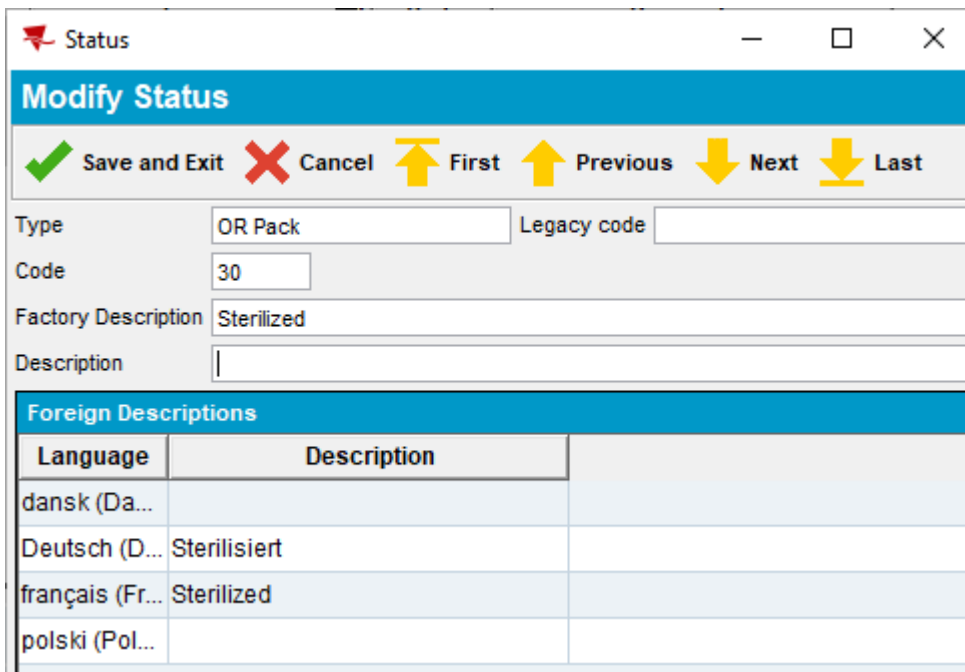
Fields:

Field	Description
-------	-------------

Language	This shows you the language that is available for translating. These languages are defined with the Language-dialog that is explained in this manual.
Code	The code for the day.
Description	The foreign description for the day.

4 Status

The option 'Status' shows the definition of possible statuses that a document or work order can have in the logistic process, such as: invoices, packing notes, purchase orders, statements, work orders, etc. All statuses are pre-defined and have a code and a factory-description. It is possible to enter an alternative description if the factory-description is not clear enough. The status can appear on screen or in reports.



Overview of fields

Field	Description
Type	This shows the type (report or order) the status belongs to.
Legacy code	A legacy code is used to show a code from a previous laundry-application.
Code	The code for the status. This is unique per type.
Factory Description	The pre-defined description for the status. This describes what the status is about.
Description	The user-defined description for the status that will appear on screen or reports. You can change it if the default description is not clear.

Some examples of statuses for Work orders:

Status			Count :
Type	Code	Description	
Work Order	05	Waiting for approval	
Work Order	10	New	
Work Order	15	Picked	
Work Order	20	In Progress	
Work Order	25	In Progress with priority	
Work Order	30	Completed	
Work Order	40	Cancelled	

5 Stays

The option 'Stays' shows you pre-defined stays. A stay is the physical location of an item and can be shown on screen or on reports. For example this can be 'In Stockroom' or 'At Customer'. Each stay has a pre-defined description, but it is also possible to enter a user-defined description. In this way you can see in a report where all the items of a specific customer are at a given moment.

Stays are available for certain modules, some examples:

Stay	Available for module
Garments	Garment Recording, Linen Supply
OR	Not yet available
Container	Container Recording
Bundle	Unique Coded Bundles
Residential/Domestic	Residential Services

Stay

Modify Stay

✓ Save and Exit ✗ Exit ⬆ First ⬆ Previous ⬇ Next ⬇ Last

Stay for:

Number:

Factory Description:

Description:

Include in Rag in Batch

Foreign Descriptions

Language	Description
dansk (Da...	
Deutsch (D...	Im Lager
français (Fr...	

Overview of fields

Field	Description
Stay for (type of stay)	This shows for what type of item the stay is meant. For example 'Garments' or 'Bundle'.
Number	This is a number for the stay. Each stay has a unique number per type of stay.
Factory Description	The factory-set description that is used by the system. This cannot be changed.
Description	The user can change this. Default it will be same as the factory-description, but you can change it if it is not clear. This will be shown on reports.

Example of some stays:

Stays

✏ Modify 📊 Grid Views 🖨 Print

Type of Stay	Number	Description
Garments	38	Treatment
Garments	39	Bundle Scan
Garments	11	STOCKROOM/PICKED
Garments	26	OUTSCAN/TRANSFER STOCK
Garments	37	Deposit Stock
Garments	10	In stockroom
Garments	20	Outscan / At customer
Garments	22	Clean in garment dispenser
Garments	23	Desk scan / issue to wearer

6 Sound Configuration

The option 'Sound Configuration' is used to set sounds for specific events. There are events like 'error/warning/question messages', 'scanning', 'flag', etcetera.

The events are pre-defined and are factory-set. What you can do is assign a sound to a specific event. These sounds are WAV-files that are supported by the MS Windows (trademark of Microsoft) operating system you are using. This means a sound signal can be given during a specific event. In doing so, the user who is operating the PC will know by the sound that a special action must be taken, like reading a specific message on the screen and follow the instructions in the message.

6.1 Categories and events

The following categories/event are recognized:

Category Scanning:

- Good Scan
- Error Scan
- Good Scan, delivery from stock
- Flag

Category Messages:

- Error
- Warning
- Question

Category Miscellaneous:

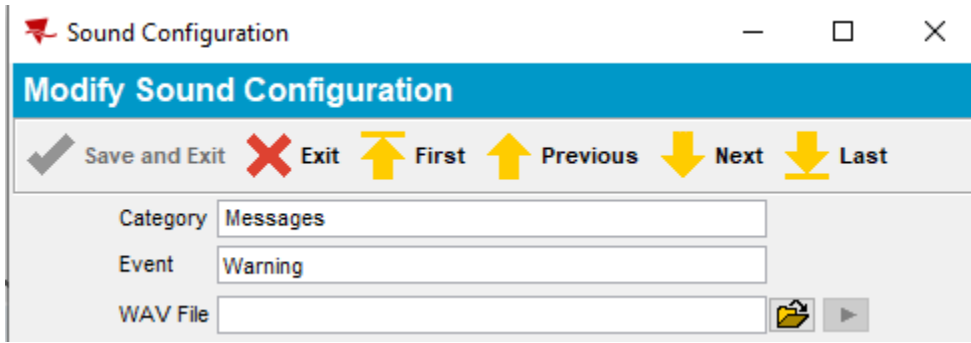
- Process finished successfully
- Process finished with errors
- New follow up action request notification

6.2 Example

- For the event 'Flag' and for the category 'Scanning' set the WAV-file 'ALARM.WAV'.

This means that if during scanning an item is scanned that has a flag, the sound will play. The user will hear this and will know that he/she has to read the message that is shown on the screen with information about the flag. By this message it can be made clear – as an example – he/she has to take the garment apart because it needs to be returned to stock later.

6.3 Sound Configuration Dialog



Overview of fields:

Field	Description
Category	This is a description of the category where the event (action) belongs. The categories are: Messages, Scanning and Miscellaneous.
Event	This is a description of the event (action). There are actions like 'Information', 'Error' and 'Warning'.
Sound File Name	This is the name of the sound file that you can assign to the events. This sound file must be a WAV file that is recognized by the operating system MS Windows (trademark of Microsoft). You can use a 'browse'-button to select the file and use a 'play'-button to play the sound you had selected.

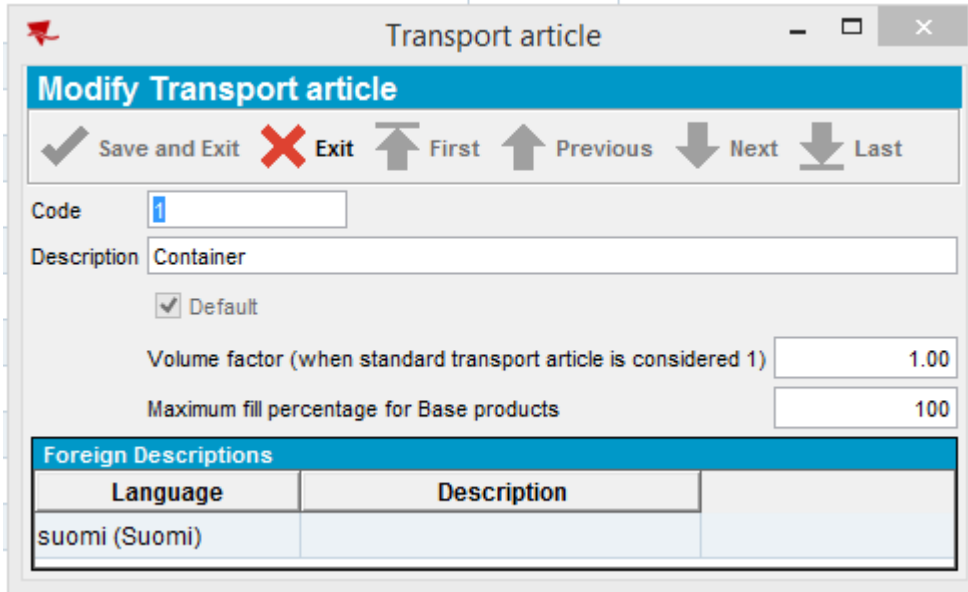
7 Transport Articles

This dialog is used to define the way of transport. Transport articles are used in the consumption point logistics to describe how the products should be transported to the customer. This information will be printed on packing and delivery notes.

Example of transport items:

Containers, Bins, Bags.

Consumption points will be explained in manual Customer Structure General.



Overview of fields:

Field	Description
Code	The code of the transport article.
Description	A description of the transport article.
Default	Should this be the default transport article during selection? The user can always overrule a default selection.

8 Reason Codes

This dialog is used to define the reasons why the inventory is adjusted or an invoice is adjusted. This is meant for garments and non-garments. For example the dialog "Take items out of circulation" and "Receive items in stock" have the link with a reason code.

A distinction is made between Inventory Adjustment Reasons and Billing Adjustment Reasons:

- Inventory adjustment reasons usually trigger one of the automatic procedure mechanisms mentioned in the dialog. These can be: direct inventory adjustment, future inventory adjustment, flat rate adjustment, replacement and free extra inventory.
- If a reason is set up as being a Billing Adjustment Reason (second Tab), the reason can be used during the Invoice Adjustment Entries.



Reason Codes					
Reason codes					
Code	Description	Inventory Adjustment	Billing Adjustment	For Non Garments	For Garments
-	-	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
01	First Issue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
0332	Charge Emblem	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	Charge Preparation Costs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
99	Charge Restocking Fee	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

8.1 Reason Tab

Reason code

Modify Reason code

Save and Exit Exit First Previous Next Last

Code: Export To Hand Held Reason Group:
 Description: Sort Address:

Reason: Foreign Descriptions External Stock Adjustment Reason Dialogs Default Stockrooms per Business Unit

Inventory Adjustment Reason

Selectable: For Non Garments For Garments For Residential Services
 Selectable in Web Application

Triggers

Garment Ordering: None of the mechanisms mentioned below
 Free Extra Inventory Replacement Automatic Sales during Issue
 For Special Orders: Direct Inventory Adjustment Future Inventory Adjustment
 Temporary Inventory Adjustment(Loan) Process as origin Soil Count to correct Loan

Reason For

First Issue No Delivery to Customer Phase In / Out Products
 Charging Make up/Preparation Costs Sample / Free of Rent Multi Read Rewash
 Charging Residual Value Driver Sales
 Charging Restocking Fee Charge Emblem
 Default for Labeling
 Default for Undo Stock Reception from PO
 Default for Receive Items from SDO Push
 Make Customer Owned Unique Item

Miscellaneous

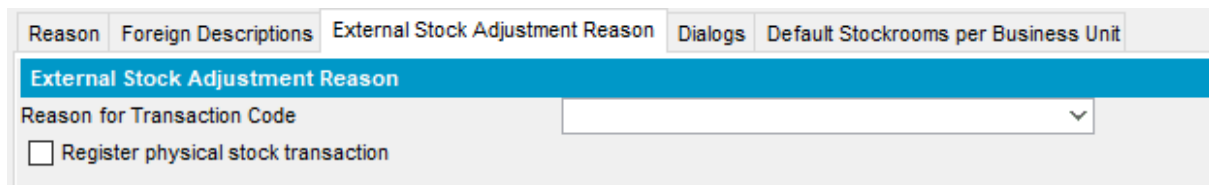
Purchase Order Priority:

Option	Description
--------	-------------

Inventory Adjustment Reason	Select for what type the inventory adjustment reason is used for. For example this can be for 'Garments'.
Triggers	Select what action should be triggered via this reason. For example this can trigger a replacement-action.
Reason For	Select where the reason is for. For example, this can be 'first issue'.
Miscellaneous	In case the reason is about a purchase order, here the priority can be defined.

8.2 External Stock Adjustment Reason Tab

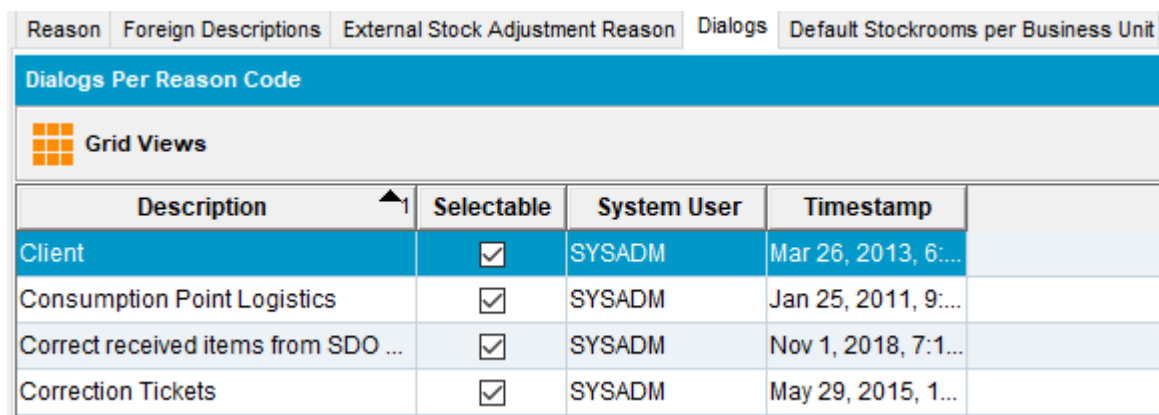
Here are settings related to external stock adjustment reasons.



Option	Description
Reason for Transaction Code	Define the Transaction Code that is related to this 'external stock adjustment reason'.
Register physical stock transaction	Mark this option to register physical stock transactions.

8.3 Dialogs Tab

Here it can be defined in what dialogs the reason codes should be made available.



Description	Selectable	System User	Timestamp
Client	<input checked="" type="checkbox"/>	SYSADM	Mar 26, 2013, 6:...
Consumption Point Logistics	<input checked="" type="checkbox"/>	SYSADM	Jan 25, 2011, 9:...
Correct received items from SDO ...	<input checked="" type="checkbox"/>	SYSADM	Nov 1, 2018, 7:1...
Correction Tickets	<input checked="" type="checkbox"/>	SYSADM	May 29, 2015, 1...

8.4 Default Stockrooms per business unit Tab

Here it can be defined which default stockroom per business unit is used for reason codes related to stockroom adjustments.

Reason Foreign Descriptions External Stock Adjustment Reason Dialogs Default Stockrooms per Business Unit				
Stockroom				
Count : 9 Grid View Alle				
Grid Views				
Bu Code	BU Description	Select Stockro...	Def. Stockroom	Fix
20	ABS Demo BU	<input type="checkbox"/>		
11	Boco Herdern	<input type="checkbox"/>		
15	ABS-TEST	<input type="checkbox"/>		
25	ABS DEMO Laundry	<input type="checkbox"/>		

9 Rag Reasons







Rag reasons are defined to be chosen when taking products out of stock or out of circulation.

Example:

Code: ABU

Description: Abused

It is possible to set this rag reason as "Charge Residual Value".

Rag Reasons			
Rag Reason			
Rag Reasons			
 Add  Modify  Delete  Duplicate  Grid Views  Print			
Code	Description	Active	Charge Residual Value
AG01	Quit Wearer	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
AG02	Quit COG	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AG03	Worn out	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AG04	Stained	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AG05	Not reparable leasing	<input checked="" type="checkbox"/>	<input type="checkbox"/>

9.1 General Tab

Here it can be defined what action should be taken when an item is ragged via the rag reason.

General Dialogs

Active

Charge Residual Value Bypass Insurance

Allow Re-Issue During Scan

Reason for Automatic Ragging Loss Charged Items

Default for Undo Stock Reception from PO

Foreign Descriptions	
Language	Description
dansk (Da...	
Deutsch (D...	Austritt Träger

9.2 Dialogs Tab

Here it can be defined in which dialogs the rag reason should be available.

General Dialogs

Dialogs per Rag Reason Count : 9 Grid View Alle

Grid Views

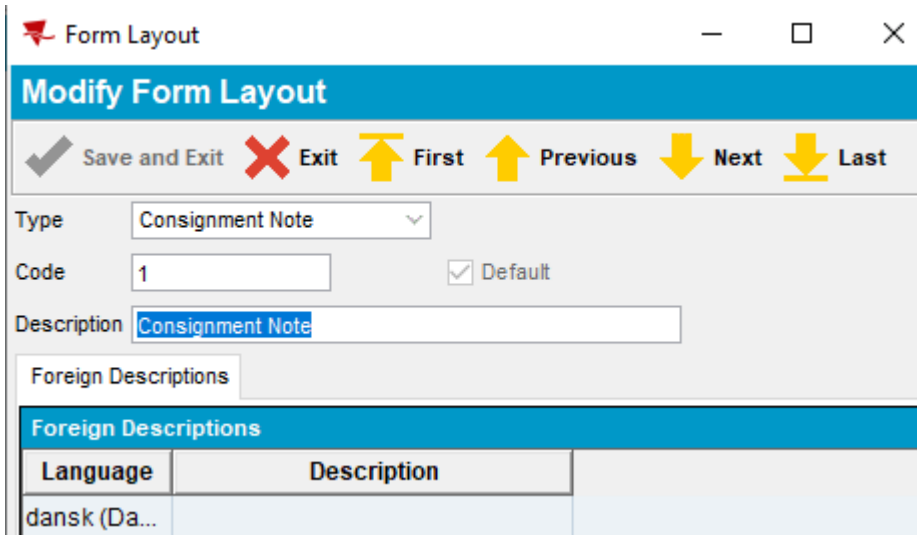
Description	Selectable	System User	Timestamp
Garment Dispensers	<input checked="" type="checkbox"/>	SYSADM	Mar 2, 2015, 1:2...
Issue Sales Items	<input checked="" type="checkbox"/>	SYSADM	Nov 27, 2017, 7:...
Rag In Batch	<input checked="" type="checkbox"/>	SYSADM	Mar 2, 2015, 1:2...
Rag Items From Stock	<input checked="" type="checkbox"/>	SYSADM	Mar 2, 2015, 1:2...

10 Form Layouts

For several documents like Delivery Note, Invoice, Statement, Consignment Note, there is a possibility to have multiple layouts defined (custom layouts).

For every possible layout a Form Layout must be entered here.

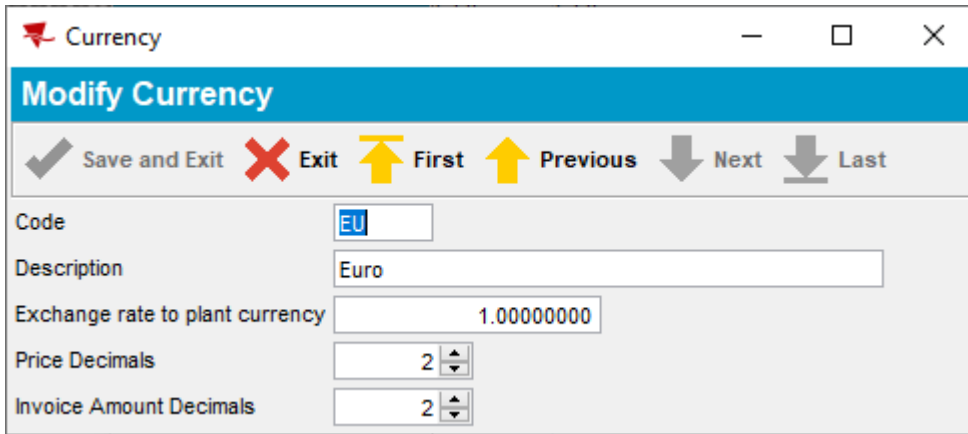
Make sure that the description is clear, since this will also appear at the Customer dialog where the Form Layouts must be linked. Of course the company standard layout must be entered as the default Form Layout. This default layout will appear automatically when adding a new customer.



11 Currencies

The currency option allows the entry of multiple different currencies.

To be able to calculate the sales/turnover in reports it is requested to enter the exchange rate to the plant's normally used currency. Besides this you are able to determine the pricing decimals as well as the decimals that need to be presented on the invoice.



Overview of fields:

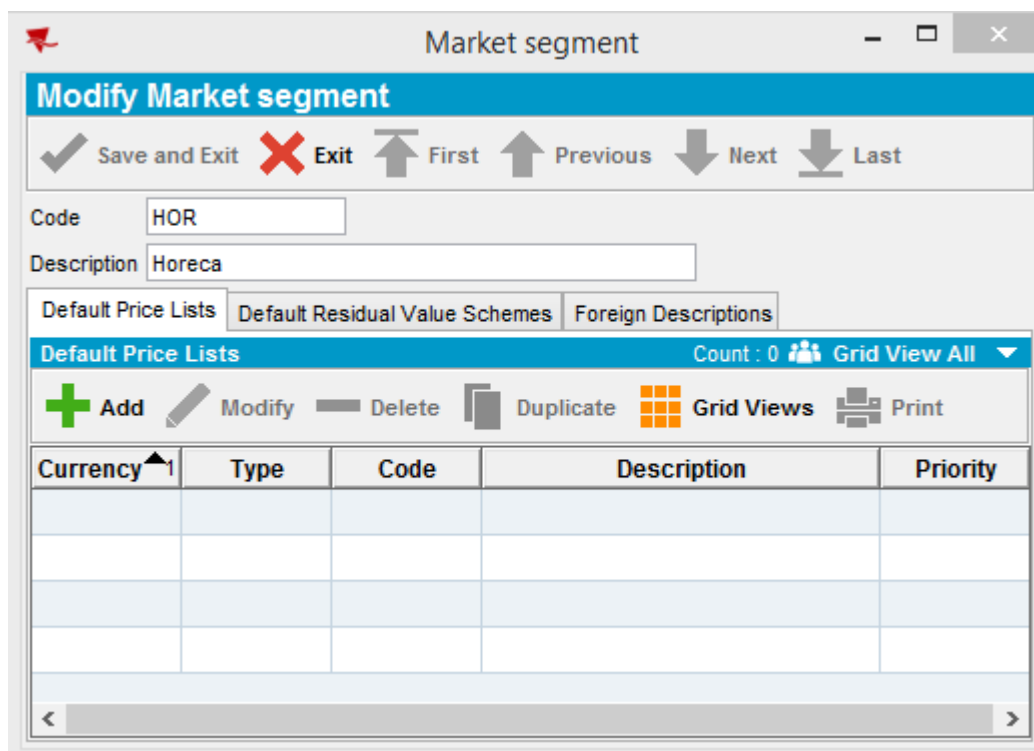
Field	Description
Code	The currency code can be in the international formats for US dollar, Euro (\$ and €).
Exchange rate to plant currency	The exchange rate that can be used to convert prices from this currency into the plant's default currency.
Price decimals	Here you can specify with how many decimals the prices will be managed. This is not the same as Invoice Amount Decimals. These can be in less decimals (mostly 2). Allowed values 0 to 5. Default 2.

Invoice amount decimals	Here you can specify with how many decimals the amounts will be presented on invoices. This is not the same as Pricing decimals. These can be in multiple decimals. Allowed values 0 to 5. Default 2.
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12 Market Segments

Market Segments are defined for grouping customers for reporting purposes. Examples are Hospitals, Nursing Homes, Software Development, Chemical Industry, etc.

Each of these market segments could also be used for defaulting the Price Tables and Residual Value Schemes that need to be used within the market segment.



12.1 General information

For each market segment you can enter a code and description.

Field	Description
Code	The code for the market segment
Description	The description for the market segment

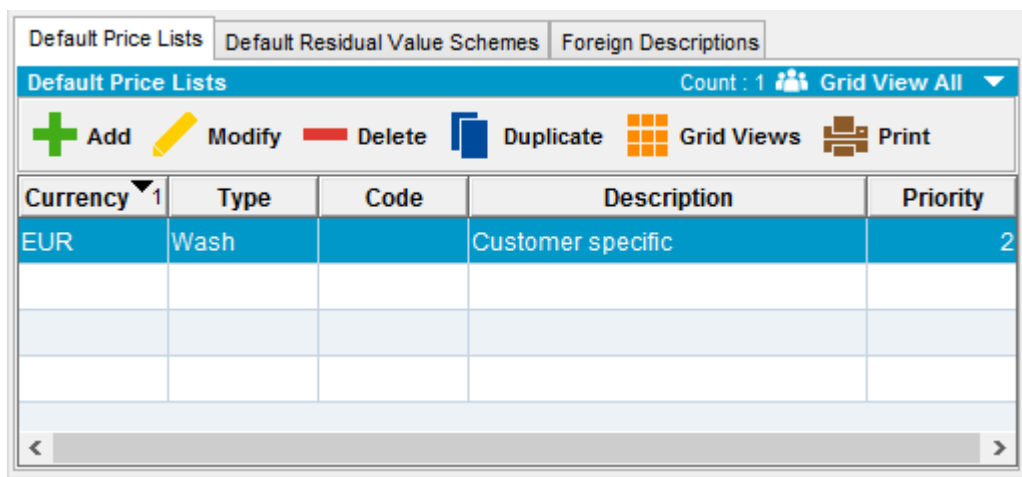
12.2 Default Price List

Market Segments are there to group customers for reporting or market analysis. It is possible to define default pricelists related to the specific market segment. Priorities are allowed for a general or

a customer specific pricelist depending of the system setting. A market segment can be for example: hospitals and hotels.

Example:

If a new customer is added to the system and the customer belongs to the market segment 'hospitals', the prices that are defined will be taken automatically for the customers related to the market segment.



Overview of fields:

Field	Description
Currency	The currency for the prices.
Type	The type of price. Select from a pre-defined list. Examples: Wash, Rent and Sales.
Code	The code.
Description	The description.
Priority	The priority indicates if a general or customer-specific pricelist should be used depending on system settings.

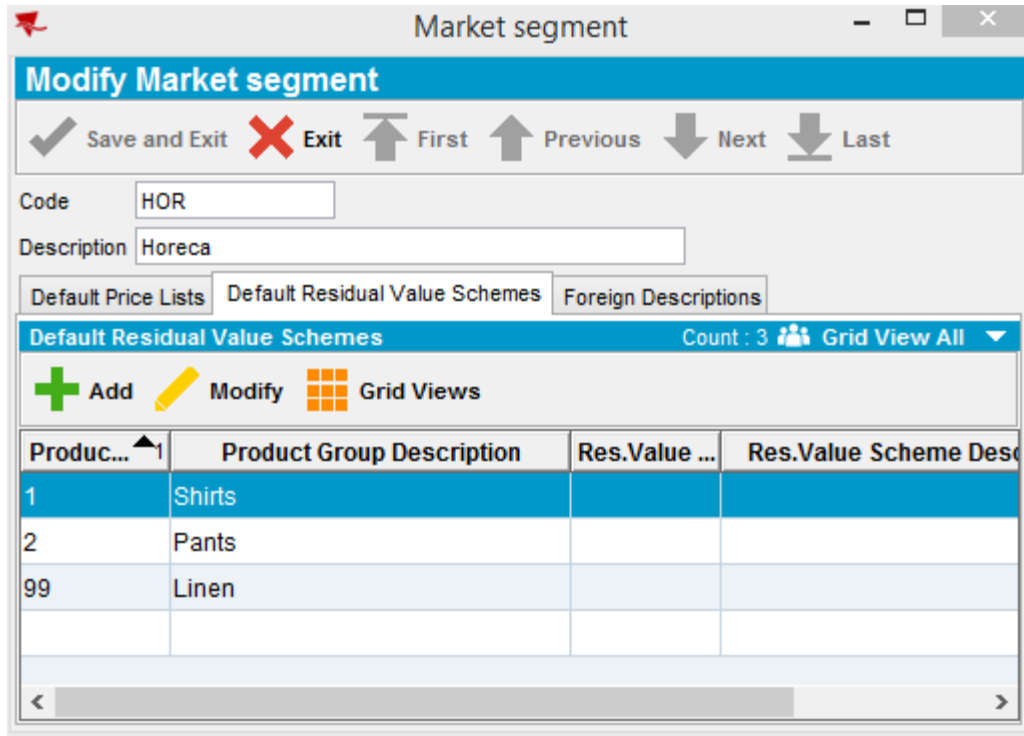
12.3 Default Residual Value Schemes

Within each Market Segment it is possible to give a pre-defined residual value scheme. This means that whenever a new customer is added to the system that belongs to the market segment, the default or fixed pre-defined residual value scheme will be linked to that new customer's products (related to a product group).

Example: A coverall would last longer (in lifetime) within laboratories than within the metal industries.

For that reason, the defaults can be different per market segment.

The Residual Value Scheme will be used when premature replacements are recorded.



Overview of fields:

Field	Description
Product group	Select the product group that is used to combine with the residual value scheme. Product groups are explained in manual 06-A2 Product Structure.
Residual value scheme	Select the residual value schema that should be used in combination with the product group. The residual value scheme will be used when premature replacements are recorded. It is linked to a product group.
Behavior:	Should the residual value scheme be the default or is it fixed?
Default	If it is set as default, it can also be overruled by the user while adding products in the Product List per Customer.
Fixed	If it is fixed it may not be overruled while adding products in the Product List per Customer.

13 Sales Areas

Sales Areas are to be defined for the corporate organization. This can be used for reporting purposes.

Condition:

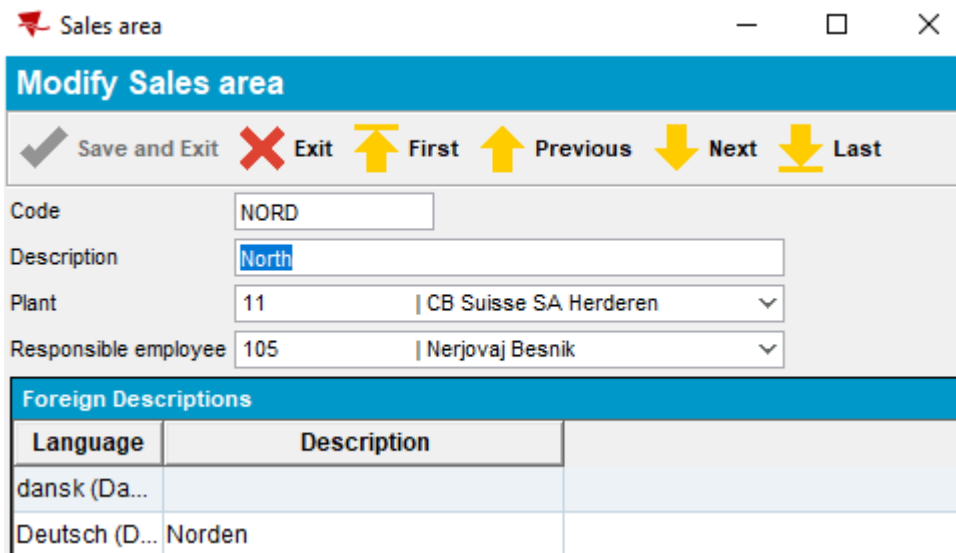
The sales area code and description have to be entered.

These fields are mandatory when adding a customer in the system.

Afterwards (sales)reporting can be based on the sales area.

Example:

There is defined the sales area North Industrial. This sales area is defined with code "NI" with description.



Language	Description
dansk (Da...	
Deutsch (D...	Norden

14 Competitor

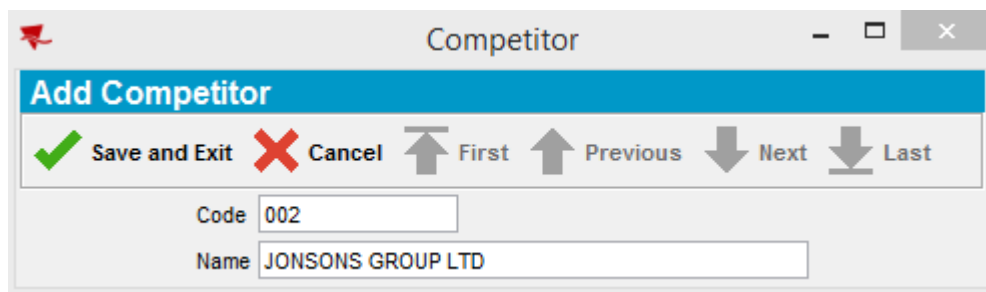
When gaining or losing business a competitor can be entered. If competitors are entered in the system, it is obligated to enter a competitor when gaining or losing business.

Example:

When a customer is lost, the competitor can be entered. Using a report like 'Report Lost Business' it is possible to have an overview of related information.

Related topics: Customers are explained in manual Customer Structure General.

Remark: For this purpose, there exists a special module named 'Record Lost Business'.



Overview of fields:

Field	Description
Code	The code is related to one of your competitors. You can use it during the definition of reports to group on.

Name	The name of the competitor.
------	-----------------------------

15 Customer Ranking

When a customer ranking definition is made, this can be used to indicate which customer has a certain rank. Via customer-dialog a customer can be defined to have a certain rank. This customer ranking can be used to prioritize the order in which certain activities should be processed from - for example - route status control.



Field	Description
Priority	Ranking is determined via the priority. For example, priority 1 is highest, 10 is lowest.
Ranking	This indicates the rank. For example 'A' is highest, 'B' is medium and 'C' is lowest.

16 System Settings

WARNING: Please ask your system supervisor prior to change any of the existing settings.
 WARNING: Please ask your ABS Project Manager prior to change any of the existing settings.

This dialog has predefined parameters set for the database and the functionality within the ABSolute System.

These settings can be changed. The system settings can be set for the following functional areas:

- billing,
- customer screen,
- delivery note,
- file locations,
- financial export,
- garment recording,
- general,
- linen recording,
- product list and customer settings,
- scan screens,
- stockroom
- wearer screen.

Some values can be set as:

- Fixed Value: this means that this will be the only possible choice: this avoids mistakes.
- Default Value: this means that while adding data to the system, such as adding customers, the default value will appear in the screens; this increases the speed of entry and avoids mistakes.

Condition:

The fields are normally on a specific default. It is possible to change the default.

The fields for the system setting have normally the following structure: name, type, value, default, description of the system setting.

Example:

Name: Usebundles

Type: Boolean

Value: Yes/No

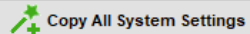
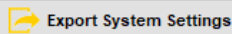





Fixed Value Default Value

Factory Default (yes/no)

Description: Ordering tab from customer screen.

This parameter describes the default value for the field 'Use bundles'. This 'Use bundles' determines if the ordered quantities for this customer are rounded to the standard bundle quantity. Rounded in this case means round up, so that the customer always get enough.

So suppose that the customer orders a quantity of 8, but this specific product has a bundle quantity of 10, then the customer will receive the product in a bundle of 10.

System Settings						
Plant	20	ABS Demo Plant 20				
Setting Group	Garment Recording					
System Settings 						
  						
Name	Value	Use as def...	Description	System U...	Timestamp	
ADJUSTMAXINVENTANDMAXFREE	0	<input type="checkbox"/>	This setting controls whether also ...		Oct 9, 2014...	
ALLOWBATCHREJECTION	0	<input type="checkbox"/>	0 - Do not allow batch rejection1 - ...		Sep 22, 20...	
ALLOWCHANGEFREEOFCHARGE	Y	<input type="checkbox"/>	When set, the user is allowed to ...	BUE	Aug 6, 200...	
ALLOWCUSTLOCKERSHARING	0	<input type="checkbox"/>	Allow bank and locker for several ...		Oct 4, 2013...	
ALLOWEDCIRCDECREASEPERC	10	<input type="checkbox"/>	This percentage is used by the re...		Jul 11, 200...	
ALLOWFMWEARERFUNCTION	0	<input type="checkbox"/>	0 = No finishing method on weare...		Sep 2, 201...	
ALLOWCADMINTOTYCHANGEINB	0	<input type="checkbox"/>	this define if the quantity and cha		Oct 14, 201...	

Copy all system settings-button: Via this button a copy can be made of system settings from one plant to another.

Export System Settings-button: via this button an export of the system settings can be made to a file.

Modify System setting

✓ Save and Exit ✗ Exit ⬆ First ⬆ Previous ⬇ Next ⬇ Last

Plant: 20 | ABS Demo Plant 20

Setting Group: Garment Recording

Name: ADJUSTMAXINVENTANDMAXFREE

Type: Integer

Value: ⬆ ⬇ ⬆

Fixed Value Default Value

Factory Default: ⬆ ⬇ ⬆

Description: Other Plants

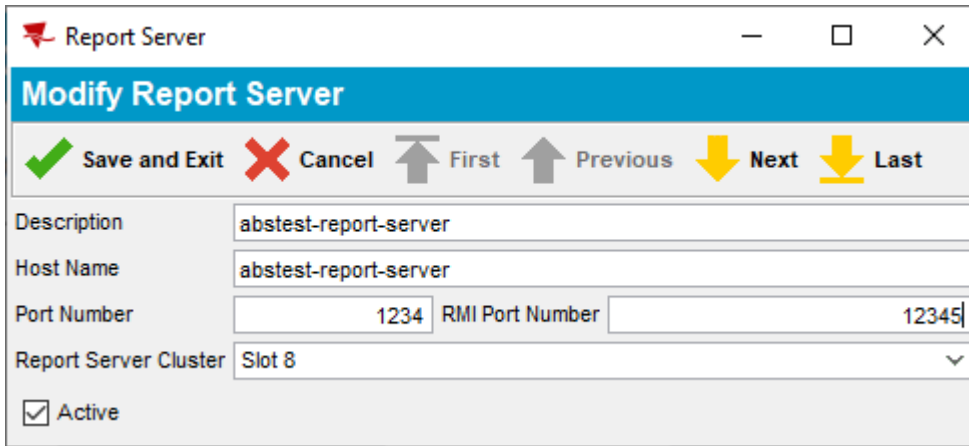
This setting controls whether also the MaxInventory and MaxFreeOfCharge should be adjusted accordingly when a unique item is changed from a chargeable item into a free-of-charge item (or vice versa) from within the Maintain Unique Item dialog.

This setting is only applicable when system setting ALLOWCHANGEFREEOFCHARGE = Y. When this setting = N, it will not be possible to change an item from chargeable into free-of-charge (or vice versa) anyway.

Field	Description
Plant	System settings can be defined per plant.
Setting Group	This is a grouping of the system settings. For example: Billing, Garment Recording, Customer Screen Settings. This makes it easier to find a certain setting. It also possible to see all settings.
Name	The name of the setting group. This is a fixed setting.
Type	This indicates the type of the value used for this setting.
Value	The value that can be set.
Fixed or Default Value	Make a choice between fixed and default value. When set as fixed: The defined value will always be the choice without the option to change it. When set as default value: The define value will be used as default value for the setting but can be changed when needed.
Factory default	This is the system value which cannot be changed.
Description	This gives a description of the system setting, with information about what can be entered as value.

17 Report Server

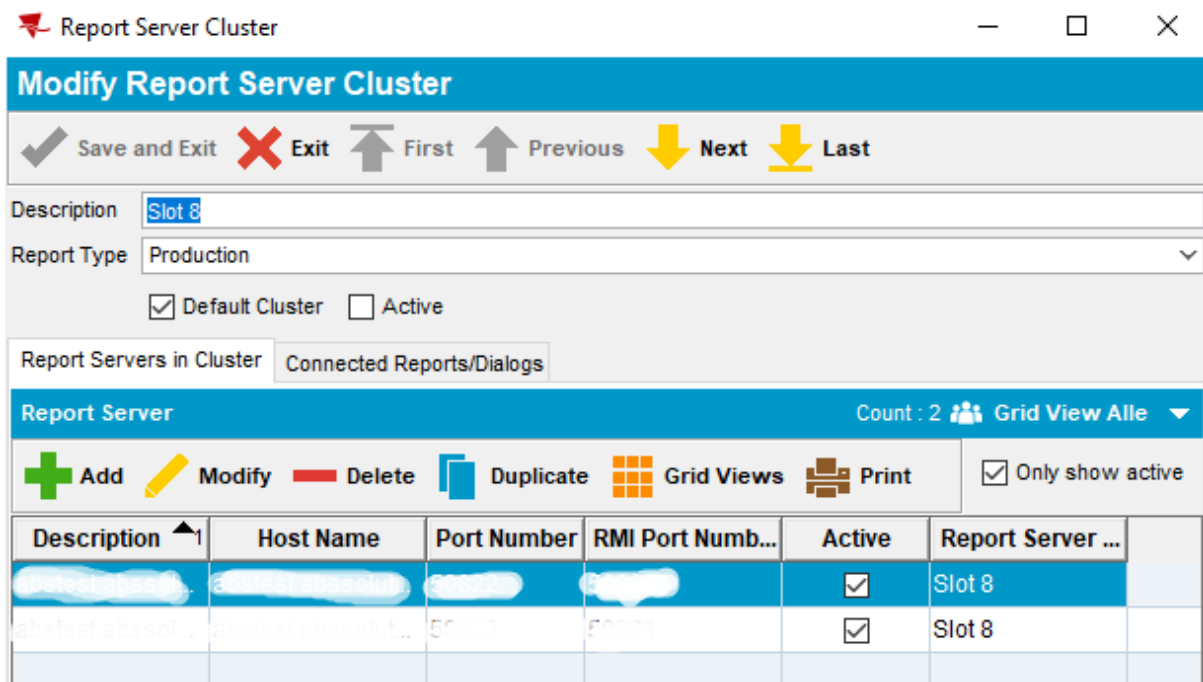
Use to dialog to configure one or more report servers. These are used to handle printing of reports (like packing notes, delivery notes, invoices) in ABSolute. On Workstation-level (via Workstation-dialog) a link can be made between the defined report server and the workstation from where reports are printed.



Here settings can be made to be able to connect to the Report Server.

18 Report Server Cluster

Via this dialog report servers can be added to a cluster. One or more clusters can be defined. It also has the option to define which reports/dialogs are connected to a cluster.



Here settings can be made related to reports servers that are linked to report server cluster(s).

19 View Log Messages

This dialog is used to view log messages. This is about messages, warnings, errors, etcetera that are logged by the system to indicate a certain action that happened. For example, when an invoice gave an error during printing, it is possible an error is logged by the system. To know what error it was about, you can use this dialog to see what went wrong.

View Log Messages

View Log Messages On Date From Time Log Type

From Date To Date Message Contains

Include Priority Message Warning Error Stack Trace Debug Message

Log Messages

Log Messages Count : 100 Grid View

View Grid Views Print Email ABS Helpdesk Load More Load All

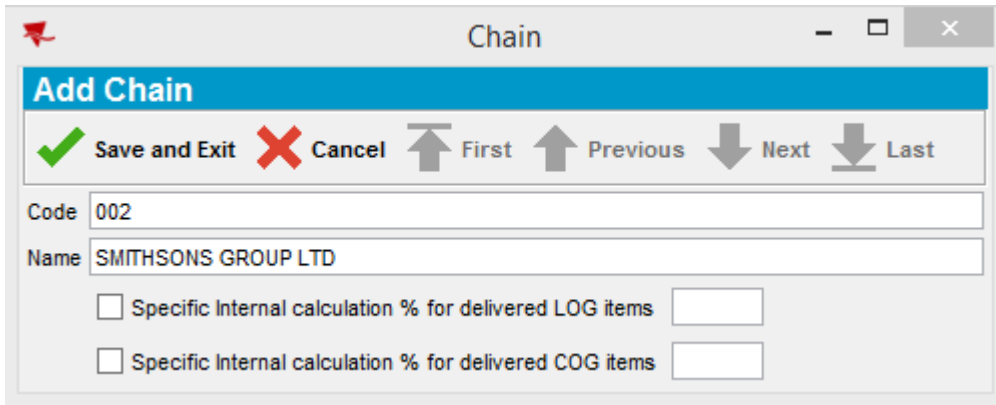
Plant	Log Type	Date / Time	Priority	Source	
11	Packages	Apr 9, 2020, 3:17 PM	Message	trigger_afu...	SystemSetting : REASONCODEFORCREATESBC ,old
11	Packages	Apr 9, 2020, 3:17 PM	Message	trigger_afu...	SystemSetting : CHANGESPERWEEKPRICING ,old val
11	Packages	Apr 9, 2020, 3:17 PM	Message	trigger_afu...	SystemSetting : UNDERUSEMETHOD ,old value:1 ,nev
11	Packages	Apr 29, 2020, 6:45 AM	Message	trigger_afu...	SystemSetting : EMAILMERGEPDF ,old value:0 ,new va
11	Packages	Apr 29, 2020, 6:45 AM	Message	trigger_afu...	SystemSetting : SOILREPORTFORMAT ,old value:0 ,ne
11	Packages	Apr 29, 2020, 4:51 PM	Message	trigger_afu...	SystemSetting : MAXWEEKSTOPPURGEPERRUN ,old v:
11	Packages	May 8, 2020, 6:47 AM	Message	trigger_afu...	SystemSetting : EMAILMERGEPDF ,old value:0 ,new va
11	Packages	May 8, 2020, 6:47 AM	Message	trigger_afu...	SystemSetting : USFIFGAINAMFRUITO ,old value:Y

In general: First make selections at the top of this dialog, and after that click in the grid to see the results. When there are many messages, you can use 'Load More'-button to see more, or use 'Load All'-button to see all messages.

Option	Description
View log messages	<p>On Date, From Time, From Date and To Date-selections: Here you can indicate for what date/time period you want to view the messages.</p> <p>Log Type: Indicate what type of log messages you want to see. Default 'All'.</p> <p>Message Contains: To search for a certain keyword in the message, you can enter it here.</p>
Include Priority	<p>Use the checkboxes to make a choice what the log-messages are about. This can be 'message', 'warning', 'error', 'stack trace', 'debug message'.</p>

20 Chains

A chain is a group of customers who are related to a certain chain. Chains could be formed by means of purchasing groups or organizations that include multiple customers. This chain connection allows a view on all customers that are connected to the chain. You can use chains as a filter on your customers.

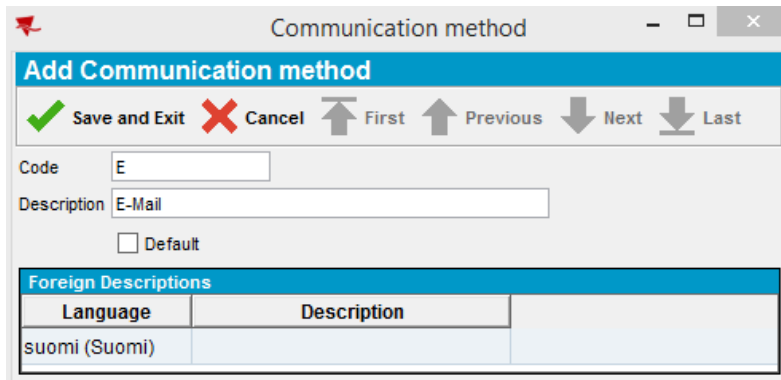


Overview of fields:

Field	Description
Code	The code of the chain. Normally there is a national code and name that is used for recognizing chains of customers. Please check with your marketing department.
Name	The name of the chain. See above.

21 Communication Methods

The fixed file Communication Method allows you to set up a standardization of coding for the ways of communication between customer and laundry. Examples; telephone and Internet. This communication method code will be linked to the customer. In the Delivery tab of the customer dialogue, the preferred communication method can be chosen.



Overview of fields:

Field	Description
Code	The Code field could be simply T for Telephone, F for Fax, E for E-mail, P for Paper etc.
Description	The description of the communication method.

Default	Mark this setting if this communication method should be the default method while you are adding the customers. The user can overrule this.
---------	---

22 Delivery Schemes

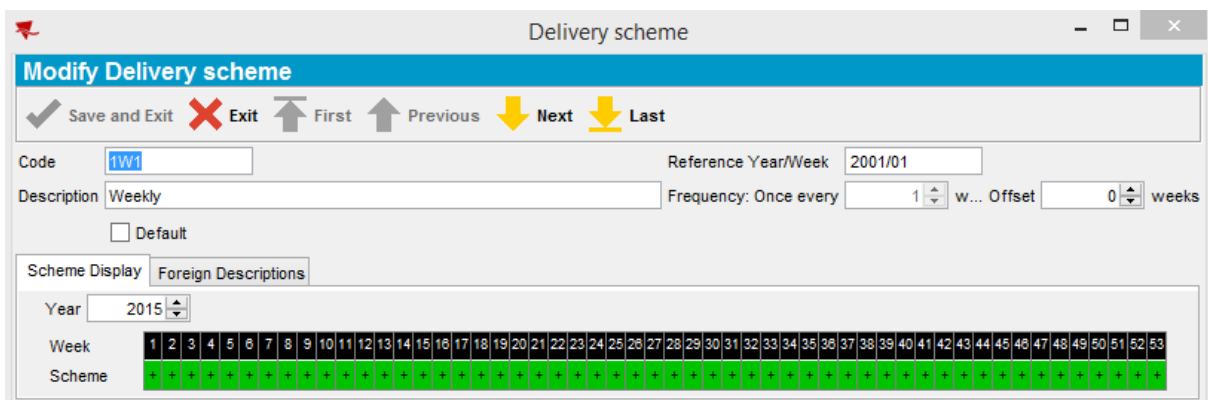
Delivery Schemes are required in the system to determine the frequency in which deliveries take place. Some examples:

Weekly: This means every week a delivery could be done.

- Every other week: This means a product could be delivered in a weekly frequency of yes - no - yes - no.
- Every four weeks: This means a product could be delivered in a frequency as yes - no - no - no - yes - no
- The weeks that are shown in green will be the delivery weeks.

Important: in a year of 53 weeks, the system will automatically continue the frequency for the next year. This could mean that for *this* year the delivery took place in week 4-8-12 etcetera and that this will be 3-7-11 in *next* year.

See also the Product List per Customer and the Consumption Point Logistics in which the delivery schemes are related to products.



Overview of fields:

Field	Description	Example
Code	A code for the delivery scheme. This can be an abbreviation of the delivery scheme.	01W01
Description	A description for the delivery scheme.	Once every week
Reference year/week	Delivery schedules are relative to a reference year / week. The idea is to not change them ever or change them with a lot of care else all the delivery schemes from the database will change and all the deliveries to the customers will change too.	2000/01
Frequency: once every	This reflects the frequency a delivery should take place. If 1 is entered it means every week, if 2 is	1 (for once every week) 2 (once every two weeks)

	entered if means every other week, if 3 is entered it means every third week, etcetera.	3 (once every three weeks) 4 (once every four weeks)
Offset	When the reference year/week is displayed as 2004-1 and the offset would be 2, it would mean that the start of the delivery scheme is in week 2004-2. With a delivery scheme of every other week it would be than: week 2-4-6 etc. When the offset would be 1: than it would be week 1-3-5 etc. Remind that this will change after a year with 53 weeks. See the calendar view.	0 (no weeks are skipped)
Default	If marked, the related delivery scheme will be suggested each time a product is added to the Product List per Customer or at the Consumption Point Logistics.	Marked
Year	The year for the scheme. This cannot be smaller than the reference year.	2005
Week / Scheme	This is a calendar view. It shows over one year what the frequency will be. The delivery weeks are shown in green.	-
Foreign descriptions	Here you can enter a foreign description, if you need multi-language support.	German: Eins j. Woche

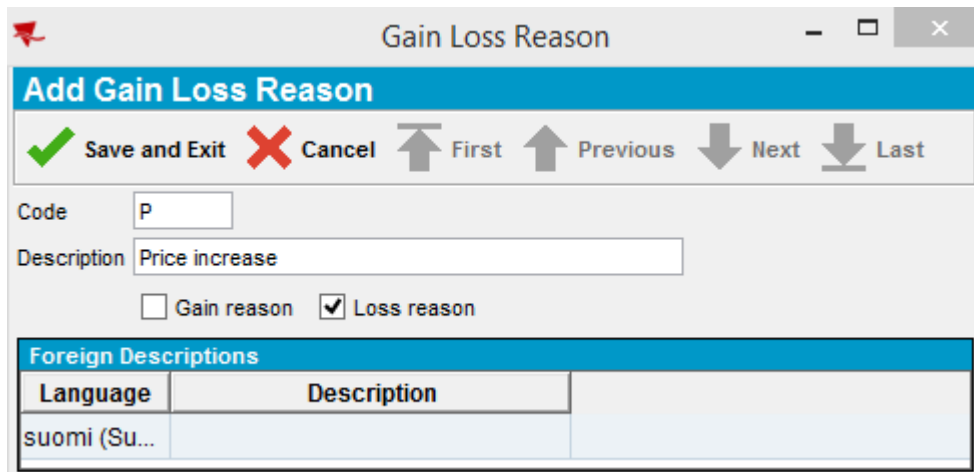
23 Gain and Loss Reasons

Gain and Loss Reasons are pre-defined codes and descriptions to enable valuable statistics after some years of business. The Gain and Loss Reasons can be entered for each customer (see Customer Contracts) and for each individual product (see Product List per Customer).

Examples:

- Better Quality
- Price Increase
- Related to national account contract

Remark: For this purpose, there exists a special module named 'Record Lost Business'.



Overview of fields:

Field	Description
Code	A code for the gain / loss reason
Description	A description for the gain / loss reason.
Gain Reason Loss Reason	Set a mark for the type of reason.

24 General User Instructions

You can use General User Instructions to show a message in a specific screen that gives the user a special instruction. For example, during the inscan-procedure, you want to instruct the user to check the pockets of the garments, because they should be emptied before they get washed. This instruction 'check pockets!' can then be shown as soon as the user starts the inscan-screen. For several screens it is possible to define user-instructions.

Add General User Instruction

✓ Save and Exit
✗ Cancel
⬆ First
⬆ Previous
⬇ Next
⬇ Last

Code

English (United Kingdom) suomi (Suomi)

Description

Instruction

Show From To

Show Automatic Until

Show At

Show At
Count : 0
Grid View All

➕ Add
⊞ Delete
📊 Grid Views
🖨 Print

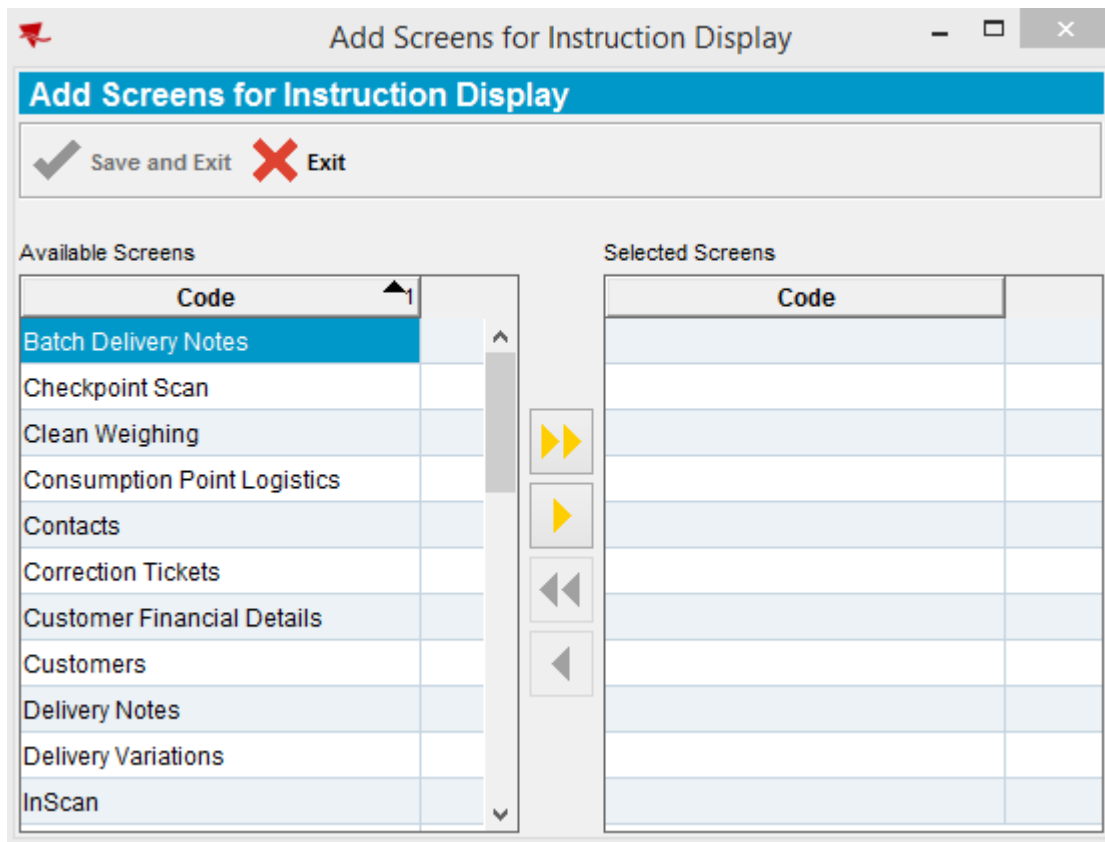
Screen	

24.1 General Settings

Overview of fields:

Field	Description
Code	The code for the instruction. This can be an abbreviation.
Description	A description for the instruction.
Instruction	The instruction that will appear.
Show From – To Date	The date you want to show the instruction can be set here with a from- and to-date. The from-date indicates from what date it should show, to to-date at what date it should not be shown anymore. If you leave the to-date empty, it will be shown 'forever'.
Show Automatic Until	Default is set to 'Show From Date' plus the number of weeks from the System Setting 'General' and 'INSTRUCTIONDISPLAYWEEKS'. When set it has to be bigger or equal than 'Show From Date' and smaller or equal than 'Show To Date'. It can be emptied when 'Show To Date' is also empty.

24.2 Show At



Field	Description
Screen	Here you can select from a pre-defined list, at what dialog(s) you want to show the instruction. Dialogs like Inscan and Outscan.

24.3 In Use By

Here you can see at what customers the instruction is used.

25 Suppliers

Suppliers are recognized in the system as the companies that supply the merchandize like garments, linen etc. This dialog is used to enter suppliers with their contact person and address data. This information is used when ABSolute is generating purchase orders.

25.1 General information

As general information you can enter the name of the supplier, the address, phone number, fax number etc.

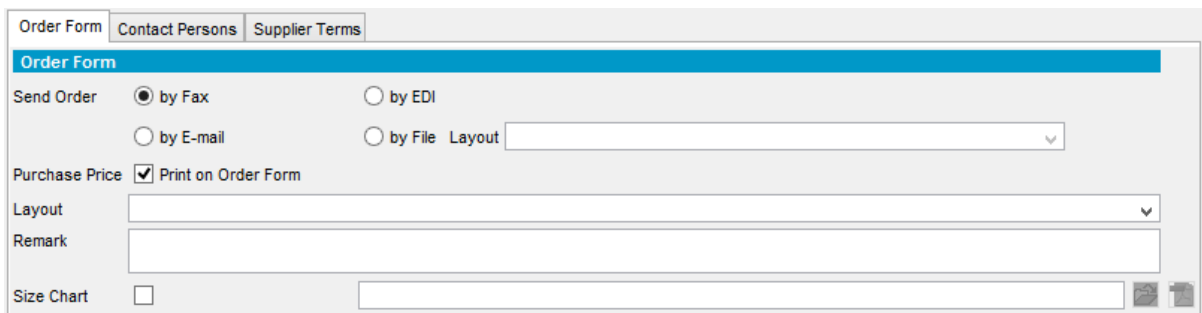
Important fields:

Field	Description
Number	The number of the supplier. This can be a sequence-number.
Name	The name of the supplier
Internal Supplier Stockroom	Mark the option 'Internal Supplier' if the laundry itself is supplying the merchandize like garments, linen etc. This can be indicated by a specific Stockroom, which must be selected for this purpose. Note 1: These two fields are only visible when module 'Stockroom Management' is in the license. Note 2: This option can only be set when adding a new supplier. Once saved, it cannot be changed anymore.
Address information	All address-related information can be entered including address, zip code, city, country etcetera,
E-mail address	The e-mail address can be entered if the purchase order should be send by e-mail.
Creditor number	The credit number for the supplier; the customer number that the laundry has at the supplier.
Currency	The currency for this supplier. This info will appear on the related documents that are send to the supplier.

25.2 Order Form

Here you can enter information about how the order form should be send. For example: by fax or by e-mail. If the purchase prices should be printed on the order form and if you want to use an alternative layout for the order form.

Remark: This is only available when module Stockroom Management is in the license.

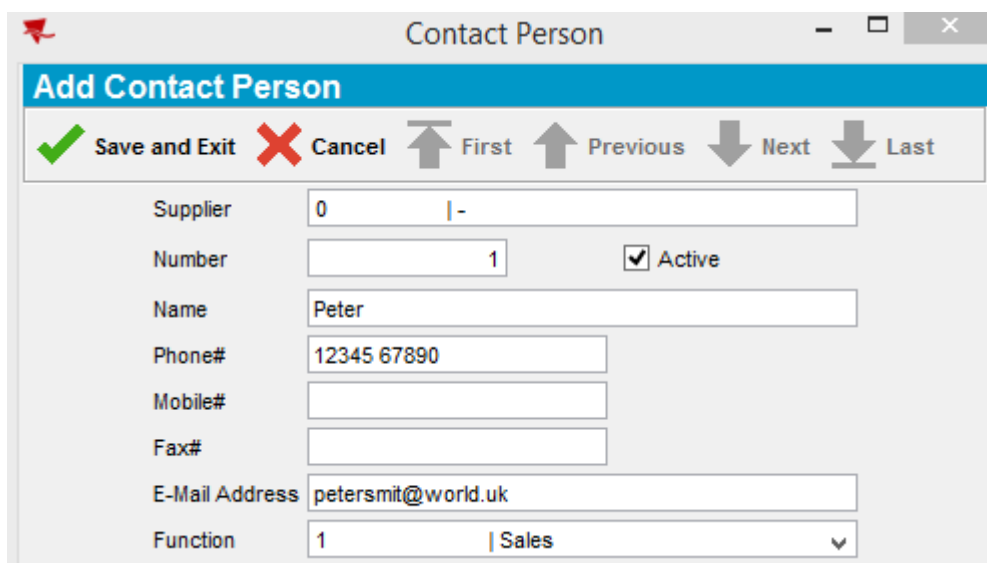


Overview of fields:

Field	Description
Send Order By Fax, e-mail, EDI or file.	Should the order form send by fax, e-mail, EDI or file? By EDI: this is an import/export format used by bookkeeping-applications. This can be used when module 'EDI-FAKT' is in your license. By File: You can store the order form as a file. If you select this, you must select also a layout for the file. One pre-defined layout exists for this purpose named 'Red Kap VFast'. This is a comma-separated file in a specific format that can be used to read with a spreadsheet-application like 'Excel'. Please contact ABS for more information about this.
Purchase price: Print on order form	You can choose to print the purchase prices on the order form or not.
Layout	You can select a layout for the order form.
Remark	If you want to add a remark on the order form, you can enter the remark here.

25.3 Contact Persons

Some information about the contact person can be entered. This is the person who should be contacted for a given supplier.



Overview of fields:

Field	Description
Number	The number of the contact person.
Name	The name of the contact person.
Phone, mobile, fax#	The number of the phone, mobile and fax.

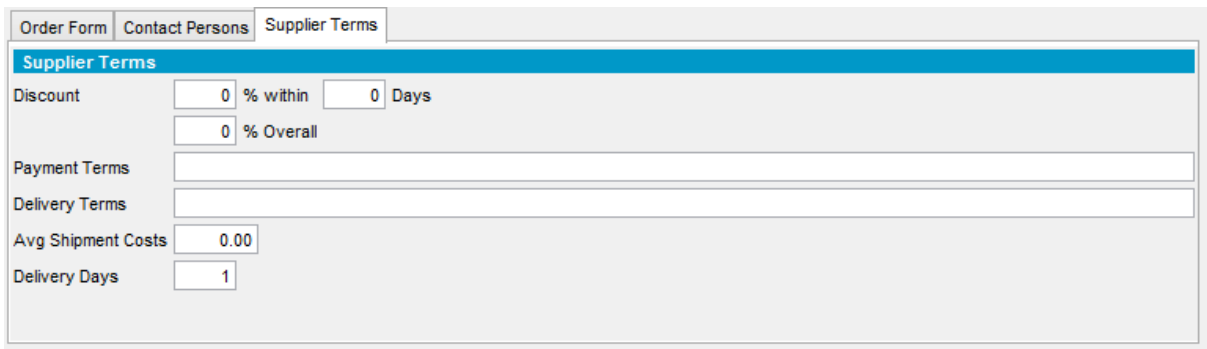
e-mail address	The e-mail-address of the contact person.
Function	If needed, the function of the contact person can be selected from a list of functions. Functions are entered with the option 'Contact Person Functions'.

25.4 Supplier Terms

Some terms can be entered for each supplier. For example, a certain discount can be entered if payment is within a specific period. Or what the shipment-costs are.

Example:

5 percent discount if payment is within 14 days.



Remark: This is only available when module Stockroom Management is in the license.

Overview of fields:

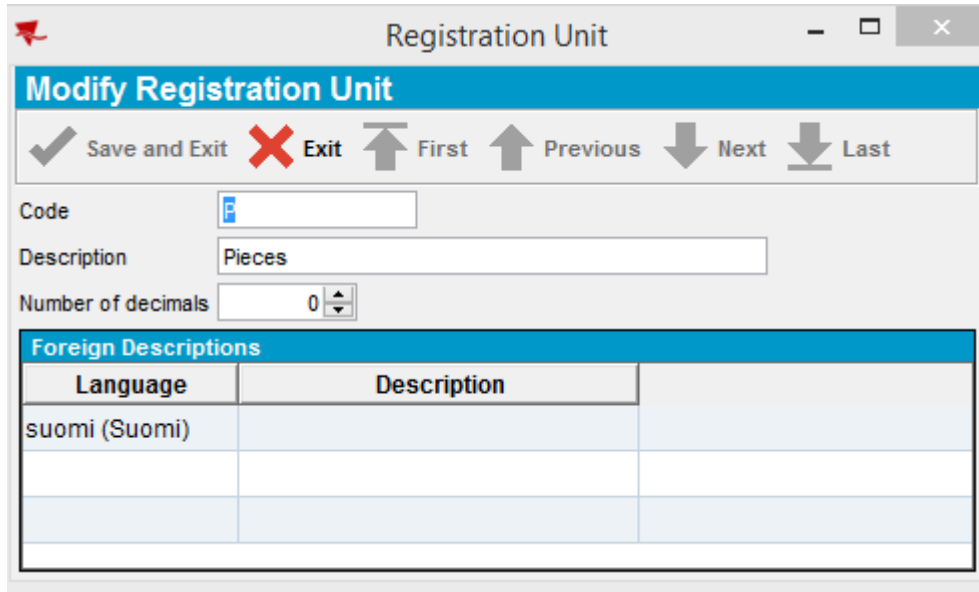
Field	Description	Example
Discount ... percent within ... days	Here you can enter a discount-percentage, if the payment is within a certain amount of days.	5 % discount if payment is within 14 days.
Discount ... percent Overall	An overall discount percentage can be entered. This is a discount the supplier can offer in general.	3 % discount
Payment Terms	Here a description for payment terms can be entered.	Payment within 14 days.
Delivery Terms	Here a description for delivery terms can be entered.	Delivery within 5 days.
Average shipment costs	Here the average shipment costs can be entered.	5.00
Delivery days	The number of days for delivery.	5

26 Registration Unit

The Registration Unit is used for defining the unit-of-measure. This unit of measure is required when setting up products in the system. The registration unit explains how products are handled or delivered.

Examples:

Pieces, Kilograms, Pounds and Square Feet.



Overview of fields:

Field	Description	Example
Code	The code of the registration unit. This can be an abbreviation.	PC
Description	The description for the registration unit.	Pieces
Number of decimals	The number of decimals that will be used during display of the unit. For a unit like pieces this will be set as '0', for kilograms it can be set as '2' decimals. Examples: 34 pieces. 2,23 kg.	0

27 Season Types

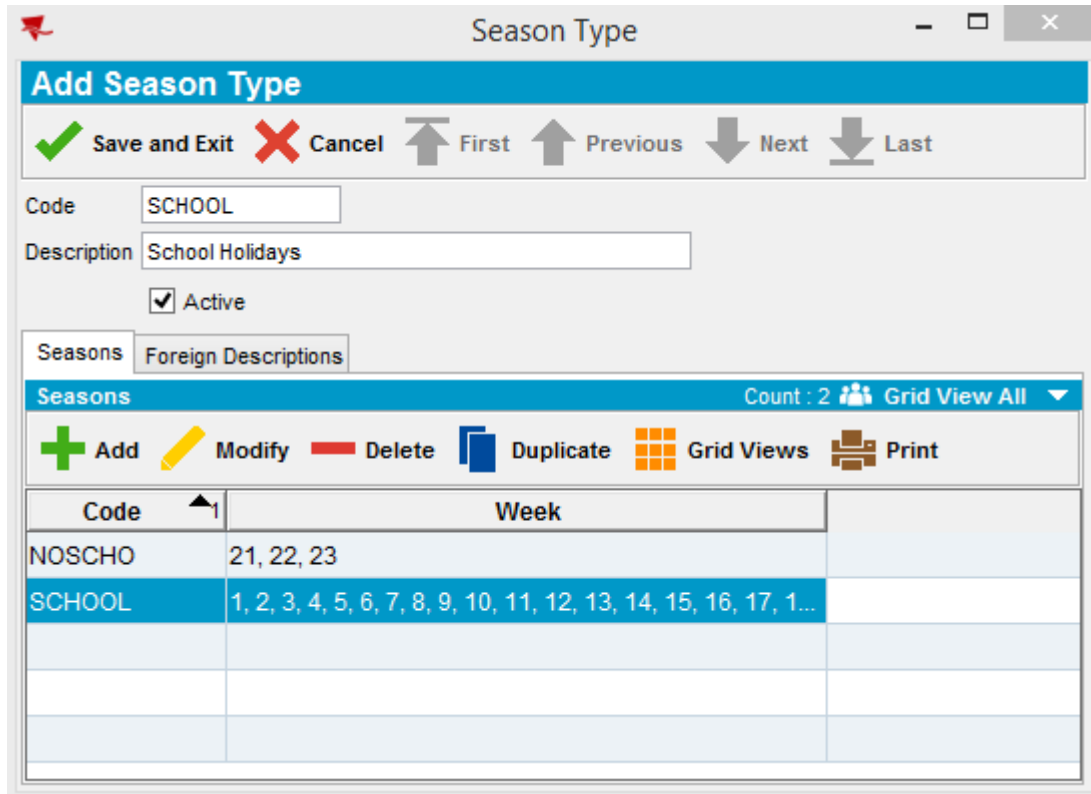
With this dialog you can define seasons and in what period of the year they fall. These seasons are related to the product list per customer, meant for delivery of products in a specific seasonal time frame (summer, winter, etc.).

Example:

Define the summertime with the dialog Season.

Code: SU
 Description: Summer
 Season types:
 Summer: Weeks 25 till 38

With the season types, there is defined, in which weeks the summer and winter period is.



27.1 General Information

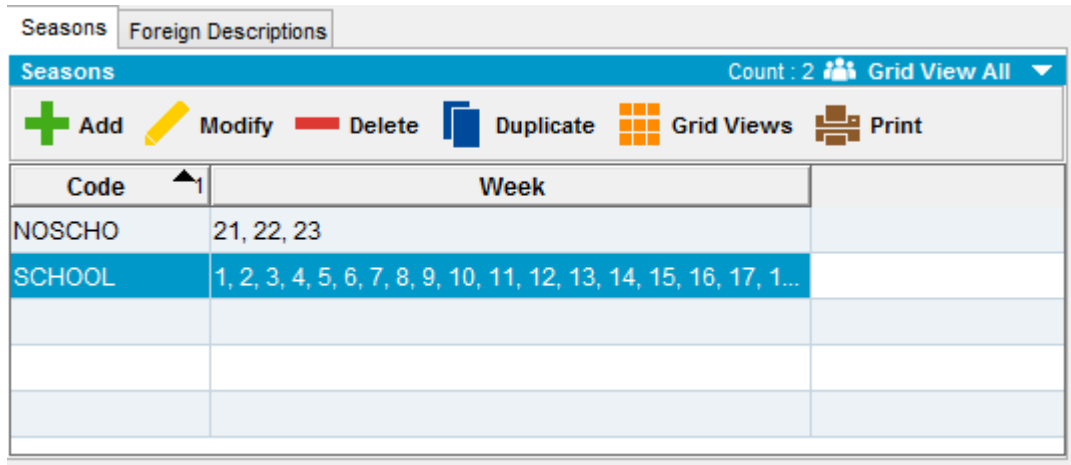
As general information you can enter fields like code and description.

Overview of fields:

Field	Description	Example
Code	The code for the season type.	School
Description	The description for the season type.	School Holidays
Active	Is this season type definition active or not.	Marked

27.2 Seasons

For each season type you have also to define the seasons and the weeks they fall in the year. For each season you first must enter a code, after which you enter the weeks they fall in the year.



Field	Description	Example
Code	The code for the season.	SCHOOL
Weeks	The weeks the season falls in.	1,2,3,4,5,6 (etcetera)