



Statement of Work Development Team

Aramark

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2 Scope of Work, Milestones and deliverables

2.1 Resources for Development Team

This SOW is ensuring the full availability of ABS resources to deliver the full scope for the Phoenix pilot end of week 17, 2019.

The team consists of a scrum master, developers and testers.

The team is supported by a senior analyst and managed by a project manager (supported by a product owner). The work covered by these ABS employees is not part of this SOW but will be part of a separate SOW.

2.2 Sprints

At the beginning of the sprint during the sprint kick off the team will define with the product owner and Aramark Business Analyst the scope of the sprint.

2.2.1 Project Deliverables, Milestones and schedule

Milestone/Deliverable	Week / Year
ABS-71992 - Bill Loss on Max	17 / 2019
RASA-1012 - Ruin on the Spot RA	17 / 2019
ABS-73971 - DDB for Garment Billing	17 / 2019
ABS-75638 - Compliancy - Bill Loss/Ruin/Repair	17 / 2019
ABS-76564 - ERP Customer	17 / 2019
ABS-76565 - Invoice line hardcoding	17 / 2019
ABS-68269 - PO Interface Integration	17 / 2019
ABS-76880 - BM1 RA/GAP	17 / 2019
ABS-72350 - Compliancy - CP level controls	17 / 2019
ABS-75320 - Downgrade email functionality for AR interface	17 / 2019
ABS-75642 - Minimum Charges for Garments	17 / 2019
ABS-79493 - System settings for Residual Value and Loss Charges	17 / 2019
ABS-79624 - Direct Invoice RPT customization	17 / 2019**
ABS-79495 - Garment Pick List - RPT migration in	17 / 2019**

4 Place of Performance

Most of the work will be performed within the ABS Office in Bucharest. Some work can be performed at one of the Aramark/Ameripride offices and/or at the Office of ABS in Bostel NL. s

5 Steering Committee

Aramark will provide ABS with the names of the Aramark Steering Committee. For the time being, ABS will assume that the Steering Committee is conform what was presented in Presentation "System Transformation" as presented in Bucharest on 18th of July 2018. ABS will cooperate with the Steering Committee and attend and support Steering Committee meetings when requested by Aramark.

6 Resources

The project stage identified in this SOW will be managed by Jacco van der Horst and supported by senior analysts, Hans van Hal, Ronald Vink, Phil Brooks, and Erik Gibbels of ABS. Product owner from ABS will be Brian Anderson. The work of Jacco van der Horst, Rob Helsen, Hans van Hal, Ronald Vink, Phil Brooks, Erik Gibbels, and Brian Anderson are not part of this SOW, but is covered by a separate SOW.

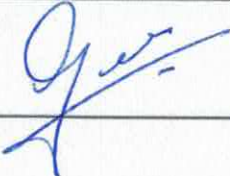

ABS will ensure the availability of the resources mentioned above during the SOW activities: In case of a structural change of availability (e.g. long-term illness) ABS will replace the capacity with another equal level resource.


In addition to the flat fee for the development team, there will be a per diem flat fee of \$65.00 per person who is on site at the premises of Aramark or locations chosen by Aramark. ABS will provide Aramark with monthly written reports detailing the time and materials expended by ABS on the project under this SOW. In addition to any other termination rights in the Agreement, Aramark may terminate this SOW at any time by providing at least ten (10) days written notice of termination to ABS. In such event, Aramark shall pay ABS for all services properly provided prior to the termination notice date that are not being disputed in good faith by Aramark.

Travel and lodging expenses will be charged based on actual expenses pursuant to the terms and conditions in the Agreement.

10 Acceptance of the SOW

Acceptance Signatures:

ABS Laundry Business Solutions	Aramark
Signature: 	Signature: 
Name: Gerard van de Donk	Name: Dave Rotman
Title: Managing Director	Title: Vice President Systems Transformation
Date: 4/26/2019	Date: 4/24/19
ABS Laundry Business Solutions Laundry Services International Inc, 4246 Smithsonia Court Tucker, GA 30084	


Steven A. Johnson
CIO